



SAP Community Call for ALM

October 18, 2023

CXS Customer Communications and Relations, SAP SE

PUBLIC

Introduction



SAP Community Call for ALM: Agenda for **October 18, 2023**

ALM Community News

News from SAP Product Support

Focus topic: Highlights & Key Messages from SAP ALM Summit EMEA 2023

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Tim Steuer



Tonja Kehrer



Romy Sachse



Ben Schneider



Cay Rademann



Evan Stoddard

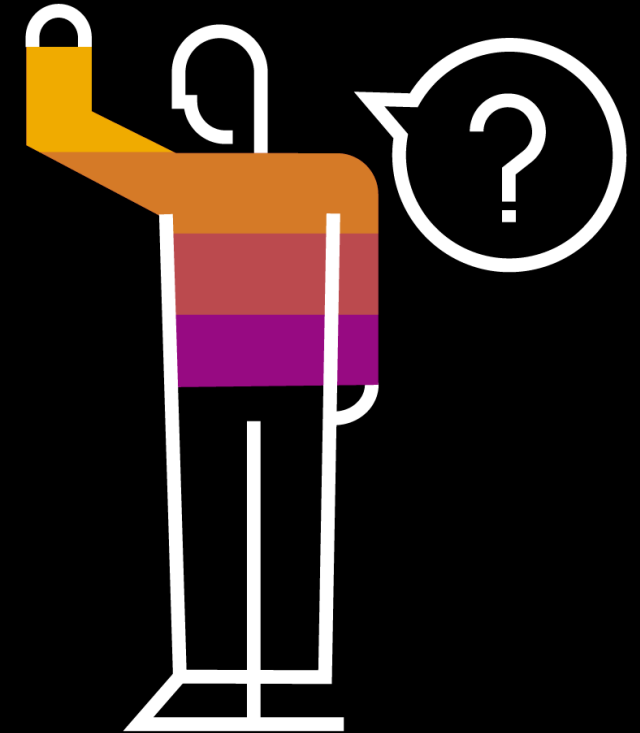
The Application Lifecycle Management Product Portfolio of SAP



Ask you questions!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.





ALM Community News



ALM Community News

Product Information

 Axel Schulze 
September 15, 2023 | 4 minute read

Simplify Complex Process: Create Process Hierarchies in SAP Cloud ALM Faster with Spreadsheet Power

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Introduction
Managing complex process hierarchies in SAP Cloud ALM can be challenging. The need to streamline and organize these process hierarchies efficiently is essential for improving productivity. In this article, we will explore the concept of process hierarchies in SAP Cloud ALM and how leveraging the power of spreadsheets can simplify the creation of them.

Understanding Process Hierarchies in SAP Cloud ALM
Benefits of organizing processes using hierarchical structures include improved traceability, easier navigation, and enhanced collaboration between team members. By breaking down complex processes into smaller components, users can focus on specific tasks and make more informed decisions.

Process Hierarchy

- A process hierarchy divides a complex processes landscape into smaller better manageable parts.
- It follows the **from-abstract-to-concrete** principle and provides information about the processes on different levels of granularity.
- A process hierarchy delivers a defined information base on each level to ensure process models are comparable at a later stage.





Process hierarchies play a crucial role in SAP Cloud ALM by providing a structured framework for organizing and managing complex processes. These hierarchies allow for a clear representation of the relationships and dependencies between different processes, enabling better visibility and control.

Process Hierarchy Definition

[Simplify Complex Process: Create Process Hierarchies in SAP Cloud ALM Faster with Spreadsheet Power](#)

Product Information

 John Krakowski 
September 25, 2023 | 1 minute read


SAP Cloud ALM – Discover the Value for GROW with SAP

0 5 70

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GROW with SAP is a complete offering of solutions, adoption acceleration services, community, and learning so any size company can successfully adopt SAP S/4HANA Public Cloud with speed, predictability, and continuous innovation.

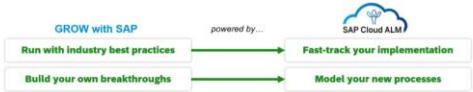
GROW with SAP is powered by SAP Cloud ALM, which ensures accelerated implementation, smooth operations, and transparent service delivery for your solution.

At a Glance

Goals: SAP Cloud ALM helps you to implement and operate intelligent cloud and hybrid business solutions.



Strategy: Benefit from an out-of-the-box, native cloud solution, designed as the central entry point to manage your SAP landscape with content-driven guided implementation and highly automated operations.

Outcomes:



[SAP Cloud ALM - Discover the Value for GROW with SAP](#)

Technical Articles

 Xavier DUPEYRAT 
October 6, 2023 | 2 minute read

SAP ALM API & Integration: SAP Cloud ALM Raw Data Metrics API

0 1 136

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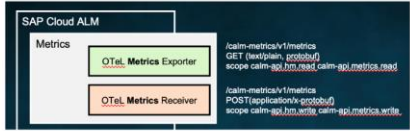
[RSS Feed](#)

In this series of articles, we will focus on the **SAP Cloud ALM Raw Data API**.

The SAP Cloud ALM raw data API implements the **OpenTelemetry** protocol to provide access to the **observability** signals produced by SAP Cloud ALM.

In the previous [post](#) we introduced the OpenTelemetry protocol concepts.

In this blog, we will focus on the metrics API.



```
GET /calm-metrics/v1/metrics
GET (new/plain, protobuf)
scope calm-gpu.otel.read calm-gpu.metrics.read

POST /calm-metrics/v1/metrics
POST (application/json, protobuf)
scope calm-gpu.otel.write calm-gpu.metrics.write
```

Raw Data Metrics

The SAP Cloud ALM metrics API is used to:

- **Ingest** new metrics in the different monitoring scenarios of SAP Cloud ALM with the OpenTelemetry
- **Read** metrics produced by the different monitoring use-cases with the Open Telemetry format or with the **OpenMetrics** Prometheus format.

Customer use-cases:

- Integrate data from an open source, in-house tool, or third-party tool.
- Leverage event processing and management capabilities of SAP Cloud ALM with new data

[SAP ALM API Integration SAP Cloud ALM Raw Data Metrics API](#)

Community News

1.

[Join the ALM Community](#)

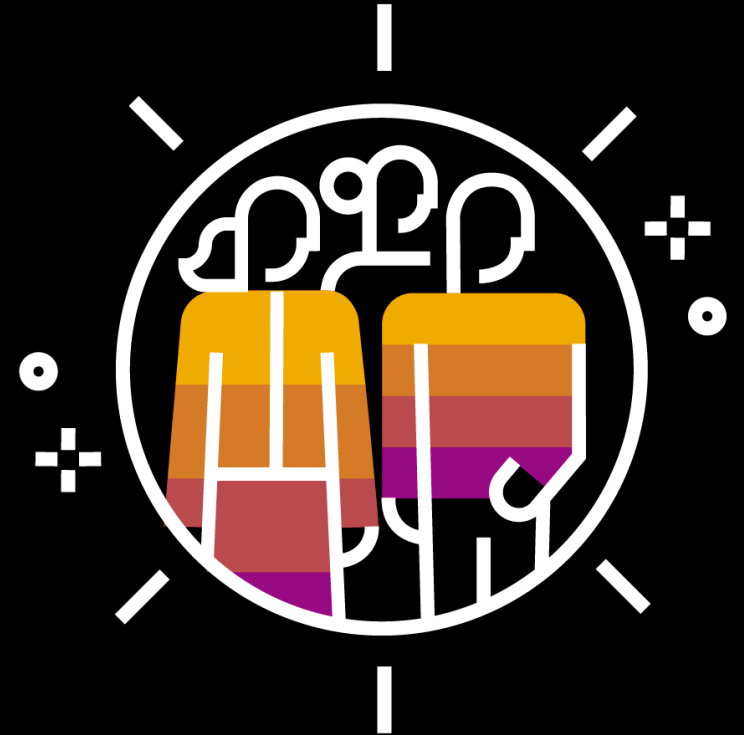
2.

Follow the tags

[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3.

Ask your questions to peers and experts!



News from SAP Product Support



News from SAP Product Support – Hints for opening a Case

With the move to SAP for Me we changed the "way" how cases can be opened

- Components can no longer be selected initially
- a product function needs to be chosen

Select a Product

⚠ If you are unable to find your Product, please check that you have selected the correct System.

Wily

Product Software Product

Product Type Category

SAP Extended Diagnostics by CA Wily
Related to SAP Solution Manager

Cancel

SAP for Me

Search

Services & Support / Get Support (Cases, Expert Chat...)

Get Support (Cases, Expert Chat...)

Customer: - SAP S-User: Romy

Basic Information 4/5

Best Action

Short Description* (Maximum 120 Characters)
Wily down

Language*
English

System*
SM1 - Solution Manager 7.2

⚠ Connections are currently closed or system access data has not been maintained for your selected system. To speed up case processing, please correctly maintain your remote connections for your selected system. Please also provide correct user roles, which are identical to where the reported error occurred. Where appropriate, we suggest using the Semi Automatic Line Opener to allow SAP to open your system connection at any time. See SAP Note 797124.

System Details: [Open the system data](#)

System Access Data: ⚠ The access data has not been maintained. - [Click to maintain](#)

System Connection: ⚠ Connections are closed - [Click to maintain](#)

Product*
SAP Solution Manager

Product Function*
Please select a product function

How to open a case –
for an issue with Wily Introscope ?

➡ Live Demo 

SAP Cloud ALM featured in...



SAP Cloud ALM featured in SAP BTP Innobytes



Featured:

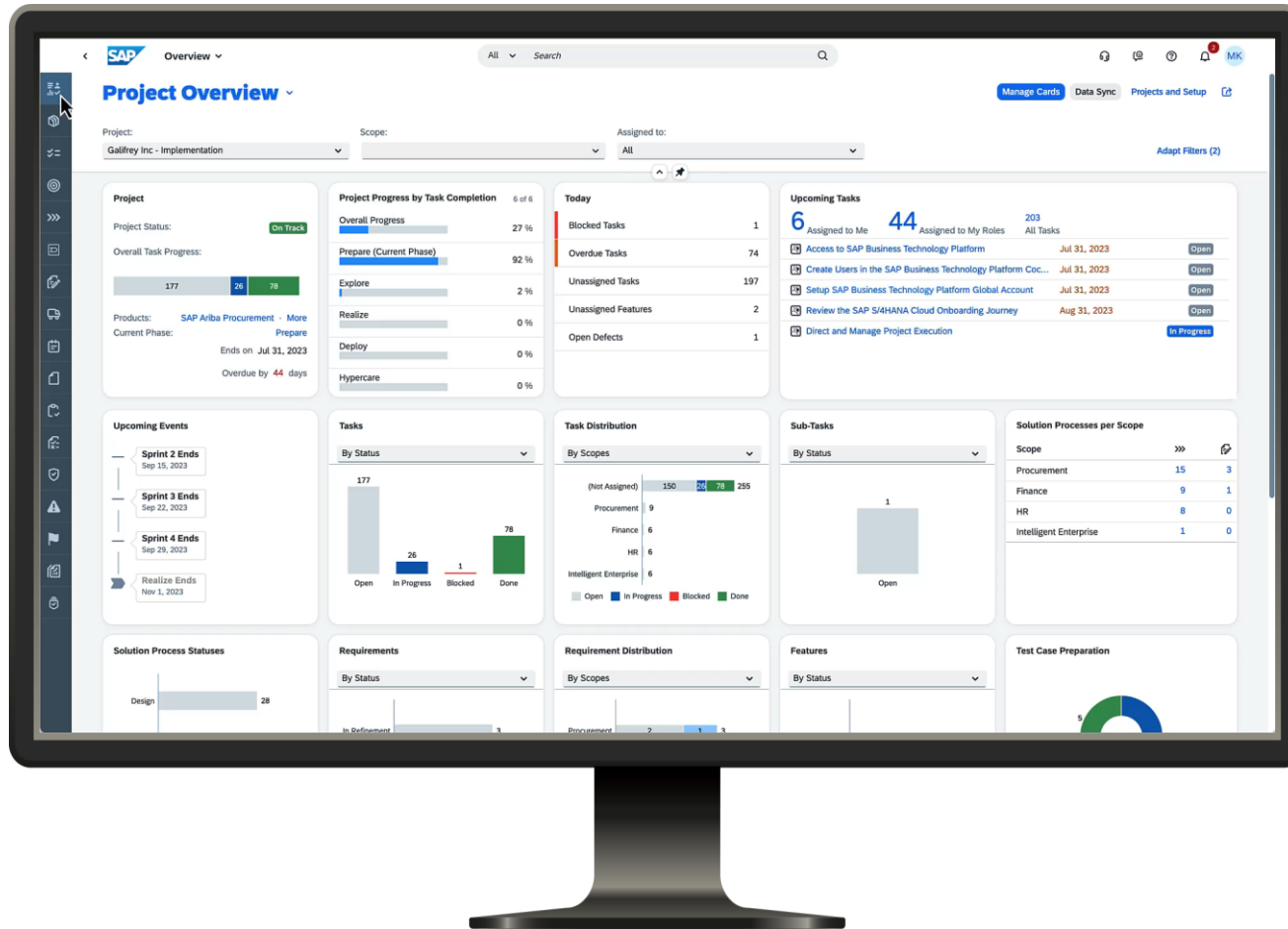
- SAP Cloud Transport Management
- Monitor SAP BTP apps with SAP Cloud ALM

[Watch the video](#)

Focus topic: Highlights & Key messages from SAP ALM Summit EMEA 2023



SAP Cloud ALM – Success and Momentum



4.000 customers

8 new customers per day

Oct 2023

30 months acceleration

First 1.000 customers in

19 months

Second 1.000 customers in

7 months

Third 1.000 customers in

4 months



I need more than one SAP Cloud ALM tenant “

Use cases

- Training
- Evaluation & demo
- Development and testing of extensions
- Extra production tenant

Solution*

- You can get additional tenants for any entitled customer number
- You can use these tenants as you need them

You do not need extra tenants to test standard SAP Cloud ALM.

”

I am regulated and need regression testing “

Use case

Regression test of extensions against new release in regulated environments

n Production

Standard

After opt-in

n-1 Production

+

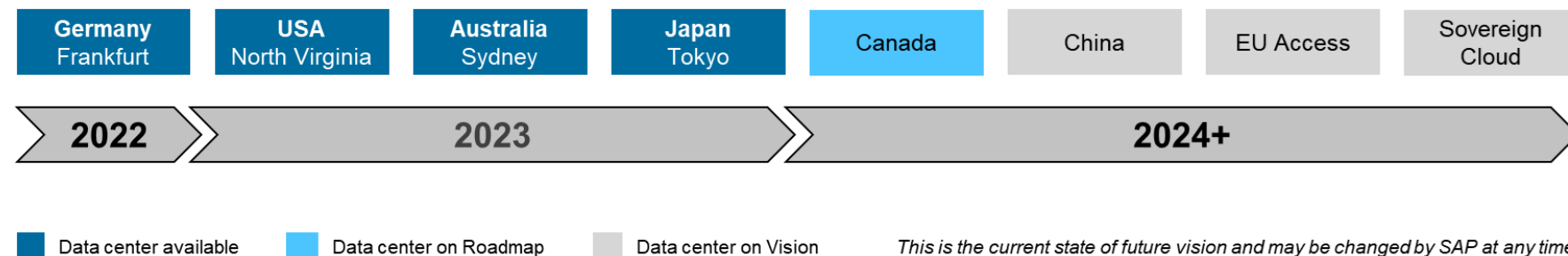
n Regression test

Solution*

- You opt in to delay production updates by 2 weeks (n-1)
- You can do regression tests of your extensions against the current SAP Cloud ALM feature set (n)



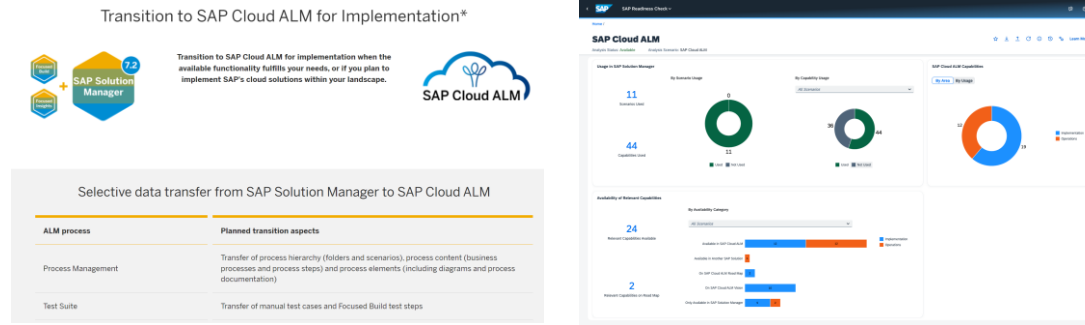
I need SAP Cloud ALM Data Centers close to me “



This is the current state of future vision and may be changed by SAP at any time.



I want to transition from SAP Solution Manager* “



Transition Center for the
move to SAP Cloud ALM
Readiness Check for
SAP Cloud ALM
Implementation Services

Transition methodology to
SAP Cloud ALM*
Tools for selected data transfer of solution
documentation and test cases*

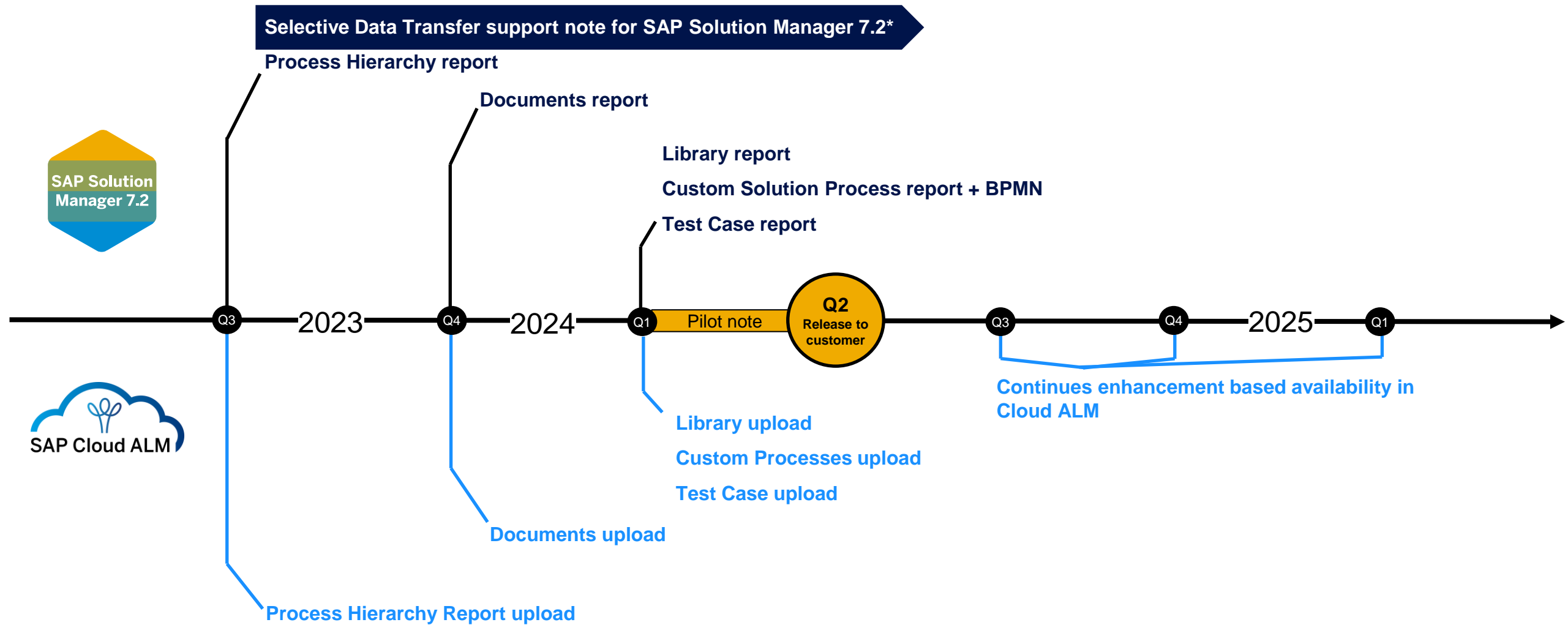
Now

Mid 2024

Use your transition to rethink and simplify your ALM processes.

*This is the current state of planning and may be changed by SAP at any time.
SAP Solution Manager 7.2 needs to be at least at SPS15 for successful transition.

Move from SAP Solution Manager to SAP Cloud ALM





”

I want `alm.ai` “



`implementation.ai*`

Solution documentation generation

Manual test case generation from requirements

Automated project summary with risk rating

`operations.ai*`

Threshold-less alerting

Anomaly prediction

Recommendations for alert mitigation



I need more capabilities in SAP Cloud ALM. “

SAP Continuous Influence for SAP Cloud ALM

Customers/partners
submit requests

Community
ranks via voting

SAP
reviews and develops



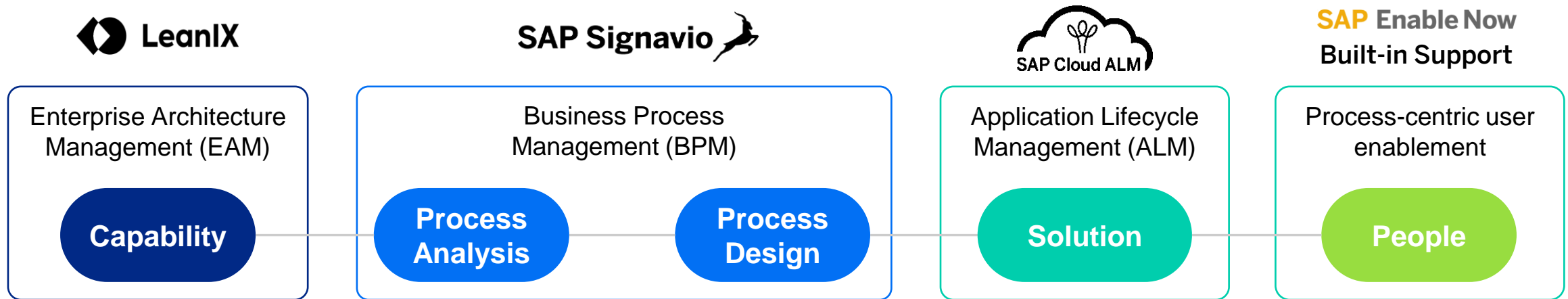
Implementation

Available today!

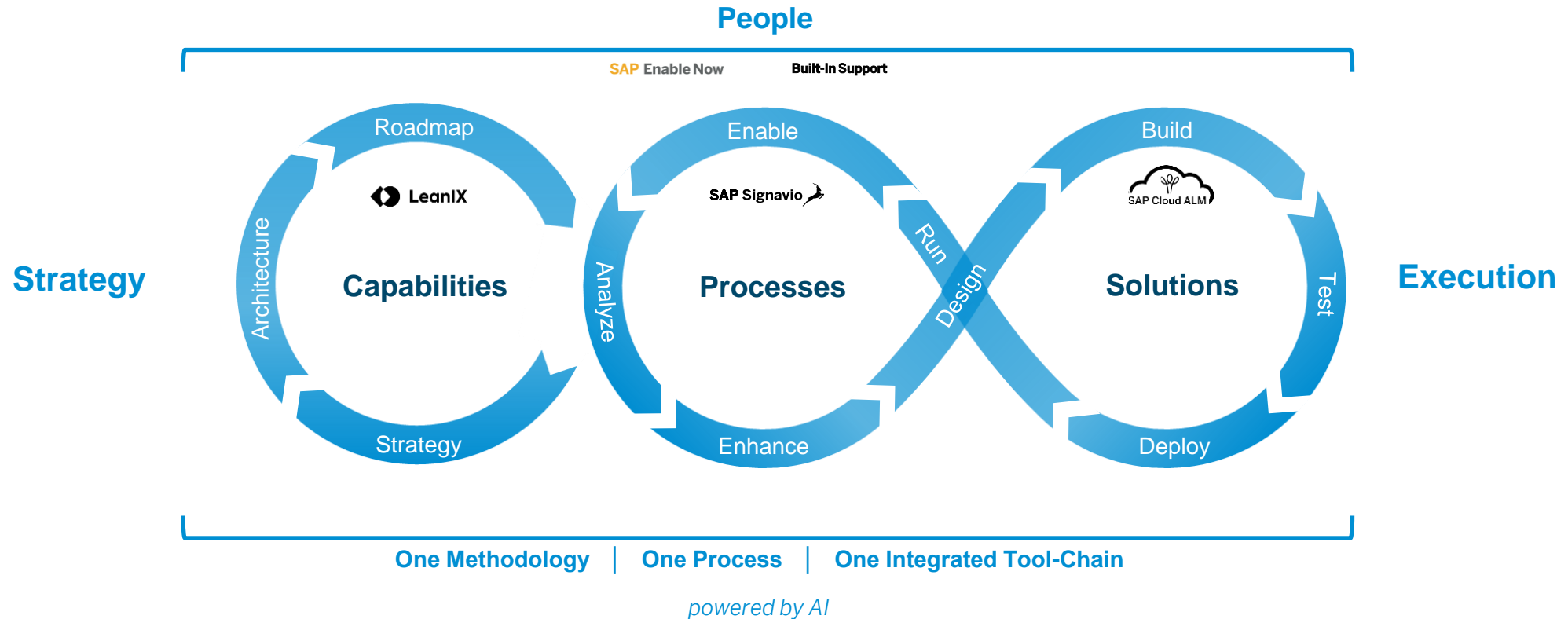


Operations

The Bigger Picture: Transformation Suite Approach



One Suite from Strategy to Execution: Transformation Suite Approach



ALMathon 2023 winners



“TimeTrack for professional services”



“ALM Consultr” – project and resource planning solution



“ITSM for SAP Cloud ALM”



Poll



Let's ask some questions!



Please open www.menti.com
and use code 3452 3451
<https://www.menti.com/alvsr74x3mpr>



Upcoming Events



ALM Events: Save the date!

What's New in SAP Cloud ALM Q3/2023: November 29 and 30 ([register here](#))

SAP ALM Community Call: ([register here](#))

- November 15: Transition to SAP Cloud ALM / Focused Build news
- December 20: Year-end recap

SAP Community Call for SAP Cloud ALM Experts: ([register here](#))

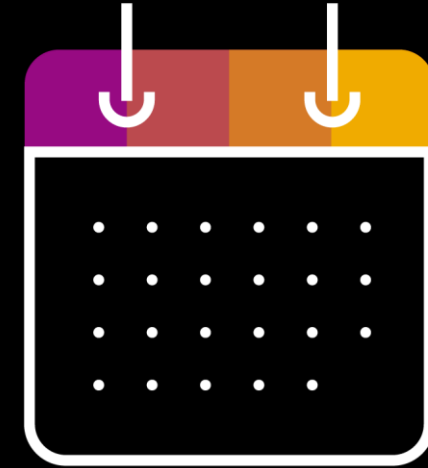
- November 8: SAP Cloud ALM Implementation
- December 6: SAP Cloud ALM Operations

ALM Roadshows: ([register here](#))

- November 10: Berlin, Germany (Hands-On Brunch)
- November 14: Vienna, Austria
- November 27: Zurich, Switzerland

SAP TechEd Virtual 2023: November 2 – 3 ([learn more](#))

ASUG Tech Connect 2023: November 7 – 9 ([register here](#))



Find all ALM Events here:

<https://support.sap.com/alm-events>

November 7–9 • New Orleans

Agenda



SCAN TO REGISTER

Application Lifecycle Management expert sessions to attend:

- **Your Business Transformation Driven by Application Lifecycle Management**
- **Making Your Move from SAP Solution Manager to SAP Cloud ALM**
- **Support Your Move to SAP S/4HANA with SAP Cloud ALM and Lifecycle Management Tools**
- **How End-to-End Monitoring for Custom SAP BTP Applications Using SAP Cloud ALM**
- **What's in it for you! Get the latest outlook of SAP Cloud ALM**
- **How SAP Cloud ALM Supports SAP BTP Operations**

Stay Updated: ALM Newsletter

Stay updated about the latest news in
Application Lifecycle Management!

Register now for our monthly ALM
newsletter here:

[Register here](#)



Mark your calendar!

The next SAP Community Call for ALM will take place on

November 15, 4pm CET / 10am EST.

Reminder: **Re-Register yourself** [here](#) to receive e-mail invites for future calls!

Q&A



Thank you.

Contact information:

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