

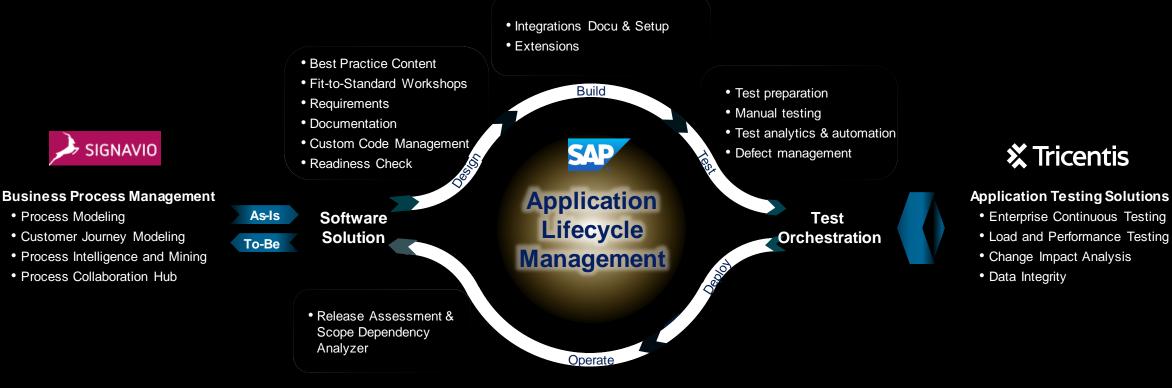
The Future of ALM Business Transformation Suite

Stefanie Kübler, Marc Thier, SAP SE May17, 2022

Public



Application Lifecyle Management as integration engine for Business Transformation included in RISE with SAP



Embedded Analytics

All stakeholders on the same page

Solution Readiness, Solution Health

SAP Service & Support Data Lake

SAP supports you with proactive services

Service Delivery Center: Results, Issues & Actions

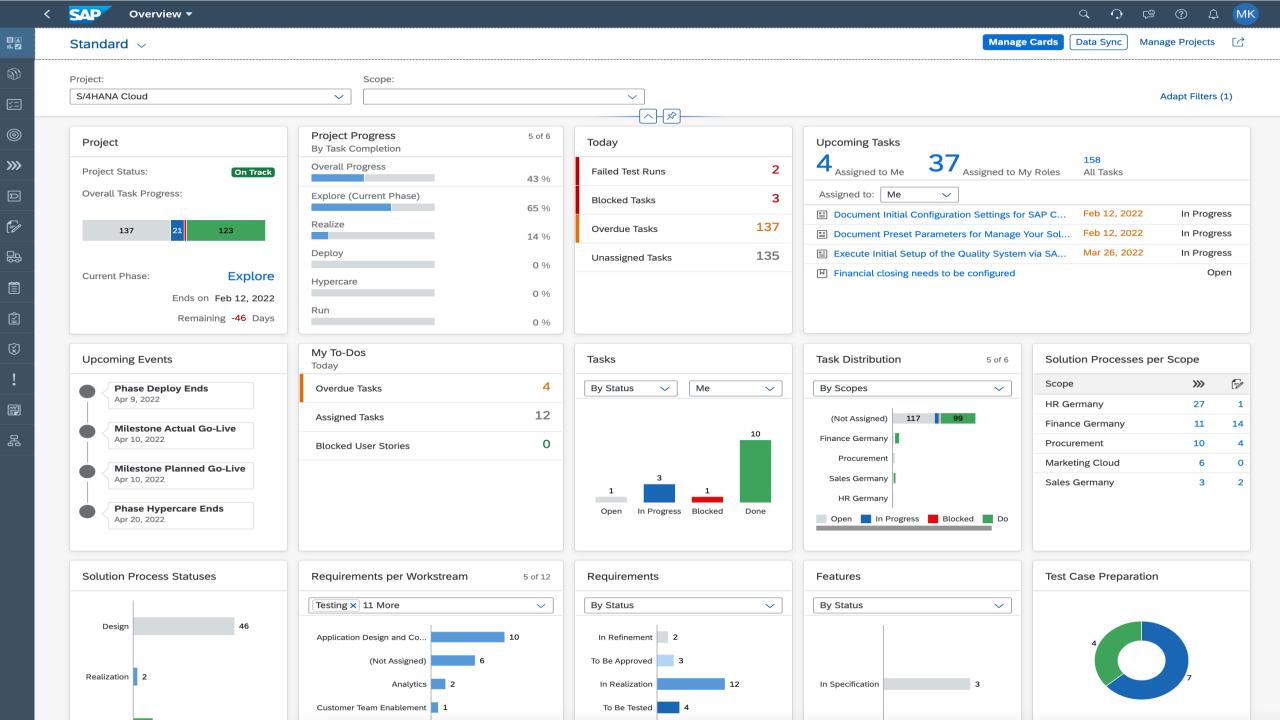
One methodology and tool chain, **one** process hierarchy, best practices, E2E traceability and proactive support

SIGNAVIO

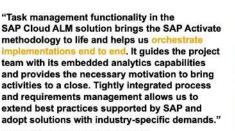
Process Modeling

Customer Journey Modeling

Process Collaboration Hub



SAP Cloud ALM References



Gabriel Schäffer, Project Lead, All for One Group SE



"The SAP Cloud ALM solution, which includes built-in guides and best practices, has been a key enabler to accelerate adoption of cloud solutions from SAP. We help our clients leverage the power of SAP Cloud ALM for complete lifecycle management of multiple cloud solutions. Our solutions have enabled SAP Cloud ALM to extend across collaboration platforms." Syed Yousuff, Practice Head, Cloud, IT Infrastructure and ALM, Robert Bosch

Engineering and Business Solutions Private Limited



THE BEST RUN

"Using the SAP Early Adopter Care program for the SAP Cloud ALM solution, we enabled integration monitoring and business process monitoring for SAP S/4HANA Cloud. The initial setup through the configuration of services was extremely fast and simple. SAP Cloud ALM supports the adoption of a cloud-first strategy within our company, providing centralized monitoring for cloud and on-premise systems."

Frederick-Claud Dimmer, Expert IT SAP Basis and Interfaces, KWS SAAT SE & Co. KGaA



THE BEST RUN

EZENTIS

KWS

"The SAP Cloud ALM solution takes a top-down approach and compliments our other tools. The built-in guided help is very intuitive. And with the SAP Early Adopter Care program, we gain greater flexibility. We can use SAP Cloud ALM in our own cloud while leveraging expert support from SAP."

Peter Mobert, Vice President, Rizing LLC



RIZING

"SAP Cloud ALM enables us to connect all of our cloud products to better streamline our daily operations. It gives us transparency into system status, from both a business and integration-scenario perspective."

Chengbo Yu, CIO, Asia Pacific Region, REHAU Polymer China Co. Ltd



THE BEST RUN SAP

"Thanks to Business Process Monitoring and Real User Monitoring applications enabled in the SAP Cloud ALM solution, we can verify how rollout projects are being adopted, following business KPIs, and see how users are using SAP S/4HANA Cloud, checking the most-used apps. The next step in our road map with SAP Cloud ALM is to leverage Integration Monitoring to have a better view on ERP data exchange."

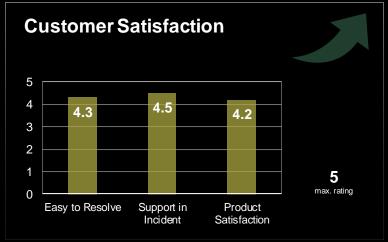
Manuel Lozano, Business Support Systems and Business Intelligence Manager, Ezentis

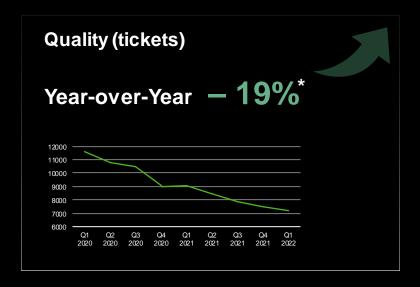




SAP Solution Manager – Happy customers









5

Integration of SAP Signavio and SAP Cloud ALM



One process workspace One modeling experience



Leading SAP tool for managing business processes

Professional business process modeling

- Full functionalities of SAP Signavio Process
 Manager with exclusive model types
- Collaboration
- Integration to other Signavio features as process mining, process governance and journey modeling

Leading SAP tool for implementing & operation SAP solutions

Built-in modeling editor for

- Solution process modeling & documentation
- Integration to other ALM features as requirements management, project management, test management and others

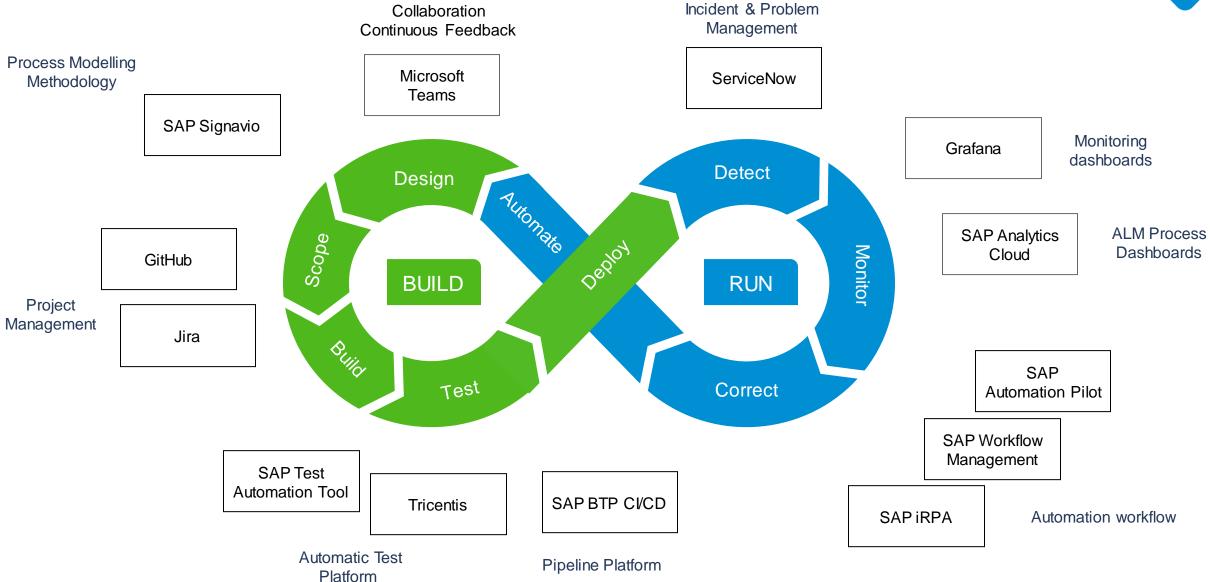
Lightweight Process Management in SAP Cloud ALM will be integrated within fair use (detailed usage rights will be communicated on ALM summit)

6

Extensibility Using APIs for SAP Cloud ALM

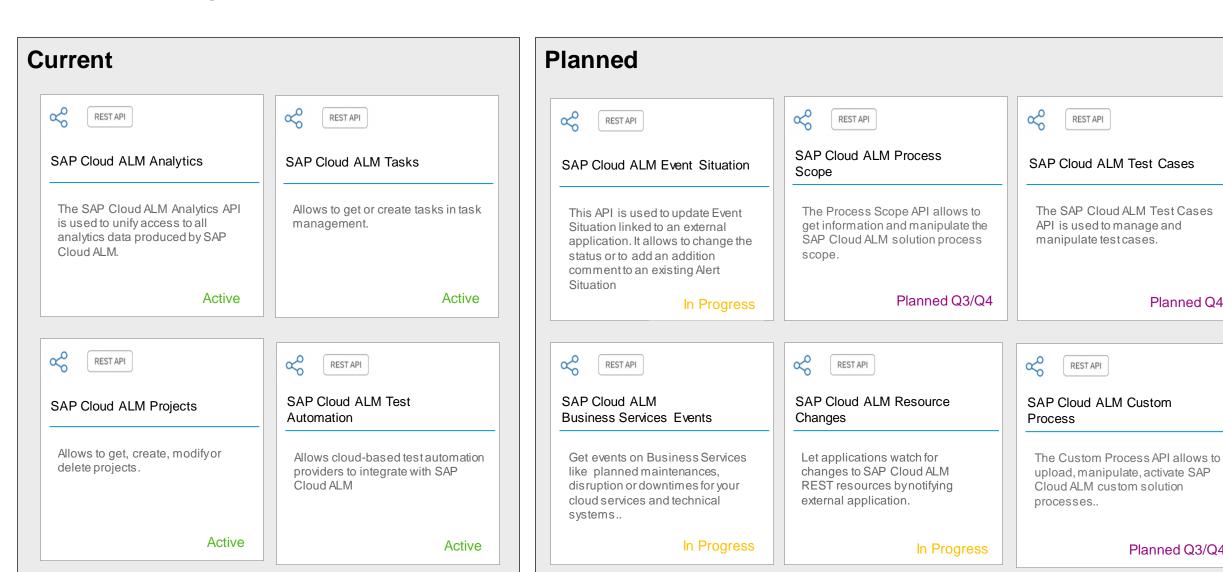
Integrated Tools





Extensibility Using APIs for SAP Cloud ALM

APIs Catalog



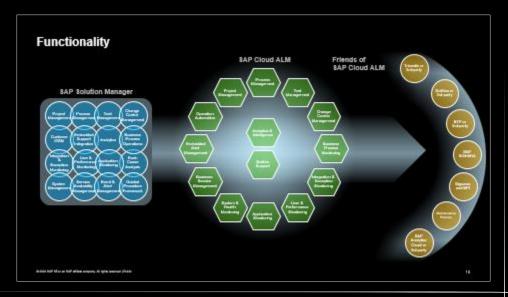
REST API

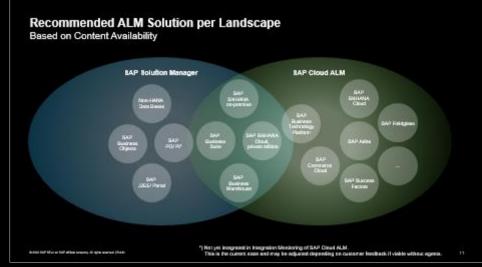
REST API

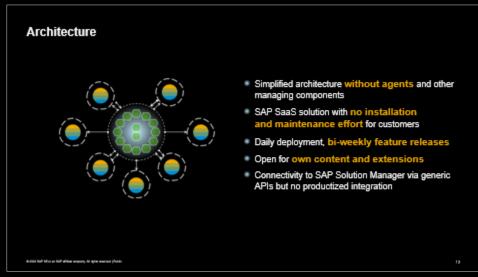
Planned Q4

Planned Q3/Q4

Aspects of the transition from SAP Solution Manager to SAP Cloud ALM









< SAP

Items (5)

Change Request Management

SAP Readiness Check ▼



Download 🕮

Learn More



SAP Cloud ALM availability for relevant capabilities in SAP Solution Manager



Not planned in SAP Cloud ALM

Retrofit

Operations

* *							
SAP Solution Manager Scenario	SAP Solution Manager Capability	Category	SAP Cloud ALM Scenario	SAP Cloud ALM Capability	Alternative SAP Product	Comments	More details
Project Management	Generic Project Management	Available in SAP Cloud ALM	Project Management	Project & Task Management	-	^C ⊋ (0)	>
Change Request Management	Digital Signature	On SAP CALM Roadmap	Change Management	Feature Transport Management	-	<u>ල</u> (0)	>
Test Management	Defect Management	On Product Vision	Test Management	Not available yet	-	<u>උ</u> (0)	>
Custom Code Management	Custom Code Library	Available in other SAP Product	Not relevant	Not relevant	Custom Code Analytics	⊕ (0)	>

Not relevant

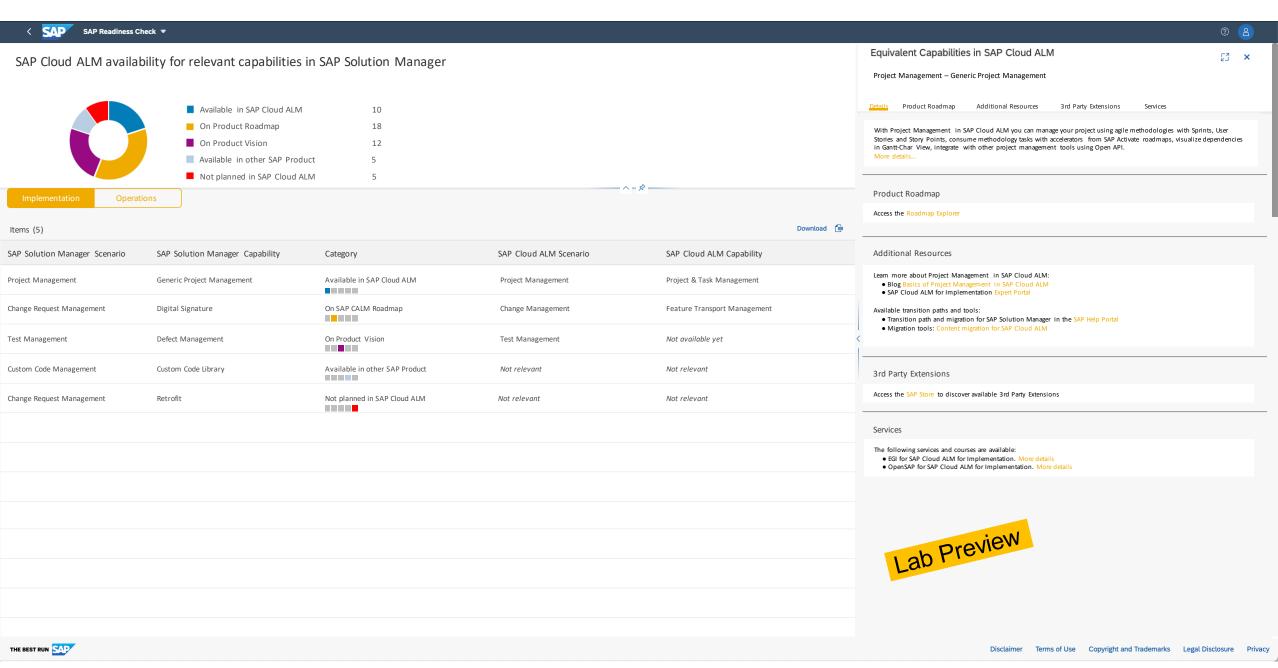
Not relevant



THE BEST RUN

(O)

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SAP's ALM Maintenance Strategy

SAP Solution Manager follows the maintenance strategy of the SAP Business Suite. If you need to extend maintenance for SAP Business Suite, extended maintenance for SAP Solution Manager (process management, test suite, change & release management, ITSM) is also included.

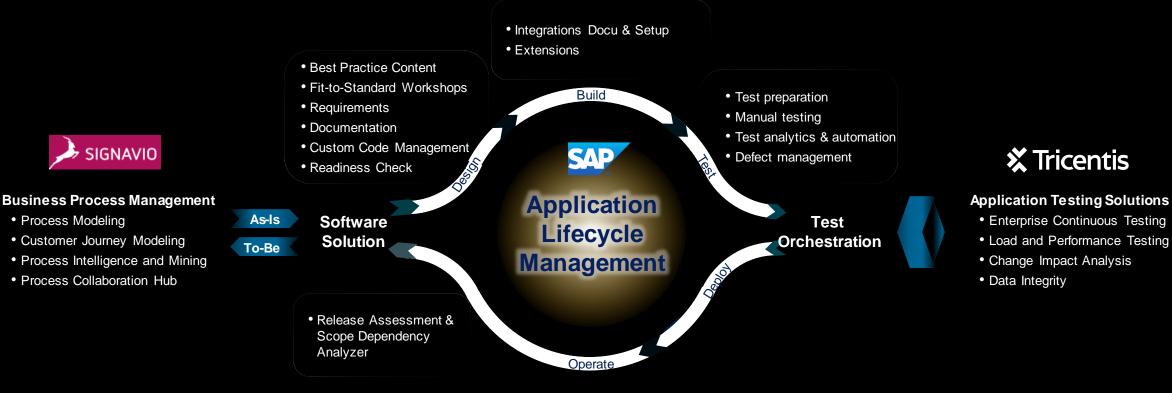
SAP Cloud ALM is designed to support ALM for Intelligent, Sustainable Enterprise, including SAP S/4HANA (all deployments).

SAP Cloud ALM is attractive for SAP Solution Manager customers: cost of operation and maintenance, functionality, ease of use and adoption, foundational support for today's customer landscape (SAP Business Suite, SAP BW, SAP PI/PO), transition support.

SAP Cloud ALM is the next generation ALM platform for SAP customers. SAP Cloud ALM is an independent new product line and not the successor of SAP Solution Manager.

SAP has not decided about a successor to SAP Solution Manager 7.2. SAP has currently no planning for that. SAP recommends SAP Cloud ALM as go to platform for ALM.

Application Lifecyle Management as integration engine for Business Transformation included in RISE with SAP



Embedded Analytics

All stakeholders on the same page

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One methodology and tool chain, **one** process hierarchy, best practices, E2E traceability and proactive support

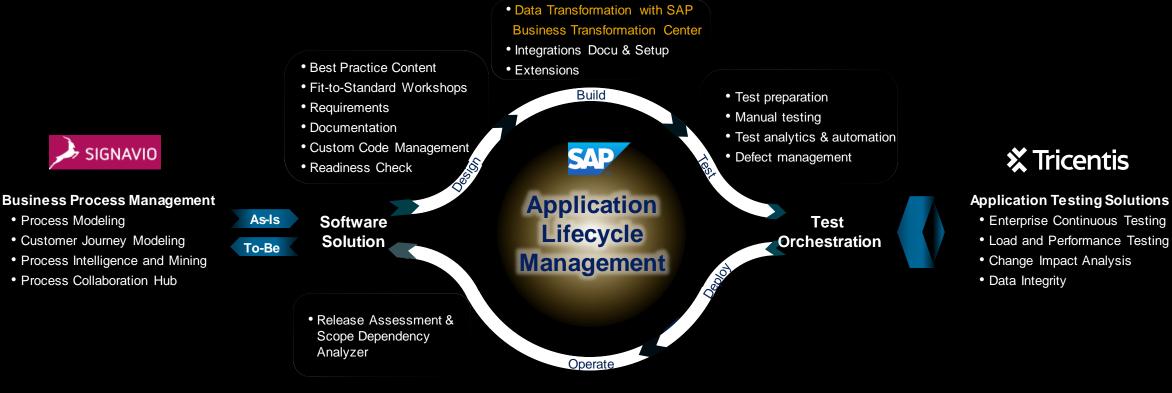
SIGNAVIO

Process Modeling

Customer Journey Modeling

Process Collaboration Hub

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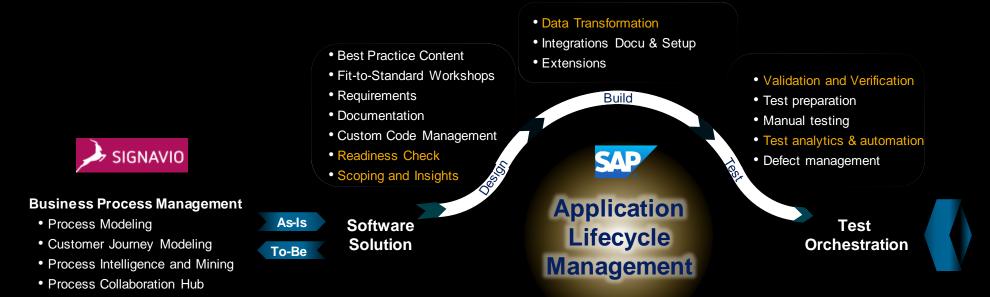
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SAP Business Transformation Center

A Data Driven Transformation Approach

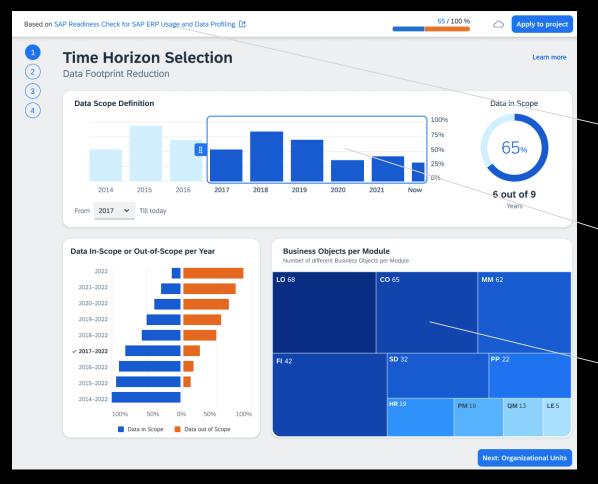


X Tricentis

Application Testing Solutions

- Enterprise Continuous Testing
- Load and Performance Testing
- Change Impact Analysis
- Data Integrity

Data Driven Approach – Scoping und Insights

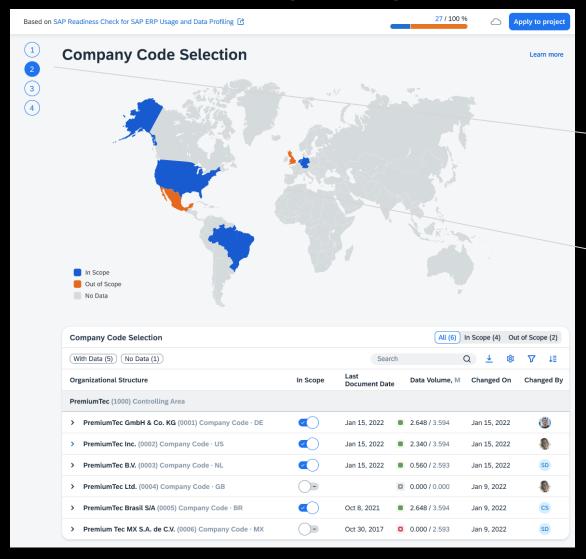


Reuse & Integration of existing toolings and data (e.g. Readiness Check)

Educated decisions: Combined data insights & choice

Business object footprint impact

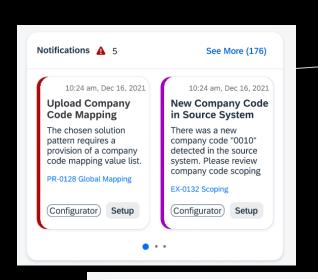
Data Driven Approach – Scoping und Insights

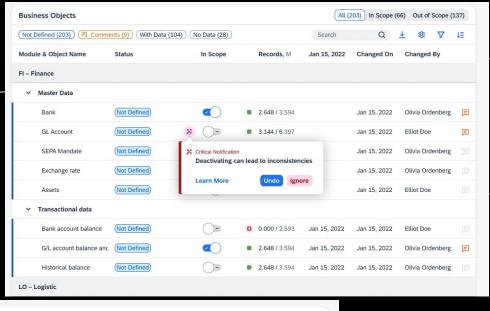


Guided Transition Project Flow

Business oriented approach

Recommendation and Guidance





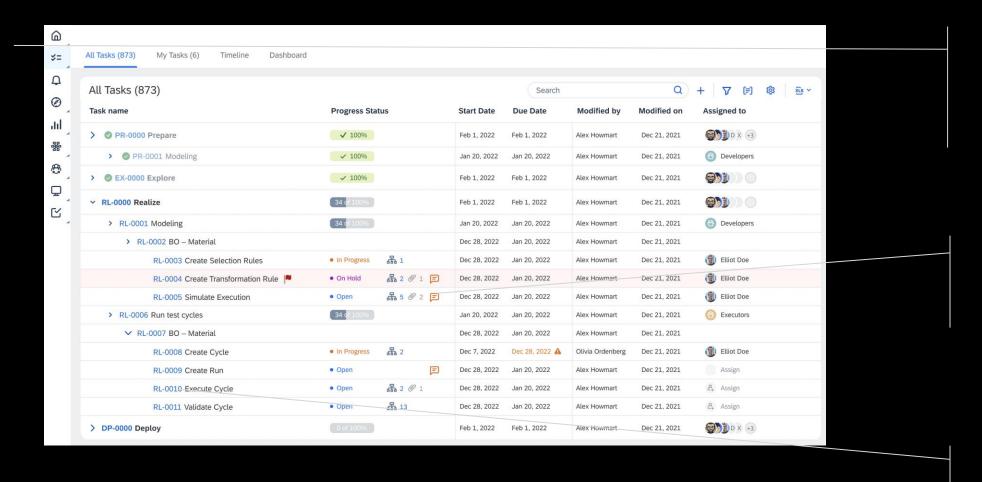
Integrated and event–driven user notifications

Intelligent Guidance with the Option to overwrite (no enforcement)

Company Code Selection 3 2 suggested Apply All In Scope (4) Out of Scope (2) ★ With Suggestion (2) With Data (5) No Data (1) Search Last In Scope **Organizational Structure** Data Volume, M Changed On **Document Date** PremiumTec (1000) Controlling Area > PremiumTec GmbH & Co. KG (0001) Company Code · DE $\overline{\mathbf{Z}}$ Jan 15, 2022 Jan 15, 2022 2.648 / 3.594 PremiumTec Inc. (0002) Company Code · US Jan 15, 2022 Jan 15, 2022 PremiumTec B.V. (0003) Company Code · NL $\overline{\mathbf{A}}$ SD Jan 15, 2022 0.560 / 2.593 Jan 15, 2022 > PremiumTec Ltd. (0004) Company Code · GB 0.000 / 0.000 Jan 9, 2022 PremiumTec Brasil S/A (0005) Company Code · BR Oct 8, 2021 2.648 / 3.594 Jan 9, 2022 Premium Tec MX S.A. de C.V. (0006) Company Code · MX Oct 30, 2017 0.000 / 2.593 Jan 9, 2022

Insight-driven recommendations

From digital Project Scoping to productive data transformation



One realtime platform as single source of truth

Digital Blueprint as documentation for audit and product support

Automation of labour intense activities

Partner plays

Guided data migration and transformation

- Streamlined and guided data migration and transformation experience
- One solution methodology, process, content
- Provided by SAP Support, available for RISE

Accelerate time-tomarket

- Speed up migration and transformation projects
- Reduce planning and execution complexity
- Improve quality by integrated testing
- Ease traceability and governance

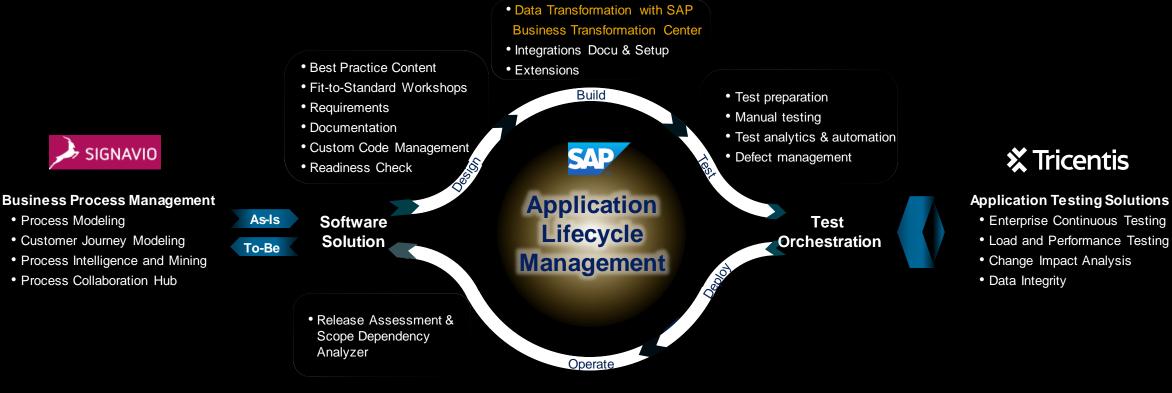
Improve competitiveness

- Lower cost of implementation: time & scalability through qualified consultants
- Higher reliability by solution provisioning by SAP
- Included in SAP support offering

Business growth opportunity

- Active market development through partner transformation factories
- Complementary partner packages on top
- Focus on adoption including mid market

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SIGNAVIO

Process Modeling

Customer Journey Modeling

Process Collaboration Hub

Where do we want to go

The Next Inflection Point | Transforming the way we interact with our customers in the cloud

Be THE guardian
of customer business value
and happiness for life,
where our passionate team
turns every customer
into a fierce promoter of SAP.

Functional Expansions Functional Gaps via Products **Customer-initiated Continuous Dialogue** Communication **Multiple Options Guided / Prescriptive Methods Mostly Responsive Predictive / Self-healing**

SAP Cloud ALM Knowledge Resources

Get Started

Open SAP Trainings for SAP Cloud ALM

- SAP Cloud ALM in a Nutshell Self-paced course, duration 1 week
- Accelerate Cloud Implementations with SAP Cloud ALM Self-paced course, duration 4 weeks
- Implementing SAP S/4HANA Cloud with <u>SAP Central Business Configuration</u> Self-paced course, duration 7 weeks
- Operating Cloud Centric Solutions with SAP Cloud ALM Self-paced course, duration 3 weeks

Demo Options

- Recorded Demos in ALM Media Center
- Live Demos
 - Internet Demo Systems (public)
 - Private Demo Systems (private)

Learn how to

How-to SAP Cloud ALM videos

- Order and set-up SAP Cloud ALM
- Learn how to run implementation projects
- See how to configure and use operations

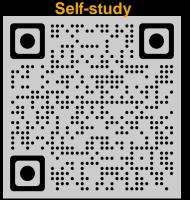
Stay connected

Learn more

 Join our regular What's New webinars on the <u>SAP Learning Hub</u>

Stay up-to-date

- SAP Road Map Explorer
- What's New section in the SAP Help Portal
- Join our monthly <u>SAP Cloud ALM Expert</u> <u>Community Call</u>



Thank you.

Contact information:

Stefanie Kuebler, Marc Thier

