



SAP Cloud ALM Expert Community Call

SAP SE
January 2022

PUBLIC

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Welcome



SAP Cloud ALM Expert Community Call | Agenda for **January 12, 2022**

Focus topic: SAP Cloud ALM for Implementation

Welcome & about this call

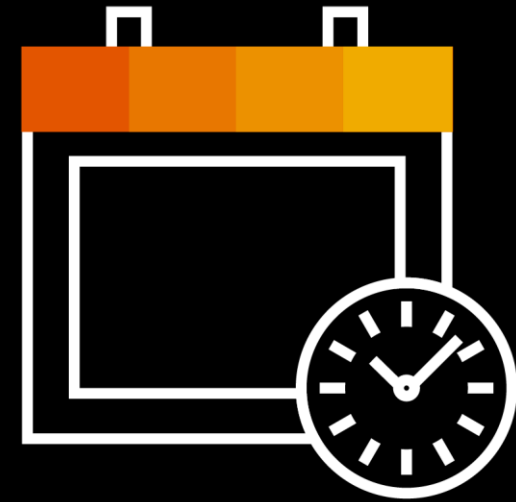
SAP Cloud ALM and SAP Signavio

Expert Portal for SAP Cloud ALM for implementation

We ask, you answer | Menti

Additional Information

You ask, we answer | Q&A



Speakers



Tonja Kehrer



Wulff Knapp



Sinje Seidler



Tim Steuer

About this Call

WHY Build up expert knowledge, share experiences, ask questions

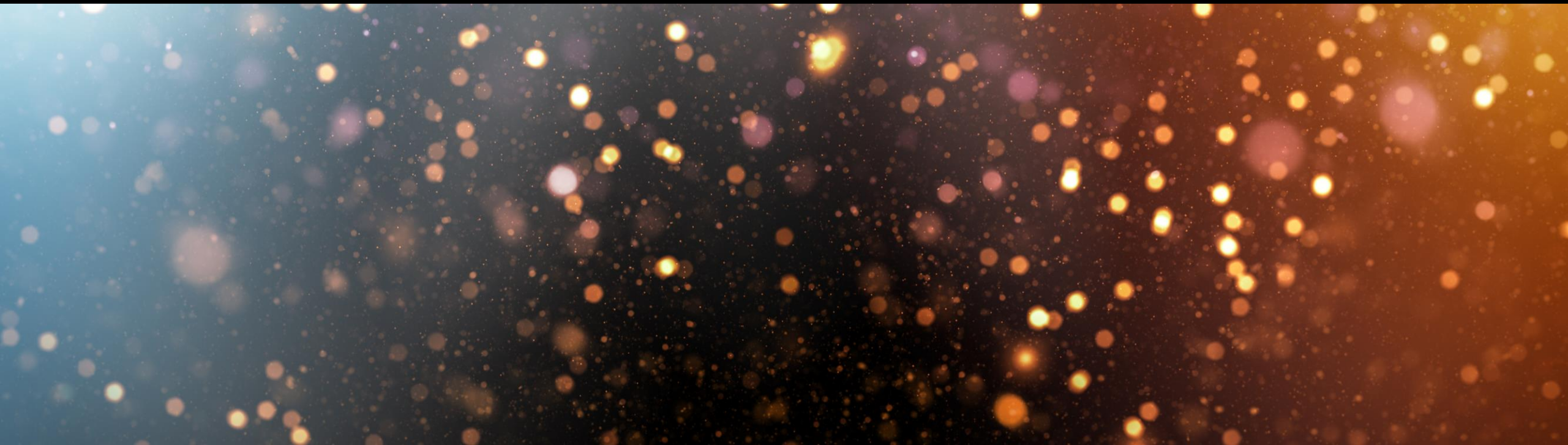
WHEN Monthly webinar series about SAP Cloud ALM

WHAT Concepts, live demos, alternating focus on implementation and operations

WHO Beginners, Experts and anyone interested in SAP Cloud ALM



SAP Cloud ALM and **SAP Signavio**



SAP Cloud ALM - Introduction

Out-of-the-Box, Integrated, Traceable



Design



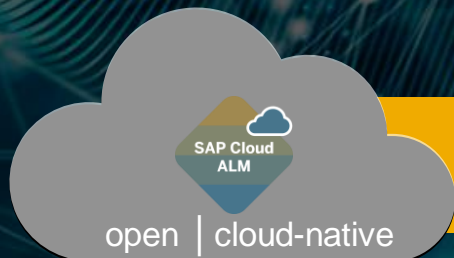
Build



Test



Deploy



SAP Cloud ALM provides the harmonized implementation experience for the intelligent enterprise, covering all relevant SAP solutions for all customers

DEMO

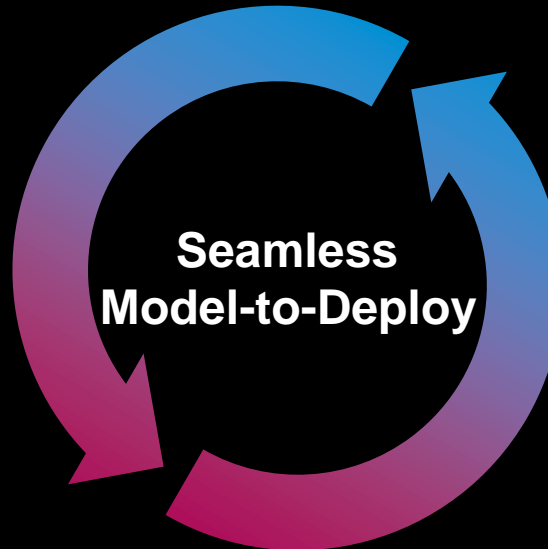


Seamless Model-to-Deploy with SAP Signavio & SAP Cloud ALM

SAP Signavio

Leading SAP tool for
managing business processes:

- Business Process Modeling
- Business Process Governance
- Business Process Analysis
- Experience Journeys for Customers, Suppliers & Employees
- Collaboration



Leading SAP tool for
**implementing and operating SAP
solutions:**

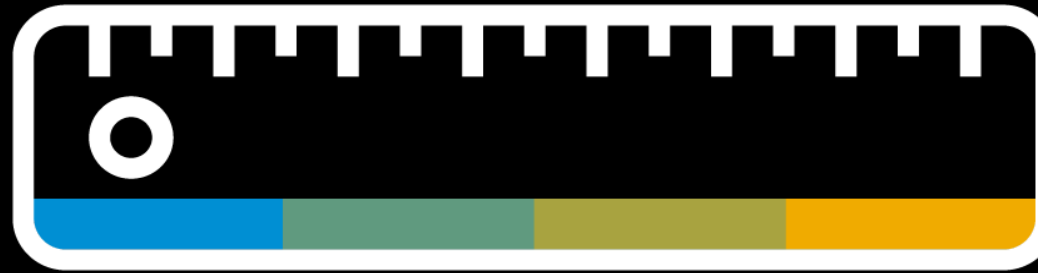
- Solution Process Modeling & Documentation powered by Signavio
- Requirements Management
- Project Management based on SAP Activate
- Test Management
- Change & Deployment Management
- Traceability from Requirement to Deployment

SAP Cloud ALM

YouTube video

Business Processes and Solution Processes

Business Process Management



Solution Process Management

A **Business Process** describes all business activities to fulfill a defined business goal and create a valuable result for a stakeholder. This includes:

- Business Model
- Process Maps
- Customer Journey Maps
- Business KPI and their value realization

implementation



A **Solution Process** describes a concrete software implementation of a Business Process, leveraging SAP, partner or customer software Solution. This includes:

- Solution Documentation
- Software Solution Landscapes
- Tests (manual and automated)
- Deployment

Integration of SAP Signavio and SAP Solution Manager



Leading SAP tool for managing business processes

Professional business process modelling

- Full functionalities of Signavio Process Manager with exclusive model types
- Collaboration
- Integration to other Signavio features as process mining, process governance and journey modeling

➤ Conduct your fit to standard workshops in SAP Solution Manager and integrate to SAP Signavio if it is your enterprise BPM solution

Leading SAP tool for implementing & operation SAP solutions

Built-in modeling editor for

- Solution process modeling & documentation
- Integration to other Solution Manager features as requirements management, project management, test management and others

Integration of SAP Signavio and SAP Cloud ALM



Leading SAP tool for managing business processes

Professional business process modelling

- Full functionalities of Signavio Process Manager with exclusive model types
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Leading SAP tool for implementing & operation SAP solutions

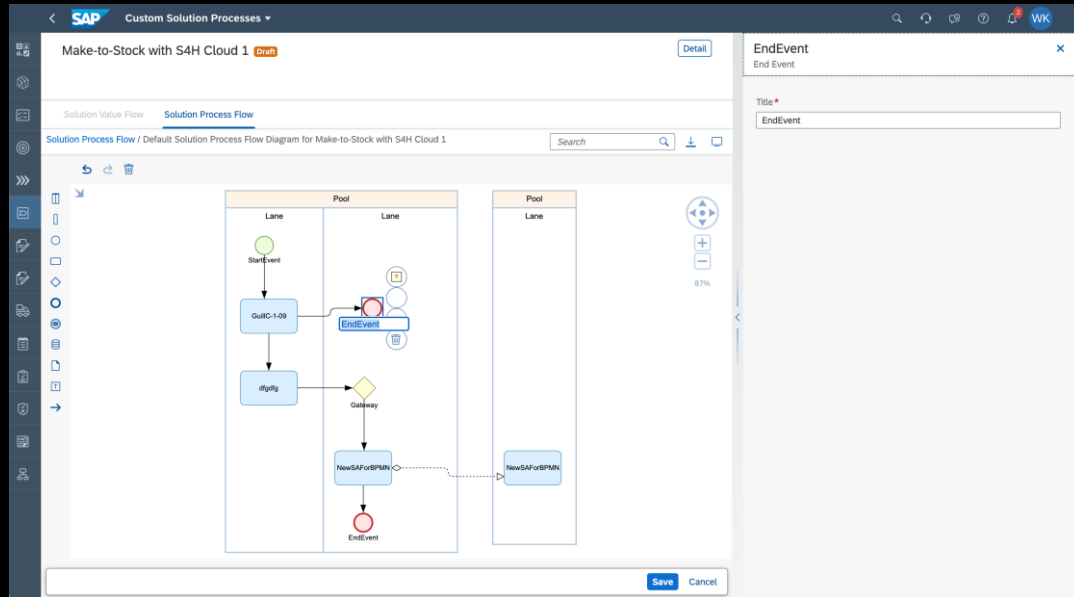
Built-in Signavio process editor for

- Solution process modeling & documentation powered by Signavio
- Integration to other CALM features as requirements management, project management, test management and others

Integration of SAP Signavio and SAP Cloud ALM

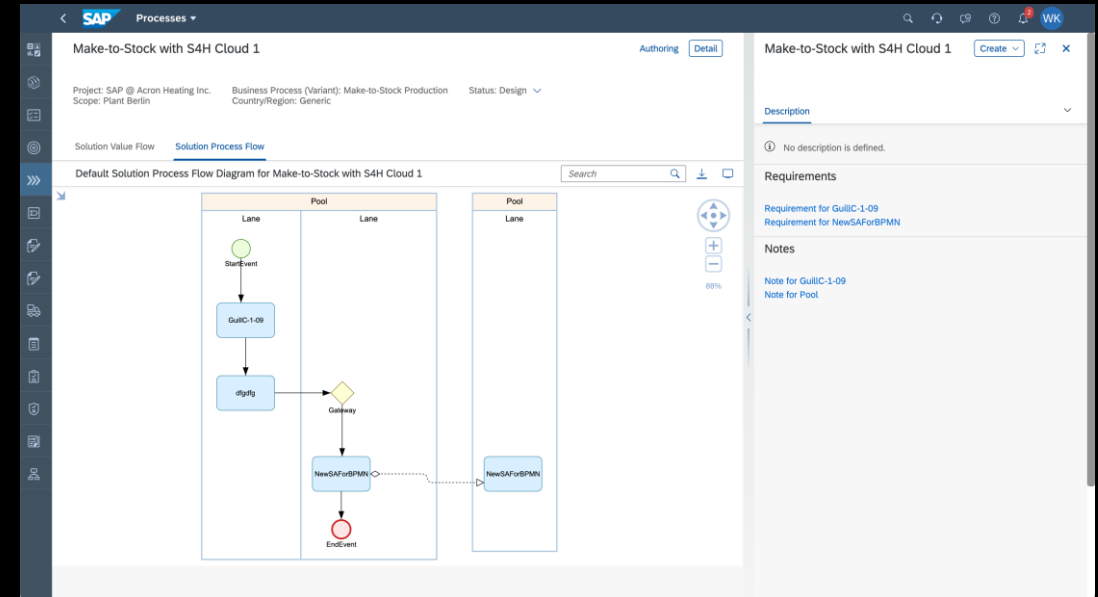
Process Authoring

- Modeling of customer specific processes
- Adaptation of SAP standard processes*
- Process visualization and enrichment



Process Management

- Scoping
- Requirements gathering and fit-to-standard
- Process visualization and documentation



SAP Cloud ALM - Process

cloudalm.sap/process/title

SAP

Custom Solution Process

General Information

Solution Value Flow

Solution Process Flows

Solution Process Name / Solution Process Flow

Name of the SPF Customer Returns (BKP) - Australia

EditDelete

Pool

Task

General Information

Solution Process Flow:
SPF Name with max width Name

Solution Process Flow Diagram:
Name of the SPF Diagram could be longer as well lorem

Last Changed:
14. Sept. 2021, Time?, User Name

Relations

SAP Cloud ALM - Process

SAP Cloud ALM - Process

url?/process/title

SAP Cloud ALM

Solution Flow / Name of the SPF Customer Returns (BKP) - Australia

powered by SIGNAVIO

Shapes

BPMN (Complete)

Activities

Task

Collapsed Subprocess

Expanded subprocess

Collapsed Event-Subprocess

Event Subprocess

Gateways

Swimlanes

Artifacts

Data Objects

Start Events

Catching Intermediate Events

Throwing Intermediate Events

End Events

Connecting Objects

Dictionary

Searching for dictionary items...

No items found

Pool

Task

Attributes | Views

This is the current state of planning and may be changed by SAP at any time.

Capabilities for Analysis and Monitoring

SAP Process Insights



Leading for **business process analysis, monitoring & improvement**:

- Business process performance
- Business process flows
- Correction recommendations
- Innovation recommendations

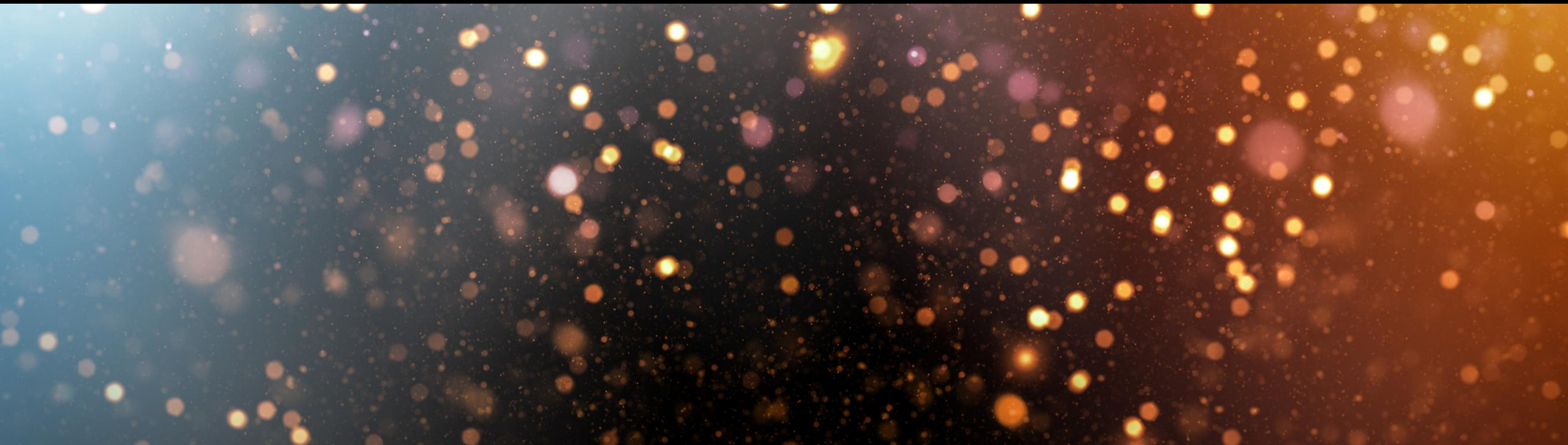
SAP Cloud ALM for Operations



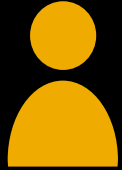
Leading for **business continuity monitoring and alerting**:

- Business process continuity monitoring*
- Integration & exception monitoring
- User & performance monitoring
- Job & automation monitoring
- Health monitoring
- Alert management

SAP Cloud ALM **Expert Portal**



Customer (documentation) Journey



First impression

Provisioning & Set up

Evaluation & Use

SAP Support Portal

- Overview ppt
- Videos/ Recordings
- Demo environment
- FAQs
- Links to all other resources
- Link to provisioning

SAP Help Portal

- Set up and Administration for SAP Cloud ALM
- Supported Solutions

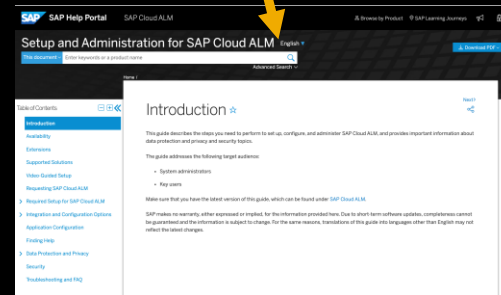
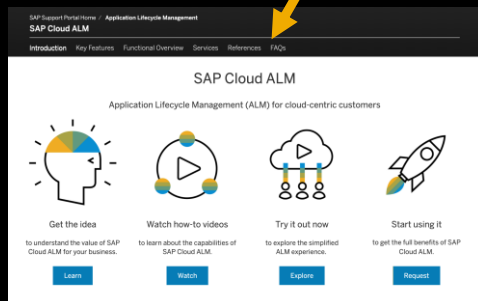
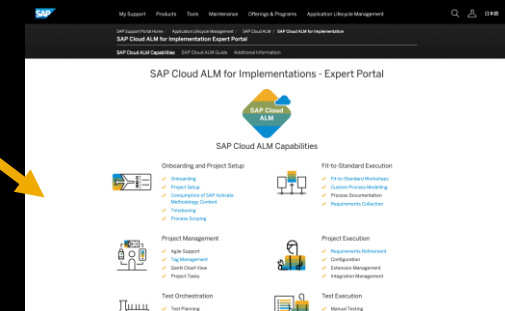
Help Topics

- In-app Help
- What's new

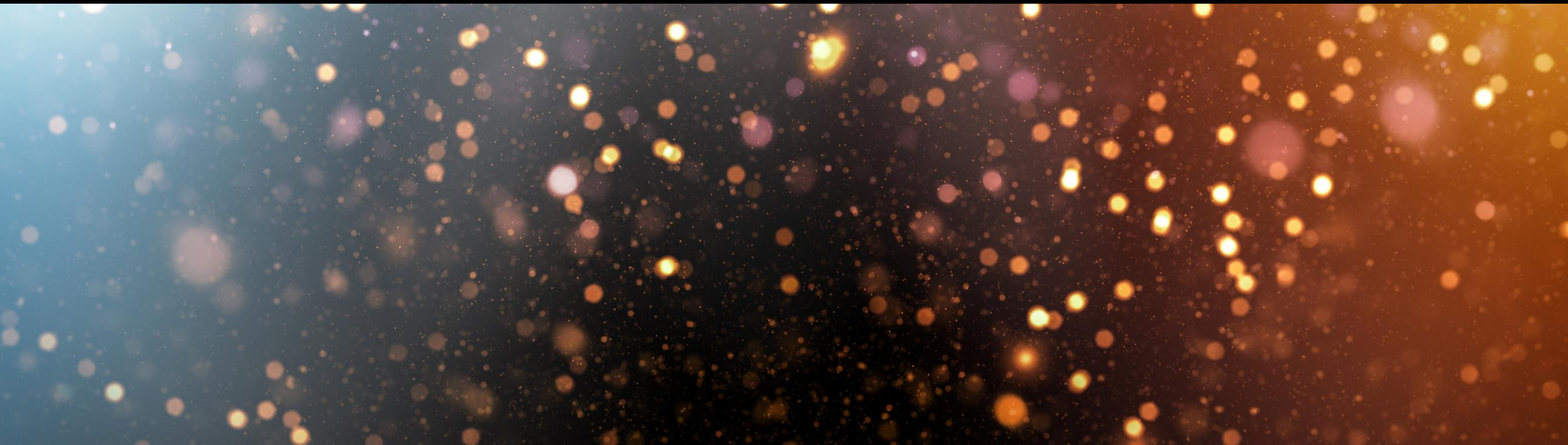


Expert Portal

- Capability Overview
- Best Practices
- Deep-Dive Knowledge
- Tips & Tricks
- Links to How-to-videos



Poll



We ask, you answer!

Go to www.menti.com

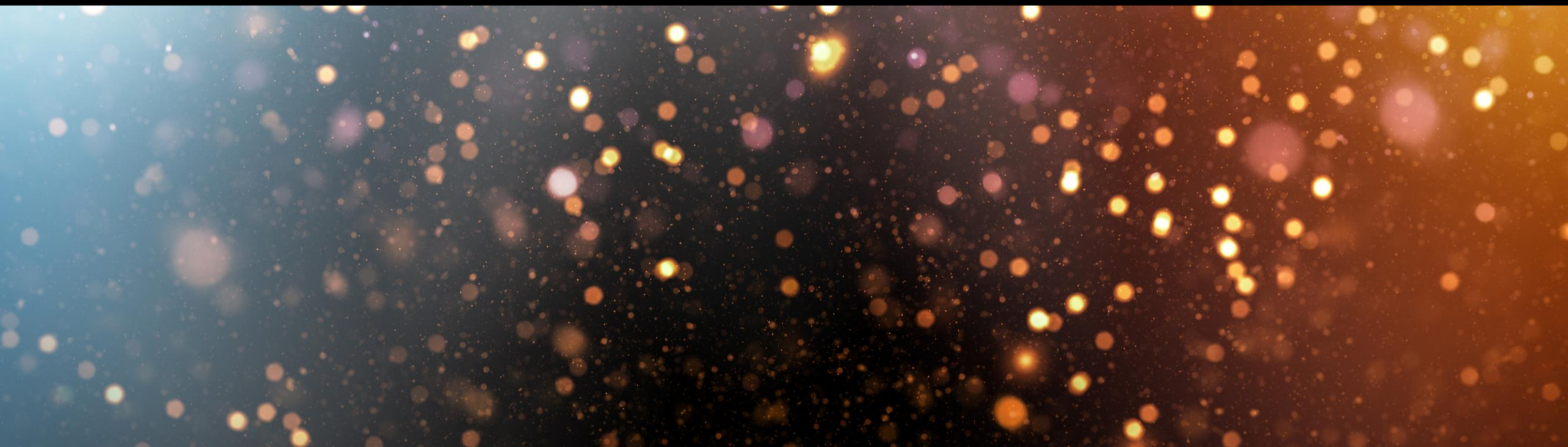
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or use the QR code

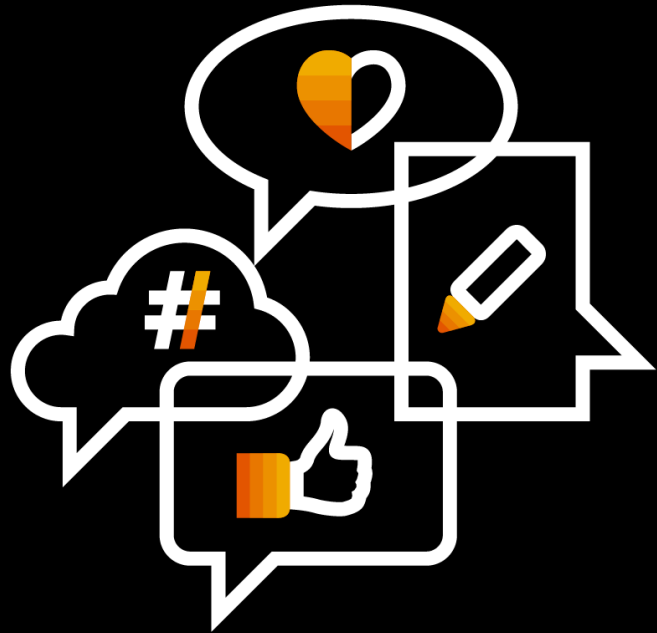
<https://www.menti.com/wranxtd2mf>



Additional Information



Join us on SAP Community!



Follow the tag [SAP Cloud ALM](#) on SAP Community

Engage with the best and brightest of the software industry

Learn from **blog posts** and **questions and answers**

ASUG & SAP ALM Summit NA

Transformation starts today!

February 1 – 3, 2022 | 100% virtual experience

Learn about transformation to cloud, management of your IT solution on-premise, hybrid or in the cloud, and how to get the most value from your solutions!

- 3 interactive main event days
- 2 pre-event jumpstart sessions
- Lectures, meet-the-expert sessions, deep-dives
- Strategy keynotes

[Click to Register](#)



OpenSAP Trainings for SAP Cloud ALM

SAP Cloud ALM - in a Nutshell (Overview course)



Duration: 1 week

Self-paced course

<https://open.sap.com/courses/calm1>

Accelerate Cloud Implementations with SAP Cloud ALM



Duration: 4 weeks

Self-paced course

<https://open.sap.com/courses/calm2>

Implementing SAP S/4HANA Cloud with SAP Central Business Configuration



Duration: 7 weeks

Self-paced course

<https://open.sap.com/courses/s4h23>

Operating Cloud Centric Solutions with SAP Cloud ALM



Duration: 3 weeks

Self-paced course

<https://open.sap.com/courses/calm3>

New **openSAP** course with SAP Cloud ALM

The screenshot shows the openSAP course interface. At the top, the navigation bar includes 'openSAP', 'Channels', 'Courses', 'Microlearning', 'Podcasts', and 'News'. The main heading is 'Hire to Retire – Strategy, Implementation, and Operations', followed by a list of instructors: Bianka Woelke, Jochen Thierer, Andy Shean, Robert Wood, Harini Gunabalan, Lillie Reynolds, Daniela Goerke, Srinivas Singaraju, António Moreira Rato, Tonja Kehrer, Karl Benson, Janko Budzisch, Markus Bechler, and Simon Blattmann. A yellow banner indicates 'Course has not yet started'. Below this is a navigation bar with icons for 'Learnings', 'Discussions', 'Progress', 'Collab Space', 'Course Details' (selected), and 'Announcements'. The main content area features a video player on the left showing a woman speaking, with a play button and a progress bar at 02:10. To the right of the video are social sharing buttons for Facebook, Twitter, LinkedIn, and Email. Below these is a description: 'Join this free online course to learn about SAP's holistic HR strategy, how it relates to our Intelligent Enterprise Suite, including SAP SuccessFactors Human Experience Management Suite, and the end-to-end Recruit to Retire business process and its three sub-processes Hire to Retire, Travel to Reimburse, and External Workforce Management.' The course dates are 'January 18, 2022 - February 16, 2022' and the language is 'English'. At the bottom, there is an 'Enroll me for this course' button with a right arrow icon.

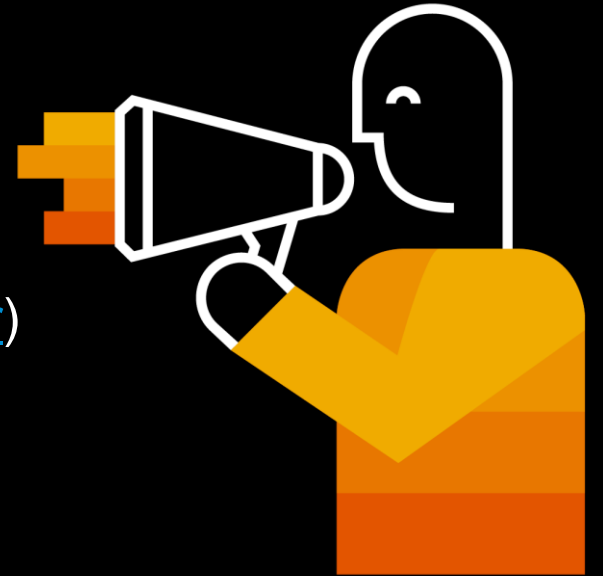
- Start date: January 18th, 2022
- Duration: 3 weeks & Final Exam
- Week 1: Strategy and Innovations
- Week 2: Innovations in Hire to Retire
- Week 3: Implement and Operate Hire to Retire

[Click to Enroll!](#)

Upcoming Events: Save the date!

What's New Calls

- SAP Cloud ALM for operations: **January 19, 2:30pm CET** ([register](#))
- SAP Cloud ALM for implementation **January 20, 2:30pm CET** ([register](#))



Find all ALM Events here:
<https://support.sap.com/alm-events>

We will be back!

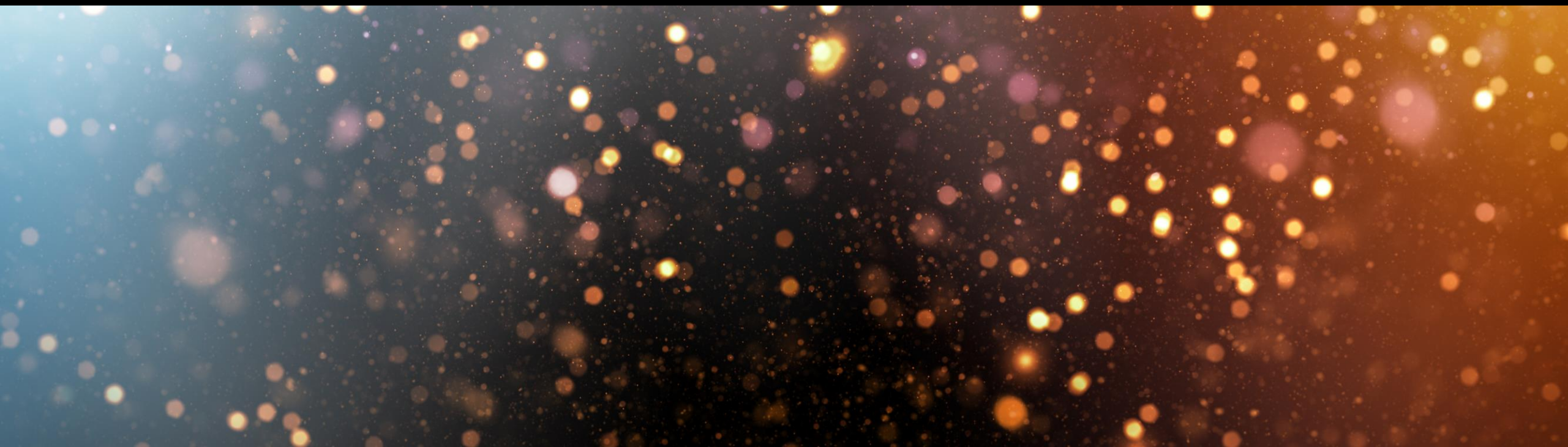
The next SAP Cloud ALM Expert Community Call will take place on

February 2nd, 4pm CET | 10am EST

The focus topic of this call will be: **Operations**

All registered participants will receive an e-mail invite for this call.

Q&A



Thank you.

Contact information:

Tonja Kehrer

cloudalm@sap.com