SAP Community Call for ALM APJ edition

SAP ALM Go-to-market APJ, SAP Labs India

January 23, 2024

Public

SAP Community Call for ALM – APJ edition: Agenda for January 23, 2024

ALM Community News

News from SAP Product Support

Focus Topic: Transition to SAP Cloud ALM

Poll

Upcoming Events

Learning Opportunities

Q&A

Speakers

Suhaib Mohammed

ALM Community News

SAP Community News

Article 1

Robin Haettich
January 14, 2024 | 6 minute read

Cloud ALM for service – Motivation and Example

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SAP Cloud ALM for Service – A Brief Recap

SAP Cloud ALM provides a cloud solution to manage cloud and hybrid system and solution landscapes. It is a newly designed solution built on modern cloud technology with scope:

- **SAP Cloud ALM for service**, which is the main scope of this article.
- **SAP Cloud ALM for implementation**, which helps to implement and apply Build Operations (Transport Management, Test Management, etc.) (Dev).
- **SAP Cloud ALM for operations**, which helps to implement and apply Run Operations (Event Management, Continuous Improvement, etc.) (Ops).

Please note: SAP Cloud ALM for *implementation* and *operations* is not in scope of this article. However, some more information can be found in the appendix.

SAP Cloud ALM for service offers the following general benefits:

- operations and maintenance of this managing system *centrally* by SAP (not by each customer *individually*), as it is an on-demand solution (in contrast to your on-premise or private-cloud SAP Solution Manager system for example).
- collaboration platform to share deliverables, action items, and results with all stakeholders involved in end-to-end SAP service delivery.
- standardization and digitization of end-to-end SAP service delivery.

SAP Cloud ALM for service offers all roles (customer, partner, SAP) the same, shared view on current SAP services and SAP service history – in one interactive user experience. A central point to navigate to all information, assets, and applications which are needed to conduct SAP Service delivery end-to-end. Especially issue and action management improves collaboration with customers, partners, and SAP around issues identified and actions recommended. Simplified tracking of issues and actions with integrated notifications supports governance and further facilitates continuous improvement.

SAP customers are invited to be onboarded onto their own SAP Cloud ALM tenant if they have not done so

Read on

Article 2

Alexandre Sabatier
January 10, 2024 | 6 minute read

Automate BPMN Diagrams and Note-taking in Cloud ALM with LLM

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AI Text Generation

Large Language Models (LLM) have gained great momentum in 2023, particularly in the Text generation field. In a few months, summarizing and translating large volumes of content with AI models became somewhat common – no matter your industry or size. They perform especially well when the task is straightforward, a clear example of the expected result is given, and the context does not need to be fully understood.

This blog post describes an experiment with a more obscure type of text content – Process diagrams. In essence, diagrams are indeed sentences put together in a drawing: "Step 1" (goes to) "Step2" (goes to/or to) "...". No context is really needed, besides the sequencing that needs to be followed. It is also easy to provide a model with the general BPMN specifications (XML elements everyone follows), and accurate examples (SAP provides BPMN files for every single S/4 business process in Signavio Process Explorer – free of charge).

On one hand, SAP quickly released AI Foundation, the all-in-one AI toolbox where you can freely choose a model and datacenter and start building your apps and services directly in SAP BTP. The obvious advantage is the integration with your SAP systems, as well as BTP itself. However, the product is still very new and this blog will use direct APIs instead, but you can technically leverage AI Foundation to achieve the same result.

On the other hand, SAP Cloud ALM is a project toolbox with numerous implementation capabilities: task management, transport execution, automated testing and . process modeling. The latter is extremely useful during Fit workshops, where the business analyst can simply modify the relevant S/4 process diagram live, add requirements or notes, assign individuals, and more.

Now, let's say you don't use of Cloud ALM during the workshop, need to start a process from scratch or simply want to retroactively document your changes. Could LLMs build a process diagram for you? Or create a requirement in the tool directly from your handwritten piece of paper?

Disclaimer: These are almost thought experiments, not productive solutions or even prototypes.

Use Case 1 – From Text to Diagram

Read on

Article 3

Emmanuel Joaquim Da Costa
December 28, 2023 | 4 minute read

SAP Cloud ALM for operations – Intelligent Event Processing : Send Chat Message to Microsoft Teams

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SAP Cloud ALM is the SAP cloud-based solution for Application Lifecycle Management for cloud and hybrid customers.

You can find all information here

SAP CALM for Operations have several core capabilities like Business Processes Monitoring, Integration & Exceptions Monitoring, Intelligent Event Processing, etc.

Read on

Get engaged

01
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ALM Community

02
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SAP Solution Manager
SAP Focused Run

03
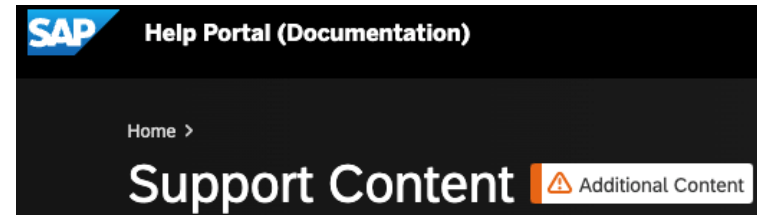**Ask your questions to peers and experts**

News from SAP Product Support

Feedback Option on SAP Help -> Support Content

You can access our support content via https://help.sap.com/docs/SUPPORT_CONTENT

o We have 3 different ALM spaces there:
  - SAP Solution Manager (main) Content
  - Technical Operations
  - End-User Experience Monitoring

o Google is not yet searching in the support content. We are working on that.

There is a **feedback option** in the support content

o Use the option to give the feedback. Rate it with yes or no, depending if it was helpful.

o Use the free text option to give us ideas what is missing, what might be good (free text will only be available when you rated the content beforehand).

o We do not see the S-User who had made the comment or given the feedback, so we cannot contact the author of the feedback. If you need further assistance in solving an issue, please contact us via case, chat or Schedule an Expert.

Focus Topic
Transition to SAP Cloud ALM

I want to transition from SAP Solution Manager* "

Transition to SAP Cloud ALM for Implementation*

Transition to SAP Cloud ALM for implementation when the available functionality fulfills your needs, or if you plan to implement SAP's cloud solutions within your landscape.

Selective data transfer from SAP Solution Manager to SAP Cloud ALM

ALM process	Planned transition aspects
Process Management	Transfer of process hierarchy (folders and scenarios), process content (business processes and process steps) and process elements (including diagrams and process documentation)
Test Suite	Transfer of manual test cases and Focused Build test steps
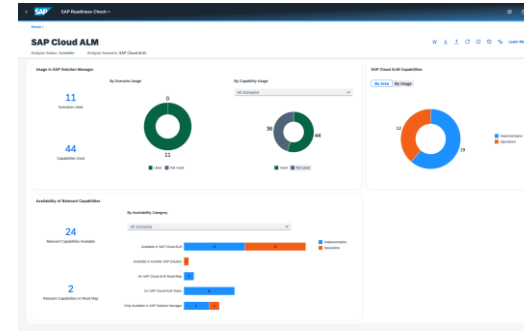
- Transition Center for the move to SAP Cloud ALM
- Readiness Check for SAP Cloud ALM
- Implementation Services
- Transition methodology to SAP Cloud ALM*
- Tools for selected data transfer of solution documentation and test cases*

Now

Mid 2024

Use your transition to rethink and simplify your ALM processes.

*This is the current state of planning and may be changed by SAP at any time.
SAP Solution Manager 7.2 needs to be at least at SPS15 for successful transition.

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Transition How-To

Facts

The transition from SAP Solution Manager to SAP Cloud ALM is a combination of

- setting up a "greenfield" SAP Cloud ALM

- activating SAP Cloud ALM use cases you want / need to use

- selectively migrating data in some capabilities

Depending on your SAP Solution Manager footprint, different activities at different points in time are possible.

What can you do NOW, when...

What can you do NOW, when...	Next steps ("Now")
... you only use SAP Solution Manager for Monitoring & Operations, but not for Solution Documentation or Testing, or Change Control?	Understand the different operations use cases in SAP Cloud ALM, Request your own tenant, and start using SAP Cloud ALM for Operations
... your company is starting a cloud implementation project (i.e. SAP S/4HANA Cloud, SAP SuccessFactors)?	Set up SAP Cloud ALM and use it for the implementation project
... you have invested in Solution Documentation and/or Test Suite in SAP Solution Manager 7.2?	Continue to use SAP Solution Manager, follow the SAP Cloud ALM roadmap for migration tools & best practices, and evaluate SAP Cloud ALM for Operations
... you are using Change Request Management (ChaRM) and/or are in a regulated environment?	Continue to use SAP Solution Manager, follow the SAP Cloud ALM roadmap for migration tools & best practices, and evaluate SAP Cloud ALM for Operations

This is the current state of planning and may be changed by SAP at any time.

Solution Documentation

Transition aspects:

- Re-engineer and simplify your existing ALM processes based on latest innovations in the cloud

- Implement innovative ALM processes based on a modern platform

High-level transition steps

- Perform initial transfer for selective data (i.e. by Solution, Branch, Scope)

- migrate data from more than one SAP Solution Manager 7.2 (optional)

- Retire your old landscape

This is the current state of planning and may be changed by SAP at any time.

Test Management:

Transition aspects:

- Re-engineer and simplify your existing ALM processes based on latest innovations in the cloud

- Implement innovative ALM processes based on a modern platform

High-level transition steps

- Perform initial transfer for selective data (i.e. by Solution, Branch, Scope)

- Manual test cases which are part of the scope will be transitioned

- For automated test cases, different options are planned:
  - Moving from any test automation tool to SAP S/4HANA Cloud: no transition required
  - Moving from any test automation tool to SAP S/4HANA private or on-premise: New test case creation needed
  - Moving from Tricentis Test Automation with SAP Solution Manager: migration option planned for 2025*

* This is the current state of planning and may be changed by SAP at any time.

Change Control Management

In Change Control Management, data migration is not provided.

Your transition in this capability depends on your footprint / actual usage of Change Request Management ("ChaRM") in SAP Solution Manager.

- You are not using ChaRM → Deployment Management in SAP Cloud ALM might improve your software logistics and help stabilizing your environment. As setup and onboarding efforts are fairly low, this might be a quick win!

- You are using ChaRM → make yourself familiar with deployment management in SAP Cloud ALM, follow the SAP Cloud ALM roadmap and move when all you need is there!

- You are using ChaRM in regulated environments / complex landscapes → Follow the SAP Cloud ALM roadmap and wait, until functionality and best practices are available

Operations

In all monitoring / operations capabilities, data migration is not provided.

Steps for transition:

- Familiarize with the SAP Cloud ALM for operations use cases

- Set up SAP Cloud ALM

- Configure the capabilities you want to use

- Sunset monitoring activities in SAP Solution Manager

Prepare & Execute

Planning a Transition Project
SAP Readiness Check for SAP Cloud ALM

1 SAP Solution Manager usage & planning

2 Equivalent Capabilities in SAP Cloud ALM

3 On top capabilities in SAP Cloud ALM

Scope of Transition Project

- Description of scoped SAP Cloud ALM capabilities
- Comparison of capabilities in SAP Solution Manager and SAP Cloud ALM
- Other SAP ALM products ("friends of ALM")
- Services
- Migration concepts
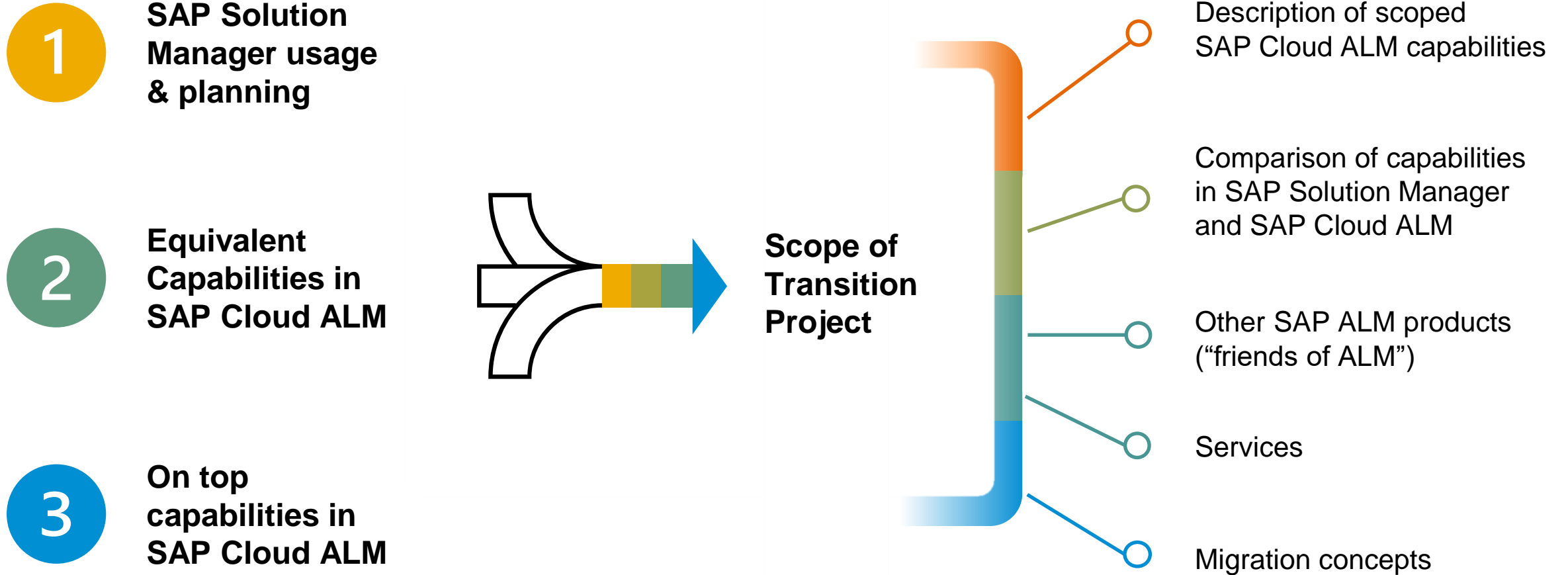
Guidance and Support for the Transition to SAP Cloud ALM

SAP supports you with

- Readiness Check for SAP Cloud ALM

- Transition methodology to SAP Cloud ALM*

- Roadmap and Implementation Services

- Tools for selected data transfer of solution documentation and test cases*

- APIs for data transfer and 3rd-party integration

- Guidance for typical customer situations

- All you need to know in the SAP Support Portal
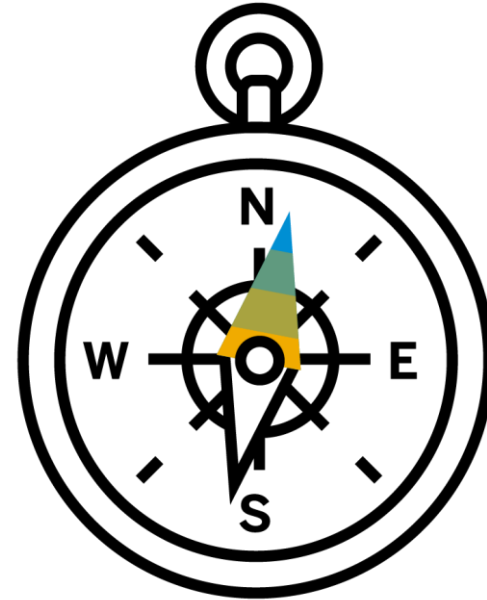
Use your transition to SAP Cloud ALM to rethink and simplify your ALM processes

Transition Center in SAP Support Portal

Your one-stop spot for all the information around the transition to SAP Cloud ALM!

- General information

- Functional comparison and transition guidance

- Transition recommendations and strategy

- Additional resources, videos and documents

Transition Center

Six steps to success!

1) Prepare and learn about SAP Cloud ALM

2) Use the SAP Readiness Check for SAP Cloud ALM as a starting point

3) Assess your as-is ALM footprint, estimate your to-be ALM processes

4) Get familiar with SAP Cloud ALM on your own tenant

5) Evaluate service offerings from SAP or partners to support your transition

6) Plan your move - not as one big project, but as a step-by-step based approach!
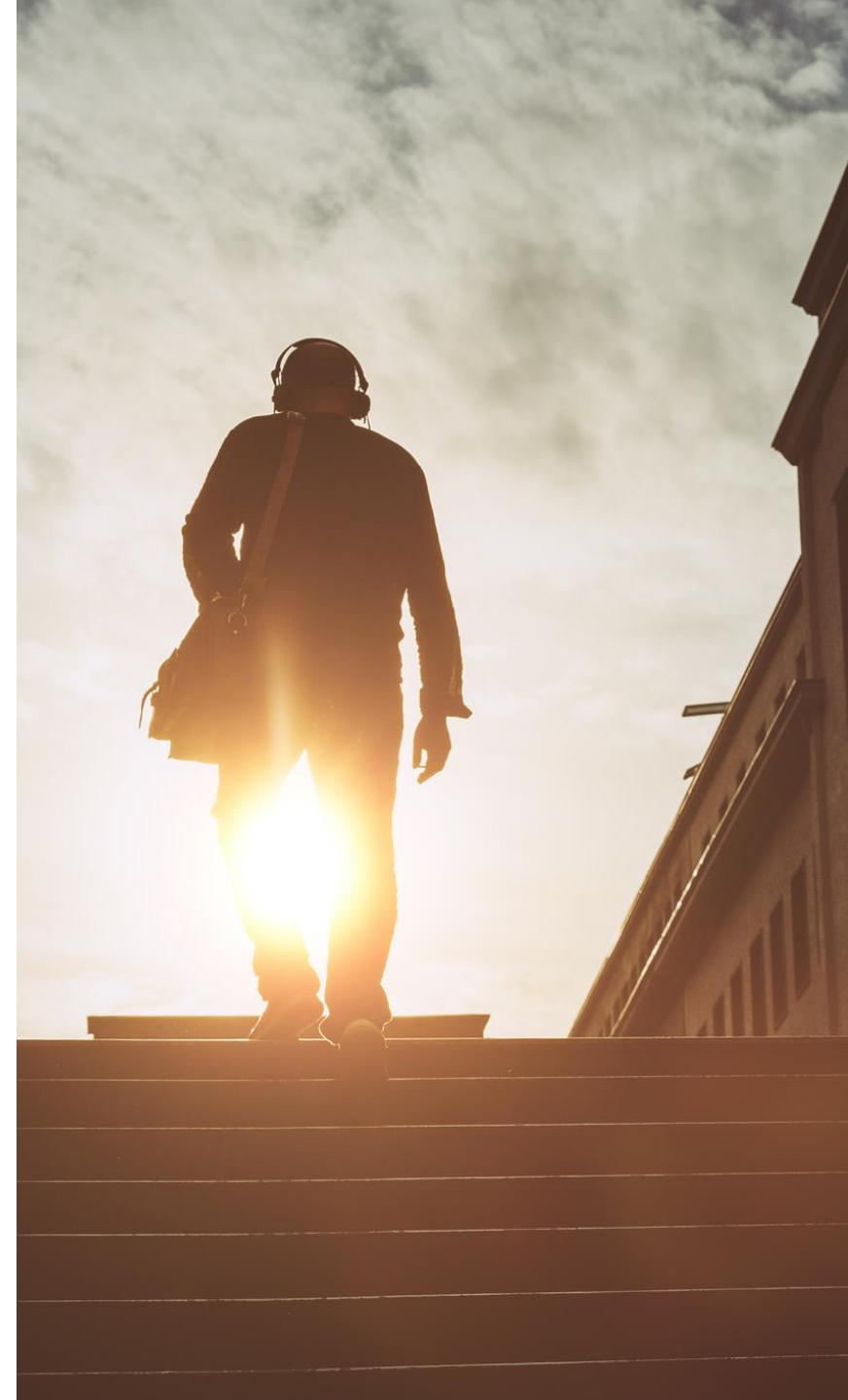
Poll

Let us know what you think!

Please open **www.menti.com**

and use code **765549**

https://www.menti.com/al92o8bo7otr

NEW: Learning Opportunities

Learning Opportunities

Learning Journey [Introducing SAP Cloud ALM](#)

Learning Journey [Implementing with SAP Cloud ALM](#)

Upcoming Events

ALM Events: Save the date!

SAP Community Call for SAP Cloud ALM Experts: **February 7** (register here)

Next Generation SAP Enterprise Architect Forum, Newtown Square, **February 27-29** (register here)

SAPinsider Conference Las Vegas, **March 18-21** (register here)

Save the date:

SAP ALM Summit APJ: **July 23-25**, Bengaluru, India

SAP ALM Summit EMEA: **September 24-27**, Mannheim, Germany

Stay Updated: ALM Newsletter

Stay updated about the latest news in Application Lifecycle Management!

Register now for our monthly ALM newsletter here:

[Register here]

Mark your calendar!

The next **SAP Community Call for ALM – APJ edition** will take place on

February 27, 10am IST / 12:30pm SGT

Register via the SAP Community

Q&A

Ask your questions!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.

Thank you.

Contact information:

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SAP