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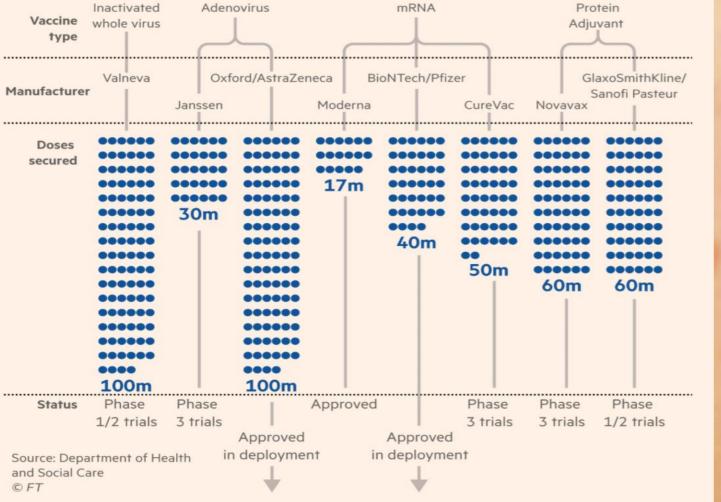
Introduction to the Business Technology Platform





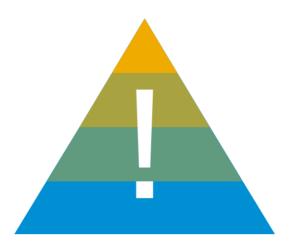
Agility to respond to unforeseen circumstances

The UK government was swift to secure deals from a number of manufacturers, to reduce reliance on any one provider. The UK has so far secured access to 367m doses from seven suppliers.





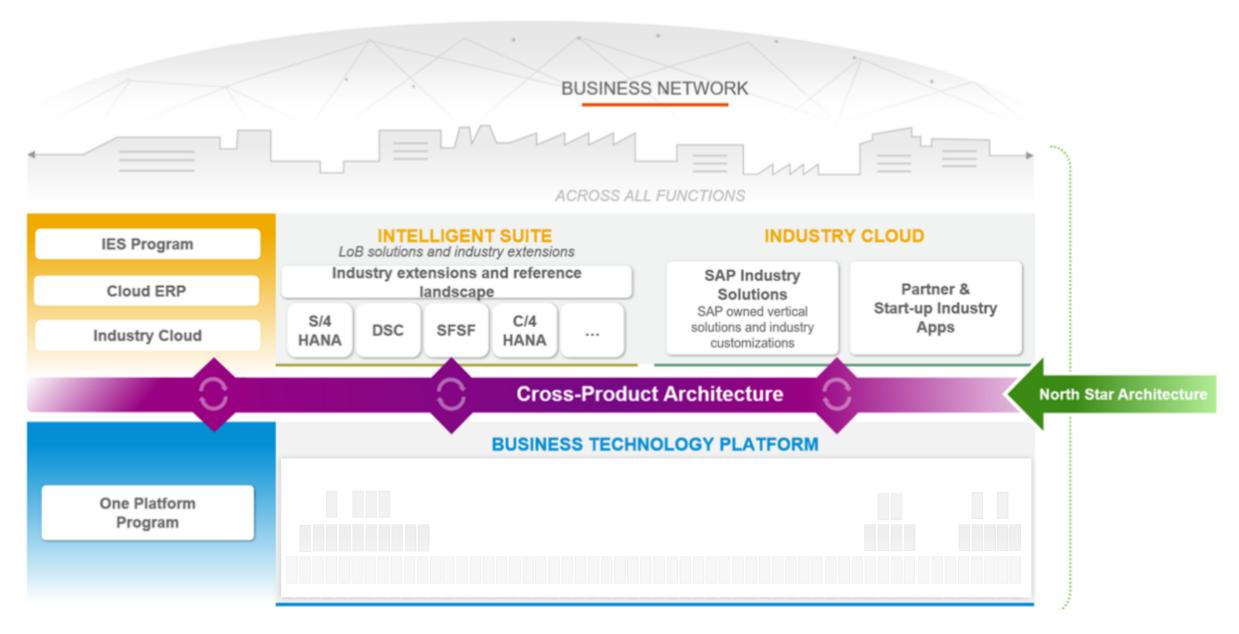
Automation of routine work with artificial intelligence (AI), digital dexterity, and hybrid work with distributed workforce will be three key trends impacting the future of work that CIOs should focus on, according to Gartner, Inc.



Enterprise AI and Process Automation technologies are expected to accelerate and have the potential to automate large swaths of routine fast, known and repeatable activities. Gartner forecasts global RPA software increases 19.5% in 2021, and continues to grow at double-digit rates through 2024. AI will also make inroads into many aspects of nonroutine and cognitive tasks performed by knowledge workers. Organizations that embrace a combination of humans and machines complementing each other's capabilities, will enable employees to perform their jobs more effectively than either human experts or AI-enabled machines working alone.— Gartner 2020

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Cross-Product Architecture in SAP's Product Strategy



But application landscapes are "messy" Heterogenous, Hybrid and Huge. Complexity is at an all-time high and Productivity is not



Hybrid, Multi-clouds



Devices and Bots



Business Networks, Collaboration

Platform Simplicity is Key Today and in the Future