



# SAP Cloud ALM Expert Community Call

SAP SE  
September 2021

PUBLIC

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# Welcome



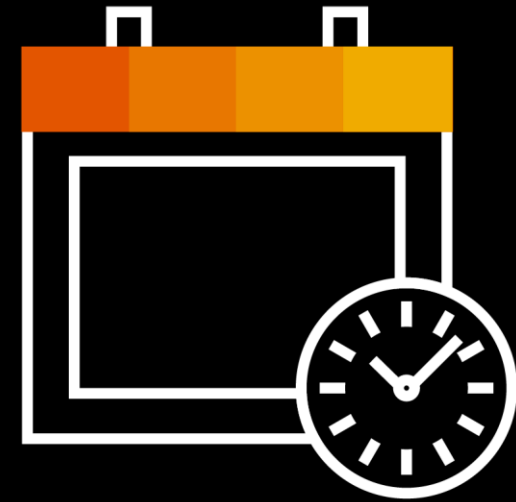
# SAP Cloud ALM Expert Community Call | Agenda for **September 08, 2021**

## **Focus topic: Introduction to SAP Cloud ALM**

Welcome & about this call

### SAP Cloud ALM Overview

- Value
- Implementation
- Operations
- Onboarding
- We ask, you answer | Menti
- Additional Information
- You ask, we answer | Q&A





# Speakers



Tonja Kehrer



Tim Steuer



Sinje Seidler



Stefan Lahr



Konstantin Werthmann

# About this Call

**WHY** Build up expert knowledge, share experiences, ask questions

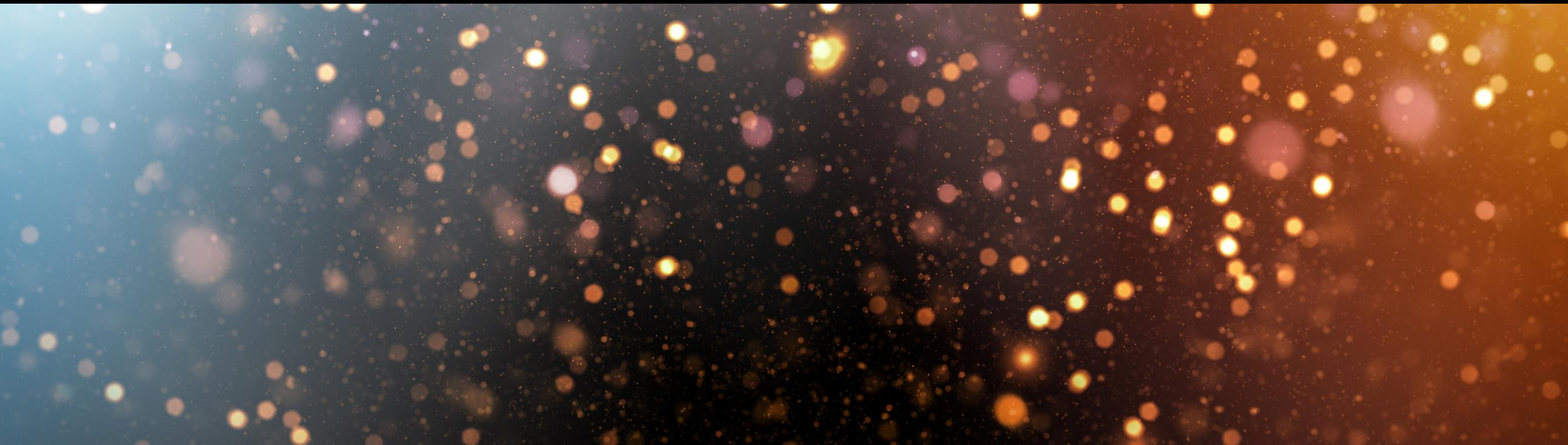
**WHEN** Monthly webinar series about SAP Cloud ALM

**WHAT** Concepts, live demos, alternating focus on implementation and operations

**WHO** Beginners, Experts and anyone interested in SAP Cloud ALM



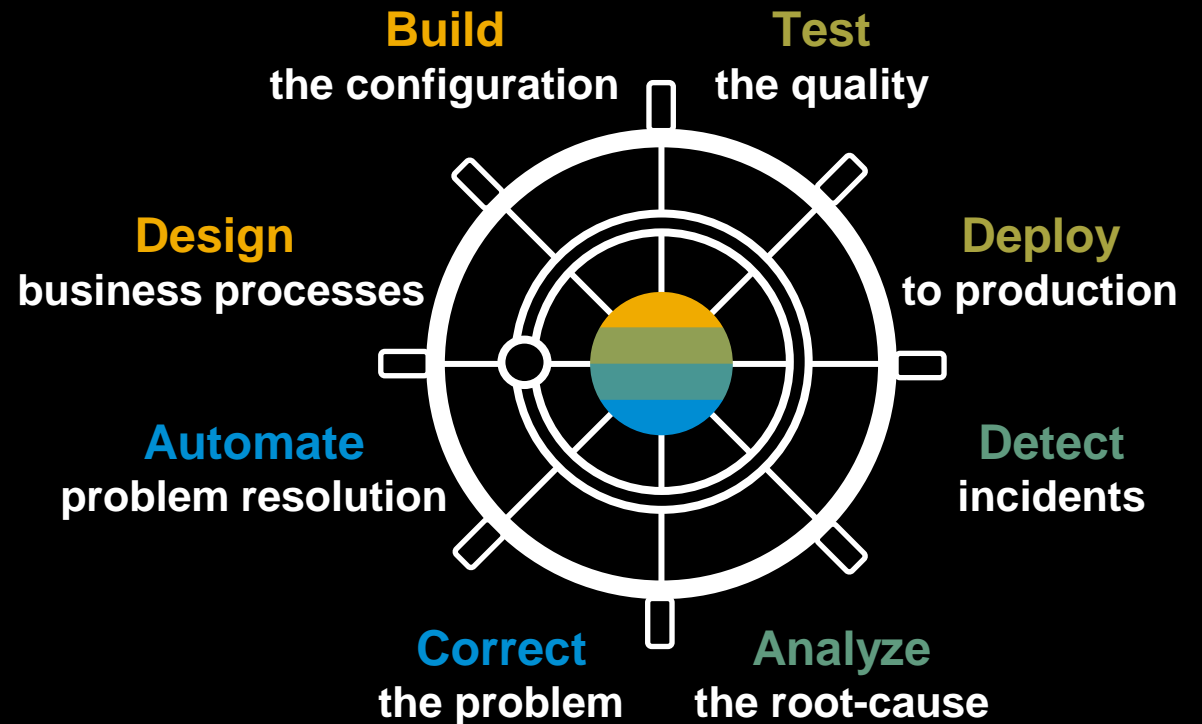
# Value of **SAP Cloud ALM**



# What is Application Lifecycle Management (ALM)?

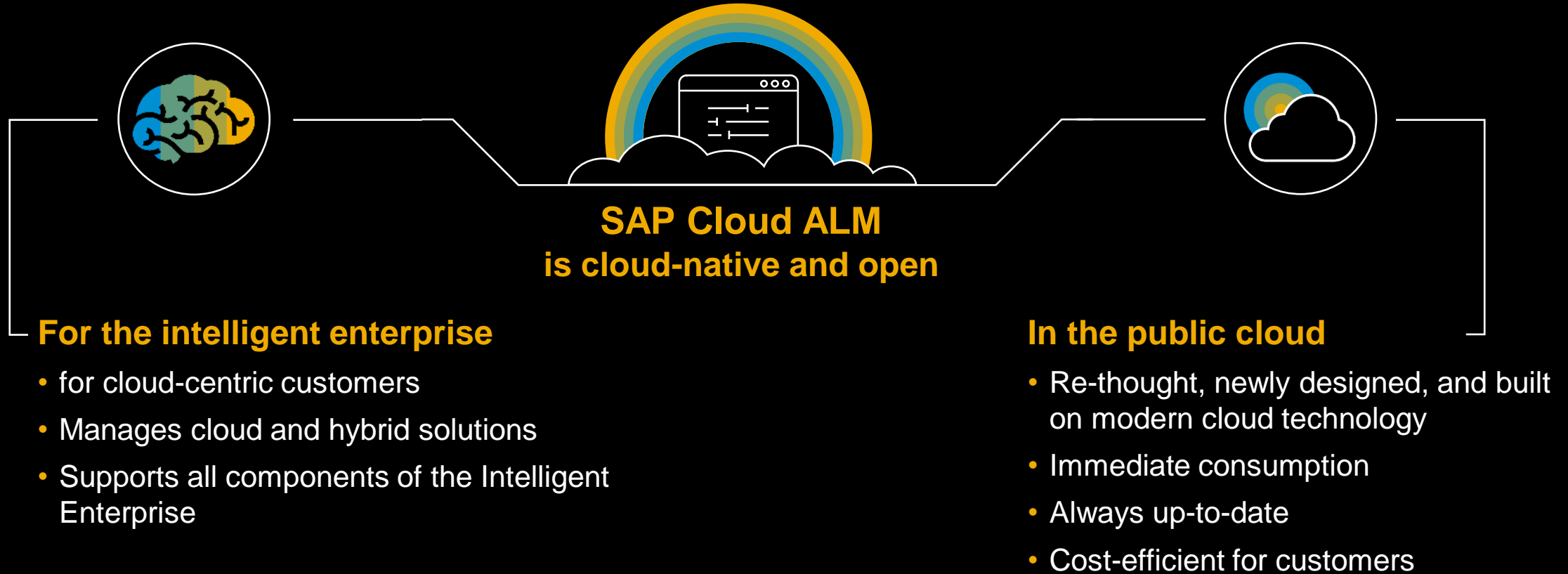
Application Lifecycle Management assists the **implementation and operations** of **cloud solutions from SAP**

- **Accelerate** time-to-value
- **Safeguard** business continuity
- **Reduce** cost of ownership





# SAP Cloud ALM – A brand-new, **cloud-based ALM** offering



The **Speed** of SAP Cloud ALM: **15min** to provision, **daily** deployment, **biweekly** feature releases

# Fair use included, Extended use available on SAP Pricelist

**SAP Cloud ALM** under SAP Enterprise Support covers the standard fair use cases to implement and operate the Intelligent Enterprise

## Fair use Included in SAP Enterprise Support

### Resources

- Infrastructure paid by SAP
  - Memory: 8GB included
  - API usage: 8GB outbound data transfer per month included
- Cloud Operations at SAP
  - Administration & Monitoring
  - Continuous updates

### Functions

- Generic functionality that all customers need to manage their solution landscape - SAP and non SAP, e.g. test cases
- Application and technology specific support for SAP, e.g. test automation for SAP

## Extended use Available on SAP price list

- Additional memory beyond 8GB:  
Pay per use in 4GB units / month \*
- Additional API usage beyond 8GB  
outbound data transfer per month:  
Pay per use in 4GB units / month \*

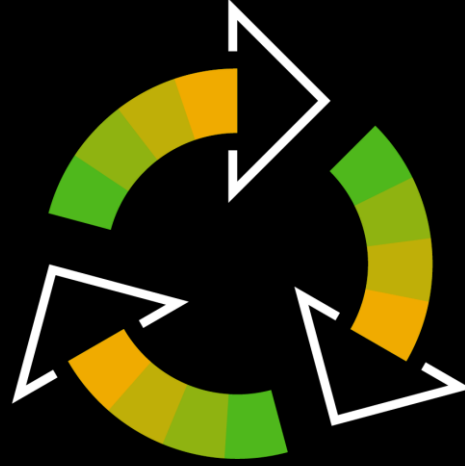
- Additional SCP Services like document storage, own workflow, own dashboards \*
- Test Automation for non-SAP, Load Testing and other advanced functionality \*\*

# What is the value of **SAP Cloud ALM**?



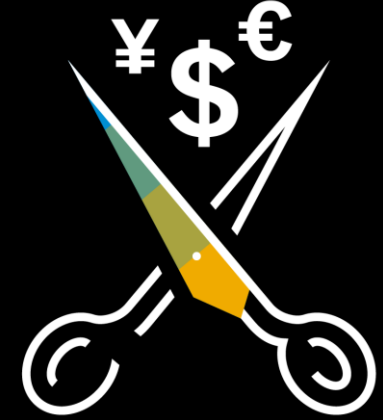
## **Accelerate Time-to-Market**

- Leverage SAP Activate content
- Speed up implementation
- Improve quality by testing
- Ease traceability and governance



## **Safeguard Business Continuity**

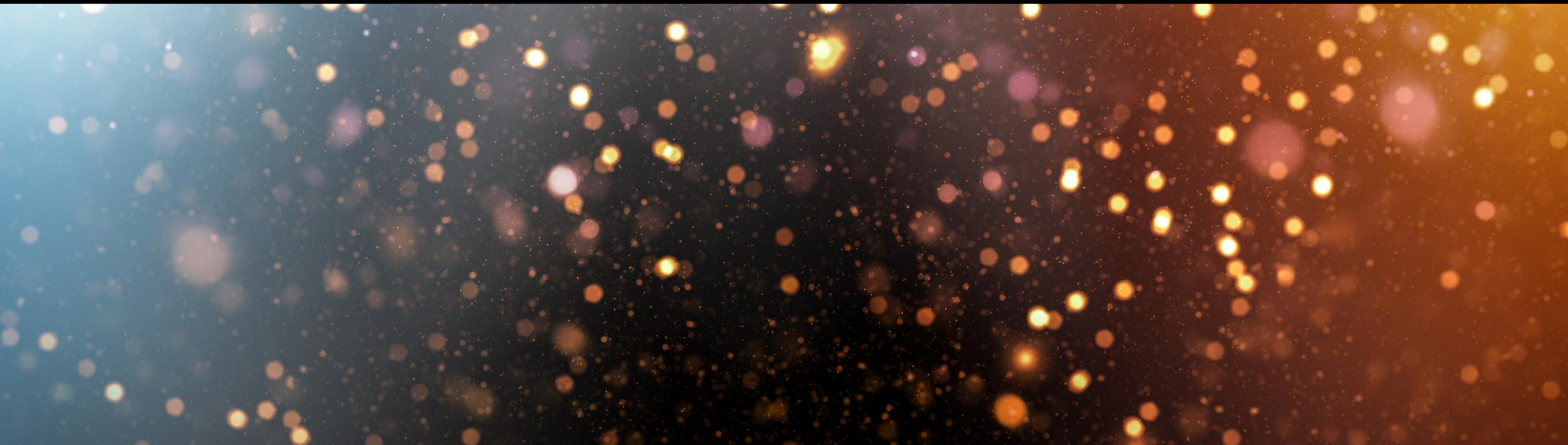
- Identify problems
- Accelerate problem resolution
- Automate corrective actions
- Proactive problem detection



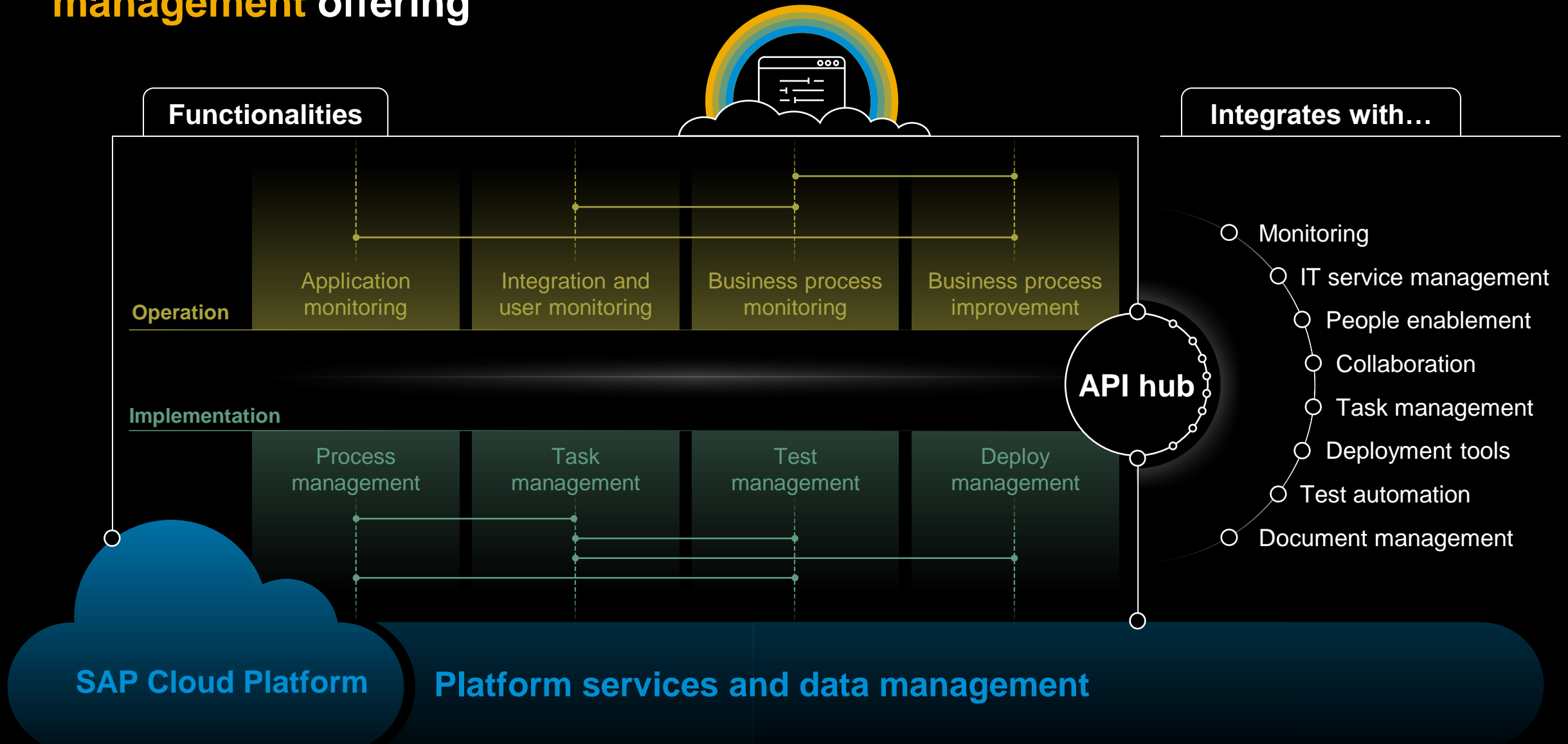
## **Reduce Cost of Ownership**

- Lower cost of implementation
- Lower cost of operation
- No maintenance cost
- Avoid 3<sup>rd</sup>-party licenses

# SAP Cloud ALM for **Implementation**



# SAP Cloud ALM – A brand-new, **cloud-based application lifecycle management** offering





# SAP Cloud ALM for Implementation – Core Capabilities



## Process

Consume Intelligent Enterprise scenarios, SAP best practice content and manage fit-to-standard workshops



## Task

Perform implementation activities based on SAP Activate, integrated in SAP toolchain



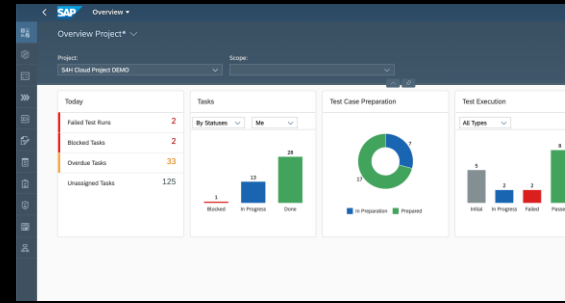
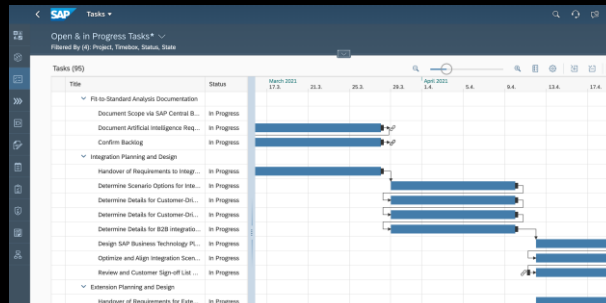
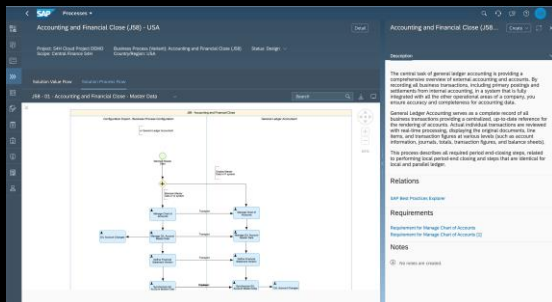
## Test

Prepare and execute tests based on SAP content for manual testing and integration of automated testing tools



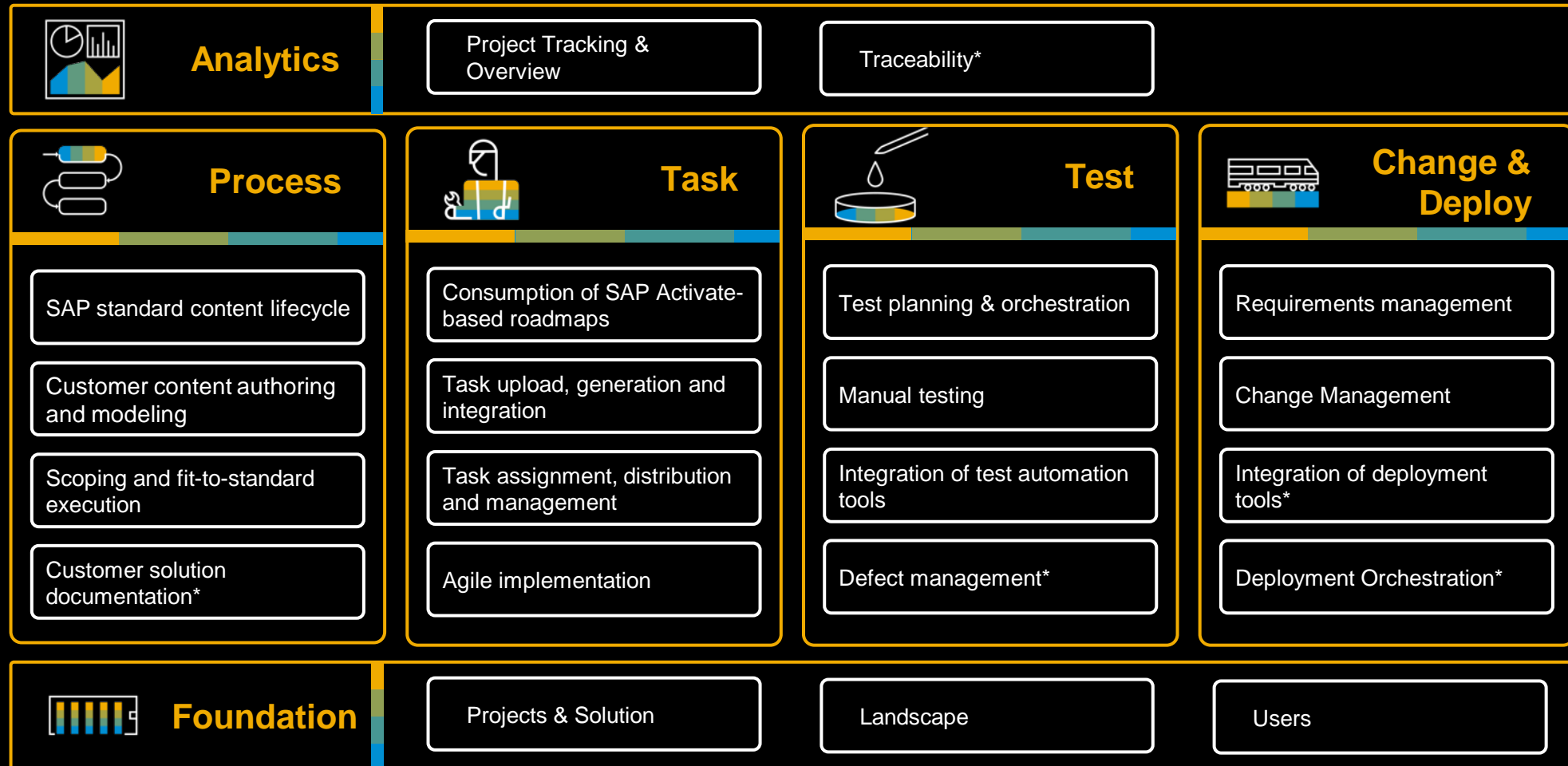
## Change & Deploy

Manage your requirements lifecycle by utilizing the change management workflow and deployment orchestration



# SAP Cloud ALM for Implementation

## Capabilities & Functions Map



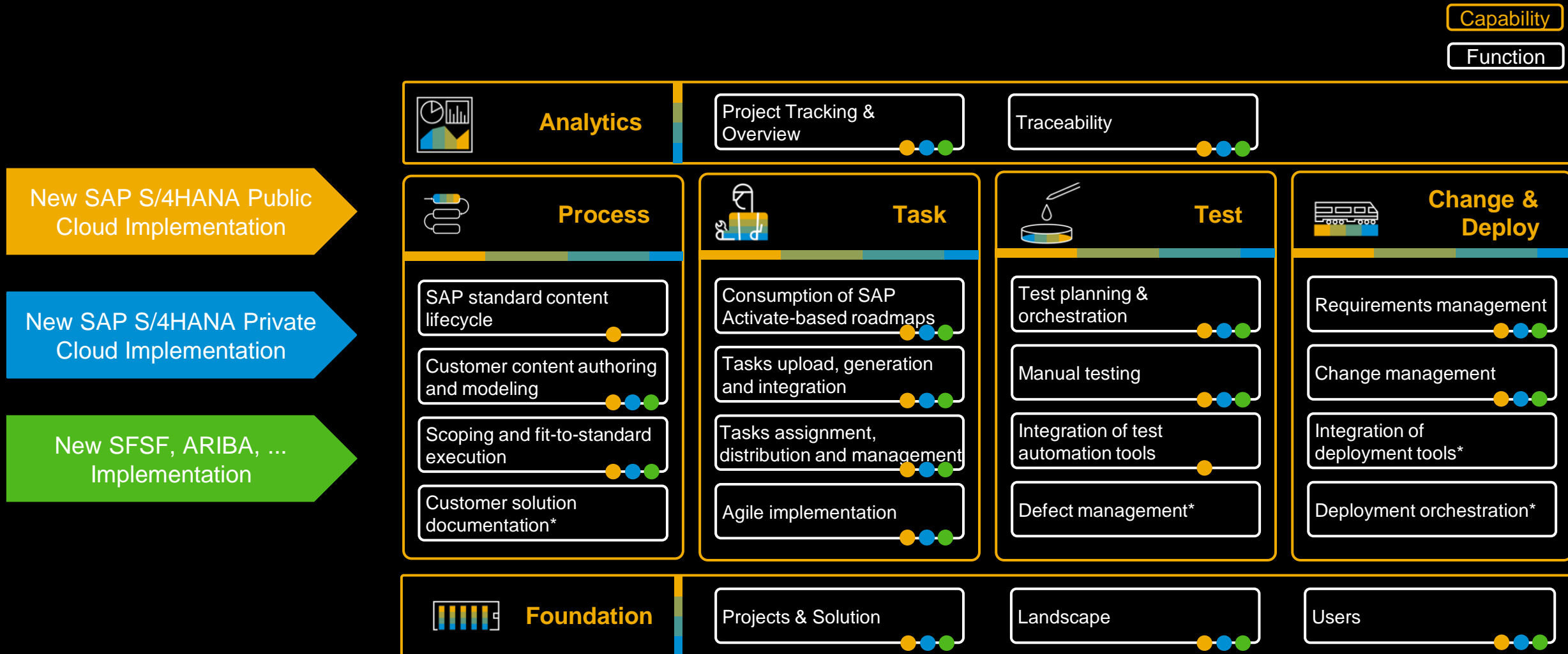
Capability

Function

\*Planned for future releases

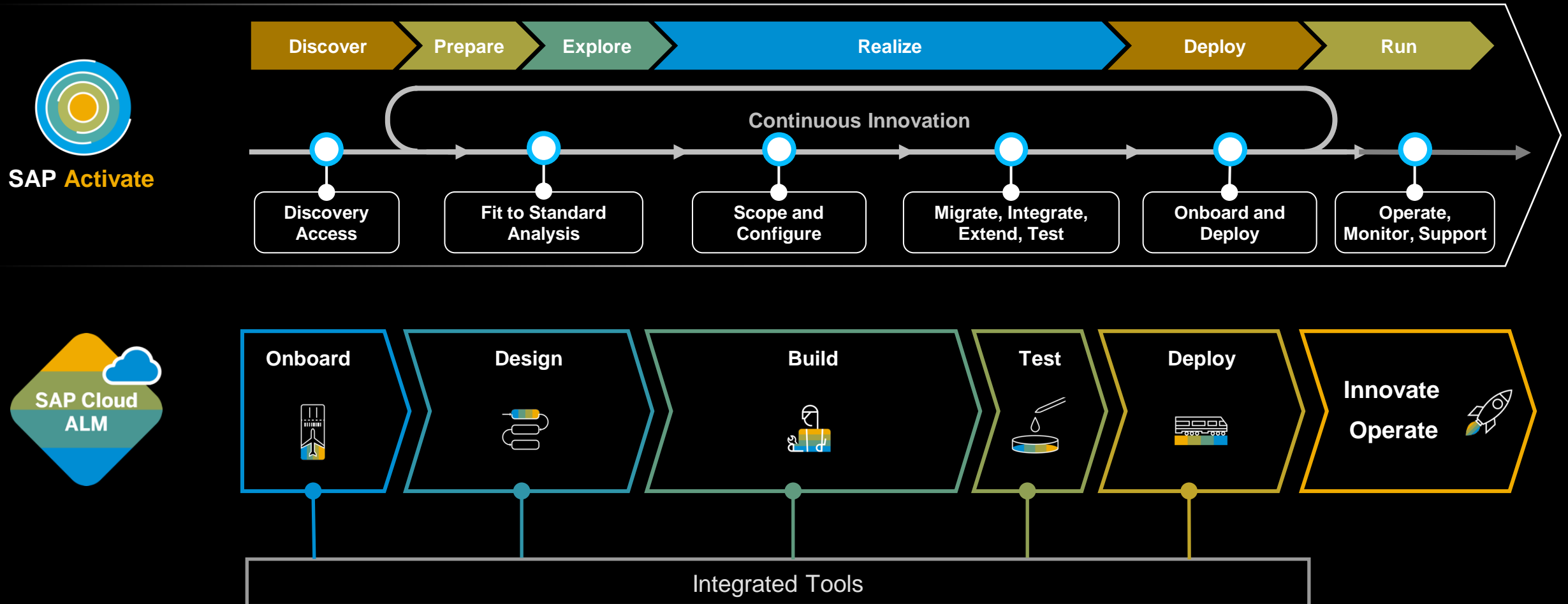
# Project Success with SAP Cloud ALM

## Customer use cases

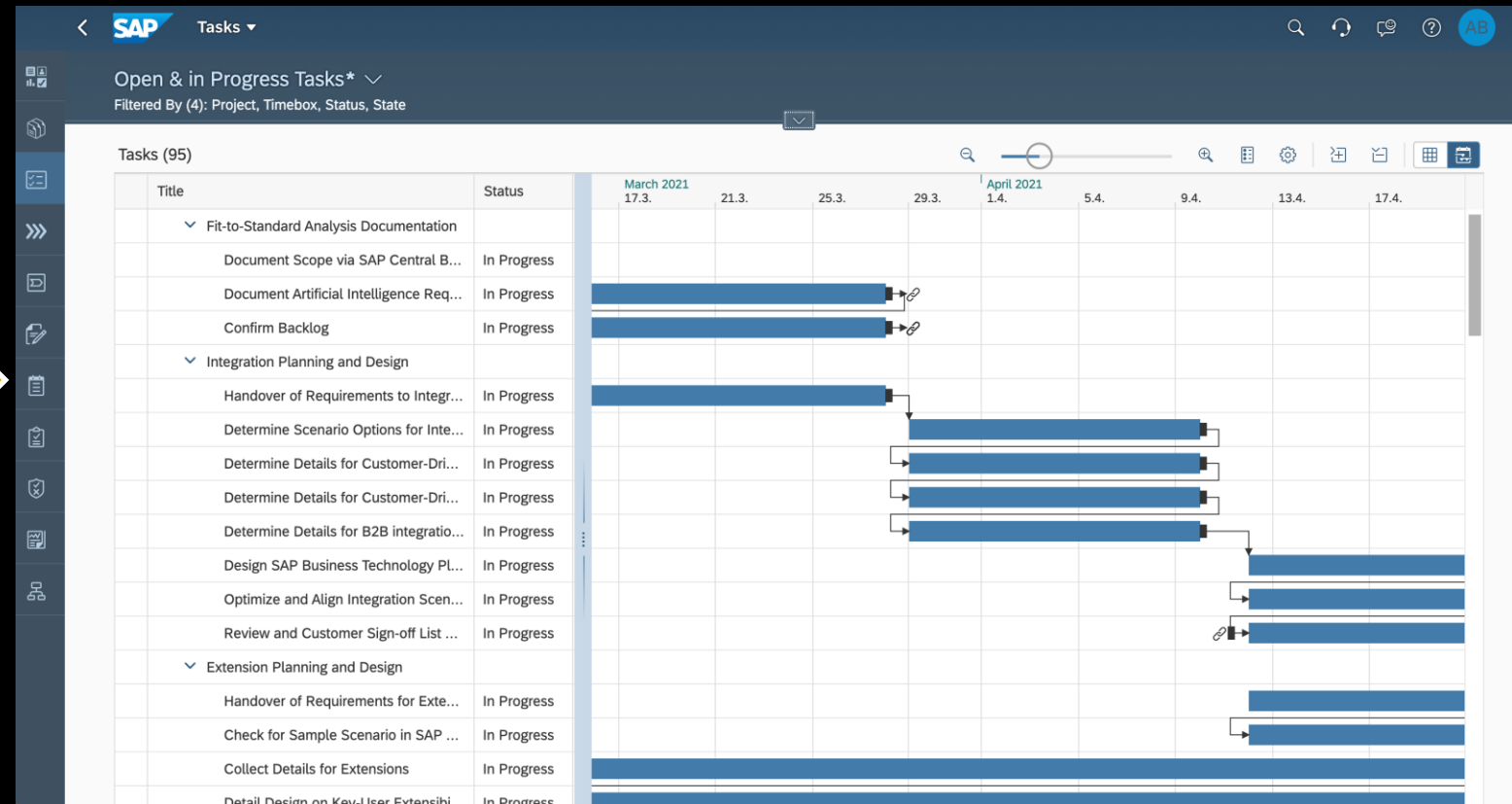
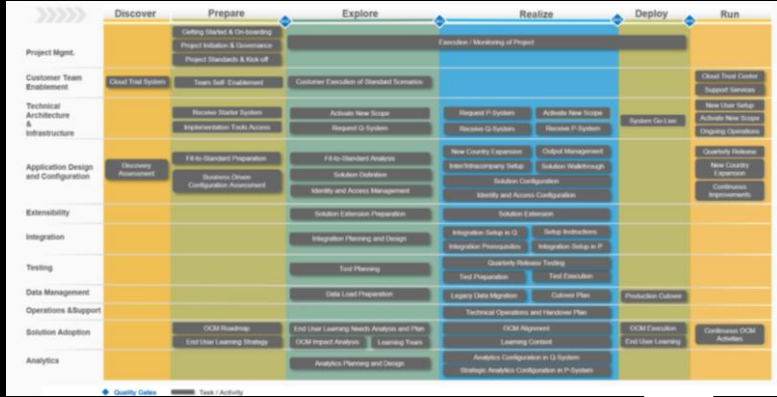
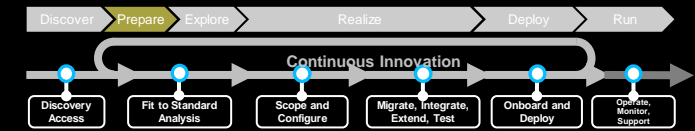


# SAP Cloud ALM for implementation and the SAP Activate methodology

## Discover

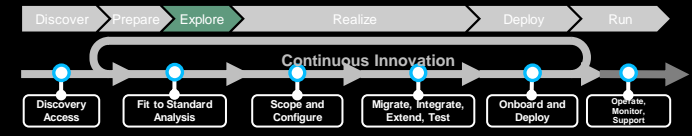


# SAP Cloud ALM – Consumption of SAP Activate based roadmaps





# SAP Best Practice Process Content



**SAP Best Practices Explorer**

**Basic Credit Management (BD6)**

**Description:** This scope item helps you to manage and calculate credit limits for customers. You can also check the credit limit when sales documents are created or changed.

**Version:** Germany, SAP S/4HANA Cloud  
**Language:** English

**Direct link to scope item:** <https://rapid.sap.com/fp/scopesitema/BD6>

**Overview** | Country/Region Relevance | Details | Used In

The credit worthiness and payment behavior of your business partners has an immediate effect on the business results of your company. Efficient receivables and credit management reduces the risk of financial losses and helps you to optimize business relationships with your business partners. Basic Credit Management supports you in the early determination of the risk of losses on receivables from your business partners and supports you in making credit decisions. Basic Credit Management checks the exposure against the current credit limit for the business partner. In addition, you can also perform other checks, such as oldest open item, maximum dunning level, or last payment. If the new order is blocked, the blocked order can be released or rejected by authorized staff.

- Business Benefits
- Key Process Flows

**COUNTRY/REGION RELEVANCE**

This scope item is relevant for the following countries or regions:

**DETAILS**

- Process flow:** A representation of the business process to show how the software works as standard.
- Test script:** A procedure for testing the activated system according to the defined business process.
- Process flow (BPMN2):** A representation of the business process to show how the software works as standard, for displaying and editing in process modeling applications.
- Task tutorials:** Recorded tutorials demonstrating the process.



**SAP Processes**

**Solution Process Scope**

Project: S4H Cloud Project DEMO | Scope: | Solution Scenario: | Status: | Country/Region: |

**Solution Processes (70,856)**

Name	Status	Business Process (Variant)	Country/Region	Scope
<b>Business Process (Variant): Accelerated Customer Returns (BKP)</b>				
<b>Accelerated Customer Returns (BKP) - Australia</b>		Accelerated Customer Returns (BKP)	Australia	<input type="radio"/> Central Finance S4H
SAP Best Practices for SAP S/4HANA Cloud		Accelerated Customer Returns (BKP)	Australia	<input type="radio"/> Central Logistic S4H
<b>Accelerated Customer Returns (BKP) - Australia</b>	Design	Accelerated Customer Returns (BKP)	Australia	<input checked="" type="radio"/> Finance Roll out S4H CN
SAP Best Practices for SAP S/4HANA Cloud		Accelerated Customer Returns (BKP)	Australia	<input checked="" type="radio"/> Finance Roll out S4H DE
<b>Accelerated Customer Returns (BKP) - Australia</b>	Design	Accelerated Customer Returns (BKP)	Australia	<input type="radio"/> Manufacturing S4H
				<input type="radio"/> Sales Roll out Brazil
				<input type="radio"/> Sales Roll out Canada
				<input type="radio"/> Sales Roll out China

**Accounting and Financial Close (J58) - USA**

Project: S4H Cloud Project DEMO | Business Process (Variant): Accounting and Financial Close (J58) | Status: Design | Country/Region: USA

**Solution Value Flow** | **Solution Process Flow**

**J58 - 01 - Accounting and Financial Close - Master Data**

**Description**

The central task of general ledger accounting is providing a comprehensive overview of external accounting and accounts. By recording all business transactions, including primary postings and settlements from internal accounting, in a system that is fully integrated with all the other operational areas of a company, you ensure accuracy and completeness for accounting data.

General Ledger Accounting serves as a complete record of all business transactions providing a centralized, up-to-date reference for the rendering of accounts. Actual individual transactions are reviewed with real-time processing, displaying the original documents, line items, and transaction figures at various levels (such as account information, journals, totals, transaction figures, and balance sheets).

This process describes all required period end-closing steps, related to performing local period-end closing and steps that are identical for local and parallel ledger.

**Relations**

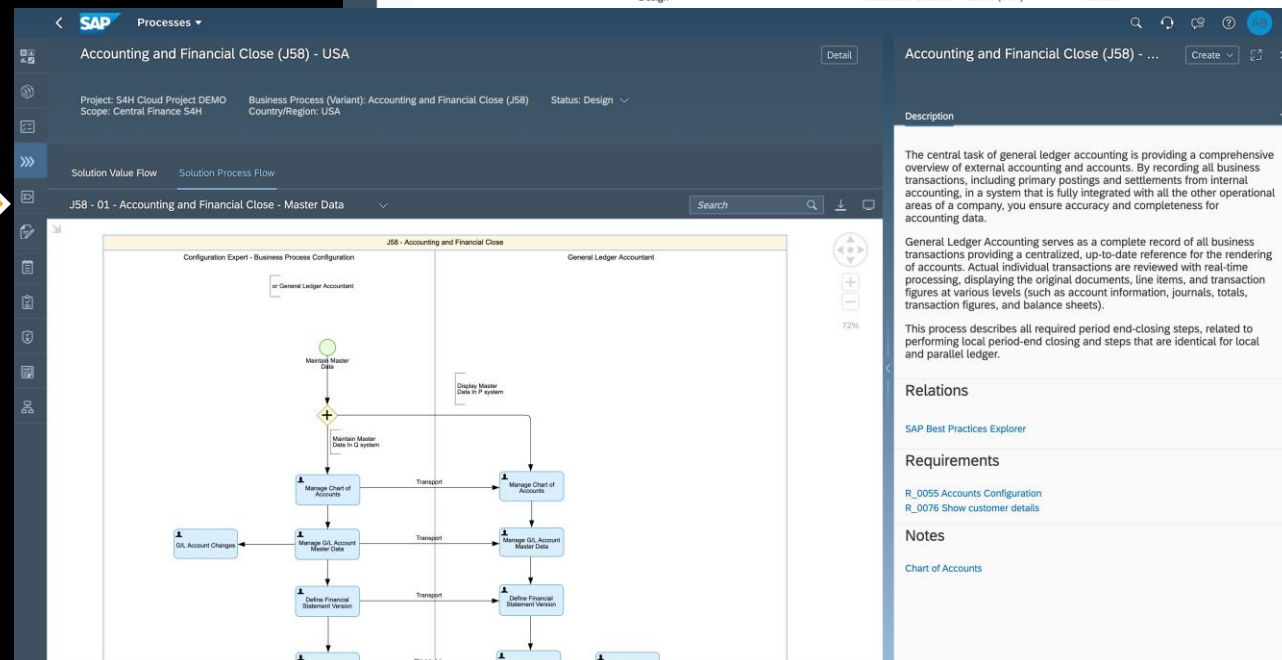
SAP Best Practices Explorer

**Requirements**

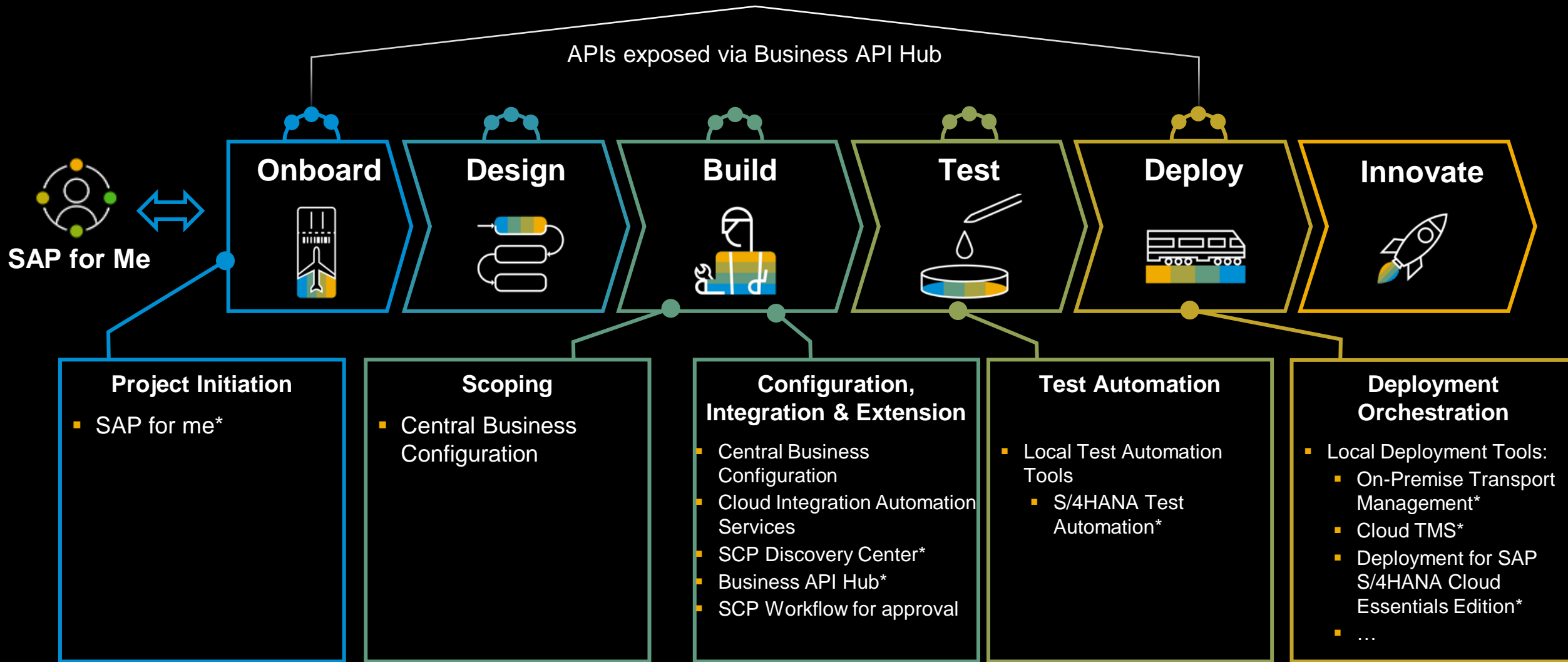
R\_0055 Accounts Configuration  
R\_0076 Show customer details

**Notes**

Chart of Accounts

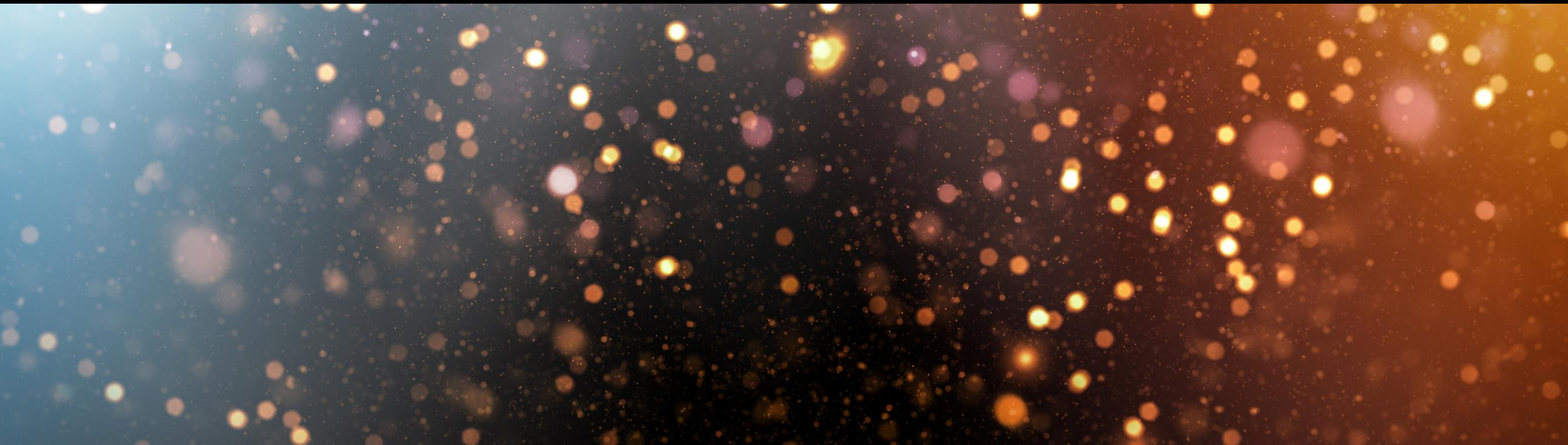


# Ready to use integration in SAP tools, services & external API's

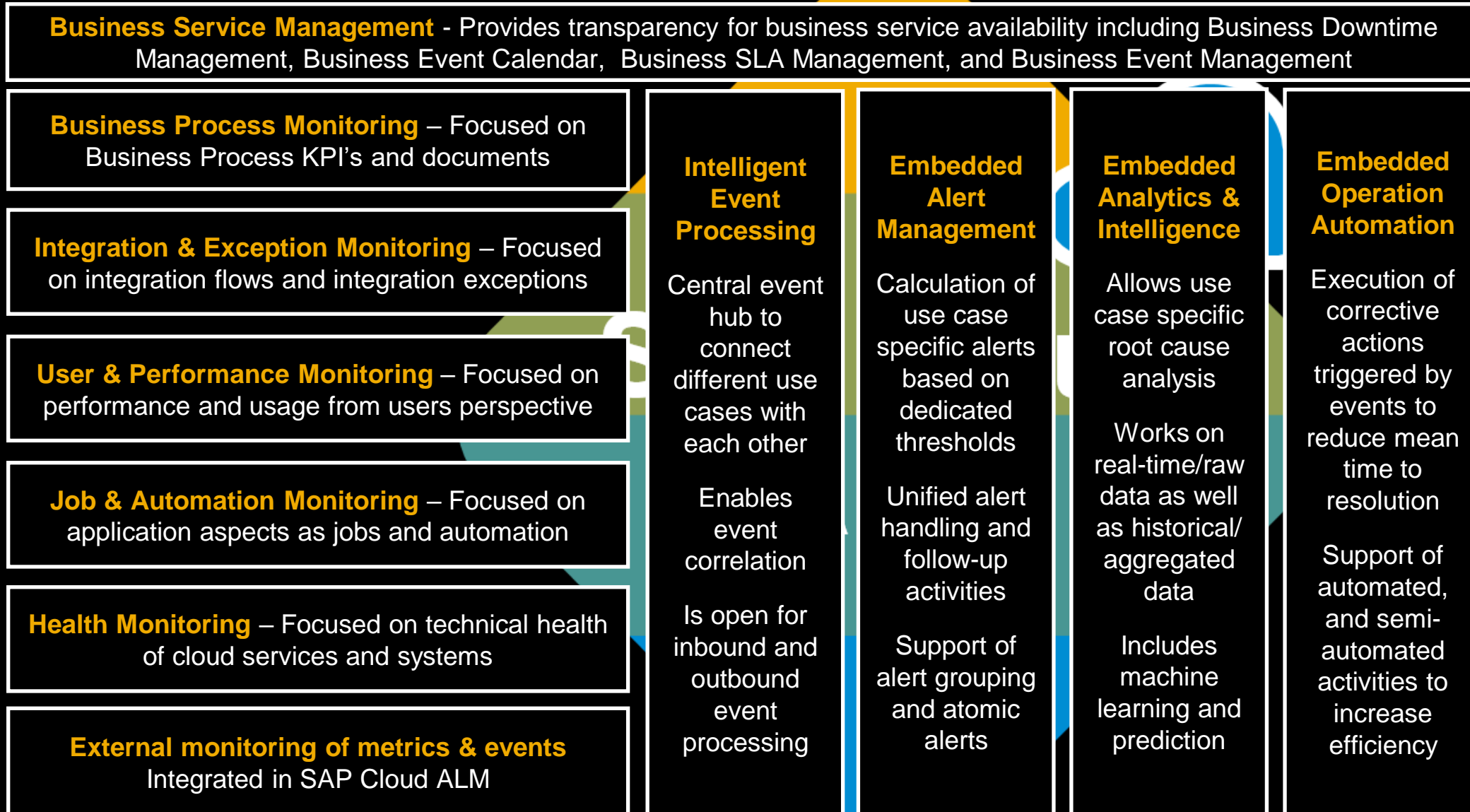


\*Planned for future releases

# SAP Cloud ALM for Operations



# SAP Cloud ALM for Operations – Available & planned scope in detail



Unified API Layer



External Analytics & Intelligence \*



Incident Management \*



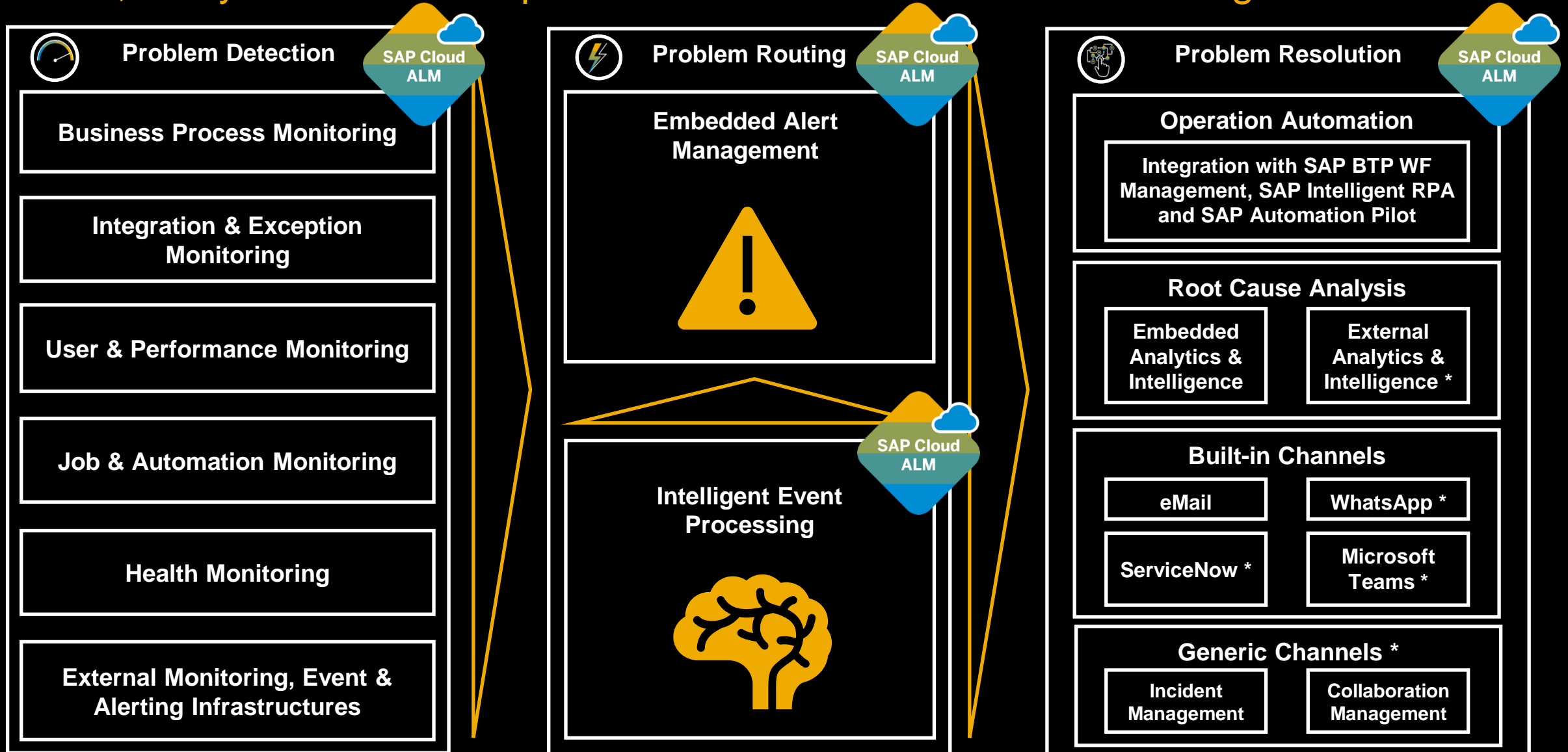
Collaboration Management \*



External Automation Management

# Problem Management powered by SAP Cloud ALM

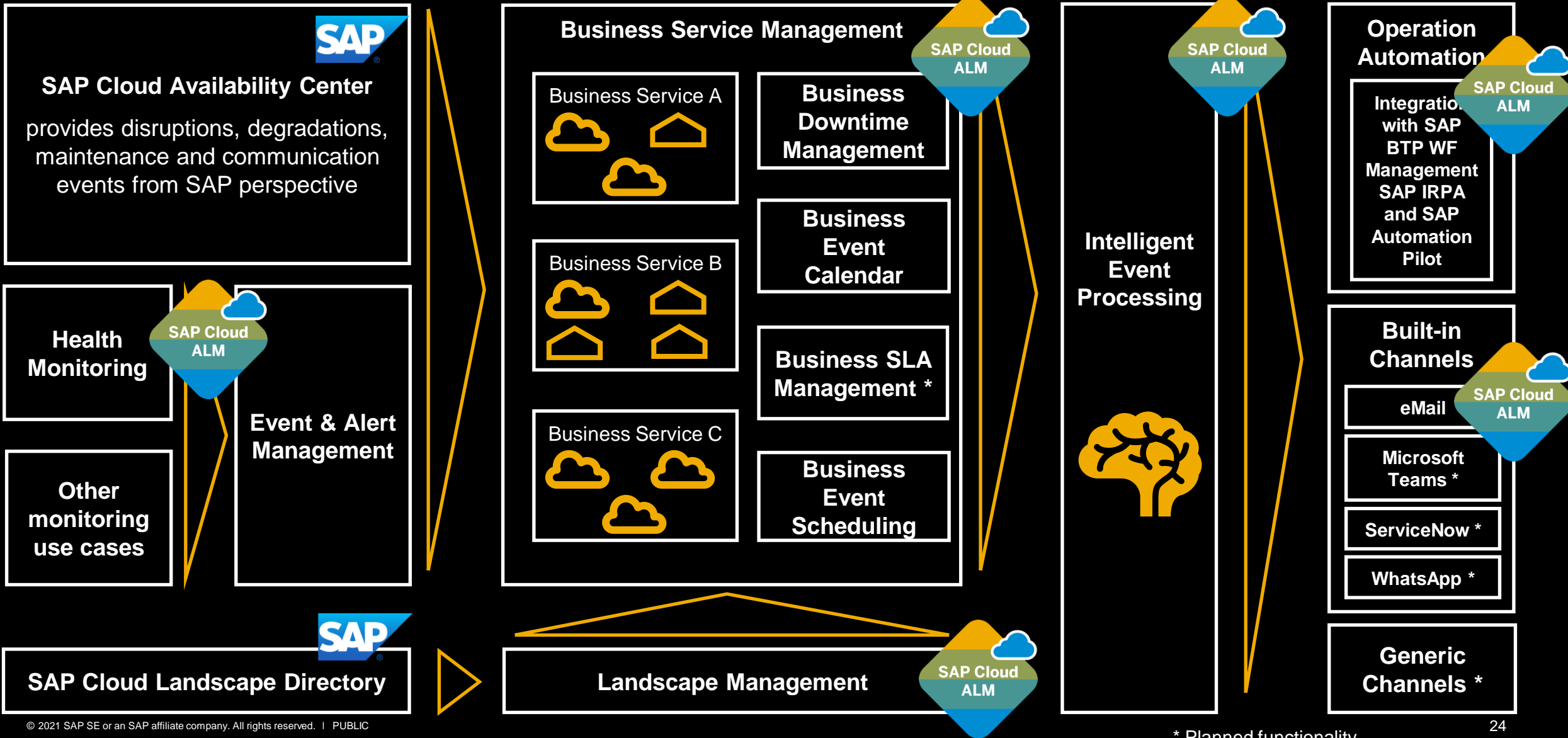
Detect, analyze and resolve problems based on full stack monitoring



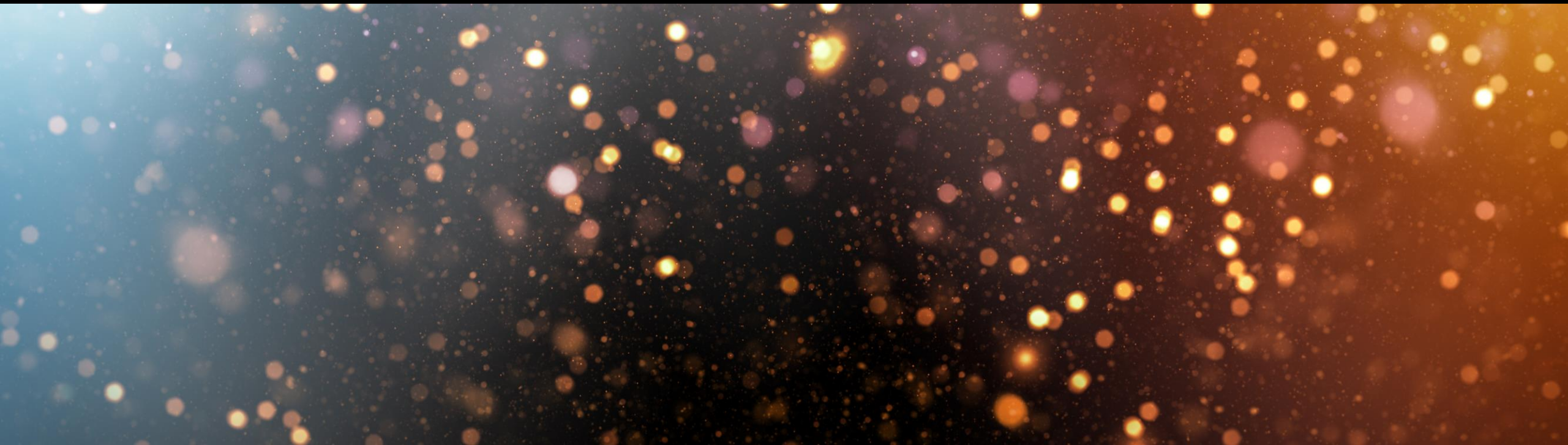


# Business Service & Event Management powered by SAP Cloud ALM

## Manage down times, SLA's and events from business perspective



Request **SAP Cloud ALM**



# How do I request SAP Cloud ALM?

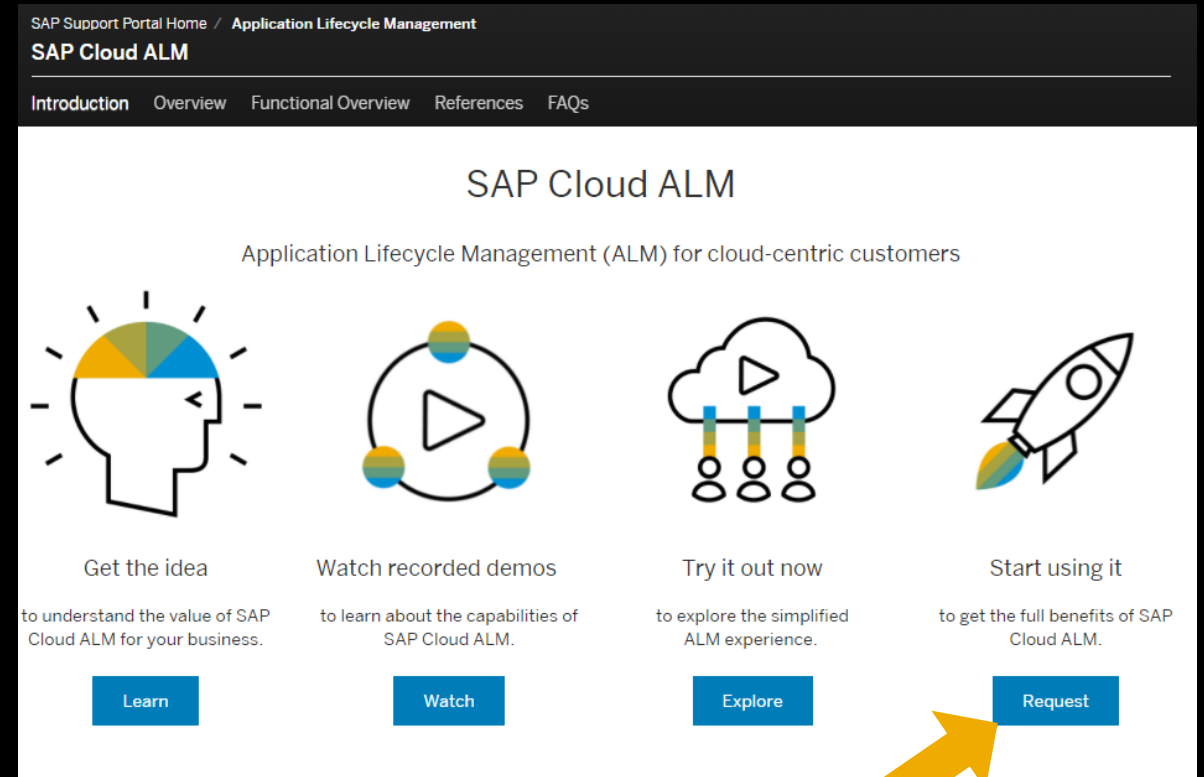
1 Open SAP Cloud ALM Support Portal

2 Ensure that you have the “User Admin” rights assigned to your S-User

3 Follow the click through

4 Enter you customization options

5 Wait for the welcome Mail to arrive and enjoy SAP Cloud ALM



# How do I request SAP Cloud ALM?

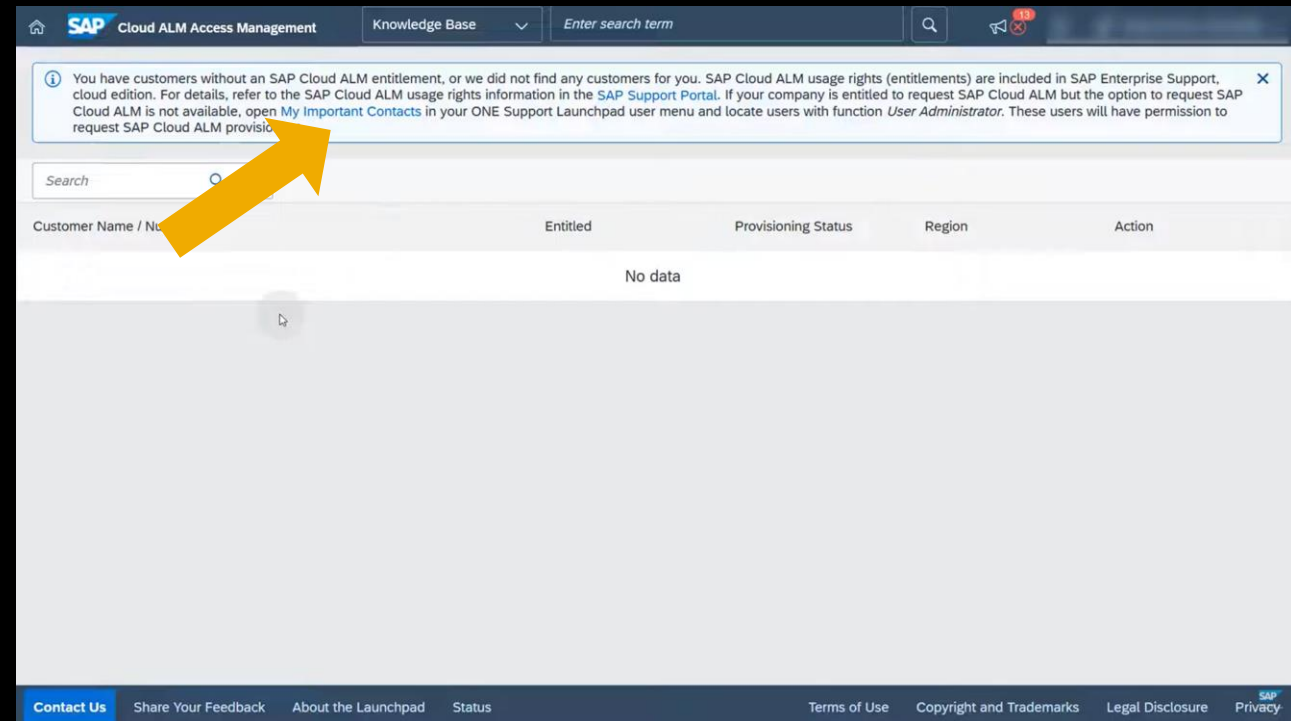
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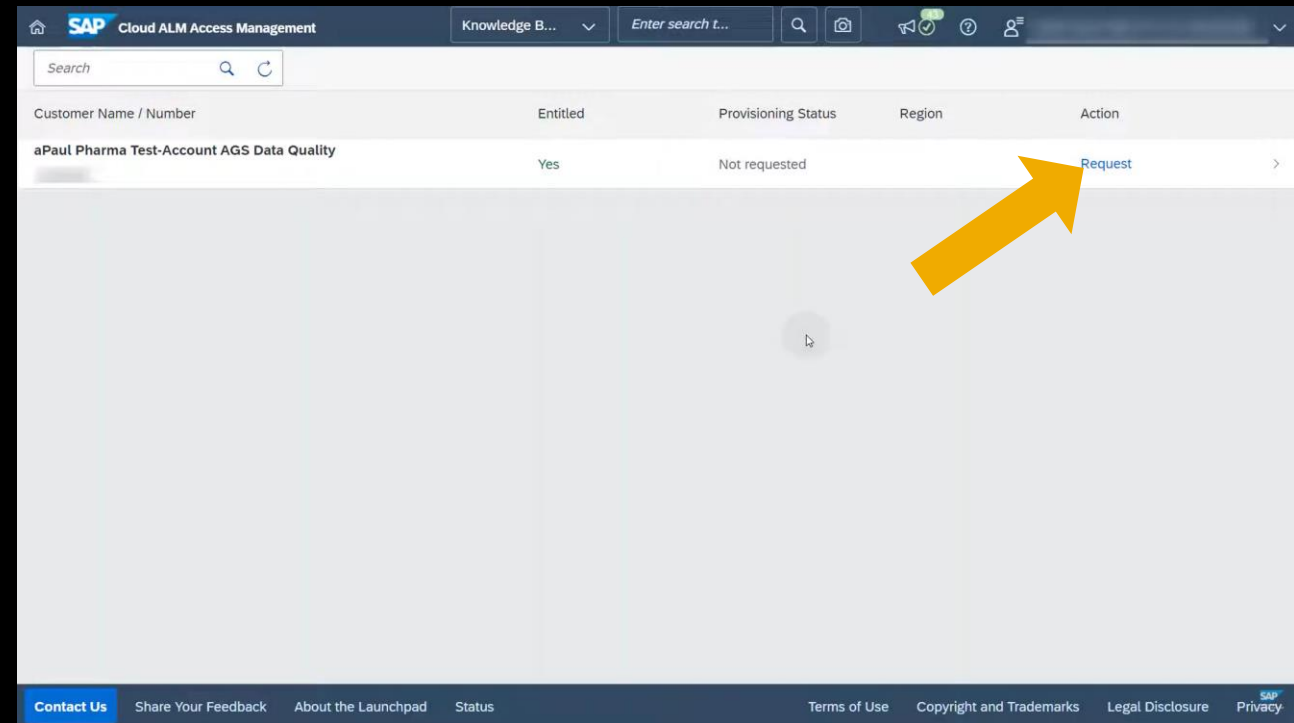
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# How do I request SAP Cloud ALM?

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4 Enter you customization options

5 Wait for the welcome Mail to arrive and enjoy SAP Cloud ALM

Request SAP Cloud ALM

aPaul Pharma Test-Account AGS Data Quality

Account Details

Region: \*

Europe (Frankfurt) / Amazon Web Services

Subdomain: \*

apaul-pharma-test-account-ags-data-quality-cloudalm

OK Cancel

# How do I request SAP Cloud ALM?

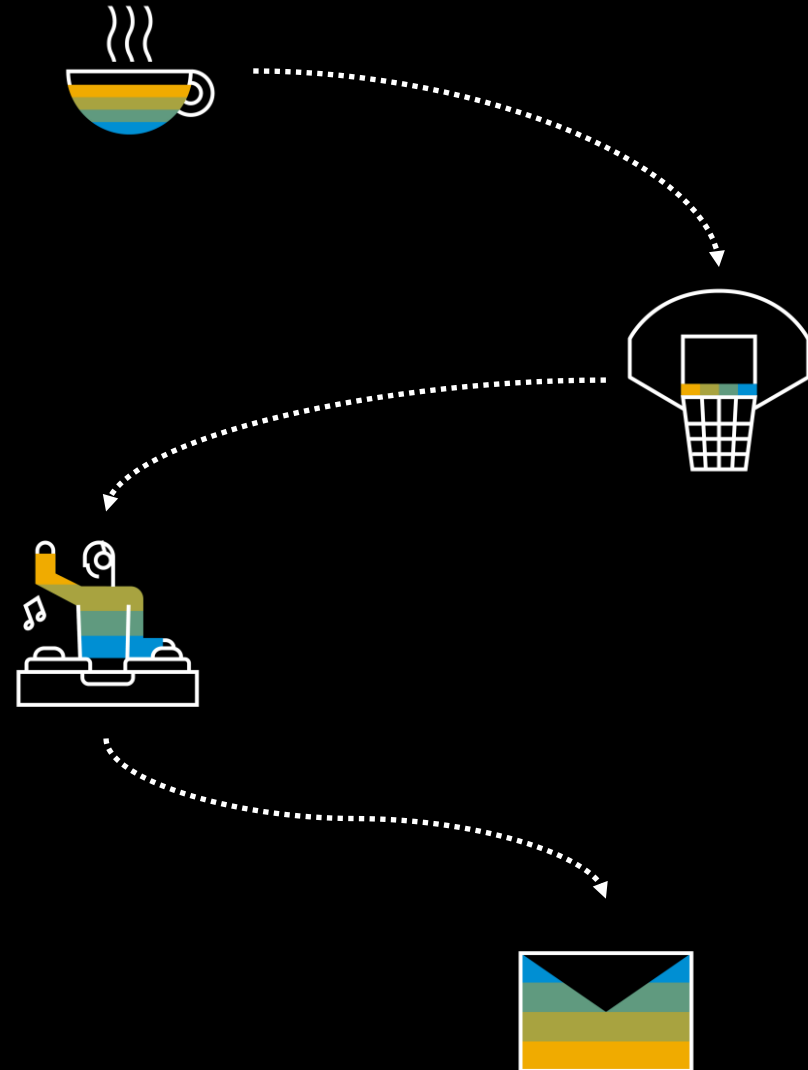
1 Open SAP Cloud ALM Support Portal

2 Ensure that you have the “User Admin” rights assigned to your S-User

3 Follow the click through

4 Enter you customization options

5 Wait for the welcome Mail to arrive and enjoy SAP Cloud ALM



# What happens in the background?



## SAP One Support Launchpad

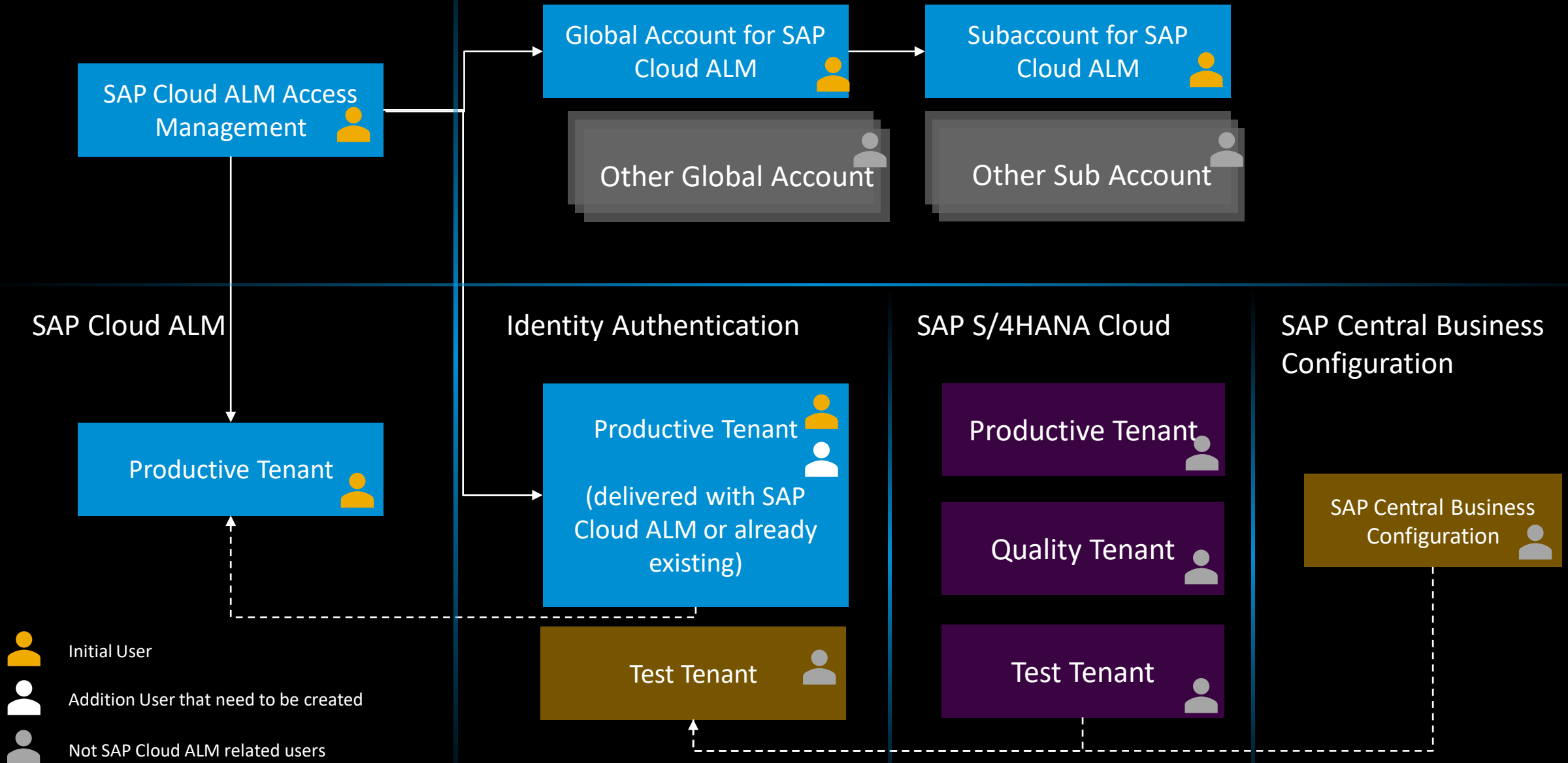
## SAP BTP

## SAP Cloud ALM

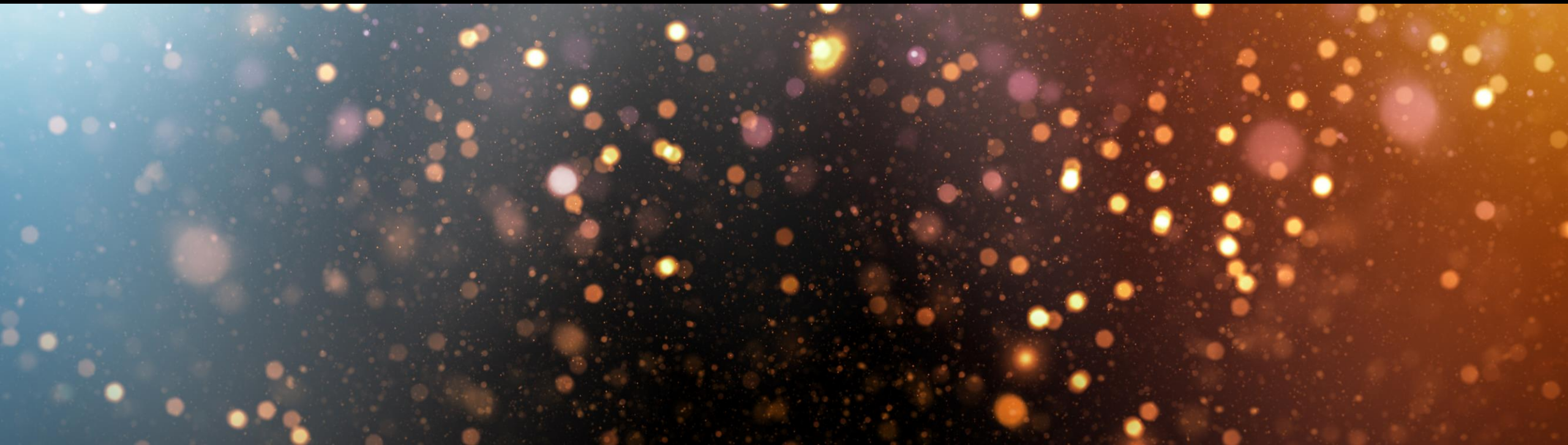
## Identity Authentication

## SAP S/4HANA Cloud

## SAP Central Business Configuration

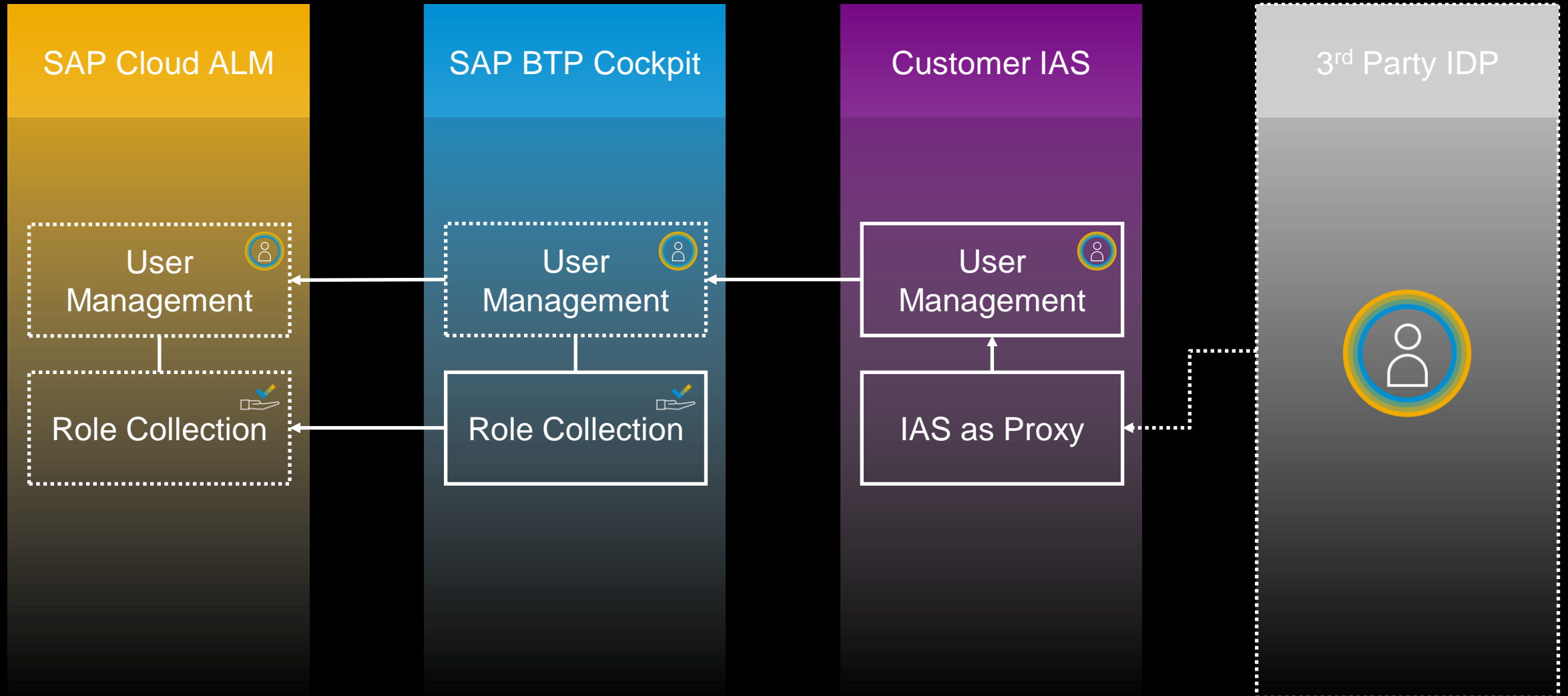


# User Management



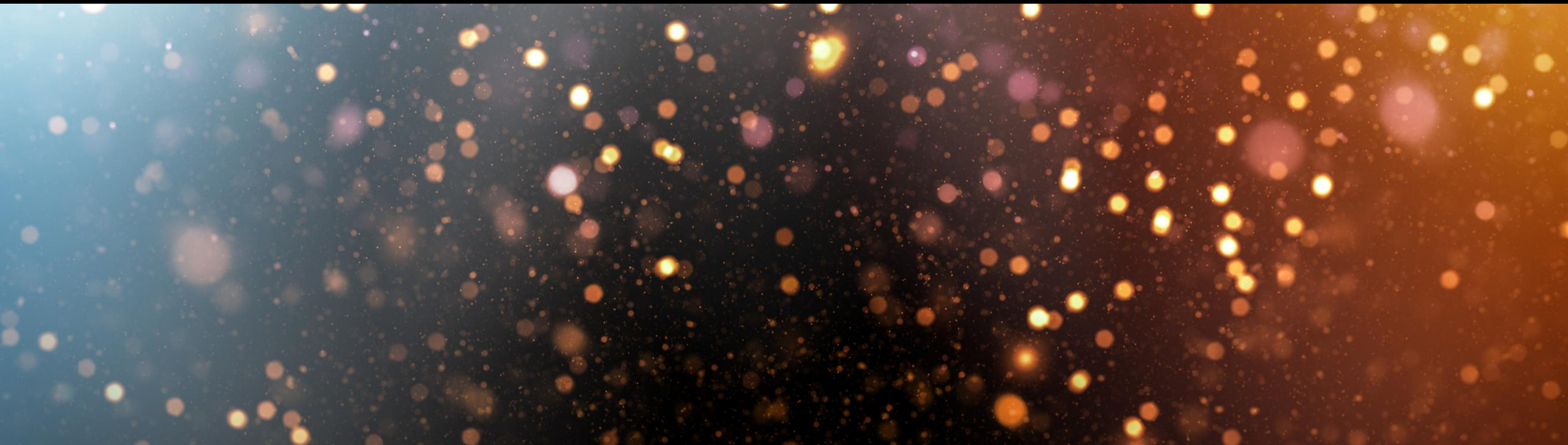


# Introduction





# Poll



# We ask, you answer!

Go to [www.menti.com](https://www.menti.com)

Enter code **4441 7656**

or use the QR code

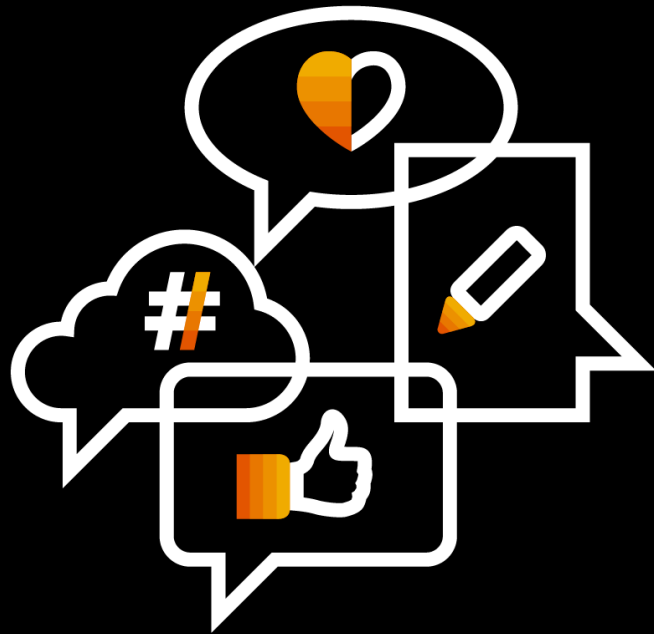
<https://www.menti.com/nbf1jd2oot>



# Additional Information



# Join us on SAP Community!



Follow the tag [SAP Cloud ALM](#) on SAP Community

**Engage** with the best and brightest of the software industry

Learn from **blog posts** and **questions and answers**

# Upcoming Events: Save the date!

## DSAG Live: Sep 20-24

- V44a: SAP ALM Roadmap
- V44b: Testautomation und Change-Impact-Analyse mit Tricentis Tosca & LiveCompare für SAP-Anwendungen bei der KWS

## SAP TechEd: November 16-18, 2021

To get notified when registration opens: [Sign up](#)

## ASUG & SAP ALM Summit NA: February 1-3, 2022



Find all ALM Events here:

<https://support.sap.com/alm-events>



# ALM Summit EMEA 2021

## Transformation starts today!

October 19 - 22, 2021 | virtual event

Learn about transformation to cloud, management of your IT solution on-premise, hybrid or in the cloud, and how to get the most value from your solutions!

- 4 interactive days
- Lectures, meet-the-expert sessions, deep-dives
- Strategy keynotes and inspiration sessions
- Partner topics & “ALMathon”

[Register now!](#)





# OpenSAP Trainings for SAP Cloud ALM

## SAP Cloud ALM - in a Nutshell (Overview course)



Duration: 1 week

Self-paced course

<https://open.sap.com/courses/calm1>

## Accelerate Cloud Implementations with SAP Cloud ALM



Duration: 4 weeks

Self-paced course

<https://open.sap.com/courses/calm2>

## Implementing SAP S/4HANA Cloud with SAP Central Business Configuration



Duration: 7 weeks

Self-paced course

<https://open.sap.com/courses/s4h23>

## Operating Cloud Centric Solutions with SAP Cloud ALM



Duration: 3 weeks + exam

Starting Sept 14!

<https://open.sap.com/courses/calm3>

# SAP Cloud ALM for operations: Adoption Lab

Tue 14<sup>th</sup> September 2021 | 9AM CEST & 9AM EST

Interactive hands-on workshop guides customers through the configuration steps to add their SAP solutions.  
Capabilities covered:

- Integration & Exception Monitoring
- Business Process Monitoring

## Target Audience

SAP customers, only. Particularly:

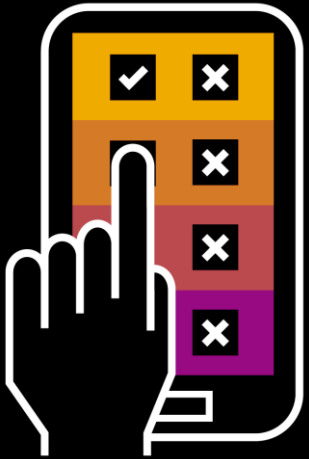
- IT Project Leads
- Integration Architects
- Business Process Owners



Register

# DSAGLive Conference: SAP Cloud ALM at Usability Testcenter

September 28 - 30, 2021



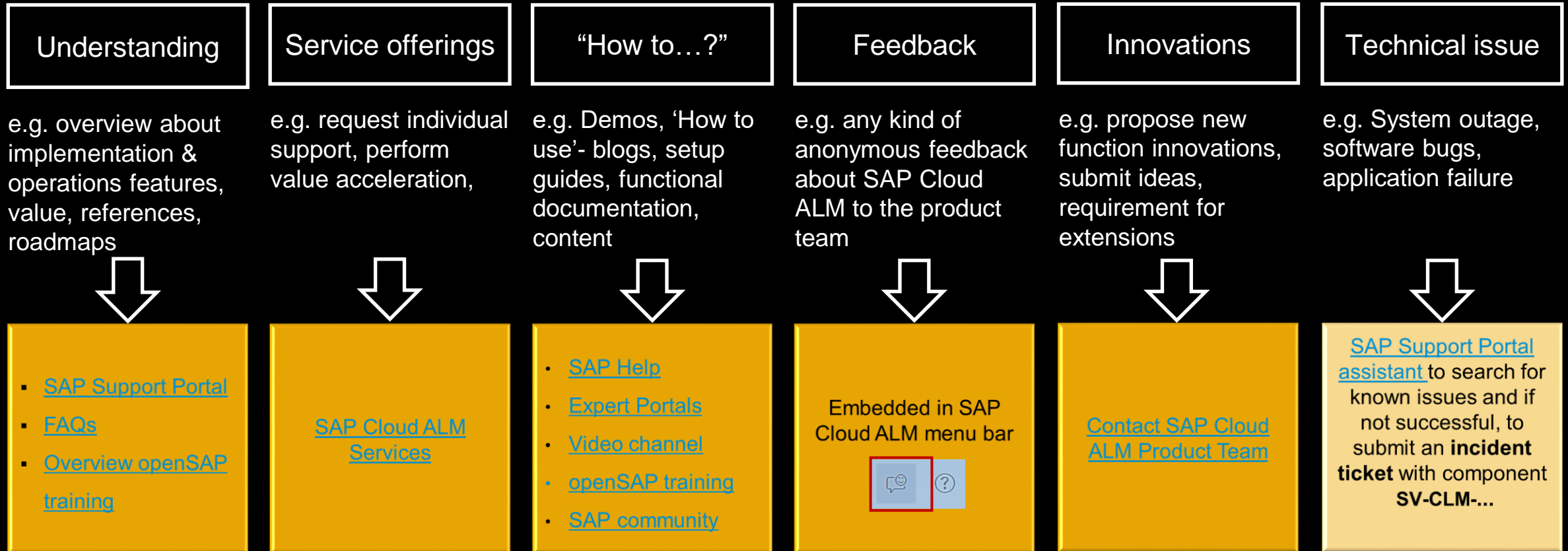
- First Steps in SAP Cloud ALM – how to create Users and assign Authorizations
- Test Planning in SAP Cloud ALM
- Usage of Tags in SAP Cloud ALM for flexibly structuring an implementation project



**Register Now!**

# SAP Cloud ALM

## Customer Care



We support you in any case ! Let's Run Better Together!  
Follow our self services OR contact us at [cloudalm@sap.com](mailto:cloudalm@sap.com)

# We will be back!

The next SAP Cloud ALM Expert Community Call will take place on

**October 6<sup>th</sup>, 4pm CEST | 10am EST**

The focus topic of this call will be: **Operations**

All registered participants will receive an e-mail invite for this call.

# Thank you.

Contact information:

**Tonja Kehrer**

[cloudalm@sap.com](mailto:cloudalm@sap.com)