

SAP Community Call For SAP Cloud ALM Experts

SAP SE
August 2023

PUBLIC

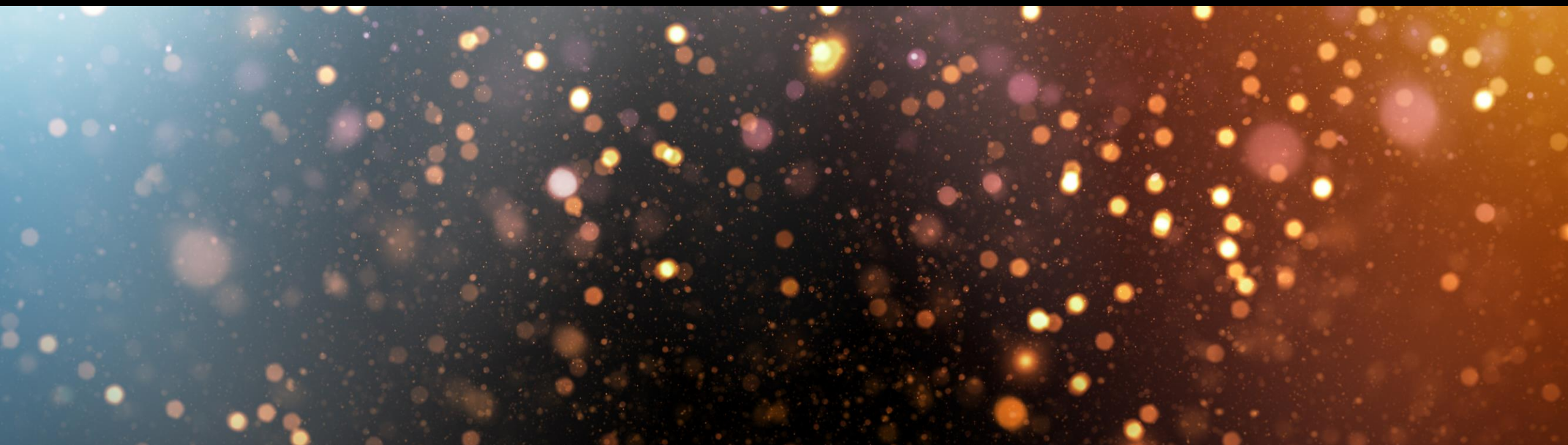
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Welcome



Speakers



Tonja Kehrer



Stephanie Jerch



Tim Steuer



Qendrim Kuqi

SAP Community Call for SAP Cloud ALM Experts | Agenda for **August 2, 2023**

Focus topic: **SAP Cloud ALM for Operations**

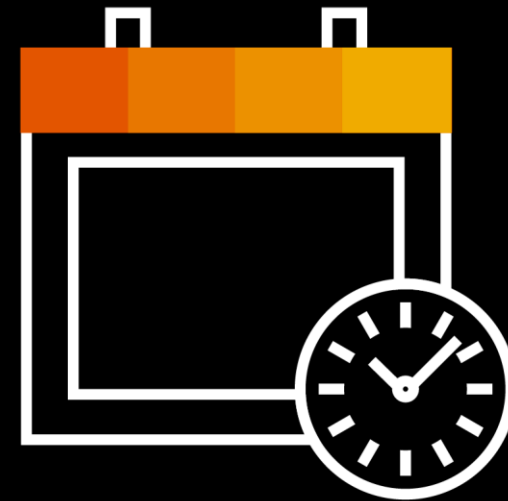
Welcome

Business Process Monitoring

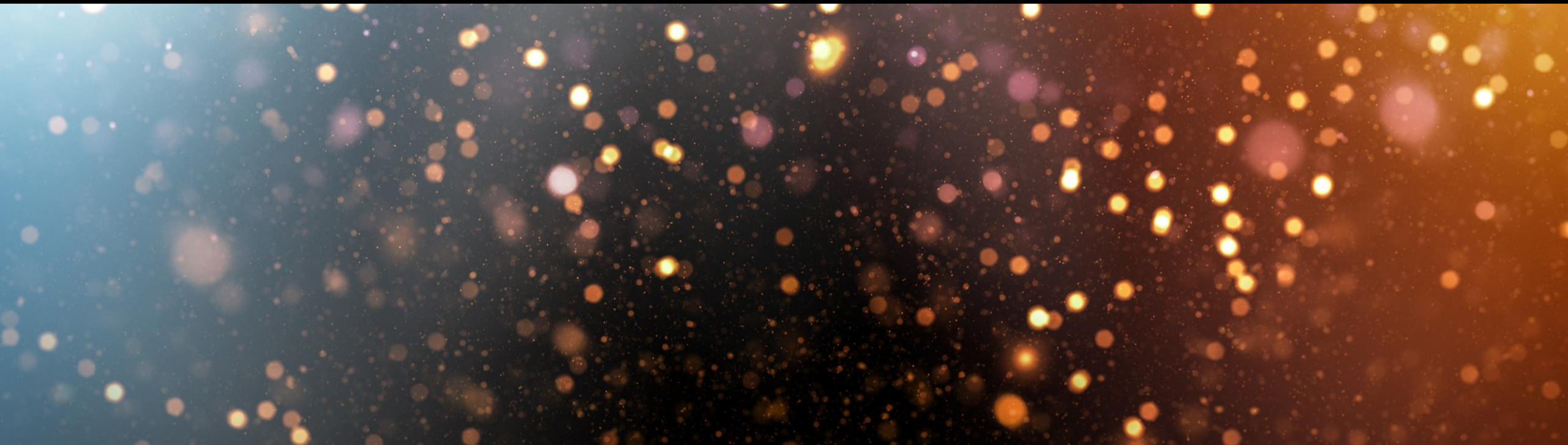
We ask, you answer | Menti poll

Additional Information

You ask, we answer | Q&A



Business Process Monitoring



Agenda

Business Process Monitoring

Demo

New Features

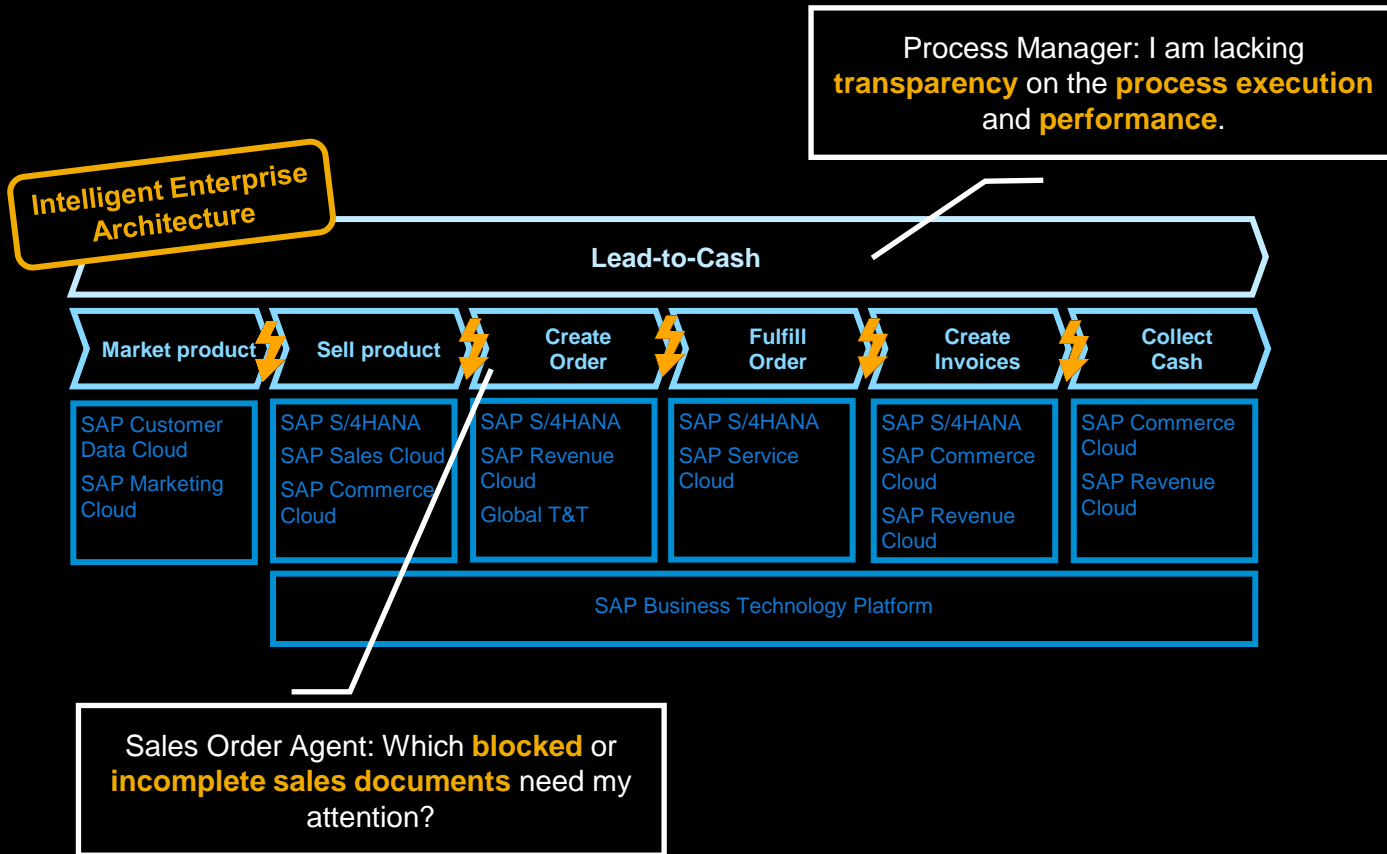
Product Content Roadmap

Further Information



Business Process Monitoring

Typical Business Challenges and Objectives



Business Processes of the Intelligent Enterprise

-
- Resolve** critical operational business exceptions
- Provide **visualize process performance and disruptions**
- Monitor** **business processes** within a distributed solution landscape
-
- Business Process Monitoring**
-
- Identify business disruptions and exceptions**
- Customer Landscape (Cloud services and systems)**
- Discover** **potential critical situations during process execution**
- Automate** **auto-discovery of relevant business process KPI's to be switched on**

Business Process Monitoring with SAP Cloud ALM for operations



Login to [SAP for Me](#) and request your SAP Cloud ALM Tenant*.

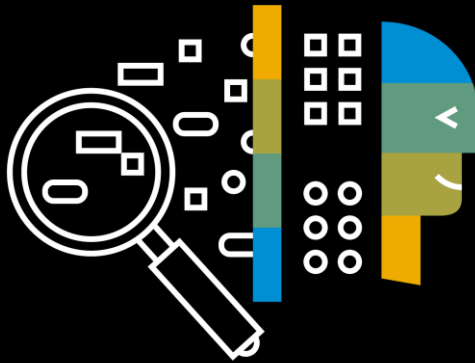


Request your SAP Cloud ALM tenant

Detailed steps and how-to videos can be found in our [SAP Cloud ALM for Operations Expert Portal](#)



Connect your managed component



Let it work

Auto Discovery will analyze your managed component, setup data collection and activate the respective KPIs in Business Process Monitoring on your SAP Cloud ALM Tenant.



Explore Business Process Monitoring

Start using Business Process Monitoring! Further information can be found in our [SAP Cloud ALM for Operations Expert Portal](#)

Further Information:



* SAP Cloud ALM is included in your SAP Cloud Subscription and in SAP Enterprise Support

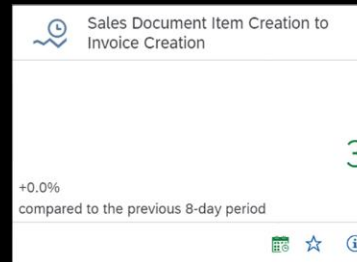
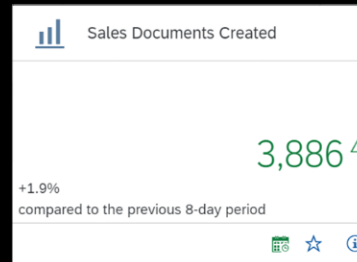
Business Process Monitoring

Introduction to Pre-defined Content

Process Structure

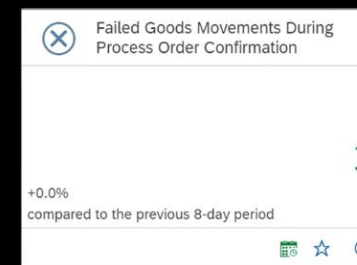
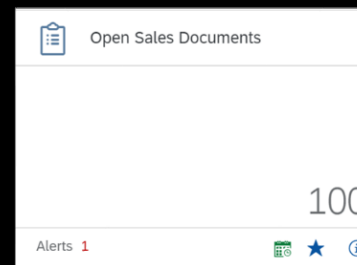


Throughput figures measure the **average number of business documents, line items or schedule lines processed** within a certain time frame



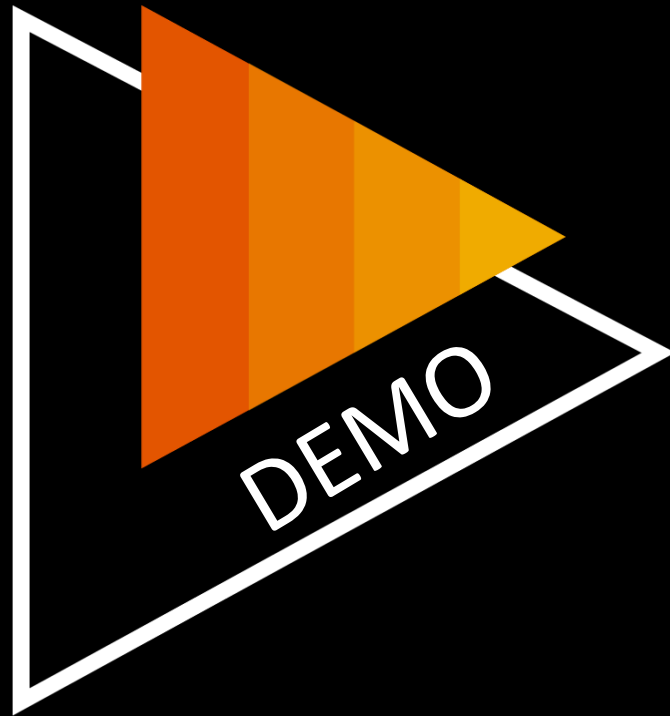
Lead time figures measure **processing time** from a defined start point to a corresponding end point of a business process

Backlog figures measure the **number of business documents, line items or schedule lines not completely processed** until an expected date in other words the business transaction is overdue for processing



Exception figures are collecting the **number of error messages** that occurred during a business transaction*

Business Process Monitoring



New Features



New Features

Full list is available on SAP Help Portal:
[What's New for SAP Cloud ALM – Business Process Monitoring](#)

Subscribe to this page to receive e-mail notifications about updates:

Home > SAP Cloud ALM

What's New for SAP Cloud ALM latest English Production

Discover new features in SAP Cloud ALM that are released on a bi-weekly basis.

This document Search in this document

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Area: [No Selection] Services: **Business Process Monitoring** Available as Of: [No Selection] Showing 1 to 25 of 40 entries.

Check this space on a regular basis to find out what's happening in SAP Cloud ALM.

There's more detailed information on all features of each service in SAP Cloud ALM in the in-app help. To open it, choose [\(Open Help\)](#) in the application.

For what's new information about public APIs, see the [API Guide](#).

To see which innovations are currently planned for the next quarters, please refer to the [SAP Roadmap Explorer for SAP Cloud ALM](#).

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Show 25 Entries

Hide/Show Columns

Available as Of	Area	Services	Feature	Description
Jul 26, 2023	Operations	Business Process Monitoring	Access group attributes	<p>As a Process Monitoring Administrator, you can now also restrict the access of individual users and user groups to the displayed monitoring data based on specific process attributes.</p> <p>For example, you can further restrict a group's access to data that is related to a particular sales organization or company code.</p> <p>For more information, refer to Creating Access Groups or to the guided tour Managing Access Groups.</p>



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Save Close

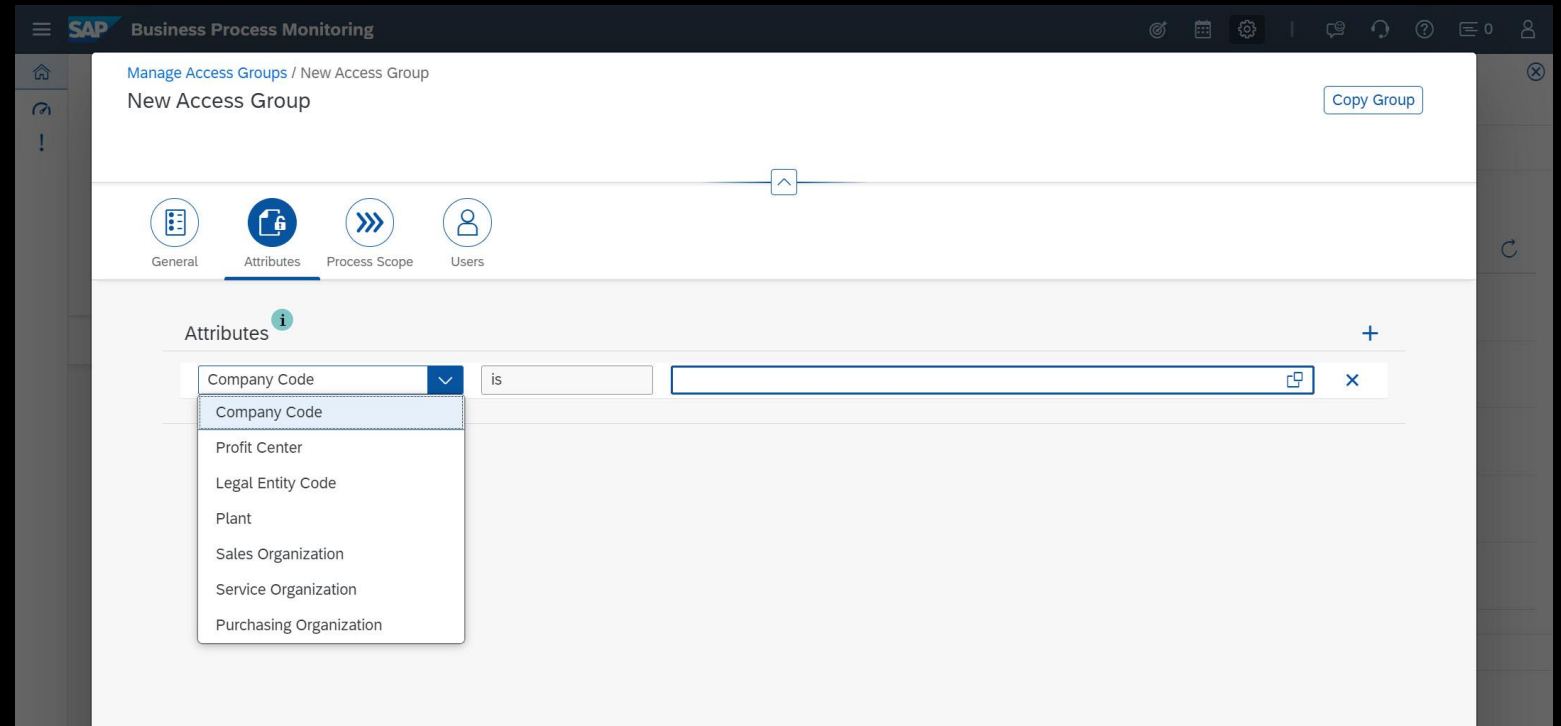
Business Process Monitoring – New Features delivered in Q3/2023

Advanced Access Control

Access Control is now enhanced by **Attributes**.

These allow you to restrict the access to Business Data for a certain Access Group.

You can simply enhance existing groups by specifying attributes based on your specifications.



Meet Kim – HR Recruiter using Business Process Monitoring Persona

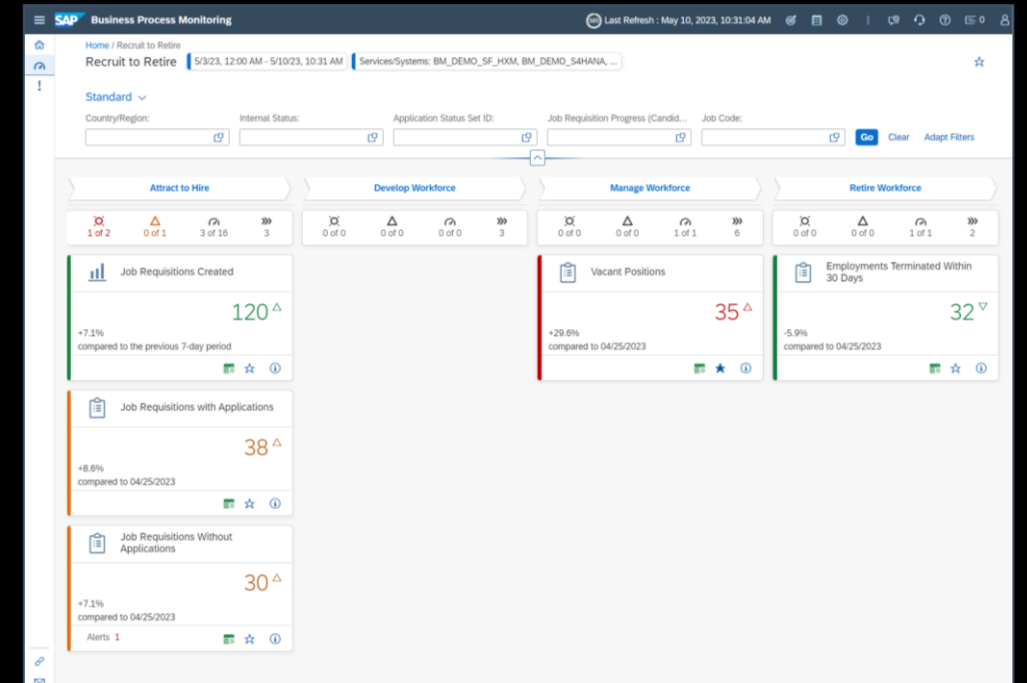
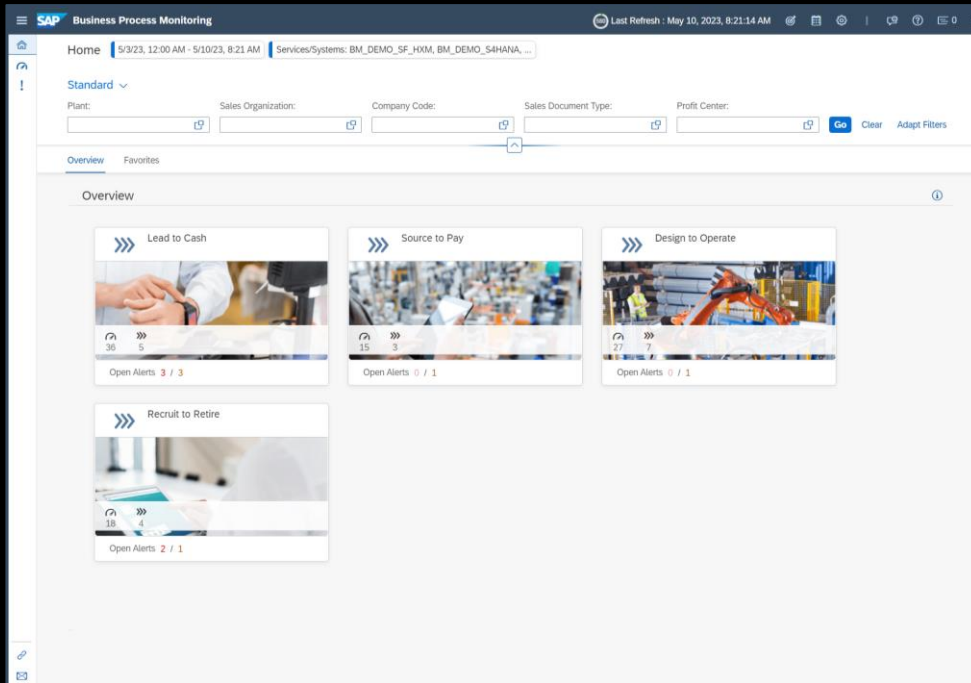


Supporting the managers during the employee lifecycle from defining positions, recruiting but as well as off-boarding

End-to-End Process: Recruit to Retire

Business Process Monitoring

Access Control Inactive



Business Process Monitoring

Access Control – Access Group Details

Manage Access Groups / Recruit new Hires: Recruiting and Hiring Team Global
Recruit new Hires: Recruiting and Hiring Team Glo... ⋮

General Process Scope Users

General

Group Name:

Description:

Save Close

Manage Access Groups / Recruit new Hires: Recruiting and Hiring Team Global
Recruit new Hires: Recruiting and Hiring Team Glo... ⋮

General Process Scope Users

Process Scope

Process	KPIs
> <input type="checkbox"/> Lead to Cash	
> <input type="checkbox"/> Source to Pay	
> <input type="checkbox"/> Design to Operate	
> <input checked="" type="checkbox"/> Recruit to Retire	

Save Close

Manage Access Groups / Recruit new Hires: Recruiting and Hiring Team Global
Recruit new Hires: Recruiting and Hiring Team Glo... ⋮

General Process Scope Users

Users +

Name	Access Group	Role	Email
Stephanie Jerch	Recruit new Hires: Recruiting and Hiring Team DE, Recruit new Hires: Recruiting and Hiring Team Global	Process Monitoring Consumer, Global Auditor, Process Monitoring Viewer	stephanie.jerch@sap.com ✕

Save Close

Business Process Monitoring

Access Control Active

The screenshot shows the SAP Business Process Monitoring interface for the 'Recruit to Retire' process. The top navigation bar includes the SAP logo, the process name 'Recruit to Retire', and a timestamp '5/3/23, 12:00 AM - 5/10/23, 8:28 AM'. Below the navigation bar, there are filter fields for 'Country/Region', 'Internal Status', 'Application Status Set ID', 'Job Requisition Progress (Candid...', and 'Job Code'. The main content area is titled 'Overview' and features a card for 'Recruit to Retire' with a small image and the text 'Open Alerts 2 / 1'.

The screenshot shows the SAP Business Process Monitoring interface for the 'Recruit to Retire' process, displaying detailed metrics. The top navigation bar is identical to the previous screenshot. Below the filter fields, there is a section titled 'Attract to Hire' with four sub-metrics:

- Job Requisitions Created:** 118 Δ , +5.4% compared to the previous 7-day period.
- Job Requisitions with Applications:** 38 Δ , +8.6% compared to 04/25/2023.
- Job Requisitions Without Applications:** 30 Δ , +7.1% compared to 04/25/2023.
- Alerts:** 1

Each metric card includes a small bar chart, a star icon, and an information icon.

Revisit Kim – HR Recruiter using Business Process Monitoring

Updated Persona



Supporting the managers during the employee lifecycle from defining positions, recruiting but as well as off-boarding

End-to-End Process: Recruit to Retire

Kim is focusing on recruiting to Global Positions and Germany

Business Requirement

All recruiters should only have access to the data of the Legal Entity Codes for which they are responsible

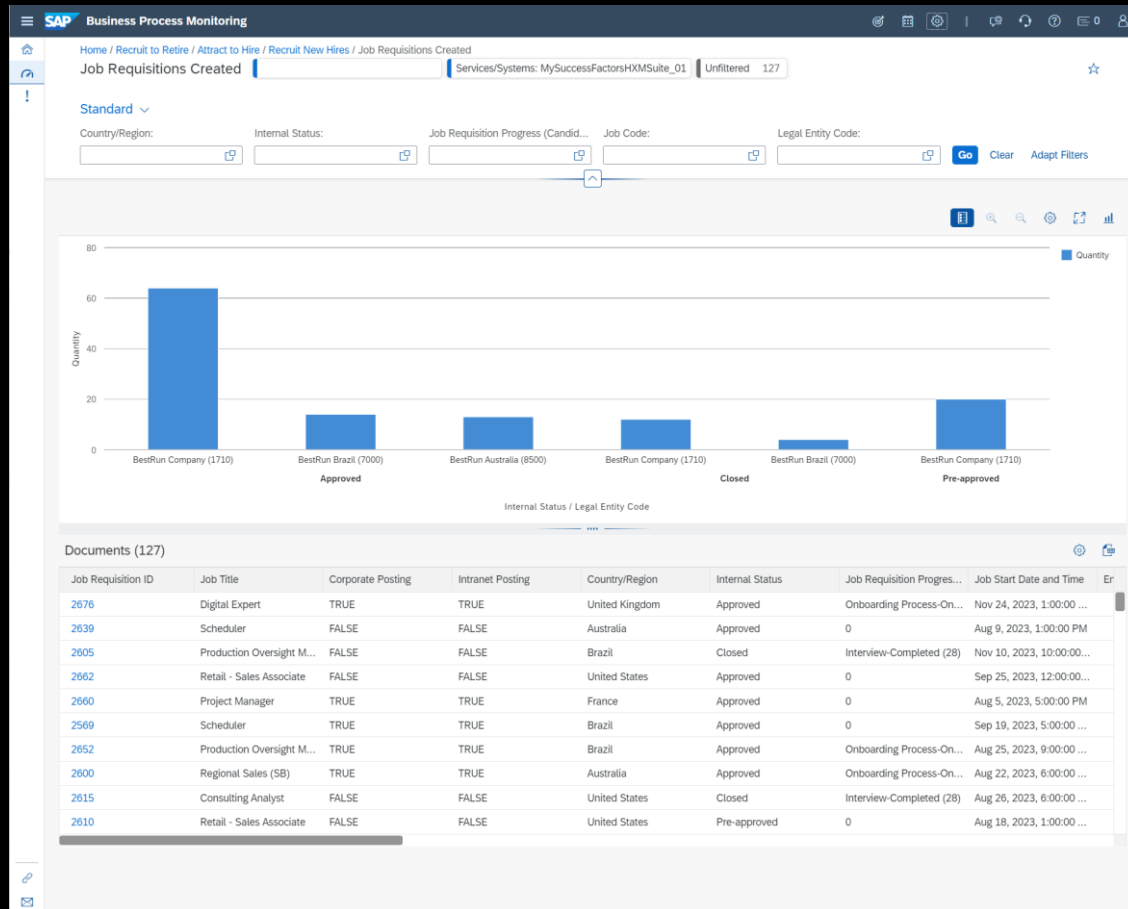
Business Process Monitoring

Access Control – Access Group Details including Attributes

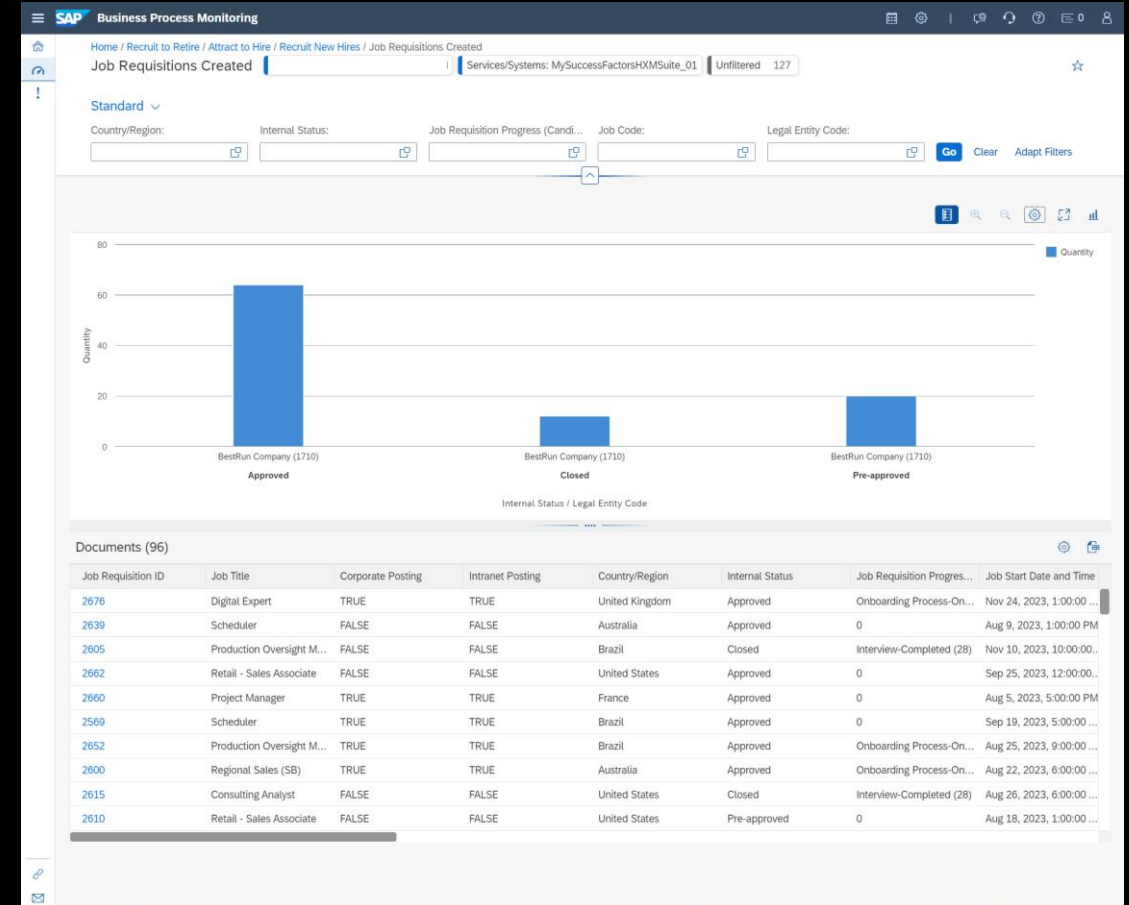
Based on the Business Requirement the Access Groups is enhanced by appropriate values for Attribute Legal Entity Code:

The screenshot displays the SAP 'Manage Access Groups' interface. The breadcrumb path is 'Manage Access Groups / Recruit new Hires: Recruiting and Hiring Team DE'. The main title is 'Recruit new Hires: Recruiting and Hiring Team DE'. There are 'Copy Group' and 'Delete Group' buttons in the top right. Below the title, there are fields for 'Last Changed By' and 'Last Changed At'. A navigation bar contains four icons: 'General', 'Attributes' (selected), 'Process Scope', and 'Users'. The 'Attributes' section is active, showing a list of attributes. The first attribute is 'Legal Entity Code' with a dropdown arrow. The value is 'is'. To the right, there are two selected items: 'BestRun Company (1710)' and 'BestRun Germany (1000)', each with a close button (x). A plus sign (+) is visible on the right side of the attribute list.

Business Process Monitoring – Access Control Active



Without Attributes



With Attributes

Business Process Monitoring – Access Control Active

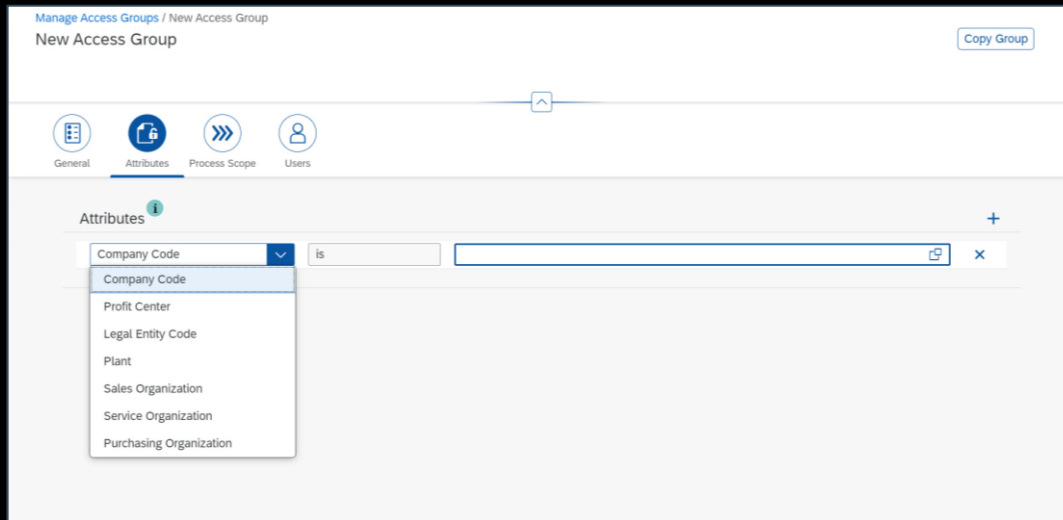
Maintained Attribute values are restricted in Business Data as well as in value helps:

The screenshot displays the SAP Business Process Monitoring interface. A dialog box titled "Select: Legal Entity Code" is open, showing a search field and a list of two items:

Legal Entity Code	Name
<input type="checkbox"/> 1710	BestRun Company
<input type="checkbox"/> 1000	BestRun Germany

The background interface shows a table of job requisitions with the following columns: Job Requisition ID, Job Title, Internal Status, Job Requisition Progress (Candi...), Job Code, Legal Entity Code, and Job Start Date and Time. The table contains several rows of data, including job titles like "Project Manager", "Scheduler", "Production Oversight M...", "Regional Sales (SB)", "Consulting Analyst", and "Retail - Sales Associate".

Access Control – Access Group Details Attributes



- **No Attributes maintained:** no restriction on business data is applied
- **Attributes maintained:** business data is restricted for the users assigned to a certain group
- **Attributes are additive:** if a user is assigned to multiple groups with Attributes, all business data is shown which is relevant for the assigned Attributes
- Access Groups are only relevant for users not being considered as administrator
- Available attributes depend on your scope selection. If an attribute isn't relevant for the selected scope, you can't select it.

Product Content Roadmap



SAP Cloud ALM for Operations – Product Content Roadmap

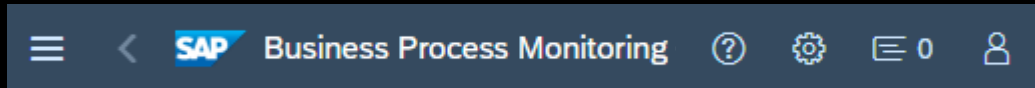
	Currently available	Planned	
Business Process Monitoring	SAP S/4HANA Cloud SAP S/4HANA PCE SAP S/4HANA	SAP Business Suite SAP SuccessFactors HXM Suite SAP Cloud for Customer SAP Entitlement Management	SAP Ariba plus enhancements for S/4HANA, SAP Business Suite and SAP SuccessFactors HXM Suite and SAP Cloud for Customer

Further Information



Further Links

Integrated Web Assistant within app



Business Process Monitoring in Expert Portal

[Business Process Monitoring - Overview](#)
[Business Process Monitoring - Content](#)
[Business Process Monitoring - Setup & Configuration](#)

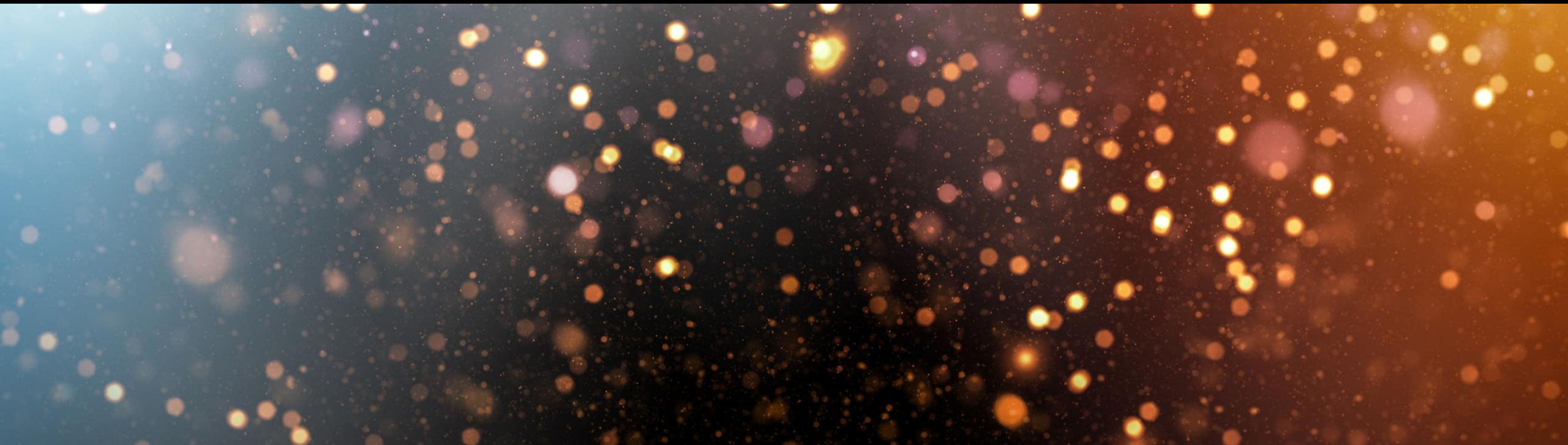
SAP Cloud ALM

[SAP Cloud ALM Homepage](#)
[SAP Cloud ALM for Operations](#)
[SAP Cloud ALM – Public Demo Tenant](#)
[FAQs SAP Cloud ALM](#)

SAP Cloud ALM Online Help:

[SAP Help Portal](#)
[SAP Help Portal - What's New](#)
[YouTubeChannel: SAP Cloud ALM for Operations](#)

Poll



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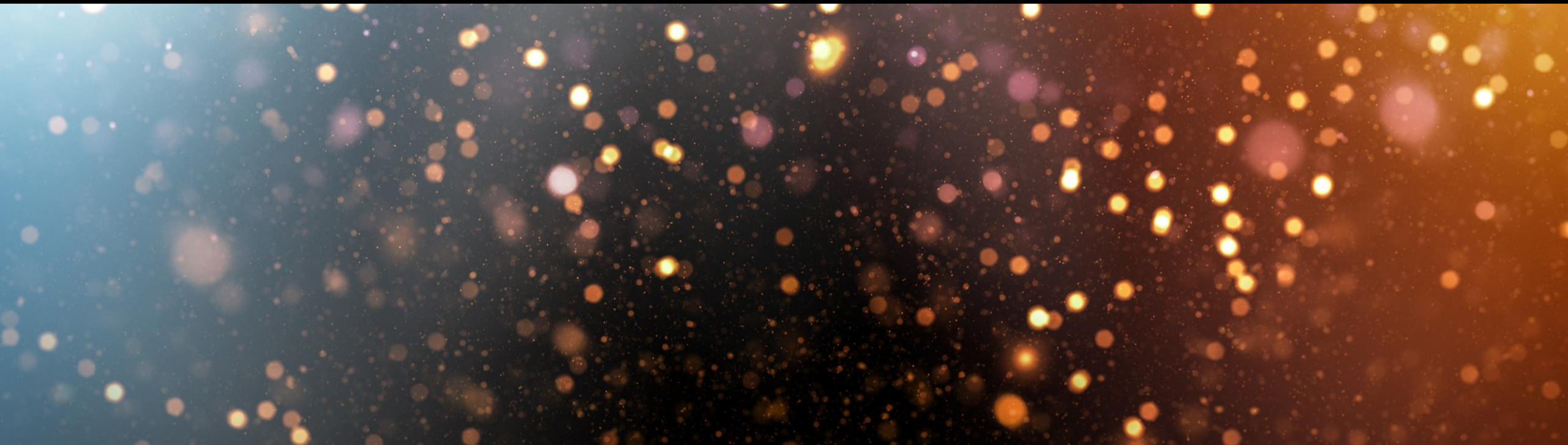
Enter code **6955 5063**

or use the QR code

<https://www.menti.com/al55va6zt8df>



Additional Information



Update: Integration of SAP Signavio and SAP Cloud ALM



**One modeling experience
One integrated Business Process
Management and Application Lifecycle
Management**



SAP Signavio for managing business processes and
SAP Cloud ALM for implementing and operating SAP solutions

- Full functionalities of a licensed SAP Signavio Process Manager with exclusive model types in a shared modeling environment
- Define process models in SAP Signavio and drive implementation using SAP Cloud ALM
- Enable an integrated BPM and ALM lifecycle
- Integration with other BPM capabilities in SAP Signavio Business Transformation Suite, such as process mining, process governance, and journey modeling
- Integration with other ALM capabilities in SAP Cloud ALM, such as requirements management, project management, and test management

 [SAP Roadmap Explorer](#)

This is the current state of planning and may be changed by SAP at any time.

Documentation for SAP Cloud ALM

The screenshot shows the SAP Help Portal interface. At the top, there's a navigation bar with the SAP logo, 'Help Portal (Documentation)', and links for 'Browse by Product', 'Learning Journeys', 'What's New', and 'Explore SAP'. Below this is a breadcrumb trail: 'Home > SAP Cloud ALM > SAP Cloud ALM - Application Help > SAP Cloud ALM for Operations > Business Process Monitoring'. The main heading is 'SAP Cloud ALM - Application Help' with a language dropdown set to 'English'. A search bar is present with the text 'This document' and a search icon. Below the search bar is an 'Advanced Search' link. The main content area is titled 'Business Process Monitoring' and includes a 'Previous' link, 'Favorite', 'Download PDF', 'Share', and 'Next' buttons. The left sidebar contains a navigation tree with 'Business Process Monitoring' highlighted. The main text describes the app's purpose and lists several key features. At the bottom, there's a preview of the app's interface showing a process flow with steps like 'Lead to Cash', 'Source to Pay', 'Design to Operate', and 'Recruit to Retire'. On the right side of the page, there are sections for 'On this page' with links to 'Roles and Authorizations', 'Further Help', and 'Reporting Incidents', and a 'Was this page helpful?' section with 'Yes' and 'No' buttons.

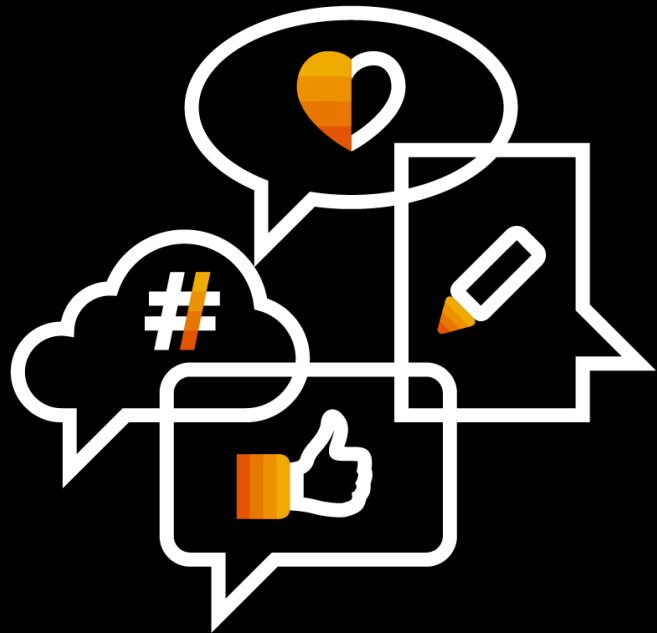
Application Help

- Section topics structured by SAP Cloud ALM tile
- Comprehensive information on functionalities
- Interactive flow charts, graphics, videos and useful links
- Available in 7 languages



[Read the blog](#)
[Go to app help](#)

Join us on SAP Community!



Follow the tag [SAP Cloud ALM](#) on SAP Community

Engage with the best and brightest of the software industry

Learn from **blog posts** and **questions and answers**

Upcoming Events: Save the date!

SAP ALM Summits 2023:

- **October 10-13** SAP ALM Summit EMEA ([register today](#))



(*dates are subject to change)

Find all ALM Events here:
<https://support.sap.com/alm-events>

SAP ALM Summit EMEA

Energize your ALM transformation!

October 10–13, 2023 | Manufaktur Mannheim, Germany

Benefit from 4 packed days with 70+ sessions.

Learn from our ALM customers.

Leverage our partners' experience.

Discuss with ALM experts.

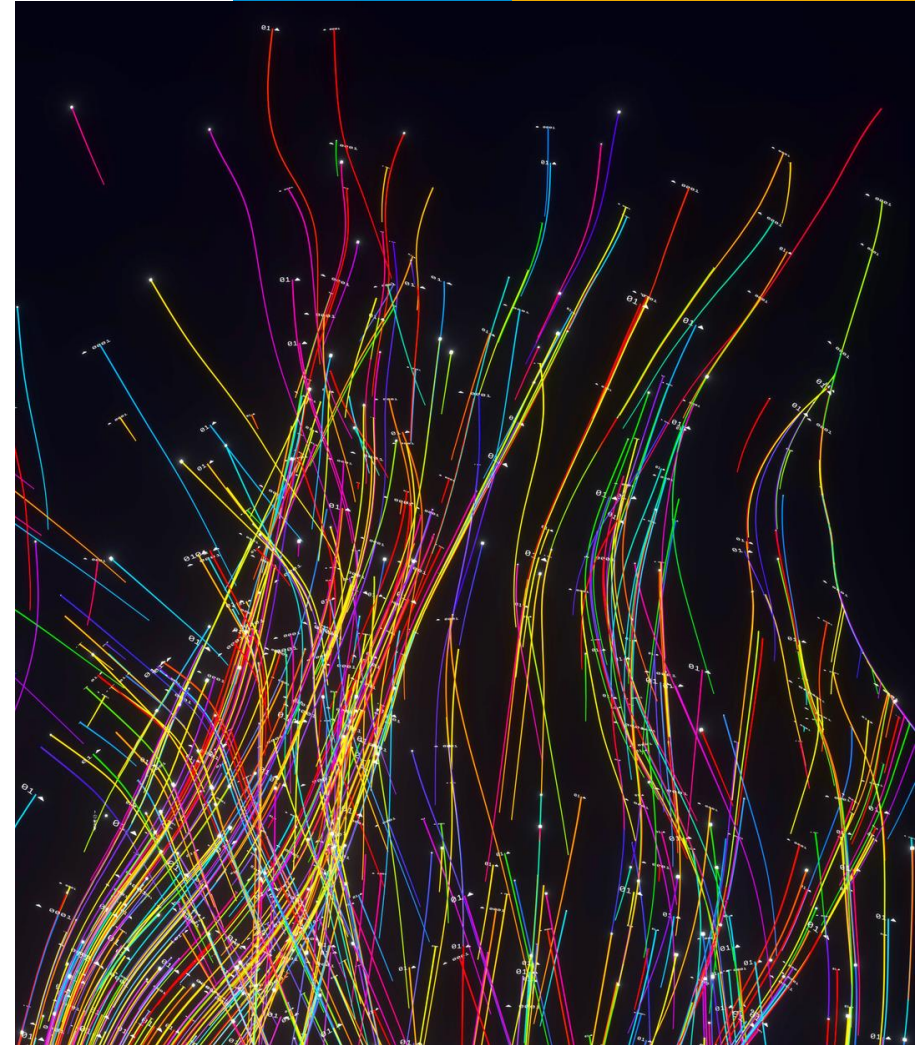
Make use of countless networking possibilities..



TICKET

1.690 € + 19% VAT

Join us!



We will be back!

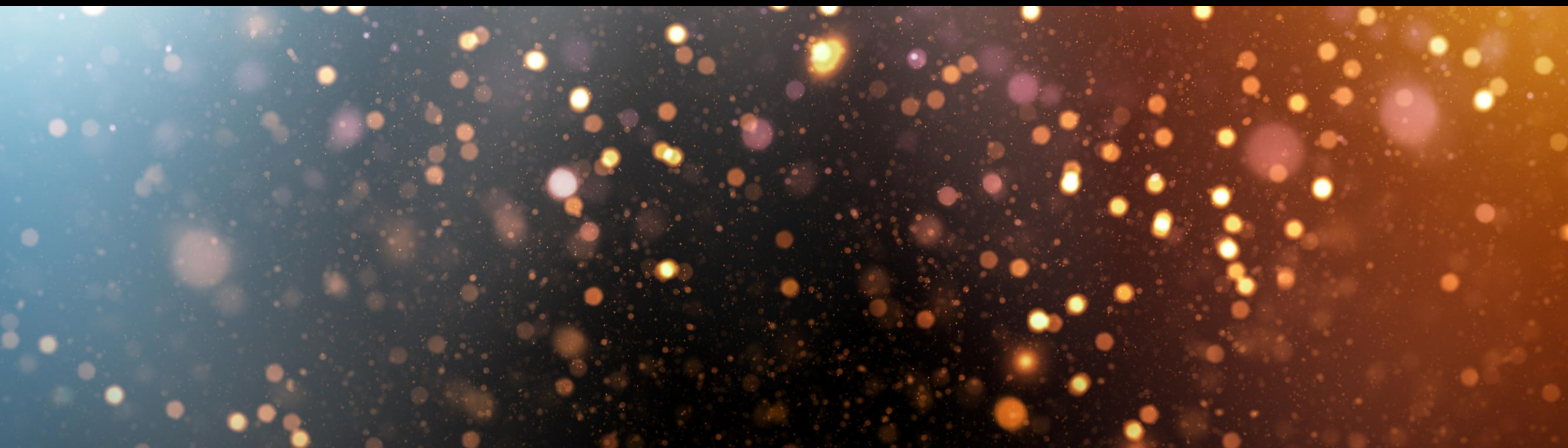
The next SAP Community Call for SAP Cloud ALM Experts will take place on

September 6th, 4pm CEST | 10am EST

The focus topic of this call will be: **Implementation**

All registered participants will receive an e-mail invite for this call.

Q&A



Thank you.

Contact information:

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cloudalm@sap.com

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