



SAP Community Call for ALM

December 21, 2022

CXS Customer Communications and Relations, SAP SE

PUBLIC

Disclaimer

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. Except for your obligation to protect confidential information, this presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this presentation or any related document, or to develop or release any functionality mentioned therein.

This presentation, or any related document and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this presentation is not a commitment, promise or legal obligation to deliver any material, code or functionality. This presentation is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This presentation is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this presentation, except if such damages were caused by SAP's intentional or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

Introduction



SAP Community Call for ALM: Agenda for December 21, 2022

Welcome and Introduction

ALM Community News

ALM News and Updates

- SAP Cloud ALM
- SAP Solution Manager
- SAP Focused Run

Interactive Poll

Upcoming Events and Webinars

Q&A



Please use the Q&A tool in Zoom to ask your questions also during the presentation!

Speakers & Background Experts



Ben Schneider



Angie Schablinski



Tim Steuer



Sonal Kumar

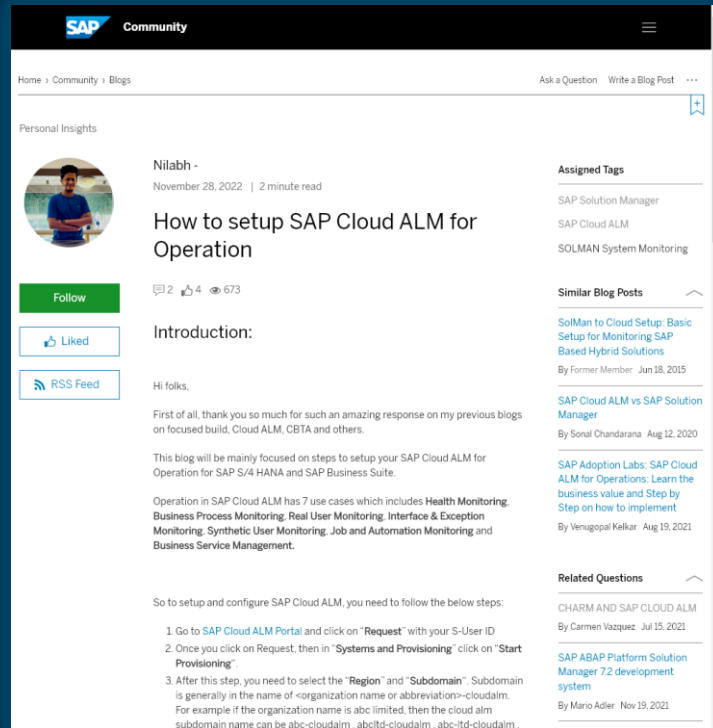
The Application Lifecycle Management Product Portfolio of SAP



ALM Community News



ALM Community News



SAP Community

Home » Community » Blogs

Ask a Question Write a Blog Post

Personal Insights

Nilabh -
November 28, 2022 | 2 minute read

How to setup SAP Cloud ALM for Operation

2 4 673

Follow

Liked

RSS Feed

Assigned Tags

- SAP Solution Manager
- SAP Cloud ALM
- SOLMAN System Monitoring

Similar Blog Posts

- [SolMan to Cloud Setup: Basic Setup for Monitoring SAP Based Hybrid Solutions](#)
By Former Member Jan 18, 2015
- [SAP Cloud ALM vs SAP Solution Manager](#)
By Sonal Chandarana Aug 12, 2020
- [SAP Adoption Labs: SAP Cloud ALM for Operations: Learn the business value and Step by Step on how to implement](#)
By Venugopal Kelkar Aug 19, 2021

Related Questions

- [CHARM AND SAP CLOUD ALM](#)
By Carmen Vazquez Jul 15, 2021
- [SAP ABAP Platform Solution Manager 7.2 development system](#)
By Mario Adler Nov 19, 2021

Introduction:

Hi folks,

First of all, thank you so much for such an amazing response on my previous blogs on focused build, Cloud ALM, CBTA and others.

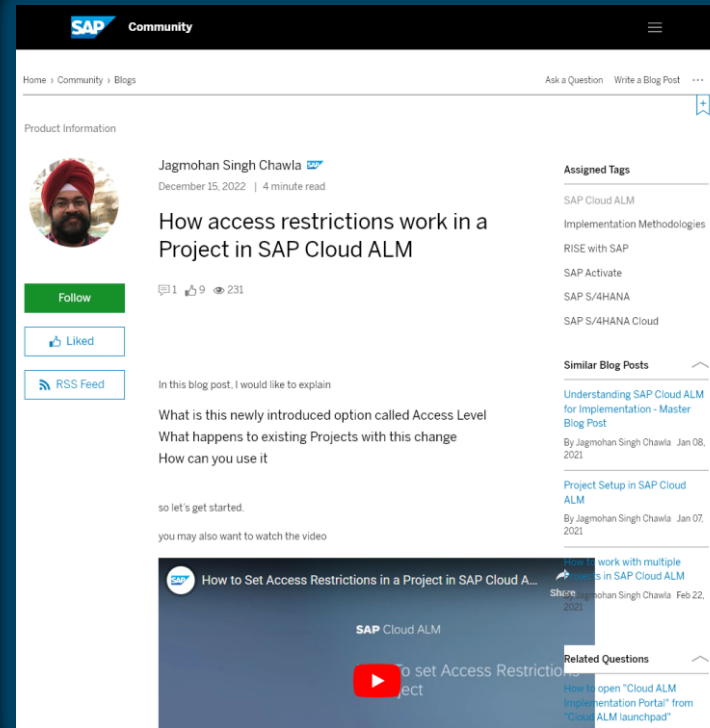
This blog will be mainly focused on steps to setup your SAP Cloud ALM for Operation for SAP S/4 HANA and SAP Business Suite.

Operation in SAP Cloud ALM has 7 use cases which includes **Health Monitoring**, **Business Process Monitoring**, **Real User Monitoring**, **Interface & Exception Monitoring**, **Synthetic User Monitoring**, **Job and Automation Monitoring** and **Business Service Management**.

So to setup and configure SAP Cloud ALM, you need to follow the below steps:

1. Go to [SAP Cloud ALM Portal](#) and click on "Request" with your S-User ID
2. Once you click on Request, then in "Systems and Provisioning" click on "Start Provisioning".
3. After this step, you need to select the "Region" and "Subdomain". Subdomain is generally in the name of <organization name or abbreviation>-cloudalm. For example if the organization name is abc limited, then the cloud alm subdomain name can be abc-cloudalm, abcdtd-cloudalm, abc-td-cloudalm.

<https://blogs.sap.com/2022/11/28/how-to-setup-sap-cloud-alm-for-operation/>



SAP Community

Home » Community » Blogs

Ask a Question Write a Blog Post

Product Information

Jagmohan Singh Chawla
December 15, 2022 | 4 minute read

How access restrictions work in a Project in SAP Cloud ALM

1 9 231

Follow

Liked

RSS Feed

Assigned Tags

- SAP Cloud ALM
- Implementation Methodologies
- RISE with SAP
- SAP Activate
- SAP S/4HANA
- SAP S/4HANA Cloud

Similar Blog Posts

- [Understanding SAP Cloud ALM for Implementation - Master Blog Post](#)
By Jagmohan Singh Chawla Jan 08, 2021
- [Project Setup in SAP Cloud ALM](#)
By Jagmohan Singh Chawla Jan 07, 2021

In this blog post, I would like to explain

What is this newly introduced option called Access Level

What happens to existing Projects with this change

How can you use it

so let's get started.

you may also want to watch the video

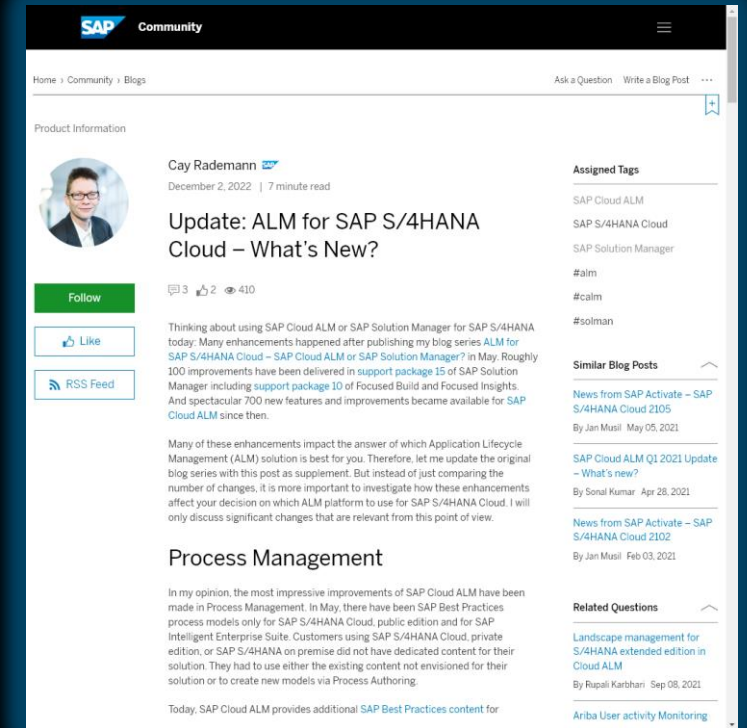
[How to Set Access Restrictions in a Project in SAP Cloud ALM](#)

[How to work with multiple projects in SAP Cloud ALM](#)

Related Questions

- [How to open "Cloud ALM Implementation Portal" from "Cloud ALM launchpad"](#)

<https://blogs.sap.com/2022/12/15/how-access-restrictions-work-in-a-project-in-sap-cloud-alm/>



SAP Community

Home » Community » Blogs

Ask a Question Write a Blog Post

Product Information

Cay Rademann
December 2, 2022 | 7 minute read

Update: ALM for SAP S/4HANA Cloud – What's New?

3 2 410

Follow

Liked

RSS Feed

Assigned Tags

- SAP Cloud ALM
- SAP S/4HANA Cloud
- SAP Solution Manager
- #alm
- #calm
- #solman

Similar Blog Posts

- [News from SAP Activate – SAP S/4HANA Cloud 2105](#)
By Jan Musil May 05, 2021
- [SAP Cloud ALM Q1 2021 Update – What's new?](#)
By Sonal Kumar Apr 28, 2021
- [News from SAP Activate – SAP S/4HANA Cloud 2102](#)
By Jan Musil Feb 03, 2021

Thinking about using SAP Cloud ALM or SAP Solution Manager for SAP S/4HANA today. Many enhancements happened after publishing my blog series ALM for SAP S/4HANA Cloud – SAP Cloud ALM or SAP Solution Manager? in May. Roughly 100 improvements have been delivered in support package 15 of SAP Solution Manager including support package 10 of Focused Build and Focused Insights. And spectacular 700 new features and improvements became available for SAP Cloud ALM since then.

Many of these enhancements impact the answer of which Application Lifecycle Management (ALM) solution is best for you. Therefore, let me update the original blog series with this post as supplement. But instead of just comparing the number of changes, it is more important to investigate how these enhancements affect your decision on which ALM platform to use for SAP S/4HANA Cloud. I will only discuss significant changes that are relevant from this point of view.

Process Management

In my opinion, the most impressive improvements of SAP Cloud ALM have been made in Process Management. In May, there have been SAP Best Practices process models only for SAP S/4HANA Cloud, public edition and for SAP Intelligent Enterprise Suite. Customers using SAP S/4HANA Cloud, private edition, or SAP S/4HANA on premise did not have dedicated content for their solution. They had to use either the existing content not envisioned for their solution or to create new models via Process Authoring.

Today, SAP Cloud ALM provides additional **SAP Best Practices** content for

<https://blogs.sap.com/2022/12/02/update-alm-for-sap-s-4hana-cloud-whats-new/>

Community News

1.

[Join the ALM Community](#)

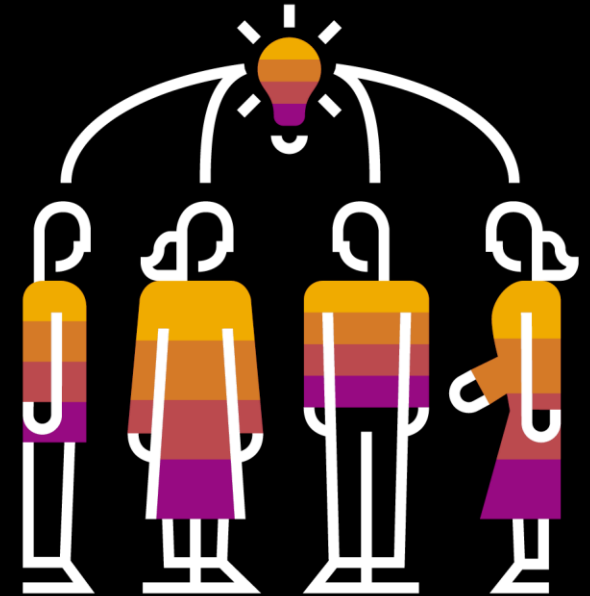
2.

Follow the tags

[SAP Cloud ALM](#), [SAP Solution Manager](#), [SAP Focused Run](#)

3.

Ask your questions to peers and experts!



ALM News & Updates



ALM Product Management

2022 North America Highlights



ALM Product Management - North America 2022 highlights



- North America team members supported the successful SAP Cloud ALM rollout campaigns for [SAP SuccessFactors](#) and [SAP Ariba](#)
- Events:
 - Two "SAP & ASUG ALM North America Summits" (virtual in February, in-person in November)
 - SAP Sapphire 2022 sessions ([replays](#)):
 - Move to Cloud ERP with Comprehensive Application Lifecycle Management (SAP Cloud ALM)
 - Explore How CHS Achieved a Smooth Migration to a Unified Digital Core (Focused Build)
 - Become an Intelligent Enterprise with a Business Transformation Suite
 - SAP Insider:
 - SAP Enterprise Architect Virtual Global Summit (March) and the Center of Excellence Global Summit (April)
 - SAP TechEd 2022 ([replays](#)):
 - Lecture sessions and virtual workshops on SAP Cloud ALM Operations, SAP Solution Manager, and Focused Build for SAP Solution Manager
- Introduced the external monthly [ALM Newsletter](#)

SAP & ASUG ALM Summit North America 2022 (in person) Statistics

130 Total Registrants, **105** Attendees IN PERSON

42% Customers

26% Partners

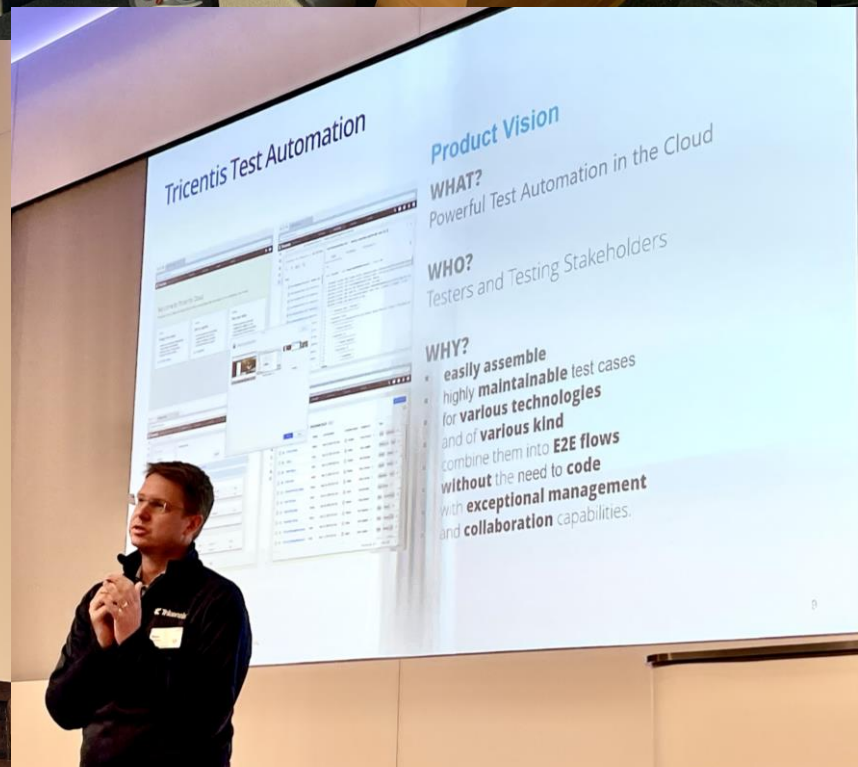
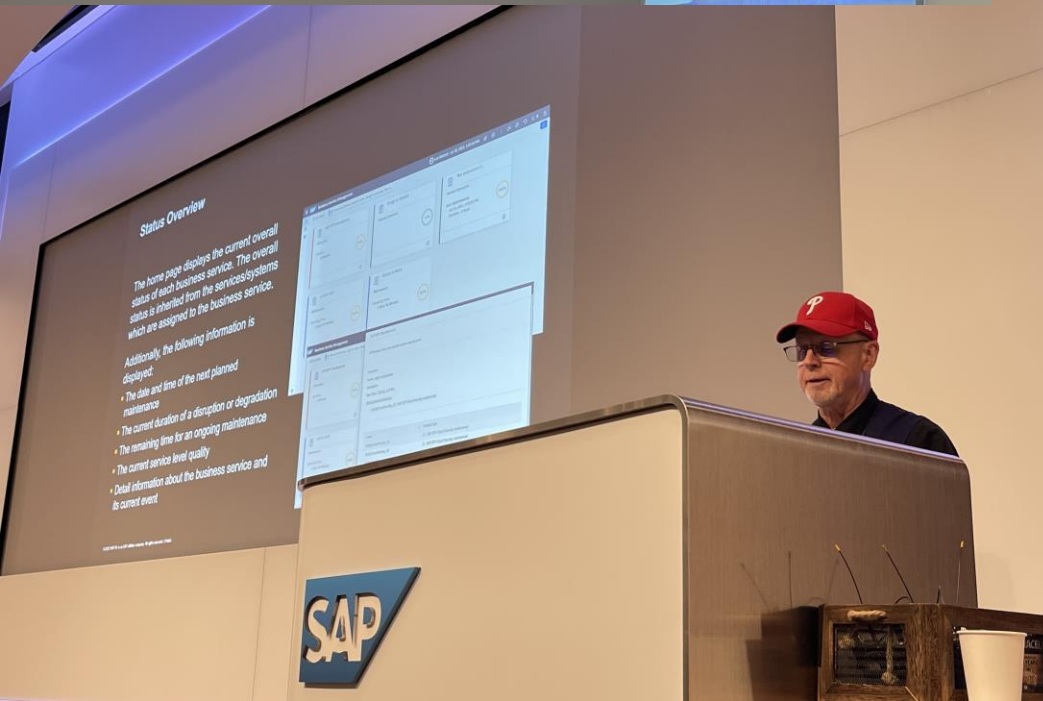
32% SAP

27 break-out sessions in **4** tracks with **19** speakers

3 SAP Keynotes, **5** Partner Keynotes (Tricentis, Basis Technologies, Worksoft, Foulk Consulting, Galileo Group AG, Visionsoft)

2 SAP Cloud ALM experts for hands-on clinics to assist with onboarding and monitoring configuration (a first!)





ALM Product Management

2022 APJ Highlights

ALM Product Management - APJ 2022 highlights



- SAP Cloud ALM tenants in APJ grew by 3.5 X, with almost 10 tenants per week.
- Events:
 - SAP ALM Summit APJ 2022
 - Exciting keynotes / keynote over 3 days
 - Deep dive breakout sessions / 50 plus
 - 600 questions
 - Engaged audience till Day 4 (100+ concurrent attendees in two tracks)
 - SAP ALM Summit Japan 2022 (2 day events delivered virtually)
 - SAP Partner Conference 2022 (in person events)
 - Series of webinars of partners (overview, implementation & operations) – English and Japanese
 - Part of the keynote in the INDUS Annual Conference (also important agenda points in community meets) – part of the keynote
 - SAUG / Australia user group sessions
 - Partner Kick-off meetings (India & ANZ)
 - 10 Customer & partner sessions in the ALM Summit APJ and Partner conference



SAP INDUS keynote

SAP ALM Summit APJ 2022 - Phenomenal participations!



2000

Registrations



1000

Keynote



4000

Hours

<https://webinars.sap.com/sap-alm-summit-apj-2022/en/home>

SAP ALM Summit APJ 2023 – leap ahead

25th, 26th and 27th July*

* Subject to change

SAP ALM PARTNER CONFERENCE APJ 2022

17 November 2022

SAP Labs India, Audimax BLR05 | Bengaluru | India

In-person experience on SAP Application Lifecycle Management (ALM) Solutions

Highlights

400+
Registration

250+
Attendees

1500+
Hours Learning

6
Partner Speakers

9
SAP Speakers

Session
feedback
4.4

Keynote & Partner Speakers



Steffen Burger
SVP SAP Partner Solution
Adoption, Partner
Ecosystem Success, SAP SE



Marc Thier
SVP SAP Application
Lifecycle Management
SAP SE



Janko Budzisch
Chief Product
Owner Operations
SAP SE



Michael Kloeffer
Chief Product
Owner Implementation
SAP SE



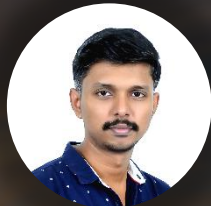
Phani Arava
CEO and Director
SAT Infotech



Mini Sarasamma
SAP S/4HANA Advisory,
ALM Champion



Omprakash H
Senior Director HXM Cloud
Blueprint Technologies Pvt Ltd



Gokulnath S
Head of Platform Engineering &
Customer Success, Ktern.AI



Rohini Kumar Tatambhatla
Customer Success Manager
Bosch (BGSW)



Trijoy Saikia
SAP Practice Director
HCL





SAP Cloud ALM Success

1.900 customers

7 new customers per day

December 2022

4 x customers

Year over year

3 x logged on users

2 x clicks per user

5 x clicks

SAP Cloud ALM Highlights 2022

Implementation:

- Support all major SAP Cloud & OP applications (S4, SF, Ariba, Fieldglass, CX) in SAP Cloud ALM for implementation
- Built-In process editing capabilities and start of integration of SAP Signavio
- Integration of cTMS, CIAS, CBC, SAP4Me in SAP Cloud ALM for implementation

Operations

- General availability of Synthetic User Monitoring as part of SAP Cloud ALM
- Successful pilot with SAP Subscription Billing using Next Generation – Data Collection Infrastructure (NG-DCI)

Service

- Now available: SAP Cloud ALM for Service
- Main feature: Collaboration Platform to share deliverables, action items and results with all people being involved in the End-to-End Service Delivery Process



SAP Solution Manager – Happy customers

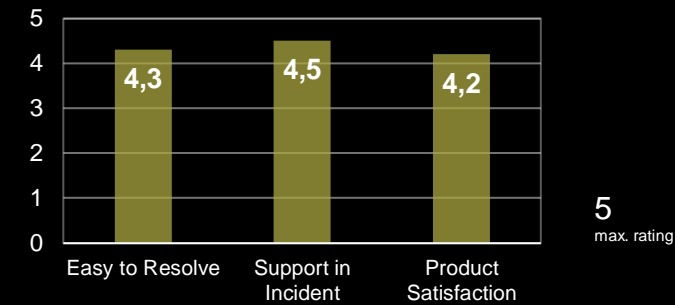
Productive Customers

All Time High

SAP Solution Manager 7.2: **12.407***

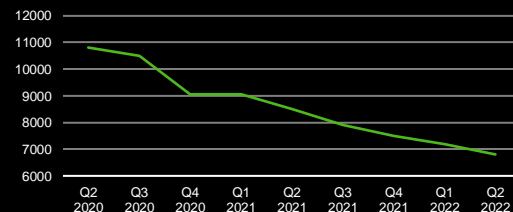
Focused Build & Insights: **1.762***

Customer Satisfaction



Quality (tickets)

Year-over-Year – 20%



Customer Connection 2021

Delivery more than 70%

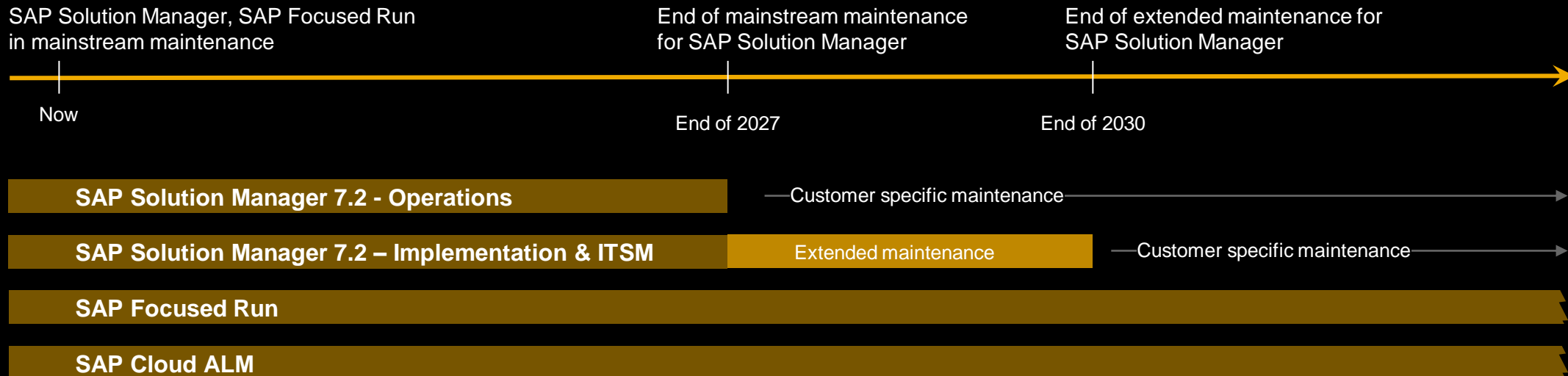
Topics	Qualified	Accepted	Delivery
Change & Release Management	60	43	72%
Test Suite	50	35	70%
Process Management	38	29	76%
Overall	148	107	72%

SAP ALM Platforms – Planned Product Availability Strategy

SAP Solution Manager follows the maintenance strategy of the SAP Business Suite

- Extended maintenance for process management, test suite, change & release management and ITSM in SAP Solution Manager 7.2 is automatically included in the optional extended maintenance for the SAP Business Suite 7.
- SAP Solution Manager 7.2 is supported beyond 2030 – in customer specific maintenance*
- There are **no plans for further releases** after SAP Solution Manager 7.2

SAP Cloud ALM and SAP Focused Run are not dependent on the SAP Business Suite, allowing mainstream maintenance beyond 2030. SAP plans no new on premise products in the ALM portfolio.





All Rise systems are managed by



New Release: SAP Focused Run 4.0

Installation/Upgrade now available



“What’s new?” [recording](#) published



Delta [presentation](#) released



SAP ALM Summit EMEA

SAP ALM Summit EMEA 2022

October 18–21, 2022 | Mannheim, Germany

Day 1 | Keynotes

Day 2 | Breakouts & Demos

Day 3 | Breakouts & Demos & ALM-athon

Day 4 | Customer Influencing & Breakouts



NPS: 89

338 live attendees

- 88 Customer attendees
- 134 Partner attendees
- 36 SAP attendees for knowledge transfer
- 80 attendees with active Role (Speaker/Moderation/Orga/...)

73 sessions – avg. rating 4,3

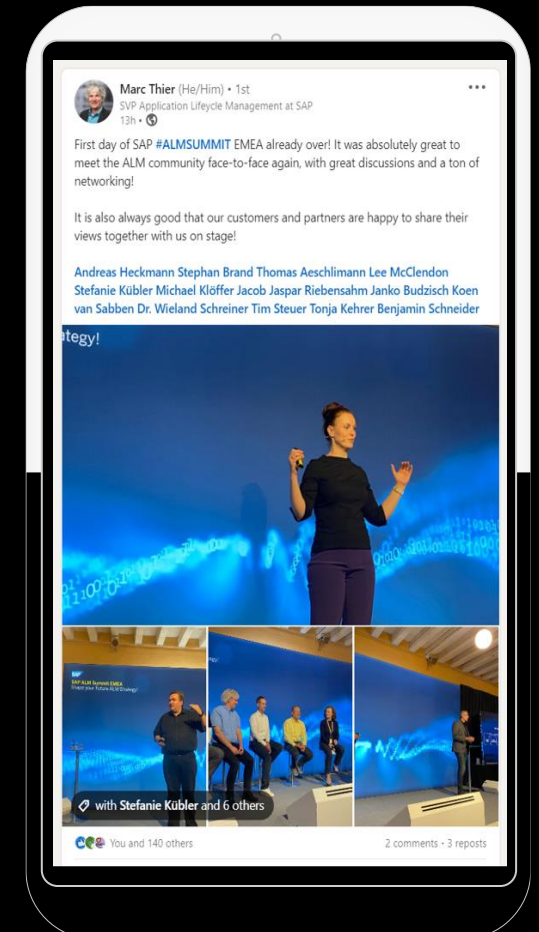
- 11 Main stage sessions
- 48 Break-out sessions
- 3 Customer influencing sessions
- 8 Live Demo sessions

100% of the external participants rated the content of the summit **as relevant or highly relevant**

Social Media coverage

12,07 K impressions

4,5 K impressions



Outlook SAP ALM Summit EMEA 2023 and Pre-Registration

- SAP ALM Summit EMEA 2023 will take place between October 9 and October 20 (exact date tbd)
- Location will be Manufaktur, Mannheim, Germany
- Are you interested in getting updates as soon as available?

Please scan the QR-code and sign up to our [notify-me-page](#)



Poll



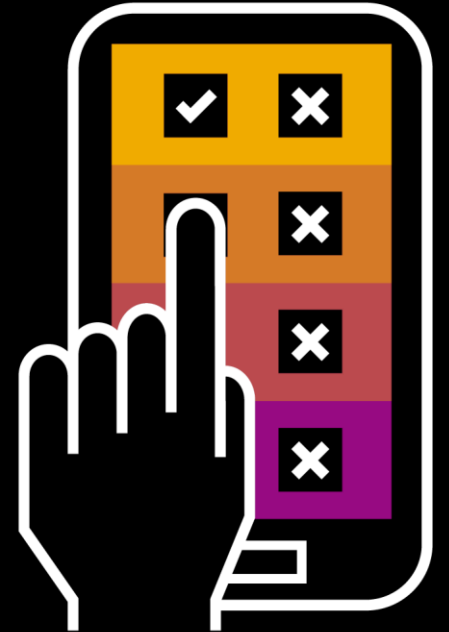
Let's ask some questions!



Please open www.menti.com

and use code 14 31 04 9

<https://www.menti.com/al68kzo92x94>



Upcoming Events



ALM Events: Save the date!

- DSAG ALM Thementage St. Leon-Rot: January 24 & 25 ([register here](#))
- SAP Community Call for SAP Cloud ALM Experts: Feb. 1
- SAP Community Call for ALM Partners: Feb. 8
- SAPInsider Conference Las Vegas, March 20 - 23 ([register here](#))
- DSAG-Technologietage Mannheim, March 22 – 23 ([register here](#))
- SAP ALM Partner Conference EMEA: planned for March 29 - 30
- SAP ALM Summit APJ, July 25 – 27, onsite



Find all ALM Events here:
<https://support.sap.com/alm-events>

Stay Updated: ALM Newsletter

Stay updated about the latest news in
Application Lifecycle Management!

Register now for our monthly ALM
newsletter here:

[Register here](#)



Mark your calendar!

The next SAP Community Call for ALM will take place on

January 18, 4pm CET / 10am EST.

Reminder: **Re-Register yourself** [here](#) to receive e-mail invites for future calls!

Q&A



Ask you questions here!

Please ask your questions!

Use the Q&A panel in the Zoom webinar to ask your questions.



Thank you.

Contact information:

Ben Schneider, SAP SE

sap_cxs_social_media@sap.com

