SAP Cloud ALM
Expert Community Call

SAP SE
March 2022

THE BEST RUN **SAP**

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Welcome

SAP Cloud ALM Expert Community Call | Agenda for March 2, 2022
Focus topic: SAP Cloud ALM for Implementation

Welcome & about this call
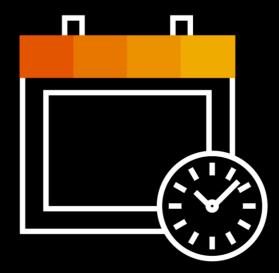
SAP Cloud ALM for SAP SuccessFactors

New SAP Solution Scenarios and SAP SuccessFactors Content

Process Management: Process Editing

We ask, you answer | Menti

Additional Information

You ask, we answer | Q&A

Speakers

Tonja Kehrer

Cay Rademann

Wulff Knapp

Tim Steuer

Michael Buse

Michael Klöffer

About this Call

WHY   Build up expert knowledge, share experiences, ask questions

WHEN Monthly webinar series about SAP Cloud ALM

WHAT Concepts, live demos, alternating focus on implementation and operations

WHO   Beginners, Experts and anyone interested in SAP Cloud ALM

SAP Cloud ALM for SAP SuccessFactors

Did you know how …
SAP Cloud ALM supports the implementation of SAP SuccessFactors?

1. Design
- Consume leading practices of the SAP SuccessFactors process library and manage fit-to-standard workshops
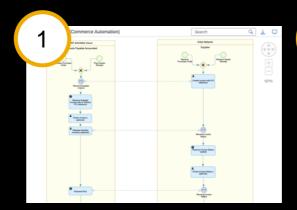
2. Build
- Perform implementation activities based on SAP Activate methodology for SuccessFactors, integrated in the SAP toolchain
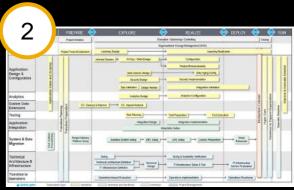
3. Test
- Prepare and execute manual tests based on SAP process content
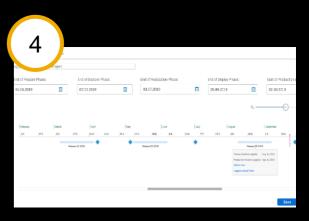- Integrate test-automation tools via open APIs

4. Deploy (planned)
- Manage your requirements lifecycle by utilizing the technical change management workflow

This is the current state of future vision and may be changed by SAP at any time.

SAP SuccessFactors Operations through SAP Cloud ALM

Integration & Exception Monitoring

- Detect and fix issues in end-to-end message flows
  - Exceptions from SAP SuccessFactors middleware integration, scheduled jobs, integration center, SAP Integration Suite, …
  - SAP SuccessFactors data replication messages

Business Process Monitoring

- Identify disruptions of business processes
  - E2E process visualization with business process KPIs out of the box (*16 SAP SuccessFactors KPIs as of January 2022*)
  - Analyze & drill down to document level

Real User Monitoring

- Gain transparency regarding performance as experienced by end users as well as utilization of business functionality
  - Support of SAP SuccessFactors Employee Central Payroll

Job & Automation Monitoring

- Monitor efficient job execution and automated activities
  - Support of SAP SuccessFactors Employee Central Payroll ABAP jobs

SAP Cloud ALM for SAP SuccessFactors – Learn More

[Read the blog post](#)

[Access the landing page](#)

New SAP Solution Scenarios and SAP SuccessFactors Content

Marketecture ☺

SAP Cloud ALM

Process Content
Authoring / Editing

Activate

Tasks, User
Stories, Time
Boxes

Project

Process
Scope

Requirements

Test Cases

...

Notes / Documentation

Scope

Process Content
(Custom, SAP, and
Partner)

SAP SuccessFactors

SAP Best Practices for
SAP S/4HANA Cloud

SAP Standard Content

SAP Best Practices for
SAP SuccessFactors

SAP Marketing Cloud

Solution Processes delivered by Solution Scenarios

Project: Deliver a defined scope under time constraints.

Project Time Boxes

Process Scopes and Solution Scenarios in a Nutshell

The Manage Scope App allows to

- Manage Scopes
  - Bundle Processes belonging together
  - Enables Hybrid Scenarios (same Solution Scenario with different content versions)

- Pick Solution Scenarios
  - SAP Intelligent Suite
  - SAP Best Practices for SAP S/4HANA Cloud
  - SAP Best Practices for SAP S/4HANA On Premise*
  - SAP SuccessFactors
  - SAP ARIBA*
  - SAP Public Sector*
  - SAP Integrated Business Planning*

- Determine Solution Scenario Version
  - Specify the needed content version.

- Trigger Content Upgrades*

- Upload Scopes from File*

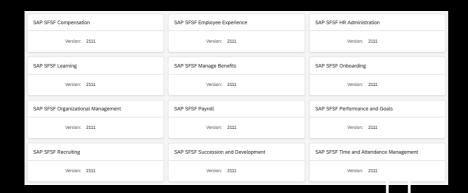- Perform CBC Scope Synchronization*

Create New Scope

Add New Solution Scenario

Select Needed Solution Scenario Version

Planned for future releases   *This is the current state of future vision and may be changed by SAP at any time.*

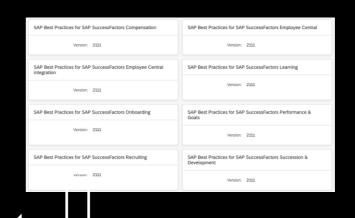# Solution Scenarios for SAP Success Factors

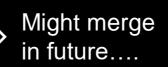## SAP SuccessFactors Process Library

- Collection of 12 Solution Scenarios offering more than 29 Solution Processes

- Mostly generic localization

- Oraganized by Functional Areas

- Many Solution Processes come with <u>multiple</u> Solution Process Flows and <u>multiple</u> Solution Process Flow Diagrams

SAP SFSF Compensation	SAP SFSF Employee Experience	SAP SFSF HR Administration
Version: 2111	Version: 2111	Version: 2111
SAP SFSF Learning	SAP SFSF Manage Benefits	SAP SFSF Onboarding
Version: 2111	Version: 2111	Version: 2111
SAP SFSF Organizational Management	SAP SFSF Payroll	SAP SFSF Performance and Goals
Version: 2111	Version: 2111	Version: 2111
SAP SFSF Recruiting	SAP SFSF Succession and Development	SAP SFSF Time and Attendance Management
Version: 2111	Version: 2111	Version: 2111

SAP Best Practices for SAP SuccessFactors

- Collection of 8 Solution Scenarios offering more than 60 Solution Processes

- Contains localized processes

- Organized by Functional Areas

- Many Solution Processes come with <u>single</u> Solution Process Flows and <u>multiple</u> Solution Process Flow Diagrams

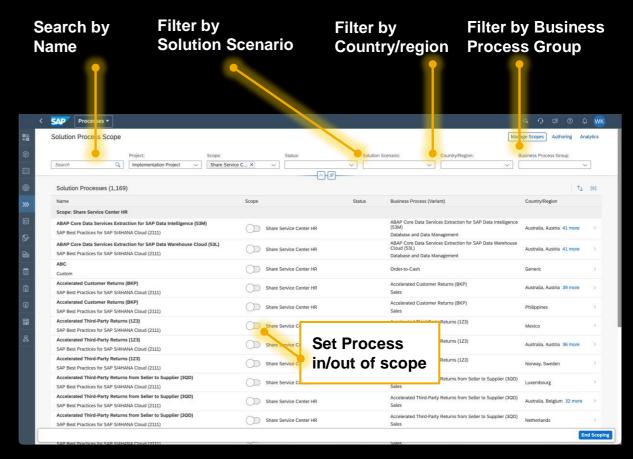| SAP Best Practices for SAP SuccessFactors Compensation	SAP Best Practices for SAP SuccessFactors Employee Central
Version: 2111	Version: 2111
SAP Best Practices for SAP SuccessFactors Employee Central integration	SAP Best Practices for SAP SuccessFactors Learning
Version: 2111	Version: 2111
SAP Best Practices for SAP SuccessFactors Onboarding	SAP Best Practices for SAP SuccessFactors Performance & Goals
Version: 2111	Version: 2111
SAP Best Practices for SAP SuccessFactors Recruiting	SAP Best Practices for SAP SuccessFactors Succession & Development
version: 2111	Version: 2111

Might merge in future….

DEMO

Process Scoping for Fit-to-Standard Execution

Process Scoping allows to determine the Project Process Scope
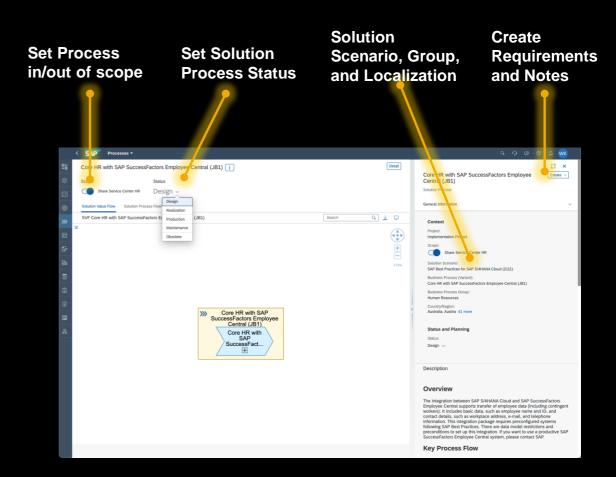
- Filter to find processes

- Set Processes in Scope

- Generate Tasks to trigger CIAS Integration Scenarios based on Process Scoping*

Search by Name

Filter by Solution Scenario

Filter by Country/region

Filter by Business Process Group

Set Process in/out of scope

Planned for future releases

This is the current state of future vision and may be changed by SAP at any time.

Manage Your Solution Processes

In the Solution Process Details you can

- Change your Scoping Decision
- Set the Solution Process Status
  - Design – Fit-to-Standard pending or not finished
  - Realization – Process in configuration
  - Production – Used by end users
  - Maintenance – In use but needs minor adjustments
  - Obsolete – Process is configured but should not be used anymore
- Review the Solution Process Solution Scenario, Business Process Group, and Localozation
- Review the Solution Process (and sub element) descriptions
- Create Requirements and Notes
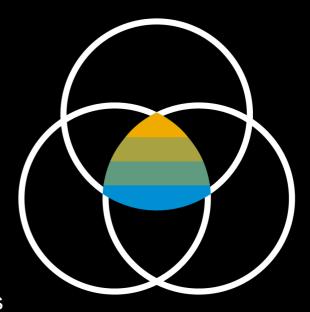- Create User Stories and Tasks*

Set Process in/out of scope

Set Solution Process Status

Solution Scenario, Group, and Localization

Create Requirements and Notes

Planned for future releases

Scopes

A **Scope** is a container for Solution Processes which should be managed collectively. During scoping you add Solution Process to your Scopes to define the Project Process Scope

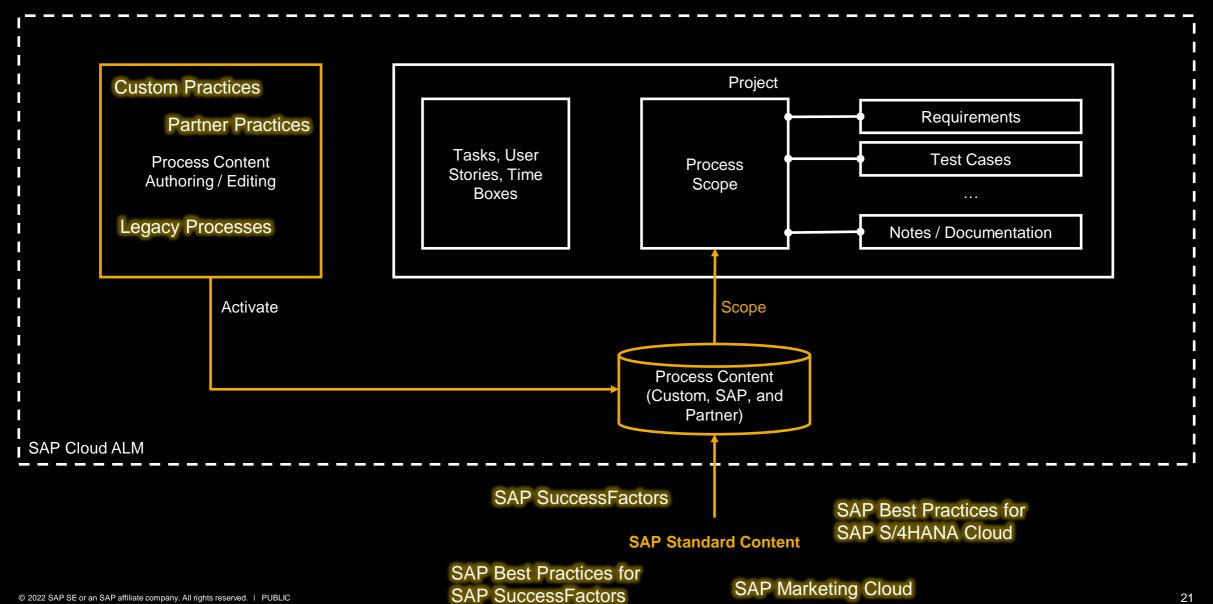Combine Solution Processes into same Scope if

- same application system landscape is used, and/or
  e.g. for sites with own tenants/systems, shared services tenants/systems

- the Solution Processes require an aligned upgrade cycle, and/or
  e.g. heavily dependent tenants/systems that are upgraded as a whole

- serve same functional purpose
  e.g. Solution Processses per site, Solution Processes for shared services such as finance consolidation or HR shared services

Process Management: Process Editing

Marketecture ☺

Custom Practices

Partner Practices

Process Content Authoring / Editing

Legacy Processes

Activate

Tasks, User Stories, Time Boxes

Project

Process Scope

Scope

Requirements

Test Cases

...

Notes / Documentation

Process Content (Custom, SAP, and Partner)

SAP Cloud ALM

SAP SuccessFactors

SAP Standard Content

SAP Best Practices for SAP S/4HANA Cloud

SAP Best Practices for SAP SuccessFactors

SAP Marketing Cloud
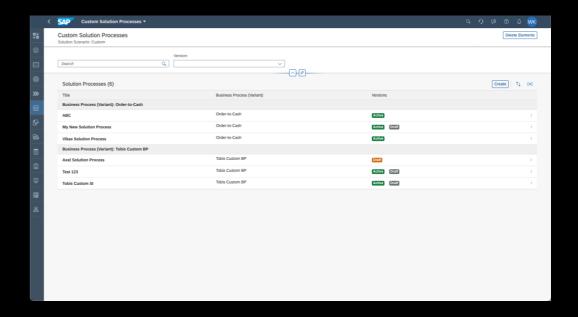
Process Editing in a Nutshell

Custom Modeling of Solution Processes

- Create and manage custom Solution Processes
  - Assign needed Solution Components to get clarity on the needed products*
  - Specify Process Locale and Business Process Group*
  - Link Solution Processes and Business Processes
- Model Solution Value Flows to outline the functional scope of a customer Solution Process
  - Create and re-use Business Activities
- Model Solution Process Flows and Diagrams (BPMN)
  - Create and re-use Solution Activities
- Customize SAP Standard Processes*
- Upload Pictures and Documents as Process Visualization*
- Leverage SAP Signavio Process Manager for Process Modeling*
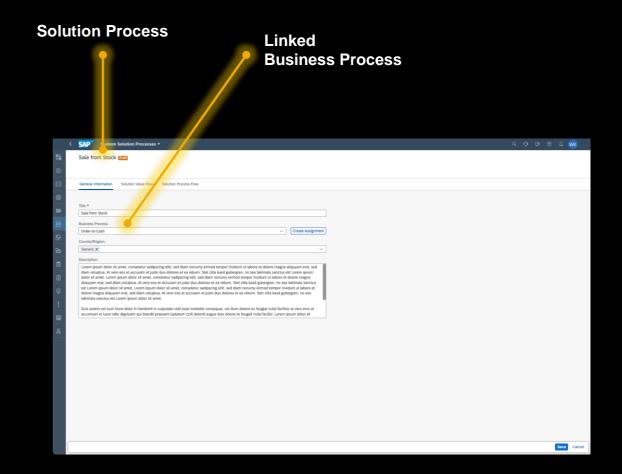- Handshake between BPM and ALM lifecycle*

Planned for future releases   *This is the current state of future vision and may be changed by SAP at any time.*

Custom Solution Processes

A **Solution Process** is a concrete, and self-contained implementation supporting a business process.

You can create new custom Solution Process, and you can assign them to business process (variants) that exist, or you can create new related business process (variants).

Not used business processes (variants) can be found, and the user can decide to remove them.

Solution Process
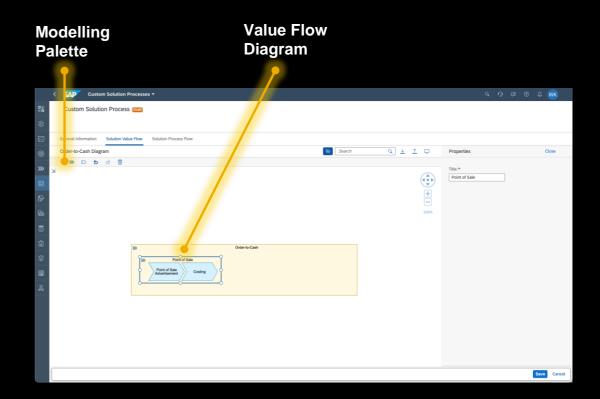
Linked Business Process

Solution Value Flow

The Solution Value Flow depicts the functional scope delivered by the Solution Variant.

The Solution Value Flow is constructed from (sub) Business Processes and Business Activities. Business Activities can be re-used and should be formulated in a business user language. It serves as visual description of the Solution Process.

After the user hit the Edit button, he can use the palette to drag and drop Business Process and Business Activity shapes onto the diagram.

Modelling Palette

Value Flow Diagram

Solution Process Flow / BPMN

The Solution Process Flow Diagram depicts the flow of the Solution Process.

Solution Process Flow Diagrams are essentially BPMN Diagrams. Process Authoring allows customers to use BPMN modeling symbols to describe the desired process execution flow.

All symbols used in the modeling are later relevant to the other SAP Cloud ALM Capabilities like Requirement Management or Test.

Modelling Palette
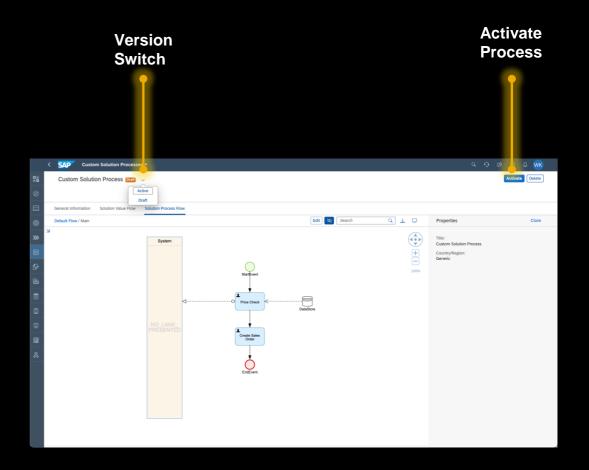
Solution Process Flow Diagram

Process Versioning and Activation

Process Authoring comes with a simple versioning best practice.

Solution Processes can exist in Draft and/or Active version. Hence, Solution Variants can exist in three possible states:

- **Draft** - In progress and not yet activated. Cannot be used in projects.
- **Active** - Activated and hence, active. Can be scoped and used.
- **Draft and Active** - In progress and active versions exists at the same time. While an activated version can already be scoped into a project, the draft version in still in process. When the user activates the draft version, the draft updates the existing active version.

Version Switch

Activate Process

DEMO

Add your Custom Processes to the Project Scope

Custom Solution Processes always belong to Solution Scenario "Custom".

Custom Processes appear side-by-side with the SAP Standard Practices, ready to be added to the project scope.

Search by Name

Filter by Solution Scenario

Filter by Country/region

Filter by Business Process Group

Set Process in/out of scope

Planned for future releases

This is the current state of future vision and may be changed by SAP at any time.

Poll

We ask, you answer!

Go to **www.menti.com**

Enter code **1089 5420**

or use the QR code

https://www.menti.com/eo9h8svvri

Additional Information

Join us on SAP Community!

Follow the tag **SAP Cloud ALM** on SAP Community

Engage with the best and brightest of the software industry

Learn from blog posts and questions and answers

OpenSAP Trainings for SAP Cloud ALM

SAP Cloud ALM - in a Nutshell
(Overview course)

Duration: 1 week

Self-paced course

https://open.sap.com/courses/calm1

Accelerate Cloud Implementations
with SAP Cloud ALM

Duration: 4 weeks

Self-paced course

https://open.sap.com/courses/calm2

Implementing SAP S/4HANA Cloud with
SAP Central Business Configuration

Duration: 7 weeks

Self-paced course

https://open.sap.com/courses/s4h23

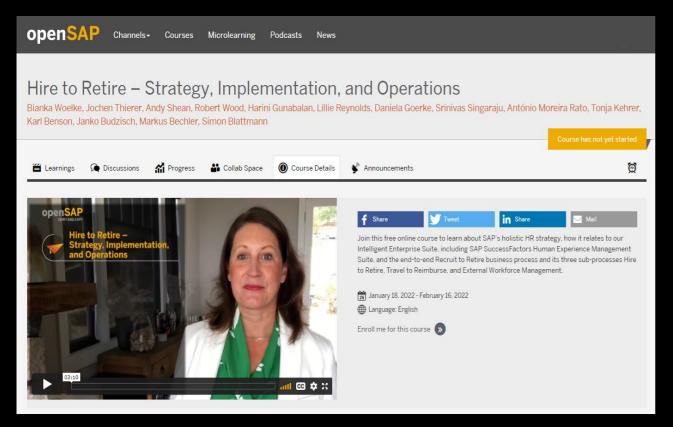## Operating Cloud Centric Solutions
with SAP Cloud ALM

Duration: 3 weeks

Self-paced course

https://open.sap.com/courses/calm3

SAP SuccessFactors openSAP course with SAP Cloud ALM

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Hire to Retire – Strategy, Implementation, and Operations

Bianka Woelke, Jochen Thierer, Andy Shean, Robert Wood, Harini Gunabalan, Lillie Reynolds, Daniela Goerke, Srinivas Singaraju, António Moreira Rato, Tonja Kehrer, Karl Benson, Janko Budzisch, Markus Bechler, Simon Blattmann

Course has not yet started

Learnings · Discussions · Progress · Collab Space · Course Details · Announcements

Join this free online course to learn about SAP's holistic HR strategy, how it relates to our Intelligent Enterprise Suite, including SAP SuccessFactors Human Experience Management Suite, and the end-to-end Recruit to Retire business process and its three sub-processes Hire to Retire, Travel to Reimburse, and External Workforce Management.

January 18, 2022 - February 16, 2022
Language: English

Enroll me for this course »

Content

- Week 1: Strategy and Innovations

- Week 2: Innovations in Hire to Retire

- Week 3: Implement and Operate Hire to Retire

Self-paced course

https://open.sap.com/courses/sf10

We will be back!

The next SAP Cloud ALM Expert Community Call will take place on

April 6th, 4pm CET | 10am EST

The focus topic of this call will be: **Operations**

All registered participants will receive an e-mail invite for this call.

Q&A

Thank you.

Contact information:

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cloudalm@sap.com

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