



ALM Community Call

January 28, 2021

CXS Customer Communications and Relations, SAP SE

PUBLIC

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Welcome and Introduction



What is the ALM Community Call?

- A monthly call for the whole ALM community
- One focus topic, but news from all ALM areas
- Lots of room for product demos and Q&A with additional experts in the “back” to answer your questions



ALM Community Call: Agenda for January 28, 2020

Focus topic: SAP Cloud ALM

Welcome and Introduction

ALM News and Updates

SAP Cloud ALM: Hybrid operations

Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Tim Steuer



Stefan Lahr



John Krakowski Jr.



Cay Rademann



Evan Stoddard

The Application Lifecycle Management Product Portfolio of SAP



The Application Lifecycle Management Product Portfolio of SAP



ALM News & Updates



Community News

Follow [Tim's To-Do list](#) to find out what's going on in ALM!

Follow our Community Tags to stay up to date!

[SAP Cloud ALM](#)

[SAP Solution Manager](#)

[SAP Focused Run](#)



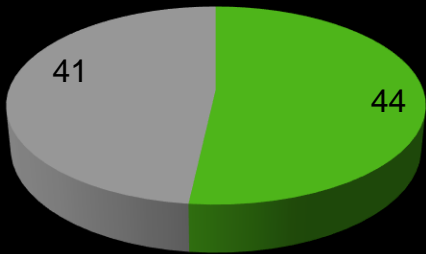
SAP Solution Manager



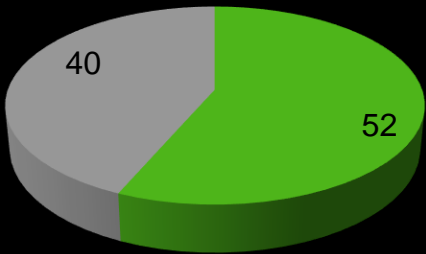
Customer Connection

	Process Management	Test Suite	Change & Release Management
# IRs submitted by customers	134	123	132
CC relevant Requests	85	92	82
# IRs “Delivered / Already offered”	<u>44</u>	<u>52</u>	<u>51</u>
# IRs “Design Rules or Prioritization”	41	40	31

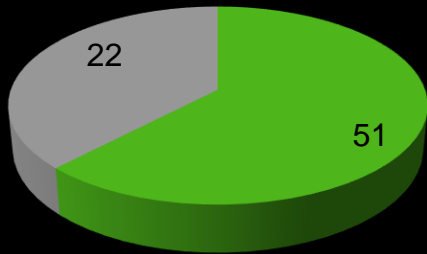
Process Management



Test Suite



Change & Release Management



Keep your SAP Solution Manager secure

An SAP Solution Manager exploit was recently published.

SAP solved the vulnerability already in March 2020.

Unpatched systems are at risk.

Call to action: Follow SAP Note [2890213](#)

General guidance: Always use information shared on SAP Security Patch Day to maintain security of installed SAP software (including SAP Solution Manager)



Focus Topic: SAP Cloud ALM

Hybrid operations support



First support for SAP S/4HANA on premise and SAP Business Suite

Available

Integration &
Exception
Monitoring

Integration Monitoring for categories **WebServices, AIF, and IDOC** is now also available for **SAP S/4HANA On-Premise and SAP Business Suite**; Availability for **SAP S/4HANA Private Cloud Edition and SAP S/4HANA Extended Edition** is planned for Q1 2021

Available

Business
Process
Monitoring

Business Process Monitoring of KPIs for **Lead to Cash, Source to Pay, Design to Operate** are now also available for **SAP S/4HANA On-Premise and SAP Business Suite**; Availability for **SAP S/4HANA Private Cloud Edition and SAP S/4HANA Extended Edition** is planned for Q1 2021

First support for SAP S/4HANA on premise and SAP Business Suite

Available

Real User &
Performance
Monitoring

Tracking of single user activity from performance and utilization perspective with Real User Monitoring is now available for **SAP S/4HANA On-Premise and SAP Business Suite**; Availability for **SAP S/4HANA Private Cloud Edition and SAP S/4HANA Extended Edition** is planned for Q1 2021

Planned

Job &
Automation
Monitoring

Monitoring of different job related metrics is planned to be available for **SAP S/4HANA Private Cloud Edition and SAP S/4HANA Extended Edition** in Q1 2021 and for **SAP S/4HANA On-Premise and SAP Business Suite** in Q2 2021

First support for SAP S/4HANA on premise and SAP Business Suite

Planned

Health
Monitoring

Monitoring of the healthiness of applications like **SAP S/4HANA On-Premise, SAP Business Suite and SAP S/4HANA Private Cloud Edition** is planned for Q2 2021

SAP Cloud ALM for Operations - Roadmap

August 2020	Q4 2020	Q1 2021	Q2 2021
<p>Landscape Management for cloud services and on-prem systems</p> <p>Integration & Exception Monitoring including alerting & document tracking</p> <p>Business Process Monitoring of business KPI's and documents</p> <p>Job Monitoring for cloud based jobs</p> <p>Intelligent Event Processing including integration with Alert Management and with Notification Management</p> <p>Integration of external SCP workflow to enable Operation Automation</p>	<p>Business Process Monitoring</p> <ul style="list-style-type: none"> • Embedded alerting • Interactive charts <p>Real User Monitoring</p> <ul style="list-style-type: none"> • Correlation of end user requests • Embedded performance monitoring <p>Embedded alerting in Job Monitoring</p> <p>Business Service Management</p> <ul style="list-style-type: none"> • Business Down Time Management • Integration with Notification Management via Intelligent Event Processing 	<p>Integration & Exception Monitoring</p> <ul style="list-style-type: none"> • Intelligent house-keeping • Improved alerting content <p>Business Process Monitoring</p> <ul style="list-style-type: none"> • Authorization & personalization • Operational analysis <p>General analysis view and SCP support in Real User Monitoring</p> <p>Health Monitoring for cloud products</p> <p>Integration of ANS and other sources in Intelligent Event Processing</p> <p>Support of AutoPI & iRPA in Operation Automation</p> <p>Cloud Availability Center (CAC) in Business Service Management</p>	<p>Integration & Exception Monitoring</p> <ul style="list-style-type: none"> • Manual triggering of events • UI redesign & UI unification <p>Business Process Monitoring</p> <ul style="list-style-type: none"> • Searching cross dashboard • Improved alert management <p>Front end overview in data quality indication in Real User Monitoring</p> <p>Analytics in Job Monitoring</p> <p>Health Monitoring for on-prem products and alerting integration</p> <p>Embedded Operation Automation</p> <p>Business Service Management</p> <ul style="list-style-type: none"> • Business SLA Management • Recurring business events

Supported Content

- | | | | |
|---|---|--|---|
| <ul style="list-style-type: none"> • INTMON&EXMON: S4 ES, C4C, CPI, Marketing Cloud, Concur, SF Banking & Legal data, SCP CF & NEO • BPMON: S4 ES • JOBMON: S4 ES, Marketing Cloud, IBP | <ul style="list-style-type: none"> • INTMON&EXMON: S4 OP/BS, SF Worker, CC & EC Payroll, Asset Central, Fieldglass • BPMON: S4 OP/BS, SF • JOBMON: iRPA • RUM&PERFMON: S4 ES, S4 OP/BS, Marketing Cloud | <ul style="list-style-type: none"> • INTMON&EXMON: MDI, Ariba CIG/NW, Central Order, S4 EX/PCE, FS Mgmt., OpenCon., IBP, SAC/SCP • BPMON: S4 EX/PCE, SF (cont.) • JOBMON: SF, S4 EX/PCE • RUM&PERFMON: SCP, S4 EX/PCE • HEALTHMON: CPI, CALM, iRPA | <ul style="list-style-type: none"> • INTMON&EXMON: Ariba Proc./S2P, SCP API Mgmt., Subscription Billing • BPMON: S4 (cont.), CX • JOBMON: S4 OP/PC, BS • RUM&PERFMON: C4C, SAC • HEALTHMON: S4 OP/PCE, BS |
|---|---|--|---|

SAP Cloud ALM: Public Demo System

The screenshot shows the SAP Cloud ALM public demo system landing page. The page has a dark blue header with the SAP logo and navigation links: My Support, Products, Tools, Maintenance, Offerings & Programs, and Application Lifecycle Management. Below the header, there's a dark blue banner with the text "SAP Support Portal Home / Application Lifecycle Management" and "SAP Cloud ALM". The main content area is white and features the title "SAP Cloud ALM" and the subtitle "Application Lifecycle Management (ALM) for cloud-centric customers". Below this, there are four icons representing different aspects of the system: a head with a pie chart (Get the idea), a play button with a circular arrow (Watch recorded demos), a cloud with a play button (Try it out now), and a rocket (Start using it). Each icon has a corresponding button: "Learn", "Watch", "Explore", and "Request". Below the icons, there are two columns: "Overview" and "Resources". The "Overview" column contains a brief description of SAP Cloud ALM and its features. The "Resources" column contains a list of links for further information, including "Overview presentation", "Value proposition", "Analyst report", "References", "Information Sheet", and "What is the right ALM solution for you?".

SAP

My Support Products Tools Maintenance Offerings & Programs Application Lifecycle Management


SAP Support Portal Home / Application Lifecycle Management

SAP Cloud ALM

Overview Functional Overview FAQs

SAP Cloud ALM


Application Lifecycle Management (ALM) for cloud-centric customers



Get the idea

to understand the value of SAP Cloud ALM for your business.


Learn



Watch recorded demos

to learn about the capabilities of SAP Cloud ALM.


Watch



Try it out now

to explore the simplified ALM experience.

Explore



Start using it

to get the full benefits of SAP Cloud ALM.

Request

Overview

SAP Cloud ALM is our application lifecycle management offering for cloud-centric customers. It provides extensive implementation and operations capabilities for cloud solutions.

SAP Cloud ALM is included in your cloud subscription with SAP Enterprise Support.

Key Features

- ✓ Implement cloud-centric solutions with a preconfigured, content-driven guided workspace based on SAP Activate methodology and Best Practices.
- ✓ Run Fit-to-Standard workshops and manage all implementation, testing and deployment activities.
- ✓ Accelerate team member onboarding, define business process scope according to project

Resources

At a glance

- ✓ [Overview presentation](#)
- ✓ [Value proposition](#)
- ✓ [Analyst report](#)
- ✓ [References](#)
- ✓ [Information Sheet](#)
- ✓ [What is the right ALM solution for you?](#)

Product information

- ✓ [Documentation](#)

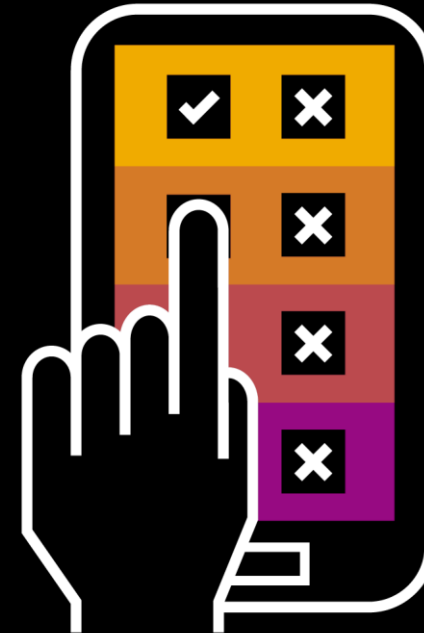
<https://support.sap.com/cloud-alm>

Poll



Let's ask some questions!

Please open www.menti.com
and use code 79 83 52 6



Upcoming Events



Upcoming Events

DSAG Technologietage: February 3 & 4, 2021 ([more information](#))

- 03.02., 14:00 Uhr: *“Viele Wege führen in die Cloud – Planung, Implementierung und Betrieb Ihrer hybriden SAP-Landschaft”* Jürgen Kreuziger, Tim Steuer
- 04.02., 09 Uhr: *„ALM Strategie und Roadmap“*, Tim Steuer

Viele Wege führen in die Cloud – Planung, Implementierung und Betrieb Ihrer hybriden SAP-Landschaft



Dr. Jürgen Kreuziger
SVP, Cloud & Lifecycle Management,
SAP SE



Tim Steuer
VP Application Lifecycle Management,
SAP SE

Freuen Sie sich auf einen spannenden Austausch auf den virtuellen
#DSAGTT21
03.-04. Februar 2021



Upcoming Events

What's New Webinars

- What's New with SAP Solution Manager 7.2 SPS12 Overview
Feb 4th 2021 2:30 PM CET ([Register](#))
- What's New with Focused Build SP07 for SAP Solution Manager 7.2
Feb 10th 2021 2:30 PM CET ([Register](#))
- What's New with Focused Insights SP07 for SAP Solution Manager 7.2
Feb 11th 2021 2:30 PM CET | ([Register](#))

Mark your calendar!

The next ALM Community Call will take place on

February 24, 4pm CET / 10am EST.

The focus topic of this call will be **SAP Solution Manager**.

All registered participants will receive an e-mail invite for this call.

Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

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