

Application Lifecycle Management Partner Community Call

Starting soon !





Application Lifecycle Management

Partner Call – Q2 / 2023

CXS Customer Communications and Relations, SAP SE
14th of June 2023

PUBLIC

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Agenda, 14th of June 2023

- Welcome & Announcements
- Highlights from ALM Partner Conference (03/2023)
 - Keynote messages
 - Hack2Build & ALMathon
- Demo Tricentis integration in SAP Cloud ALM
- Demo Business Transformation Center in SAP Cloud ALM
- Polls



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



David Birkenbach (Moderator)
ALM Go-to-Market EMEA/MEE



Alexander Ertl
Tricentis – SAP relations



Clemens Leider
Business Transformation Center - Expert



David Birkenbach (Moderator)
ALM Go-to-Market EMEA

Welcome & Announcements

ALM Community News

[Follow SAP Cloud ALM tag in SAP Community](#)

Technical Articles



Xavier DUPEYRAT 
May 15, 2023 | 3 minute read

SAP ALM API & Integration: Q1 Updates

0 5 317

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RSS Feed

Goal of this blog series

With this series of blogs, we want to keep you informed on the latest news and what is important in the area of SAP ALM APIs and integration for SAP Cloud ALM, SAP Focused Run and SAP Solution Manager.

Previous Blogs:

- Q3 updates
- Q4 updates

Q1 Updates

External API Management – Github SAP SAMPLES update

Check out our new updates to the SAP Cloud ALM samples repository:

- Custom Processes API: [Content Upload](#)
- Analytics API : [Analytics postman collections](#)

External API Management – Payload-based Mapping format


In addition to the 'rule-based' format a new type of mapping format is supported:

- Payload-based mapping format:

With this type of mapping format you describe the format of the requests and the responses with placeholders that will be replaced with your input and output attributes.

Product Information



Astrid Tschense 
April 27, 2023 | 6 minute read

SAP Readiness Check for SAP Cloud ALM

10 25 3,676

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RSS Feed

Dear All,

After a successful pilot phase, including positive feedback from customers and partners, we are excited to announce the general availability of the SAP Readiness Check tool for SAP Cloud ALM.

With SAP Readiness Check for SAP Cloud ALM, SAP provides a self-service tool to analyze an existing SAP Solution Manager system in preparation for a transition to SAP Cloud ALM. SAP Readiness Check for SAP Cloud ALM provides visibility to the application lifecycle management capabilities used in an SAP Solution Manager system. This new SAP Readiness Check scenario also offers details regarding the availability and information on equivalent capabilities in SAP Cloud ALM or other SAP products to be considered when planning the move from SAP Solution Manager to SAP Cloud ALM.

SAP Readiness Check for SAP Cloud ALM helps customers to better understand the usage of their SAP Solution Manager system, and to plan and scope the transition of application lifecycle management capabilities to SAP Cloud ALM. This transition can be performed either completely or by taking a capability-by-capability approach. The new tool provides a mapping of equivalent capabilities between SAP Solution Manager and SAP Cloud ALM, while also showing the availability status of capabilities in SAP Cloud ALM. It also helps customers to engage with partners and SAP to discuss options for the most appropriate transition plan.

Increase Your ALM Knowledge



Subscribe to this monthly newsletter to stay informed about the wide range of news and events relating to SAP's application lifecycle management offerings.

Application Lifecycle Management from SAP provides processes, tools, best practices, and services to manage your solutions throughout the complete application lifecycle.

<https://blogs.sap.com/?p=1685764>

<https://blogs.sap.com/?p=1745285>

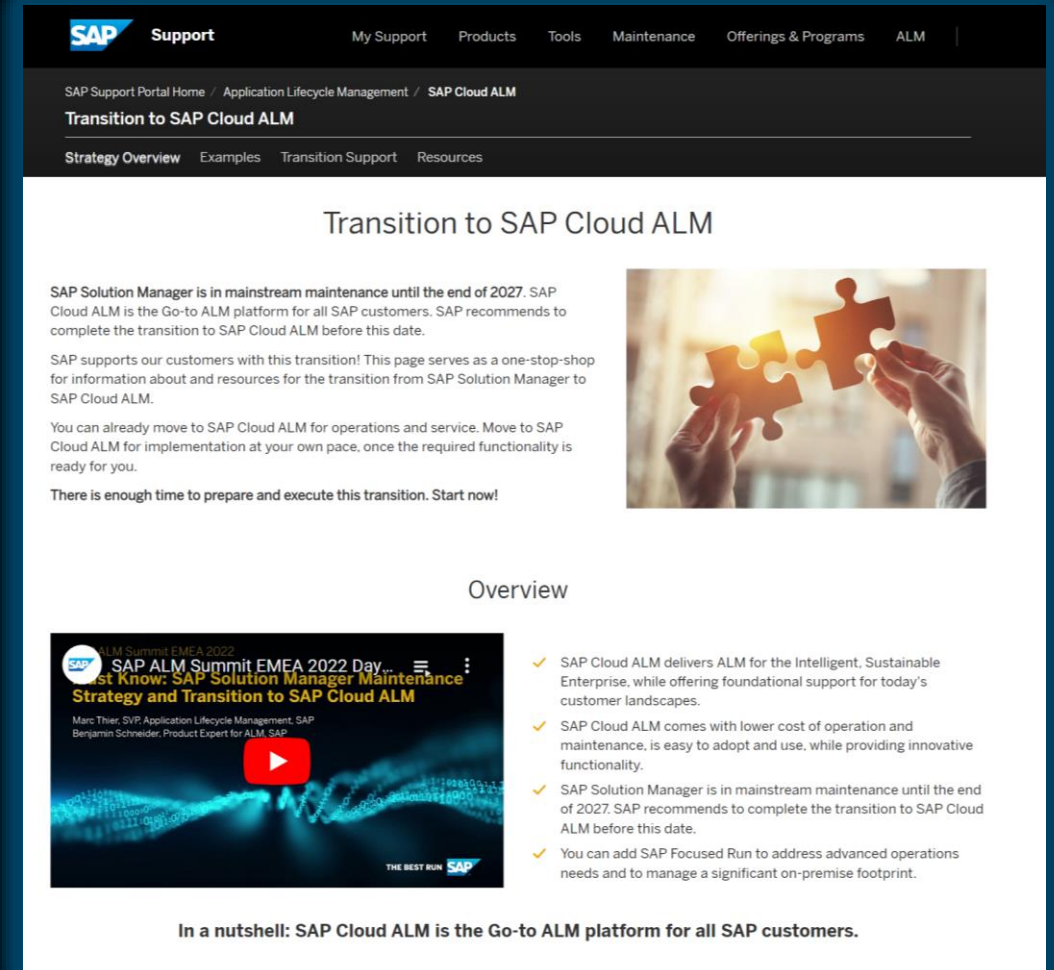
<https://www.sap.com/cmp/nl/alm-newsletter/index.html>

Transition Center in SAP Support Portal

Your one-stop spot for all the information around the transition to SAP Cloud ALM!

- General information
- Functional comparison and transition guidance
- Transition recommendations and strategy
- Additional resources, videos and documents

Transition Center

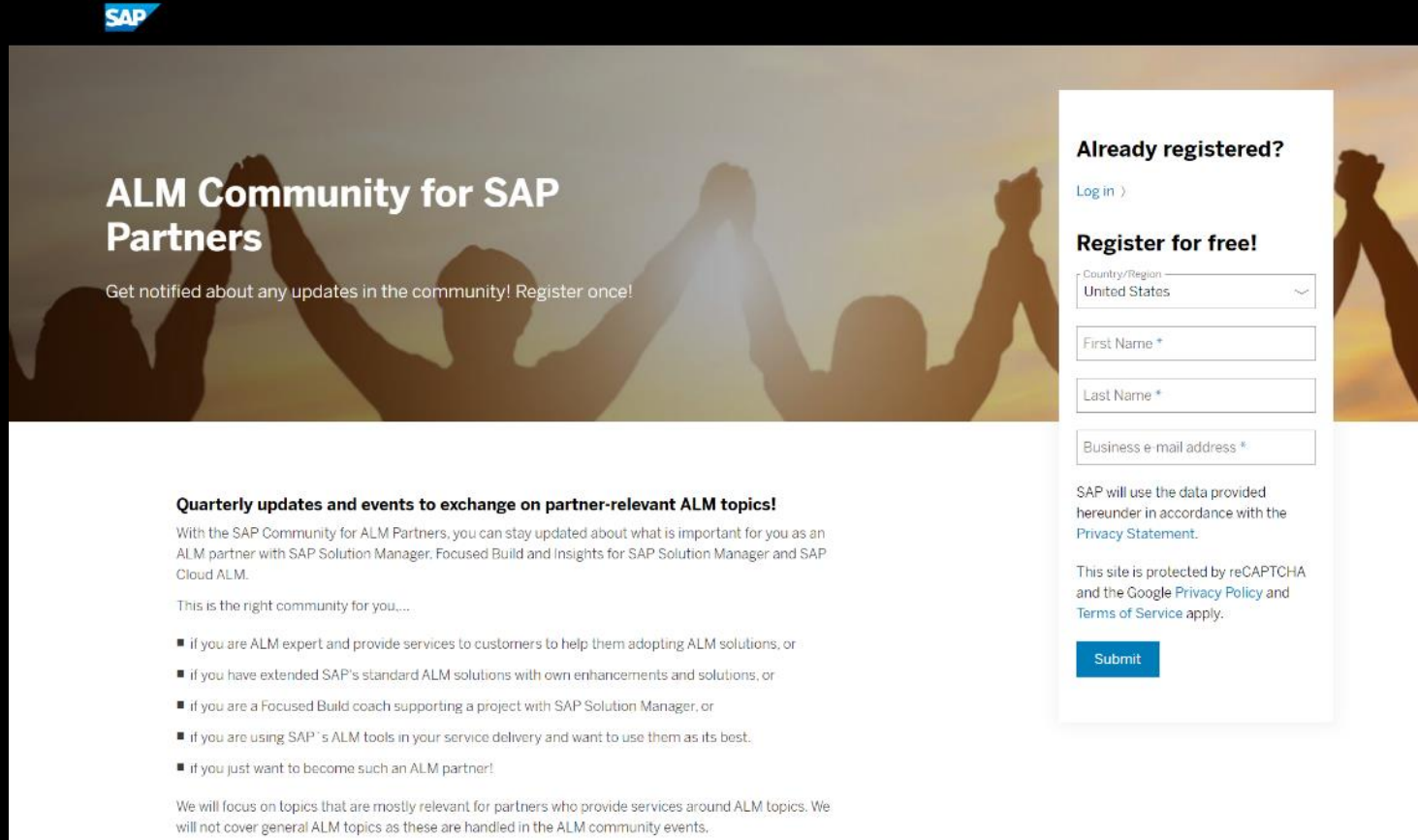


The screenshot shows the SAP Support Portal interface. The top navigation bar includes the SAP logo, 'Support', and links for 'My Support', 'Products', 'Tools', 'Maintenance', 'Offerings & Programs', and 'ALM'. Below this, a breadcrumb trail reads 'SAP Support Portal Home / Application Lifecycle Management / SAP Cloud ALM'. The main heading is 'Transition to SAP Cloud ALM', with sub-links for 'Strategy Overview', 'Examples', 'Transition Support', and 'Resources'. The content area features a large image of hands assembling puzzle pieces. Text on the page states: 'SAP Solution Manager is in mainstream maintenance until the end of 2027. SAP Cloud ALM is the Go-to ALM platform for all SAP customers. SAP recommends to complete the transition to SAP Cloud ALM before this date. SAP supports our customers with this transition! This page serves as a one-stop-shop for information about and resources for the transition from SAP Solution Manager to SAP Cloud ALM. You can already move to SAP Cloud ALM for operations and service. Move to SAP Cloud ALM for implementation at your own pace, once the required functionality is ready for you. There is enough time to prepare and execute this transition. Start now!'. An 'Overview' section includes a video player for 'SAP ALM Summit EMEA 2022 Day 1: What You Need to Know: SAP Solution Manager Maintenance Strategy and Transition to SAP Cloud ALM' by Marc Thier and Benjamin Schneider. A list of bullet points highlights key benefits: 'SAP Cloud ALM delivers ALM for the Intelligent, Sustainable Enterprise, while offering foundational support for today's customer landscapes.', 'SAP Cloud ALM comes with lower cost of operation and maintenance, is easy to adopt and use, while providing innovative functionality.', 'SAP Solution Manager is in mainstream maintenance until the end of 2027. SAP recommends to complete the transition to SAP Cloud ALM before this date.', and 'You can add SAP Focused Run to address advanced operations needs and to manage a significant on-premise footprint.'. A summary statement at the bottom reads: 'In a nutshell: SAP Cloud ALM is the Go-to ALM platform for all SAP customers.'

Last call to action!

Change your registration to Notify Me ! page

[Notify Me ! page](#)



ALM Community for SAP Partners

Get notified about any updates in the community! Register once!

Quarterly updates and events to exchange on partner-relevant ALM topics!

With the SAP Community for ALM Partners, you can stay updated about what is important for you as an ALM partner with SAP Solution Manager, Focused Build and Insights for SAP Solution Manager and SAP Cloud ALM.

This is the right community for you....

- if you are ALM expert and provide services to customers to help them adopting ALM solutions, or
- if you have extended SAP's standard ALM solutions with own enhancements and solutions, or
- if you are a Focused Build coach supporting a project with SAP Solution Manager, or
- if you are using SAP's ALM tools in your service delivery and want to use them as its best,
- if you just want to become such an ALM partner!

We will focus on topics that are mostly relevant for partners who provide services around ALM topics. We will not cover general ALM topics as these are handled in the ALM community events.

Already registered?

[Log in](#)

Register for free!

Country/Region
United States

First Name *

Last Name *

Business e-mail address *

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Submit

Everybody who wants to receive future invitations to the ALM Partner Community Calls or Partner events shall register here, asap.



SAP ALM Summit EMEA

Energize Your ALM Transformation!

October 10 to 13, 2023
Manufaktur Mannheim, Germany

SAP ALM Summit EMEA

Energize your ALM transformation!

October 10–13, 2023 | Manufaktur Mannheim, Germany

Benefit from 4 packed days with 70+ sessions.

Learn from our ALM customers.

Leverage our partners' experience.

Discuss with ALM experts.

Make use of countless networking possibilities..

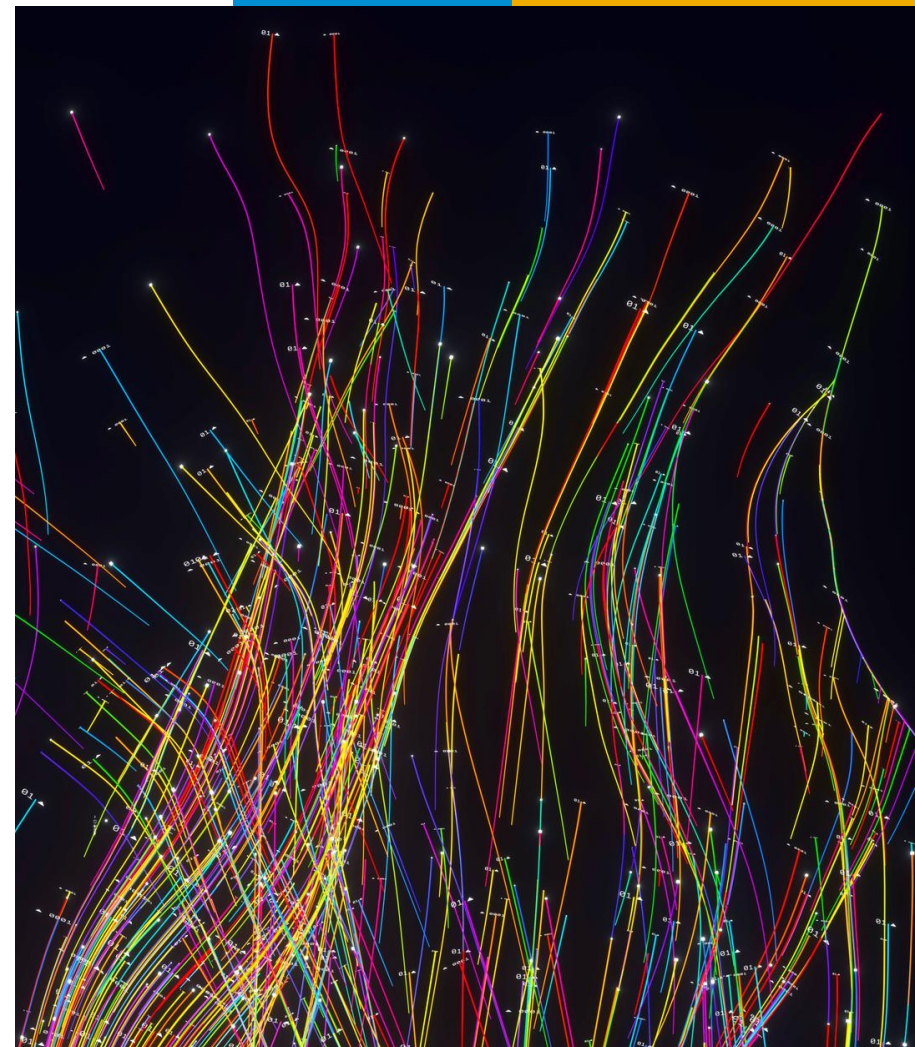


EARLY BIRD TICKET

1.390 € + 19% VAT (End of 30.06.2023)

REGULAR TICKET

1.690 € + 19% VAT





David Birkenbach (Moderator)
ALM Go-to-Market EMEA

Highlights from ALM Partner Conference (March 2023)

SAP ALM PARTNER CONFERENCE EMEA 2023

29th & 30th of March

SAP SE, Audimax ROT03 | St.Leon-Rot | Germany

In-person experience on SAP Application Lifecycle Management (ALM) Solutions

>20 lectures
& Interactive
workshops

Day 1
ALM Transition
& Extension

Day 2
SAP Cloud ALM
@ System
Integrators

Evening event
on Day 1

Meet SAP
ALM
experts

Free of
charge

Limited
Registration
max. 250

Breakouts for
implementation
& operations

C-Level
speaker

Keynote Speakers



Steffen Burger
SVP SAP Partner
Solution Adoption,
Partner Ecosystem
Success, SAP SE



Marc Thier
SVP SAP Application
Lifecycle Management
SAP SE



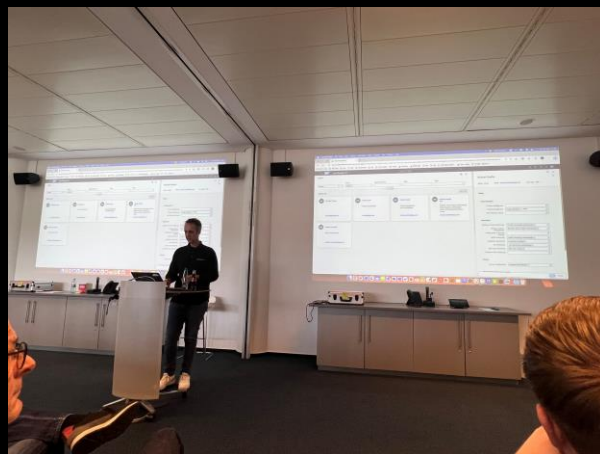
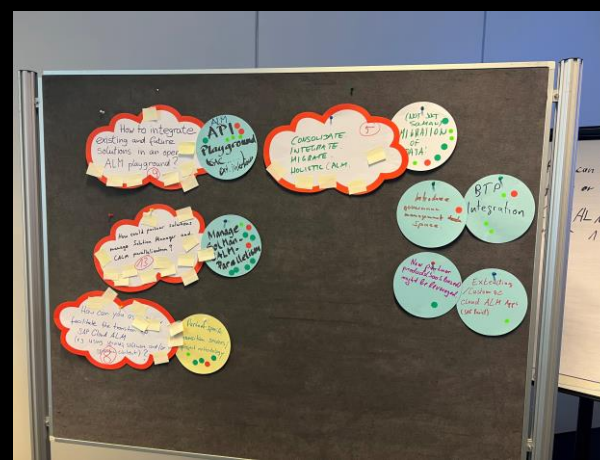
Janko Budzisch
Chief Product
Owner Operations
SAP SE



Michael Kloeffer
Chief Product
Owner Implementation
SAP SE

“No question **WHETHER** all SAP
customers will use SAP Cloud ALM ,
but WHEN. “





ALM Partner Conference EMEA 2023 - Agenda

Day 1

<i>Registration and Check in</i>	09:00		<i>Registration Counter and Lobby in Building Rot03 – St Leon-Rot</i>
Get empowered: How SAP supports your transition to SAP Cloud ALM	10:00	Audimax	Tim Steuer (VP ALM Communications, SAP SE)) Benjamin Schneider (ALM Expert, SAP SE)
Endorse, Embed & Expand SAP Cloud ALM !	10:45	Audimax	David Birkenbach (Director ALM Go to Market EMEA, SAP SE)
<i>Coffee Break and room change</i>	11:15		<i>Snacks and coffee at Audimax pick up station</i>
Workshop: Define with us the challenge for ALMathon 2023	11:30	W1	David Birkenbach (Director ALM Go to Market EMEA, SAP SE)
Workshop: Discuss best practices for partners to embrace Cloud ALM as AMS platform	11:30	W2	Janko Budzisch (Chief Product Owner Run, SAP SE) Matthias Bley (ALM Expert, SAP SE)
Workshop: Shaping the future of ITSM Integration between Partner and SAP beyond SAP Solution Manager	11:30	W3	Wilhelm Juette (Chief Product Owner Support, SAP Austria) Andreas Klingel (Ecosystem Programs, SAP SE)
<i>Lunch Break</i>	13:00		<i>Canteen Rot03</i>
Break out Session: See the Implementation Transition journey – Method & Tools	14:00	W3	Matthias Biegert (Manager Regional Implementation Group for ALM, SAP SE) Axel Schulze (ALM Expert, SAP SE)
Break out Session: See the Operations Transition journey - From SAP Solution Manager to SAP Cloud ALM or SAP Focused Run	14:00	W2	Janko Budzisch (Chief Product Owner Run, SAP SE) Matthias Bley (ALM Expert, SAP SE)
Shared experiences from 10 ALM Partners	15:00	Audimax	Interview roundtable on stage
<i>Coffee break</i>	16:00		<i>Snacks and coffee at Audimax pick up station</i>
Keynote: The Future of ALM for Partners	16:30	Audimax	Marc Thier (SVP ALM, SAP SE)
Interactive Q&A session – Raise your questions!	17:30	Audimax	Several ALM Experts from SAP on stage
<i>Evening Event</i>	18:30		<i>Canteen Rot03</i>

ALM Expert booths



ALM PARTNER CONFERENCE EMEA

**SAP BUSINESS
TRANSFORMATION
CENTER**



Clemens Leider



ALM PARTNER CONFERENCE EMEA

**CLOUD SUPPORT
COLLABORATION**



Andreas Klingel



ALM PARTNER CONFERENCE EMEA

SAP SIGNAVIO



Thomas Grande



ALM PARTNER CONFERENCE EMEA

**TRICENTIS
PARTNERSHIP**

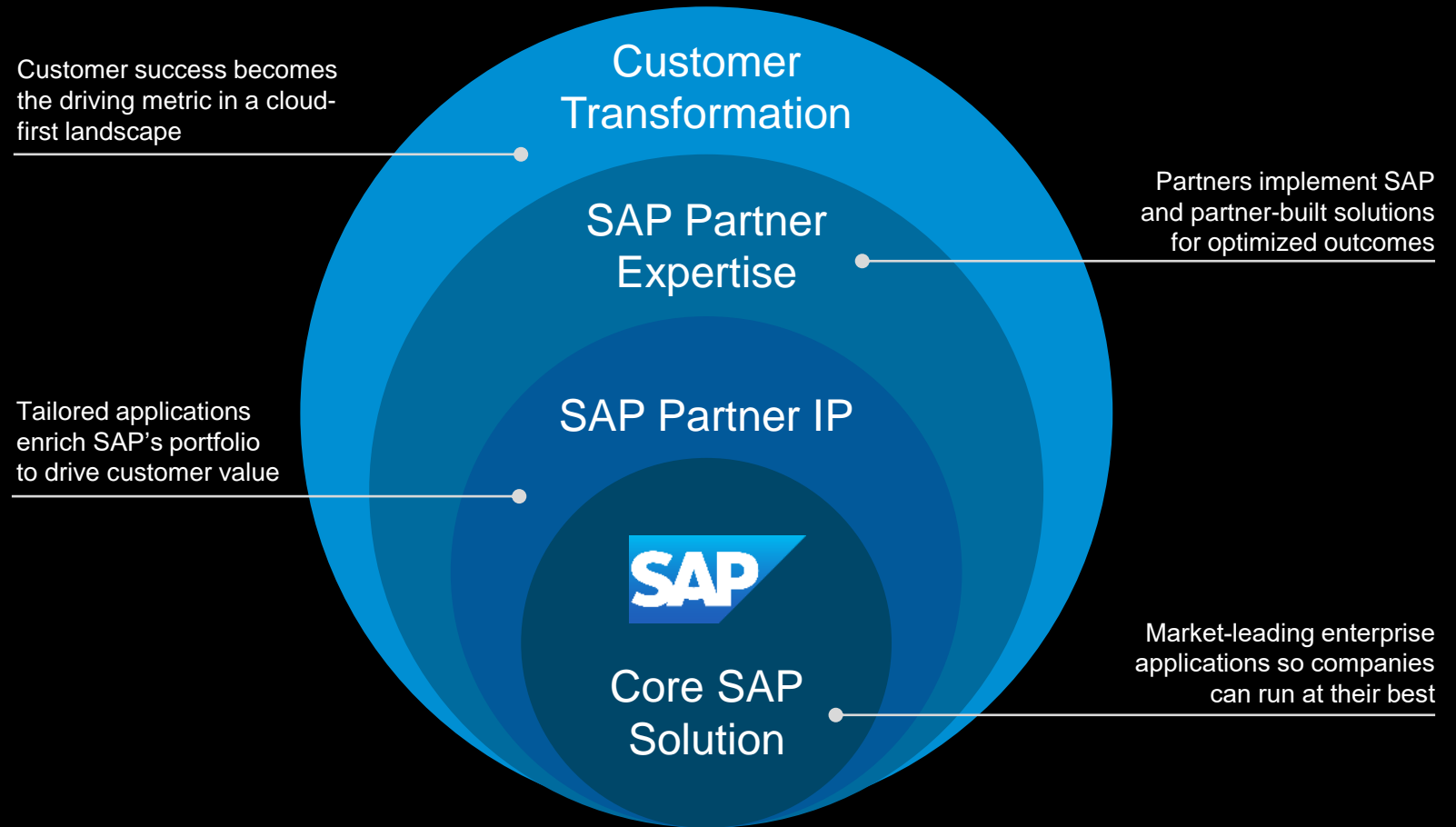


Alexander Ertl

The Partner Advantage

The transition to the Cloud is the key to **creating value** and **helping customers win**. SAP's dynamic partner ecosystem drives that transition with unrivaled technology and industry expertise, market reach, and partner-built solutions that extend SAP's portfolio.

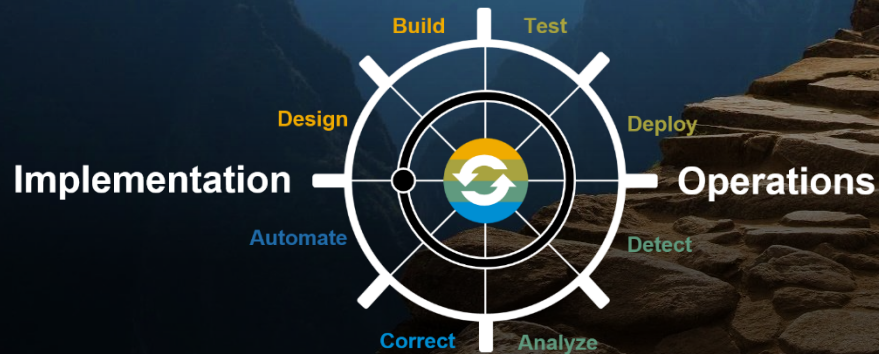
SAP Partner Value Proposition



Consistent delivery of Core SAP Solution along with Partner IP

Application Lifecycle Management for the Intelligent Enterprise

Keep your customers business running and get faster value.



Accelerate Time to Value

Enhanced and Sustainable business continuity & operations

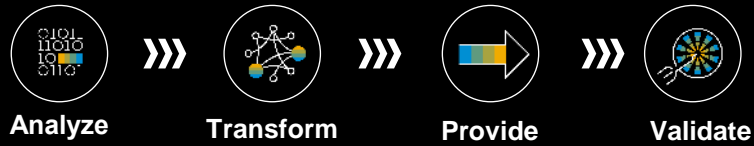
A platform to build and nurture Partnerships

SAP Cloud ALM is available to all cloud customers and ES customers, claim your tenant TODAY!



Data Transformation

Fast time to value



SAP Business Transformation Center
powered by SAP Cloud ALM

Innovation Adoption



SAP Cloud ALM

Methodology
Operation Automation
Collaboration
Integration

Service Collaboration

Low TCO



Business Continuity



SAP Cloud ALM – Success and Momentum

2.400 customers

8 new customers per day

Feb 2023

4 x customers

Year over year

8 x logged on users

2 x clicks per user

13 x clicks

SAP Cloud ALM is the Partner Choice



Application Management Service Providers

- Provide consistent and simplified Operations Experience to customers
- Demonstrate operational excellence by automating corrective actions
- Reduce cost of operations and ensure seamless business continuity



System Integrators for Industry Verticals

- Ensure project quality using standardized methodology, process and test content
- Leverage SAP Activate and SAP Best Practice content (accompanied by your own)
- Provide training and consulting services to customers how to use SAP Cloud ALM best
- Reduce cost of Implementation by accelerating project activities



ALM Implementation and Extension Partner

- Provide Services including integration services for SAP Cloud ALM for the customer base
- Leverage Open APIs in SAP Business API Hub
- Build your own extensions of SAP Cloud ALM and bring them to the SAP store

ALM implementation & extension Partner

TODAY

- Implementation of SAP Solution Manager and Focused Build for customers
- Build SAP Solution Manager extensions

TOMORROW

- Support customers with their transition to SAP Cloud ALM
- Build SAP Cloud ALM extensions on SAP BTP

VAR-delivered support Partner

TODAY

- Uses SAP Solution Manager for ticket handling and data exchange with SAP (mandatory)
- Uses SAP Solution Manager for customer implementation projects (1:n)
- Manages customer landscapes with SAP Solution Manager and SAP Focused Run

TOMORROW

- Uses own ticketing tool with “ITSM integration” (planned) for ticket handling and exchange with SAP
- Uses customer SAP Cloud ALM for customer implementation projects
- Manages customer landscapes with SAP Focused Run

System Integrator

TODAY

- Uses own methodology and tooling for customer implementation projects
- Uses customer SAP Solution Manager for customer implementation projects

TOMORROW

- Includes own methodology (tasks) and best practices (process content) in customer SAP Cloud ALM
- Uses customer SAP Cloud ALM for customer implementation projects

Hosting Partner

TODAY

- Manages customer landscapes with SAP Solution Manager and/or SAP Focused Run

TOMORROW

- Manages customer landscapes with SAP Focused Run

AMS Partner

TODAY

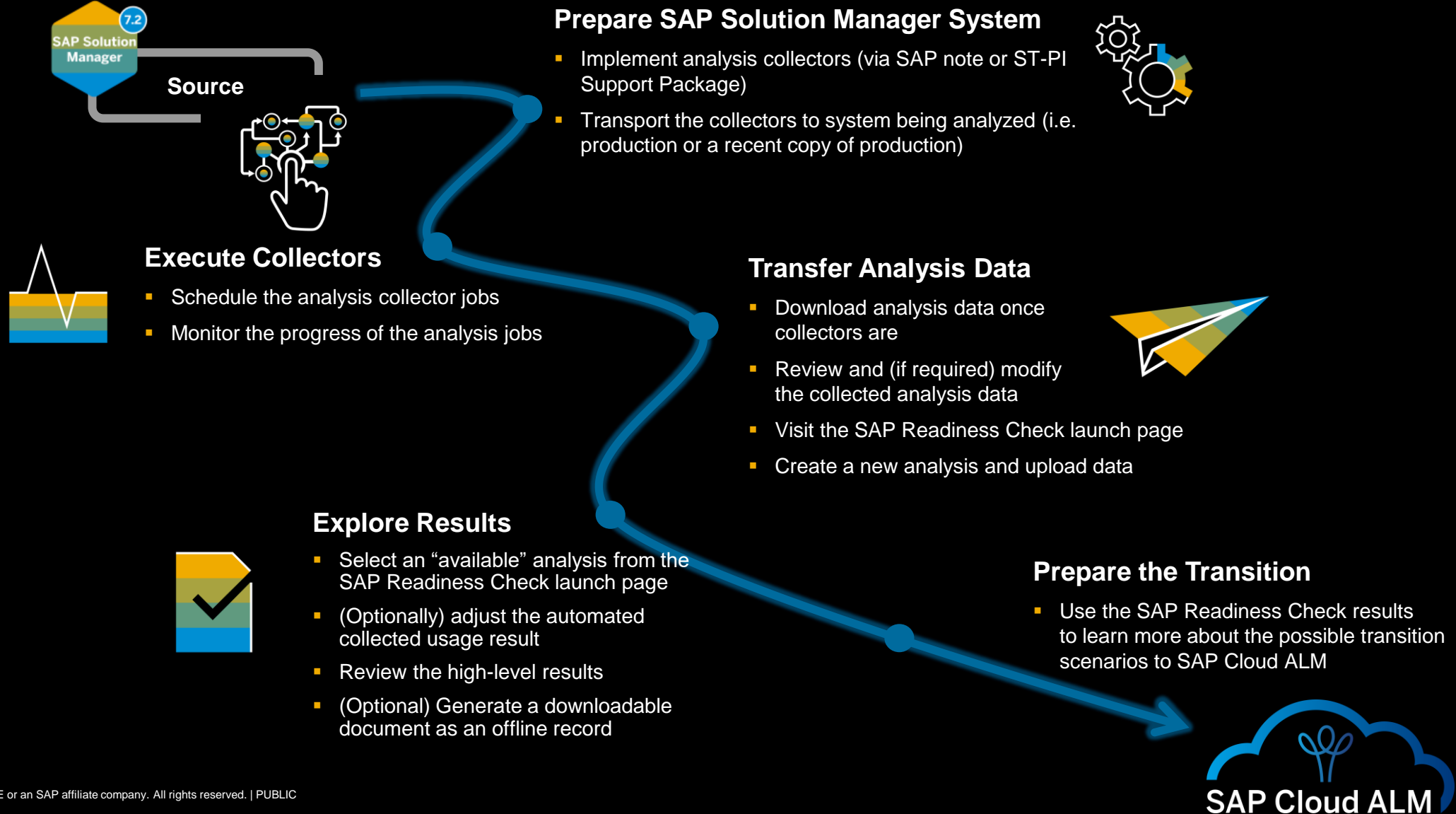
- Manages customer landscapes with SAP Solution Manager and/or SAP Focused Run

TOMORROW

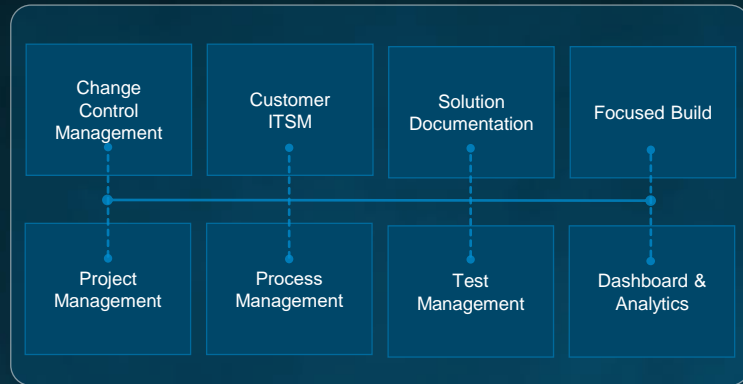
- Manages customer landscapes with SAP Cloud ALM and/or SAP Focused Run

SAP Readiness Check for SAP Cloud ALM - available

Process Steps



SAP Cloud ALM is Cloud Native, Disruptive Innovation



- Monolithic Infrastructure
- On mature ABAP platform
- Extension of CRM with customizing
- Feature Packs and Support Packs
- Supporting 2 major releases per year, requiring long implementation and test phases
- Managing On Prem complexity centered around ABAP transports

- Rethought and built from scratch on SAP Business Technology Platform
- Cloud Native Development with daily deliveries, fortnightly features
- Built for the cloud in the cloud
- Focused on agile delivery with Incremental enhancements
- Supporting Continuous Feature Delivery (CI/CD)
- Start with open and flexible mindset
- Can be consumed microservice by microservice

Transformation to SAP Cloud ALM is not just a technical conversion, it is also a mind shift towards the cloud and a new working model



Major Innovations in SAP Cloud ALM in 2023

Process Hierarchies

Process Hierarchies in SAP Cloud ALM

One common process structure for the customer solution


- Integrated with all entities in SAP Cloud ALM
- Can be manually created or uploaded from existing sources, like SAP Solution Manager or SAP Signavio



Test Automation

Test Automation in SAP Cloud ALM

- SAP Cloud ALM covers
 - Test Preparation
 - Test Execution
 - Manual testing
 - Integration of automated testing tools
 - Defect Management
 - Test Analytics
- With the integration of Tricentis test automation (cloud)
 - Usage rights included in Enterprise Support for testing of SAP solution
 - Automated setup and integration into SAP Cloud ALM
 - Availability planned for Q1 2023



Transition

Transition to SAP Cloud ALM

Transition scope



Transition process



Solution Documentation

Documentation in SAP Cloud ALM

Solution Documentation in SAP Cloud ALM



Roadmap for Solution Documentation



Change Management

ChARM goes SAP Cloud ALM

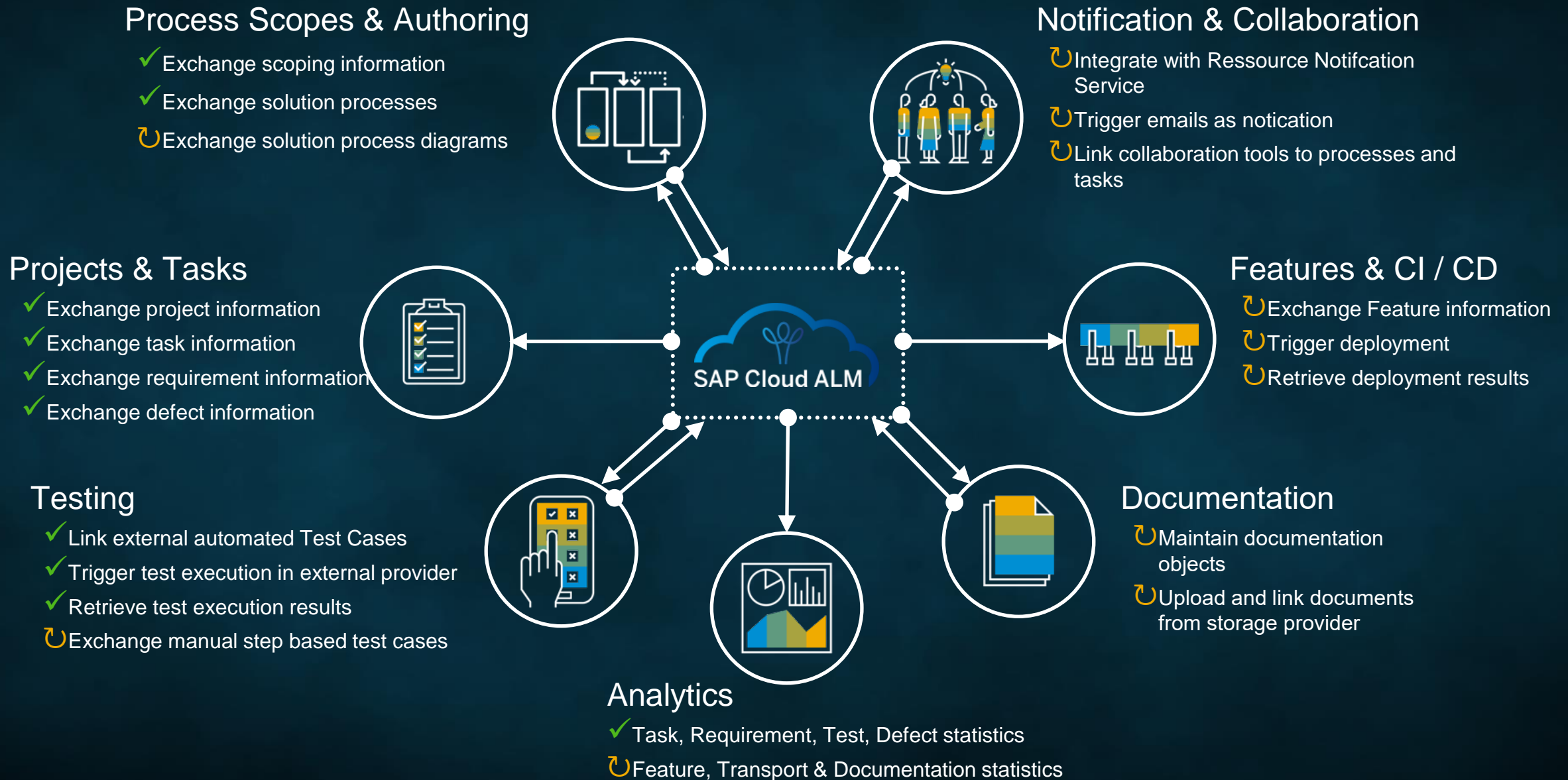
SAP Cloud ALM - complete view on types of changes



Mapping of existing functionality



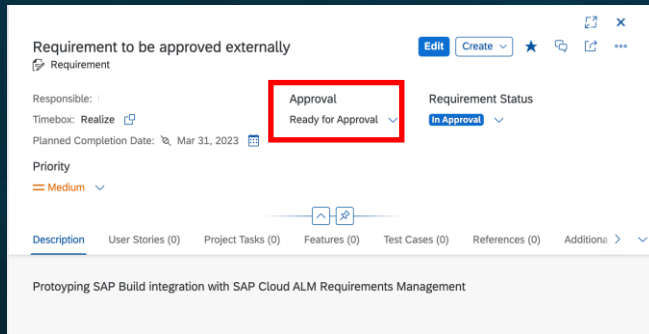
SAP Cloud ALM for implementation – APIs Strategy



Prototype: External Approval of Requirement

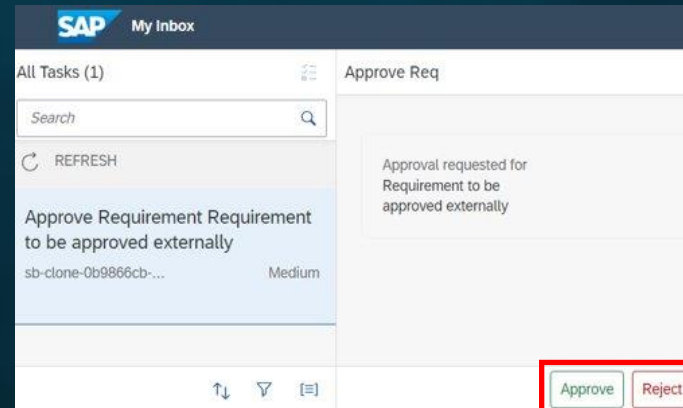


Requirement Management



- Req. Approval Status changed to:
"Ready for Approval"

Personal Notification Inbox



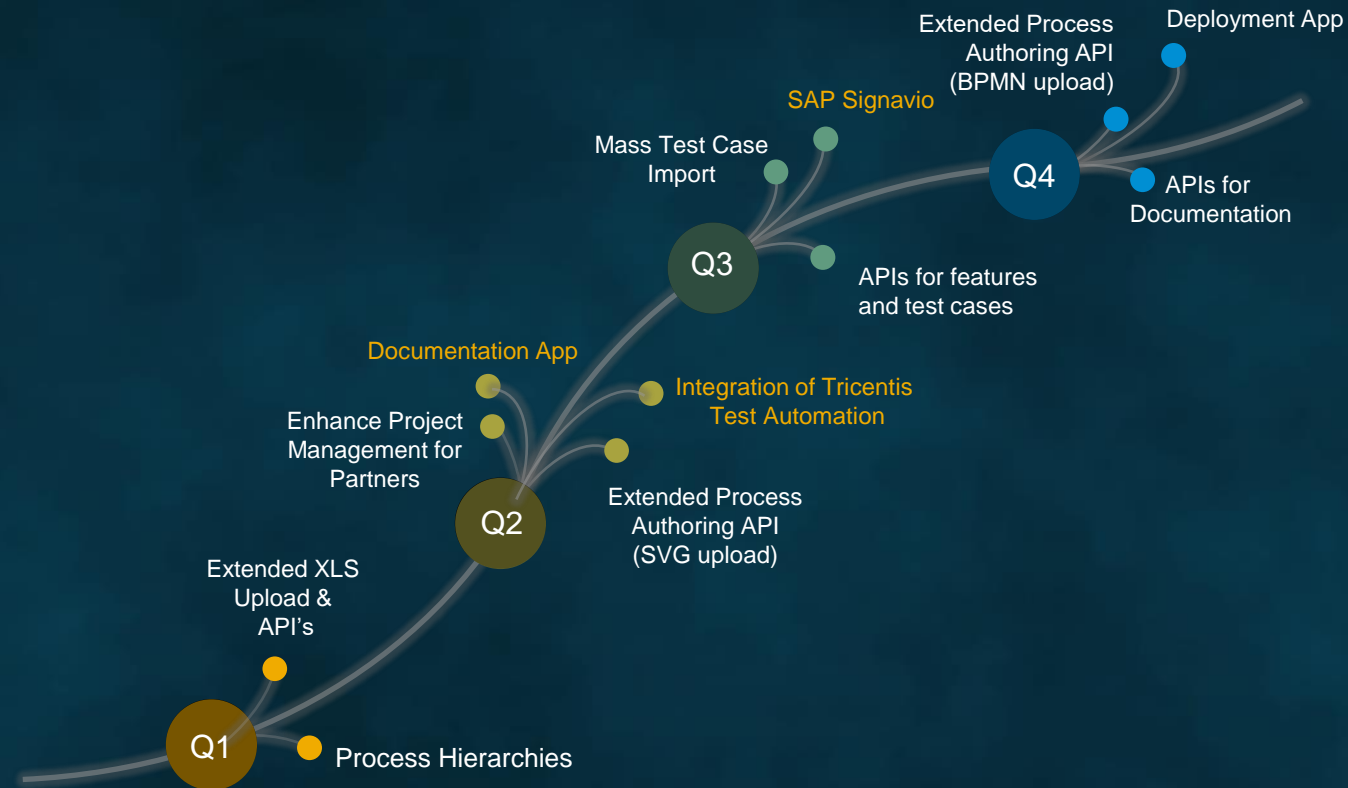
- Approver gets notified in SAP Build
- Approver can either "Approve" or "Reject"

Requirement Management



- Req. Approval Status changes automatically to new status "Approved"

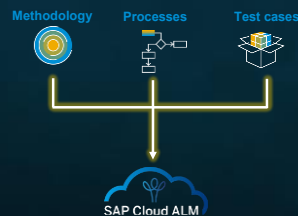
SAP Cloud ALM Build – Partner Capability Roadmap 2023



Available APIs



Implementation Content



Integrated Tools



Capability Extension



Go live with confidence

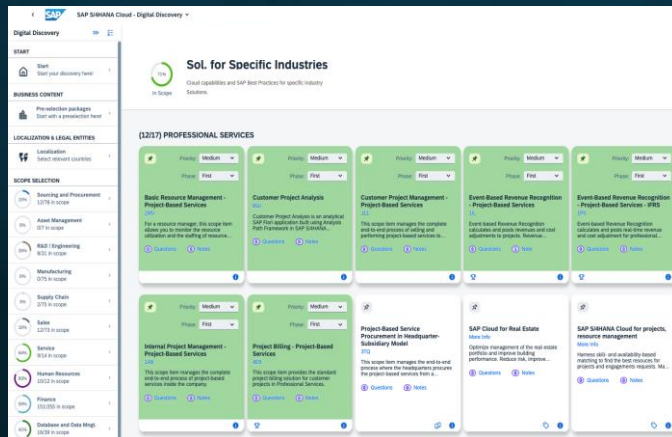
by using proven guidance to deliver speed + predictability

Expedite your rollout with proven SAP Activate tools and methodology



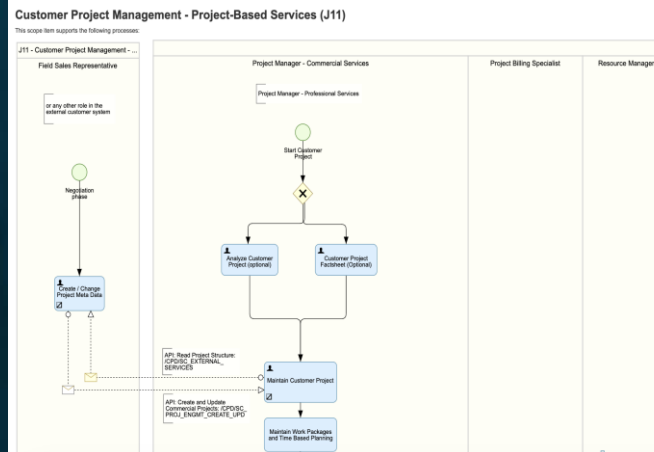
Digital discovery

Explore the full breadth and depth of best practice processes to rapidly define scope, benefits and a predictable implementation



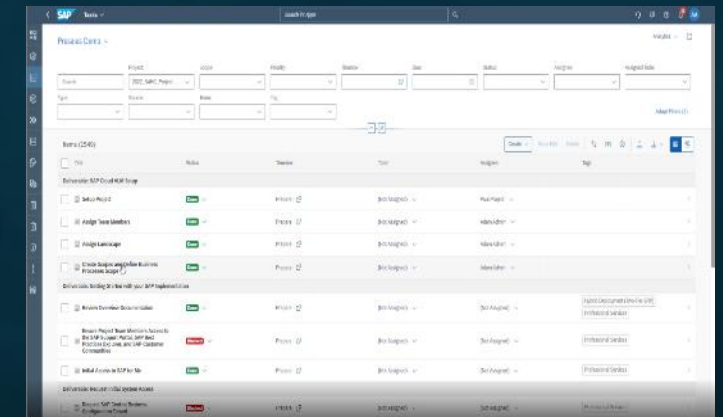
Industry best practices

Assess fit to standard against SAP Best Practices based upon the many years of SAP industry experience



Services and tools

Accelerated services, producing predictable results and enabled by integrated **tools** and **methodologies**



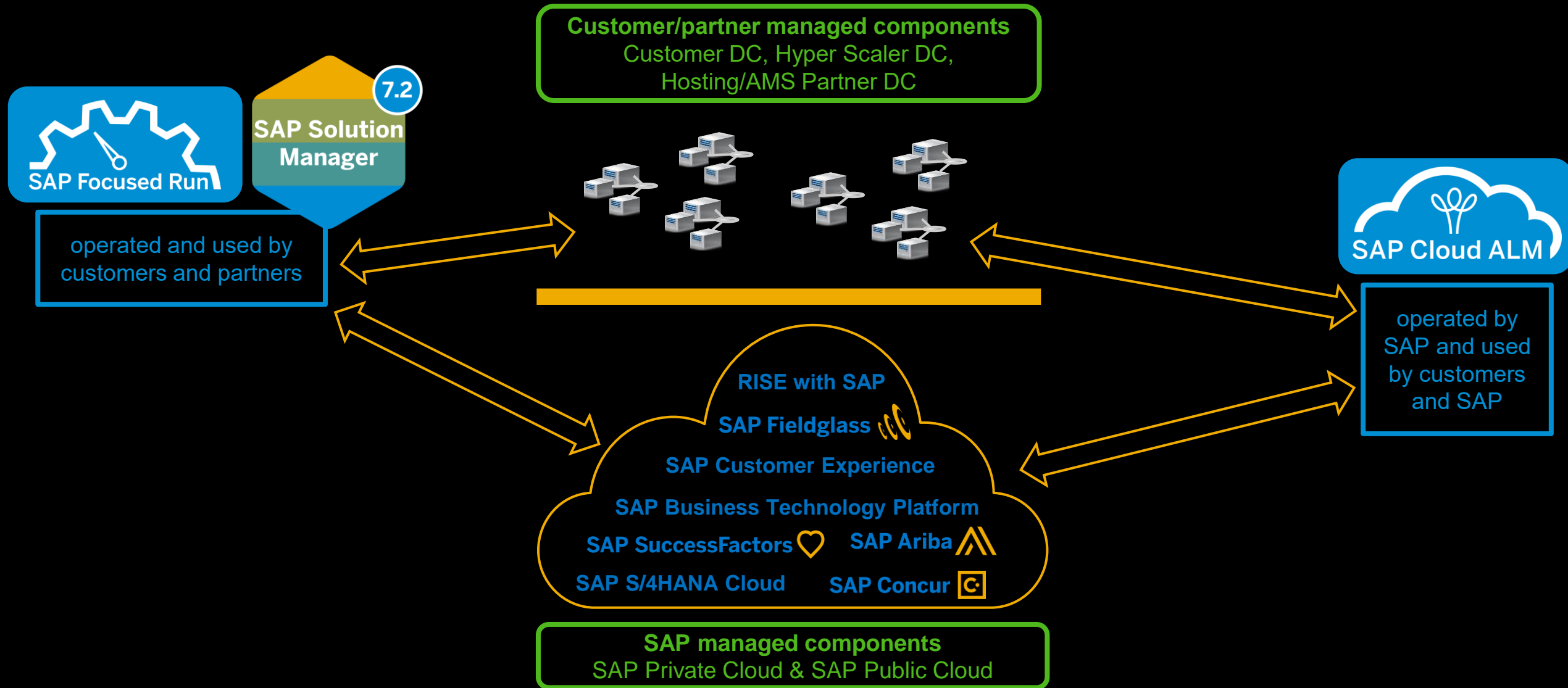
* Cloud Application Lifecycle Management

✓ Digital Discovery can be uploaded to SAP Cloud ALM

✓ Best Practices are available in SAP Cloud ALM

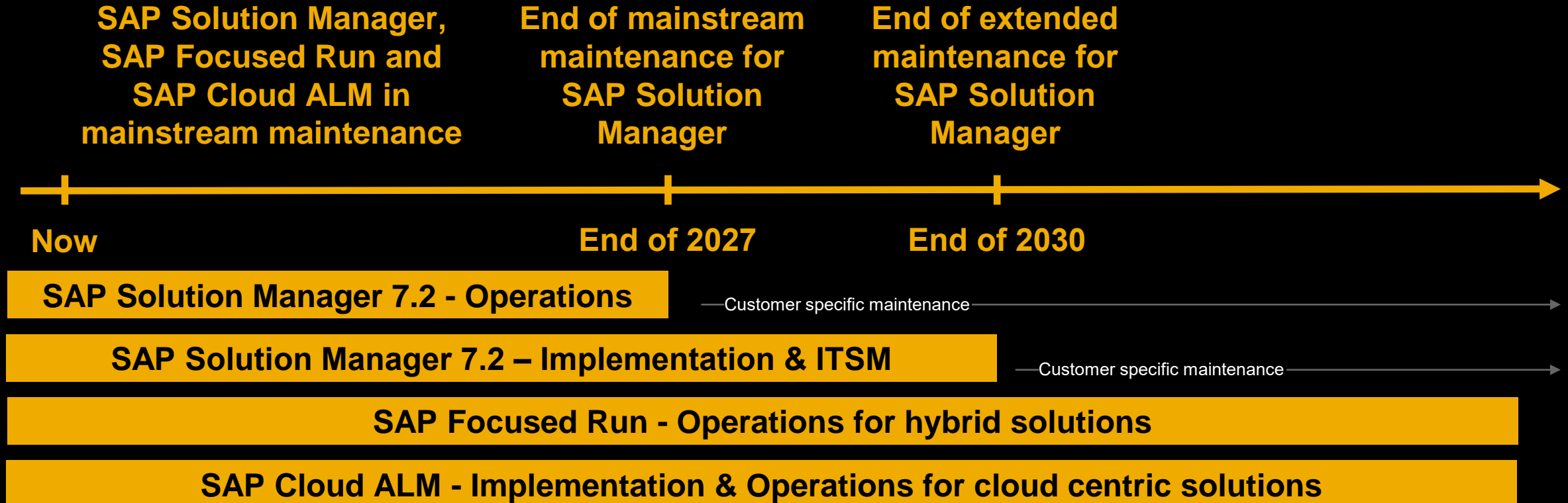
✓ SAP Activate integrated in SAP Cloud ALM

Current status of SAP's Operations Platforms

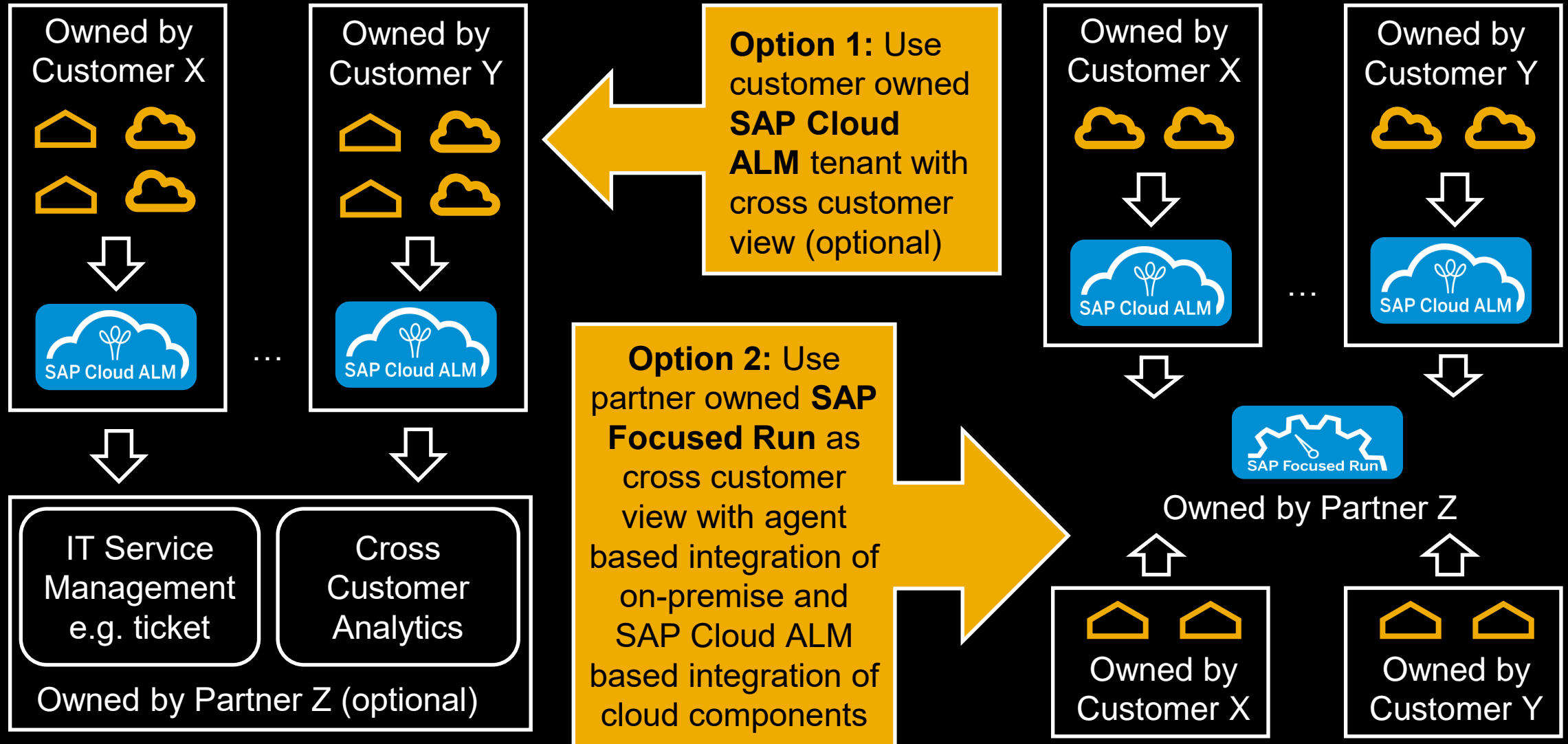


SAP ALM Platforms – Planned Product Availability Strategy

Recommendation: Hosting or Application Management Service Providers must sooner or later transform from **SAP Solution Manager** as their operations platform to **SAP Cloud ALM, SAP Focused Run** or an combination of both







Operation Platform Options for Hosting and AMS Providers



SAP Partner Portal

Central access for partners to SAP Cloud ALM topics

 **Partner Portal**


Partnership | Products | Industries | Quick Links |   

Home > Products > SAP Cloud ALM > About | **David Birkenbach**

March 29-30 | SAP ALM Partner Conference EMEA 2023 [Register](#)

About

Overview

Explore SAP Cloud ALM 

Implement and operate the Intelligent Enterprise with SAP Cloud ALM

SAP Cloud ALM (Application Lifecycle Management) is a new cloud-based ALM offering you can customize based on your cloud-centric customer needs. It supports the entire lifecycle of cloud solutions, providing the ability to harmonize the implementation and operation experience of cloud products—and is simple for customers to consume, instantaneously available, and always up to date.

The Opportunity

Service partners play a key role in positioning and fostering ALM usage. Your world-class expertise will help customers through advisory, business transformation, implementation & application maintenance services. You can use ALM as a standard for orchestrating end-to-end implementation and the ongoing operations of SAP applications. ALM can help you endorse, embed & extend application lifecycle management for our joint customer scenarios. Note: customers can invite your experts to access their SAP Cloud ALM solution.

NEWS! SAP Cloud ALM now has deeper support for SAP SuccessFactors

It helps you to realize the full value of your SAP SuccessFactors investment.

[Request](#)

- Gain clear guided methodology to deploy, adopt & extend new capabilities
- Includes best practice recommendations for the implementation of your HR processes
- Supplies monitoring for business processes and integrations to minimize disruptions
- Orchestrates and automates standard operations and error handling procedures
- Is included with SAP SuccessFactors subscriptions **at no additional cost**

Endorse

Leverage SAP Cloud ALM to support sales

Embed

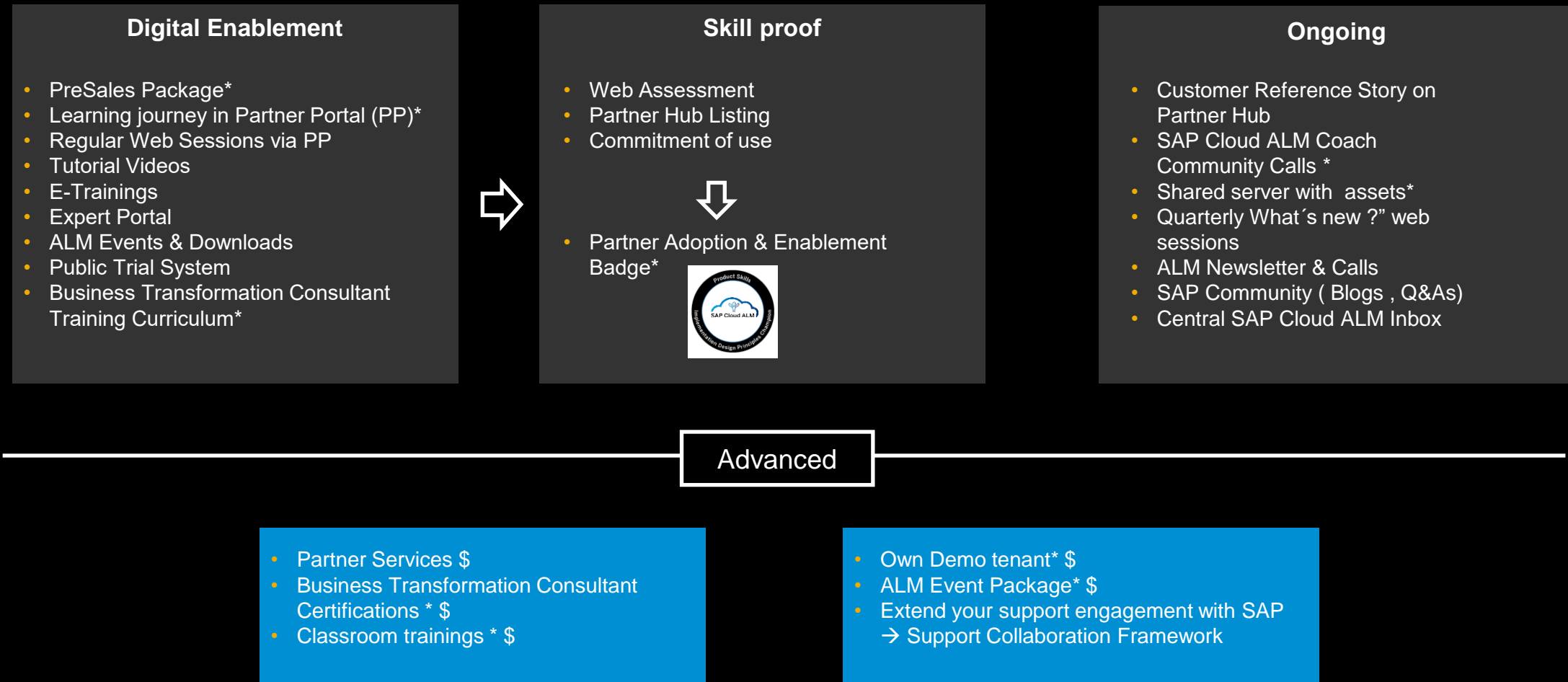
Standardize tools & methodology and

Extend

Integrate 3rd party solutions or extend ALM

SAP Cloud ALM Partner Adoption Program

- 2023



SAP Cloud ALM - Global partner enablement offerings

Partner only

Welcome session

- Virtual 1,5 h introduction and first steps in SAP Cloud ALM
- EGI

Update webinars

- Quarterly global webinars provide updates on SAP Cloud ALM

Onboarding services

- Expert Guided Implementation Service
- Guided Missions in SAP Discovery Center

Learning journey* ^{New}

- Pre-sales
- Consultant / Project Lead
- ALM / BTS Coach * (SAP Learning Certification)

OpenSAP Trainings

- Implementation
 - Operations
- both incl. SAP Learning badge

Classroom trainings

- 3days SAP Cloud ALM in Germany/Austria *

Adoption Program with Web Assessment ^{New}

- Guided e-learning with final Web Assessment
- Listing on Partner Hub

→ **Skill Badge for Partners** 

Go-Live Experience

- 3 days onsite simulating a full project implementation incl. SAP Cloud ALM

ALMathon (yearly)

- Hackathon for Architects & Developers
- Support with SAP Expert

Video Tutorial playlist

- >30 short video tutorials
- Onboarding, Implementation, operations

SAP Cloud ALM expert series

- Websessions to different ALM topics offered in Partner Portal
- Recordings in Learning journey

Support Collaboration Framework

- Extend support commitment

Demo readiness

- Public Demo environment incl. recorded demos

Expert Portal

- Guides and Best Practices for SAP Cloud ALM coaches & consultants

Regional Partner event

- Yearly ALM Partner Conference (EMEA, APJ)
- Quarterly Partner Community Calls
- Yearly ALM Summit (APJ, EMEA, Americas)

ALM community

- Engage with experts in a community for partners and SAP internals

Partner Delivery Managers

- Assigned to selected partners as first contact for SAP Cloud ALM

Customer Care

- Central inbox for partners and customers for How to questions

Indiv. Project Coaching

- Partner service on ALM
- Project based

More to come...

Onboarding

Training

Continuous learning & Project support

Partner access to SAP Cloud ALM

Use Cases

SAP Cloud ALM tenant

Access

- Project activities to implement a SAP solution
- Train the project team
- Build custom specific enhancements

- Customer owned tenant
- One tenant / customer account with SAP Enterprise Support or any SAP cloud subscription or TDD subscription

- Initial customer S-User who subscribed SAP Cloud ALM (=Admin)
- Customer admin creates users of project team, incl. partner consultants

- Partner use SAP Cloud ALM productively for own SAP application management
- Partner trial and practicing

- Partner in the role of a customer
- Partner owned tenant
- Additional dummy projects can be created

- Dito↑
- Access to (productive) projects can be restricted with authorizations

- Demo of single SAP Cloud ALM features
- Evaluate and try new SAP Cloud ALM functionalities

- Public SAP Cloud ALM Demo tenant
- Identic features & content
- No refresh of data

- Access with different project roles.
- User & password shared on SAP Support Portal

- * • Build own Demo cases for PreSales activities
- Build template content to be exported / imported to customer tenants
- Develop & test Partner extensions

- Test & Demo SAP Cloud ALM tenant
- Separate subscription via Partner pricelist.*

- * • Partner requestor receives initial Admin role for Partner owned tenant.

Extensibility Using APIs for SAP Cloud ALM

Customer/Partner User Story

Consume: benefit from a huge amount of key SAP data

As a customer/partner, I create **custom** applications for data visualization for all ALM domains (Build, Run)

- **SAP Analytics Cloud**
- **3rd Party Analytics:** Grafana, Splunk, Tableau, ..
- **3rd Party APM:** Dynatrace, AppDynamics, ..
- **3rd Party Project Management:** JIRA, ..
- ...



Complement: implement connectors and content to better support your business processes

As a **partner**, I deliver content/services in the **SAP Store** for:

- **SAP UI5/Fiori** custom applications,
- **SAP Analytics Cloud** pre-packaged analytics,
- Advanced **SAP BTP** application from project management (Scrum-Board, Kanban, Project Tracker, ..),
- Custom process/solution modeling, BPMN **library**, ..
- Custom project/methodology **templates**,
- **SAP CPI** package (3rd Party systems connectors, complex integration scenario, ...),
-

Integrate: connect CALM to your existing ALM platform and tools

As a partner/customer, I integrate CALM into other **ALM components** to improve ALM **processes**:

- **Test Management:** Tricentis, Microfocus, Selenium, ..
- **Project/Task Management:** Jira, GitHub, ..
- **Incident Management:** ServiceNow, Zendesk, ..
- **CI/CD:** Jenkins, Bamboo, GitLab,
- **Collaboration:** Teams, Slack, ..
- **Operation/Workflow Automation:** Automic, Redwood, ..
- ...

Extend: build new services and frontends to improve ALM processes

As a **partner**, I deliver **advanced innovative** applications and services in the following domains:

- **Artificial Intelligence:** predictive operations, capacity planning, test optimization, preventive support, ..
- **Robotic Process Automation:** request authorizations, trigger testing, automatic incident management, optimize systems monitoring, detect security attack, perform backups, ...
- **Chatbot:** advanced support, Service desk operations, ..
- ...

Open APIs Catalog 1/2

Current

<div>REST API</div> <div>SAP Cloud ALM Analytics</div> <div>The SAP Cloud ALM Analytics API is used to unify access to all analytics data produced by SAP Cloud ALM.</div> <div>Active</div>	<div>REST API</div> <div>SAP Cloud ALM Projects</div> <div>Allows to get or create projects in project management.</div> <div>Active</div>	<div>REST API</div> <div>SAP Cloud ALM Resource Changes</div> <div>Let applications watch for changes to SAP Cloud ALM REST resources by notifying external application.</div> <div>Active</div>	<div>REST API</div> <div>SAP Cloud ALM Process Scopes</div> <div>The Process Scope API allows to get information and manipulate the SAP Cloud ALM solution process scope.</div> <div>Active</div>	<div>REST API</div> <div>SAP Cloud ALM Custom Processes</div> <div>The Custom Process API allows to upload, manipulate, activate SAP Cloud ALM custom solution processes..</div> <div>Active</div>
<div>REST API</div> <div>SAP Cloud ALM Tasks</div> <div>Allows to get, create, modify or delete tasks in tasks management.</div> <div>Active</div>	<div>REST API</div> <div>SAP Cloud ALM Test Automation</div> <div>Allows cloud-based test automation providers to integrate with SAP Cloud ALM</div> <div>Active</div>	<div>REST API</div> <div>SAP Cloud ALM Status Events</div> <div>Get events on Business Services like planned maintenances, disruption or downtimes for your cloud services and technical systems</div> <div>Active</div>	<div>REST API</div> <div>SAP Cloud ALM Event Situations</div> <div>This API is used to update Event Situation linked to an external application. It allows to change the status or to add a comment to an Alert Situation</div> <div>Active</div>	

Planned

<div>REST API</div> <div>SAP Cloud ALM Outbound Raw Data Metrics</div> <div>The SAP Cloud ALM raw data API is a pull API to read metrics data.</div> <div>Planned Q1</div>
--

SAP Cloud ALM Analytics API Catalog

Current

Tasks Analytics

Report SAP Cloud ALM Tasks analytics

Active

Projects Analytics

Get SAP Cloud ALM Project Analytics

Active

Business Process Monitoring Analytics

Business Process Monitoring statistics for SAP solutions

Active

Test Management Analytics

Test Cases executions analytics

Active

Defects Analytics

Report SAP Cloud ALM Defects analytics

Active

Real User Monitoring Analytics

Real User Monitoring statistics

Active

Integration Monitoring Analytics

Integration Monitoring statistics for SAP solutions

Active

Requirements Analytics

Get SAP Cloud Requirements Analytics

Active

Jobs & Automation Monitoring Analytics

Jobs and automation workflow execution statistics

Active

Status Events Analytics

Get statistics on status for systems/ Services.

Active

Health Monitoring Analytics

Health Monitoring reporting for cloud services and systems

Active

Planned

Synthetic User Monitoring Analytics

Synthetic User Monitoring reporting and statistics

Planned Q2

Exception Monitoring Analytics

Get Exception Monitoring statistics

Planned Q1

Future

Features/Transport Analytics

Release and deployment reporting

Planned

Operational Events Analytics

Events Situations reporting

Planned

Alerts Management Analytics

Alerts reporting

Planned

Configuration & Security Analysis Analytics

Configuration and security analytics reporting

Planned

Hack2Build facts



- We do **ALMathon 2023** as a joint challenge with Hack2Build (H2B) challenge from SAP BTP team
- H2B/ALM-athon is an SAP Hackathon in the ALM space powered by ALM Summit EMEA
- It focusses to SAP Partners who want to leverage ALM solutions and/or develop new own extensions with SAP ALM tools.

ALMathon challenge 2023: **“Extend SAP Cloud ALM with SAP BTP”**

- Starts with Kickoff Innovation Day on 15th of June, followed by idea submission until 06/20 and a hackathon week in July.
- Ends at ALM Summit EMEA in October with live pitches of the TOP6 teams. Each team will get. The winning team is selected by voting of all Summit participants
- SAP Badges, 2 T-Shirts, 2 complementary tickets for ALM Summit in Mannheim, Germany will be granted for winning teams plus a trophy for the winners.

Please find more details about the schedule and submit your interest [here](#) to receive the submission form.

Hack2Build – Journey & Benefits



Ideate



Hack



Build



Market

Develop

Solution prototypes in a week

Interact and Learn with SAP Experts

Collaborate with the experts from SAP

Interact and Learn with Partners

Participating in the event

Showcase to SAP

Receive feedback from SAP senior managers and experts

Earn a Digital Badge

All the participants receive a badge

Kick-start your build journey

A clear path to take your ideas or existing solutions forward with SAP

Receive GTM Guidance

Best suited commercial options for your solution

Qualify & Publish

Into SAP Package Finder \ SAP Store \ API Business Hub

Time schedule

Activities	Timeline	
Partner Innovation Day	Learn the key tools to extend Cloud ALM and stitch a compelling use case	June 15, 2023
Use-case submission deadline	Submit your use case	June 20, 2023
Use-case Review	Meet and discuss use case with SAP experts	June 22-30, 2023
Hack Phase	Building your solution prototype with SAP expert support	July 4-10, 2023
Preliminary Demo Jam	Present your MVP/prototype to a panel of senior SAP Executives \ Experts	July 11, 2023
Final Demo Jam	Six finalists showcase the solution during SAP Cloud ALM Summit Mannheim, Germany	October 12, 2023
Build Phase	Build full scope with SAP coaching	October 13 - November 12, 2023
GTM phase	Publish and make solution ready for deployment	End of November, 2023

Register NOW !
<https://events.sap.com/hack2build/en/sap-cloud-alm-emea.htm>



Alexander Ertl
Tricentis – SAP relations

Test automation in **SAP Cloud ALM** with **TRICENTIS** Demo



Clemens Leider
Business Transformation Center - Expert

SAP Business Transformation Center

The Intelligent Solutions for Data Migration and
Transformation

Our next Partner Community Call

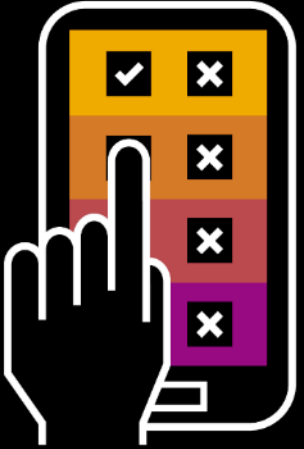
Please block your calendar or register here to keep receiving invitation.

<https://www.sap.com/cmp/nl/alm-community-for-sap-partners/index.html>

Next recommended ALM Partner community event is ALM Summit EMEA in October.

The next ALM Partner community call is planned to take place in December 2023





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<https://www.menti.com/alpqqibnexe5>



Thank you.

David Birkenbach

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