



Support Webcast: **SAP ONE Support Launchpad Migration to SAP for Me**

CIC, SAP
May, 2023

Public



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Agenda

- Why SAP for Me
- SAP for Me: the new central entry point for SAP support
- SAP for Me Demo
- Q&A

SAP's Primary Customer Experience Websites

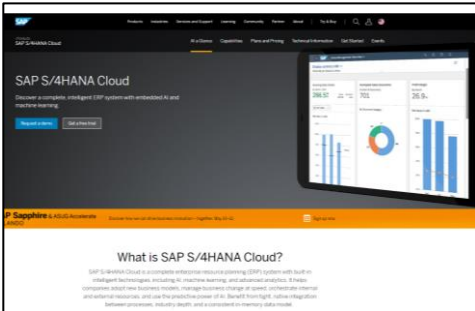
Simplifying our digital customer experience

SAP.com

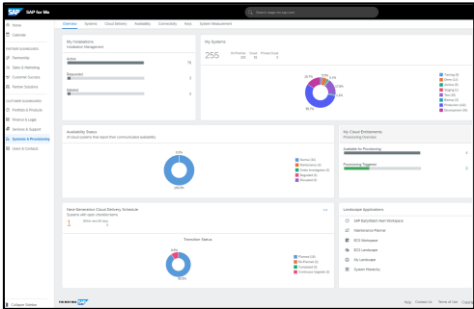
SAP Store

SAP for Me

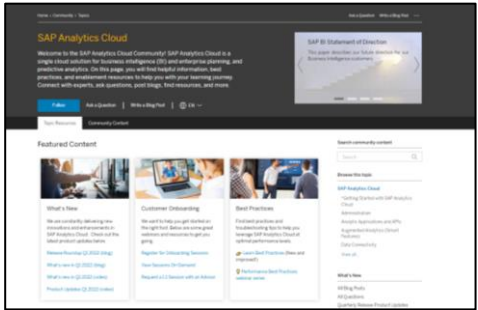
SAP Community



SAP



me



community

Access Types	Public Personal Professional	Public Personal Professional	Public Personal Professional
Target Group	All Users	Customers Partners	Customers Partners Consultants
Content Focus	Informative / eCommerce Content	Relevant, Complete, Self-Service Content	Social Content



Your digital companion on the journey to the intelligent enterprise.

Available in English, German, Japanese, Chinese, French, Portuguese, Spanish

Capabilities

YOUR DASHBOARDS

Benefits

YOUR ADVANTAGES

Access

YOUR EXPERIENCES

Knowledge

YOUR EXPERTISE

Portfolio & Products	Finance & Legal	Services & Support	Systems & Provisioning	Users & Contracts	Knowledge & Learning
Get a 360-degree view of your products, including road maps and innovations.	Review your SAP orders, licenses, invoices, consumption, and balance statements.	Review support cases and manage maintenance and support topics across your company.	Manage your cloud and on-premise systems, as well as their availability and status.	Access SAP contacts and manage roles in your company with self-service tools.	Explore opportunities to enhance your product skills.
Log in to SAP for Me with your S-User and experience the benefits of the portal in supporting you with daily challenges on the journey to the intelligent enterprise. The portal is also accessible via tablet or mobile phone: iOS link in Apple Store Android link in Google Play					
SAP for Me Landing Page	SAP for Me Community	SAP ONE Support Launchpad Transition to SAP for Me			

SAP for Me is now available 7
languages: English, German,
Japanese, Simplified Chinese,
French, Portuguese, and Spanish.

SAP for Me: the new central entry point for SAP support



SAP for Me will become the new personalized central entry point to SAP's support, replacing the SAP ONE Support Launchpad.

Overview

- SAP for Me will be the central entry point for SAP support.
- The new '**Get Support**' application will provide a step-by-step guided support experience by using artificial intelligence to predict the right product categorization and recommends the most suitable support channel.
- Together with this platform switch, there is a terminology change from 'incident' to '**case**'. Case is the new name for technical product help, formerly known as incident in SAP ONE Support Launchpad

Timeline



Starting **April 22, 2023***, when you access the SAP ONE Support Launchpad, you are redirected to **SAP for Me**. You will have the option to continue using the launchpad if needed until May 23rd.



Going forward, SAP for Me will be the central entry point, and the SAP ONE Support Launchpad homepage will be deprecated.

*Target dates may change depending on various conditions.

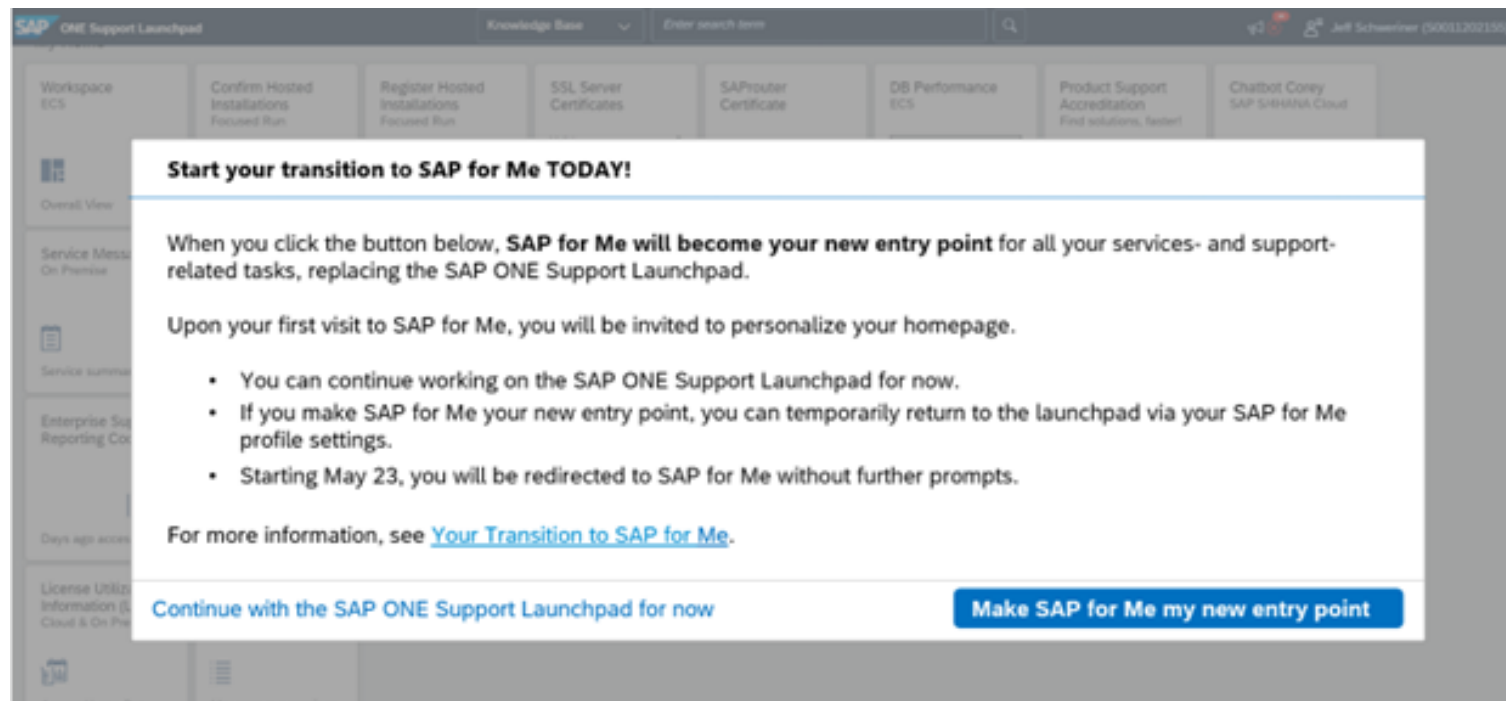
Access

- <https://me.sap.com/home>
- Download **SAP for Me** mobile application via Apple/Google Play Store



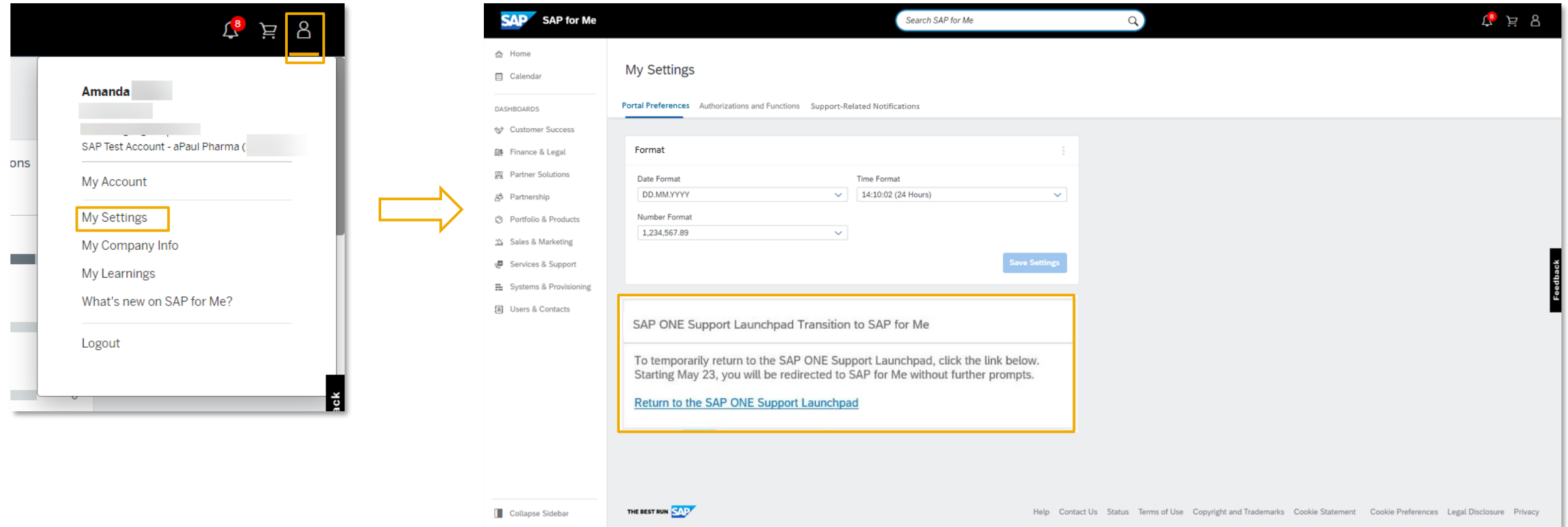
Make SAP for Me my new entry point

Redirect Pop-up in SAP ONE Support Launchpad planned to start on April 22, 2023*



Mock up image – may change in PROD system

Possibility to switch from SAP for Me back to SAP ONE Support Launchpad until final deprecation of the launchpad



Mock up image – may change in PROD system

SAP for Me Portal Demo

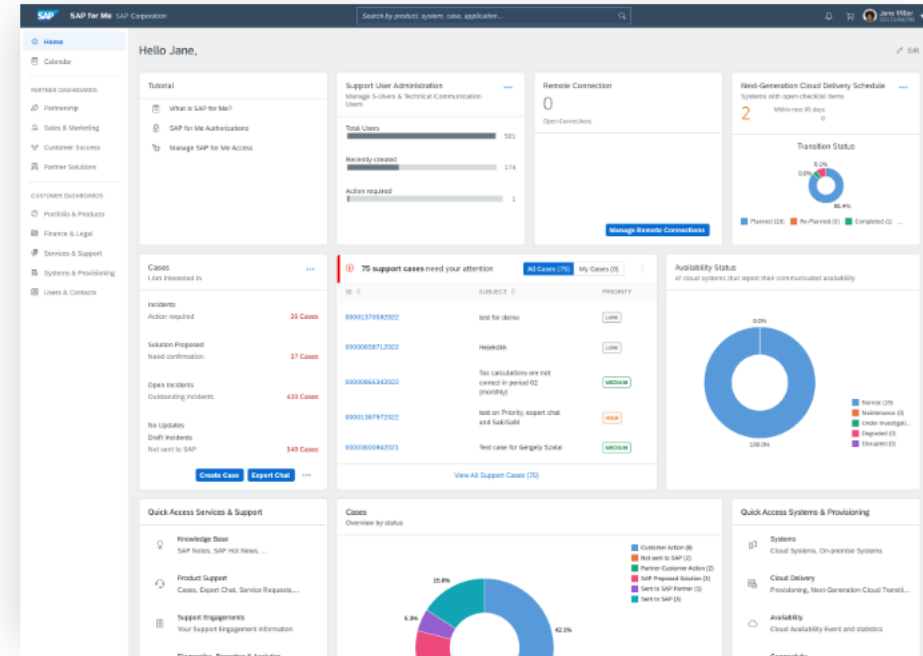


SAP for Me - Is made for You

Say hello to your digital companion

Sign In

Try our Demo



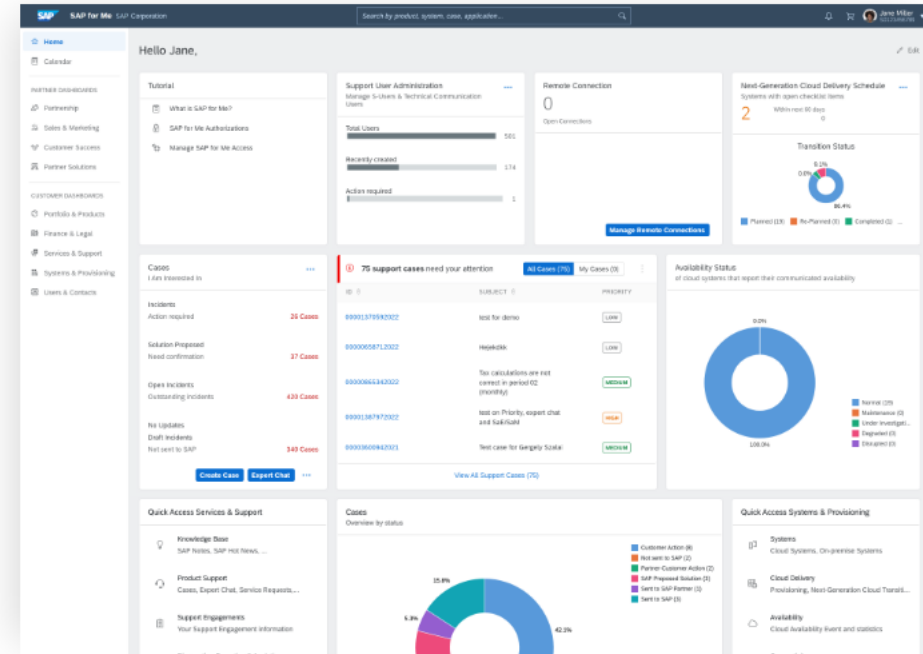
It's made for you

Comprehensive transparency about your SAP product portfolio, in one place.

In today's 24/7 business environment, time is an organization's most precious resource. SAP for Me is your digital companion to easily interact with SAP and get immediate guidance to the best

SAP for Me - Is made for You

Say hello to your digital companion

[Sign In](#)[Try our Demo](#)

It's made for you

Comprehensive transparency about your SAP product portfolio, in one place.

In today's 24/7 business environment, time is an organization's most precious resource. SAP for Me is your digital companion to easily interact with SAP and get immediate guidance to the best



This is what we found!

We believe that the following topics might interest you.
Feel free to select as many topics as you want to setup your **SAP for Me Home Page**.

My Solution Areas

Customer Relationship Management

Enterprise Management

Financial Management

Human Capital Management

Product Lifecycle Management

Spend Management

Supply Chain Management

Technology Platform

My Interests

Create or Edit Support Cases

Manage Users and Authorisations

Purchase

Check Usage Consumption

License Keys

Pay and Administer Invoices

Download Software

Support Knowledge Base and SAP Notes

Remote Connections

Monitor System Availability

Create Service Requests

System Management

My Interests as a Partner

Manage Competencies & Specializations

Manage Deals and Quotes

Customer Management

Register and Manage Projects

Manage Consultant Certifications

Manage Partnership

Solution Development

You will be able change your selection at any time.

[Back to previous step](#)

[Start using SAP for Me](#)

Welcome Test,



Welcome Back to SAP for Me

We updated your SAP for Me home page since your last visit. Go ahead and customize your home page however you like using edit mode.

[Edit My Preferences](#)

Get Started

- What is SAP for Me?
- Manage SAP for Me access
- SAP for Me authorizations
- Get started with SAP Support
- Get the App

Favorites (27 entries)

All Favorite Types

TITLE	TYPE
★ 12 - Individual solution without a specific SAP Note	SAP Notes & KBAs
★ 1582722023 - test	Cases
★ 1999997 - FAQ: SAP HANA Memory	SAP Notes & KBAs
★ 2213344 - Starting an Expert Chat with SAP Support [video]	SAP Notes & KBAs
★ 2751242018 - Test incident for demo	Cases
★ 510922023 - SAP4ME Phase One testing - Kenneth Maguire QA Team	Cases
★ C0020689359P(CLOUD)	Systems
★ CA12552195TID000000000740407221(CLOUD)	Systems
★ Cloud Platform Development	Products

Quick Access Systems & Provisioning

- Systems**
Cloud Systems, On-premise Systems...
- Availability**
Cloud Availability Event and statistics
- Provisioning**
Provision your cloud systems
- Cloud Delivery**
Next-Generation Cloud Transition
- Connectivity**
Remote Connection, Remote Access...
- Keys**
Manage Your SAP Key Management

Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

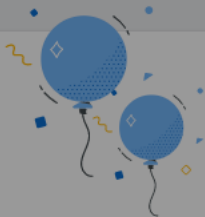
Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Welcome Test,



Get Started

- What is SAP for Me?
- Manage SAP for Me access
- SAP for Me authorizations
- Get started with SAP Support
- Get the App

Select interests

My Interests

- Check Usage Consumption
- Create Service Request
- Create or Edit Support Cases
- Download Software
- License Keys
- Manage Users and Authorisations
- Monitor System Availability
- Pay and Administer Invoices
- Purchase
- Remote Connections
- Support Knowledge Base and SAP Notes
- System Management

My Interests as a Partner

- Customer Management
- Manage Competencies & Specializations
- Manage Consultant Certifications
- Manage Deals and Quotes
- Manage Partnership
- Register and Manage Projects
- Solution Development

My Solution Areas

- Customer Relationship Management
- Enterprise Management
- Financial Management
- Human Capital Management
- Product Lifecycle Management
- Spend Management
- Supply Chain Management
- Technology Platform

Cancel

Save & See recommendations

Quick Access Systems & Provisioning

- Systems
Cloud Systems, On-premise Syste...
- Availability
Cloud Availability Event and statistics
- Provisioning
Provision your cloud systems
- Cloud Delivery
Next-Generation Cloud Transition
- Connectivity
Remote Connection, Remote Acces...
- Keys
License Keys, SAP Key, Migrate...

Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

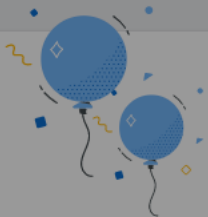
Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Welcome Test,



Get Started

- What is SAP for Me?
- Manage SAP for Me access
- SAP for Me authorizations
- Get started with SAP Support
- Get the App

Card Catalog

Search

☐ Include not authorized cards

SAP Cards

- ☒ **Favorites**
Lists all your Favorites.
- ☒ **Get Started**
Get Started with SAP for Me
- ☒ **Manage Users and Authorizations**
Lets user administrators request and administer S-user IDs and technical communication users for the... [More](#)
RECOMMENDED
- ☒ **My SAP Notes & KBAs**
Provides an at-a-glance view on updates of SAP Notes & KBAs that you have marked as a favorite. The ... [More](#)
RECOMMENDED
- ☒ **Quick Access Services & Support**
Quick Access to Services & Support Dashboard with direct access to the different detail areas.
RECOMMENDED
- ☒ **Quick Access Systems & Provisioning**
Quick Access to Systems & Provisioning Dashboard with direct access to the different detail areas.
- ☒ **Quick Access Users & Contacts**
Quick Access to Users & Contacts Dashboard with direct access to the different detail areas.
RECOMMENDED
- ☐ **SAP HotNews**
Access a full list of priority-1 (very high) SAP Notes which explain how to resolve or avoid

Done

Quick Access Systems & Provisioning

- Systems**
Cloud Systems, On-premise Systeme...
- Availability**
Cloud Availability Event and statistics
- Provisioning**
Provision your cloud systems
- Cloud Delivery**
Next-Generation Cloud Transition
- Connectivity**
Remote Connection, Remote Acces...
- Keys**
User Key, SAP Key, Migration

Welcome Amanda,

Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Cases

I Am Interested In

Incidents

Action required **49 Cases**

Solution Proposed

Need confirmation **36 Cases**

Open Incidents

Outstanding incidents **447 Cases**

No Updates

Within last 7 days **520 Cases**

High Priority

P1 & P2 incidents **74 Cases**

Draft Incidents

Not sent to SAP **339 Cases**

Create Case

Expert Chat

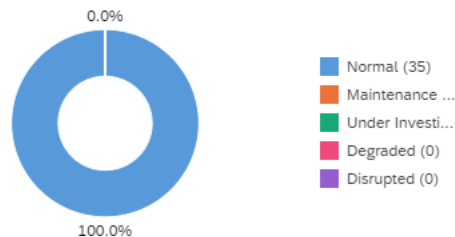
Schedule an Expert

Tutorial

- What is SAP for Me?
- SAP for Me authorizations
- Manage SAP for Me access
- Get started with SAP Support

Availability Status

of cloud systems that report their communicated availability



Favorites (11 entries)

All Favorite Types

TITLE	TYPE
★ (A11)	Systems
★ (AA1)	Systems
★ (AAA)	Systems
★ (AAA)	Systems
★ (DDD)	Systems
★ AAA(AAA)	Systems
★ Joris Test(AAA)	Systems

Software Download

items in basket

Access the SAP Software Center to download software.

Software Download

License Keys

Activate your SAP software by requesting or renewing license keys for your products.

Quick Access Systems & Provisioning

- Systems
Cloud Systems, On-premise Systems
- Cloud Delivery
Provisioning, Next-Generation Clou...
- Availability
Cloud Availability Event and statistics
- Connectivity
Remote Connection, Remote Acces...
- Keys
License Keys, SSCR Keys, Migratio...
- System Measurement
System Measurement Relevancy fo...

Quick Access Services & Support

- Knowledge Base
SAP Notes, SAP Hot News, ...
- Product Support

DASHBOARDS

🔗 Customer Success

💰 Finance & Legal

👥 Partner Solutions

🤝 Partnership

📦 Portfolio & Products

📈 Sales & Marketing

🛠 Services & Support

⚙ Systems & Provisioning

👤 Users & Contacts

🔍 Collapse Sidebar

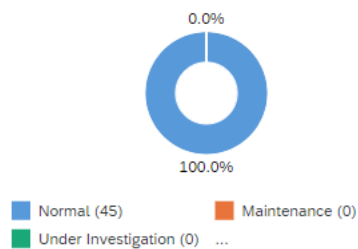
Welcome Amanda,

Get Started

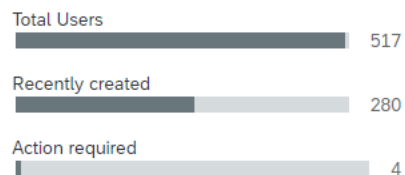
- 📋 What is SAP for Me?
- 🔒 SAP for Me authorizations
- ⚙ Manage SAP for Me access
- 🎧 Get started with SAP Support
- 📱 Get the App

Quick Access Systems & Provisioning

- 📁 Systems
Cloud Systems, On-premise Syste...
- ☁ Availability
Cloud Availability Event and statistics
- ⚙ Provisioning
Provisioning
- ✅ Cloud Delivery
Next-Generation Cloud Transition
- 🔗 Connectivity
Remote Connection, Remote Acces...
- 🔑 Keys

Availability Status
of cloud systems that report their
communicated availability

Support User Administration

Manage S-Users & Technical
Communication Users

Cases

I Am Interested In

Incidents

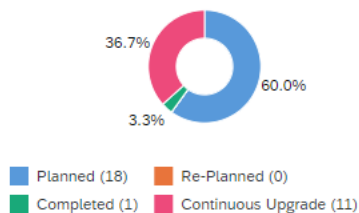
Action required 23 Cases

Next-Generation Cloud Delivery
Schedule

Systems with open checklist items

1 Within next 60 days 1

Transition Status



License Keys

Activate your SAP software by requesting or
renewing license keys for your products.

Request License Key

Favorites (11 entries)

All Favorite Types

TITLE

TYPE



🏠 Home

📅 Calendar

PARTNER DASHBOARDS

👤 Partnership

📊 Sales & Marketing

🤝 Customer Success

👥 Partner Solutions

CUSTOMER DASHBOARDS

📁 Portfolio & Products

📑 Finance & Legal

🛠️ Services & Support

⚙️ Systems & Provisioning

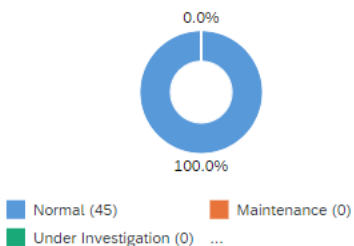
👤 Users & Contacts

🔒 Collapse Sidebar

Welcome Amanda,

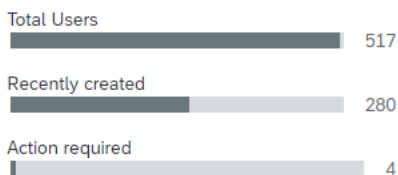
Availability Status

of cloud systems that report their communicated availability



Support User Administration

Manage S-Users & Technical Communication Users



Cases

I Am Interested In

Incidents

Action required **23 Cases**

Get Started

- 📋 What is SAP for Me?
- 🔑 SAP for Me authorizations
- ⚙️ Manage SAP for Me access
- 🎧 Get started with SAP Support
- 📱 Get the App

Quick Access Systems & Provisioning

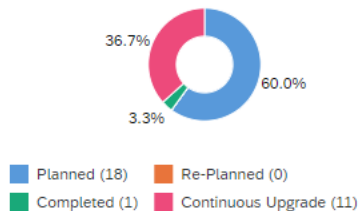
- 📁 Systems
Cloud Systems, On-premise Syste...
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Cloud Availability Event and statistics
- ⚙️ Provisioning
Provisioning
- 📋 Cloud Delivery
Next-Generation Cloud Transition
- 🔌 Connectivity
Remote Connection, Remote Acces...
- 🔑 Keys
...

Next-Generation Cloud Delivery Schedule

Systems with open checklist items

1 Within next 60 days **1**

Transition Status



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Favorites (11 entries)

All Favorite Types

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Welcome Amanda,

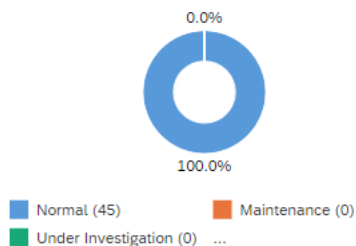
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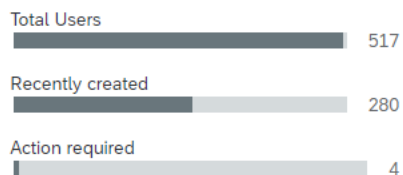
Quick Access Systems & Provisioning

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Cloud Systems, On-premise Syste...
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Cloud Availability Event and statistics
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Provisioning
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Next-Generation Cloud Transition
- 🔗 Connectivity
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Availability Status
of cloud systems that report their
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Support User Administration
Manage S-Users & Technical
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Cases
I Am Interested In

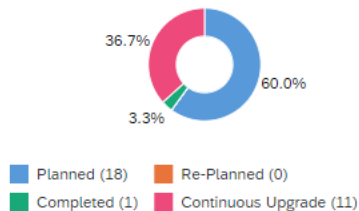
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Next-Generation Cloud Delivery
Schedule

Systems with open checklist items

1 Within next 60 days

Transition Status



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Request License Key

Quick Access Services & Support

- 💡 Knowledge Base
SAP Notes, SAP Hot News, ...
- 🎧 Product Support
Cases, Expert Chat, Service Reque...
- 📋 Support Engagements
Your Support Engagement informati...
- 📄 Diagnostics, Reporting & Analytics
SAP EarlyWatch Alert, Service Mes...
- 🖥 Application Lifecycle Management
Roadmap Viewer, Maintenance Pla...
- 🛠 ECS Workspace
Tools for SAP Enterprise Cloud Ser...
- 📘 Related Information
SAP Trust Center, Product Availabili...

Favorites (11 entries)

All Favorite Types

TITLE

TYPE

[Home](#)[Calendar](#)

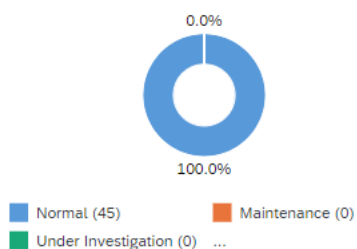
DASHBOARDS

[Customer Success](#)[Finance & Legal](#)[Partner Solutions](#)[Partnership](#)[Portfolio & Products](#)[Sales & Marketing](#)[Services & Support](#)[Systems & Provisioning](#)[Users & Contacts](#)

Welcome Amanda,

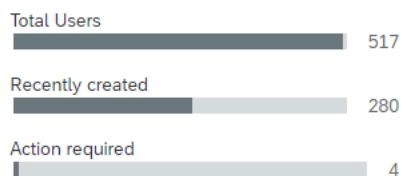
Availability Status

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Support User Administration

Manage S-Users & Technical Communication Users








Cases

I Am Interested In







Incidents

Action required **23 Cases**

Get Started

-  What is SAP for Me?
-  SAP for Me authorizations
-  Manage SAP for Me access
-  Get started with SAP Support
-  Get the App

Quick Access Systems & Provisioning

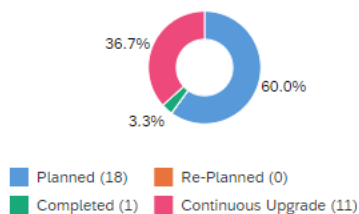
-  Systems
Cloud Systems, On-premise Syste...
-  Availability
Cloud Availability Event and statistics
-  Provisioning
Provisioning
-  Cloud Delivery
Next-Generation Cloud Transition
-  Connectivity
Remote Connection, Remote Acces...
-  Keys
...

Next-Generation Cloud Delivery Schedule

Systems with open checklist items

1 Within next 60 days **1**

Transition Status



License Keys

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[Request License Key](#)








Favorites (11 entries)

All Favorite Types

TITLE

TYPE

Quick Access Services & Support

-  Knowledge Base
SAP Notes, SAP Hot News, ...
-  Product Support
Cases, Expert Chat, Service R...
-  Support Engagements
Your Support Engagement info...
-  Diagnostics, Reporting & Analytics
SAP EarlyWatch Alert, Service Mes...
-  Application Lifecycle Management
Roadmap Viewer, Maintenance Pla...
-  ECS Workspace
Tools for SAP Enterprise Cloud Ser...
-  Related Information
SAP Trust Center, Product Availabili...

SAP Test Account

My Account

My Settings

My Company Info

My Learnings

What's new on SAP for Me?

Logout

Feedback

Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Welcome Amanda,

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Remote Connection, Remote Acces...
- Keys

Availability Status
of cloud systems th
communicated ava

Normal (45)
Under Investigation

Support User Ad
Manage S-Users &
Communication Us

Total Users
Recently created
Action required

Cases
I Am Interested In

Incidents
Action required

SAP KNOWLEDGE BASE (96756)

Show more

2896775 - test

Released on 25.02.2020 in LOD-SF-RMK-INT

1445886 - Test

Released on 17.03.2010 in CRM-IU-IC

3106727 - Test

Released on 11.10.2021 in BC-SYB-ASE

DASHBOARDS AND PAGES (2)

Overview

Partner Dashboards > Partnership > Overview

Diagnostics, Reporting & Analytics

Customer Dashboards > Services & Support > Diagnostics, Reporting & Analytics

CONTACTS (518)

Show more

Test01 CES

S0024308978

FCMS Test30

S0019895137

FCMS Test31

S0019895138

DOWNLOADS (2)

SAP Test Data Migration Server
Software Product

SAP Test Data Migration Server, business process library
extension
Software Product

SYSTEMS (67)

Show more

SAP Test Account - aPaul Pharma Test-Acc (SCP)

Quick Access Services & Support

Knowledge Base
SAP Notes, SAP Hot News, ...

Product Support
Cases, Expert Chat, Service Reque...

Support Engagements
Your Support Engagement informati...

Diagnostics, Reporting & Analytics
SAP EarlyWatch Alert, Service Mes...

Application Lifecycle Management
Roadmap Viewer, Maintenance Pla...

ECS Workspace
Tools for SAP Enterprise Cloud Ser...

Related Information
SAP Trust Center, Product Availabili...

All Favorite Types

TYPE

Welcome Amanda,

Get Started

- 📅 What is SAP for Me?
- 🔒 SAP for Me authorizations
- ⚙️ Manage SAP for Me access
- 🎧 Get started with SAP Support
- 📱 Get the App

Quick Access Systems & Provisioning

- 📁 Systems
Cloud Systems, On-premise Systeme...
- ☁️ Availability
Cloud Availability Event and statistics
- ⚙️ Provisioning
Provisioning
- 📋 Cloud Delivery
Next-Generation Cloud Transition
- 🔗 Connectivity
Remote Connection, Remote Acces...
- 🔑 Keys

Availability Status

Normal (45)
Under Investigation

Support User Accounts

Total Users

Recently created

Action required

Cases

I Am Interested In

Incidents

Action required

SAP KNOWLEDGE BASE (96756) Show more

2896775 - **test**
Released on 25.02.2020 in LOD-SF-RMK-INT

1445886 - **Test**
Released on 17.03.2010 in CRM-IU-IC

3106727 - **Test**
Released on 11.10.2021 in BC-SYB-ASE

DASHBOARDS AND PAGES (2)

Overview
Partner Dashboards > Partnership > Overview

Diagnostics, Reporting & Analytics
Customer Dashboards > Services & Support > Diagnostics, Reporting & Analytics

CONTACTS (518) Show more

Test01 CES
S0024308978

FCMS Test30
S0019895137

FCMS Test31
S0019895138

DOWNLOADS (2)

SAP **Test** Data Migration Server
Software Product

SAP **Test** Data Migration Server, business process library extension
Software Product

SYSTEMS (67) Show more

SAP **Test** Account - aPaul Pharma **Test**-Acc (SCP)

Quick Access Services & Support

- 💡 Knowledge Base
SAP Notes, SAP Hot News, ...
- 🎧 Product Support
Cases, Expert Chat, Service Reque...
- 📋 Support Engagements
Your Support Engagement informati...
- 📄 Diagnostics, Reporting & Analytics
SAP EarlyWatch Alert, Service Mes...
- 🖥️ Application Lifecycle Management
Roadmap Viewer, Maintenance Pla...
- 🔧 ECS Workspace
Tools for SAP Enterprise Cloud Ser...
- 📘 Related Information
SAP Trust Center, Product Availabili...

All Favorite Types

TYPE



Search In: SAP Notes & KBAs

SAP Notes & KBAs	96766
SAP Community	317280
SAP Support Wiki	8
SAP Support Portal	230
Product Documentation	25+
Guided Answers	351
SAP Litmos Training Cloud	

Filter By

More Filter Options

Clear

Component

<input type="checkbox"/> XX* (Miscellaneous)	13203
<input type="checkbox"/> BC* (Basis Components)	12166
<input type="checkbox"/> PY* (Payroll)	7554
<input type="checkbox"/> FI* (Financial Accounting)	5690
<input type="checkbox"/> SV-SMG* (SAP Solution Manager)	5435

Show More

96766 document(s) found

Sort By: Relevance



- ☐ **2088117 - New Instance Creation, **Test** Instance, Instance Refresh and Clone - Platform**
 This KBA provides an overview of the processes to have a new BizX instance, whether is a new Production or Test environments (test site); as well as refresh or clone of an existing instance....How do we get a new instance?...How do we refresh our test ins
 LOD-SF-PLT-REF (Instance Refresh) 14.07.2022 SAP Knowledge Base Article (15 people found this document helpful)
- ☐ **2249479 - Customer Vulnerability Assessment/ Penetration **Test** request - SAP SuccessFactors**
 How can Customers request for approval of Penetration Testing/ Vulnerability Assessment/ Vulnerability Management?
 LOD-SF-PLT-SEC (Security Reports) 02.08.2021 SAP Knowledge Base Article (4 people found this document helpful)
- ☐ **1955591 - NAST: How to **test** with standard and troubleshoot print / smartform output issues in MM-PUR**
 Various problems occur when you print/preview in Materials Management:...Message output...related issue in a purchase order....Short Dump...MOVE_CAST_ERROR...when clicking the Back button after previewing the Purchase Order Form....Purchase order is...not
 MM-PUR-GF-OC (Message determination and printing) 19.04.2022 SAP Knowledge Base Article (7 people found this document helpful)
- ☐ **1899365 - How to setup self-signed **test** SSL with ASE, SDK, SRS - SAP ASE**
 This is a "How To" guide to generate SSL certificates and encrypt traffic to SAP ASE.
 BC-SYB-ASE (Sybase ASE Database Platform (non Business Suite)) 12.07.2022 SAP Knowledge Base Article (3 people found this document helpful)
- ☐ **2269677 - OB52 | TK430 Client XXX has status 'not modifiable' in **test** system**
 Message TK430 Client XXX has status 'not modifiable' appears in a test system
 FI-GL (General Ledger Accounting) 08.02.2022 SAP Knowledge Base Article (10 people found this document helpful)
- ☐ **2836996 - How to **test** https connection for SAP Note download after the execution of task list SAP_BASIS_CONFIG_OSS_COMM configuration**
 Task list SAP_BASIS_CONFIG_OSS_COMM (according the SAP Notes...2827658...or...2793641) was used to setup/configure the new https based Support Backbone Communication connection s . One of this configured connection is used by Note Assistant transaction..
 BC-INS-TC-CNT (Automation Content) 09.02.2022 SAP Knowledge Base Article (6 people found this document helpful)
- ☐ **1657731 - How to find Cookbook "Settlement Control" / How to **test** a clearing variant in transactions FP06/FPCJ**
 Where can I find additional information about clearing control?...
 XX-PROJ-FI-CA (obsolete: Please use Component FI-CA instead) 05.02.2020 SAP Knowledge Base Article (6 people found this document helpful)

Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Welcome Amanda,

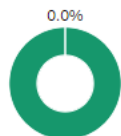
Next-Generation Cloud Delivery Schedule

Systems with open checklist items

3

Within next 60 days
3

Transition Status



Planned (0) Re-Planned (0)
Completed (28) Continuous Upgrade (0)

License Key

Activate your SAP software by requesting or renewing license keys for your products.

Request License Key

Get Started

- What is SAP for Me?
- Manage SAP for Me access
- SAP for Me authorizations
- Get started with SAP Support
- Get the App

Quick Access Systems & Provisioning

- Systems
Cloud Systems, On-premise Syste...
- Availability
Cloud Availability Event and statistics
- Provisioning
Provision your cloud systems
- Cloud Delivery
Next-Generation Cloud Transition
- Connectivity
Remote Connection, Remote Acces...
- Keys
License Key, SAP Key, M...

Quick Access Services & Support

- Knowledge Base
SAP Notes, SAP Hot News, ...
- Product Support
Cases, Expert Chat, Service Reque...
- Support Engagements
Your Support Engagement informati...
- Diagnostics, Reporting & Analytics
SAP EarlyWatch Alert, Service Mes...
- Application Lifecycle Management
Roadmap Viewer, Maintenance Pla...
- ECS Workspace
Tools for SAP Enterprise Cloud Ser...
- Related Information
SAP Trust Center, Product Availabili...

Manage Users and Authorizations

Manage S-Users & Technical
Communication Users

Total Users



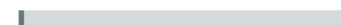
610

Recently created



388

Action required



2

Cases

I Am Interested In

Incidents

Action required 28 Cases

Solution Proposed

Need confirmation 35 Cases

Open Incidents

Outstanding incidents 527 Cases

No Updates

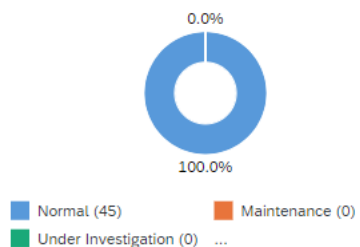
Within last 7 days 574 Cases

Welcome Amanda,

✎ Edit

Availability Status

of cloud systems that report their communicated availability



License Keys

Activate your SAP software by requesting or renewing license keys for your products.

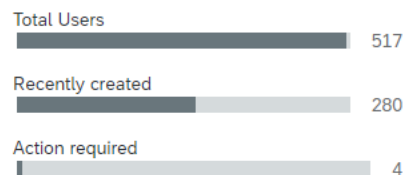
[Request License Key](#)

Get Started

- What is SAP for Me?
- SAP for Me authorizations
- Manage SAP for Me access
- Get started with SAP Support
- Get the App

Support User Administration

Manage S-Users & Technical Communication Users

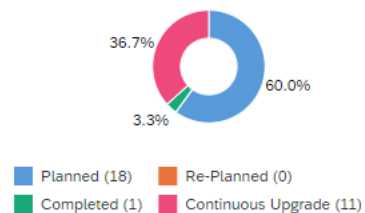


Next-Generation Cloud Delivery Schedule

Systems with open checklist items

1 Within next 60 days 1

Transition Status



Cases

I Am Interested In

Incidents	
Action required	23 Cases
Solution Proposed	
Need confirmation	37 Cases
Open Incidents	
Outstanding incidents	566 Cases
No Updates	
Within last 7 days	620 Cases

Quick Access Services & Support

- Knowledge Base
SAP Notes, SAP Hot News, ...
- Product Support
Cases, Expert Chat, Service Reque...
- Support Engagements
Your Support Engagement informati...
- Diagnostics, Reporting & Analytics
SAP EarlyWatch Alert, Service Mes...
- Application Lifecycle Management
Roadmap Viewer, Maintenance Pla...
- ECS Workspace
Tools for SAP Enterprise Cloud Ser...
- Related Information
SAP Trust Center, Product Availabili...








Quick Access Systems & Provisioning

- Systems
Cloud Systems, On-premise Syste...
- Availability
Cloud Availability Event and statistics
- Provisioning
Provisioning
- Cloud Delivery
Next-Generation Cloud Transition
- Connectivity
Remote Connection, Remote Acces...
- Keys
License Keys, SSCR Keys, Migratio...
- System Measurement
System Measurement Relevancy

Favorites (11 entries)

All Favorite Types


TITLE	TYPE
★ (A11)	Systems

-  Home
-  Calendar
- DASHBOARDS
-  Finance & Legal
-  Portfolio & Products
-  **Services & Support**
-  Systems & Provisioning
-  Users & Contacts

Demo: Services & Support

- Overview**
- KBAs & Notes
- Cases
- Service Requests
- Support Engagements
- Diagnostics, Reporting & Analytics
- ALM
- ECS Workspace
- More Resources


Popular Tasks




Get Support (Case, Chat, ...)

Service Requests Overview


New	2
To be Reviewed	1
In Progress	6


 Request New Service





View Cases

Contact the Customer Interaction Center (CIC)


 Chat

 Phone


 E-Mail




Find Product Documentation




Manage S-Users




Download Software



Request License Keys




Manage Remote Connections





Check Cloud Service Availability


In Focus

Get Started

 Welcome to Support

 Services and Support from SAP








 How-to Videos

 Spotlight News

Services & support-related articles from the [SAP News Center](#)

Forrester Consulting Study Shows How SAP MaxAttention Supported Better, Faster Cloud ...

The study concluded that SAP MaxAttention delivered an impressive three-year financial impact throughout the cloud journey.

-  Home
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-  Portfolio & Products
-  **Services & Support**
-  Systems & Provisioning
-  Users & Contacts

Demo: Services & Support

- Overview
- KBAs & Notes
- Cases**
- Service Requests
- Support Engagements
- Diagnostics, Reporting & Analytics
- ALM
- ECS Workspace
- More Resources

Case List

Report a Case

- Open Cases**
- My Open Cases
- Closed Cases
- Drafts
- Sessions

Standard

Status:

3 Items

Priority:

Last Update:

Within last 4 Weeks

System:

Select System(s)...

Created On:

dd.MM.yyyy - dd.MM....

Changed On:

dd.MM.yyyy - dd.MM....

Installation:

Select Installation(s)...

Reporter:

Select Reporter(s)...




Customer:

Select Customer(s)...

Go

Adapt Filters (1)

Cases (167) Updated at 15:13:27 Filter

ID	SUBJECT	STATUS	PRIORITY	INSTALLATION	SYSTEM / PRODUCT	COMPONENT	REPORTER	CUSTOMER	CREATED ON	UPDATED ON
 4338134 / 2023	ATF Test Case (STRY0169157)	Customer Action	Medium	0090119095 - SFSF - Edit	CLOUD	Onboarding (LOD-SF-OBDO)	SAP	1208936 - SAP Test Account - aPaul Pharma Test-Account AGS Data Quality	05.04.2023 at 01:21:35	05.04.2023 at 01:23:11
 4338098 / 2023	ATF_Test	Customer Action	Medium	0090119095 - SFSF - Edit	CLOUD	Analytics & Reporting (Ad Hoc, YouCalc, ORD) (LOD-SF-ANA)	Tester A HCSM S0025151530		05.04.2023 at 00:55:16	05.04.2023 at 00:56:19
 4338038 / 2023	ATF_Test	SAP Proposed Solution	Medium	0090119095 - SFSF - Edit	CLOUD	Analytics & Reporting (Ad Hoc, YouCalc, ORD) (LOD-SF-ANA)	Tester A HCSM S0025151530		04.04.2023 at 22:37:42	04.04.2023 at 22:40:05

DASHBOARDS

Finance & Legal

Portfolio & Products








Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar


Service Requests								
All RequestsMy Requests		Area:		Status:		Search	Request New Service	View Closed
ID	AREA	ENTITY	TITLE	STATUS	CREATED AT & BY	EXECUTION TIME	CATEGORY	CHARGEABLE
3784621	Enterprise Cloud Services	0001208936 / SAP Test Account - aPaul Pharma Test-Account AGS Data Quality	GDPR notification for hyperscale provider GCP or AWS	In Progress	13.10.2022, 01:13:10 S0022534352	13.10.2022, 02:19:00	Non-Chargeable / Free Service	NO
3780041	Enterprise Cloud Services	0001208936 / SAP Test Account - aPaul Pharma Test-Account AGS Data Quality	GDPR notification for hyperscale provider GCP or AWS	In Progress	12.10.2022, 18:06:51 S0022534352	12.10.2022, 19:10:00	Non-Chargeable / Free Service	NO
3771041	Enterprise Cloud Services	0001208936 / SAP Test Account - aPaul Pharma Test-Account AGS Data Quality	GDPR notification for hyperscale provider GCP or AWS	In Progress	11.10.2022, 17:11:36 S0020916202	12.10.2022, 18:48:00	Non-Chargeable / Free Service	NO
3771021	Enterprise Cloud Services	0001208936 / SAP Test Account - aPaul Pharma Test-Account AGS Data Quality	GDPR notification for hyperscale provider GCP or AWS	In Progress	11.10.2022, 17:10:49 S0009460456	11.10.2022, 18:15:00	Non-Chargeable / Free Service	NO
3770991	Enterprise Cloud Services	0001208936 / SAP Test Account - aPaul Pharma Test-Account AGS Data Quality	GDPR notification for hyperscale provider GCP or AWS	In Progress	11.10.2022, 17:02:15 S0009460456	11.10.2022, 18:07:00	Non-Chargeable / Free Service	NO
3770981	Enterprise Cloud Services	0001208936 / SAP Test Account - aPaul Pharma Test-Account AGS Data Quality	GDPR notification for hyperscale provider GCP or AWS	In Progress	11.10.2022, 16:57:57 S0009460456	11.10.2022, 18:02:00	Non-Chargeable / Free Service	NO


-  Home
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- DASHBOARDS
-  Finance & Legal
-  Portfolio & Products
-  **Services & Support**
-  Systems & Provisioning
-  Users & Contacts


Services & Support


- Overview
- KBAs & Notes**
- Product Support
- Support Engagements
- Diagnostics, Reporting & Analytics
- Application Lifecycle Management
- ECS Workspace
- Related Information


SAP Notes & KBAs Overview

 SAP Notes vs Knowledge Base Articles

 Special SAP Notes & KBAs

 Note Assistant

 Side-Effects of SAP Notes



SAP Notes & KBAs Expert Search


Advanced selection criteria, which you can save for future re-use, let you to find precisely those notes that are relevant to you.

SAP HotNews

To be reviewed

44

5 of 44



3288917 - Handling unit ID sent incorrectly - i...
Program error, SCM-EWM-IF-... 1 month ago

3301383 - Aborted Hot/Warm -> Cold temper...
Program error, BW4-DM-DTO 1 month ago

2622660 - Security updates for the browser c...
Program error, BC-FES-BUS-... 1 month ago


3291483 - Important Corrections for Data Mi...
Installation information, CA-L... 2 months ago


3294368 - Wrong Order of Records in DTPs u...
Program error, BW4-DM-DTP 2 months ago

Favorite SAP Notes & KBAs

Updated Favorites

0 of 0





No items available.


New SAP Notes & KBAs

0 of 0



Updated SAP Notes & KBAs

0 of 0




SAP Security Notes

To be reviewed

79

3 of 79




2622660 - Security updates for the browser c...

SAP Legal Change Notes

Since Last Visit

days ago

No data available



0

Home

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DASHBOARDS

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Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

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Users & Contacts

Systems & Provisioning

Overview

Systems

Availability

Get Notified

Provisioning

Cloud Delivery

Connectivity

Keys

System Measurement

My Systems

322

On Premise 232 Cloud 90 Private Cloud 0



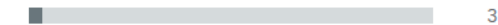
My Installations

Installation Management

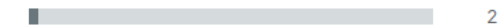
Active



Requested



Deleted



Landscape Applications

- SAP EarlyWatch Alert Workspace
- Maintenance Planner
- ECS Workspace
- ECS Landscape
- My Landscape
- System Hierarchy

Availability Status

of cloud systems that report their communicated availability

All

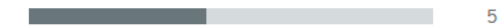


Provisioning Overview

0

cloud systems have been provisioned since your last visit

Available for Provisioning



Optimize Your systems

- Software Download Center
- Data Volume Management
- Technical Downtime Optimization
- Custom Code Analytics
- Financial Data Quality

Collapse Sidebar

Systems & Provisioning

Overview **Systems** Availability Get Notified Provisioning Cloud Delivery Connectivity Keys System Measurement

All Systems (322 entries) Customer: System Role:

SYSTEM	SYSTEM ID	SYSTEM ROLE	DEPLOYMENT MODE	INSTALLATION	SOFTWARE PRODUCT	CUSTOMER
★ Solution Manager 51	A05	Production	On-Premise	Dummy Installation	SAP Solution Manager	SAP Test
★ —	BQ7	Development	On-Premise	Dummy Installation	SAP Solution Manager	SAP Test
★ ST-CONT 710 Test System	BQ7	Development	On-Premise	Dummy Installation	SAP Solution Manager	SAP Test
★ Testsystem AGS Sissi	ERP	Archive	On-Premise	SAP Enterprise Resource Planning	SAP ERP	SAP Test Account - aPaul P...
★ —	M45	Development	On-Premise	Dummy Installation	SAP NetWeaver	SAP Test

5 entries per page < 1 2 3 ... 65 >

Public Cloud Systems on BTP (67 entries) Global Account: Subaccount: Solution Area:

Cloud Service: System Role:

SYSTEM	SYSTEM ROLE	DATA CENTER	CLOUD SERVICE	GLOBAL ACCOUNT	SUBACCOUNT
★ SAP Test Account - aP...	Test	Netherlands: Amsterdam	SAP Central Business Configuration	79211c1c-a36e-4c39-8055-fb1b52566b27	8f48314c-f44c-427e-8d55-190ee91be3...
★ SAP Product Explorer			SAP Product Explorer Management for cl...		

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- Partnership
- Portfolio & Products
- Sales & Marketing
- Services & Support
- Systems & Provisioning
- Users & Contacts

Systems & Provisioning / My BI 4 (BI4)

My BI 4 (BI4) ★

System Number

[License Key](#) [Remote Connection](#) [Edit](#) [Delete](#)

System Name	System ID	System Role	Installation	Customer
My BI 4	BI4	Production	change test test (20704393)	SAP Test Account - Prokesch Pharma (1249792)

General Support System Measurement

Installed Software Product (Version) (1 entry)

Standalone

SAP BusinessObjects Business Intelligence platform 4.1

Administration Information

Created On: 24.07.2014

Created By:

Last Changed On: 20.09.2017

Last Changed By:

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Systems & Provisioning / My BI 4 (BI4)

My BI 4 (BI4) ★

License Key Remote Connection Edit Delete

System Number

System Name My BI 4 System ID BI4 System Role Production Installation Customer SAP Test Account -

General Support System Measurement

System-specific SAP Notes/KBAs (1 entry)

NUMBER	TITLE	TYPE	CATEGORY	SOFTWARE PRODUCT	ALERT DATE
	While refreshing a web intelligence document from Chrome 110+ or Microsoft Edge 110+ the web page keeps loading indefinitely.	HOT	Note (Program error)	★ SAP BusinessObjects Business Intelligence platform	08.02.2023

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Systems & Provisioning

Overview

Systems

Availability

Get Notified

Provisioning

Cloud Delivery

Connectivity

Keys

System Measurement

Event Overview (1561...)

Past All Fut...

☐ SLA Relevance

☐ Favorite Only

Event Type:

Cloud Service:

Customer:

Data Center:

System:

Deployment Model:

ID	EVENT TYPE	CLOUD SERVICE	DATA CENTER	STATUS	START	END	SYSTEM NAME	CUSTOMER
EV20692542	Maintenance	SAP S/4HANA Cloud	Germany: Frankfurt	UPCOMING MAINTENANCE	22.07.2023 04:00	22.07.2023 16:00	my401062.s4hana.cloud.sap 742759544	SAP Test Account - aPaul...
EV20544968	Maintenance	SAP S/4HANA Cloud	Germany: Frankfurt	UPCOMING MAINTENANCE	08.07.2023 04:00	08.07.2023 16:00	my401062.s4hana.cloud.sap 742759544	SAP Test Account - aPaul...
EV20672577	Maintenance	SAP S/4HANA Cloud	Germany: Frankfurt	UPCOMING MAINTENANCE	01.07.2023 04:00	01.07.2023 16:00	my401062.s4hana.cloud.sap 742759544	SAP Test Account - aPaul...
EV19172254	Maintenance	SAP Jam Collaboration	Germany: Frankfurt	UPCOMING MAINTENANCE	25.06.2023 03:00	25.06.2023 07:00	C0020689359P 740174664	SAP Test - Prokesch Phar...
EV19172254	Maintenance	SAP SuccessFactors HXM Core	Germany: Frankfurt	UPCOMING MAINTENANCE	25.06.2023 03:00	25.06.2023 07:00	C0020689359P 740174333	SAP Test - Prokesch Phar...
EV19172254	Maintenance	SAP SuccessFactors Learning	Germany: Frankfurt	UPCOMING MAINTENANCE	25.06.2023 03:00	25.06.2023 07:00	MyProduction 740172620	SAP Test Account - aPaul...
EV19172254	Maintenance	SAP Jam Collaboration	Germany: Frankfurt	UPCOMING MAINTENANCE	25.06.2023 03:00	25.06.2023 07:00	my Cloud System 740172443	SAP Test Account - aPaul...
EV19172254	Maintenance	SAP SuccessFactors HXM	Germany: Frankfurt	UPCOMING MAINTENANCE	25.06.2023 03:00	25.06.2023 07:00	SFHCMRPD_3<219 5P!>	SAP Test Account - aPaul...

 Home Calendar

DASHBOARDS

 Customer Success Finance & Legal Partner Solutions Partnership Portfolio & Products Sales & Marketing Services & Support Systems & Provisioning Users & Contacts


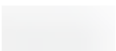

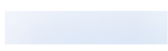

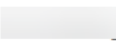
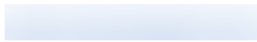

Users & Contacts

Overview

Partner Contacts

My Important Contacts

SAP Contacts

CONTACT	FUNCTION	EMAIL	PHONE
 	CEE - Ariba		
 	CEE - Business ByDesign		

SAP Passport

Benefit from single sign-on

311

Days to expire

Install an SAP Passport browser certificate on your computer and log on to SAP for Me and other SAP websites without your S-user ID and password.

[Renew your passport](#)

Manage Users and Authorizations

Manage S-Users & Technical Communication Users

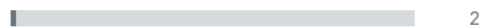
Total Users



Recently created



Action required



Manage My Partner Users

Access the Manage My Users app to create contacts and manage authorizations required for the partner dashboards in SAP for Me, as well as other partner...



Manage Service Partner Users

If you are a cloud customer's administrator, you can invite your partner's S-users to report cases on behalf of your company.



Important Contacts in My Company



ECS Contacts

Service Partner User Cockpit

0

Invitations waiting

🏠 Home

📅 Calendar

DASHBOARDS

👤 Customer Success

💰 Finance & Legal

👥 Partner Solutions

🤝 Partnership

📦 Portfolio & Products

📊 Sales & Marketing

🛠️ Services & Support

⚙️ Systems & Provisioning

👤 Users & Contacts

🔍 Collapse Sidebar

User Management

[Request User](#)

[Manage Services](#)

610 Users
 0 Requested Users
 263 Deleted Users
 821 Important Contacts
 Reports and Updates
 59 Auth. Packages
 Tech. Comm. Users
 2 Action Required

Users (610) ⓘ
Change Expiry Date
Assign Authorization Packages
Change Department
Delete

🔍
🔼
🔽
⚙️
🔄
⬇️

<input type="checkbox"/>	Last Name	First Name	User ID	User E-Mail	Customer Name	Customer Number	Country/Region	Department	Last Login	Requested By	Created On	Manage	Universal ID	Status	Expiry Date	Function
<input type="checkbox"/>					SAP Test - Prokesch Pharma Data Loa		Austria		Never		21.03.2023		Linked	Active	22.03.2025	>
<input type="checkbox"/>					SAP Test Account - aPaul Pharma		Germany		Never		18.03.2023		Linked	Active	19.03.2025	>
<input type="checkbox"/>					SAP Test Account - aPaul Pharma		Germany		20.03.2023		17.03.2023		Not Linked	Active	18.03.2025	>
<input type="checkbox"/>					SAP Test Account - aPaul Pharma		Germany	Demo-User OSLP - DO NOT DELETE	15.03.2023		15.03.2023		Linked	Active	31.12.9999	Cloud Administrator
<input type="checkbox"/>					SAP Test Account - aPaul Pharma		Germany		23.03.2023		15.03.2023		Not Linked	Active	31.12.9999	Cloud Administrator
<input type="checkbox"/>					SAP Test		Germany		16.03.2023		15.03.2023		Not Linked	Active	16.03.2025	>
<input type="checkbox"/>					SAP Test Account - aPaul Pharma		Germany	SAP for Me	Never		14.03.2023		Not Linked	Active	15.03.2025	>
<input type="checkbox"/>					SAP Test Account - aPaul Pharma		Germany	Demo-User OSLP - DO NOT DELETE	14.03.2023		10.03.2023		Linked	Active	31.12.9999	Cloud Administrator



Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Calendar

28.03.2023

☐ Favorite products only

Search

☒ Maintenance for cloud services

☒ License key expiry

☒ Schedule an Expert or Manager sessions

☐ Maintenance deliveries (patches etc.)

☒ Extranet release dates

☒ SAP Security Patch days

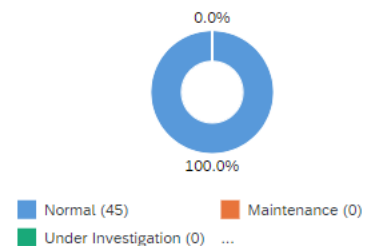
< Today > March 2023

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26 SAP SuccessFactors: ... SAP Extension Suite -...	27	28	1	2	3	4 SAP S/4HANA Cloud: ...
5 SAP SuccessFactors: ... SAP SuccessFactors: ...	6	7	8	9	10	11
12 SAP SuccessFactors: ... SAP SuccessFactors: ... SAP Integration Suite:...	13	14 SAP Security Patch D...	15 SAP Commerce Clou...	16	17	18 SAP S/4HANA Cloud: ... SAP Integration Suite:...
19 SAP SuccessFactors: ... SAP SuccessFactors: ...	20	21	22	23	24	25
26 SAP SuccessFactors: ... SAP SuccessFactors: ...	27	28	29	30	31	1 SAP S/4HANA Cloud: ... SAP S/4HANA Cloud: ...

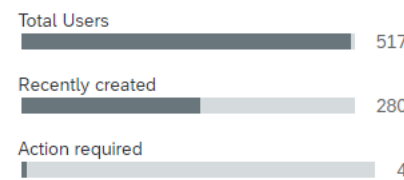
Welcome Amanda,

✎ Edit

Availability Status
of cloud systems that report their communicated availability



Support User Administration
Manage S-Users & Technical Communication Users



Cases
I Am Interested In

Incidents
Action required **23 Cases**

- Get Started**
- 📋 What is SAP for Me?
 - 🔑 SAP for Me authorizations
 - ⚙️ Manage SAP for Me access
 - 🎧 Get started with SAP Support
 - 📱 Get the App

Quick Access Systems & Provisioning

- 📁 Systems
Cloud Systems, On-premise Syste...
- ☁️ Availability
Cloud Availability Event and statistics
- ⚙️ Provisioning
Provisioning
- 📋 Cloud Delivery
Next-Generation Cloud Transition
- 🔌 Connectivity
Remote Connection, Remote Acces...
- 🔑 Keys

Next-Generation Cloud Delivery Schedule
Systems with open checklist items



License Keys

Activate your S...
renewing licens...

There are many ways to **influence** our work with your feedback.

SUGGEST A FEATURE
Influence SAP for Me development

CONTACT US
Contact Partner Support >
Contact Customer Support >

Quick Access Services & Support

Knowledge Base

How would you rate **SAP for Me** today?

★★★★★

Hide Feedback

Favorites (11 entries)

All Favorite Types

TITLE

TYPE

Customer Interaction Center Overview



Customer Interaction Center (CIC) is one of the main interfaces between customers and the SAP support organization. We are available **24 hours a day, 7 days a week, 365 days a year**, and provide a central point of contact for assistance with non-technical queries.

Overview

A contact channel for non-technical questions, such as:



Existing customer case enquires, e.g. status requests, speed up request, escalation requests



SAP for Me and SAP Support Portal navigation and applications, e.g. user management, license key request



S User and SAP Universal ID administration, e.g. unlocking users, authorization help, and password reset



Remote service requests

Benefits

CIC offers customers assistance in the following ways:

- ✓ Available 24 hours a day, 7 days a week, 365 days a year
- ✓ Service menu to select a specific product area, including SAP Ariba, SAP Concur, SAP Fieldglass, SAP Qualtrics SAP Success Factors
- ✓ Toll-free number accessible in most countries through landline phones and some mobile providers

Access

You can access CIC from the SAP Support Portal or through SAP ONE Support Launchpad

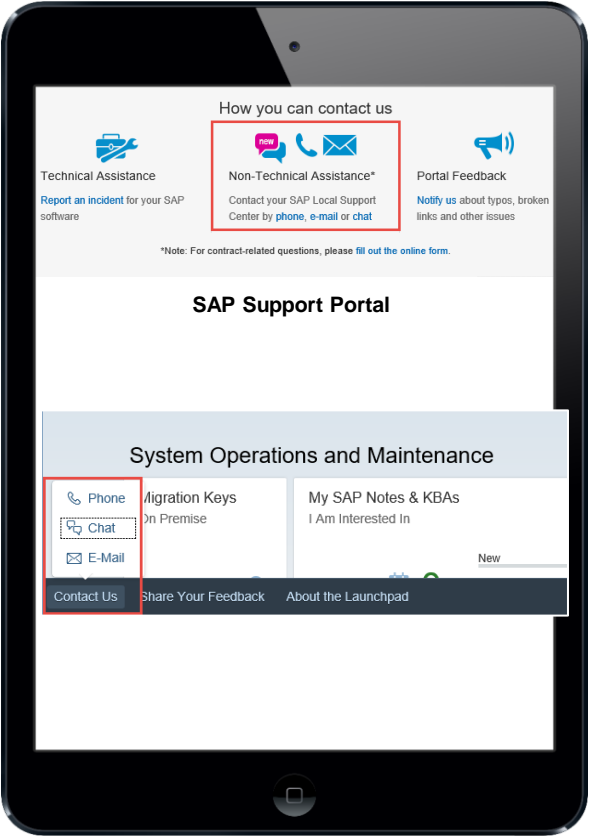
- [Chat with CIC](#)
- [Call CIC](#)
- [E-mail CIC](#)

Direct Access

Learn more here:

- [Interactive Video Package](#)
- [SAP Support Portal](#)
- [Reference Guide](#)
- [Webcasts](#)
- [#ASKCIC Support Videos](#)
- [CIC Blogs SAP Communities](#)

Preview



Questions?



SAP for Me

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Thank you.

Speaker's Name
Email

