



Support Webcast: ***Support*** applications in SAP for Me

John Bowley, SAP
April 19, 2023

Public





Agenda

Support applications in SAP for Me

- Introduction
- Walkthrough
- Q & A



Countdown

DAYS
3

...to go until we'll start the redirect from
SAP ONE Support Launchpad to SAP for Me

Support Applications Key Features

Get instant solutions to solve your product issues or engage with us using the '*get support*' application.

Describe Your Issue

Issue Categorization and
Prioritization

Support Channel
Recommender

Auto-proposed
Solutions

Personalized
Case Management

Omnichannel
Support

AI Predictor
Services

Best Action

Top Suggested
Knowledge

New
Case List

- Cross platform support interactions. e.g. start on SAP for Me portal and pick up on your mobile

- Product & Product Function categorization for faster routing
- Business impact guidance and definition

- Based on your issue the most suitable support channel will be recommended (Expert Chat, Ask an Expert Peer, Schedule an Expert, SAP Community, Case)

- Improved search and suggested knowledge (combine hot and trending solutions, and new search engine)

- Easy to use tabular lists (My Cases, Open Cases, Sessions, Drafts etc)
- Personalized filters and sorting



Agenda

Support applications in SAP for Me

- Introduction
- Walkthrough - Get Support (Case, Expert Chat...)
- Q & A

🏠 Home

📅 Calendar

DASHBOARDS

🏦 Finance & Legal

📦 Portfolio & Products

🛠️ **Services & Support**

⚙️ Systems & Provisioning

👤 Users & Contacts

Demo: Services & Support

Overview

KBAs & Notes

Cases

Service Requests

Support Engagements

Diagnostics, Reporting & Analytics

ALM

ECS Workspace

More Resources

Popular Tasks



Get Support (Case, Chat, ...)

Service Requests Overview

New	2
To be Reviewed	1
In Progress	6

[Request New Service](#)



View Cases

Contact the Customer Interaction Center (CIC)

- 🗣️ Chat
- ☎️ Phone
- ✉️ E-Mail



Find Product Documentation



Manage S-Users



Download Software



Request License Keys



Manage Remote Connections



Check Cloud Service Availability

In Focus

Get Started

- 📖 Welcome to Support
- 📖 Services and Support from SAP
- 📖 How-to Videos



Spotlight News

Services & support-related articles from the [SAP News Center](#)

Forrester Consulting Study Shows How SAP MaxAttention Supported Better, Faster Cloud ...

The study concluded that SAP MaxAttention delivered an impressive three-year financial impact throughout the cloud journey.

Feedback

Top Tasks



Get Support (Case, Chat, ...)



Manage S-Users



Manage Remote Connections

In Focus

Get Started

-  Welcome to Support
-  Services and Support from SAP
-  How-to Videos
-  Real-Time Support
-  Product Support Accreditation
-  For Cloud Partners: Support & Success
-  For Value Added Resellers: Support C...

Select Existing Draft

The following are the latest saved drafts:

My Drafts Other Drafts

Ledger consolidation gives error 1294

15.04.2023, 01:15:31 PM



Compensation adjustments not reflected in TTC letter

15.04.2023, 01:11:48 PM



Error 605 on syslogs in masterdb

15.04.2023, 01:08:33 PM



See More Drafts

Cancel

Report New Problem

00001740912023

test for case detail

MEDIUM

1 day ago

View All Support Cases (513)

Home

Calendar

DASHBOARDS

Customer Success

Finance & Legal

Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

Systems & Provisioning

Users & Contacts

Collapse Sidebar

Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

Customer: S-User:

- Basic Information
- Best Action

Short Description*

Please enter a short description

System*

Please select a system

Recommended Solutions

[Find More](#)



No Recommended Solutions

You can view recommended solutions related to your issue here.

Continue

Get Support (Case, Chat, ...)

Exit

Customer: S-User:

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- Partner Solutions
- Partnership
- Portfolio & Products
- Sales & Marketing
- Services & Support
- Systems & Provisioning
- Users & Contacts

- Basic Information** 1/2
- Best Action

Short Description *

Consolidated reporting column heading not displaying with the correct offset

System *

Please select a system

Recommended Solutions

[Find More](#)



No Recommended Solutions

You can view recommended solutions related to your issue here.

Continue

System List

Search by system ID, number, name, installation, product, or system URL.



Recently Used Favorite All

CLO - C0012552195T3 (TEST)

System Number: 740164789

Leading Product: SAP SuccessFactors HXM Core

A31 (PROD)

System Number: 850641080

Leading Product: SAP ERP 6.0

AAA - AAA (PROD)

System Number: 800064267

Leading Product: SAP Adaptive Server Enterprise 16.1

DDD (PROD)

System Number: 850042348

Leading Product: SAP BusinessObjects Business Intelligence platform 4.0

A11 (BACKUP)

System Number: 311834471

Leading Product: SAP NetWeaver 7.3

AAA (PROD)

System Number: 800025935

Leading Product: SAP BusinessObjects Business Intelligence platform 4.2

AS5 - test for demo (DEVELOP)

System Number: 850200612

Cancel

Exit

Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

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- Users & Contacts

- Basic Information 5/5
- Best Action

Short Description*

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⚠ Connections are currently closed or system access data has not been maintained for your selected system. To speed up case processing, please correctly maintain your remote connections for your selected system. Please also provide correct user roles, which are identical to where the reported error occurred.

Where appropriate, we suggest using the Semi Automatic Line Opener to allow SAP to open your system connection at any time. See SAP Note [797124](#).

System Details: [Open the system data](#)

System Access Data: **⊗** The access data has not been maintained. - [Click to maintain](#)

System Connection: **⊗** Connections are closed - [Click to maintain](#)

Product*

Product Function*

Priority*

Continue

Recommended Solutions [Find More](#)

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How to configure SSL certificates for Universe Client ToolsWhat is the support for SSL for database reporting...

BI-BIP-IDT KBA (How To)

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Get Support (Case, Chat, ...)

Exit

Customer: 1208936 - SAP Test Account

- Basic Information
- 5/5
- Best Action

Select a Product Function

Search by Product Function Name or Component ID/Name

Recently Used **Suggested** All

- Semantic Layer**
Semantic Layer
- Web Intelligence**
Web Intelligence
- .NET**
SDK > .NET
- Publishing and Scheduling**
Publishing and Scheduling
- Java**
SDK > Java

Cancel

Recommended Solutions

- RENDERING**
How to configure SSL Certificates for Universe Client Tools
How to configure SSL certificates for Universe Client Tools
What is the support for SSL for database reporting...
BIP-IDT KBA (How To)
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Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

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Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

Customer: [Redacted] S-User: [Redacted]

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- Basic Information 5/5
- Best Action

Short Description*
Consolidated reporting column heading not displaying with the correct offset

System*
AAA

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Product*
SAP BusinessObjects Business Intelligence platform

Product Function*
Semantic Layer

- Priority*
- Medium - Business Operations are affected but core business task flow continues.
 - Low - The problem has little to no influence on Business Operations and does not hinder daily tasks.
 - Medium - Business Operations are affected but core business task flow continues.**
 - High - Necessary Business Operations and tasks are seriously affected and cannot be executed.
 - Very High - Critical Impact on major Business Operations requiring 24/7 Customer and Support availability.

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- Basic Information** 4/5
- Best Action

Priority*

Very High - Critical Impact on major Business Operations requiring 24/7 Customer and Support availability.

We require some additional information for Very High cases in order to better understand the impact on your business and also to have a 24-hour contact available to work with us on your side.

Primary Contact*

Secondary Contact

Select a business impact category from the dropdown menu*

-- Please select a business impact category --

Business Impact*

Save

Continue

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Exit

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Primary Contact*

[Search] [Trash]

Secondary Contact

[Search] [Trash]

Select a business impact category from the dropdown menu* [?](#)

-- Please select a business impact category --

- Please select a business impact category --
- A productive Service/System is completely down.
- Core business processes affected.
- Go-live impacted.
- Security issue.

Save

Continue

Recommended Solutions

[Find More](#)

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Secondary Contact

Select a business impact category from the dropdown menu*

Is there a workaround?* Yes No Is there financial loss? Yes No

Number of Users Affected Since when is Production down?

Business Impact*

Continue

Recommended Solutions [Find More](#)

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Get Support (Case, Chat, ...)

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Product*

Product Function*

Priority*

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- Basic Information
- Best Action

Customers with the issue you are reporting usually find a solution quicker when they choose the following Channel:

Expert Chat

Alternative Channels:

Schedule an Expert Session

Create a Case

Open a Community Question

Ask an Expert Peer

Recommended Solutions

Find More

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Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

Customer: S-User:

Basic Information

What are you having an issue with?

Best Action

Create a Case

Detailed Information

0/1

Attachments

No File

Contacts

Submit

Continue

Recommended Solutions

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Get Support (Case, Chat, ...)

Exit

Customer: S-User:

Basic Information

Best Action

Create a Case

Detailed Information

0/1

Attachments

No File

Contacts

Submit

What are you having an issue with?

- Connections
- Universe
- Other

Continue

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Get Support (Case, Chat, ...)

Exit

Customer: S-User:

Basic Information

What are you having an issue with?

Universe

Please categorize your issue by choosing the option below that best fits your scenario.

Universe Design tool (UDT) Unv universe

Best Action

Create a Case

Please specify the specific driver and version used

ODBC driver version 8.6.4

This is a new Universe or existing?

Existing

Detailed Information

0/1

Attachments

No File

Contacts

Submit

Detailed Description *

Steps to Reproduce

Continue

Recommended Solutions

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This is a new Universe or existing?

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Detailed Information

1/1

Attachments

No File

Contacts

Submit

Detailed Description *

[Rich Text Editor Icons]

The existing universe has been in place for a considerable time but recent updates have caused the issue.

Steps to Reproduce

[Rich Text Editor Icons]

Continue

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[SAP GUI Desktop office Integration: Column heading is missing for one column while changing the view from ALV to Excel Inplace.](#)

In SAP GUI Desktop office Integration, column heading is missing in the "Format" worksheet tab while changing the...

BC-FES-OFFI Note (Program error)

[Nonsensical columns on "Composition" tab](#)

Component: Product Safety Module: Specification Management You open the ALV-based tab for compositions ...

EHS-BD-SPE Note (Program error)

TRENDING

[Best practices & pre-requisites on Windows while Install/Update/Patching BI](#)

Need to install/patch/update SAP BusinessObjects Business Intelligence Platform 4.x or SAP BusinessObjects Enterprise...

BI-BIP-INS KBA (How To)

[Web Intelligence report column headings are truncated when exported to PDF format](#)

Web Intelligence report column headings are truncated when exported to PDF format

BI-RA-WBI Note (Program error)

[SAP Query: Using queries](#)

ABAP reports are used at various points within the R/3 system

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Get Support (Case, Chat, ...)

Exit

Customer: [Redacted] S-User: [Redacted]

Basic Information

Best Action

Create a Case

Detailed Information

Attachments

No File

Contacts

1/1

Submit

Reporter*

Test Hybrid CET

Primary Phone: [Redacted]

Secondary Phone: [Redacted]

Email: [Redacted]

Secondary Contact

Select a Contact

Primary Contact

Select a Contact

System Opener

Select a Contact

Add New Contact

Continue

Recommended Solutions

Find More

SAP GUI Desktop office Integration: Column heading is missing for one column while changing the view from ALV to Excel Inplace.

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KBA (How To)

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BI-RA-WBI

Note (Program error)

SAP Query: Using queries

ABAP reports are used at various points within the R/3 system

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Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Customer: [Redacted]

- Basic Information
- Best Action
Create a Case
- Detailed Information
- Attachments
No File
- Contacts
1/1
- Submit

Reporter*

Test Hybrid
S0018132425 | CET

Primary Phone: +86-800551210
Secondary Phone: +49-5555555555
Email: arno.helmiling@sap.com

Secondary Contact

Select a Contact

Add New Contact

Select a Contact

Test AS 01

RD02 2023

email exists 3

Tommaso AAAAAAA

[Redacted]

Cancel

Recommended Solutions

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Nonsensical columns on "Composition" tab
Component: Product Safety Module: Specification Management You open the ALV-based tab for compositions ...

EHS-BD-SPE Note (Program error)

TRENDING
Best practices & pre-requisites on Windows while Install/Update/Patching BI
Need to install/patch/update SAP BusinessObjects Business Intelligence Platform 4.x or SAP BusinessObjects Enterprise...

BI-BIP-INS KBA (How To)

Web Intelligence report column headings are truncated when exported to PDF format
Web Intelligence report column headings are truncated when exported to PDF format

BI-RA-WBI Note (Program error)

SAP Query: Using queries
ABAP reports are used at various points within the R/3 system

Continue

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- Systems & Provisioning
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Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Customer: [Redacted]

- Basic Information
- Best Action
Create a Case
- Detailed Information
- Attachments
No File
- Contacts
1/1
- Submit

Reporter*

Test Hybrid
S0018132425 | CET

Primary Phone: +86-800551210
Secondary Phone: +49-5555555555
Email: arno.helmiling@sap.com

Secondary Contact

Select a Contact

Add New Contact

Select a Contact

John Bowley

Test AS 01

RD02 2023

email exists 3

Tommaso AAAAAAA

[Redacted]

Cancel

Continue

Recommended Solutions [Find More](#)

SAP GUI Desktop office Integration: Column heading is missing for one column while changing the view from ALV to Excel Inplace.
In SAP GUI Desktop office Integration, column heading is missing in the "Format" worksheet tab while changing the...

BC-FES-OFFI Note (Program error)

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- Users & Contacts

Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

Customer: [Redacted] S-User: [Redacted]

- Basic Information
- Best Action
Create a Case
- Detailed Information
- Attachments
No File
- Contacts
1/1
- Submit

Reporter*

Test Hybrid CET

Primary Phone: [Redacted]
Secondary Phone: [Redacted]
Email: [Redacted]

Primary Contact

John Bowley UK

Primary Phone: [Redacted]
Secondary Phone: [Redacted]
Email: [Redacted]

Secondary Contact

Select a Contact

System Opener

Select a Contact

Add New Contact

Continue

Recommended Solutions [Find More](#)

SAP GUI Desktop office Integration: Column heading is missing for one column while changing the view from ALV to Excel Inplace.
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BI-RA-WBI Note (Program error)

SAP Query: Using queries
ABAP reports are used at various points within the R/3 system

Collapse Sidebar

Get Support (Case, Chat, ...)

Exit

Customer: [REDACTED] S-User: [REDACTED]

Basic Information

Best Action

Create a Case

Detailed Information

Attachments

No File

Contacts

1/1

Submit

Reporter

Test S00

Primary P

Seconda

Email: ar

Seconda

Sele

Add New Contact

Please make sure the contact details are correct, Any changes made to other contacts will be stored at case level only.

Name

Design Team

Role

Primary Phone

Secondary Phone

Email

design-team2@myorg.co.uk

Time Zone

Cancel

Submit

Recommended Solutions

Find More

SAP GUI Desktop office Integration: Column heading is missing for one column while changing the view from ALV to Excel Inplace.

In SAP GUI Desktop office Integration, column heading is missing in the "Format" worksheet tab while changing the...

BC-FES-OFFI

Note (Program error)

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EHS-BD-SPE

Note (Program error)

TRENDING

Best practices & pre-requisites on Windows while Install/Update/Patching BI

Need to install/patch/update SAP BusinessObjects Business Intelligence Platform 4.x or SAP BusinessObjects Enterprise...

BI-BIP-INS

KBA (How To)

Web Intelligence report column headings are truncated when exported to PDF format

Web Intelligence report column headings are truncated when exported to PDF format

BI-RA-WBI

Note (Program error)

SAP Query: Using queries

ABAP reports are used at various points within the R/3 system

Add New Contact

Continue

Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

Customer: [Redacted] S-User: [Redacted]

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- Users & Contacts

- Basic Information
- Best Action
Create a Case
- Detailed Information
- Attachments
No File
- Contacts
1/1
- Submit

Reporter*

Test Hybrid CET

Primary Phone: [Redacted]
Secondary Phone: [Redacted]
Email: [Redacted]

Secondary Contact

Select a Contact

Case Contact

Design Team

Primary Phone:
Secondary Phone:
Email: design-team2@myorg.co.uk

Primary Contact

John Bowley UK

Primary Phone: [Redacted]
Secondary Phone: [Redacted]
Email: [Redacted]

System Opener

Select a Contact

- Recommended Solutions** [Find More](#)
- [SAP GUI Desktop office Integration: Column heading is missing for one column while changing the view from ALV to Excel Inplace.](#)
In SAP GUI Desktop office Integration, column heading is missing in the "Format" worksheet tab while changing the...
BC-FES-OFFI Note (Program error)
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Add New Contact

Continue

Collapse Sidebar

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Partner Solutions

Partnership

Portfolio & Products

Sales & Marketing

Services & Support

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Users & Contacts

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Services & Support / Get Support (Case, Chat, ...)

Get Support (Case, Chat, ...)

Exit

Customer: S-User:

- Basic Information
- Best Action
 - Create a Case
- Detailed Information
- Attachments
 - No File
- Contacts
- Submit

The component shown is based on the information you have provided. You can change it if you think it is incorrect.

Component* BI-BIP-DF

Top Suggested Content

SAP Support engineers have used the below content to resolve similar issues in the past.

[SAP GUI Desktop office Integration: Column heading is missing for one column while changing the view from ALV to Excel...](#)

In SAP GUI Desktop office Integration, column heading is missing in the "Format" worksheet tab while changing the vie...

BC-FES-OFFI

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EHS-BD-SPE

Program error

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Need to install/patch/update SAP BusinessObjects Business Intelligence Platform 4.x or SAP BusinessObjects Enterprise (...)

BI-BIP-INS

How To

Alternative Support Channels

You can also get a solution by choosing from the following other available support channels.

[Open a Community Question](#)

[Expert Chat](#)

[Schedule an Expert Session](#)

[Ask an Expert Peer](#)

Submit Case



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- Walkthrough - Case List
- Q & A

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📅 Calendar

DASHBOARDS

🏦 Finance & Legal

📦 Portfolio & Products

🛠️ **Services & Support**

⚙️ Systems & Provisioning

👤 Users & Contacts

Demo: Services & Support

Overview

KBAs & Notes

Cases

Service Requests

Support Engagements

Diagnostics, Reporting & Analytics

ALM

ECS Workspace

More Resources

Popular Tasks



Get Support (Case, Chat, ...)

Service Requests Overview

New	2
To be Reviewed	1
In Progress	6

[Request New Service](#)



View Cases

Contact the Customer Interaction Center (CIC)

- 🗣️ Chat
- ☎️ Phone
- ✉️ E-Mail



Find Product Documentation



Manage S-Users



Download Software



Request License Keys



Manage Remote Connections



Check Cloud Service Availability

In Focus

Get Started

- 📄 Welcome to Support
- 📄 Services and Support from SAP
- 📄 How-to Videos



Spotlight News
Services & support-related articles from the [SAP News Center](#)

Forrester Consulting Study Shows How SAP MaxAttention Supported Better, Faster Cloud ...

The study concluded that SAP MaxAttention delivered an impressive three-year financial impact throughout the cloud journey.

Feedback

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- Services & Support**
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Services & Support

- Overview
- Knowledge Search
- Knowledge Base
- Product Support
- Cases**
- Service Requests
- Support Engagements
- Diagnostics, Reporting & Analytics
- Application Lifecycle Management
- ECS Workspace
- Related Information

Support & Maintenance

Get Support (Case, Chat, ...)

- Open Cases**
- My Open Cases
- Closed Cases
- Drafts
- Sessions

Standard

Status: Priority: Last Update: System: Created On: Changed On: Installation:

Reporter: Customer:

Go Adapt Filters (1)

Cases (162)

Updated at 14:32:27

ID	SUBJECT	STATUS	PRIORITY	INSTALLATION	SYSTEM / PRODUCT	COMPONENT	REPORTER	CUSTOMER	CREATED ON	UPDATED ON	AUTO CONFIRM DATE
4344727 / 2023	ATF Test Case (STRY0169157)	Customer Action	Medium	SFSF - Edit	SAP SuccessFactors Learning 2211 / MyProduction CLOUD	Onboarding (LOD-SF-OB)	SAP		15.04.2023 at 01:30:11	15.04.2023 at 01:37:07	14.05.2023
4344621 / 2023	ATF_Test	SAP Proposed Solution	Medium	SFSF - Edit	SAP SuccessFactors Learning 2211 / MyProduction CLOUD	Analytics & Reporting (Ad Hoc, YouCalc, ORD) (LOD-SF-ANA)	Tester A HCSM		14.04.2023 at 22:30:38	14.04.2023 at 22:32:57	14.05.2023
4344608 / 2023	ATF_Test	Customer Action	Medium	SFSF - Edit	SAP SuccessFactors Learning 2211 / MyProduction CLOUD	Analytics & Reporting (Ad Hoc, YouCalc, ORD) (LOD-SF-ANA)	Tester A HCSM		14.04.2023 at 22:23:56	14.04.2023 at 22:24:39	14.05.2023

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-  Calendar
- DASHBOARDS
-  Customer Success
-  Finance & Legal
-  Partner Solutions
-  Partnership
-  Portfolio & Products
-  Sales & Marketing
-  **Services & Support**
-  Systems & Provisioning
-  Users & Contacts

Services & Support

- Overview
- Knowledge Search
- Knowledge Base
- Product Support
- Cases**
- Service Requests
- Support Engagements
- Diagnostics, Reporting & Analytics
- Application Lifecycle Management
- ECS Workspace
- Related Information

Support & Maintenance

Get Support (Case, Chat, ...)

- Open Cases**
- My Open Cases
- Closed Cases
- Drafts
- Sessions

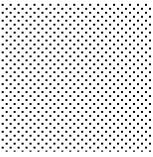
Standard ▾

Status: Priority: Last Update: System: Created On: Changed On: Installation:

Reporter: Customer:
Go Adapt Filters (1)

Cases (162)

Updated at 14:32:27   

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Services & Support

Overview Knowledge Search Knowledge Base Product Support **Cases** Service Requests Support Engagements Diagnostics, Reporting & Analytics Application Lifecycle Management ECS Workspace Related Information

Support & Maintenance

Get Support (Case, Chat, ...)

Open Cases My Open Cases Closed Cases Drafts Sessions

Standard *

My Views

- Standard
- My High cases
- My Very High cases

Save As Manage

Last Update: System: Created On: Changed On: Installation:

Customer(s) **Go** Adapt Filters (1)

Updated at 14:50:11

	STATUS	PRIORITY	INSTALLATION	SYSTEM / PRODUCT	COMPONENT	REPORTER	CUSTOMER	CREATED ON	UPDATED ON	AUTO CONFIRM DATE
	Customer Action	Medium	SFSF - Edit	SAP SuccessFactors Learning 2211 / MyProduction CLOUD	Onboarding (LOD-SF-OB)	SAP		15.04.2023 at 01:30:11	15.04.2023 at 01:37:07	14.05.2023
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Support applications in SAP for Me

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Services & Support Dashboard / ATF Test Case (STRY0169157)

ATF Test Case ([Redacted]) CUSTOMER ACTION

Case ID: 4344727 / 2023

[Export Case](#) [Close Case](#)

Component: Onboarding ([Redacted])

Priority & Business impact

Customer: [Redacted]

Medium

Created at: 15.04.2023, 02:30:11 AM

Last update at: 15.04.2023, 02:37:07 AM

Reporter: [Redacted]

Overview Attachments Solutions Contacts Action Plan Appointments

Case Discussion

[See Activity Log](#)



Updated 15.04.2023 at 12:30 AM by SAP

[Translate](#)

Info for Customer

ATF Test Case [Redacted]



Updated 15.04.2023 at 12:30 AM by SAP on behalf of (WCQ_PI)

[Translate](#)

Problem Description

A: [Redacted]

System:

[SAP SuccessFactors Learning 2211 / MyProduction](#)

Installation:

[Redacted]

Remote connection

Connections are closed [Maintain connection](#)

Login Details

The access data has not been maintained [Maintain details](#)

NO Data Processing

Collapse Sidebar

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Services & Support Dashboard / ATF Test Case (STRY0169157)

ATF Test Case ([redacted]) ★ CUSTOMER ACTION

Case ID: 4344727 / 2023

[Export Case](#) [Close Case](#)

Component: Onboarding ([redacted])

Priority & Business impact 

Customer: [redacted]

Medium

Created at: 15.04.2023, 02:30:11 AM

Last update at: 15.04.2023, 02:37:07 AM

Reporter: [redacted]

Overview Attachments Solutions Contacts Action Plan Appointments

Schedule An Expert

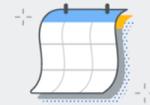
 Schedule a Session 

There are currently no items in this section.

 Past Sessions

 [Show History](#)

Schedule A Manager 



No SAM sessions found

Your product does not offer the Schedule a Manager service

 Collapse Sidebar



Questions?



Further Information

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Thank you.