ALM Community Call
June 23, 2021

CXS Customer Communications and Relations, SAP SE

THE BEST RUN SAP

Happy Birthday, SAP Cloud ALM!
Tonja Kehrer, SAP Community Manager for Application Lifecycle Management, SAP SE

https://www.youtube.com/watch?v=_nZA2UrmjYE

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Introduction

What is the ALM Community Call?

- A monthly call for the whole ALM community

- One focus topic, but news from all ALM areas

- Lots of room for product demos and Q&A with additional experts in the "back" to answer your questions

ALM Community Call: Agenda for June 23, 2021
Focus topic: celebration time!
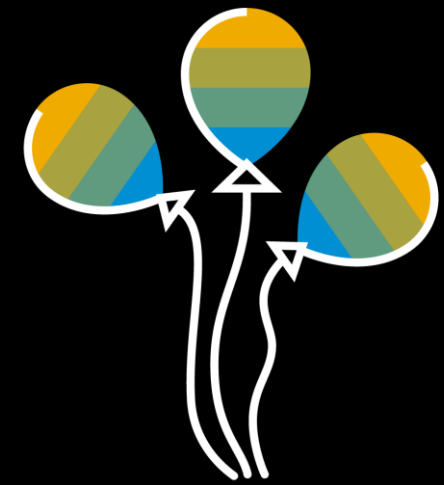
Welcome and Introduction

ALM Community News

ALM News and Updates

- SAP Solution Manager

- SAP Focused Run

- SAP Cloud ALM

ALM Community Call Celebration

Poll

Upcoming Events and Webinars

Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts

Ben Schneider

Tonja Kehrer

Tim Steuer

Cay Rademann

Evan Stoddard

John Krakowski Jr.

The Application Lifecycle Management Product Portfolio of SAP

The Application Lifecycle Management Product Portfolio of SAP

Focused Build

Focused Insights

+

SAP Solution Manager 7.2

SAP Focused Run 3.0

SAP Cloud ALM

ALM Community News

ALM Community News

LMDB versus SLD - Oh,
which one shall it be?

Happy anniversary,
SAP Cloud ALM!

Focused Run Integration

Community News

1. [Join the ALM Community](#)

2. Follow the tags
   [SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3. Ask your questions to peers and experts!

ALM News & Updates

SAP Solution Manager

Another birthday?

Another birthday!

October 2021…

#SolMan20

Stay tuned (and follow our social media channels!) for more news…
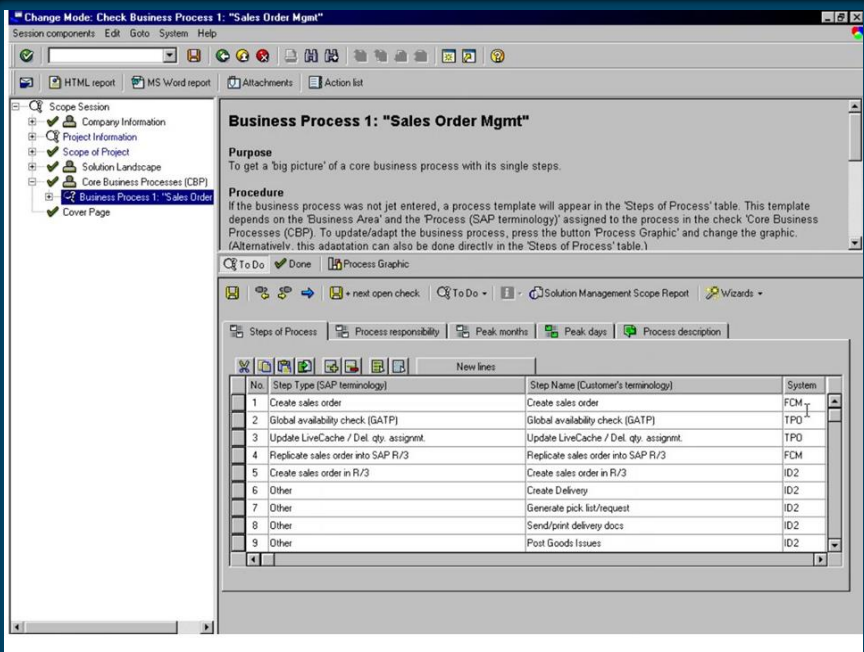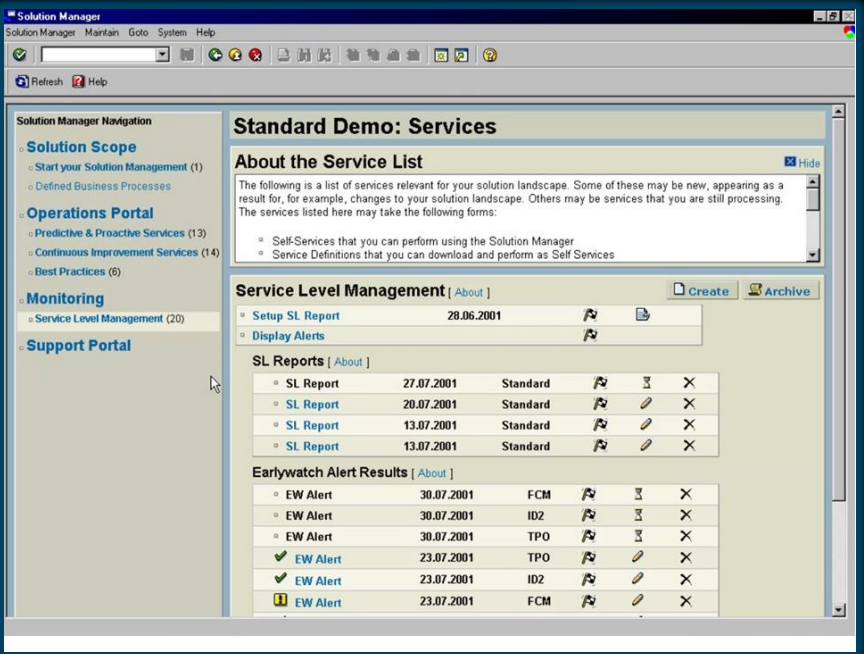
SAP Focused Run

What's New with SAP Focused Run 3.0 FP01

Recording*

Slides

Health Monitoring

New features are:

- Multiple **collection groups** per customer network can be created. It is therefore possible to define which metrics are collected by which Simple Diagnostic Agent.
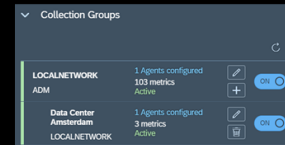
- Maintain **thresholds** on the **response time**, **certificate expiry** and **http status code** of an Availability check

Guided Procedures

New features are:

- **Improved navigation and status filter functions** in Guided Procedure Runtime UI

- New and enhanced guided procedure **plug-ins** that you can reuse in your own guided procedure definitions
  - Display **ABAP Workload Time profile**
  - Display **ABAP Top Load** transactions/http calls
  - Support **additional time frames** in Display Metric Time Series Plug-in
  - Internet Connection Manager Service Status check
  - SAPosCol check

- New guided procedure template for "**System Health Check for Application Server Java**"

Real User Monitoring 1/2

New features are:

- Monitoring of performance and usage for **SAP Cloud for Customers** and **SAP Marketing Cloud**.

- New Page **Click Path** to allow analysis of navigation path for Fiori applications and SAPUI5 components including KPIs for number of visits or session duration.

- New jump-in functionality from page **Execution Flow** to page **Request Overview** for deeper analysis.

* SAP Learning Hub account and login required.
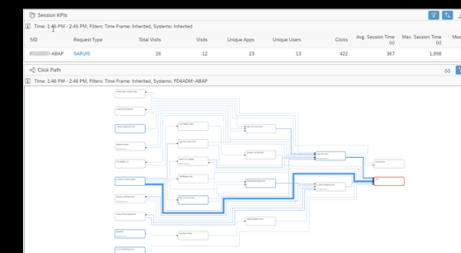
SAP Cloud ALM

Super-fast onboarding

Accessible in only **15** minutes

SAP Cloud ALM

Celebrating the **1st** birthday of **SAP Cloud ALM!**

1

Did you know...

Business process monitoring

64 monitoring KPIs

The price is right

It's included with SAP Enterprise Support, cloud editions - which means:

0 additional cost or hardware investments

Multiple languages

7 languages:

English, German, French, Spanish, Portuguese, Japanese and Chinese

Worldwide acceptance

Over **300** customers

Growing product support

Now covering **19** solutions

Built on the latest technology

100% cloud-native with **50+** cloud microservices

Continuous improvements

230 features and... **58,000+** developments in the past year

Learn more about SAP Cloud ALM

THE BEST RUN **SAP**

Happy Birthday, SAP Cloud ALM!
Andreas Heckmann, EVP, Head of Customer Solution Support and Innovation, SAP SE

https://www.youtube.com/watch?v=0B6rsOBsWyQ

SAP Cloud ALM
Customer Care - today

Understanding	Service offerings	"How to…?"	Feedback	Innovations	Technical issue
e.g. overview about implementation & operations features, value, references, roadmaps	e.g. request individual support, perform value acceleration,	e.g. Demos, 'How to use'- blogs, setup guides, functional documentation, content	e.g. any kind of anonymous feedback about SAP Cloud ALM to the product team	e.g. propose new function innovations, submit ideas, requirement for extensions	e.g. System outage, software bugs, application failure
▪ SAP Support Portal ▪ FAQs ▪ Overview openSAP training	• Self Services • Contact your CSM / CEE* for Expert on Demand service	• SAP Help • SAP Cloud ALM Video channel • openSAP training • SAP community	Embedded in SAP Cloud ALM menu bar	SAP Customer influence (not started yet)	SAP Support Portal assistant to search for known issues and if not successful, to submit an **incident ticket** with component **SV-CLM-…**

We support you in any case ! Let's Run Better Together!
Follow our self services OR contact us at cloudalm@sap.com

Happy Birthday, SAP Cloud ALM!
Sven Denecken, COO S/4HANA and Head of Product Success, SAP SE

https://www.youtube.com/watch?v=97dlyMSUAWo

Leave your birthday wishes here…

https://blogs.sap.com/2021/06/21/happy-anniversary-sap-cloud-alm/

ALM Community Call Celebration

1 year ALM Community Call - some facts…

12 hours of webcast

25 different speakers

~ 1000 unique participants

Ø 190 participants per call

Many great questions from the audience!

… and how many times "you're on mute"?

ALM community call highlights

"Our customers tell us that they want to manage their business processes end to end across the Intelligent Suite. SAP Cloud ALM, a cloud-based tool for application lifecycle management, delivers a seamless and harmonized implementation and operation experience to make this happen. The solution not only helps our customers maximize the value of their cloud investments but also paves the way to the Intelligent Enterprise."

Thomas Saueressig
Member of the Executive Board of SAP SE,
SAP Product Engineering

OCC Dashboards

New features are:
- Single-scale Time-Series Chart
  – Distribution Resolution support
- New Data Providers
  – Job Monitoring
  – System Availability Monitoring
  – Configuration & Security
  – Open KPIs
- New Renderers
  – Analytics Map
  – Tree map
- Alerts Ticker integration
- Direct URL access
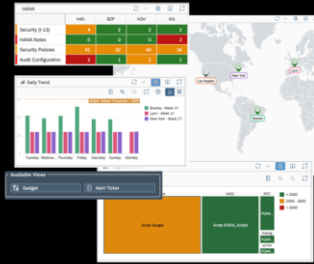
SAP S/4HANA conversion project support
Integration of the SAP Readiness Check for SAP S/4HANA 1/2

SAP Readiness Check for SAP S/4HANA

Upload collected data

SAP ERP 6.x System
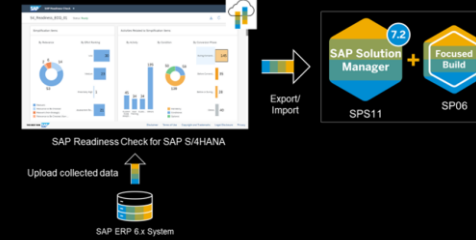
New openSAP course – available since September 29th
SAP Cloud ALM in a Nutshell

Enroll now !

Join this free open online course to learn how SAP Cloud ALM helps customers to implement and operate SAP cloud solutions
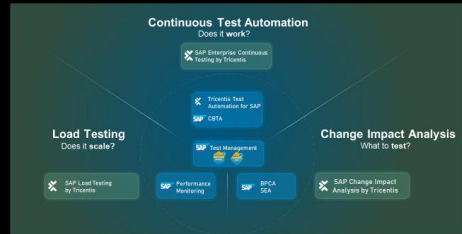
In this course, you will learn about:
- The basics of SAP Cloud ALM
- The value of SAP Cloud ALM
- Implementation capabilities
- Conducting fit-to-standard workshops
- Operating cloud solutions
- Monitoring business processes
- Key takeaways and outlook

What ALL customers need to test SAP solutions is included in SAP Enterprise Support
Need more? Extend to Application Testing Solutions by Tricentis

Continuous Test Automation
Does it work?

Load Testing
Does it scale?

Change Impact Analysis
What to test?

SAP Enterprise Support | Additional license required

SAP Focused Run - Roadmap

This is the current state of planning and may be changed by SAP at any time

FRUN 2.0 FP03 / Q2 2020 | FRUN 3.0 SP00 / Q4 2020 | Q2 2021 | Q4 2021 …

Please open menti.com and use code 87 27 622

First support for SAP S/4HANA on premise and SAP Business Suite

Available — Integration & Exception Monitoring

Integration Monitoring for categories WebServices, AIF, and IDOC is now also available for SAP S/4HANA On-Premise and SAP Business Suite; Availability for SAP S/4HANA Private Cloud Edition and SAP S/4HANA Extended Edition is planned for Q1 2021

Available — Business Process Monitoring

Business Process Monitoring of KPIs for Lead to Cash, Source to Pay, Design to Operate are now also available for SAP S/4HANA On-Premise and SAP Business Suite; Availability for SAP S/4HANA Private Cloud Edition and SAP S/4HANA Extended Edition is planned for Q1 2021

This is the current state of planning and may be changed by SAP at any time.

Git-enabled CTS (gCTS)

Quality Gate Management

Change Request Management

SAP Transport Management & SAP Cloud Platform Transport Management Service
git-enabled Change and Transport System (gCTS)*

SAP Focused Run: General / Security View

Ensure healthiness of hybrid SAP landscape by monitoring and alerting – Increase operation efficiency by automating operational tasks – Enable root-cause analysis on deep technical level
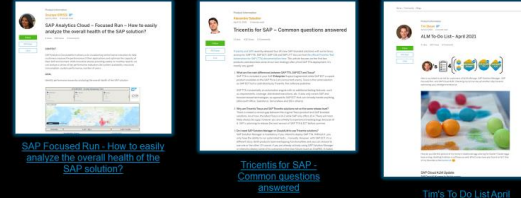
General View
- Licensed On Premise Solution for centralized and highly automated IT Operation
- Feature rich and powerful set of application operations use cases
- Leverages SAP HANA platform
- Customers with advanced needs, which go beyond SAP Solution Manager
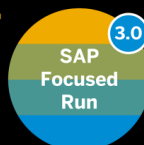
SAP Focused Run 3.0

Security View
- Configuration Monitoring use case as part of SAP Focused Run
- Runs validation content provided by SAP Services or created by Customer
- Customers, who request easy, flexible, and powerful features for configuration and security analytics

ALM Community News

SAP Focused Run - How to easily analyze the overall health of the SAP solution?

Tricentis for SAP - Common questions answered

Tim's To Do List April

Accelerate Cloud Implementations with SAP Cloud ALM
openSAP – Tue 15th June 2021   https://open.sap.com/courses/calm2

OPEN FOR REGISTRATION

Learn how to Accelerate Cloud Implementations with SAP #CloudALM by registering with the latest #openSAP course

REGISTER – ENGAGE – ASSIGNMENTS – EXERCISE/PLAY - ACHIEVE

Product Owners and guest speakers lift the lid and you can explore with them the functionalities of #CloudALM

You will learn about the task-centric implementation approach used in SAP Cloud ALM while also exploring some key features.

Duration: 4+1 weeks   Effort required: 3-4 hours per week
Week 1: SAP Cloud ALM Project Delivery
Week 2: Tasks and Business Processes
Week 3: Requirements and Testing
Week 4: Additional Capabilities and Outlook
Week 5: Exam

(Demo system available each week to support learning experience)

Speakers: SAP Cloud ALM Product Owners, SAP Guest Speakers

openSAP
open.sap.com

Background experts showcase
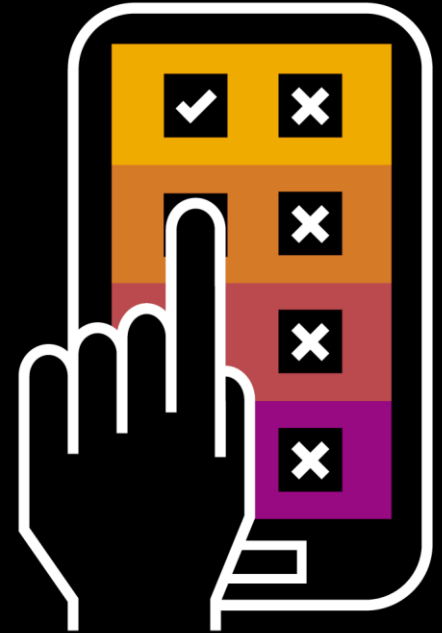

Cay Rademann

Evan Stoddard

John Krakowski Jr.

Poll

Let's ask some questions!

Please open www.menti.com

and use code 5306 3474

https://www.menti.com/55eyshyz8f

Upcoming Events

Upcoming Events: Save the date!

What's New Calls

- SAP Solution Manager SPS13: August 10, 2:30pm CEST

- Focused Build SPS08: August 11, 2:30pm CEST

- Focused Insights SPS08: August 12, 2:30pm CEST

- SAP Cloud ALM Q2 Release Overview: CW28

ALM Summits

- ALM Summit APJ: July 27 - 31 (register here)

- ALM Summit EMEA: October 19 - 22

- ASUG & ALM Summit NA: December 7 - 9

Find all ALM Events here:
https://support.sap.com/alm-events

Mark your calendar!

The next ALM Community Call will take place on

July 21, 4pm CEST / 10am EST.

The focus topic of this call will be **SAP Cloud ALM for SAP S/4HANA Cloud.**

All registered participants will receive an e-mail invite for this call.

Happy Birthday, SAP Cloud ALM!

Yousuff Syed, Practice Head: Infrastructure, Cloud and Platforms, Robert Bosch Engineering & Business Solutions PVT LTD

https://www.youtube.com/watch?v=u4sQ44G1390

Q&A

Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.

Thank you.

Contact information:

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sap_cxs_social_media@sap.com