



# SAP Community Call for ALM

## November 15, 2023

CXS Customer Communications and Relations, SAP SE

PUBLIC



# Introduction



# SAP Community Call for ALM: Agenda for November 15, 2023

ALM Community News

News from SAP Product Support

## Focus topics

- News in Focused Build SP13
- Updates: Transition to SAP Cloud ALM

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

# Speakers & Background Experts



Tonja Kehrer



Jörg Marenk



Ben Schneider



Cay Rademann



Evan Stoddard

# The Application Lifecycle Management Product Portfolio of SAP






# ALM Community News



# ALM Community News

Product Information



Qendrim Kuqi

October 30, 2023 | 3 minute read

## SAP Cloud ALM as central monitoring for SuccessFactors to S/4HANA integration

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1,294

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Introduction

In today's interconnected business landscape, the integration between different enterprise systems plays a crucial role in ensuring smooth operations and data consistency. One such integration that holds immense significance for many organizations is the connection between SAP SuccessFactors and SAP S/4HANA. To effectively monitor this integration and proactively address any issues, many companies rely on SAP Cloud ALM Integration & Exception Monitoring. In this blog, we will explore how SAP Cloud ALM Integration & Exception Monitoring helps in monitoring the standard SuccessFactors to S/4HANA integration.

Understanding SuccessFactors with S/4HANA Integration:

Before diving into the monitoring aspect, let's briefly understand the integration between SAP SuccessFactors and SAP S/4HANA. The integration between SuccessFactors and S/4HANA enables organizations to synchronize employee data seamlessly, ensuring consistent and up-to-date information across both systems. This integration ensures that HR data from SuccessFactors, such as employee master data, organizational structure, and employee assignments, is accurately reflected in S/4HANA.

In this blog we will focus on monitoring the following scenarios:

- Replicating Employee Master Data and Organizational Assignments from Employee Central to SAP S/4HANA On Premise
- Replicating Organizational Objects from Employee Central to SAP S/4HANA On Premise


Importance of SAP Cloud ALM Integration & Exception Monitoring as central point for monitoring:

The purpose of Integration & Exception Monitoring is to provide transparency for the data exchange processes. It supports the monitoring for peer-to-peer interfaces as well as interfaces using orchestration platforms and provides a unified user experience for all interface types using a common look-and-feel and handling pattern.

SAP Cloud ALM Integration & Exception Monitoring for SuccessFactors to S/4 Integration:

## SAP Cloud ALM as central monitoring for SuccessFactors to S/4HANA integration

Technical Articles



Xavier DUPEYRAT

November 6, 2023 | 2 minute read

## SAP ALM API & Integration: How to use the SAP Cloud ALM Raw Data Metrics API

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In this series of articles, we will focus on the SAP Cloud ALM Raw Data API


The SAP Cloud ALM raw data API implements the **OpenTelemetry** protocol to provide access to the **observability** signals produced by SAP Cloud ALM.

In the previous [post](#) we introduced the **SAP Cloud ALM Raw Data Metrics API**.

In this blog, we will illustrate how to use this API to **export** and **import** metrics managed by the SAP Cloud ALM **health monitoring** use case.

Get System Information

From the Landscape Management SAP Cloud ALM application



Find the system information to identify the system ID as shown below.

Home / Services & Systems / SAP S/4HANA / O12

O12 (SAP S/4HANA)


O12

ID: 3e5b3199-ff93-46c4-b470-8634b29b0180 Status: Active Events: 0

Check the list of metrics reported for your system

## SAP ALM API & Integration: How to use the SAP Cloud ALM Raw Data Metrics API

Product Information



Sinje Seidler

November 9, 2023 | 2 minute read

## Organize and categorize your documentation in SAP Cloud ALM

0

5

44

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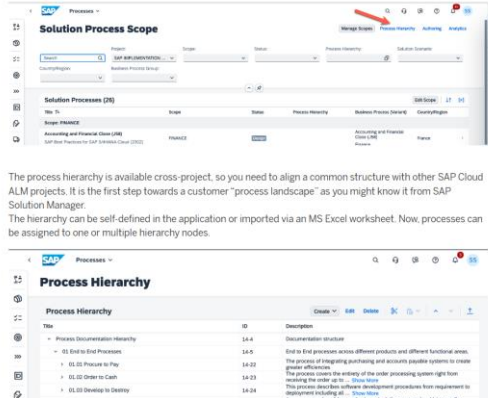
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I want to highlight some important new features of "Documents" that will help you better organize your documentation in SAP Cloud ALM.

Create Process Hierarchy

You might already know about and use the functionality to create your own process hierarchy. You can access this feature from the "Processes" application or by adding the tile to your launchpad.



The process hierarchy is available cross-project, so you need to align a common structure with other SAP Cloud ALM projects. It is the first step towards a customer "process landscape" as you might know it from SAP Solution Manager.

The hierarchy can be self-defined in the application or imported via an MS Excel worksheet. Now, processes can be assigned to one or multiple hierarchy nodes.

## Organize your documentation in SAP Cloud ALM

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# Community News

1.

[Join the ALM Community](#)

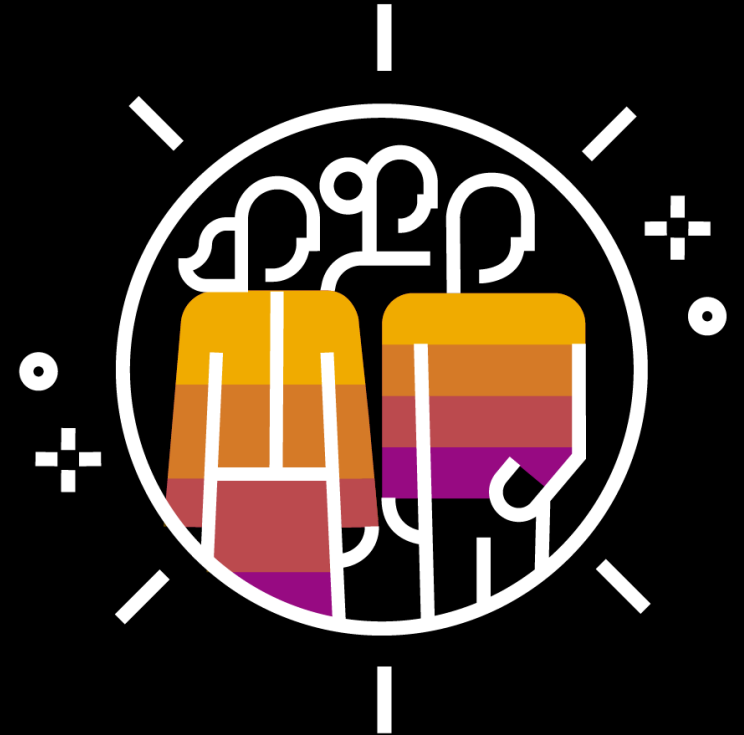
2.

Follow the tags

[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3.

Ask your questions to peers and experts!





# Focus topic: News in Focused Build SP13



# If a standard solution is not enough

## Definition of custom fields for all transaction types in Focused Build

- Requirements
- Work Packages
- Work Items
- Defects
- Defect Corrections
- Risks
- Requests for Change
- Urgent Changes
- Normal Changes
- Standard Changes

## Several possibilities to influence the behavior of custom fields

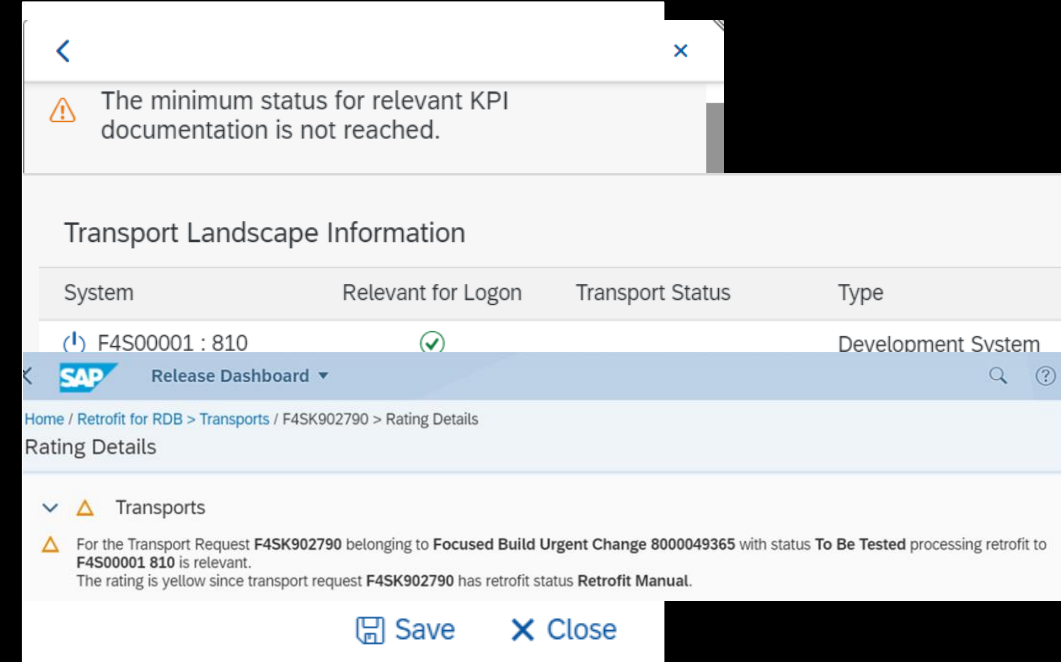
- process type specific customizing (visibility, sequence, obligatory)
- process type status editability customizing (e.g. all custom fields are editable in status XYZ)
- custom field status editability customizing (e.g. one custom field is editable in status XYZ and ABC)
- influence via BAdI (all above + individual demands, e.g. dependencies between custom fields)

**Demo**



# What we want to ship in addition

- Simplified rescheduling for projects
- Status switch of WP/WI dependent on KPI-status
- Log on to cloud and Java system from Work Item
- Display the Retrofit-status of change documents in Release Dashboard
- additional filters in Solution Readiness Dashboard to improve usability
- move of FB-specific functionality on managed systems to ST-PI (affected: XLD, Cut Over, Test System Refresh, Repack, Retrofit for BW, Template Protection, Reset Report)
- massive performance improvement in Cut Over



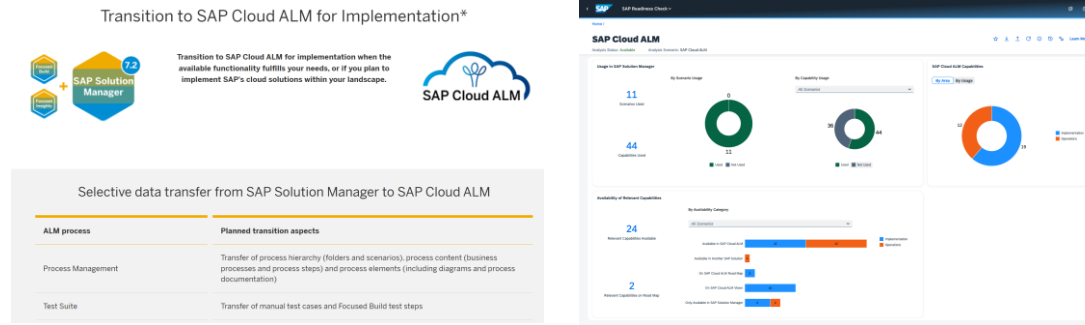
# Focus topic: Transition to SAP Cloud ALM







# I want to transition from SAP Solution Manager\* “



Transition Center for the  
move to SAP Cloud ALM  
Readiness Check for  
SAP Cloud ALM  
Implementation Services

Transition methodology to  
SAP Cloud ALM\*  
Tools for selected data transfer of solution  
documentation and test cases\*

Now

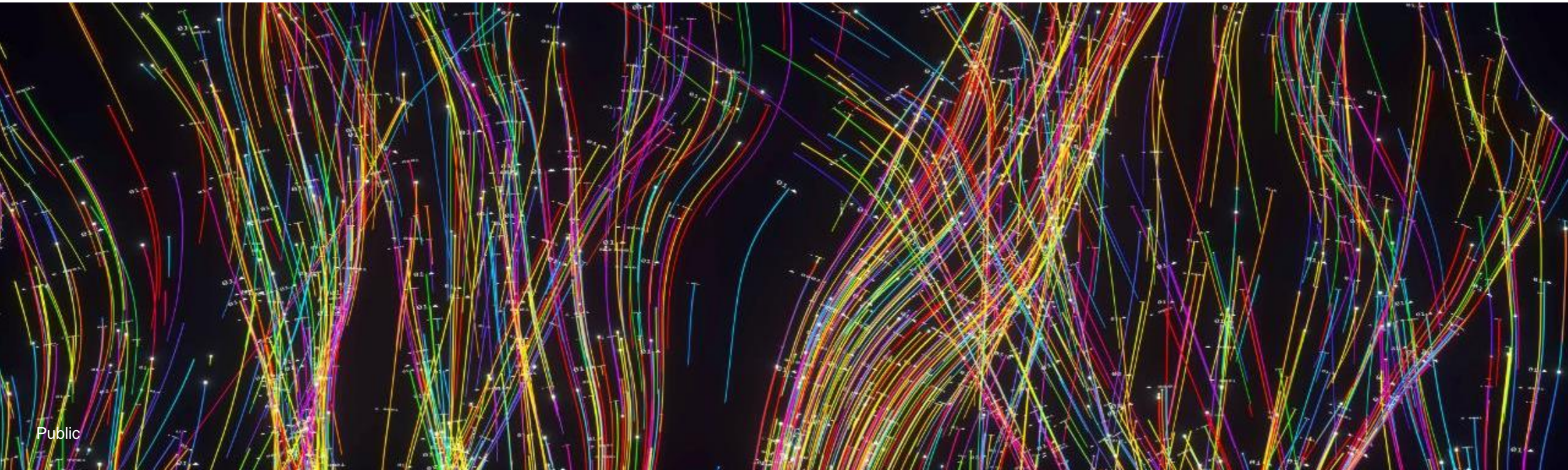
Mid 2024

Use your transition to rethink and simplify your ALM processes.

\*This is the current state of planning and may be changed by SAP at any time.  
SAP Solution Manager 7.2 needs to be at least at SPS15 for successful transition.



# Transition How-To



# Facts

The transition from SAP Solution Manager to SAP Cloud ALM is a combination of

- setting up a “greenfield” SAP Cloud ALM
- activating SAP Cloud ALM use cases you want / need to use
- selectively migrating data in some capabilities

Depending on your SAP Solution Manager footprint, different activities at different points in time are possible.

# What can you do NOW, when...

What can you do NOW, when...	Next steps (“Now”)
... you only use SAP Solution Manager for Monitoring & Operations, but not for Solution Documentation or Testing, or Change Control?	Understand the different operations use cases in SAP Cloud ALM, Request your own tenant, and start using SAP Cloud ALM for Operations
... your company is starting a cloud implementation project (i.e. SAP S/4HANA Cloud, SAP SuccessFactors)?	Set up SAP Cloud ALM and use it for the implementation project
... you have invested in Solution Documentation and/or Test Suite in SAP Solution Manager 7.2?	Continue to use SAP Solution Manager, follow the SAP Cloud ALM roadmap for migration tools & best practices, and evaluate SAP Cloud ALM for Operations
... you are using Change Request Management (ChaRM) and/or are in a regulated environment?	Continue to use SAP Solution Manager, follow the SAP Cloud ALM roadmap for migration tools & best practices, and evaluate SAP Cloud ALM for Operations



# Solution Documentation

## Transition aspects:

- Re-engineer and simplify your existing ALM processes based on latest innovations in the cloud
- Implement innovative ALM processes based on a modern platform

## High-level transition steps

- Perform initial transfer for selective data (i.e. by Solution, Branch, Scope)
- migrate data from more than one SAP Solution Manager 7.2 (optional)
- Retire your old landscape

# Test Management:

## Transition aspects:

- Re-engineer and simplify your existing ALM processes based on latest innovations in the cloud
- Implement innovative ALM processes based on a modern platform

## High-level transition steps

- Perform initial transfer for selective data (i.e. by Solution, Branch, Scope)
- Manual test cases which are part of the scope will be transitioned
- For automated test cases, different options are planned:
  - Moving from any test automation tool to SAP S/4HANA Cloud: no transition required
  - Moving from any test automation tool to SAP S/4HANA private or on-premise: New test case creation needed
  - Moving from Tricentis Test Automation with SAP Solution Manager: migration option planned for 2025\*

# Change Control Management

In Change Control Management, data migration is not provided.

Your transition in this capability depends on your footprint / actual usage of Change Request Management (“ChaRM”) in SAP Solution Manager.

- You are not using ChaRM → Deployment Management in SAP Cloud ALM might improve your software logistics and help stabilizing your environment. As setup and onboarding efforts are fairly low, this might be a quick win!
- You are using ChaRM → make yourself familiar with deployment management in SAP Cloud ALM, follow the SAP Cloud ALM roadmap and move when all you need is there!
- You are using ChaRM in regulated environments / complex landscapes → Follow the SAP Cloud ALM roadmap and wait, until functionality and best practices are available



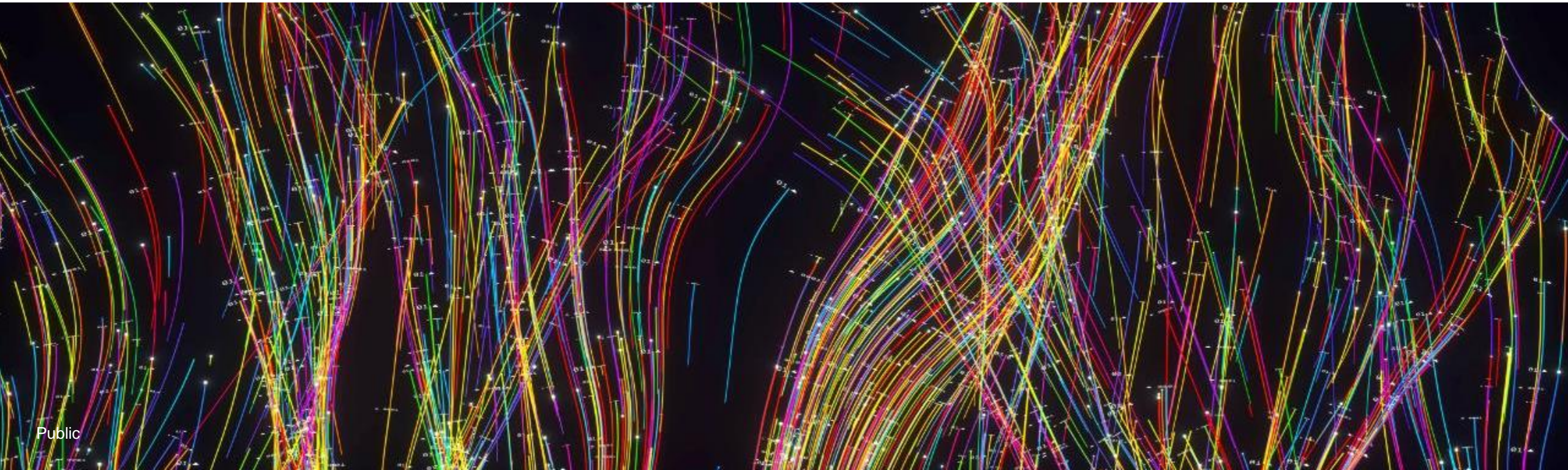
# Operations

In all monitoring / operations capabilities, data migration is not provided.

## Steps for transition:

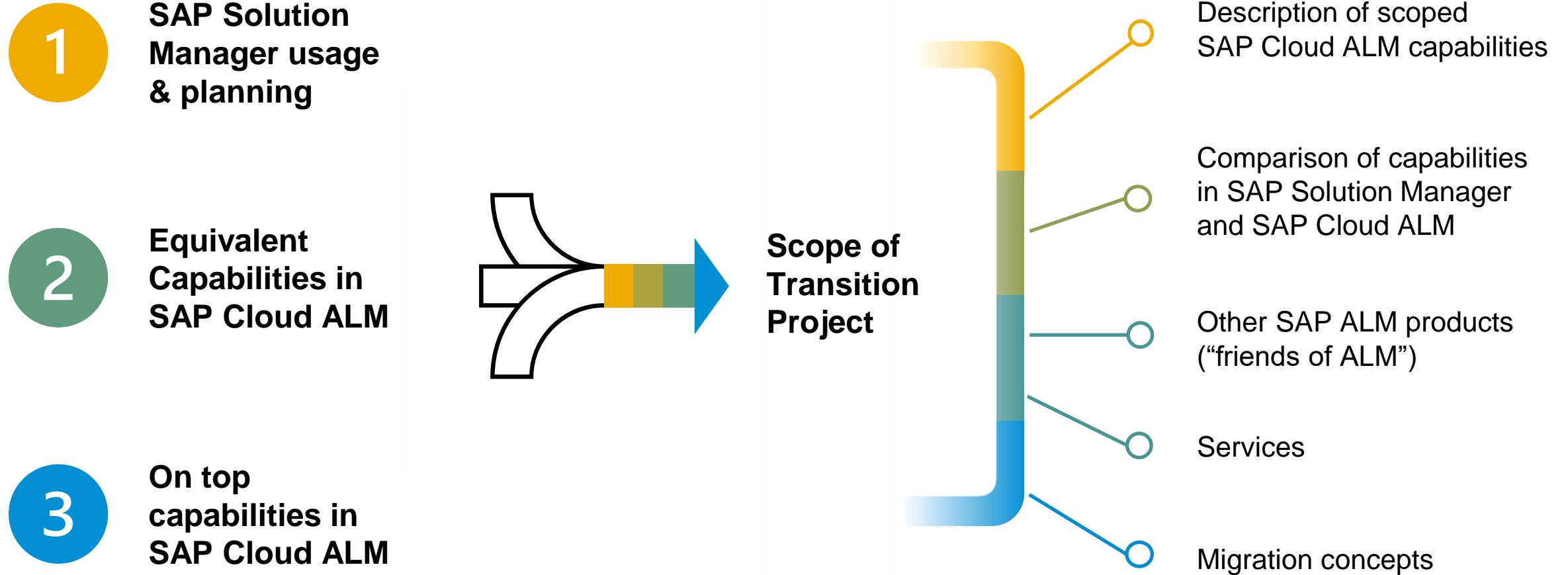
- Familiarize with the SAP Cloud ALM for operations use cases
- Set up SAP Cloud ALM
- Configure the capabilities you want to use
- Sunset monitoring activities in SAP Solution Manager

# Prepare & Execute



# Planning a Transition Project

## SAP Readiness Check for SAP Cloud ALM

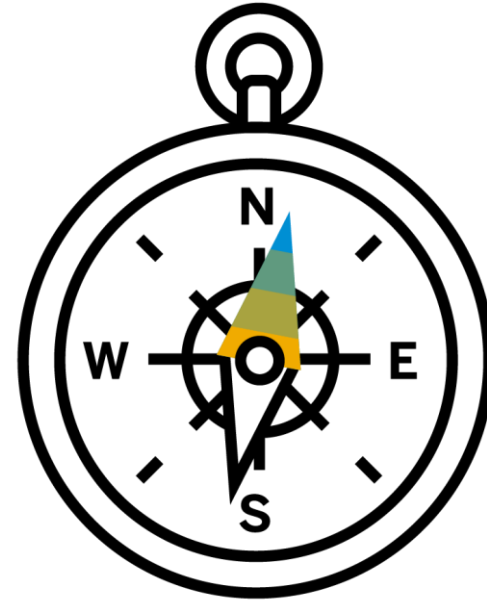




# Guidance and Support for the Transition to SAP Cloud ALM

## SAP supports you with

- Readiness Check for SAP Cloud ALM
- Transition methodology to SAP Cloud ALM\*
- Roadmap and Implementation Services
- Tools for selected data transfer of solution documentation and test cases\*
- APIs for data transfer and 3rd-party integration
- Guidance for typical customer situations
- All you need to know in the SAP Support Portal



**Use your transition to SAP Cloud ALM to rethink and simplify your ALM processes**

# Transition Center in SAP Support Portal

## Your one-stop spot for all the information around the transition to SAP Cloud ALM!

- General information
- Functional comparison and transition guidance
- Transition recommendations and strategy
- Additional resources, videos and documents

Transition Center

The screenshot shows the SAP Support Portal interface for the 'Transition to SAP Cloud ALM' page. The top navigation bar includes 'SAP Support' and links for 'My Support', 'Products', 'Tools', 'Maintenance', 'Offerings & Programs', and 'ALM'. The breadcrumb trail reads 'SAP Support Portal Home / Application Lifecycle Management / SAP Cloud ALM'. The main heading is 'Transition to SAP Cloud ALM', with sub-links for 'Strategy Overview', 'Examples', 'Transition Support', and 'Resources'. The content area features a large image of hands assembling puzzle pieces. Text blocks provide information about the transition timeline (SAP Solution Manager in mainstream maintenance until end of 2027) and the goal of the transition. A video player is embedded, showing a presentation titled 'SAP ALM Summit EMEA 2022 Day 1: What You Need to Know: SAP Solution Manager Maintenance Strategy and Transition to SAP Cloud ALM'. To the right of the video, a list of bullet points highlights the benefits of SAP Cloud ALM. At the bottom, a summary statement reads: 'In a nutshell: SAP Cloud ALM is the Go-to ALM platform for all SAP customers.'

**SAP Support** My Support Products Tools Maintenance Offerings & Programs ALM

SAP Support Portal Home / Application Lifecycle Management / **SAP Cloud ALM**

**Transition to SAP Cloud ALM**

Strategy Overview Examples Transition Support Resources

### Transition to SAP Cloud ALM

SAP Solution Manager is in mainstream maintenance until the end of 2027. SAP Cloud ALM is the Go-to ALM platform for all SAP customers. SAP recommends to complete the transition to SAP Cloud ALM before this date.

SAP supports our customers with this transition! This page serves as a one-stop-shop for information about and resources for the transition from SAP Solution Manager to SAP Cloud ALM.

You can already move to SAP Cloud ALM for operations and service. Move to SAP Cloud ALM for implementation at your own pace, once the required functionality is ready for you.

There is enough time to prepare and execute this transition. Start now!

#### Overview

**SAP ALM Summit EMEA 2022 Day 1: What You Need to Know: SAP Solution Manager Maintenance Strategy and Transition to SAP Cloud ALM**

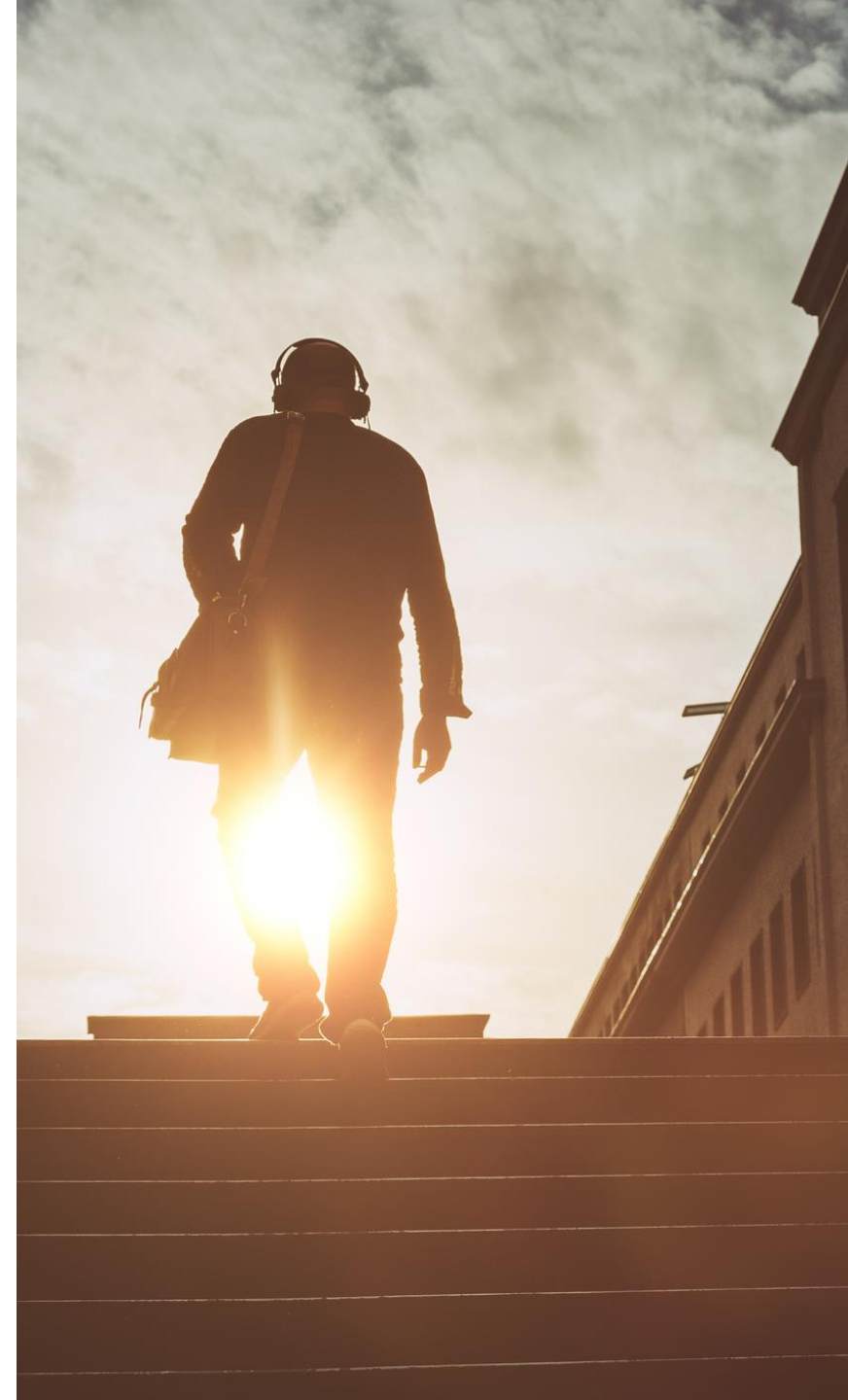
Marc Thier, SVP, Application Lifecycle Management, SAP  
Benjamin Schneider, Product Expert for ALM, SAP

- ✓ SAP Cloud ALM delivers ALM for the Intelligent, Sustainable Enterprise, while offering foundational support for today's customer landscapes.
- ✓ SAP Cloud ALM comes with lower cost of operation and maintenance, is easy to adopt and use, while providing innovative functionality.
- ✓ SAP Solution Manager is in mainstream maintenance until the end of 2027. SAP recommends to complete the transition to SAP Cloud ALM before this date.
- ✓ You can add SAP Focused Run to address advanced operations needs and to manage a significant on-premise footprint.

**In a nutshell: SAP Cloud ALM is the Go-to ALM platform for all SAP customers.**

# Six steps to success!

- 1) Prepare and learn about SAP Cloud ALM
- 2) Use the SAP Readiness Check for SAP Cloud ALM as a starting point
- 3) Assess your as-is ALM footprint, estimate your to-be ALM processes
- 4) Get familiar with SAP Cloud ALM on your own tenant
- 5) Evaluate service offerings from SAP or partners to support your transition
- 6) Plan your move - not as one big project, but as a step-by-step based approach!





# Poll



# Let's ask some questions!



Please open [www.menti.com](https://www.menti.com)  
and use code 3554 786  
<https://www.menti.com/alxipuew63it>





# Upcoming Events





# ALM Events: Save the date!

What's New in SAP Cloud ALM Q3/2023: November 29 and 30 ([register here](#))

SAP ALM Community Call: ([register here](#))

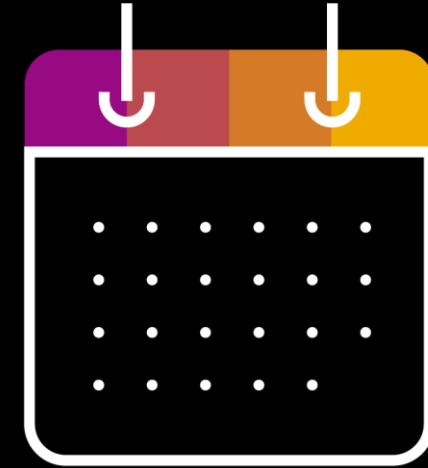
- December 20: Year-end recap

SAP Community Call for SAP Cloud ALM Experts: ([register here](#))

- December 6: SAP Cloud ALM for Operations

ALM Roadshows: ([register here](#))

- November 28: Zurich, Switzerland



Find all ALM Events here:

<https://support.sap.com/alm-events>

# Stay Updated: ALM Newsletter

Stay updated about the latest news in  
Application Lifecycle Management!

Register now for our monthly ALM  
newsletter here:

[Register here](#)



# Mark your calendar!

The next SAP Community Call for ALM will take place on

**December 20, 4pm CET / 10am EST.**



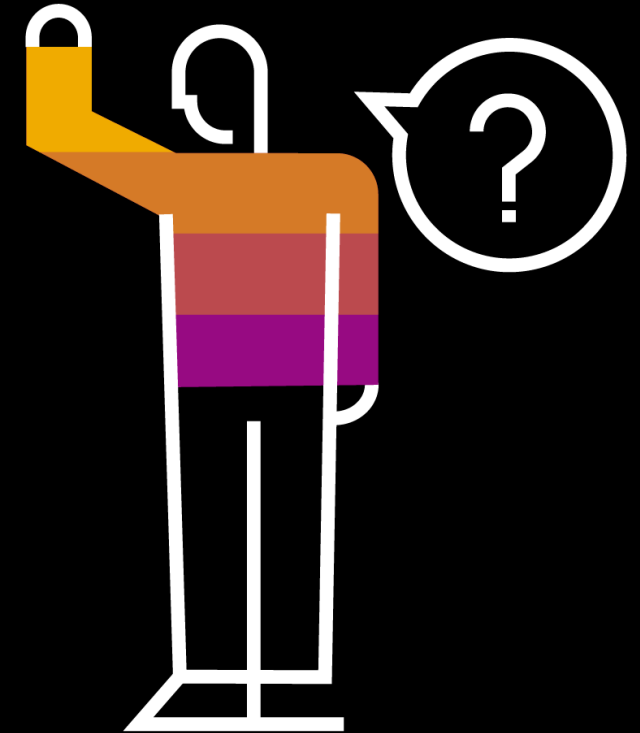
# Q&A



# Ask you questions!

**Please ask your questions!**

Use the Q&A panel in the Zoom webinar to ask your questions.



# Thank you.

Contact information:

ALM Customer Communications, SAP SE  
[sap\\_cxs\\_social\\_media@sap.com](mailto:sap_cxs_social_media@sap.com)