# SAP Community Call
## For SAP Cloud ALM Experts

SAP SE
February 2023

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THE BEST RUN SAP

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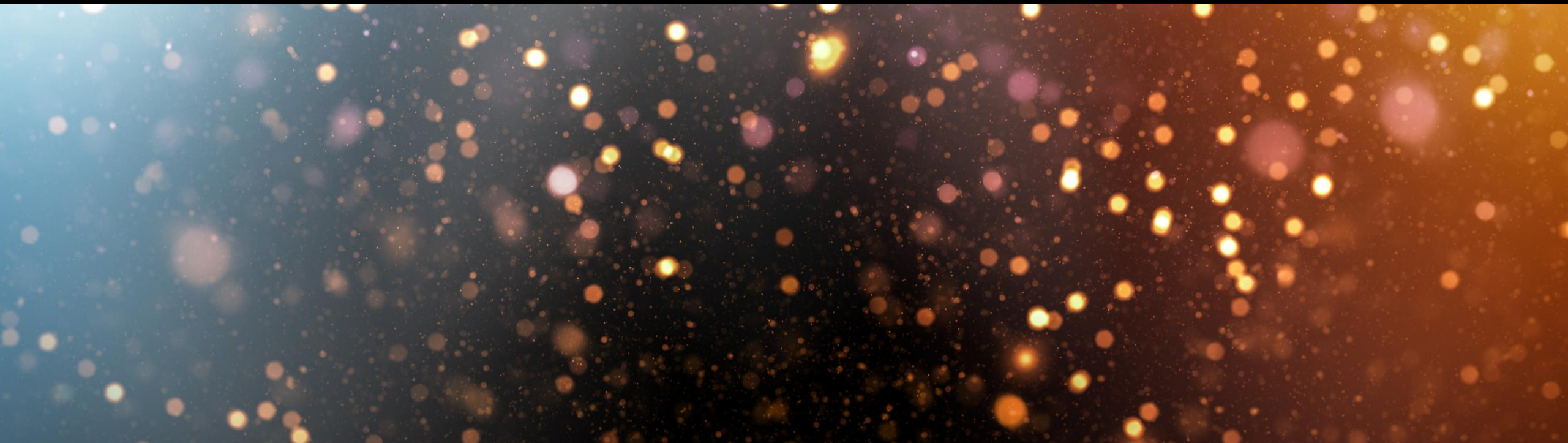
# Welcome



# SAP Community Call for SAP Cloud ALM Experts | Agenda for February 1, 2023

## Focus topic: SAP Cloud ALM for Operations

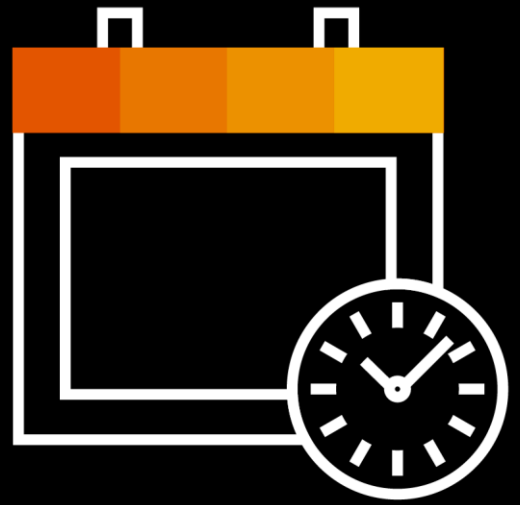
Welcome

User & Performance Monitoring

We ask, you answer | Menti poll

Additional Information

You ask, we answer | Q&A



*Feel free to use the Q&A tool in Zoom to ask your questions at any time during the presentation!*

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# Speakers

Evan Stoddard

Thomas Holz

Tim Steuer

Stefan Lahr

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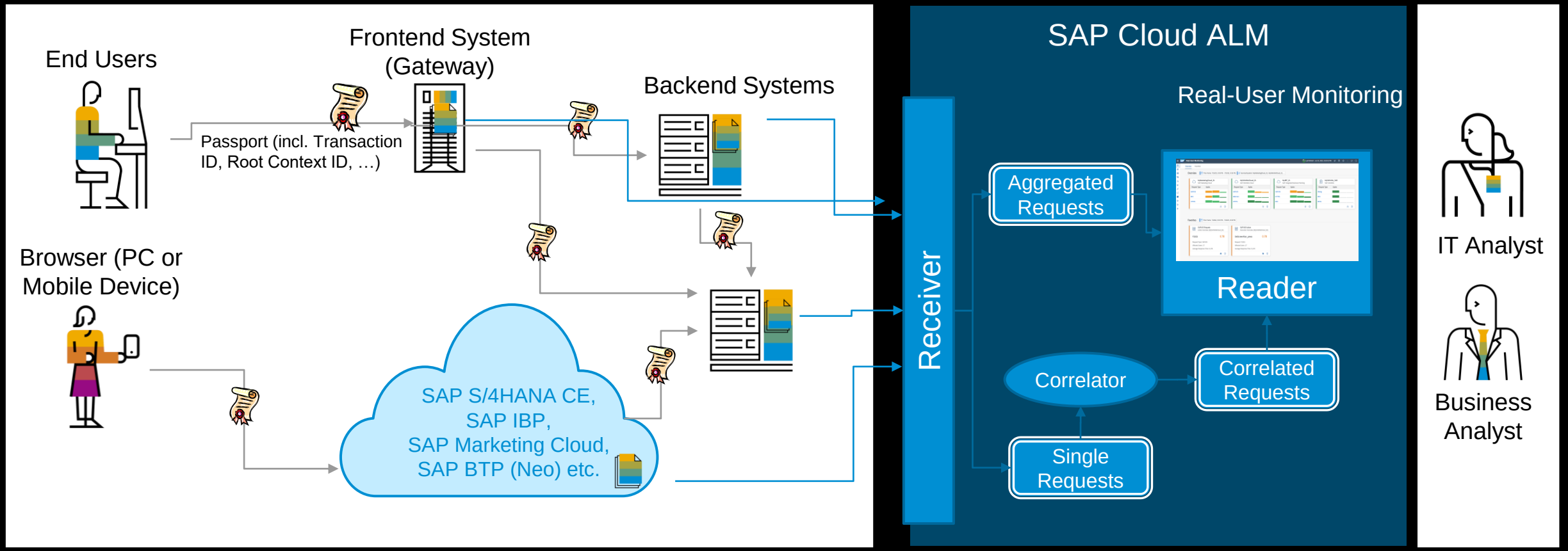
# User & Performance Monitoring

# Real User Monitoring

## How does it work?

End-user behavior is **measured on the client** (Browser). On the **Server side measured data** (GW, ABAP, …) is collected and transferred to SAP Cloud ALM. Collected data is **assembled and correlated** in SAP Cloud ALM to **end-to-end real user scenarios**.

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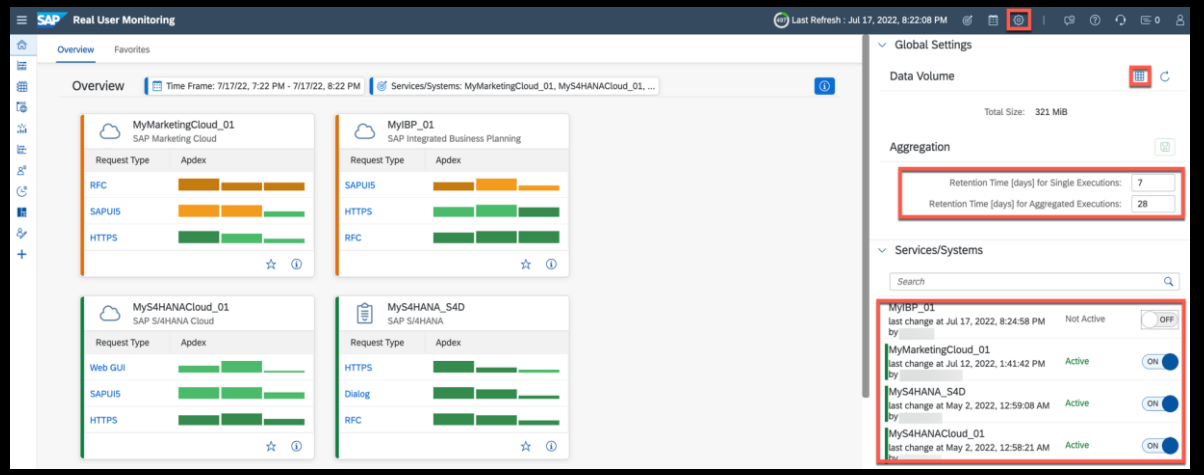
# Real User Monitoring
## Configuration

- Manage Retention Time

You can determine the retention time up to 14 days for single executions and up to 370 days for hourly aggregates.

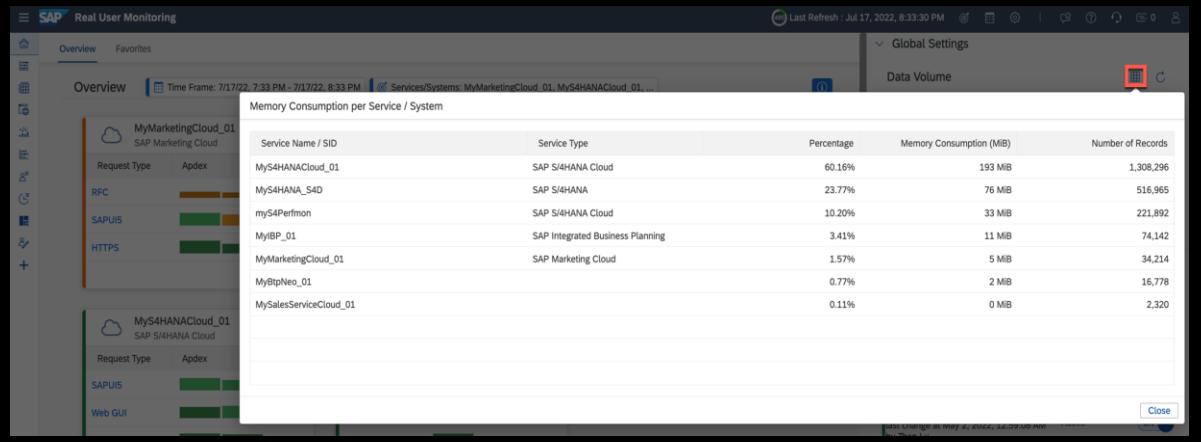



- Status of monitored Services/Systems

The managed SAP solutions available for Real User Monitoring including their monitoring status are displayed. The user with the role Real User Analyst Administrator can activate or deactivate the monitoring

- Show Data Volume

You can display the memory consumption for real user monitoring data – both globally, and for single monitored cloud services or on-premise systems.

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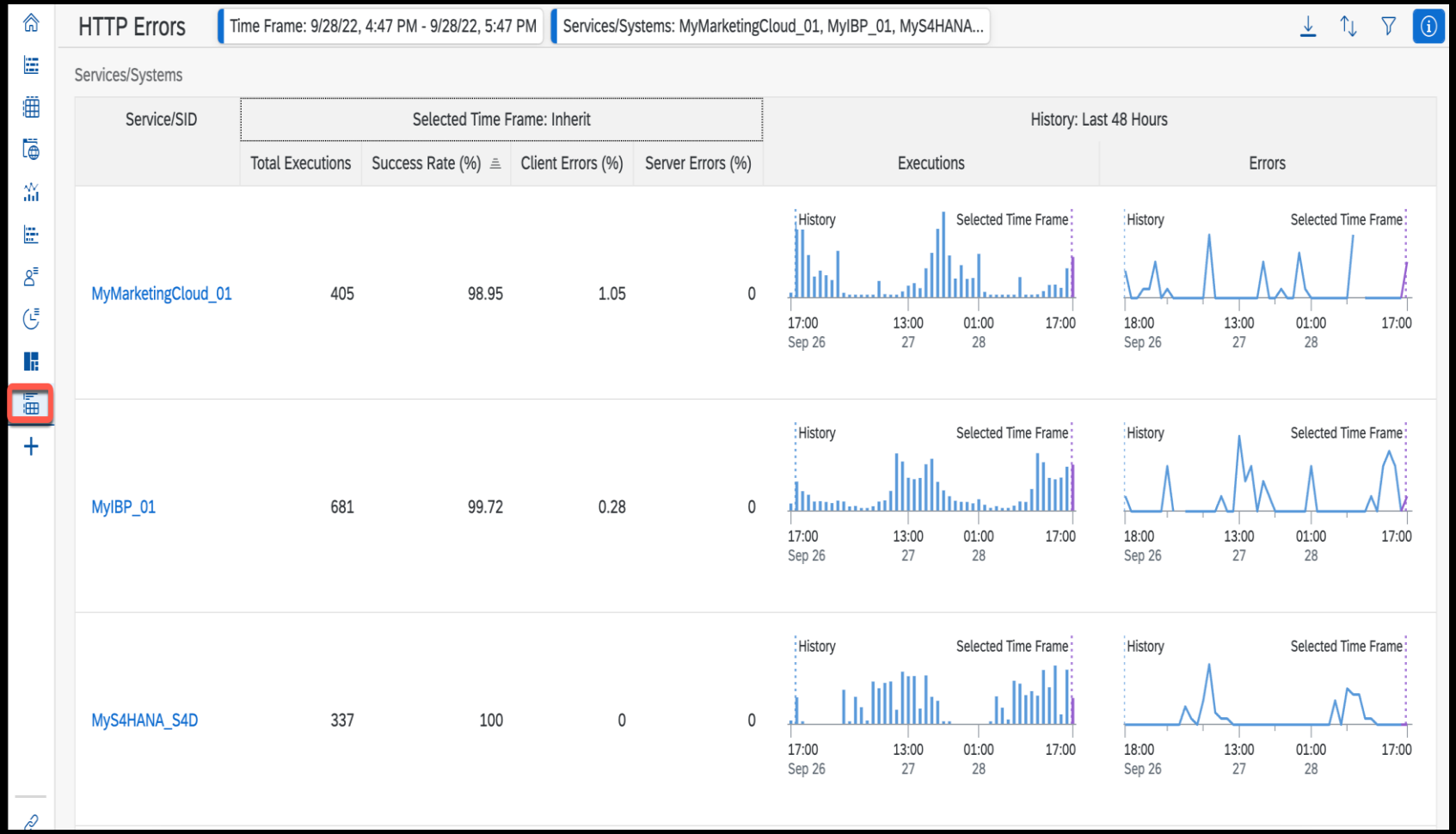
# Real User Monitoring
## HTTP Errors Page

### HTTP Errors
This page shows the errors while executing request types HTTP(S) for the systems and services in scope:

- Number of executions for requests of request types HTTP(S)
- **Success Rate** of calls in percent
- Percentage of calls with HTTP status codes 4xx (**Client Errors**)
- Percentage of calls with HTTP status codes 5xx (**Server Errors**)

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# Poll

# We ask, you answer!

Go to www.menti.com

Enter code **1369 5607**

or use the QR code

**https://www.menti.com/al5i52ohmytz**

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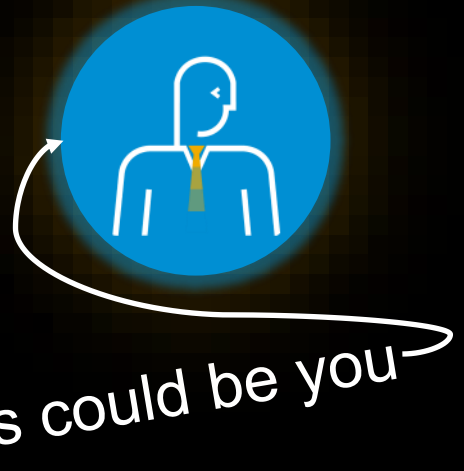
# Additional Information

# Be a part of SAP Community Call for SAP Cloud ALM Experts!

Tonja Kehrer

Megha Nagar



Michael Buse

Tim Steuer

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# Upcoming Events: Save the date!

**ALM Partner Conference EMEA 2023 (SAP partners only)**

- ***St. Leon-Rot, Germany: March 29 – 30 (register)***

**SAP Sapphire 2023 (home page)**

- ***Orlando, Florida USA: May 16 – 17 (register)***
- ***Virtual: May 16 – 17 (notify me)***
- ***Barcelona, Spain: May 24 – 25***
- ***São Paulo, Brazil: June 1 – 2***

Interested in presenting SAP Cloud ALM at our 2023 events?
Send us an email: cloudalm@sap.com

Find all ALM Events here:
https://support.sap.com/alm-events

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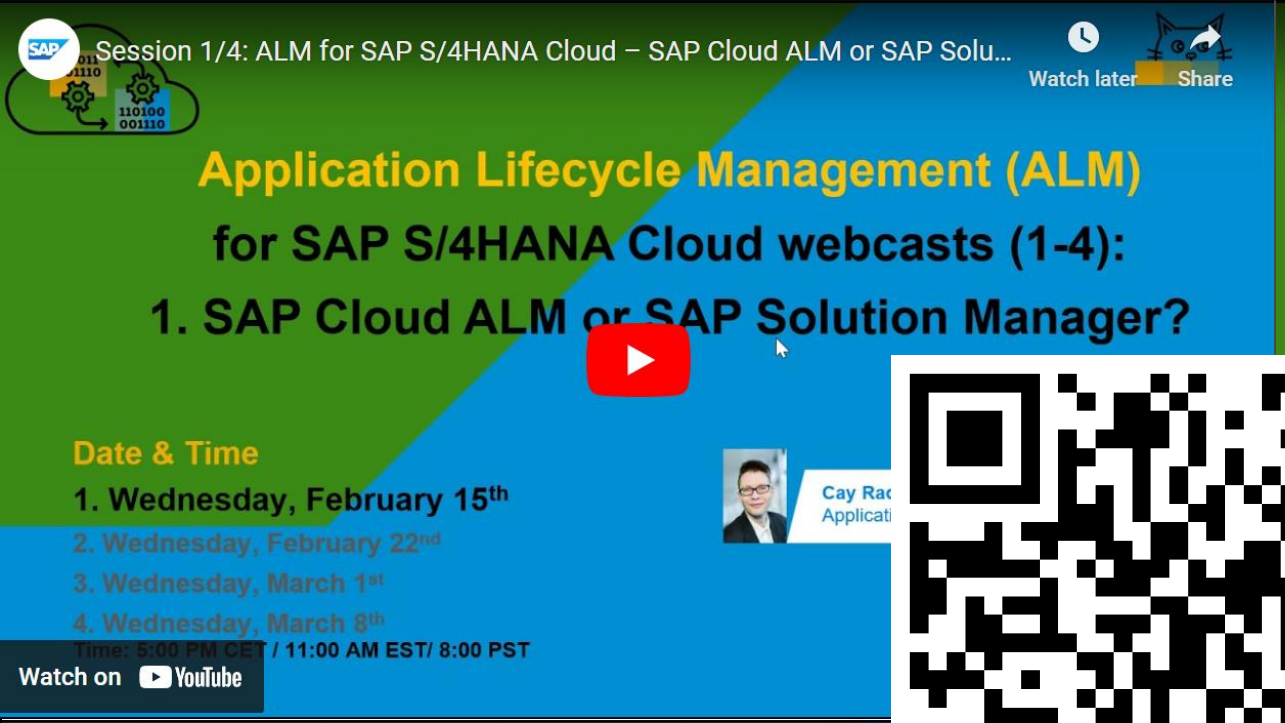
Session 1/4: ALM for SAP S/4HANA Cloud – SAP Cloud ALM or SAP Solu...
Watch later
Share
Application Lifecycle Management (ALM)
for SAP S/4HANA Cloud webcasts (1-4):
1. SAP Cloud ALM or SAP Solution Manager?
Date & Time
1. Wednesday, February 15th
2. Wednesday, February 22nd
3. Wednesday, March 1st
4. Wednesday, March 8th
Time: 5:00 PM CET / 11:00 AM EST/ 8:00 PM PST
Cay Rademann, senior solution expert for Application Lifecycle Management (ALM), SAP
Watch on YouTube

Session 2/4: Implementing SAP S/4HANA Cloud – SAP Cloud ALM or SA...
Watch later
Share
Application Lifecycle Management (ALM)
for SAP S/4HANA Cloud webcasts (1-4):
2. Implementing SAP S/4HANA Cloud – SAP Cloud
Cay Rademann, senior solution expert for Application Lifecycle Management (ALM), SAP

Session 3/4: Operating SAP S/4HANA Cloud – SAP Cloud ALM or
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for SAP S/4HANA Cloud webc
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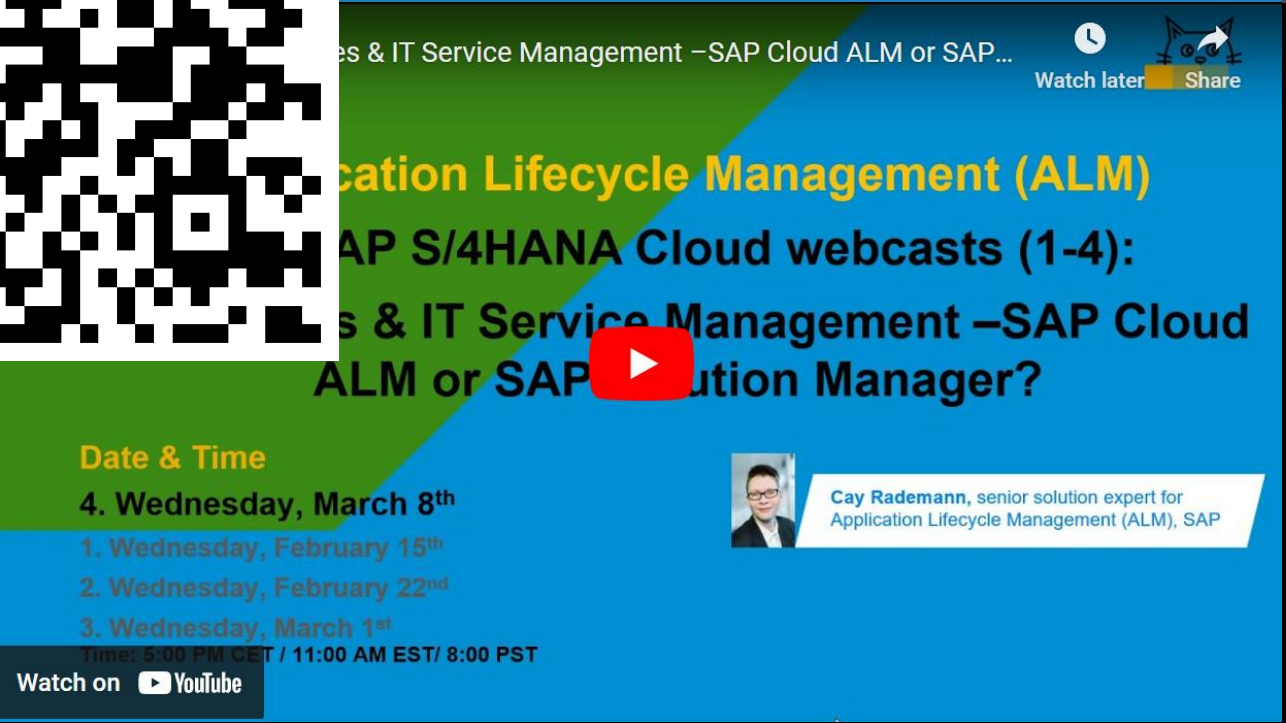
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Follow the tag **SAP Cloud ALM** on SAP Community

Engage with the best and brightest of the software industry

Learn from blog posts and questions and answers

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# We will be back!

The next SAP Community Call for SAP Cloud ALM Experts will take place on

**March 1st, 4pm CET | 10am EST**

The focus topic of this call will be: **Implementation**

All registered participants will receive an e-mail invite for this call.

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# Q&A

# Thank you.

Contact information:

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cloudalm@sap.com

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