



SAP Community Call for ALM

May 17, 2023

CXS Customer Communications and Relations, SAP SE

PUBLIC

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Introduction



SAP Community Call for ALM: Agenda for May 17, 2023

Welcome and Introduction

ALM Community News

News from SAP Product Support

Focus topic: **ALM for SAP S/4HANA**

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Tonja Kehrer



Romy Sachse



Sven Praessler



Cay Rademann



John Krakowski Jr.



Evan Stoddard

The Application Lifecycle Management Product Portfolio of SAP



SAP ALM Summit EMEA

Energize your ALM transformation!

October 10–13, 2023 | Manufaktur Mannheim, Germany

Benefit from 4 packed days with 70+ sessions.

Learn from our ALM customers.

Leverage our partners' experience.

Discuss with ALM experts.

Make use of countless networking possibilities..

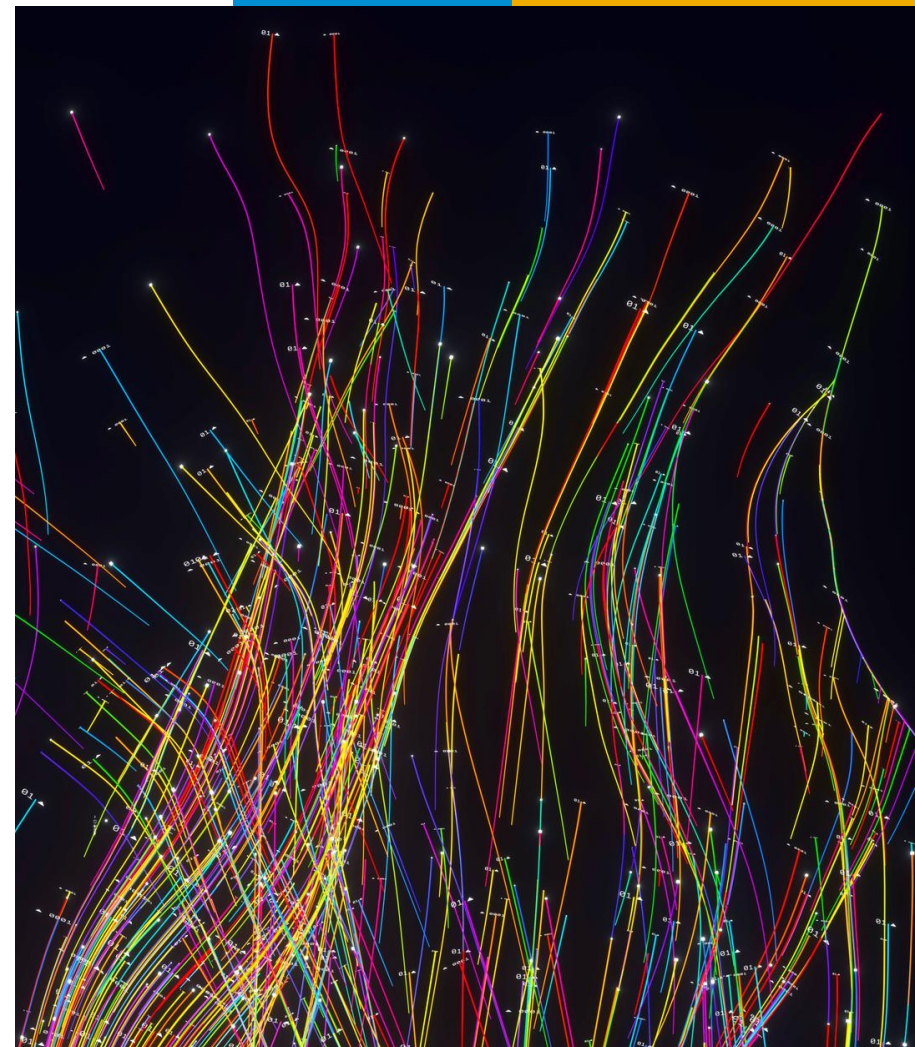


EARLY BIRD TICKET

1.390 € + 19% VAT (End of 30.06.2023)

REGULAR TICKET

1.690 € + 19% VAT




ALM Community News



ALM Community News

Product Information



Astrid Tschense

April 27, 2023 | 6 minute read

SAP Readiness Check for SAP Cloud ALM

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Dear All,

After a successful pilot phase, including positive feedback from customers and partners, we are excited to announce the general availability of the SAP Readiness Check tool for SAP Cloud ALM.

With SAP Readiness Check for SAP Cloud ALM, SAP provides a self-service tool to analyze an existing SAP Solution Manager system in preparation for a transition to SAP Cloud ALM. SAP Readiness Check for SAP Cloud ALM provides visibility to the application lifecycle management capabilities used in an SAP Solution Manager system. This new SAP Readiness Check scenario also offers details regarding the availability and information on equivalent capabilities in SAP Cloud ALM or other SAP products to be considered when planning the move from SAP Solution Manager to SAP Cloud ALM.

SAP Readiness Check for SAP Cloud ALM helps customers to better understand the usage of their SAP Solution Manager system, and to plan and scope the transition of application lifecycle management capabilities to SAP Cloud ALM. This transition can be performed either completely or by taking a capability-by-capability approach. The new tool provides a mapping of equivalent capabilities between SAP Solution Manager and SAP Cloud ALM, while also showing the availability status of capabilities in SAP Cloud ALM. It also helps customers to engage with partners and SAP to discuss options for the most appropriate transition plan.

SAP Readiness Check for SAP Cloud ALM can help answer the following questions:


- Which capabilities are used in an existing SAP Solution Manager system?
- Are there equivalent capabilities in SAP Cloud ALM?
- What is the planning and/or delivery status of these equivalent capabilities in SAP Cloud ALM?
- Where to find more information about capabilities in SAP Cloud ALM?
- Are there any relevant capabilities that are only available in SAP Cloud ALM?

Based on the analysis of the SAP Solution Manager source system, the tool provides an overview of various topics, which are grouped in the following checks:

- **Usage in SAP Solution Manager:** This check provides an overview of the application lifecycle management capabilities that are used in the analyzed SAP Solution Manager system and scopes these capabilities based on their relevance for the transition.
- **Availability of Relevant Capabilities:** This check displays all SAP Solution Manager capabilities set to relevant in the *Usage in SAP Solution Manager* check, their mapping to equivalent capabilities in SAP Cloud ALM, and the availability status of these capabilities.
- **SAP Cloud ALM Capabilities:** This check contains a complete list of currently available capabilities in SAP Cloud ALM per functional area (implementation and operations). In addition, the check shows which of these capabilities have an equivalent capability that is used in the analyzed SAP Solution Manager system, and

SAP Readiness Check for SAP Cloud ALM

Personal Insights



Nilabh

May 1, 2023 | 5 minute read

Business Service Management in SAP Cloud ALM

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Introduction:

As we know that SAP has come up with a cloud based ALM solution called SAP Cloud ALM. So, the SLA management of the business services and technical systems being one of the key feature for many customers. As many of the customers want a close observation and monitoring regarding the availability of their business services and availability. In most of the cases, service providers have an agreement regarding the availability of these business services and availability of the systems with their customers.

For this specific requirement, the functionality in SAP Solution Manager was called Service Availability Management. To know more about it, you can go through my previous blog regarding service availability management *Service Availability Management (SAM)*.

SAP Cloud ALM has come up with a better and advanced feature for the same purpose and is called Business Service Management.

What is a Business Service?

A business service can be used to abstract the technical names of cloud services or technical systems to a name which can be understood by business users. Each business service has a name and additional description; it contains a relationship to multiple cloud services or technical systems.

e.g. Hire to Retire, Lead to Cash, etc.

Business service is treated as a collection of cloud services and systems in SAP Cloud ALM.

What is Business Service Management?


Business Service Management is used to manage all the business services, systems, its availability and the SLA management, it's reporting and managing all its maintenance activities across the landscape.

It is basically a monitoring and reporting tool which can be used for the analytics parts as well.

SAP Basis/SAP SOLMAN/SAP Cloud ALM team are responsible for maintaining the availability of the systems across the landscape, hence a tool like business service management becomes important for them, and in this digital innovation age, where we are dealing with huge amount of data, hence the business services availability

Business Service Management in SAP Cloud ALM

Technical Articles



Steffen Siegmund

May 9, 2023 | 6 minute read

Monitoring the Health of the ABAP System in the Cloud

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As customer or partner, you might want to know more about the health of your ABAP system in a cloud-centric system landscape.

Now, you might already be aware that you can use SAP Cloud ALM as the central entry point to monitor your solution landscape. What's probably less well known is that SAP Cloud ALM comes with dedicated metrics to keep track of the health of your ABAP applications on SAP BTP and SAP S/4HANA Cloud. And what's more, you can even add your own metrics.


In this blog post, I'll show you which metrics are available, how you can react to alerts, and where you can find more information.

How to Check the System and Application Health

SAP Cloud ALM is the central entry point to operate cloud-centric SAP solution landscapes. (If you want to know more, see: <https://support.sap.com/en/alm/sap-cloud-alm.html>)

Now, how do you use the health check in SAP Cloud ALM? When you connect your ABAP environment or your S/4HANA Cloud system to SAP Cloud ALM using communication scenario SAP_COM_0527, the ABAP system starts exporting a set of metrics. These metrics were designed specifically for checking the health of the ABAP environment.

When you are logged on to SAP Cloud ALM, choose *Health Monitoring*. It provides an overview of all your connected services.



SAP Cloud ALM – Health Monitoring overview

Here, you get a set of metrics for the ABAP system and for the SAP HANA database in SAP BTP. For SAP S/4HANA Cloud, similar metrics are available.

Monitoring the Health of the ABAP System in the Cloud

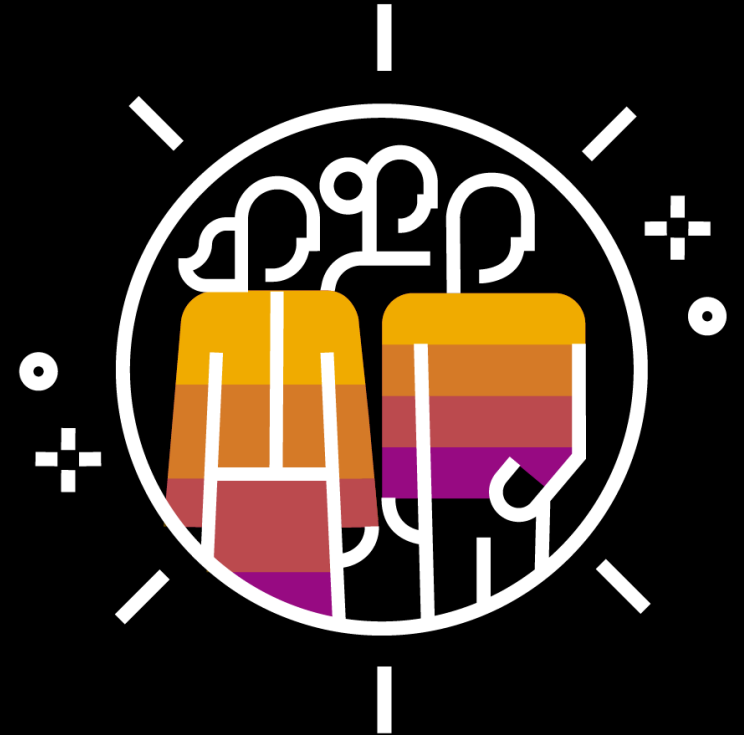
Community News

1. [Join the ALM Community](#)

Follow the tags

2. [SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3. Ask your questions to peers and experts!



News from SAP Product Support



SAP Focused Run – News about Health Monitoring Component

For **SAP Focused Run** Health Monitoring issues, SAP Notes or Knowledge Base Articles we will now use component **SV-FRN-APP-HM**.

SV-FRN-APP-OCM is still available for former software packages.

More information about SAP Focused Run Health Monitoring can be found in our [SAP Focused Run Expert Portal](#)



Focus Topic: ALM for SAP S/4HANA



ALM for SAP S/4HANA – Which ALM solution is best for you?



or

?



Recommendations for customers moving to the cloud

	SAP S/4HANA Cloud, public edition	SAP S/4HANA Cloud, private edition	SAP S/4HANA SAP Business Suite (on-premise with service provider)
Conversion / Transition	n/a	SAP Solution Manager or SAP Cloud ALM*	
Implementation	SAP Cloud ALM		
Operations	SAP Cloud ALM	SAP Cloud ALM	SAP Cloud ALM

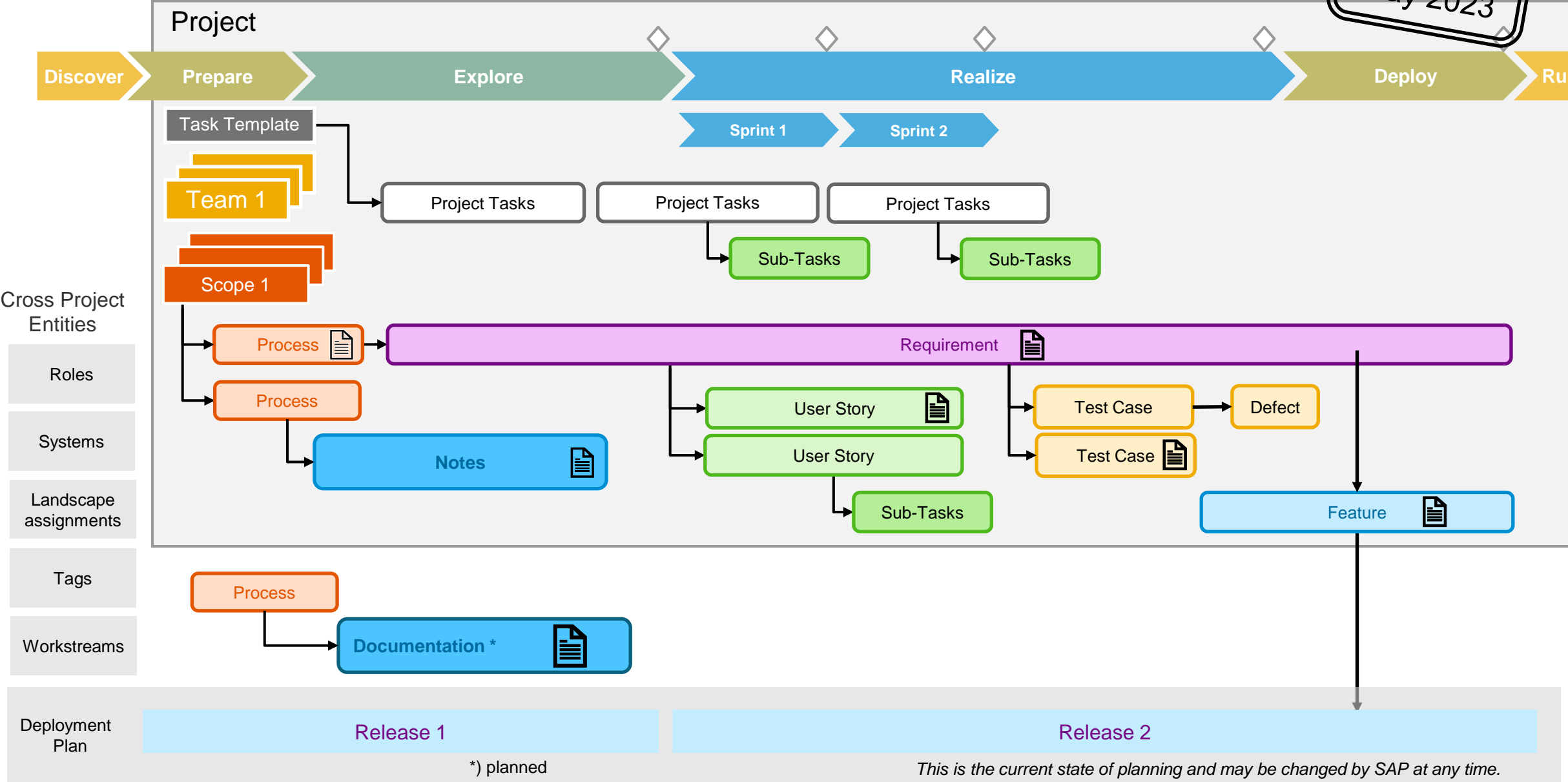
* Evaluate SAP Cloud ALM for available and upcoming functions



Service providers can monitor the customer landscapes centrally with SAP Focused Run

Solution Documentation across SAP Cloud ALM

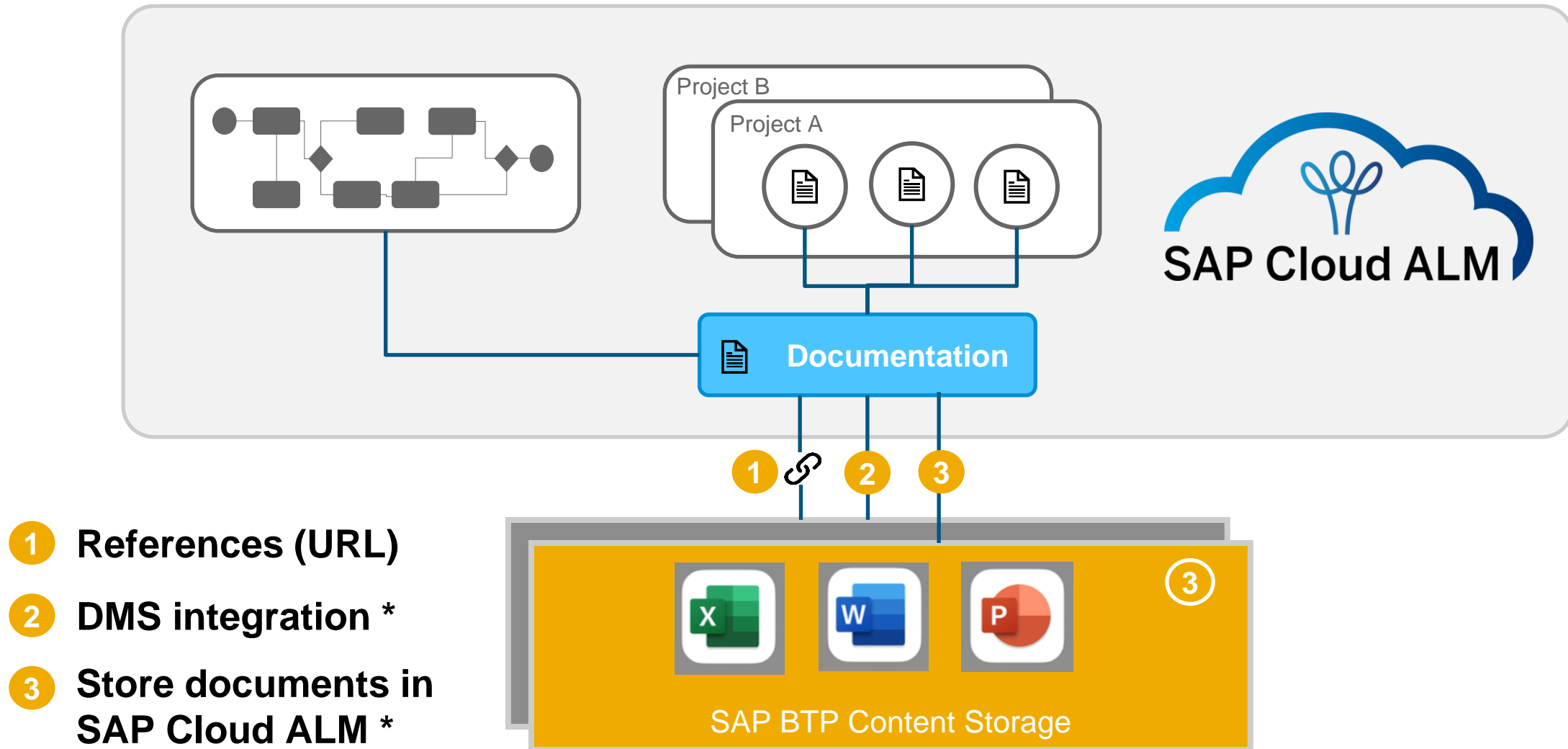
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May 2023



Solution Documentation in SAP Cloud ALM

Integration into External DMS

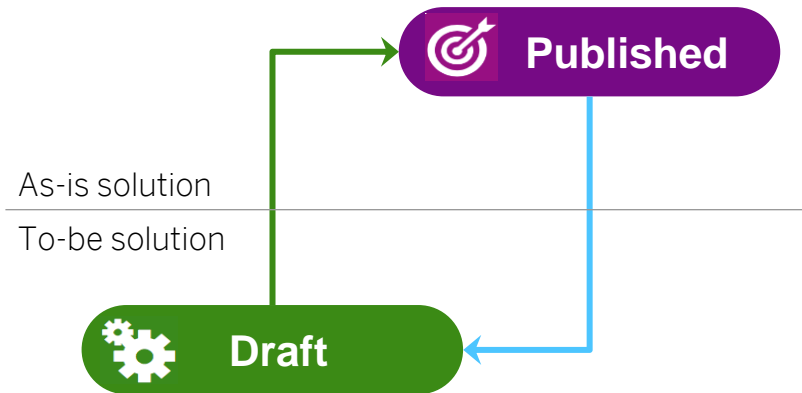
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Process Authoring – Versioning



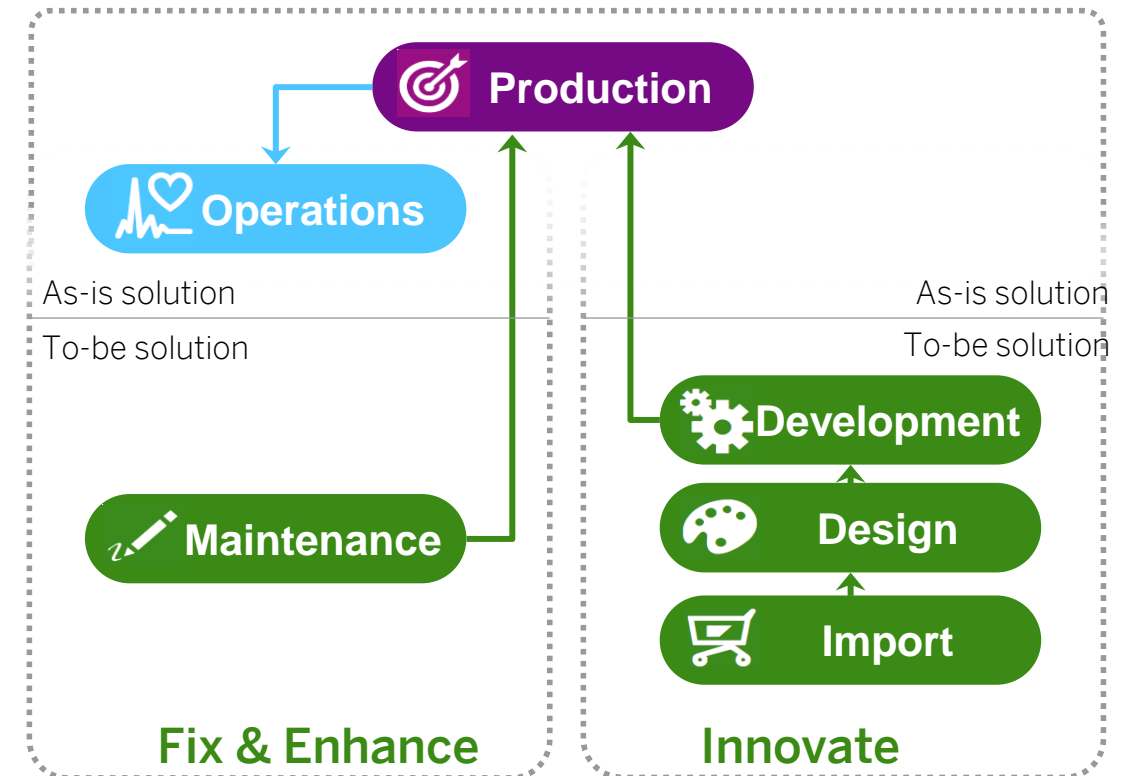
Simple versioning



Status:
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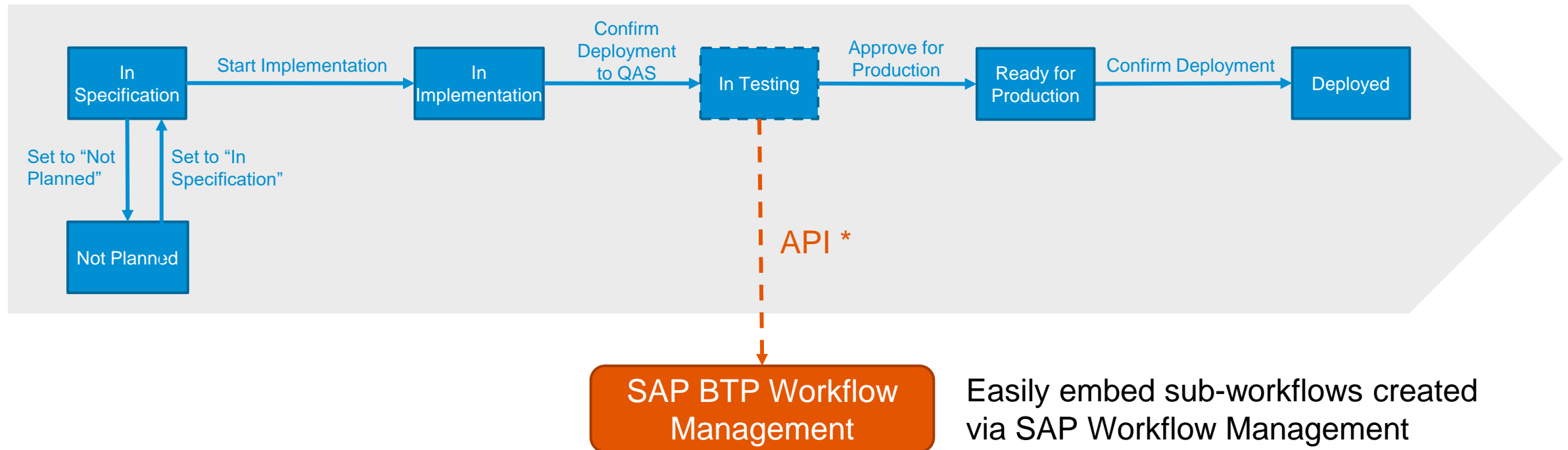


Advanced versioning



Flexible Workflows in SAP Cloud ALM

Status:
May 2023

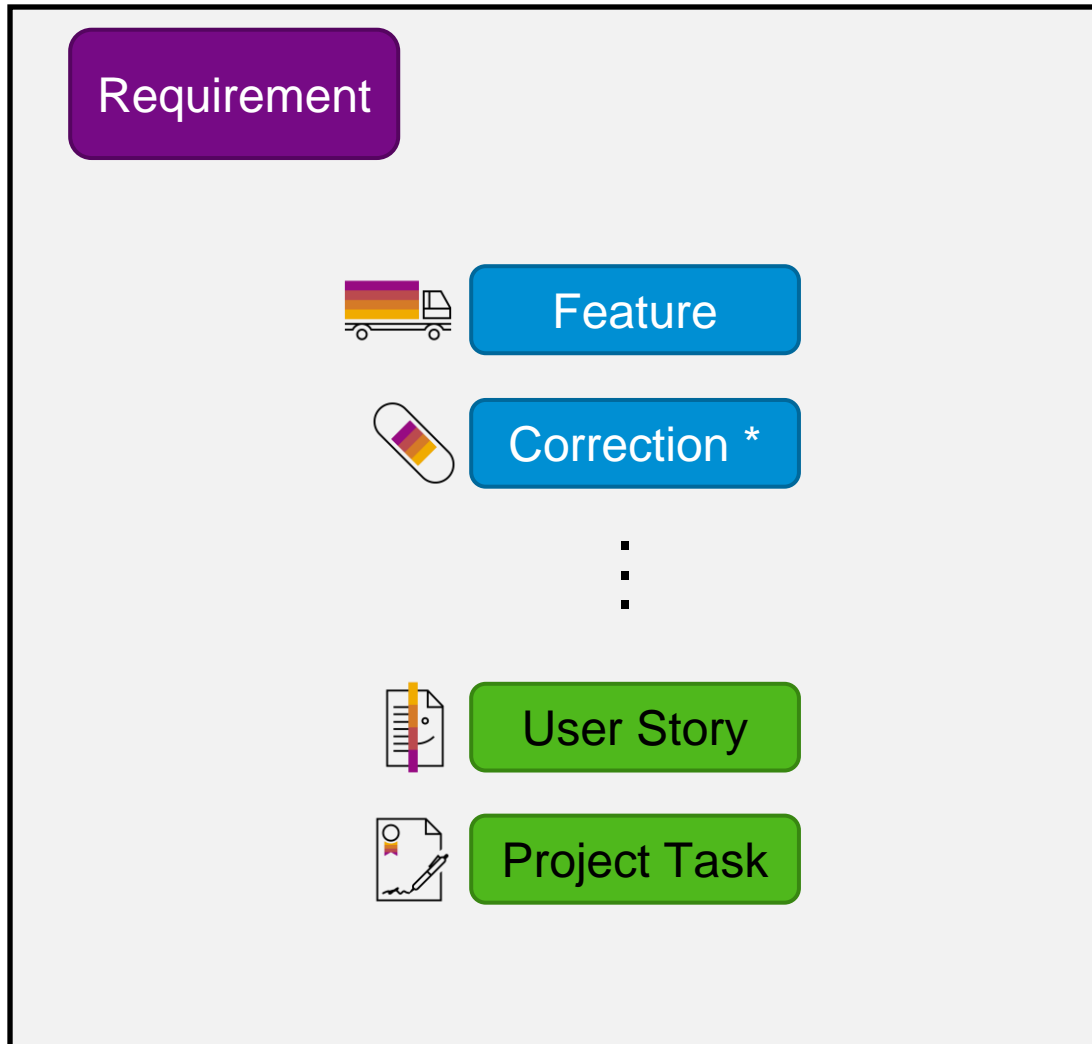


- The SAP Cloud ALM workflow is simple and flexible
- SAP Focused Build workflow is detailed, pre-configured, and with automated document updates

SAP Cloud ALM – simplistic view on types of changes

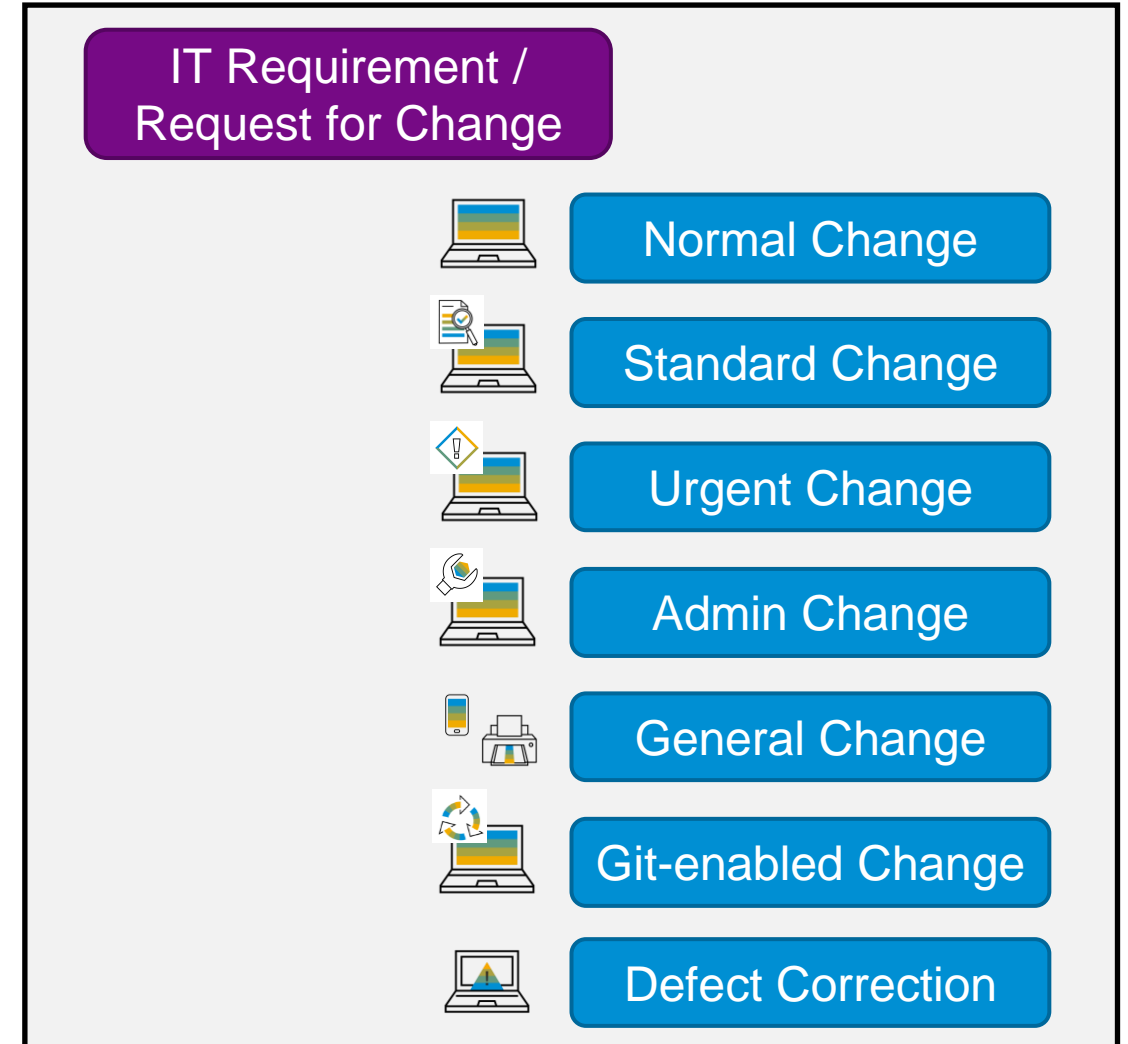
Status:
May 2023

SAP Cloud ALM



*) planned

SAP Cloud ALM



What is your timeline?

SAP Cloud ALM – Change and Deployment Management evolving*

Status:
May 2023

Change Management light

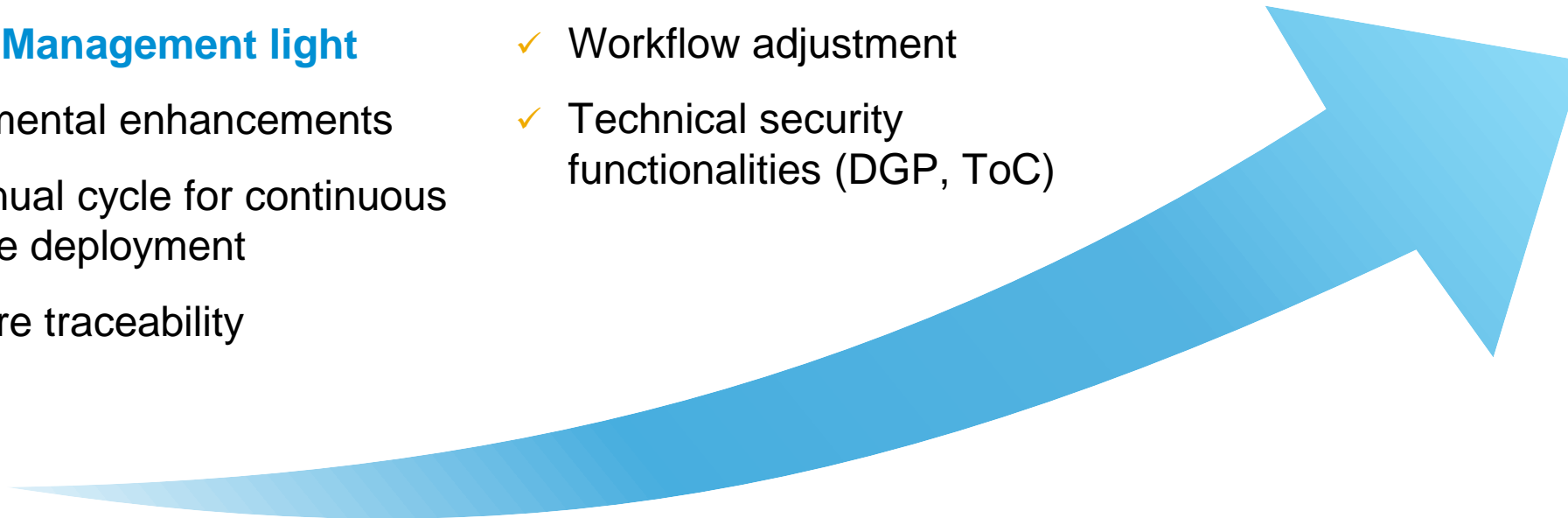
- ✓ Incremental enhancements
- ✓ Continual cycle for continuous feature deployment
- ✓ Feature traceability

Basic Change Management

- ✓ Time-based import
- ✓ Phase cycles
- ✓ Workflow adjustment
- ✓ Technical security functionalities (DGP, ToC)

Advanced Change Management

- ✓ Advanced technical security functionalities (CSOL, Cross Reference Check)
- ✓ APIs for partner enhancements



Implementation support – High-level comparison

Status:
May 2023



Single document flow

Simple, flexible workflow

Standard change control

Designed for cloud

Multiple pre-configured change types

Strict process governance

Advanced deployment control

Designed for on-premise

For details, read blog series [ALM for SAP S/4HANA Cloud – SAP Cloud ALM or SAP Solution Manager?](#)

ALM processes not supported by SAP Cloud ALM (yet)



Custom Code Management

- Use Custom Code Analytics, NW ABAP Test Cockpit, and Custom Code Migration app

Data Volume Management

- Use SAP DVM Dashboard

SAP Early Watch Alert

- Use SAP EarlyWatch Alert workspace

System Recommendations

- Use System Assistant (included in Maintenance Planner)

Business Process Improvements

- Use SAP Signavio (starter pack included in RISE with SAP contracts)

IT Service Management

- Use other (third-party) service desk

What are the ALM costs?



n/a	Hardware & Infrastructure
Less configuration & user onboarding	Configuration & user onboarding
n/a	Deployment of agents
n/a	Operating SAP Solution Manager
n/a	Deployment of SAP notes, support packages
(Subscription of additional memory in case of extended usage)	(SAP ECS subscription for customers without SAP on-premise maintenance agreement)

SAP Solution Manager for SAP S/4HANA Cloud and Rise with SAP

Cloud-only customers do not have SAP Solution Manager usage rights.

Some of them require advanced ALM functionality that is not provided by SAP Cloud ALM (yet).

SAP Enterprise Cloud Services offers special SAP S/4HANA Cloud packages for them:

SAP Solution Manager, private cloud edition

([see details](#))

Version	Project Documentation Version	Full Version
System landscape	Single-tier (Dev)	Two-tier (Dev + Prod)
Functional scope	With limitations; No operation functions	Full functional scope
Deployment of agents	✗	✓
Service level agreement	No production SLAs	Production SLAs
Disaster recovery	✗	Included in DR agreement

Summary:

ALM for SAP S/4HANA Cloud – SAP Cloud ALM or SAP Solution Manager?

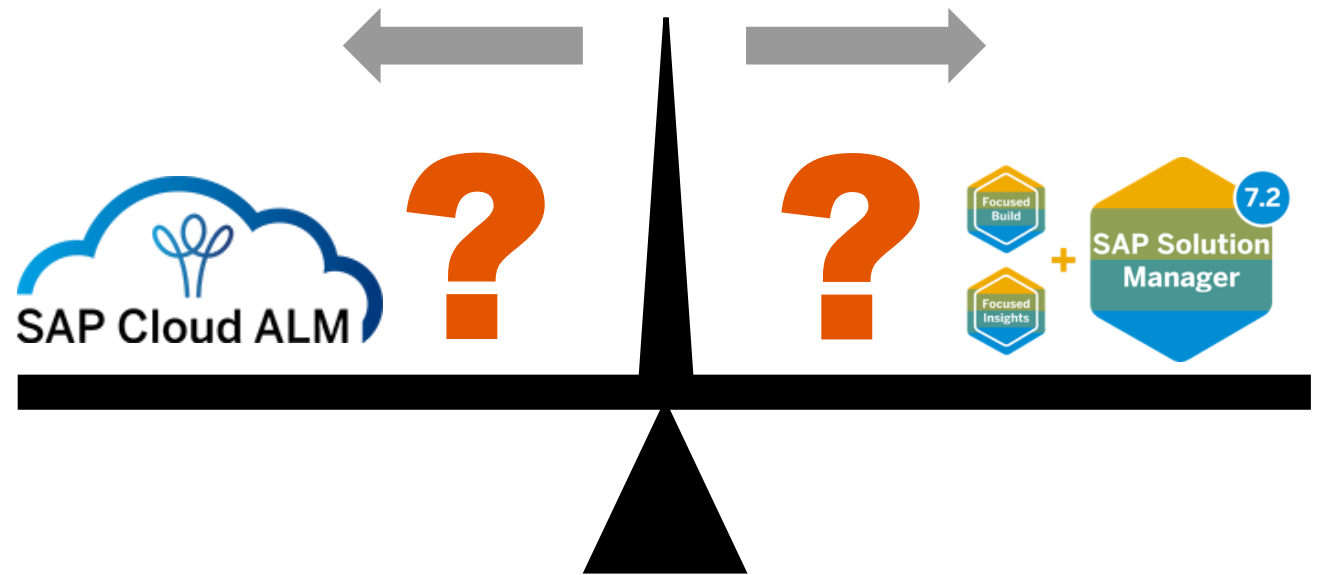
1) What is your solution landscape?

2) What is your IT strategy?

3) Which ALM capabilities do you need?

4) What are the ALM cost?

5) What is your timeline?



[Read the blog series](#) and the recent [update](#)!

Poll



Let's ask some questions!



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and use code 5107 2560
<https://www.menti.com/alnk5v7h5y8o>



Upcoming Events



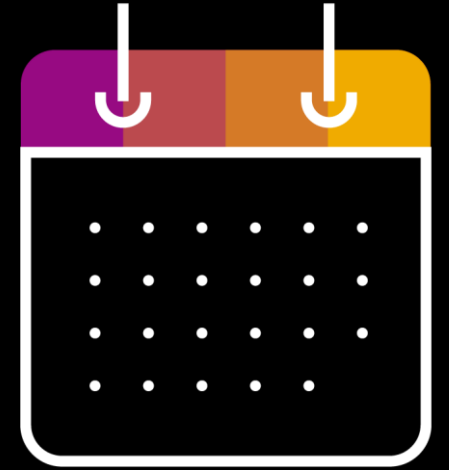
ALM Events: Save the date!

SAP Community Call for SAP Cloud ALM Experts: June 7 ([register here](#))

What's New in SAP Cloud ALM Q1/2023: July 26 & 27 ([register here](#))

SAP ALM Summits 2023

- SAP ALM Summit APJ: July 25 - 27 ([register here](#))
- SAP ALM Summit EMEA: October 10 – 13 ([register here](#))
- ASUG & SAP Summit NA: October 24 - 26



Find all ALM Events here:

<https://support.sap.com/alm-events>

Stay Updated: ALM Newsletter

Stay updated about the latest news in
Application Lifecycle Management!

Register now for our monthly ALM
newsletter here:

[Register here](#)



Mark your calendar!

The next SAP Community Call for ALM will take place on

June 21, 4pm CEST / 10am EST.

The focus topic of this call will be “**Transition to SAP Cloud ALM**”.

Reminder: **Re-Register yourself** [here](#) to receive e-mail invites for future calls!

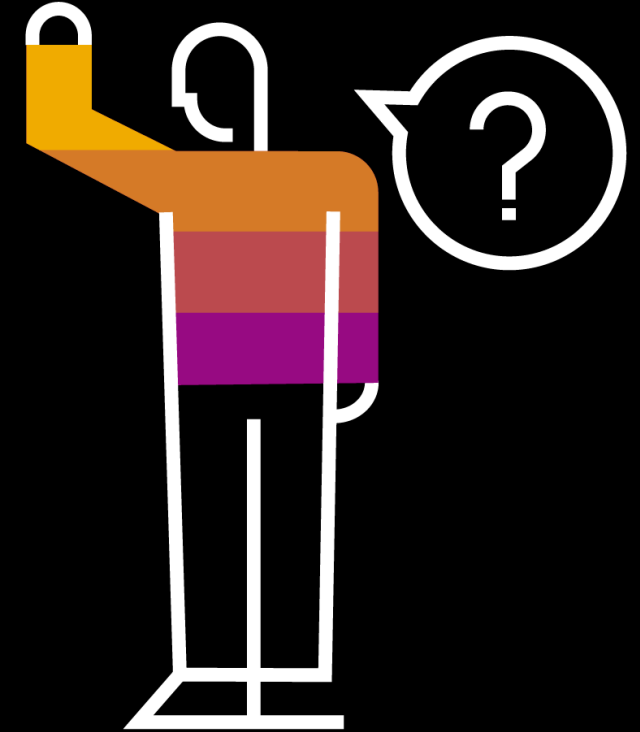
Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

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