Customer Influence & Adoption Our Offering

SAP Customer Engagement Initiative (CEI)

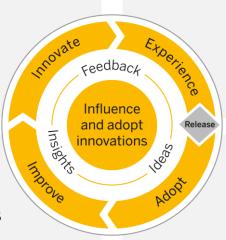
Discuss planned functionality with customers and partners to gain valuable input during development phase

SAP Customer Connection

Focused projects to decide on customer improvement requests for maintenance products

SAP Continuous Influence

Continuous collection and delivery of improvements for high-growth products



SAP Beta Testing

Customers can experience new SAP software before official release for early prototyping with customer specific data and processes

SAP Early Adopter Care

Engage in customer implementation projects to minimize project risk and support successful deployments of new SAP products

Innovate, Experience, Adopt, and Improve SAP Solutions

Project Start

- Define Timeline
- Define Program Objectives
- Delivery of innovation

Registration

- Confirm customer participation
- Sign legal documents
- Define Landscape setup

Customer Kick-off

- Scoping Workshop
- Define Scope per Customer
- Define project setup

COLLABORATE

- Regular alignment with SAP
- Share feedback

Project Closing

- Closing MeetingCollection &
- Consolidation
 Feedback

Improve with CI

- View
- VoteSubmit
- Improvement Requests



nnovate - SAP Customer Engagement Initiative (CEI)

Your impact on SAP

- Help SAP create products and solutions that meet customers' needs, reflect best business practices and realize process and technology innovations
- Opportunity to provide your feedback and engagement in all development phases

Experience - SAP Beta Testing

Your impact on SAP

 Opportunity to provide feedback on product functionality, usability and quality of new products and solutions before official release

Improve - SAP Continuous Influence

Your impact on SAP

- Benefit from an open channel to our customers for the continuous collection of improvement requests
- Get transparency on user feedback and priorities



Your impact on SAP

- Direct interaction with development, providing first hand feedback
- Bring in the customer voice to influence future releases



Feedback

Influence

Innovate, Experience, Adopt, and Improve SAP Solutions

Innovate - SAP Customer Engagement Initiative (CEI)

- SAP Guided Buying capability Search Results Page
- SAP Ariba Sourcing Middle East Region Requirements
- Consumer Grade Experience for Guided Procurement
- SAP Ariba Supplier Lifecycle and Performance Management: Registration Template
- SAP Ariba Network "Touchless" Supplier Onboarding
- Requirements for an end-to-end Contract Management process
- Levering SAP Ariba Sourcing for Construction Services
- SAP Procurement for Gig Economy
- SAP One Procurement

Improve - SAP Continuous Influence

- SAP Ariba Guided Buying
- SAP Ariba Strategic Sourcing
- SAP Ariba Procurement
- SAP Ariba Cloud Platform Services
- SAP Ariba Supplier Management
- SAP Business Network
- SAP Ariba Mobile Users
- Sap Ariba Supply Chain Collaboration

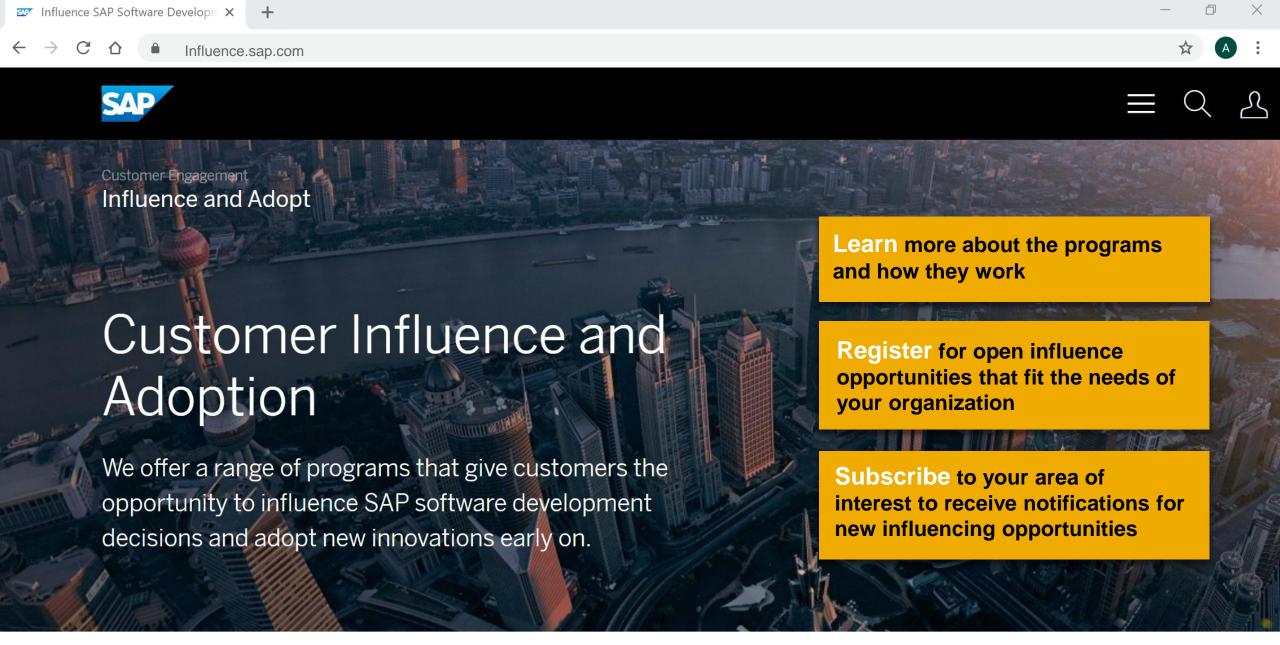
Experience - SAP Beta Testing

- SAP ERP integration for Spend Analysis
- SAP Ariba Guided Sourcing UX (Phase 1)
- SAP Ariba MRO Inventory Reservation

Adopt - SAP Early Adopter Care

- SAP Ariba Guided Sourcing UX (Phase 1)
- SAP Ariba MRO Inventory Reservation
- Unified Seller Experience (USE Seller Portal +Workbench)
- New Trading Partner Onboarding Experience
- SAP Ariba Catalog Search
- Source-to-Pay processes with SAP S/4HANA, SAP Ariba and/or SAP Fieldglass
- India GST Regulatory Changes
- SAP Ariba Team Buying

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