

### **Explore SAP solutions of the Suite Quality Coordinated Lifecycle Management**

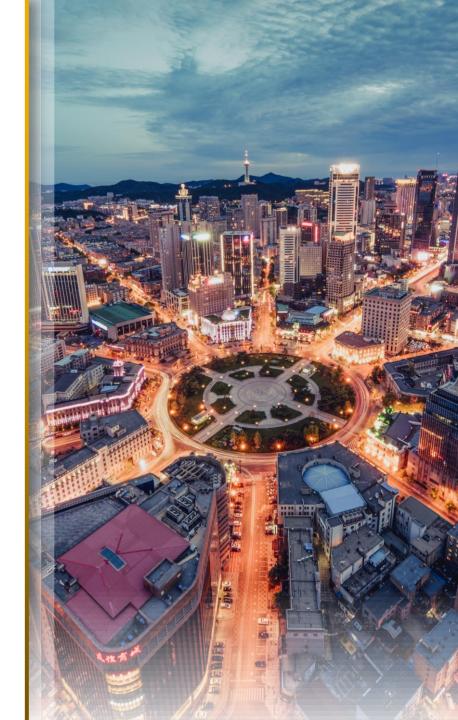
SAP Community Call Series about the SAP Integration Strategy

Carsten Puschke – Product Management; Cross Architecture; SAP SE Stefan Jakobi – Product Management; Cloud & Lifecycle Management; SAP SE

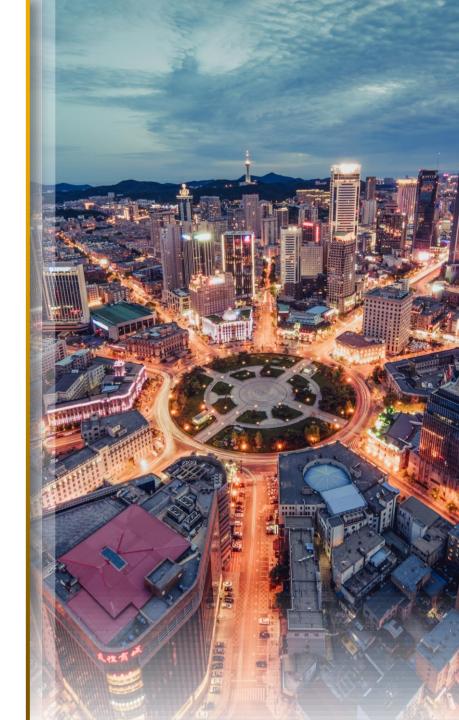
PUBLIC



- SAP's Integration Plan in the Cloud
- Suite Quality Coordinated Lifecycle Management
- Demo Cloud Integration Automation service
- Further "hands on" services & opportunities
- Key Take-Aways and your "must visit" LINKS



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#### SAP's Integration Plan in the Cloud

### **Intelligent Enterprise SAP's Integration Strategy**

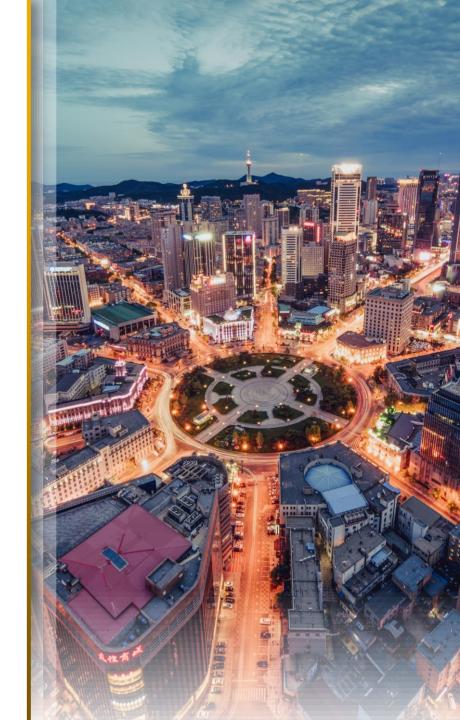
March 20	021	
UPDATED Intelligent Enterprises Are Integrated Enterprises SAP's Cloud Integration 2020 Highlights		Big picture for SAP's integrated intelligent suite
Intelligent enterprises are integrated enterprises. They apply advanced technologies and best practices within agile, integrated business processes. That's why a key part of SAP's strategy is integrating end-to-end processes - whether these span SAP, partner, or third-party solutions. 25% of enterprises would describe themselves as completely integrated <sup>1</sup>		End-to-end business process Integration along suite qualities
DELIVERING THE INTELLIGENT ENTERPRISE		SAP Business Technology Platform incl. SAP Integration Suite
		SAP's cloud integration 2020 highlights and outlook for 2021
Paulus Odvol Essevenia diudo August 2010 1/12		Integration strategy paper

SAP's Integration Plan in the Cloud

**Suite Qualities – Consistent Experience Along End-to-End Key** 



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### Suite Quality – Coordinated Lifecycle Management Motivation

### **Customer Pain Points**

### **Cloud Integration Automation**

 Scenario integration of cloud solutions from SAP was a manual process based on integration guides

### **Integration Monitoring**

 No correlation between messages in different systems that belong to same request. Central collection of distributed data for E2E analysis / visualization required

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### Suite Quality – Coordinated Lifecycle Management

Automated provisioning and integration setup

### **Motivation**

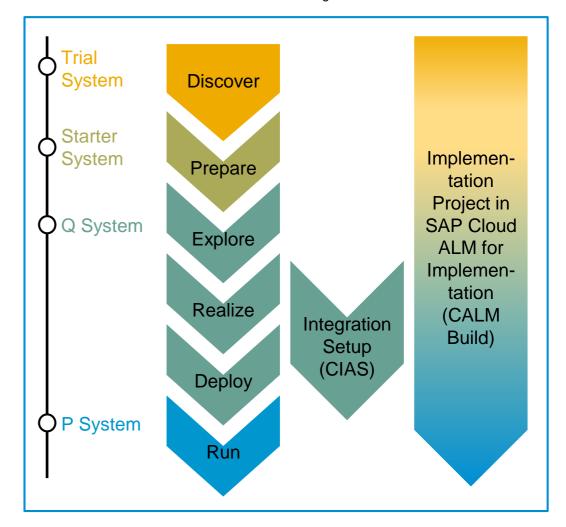
With **automated provisioning**, products are able to deliver **ready-to-use tenants** and **avoid** complicated **manual setup**.

### **Vision**

**Products** will be **provisioned automatically** after purchase. In addition, **up/down-selling** should be **highly automated** and should consume no manual customer effort at all.

### **User Story**

Customers get products automatically provisioned after contracting and enablement. Integration between newly provisioned and/or existing tenants is done during provisioning and requires only minimal user involvement and no developer skills.



CALM Build: SAP Cloud ALM for Integration CIAS: Cloud Integration Automation Service

### **Coordinated Lifecycle Management**

**Support core provisioning services** 

### **Solution**

- For the Intelligent Enterprise, two provisioning infrastructures are in focus, supporting a tight integration into the SAP landscape:
  - Service provider cockpit (SPC)
  - SAP commercialization infrastructure services (CIS)
- By focusing on these infrastructures, a harmonized provisioning process for the Intelligent Enterprise is ensured across all products and business processes.

### दुर्ध **Buying Decision** CRM@SAP **Trigger Product Provisioning** CIS SPC CLD **Create Product Tenants S/4**

### Check out SAP for Me me.sap.com

SPC: Service Provider Cockpit CLD: Cloud Landscape Directory

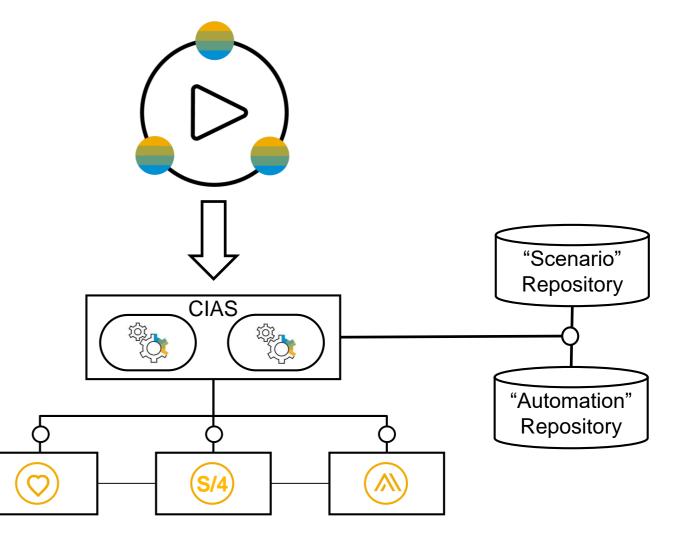
CIS: SAP Cloud - commercialization infrastructure services

### **Suite Quality – Coordinated Lifecycle Management**

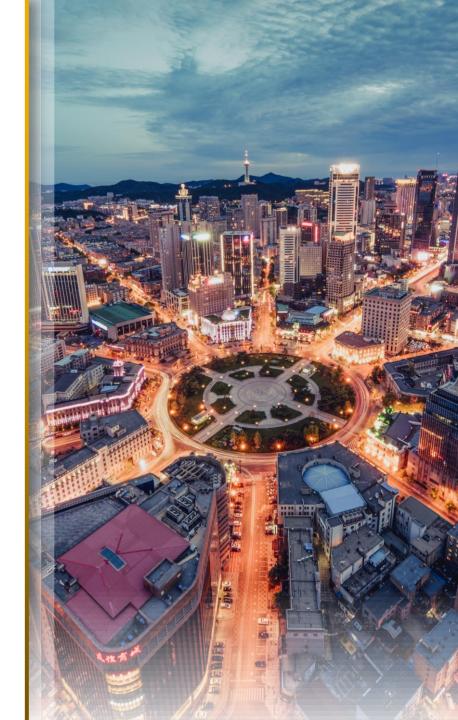
Guided and highly automated setup for customer managed integrations

### **Solution**

- Provide customers with a framework to automate setup of integration scenarios.
- Cloud Integration Automation service (CIAS) describes and executes integration scenarios.
- Cloud Integration Automation service procedures will contain tasks that are either automated or guided manual tasks based on workflows.



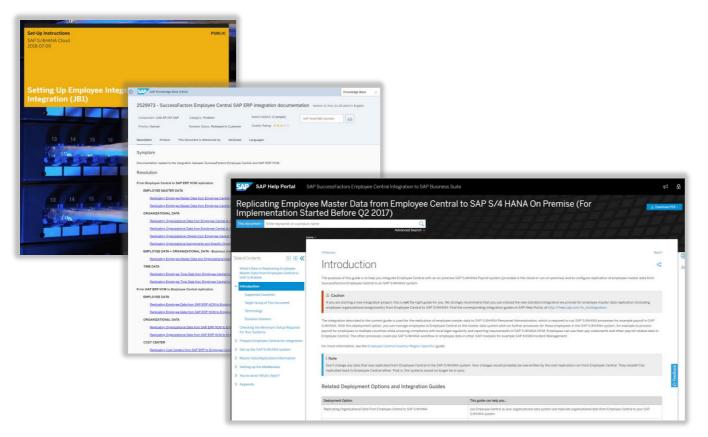
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- Demo Cloud Integration Automation service
- Further "hands on" services & opportunities
- Key Take-Aways



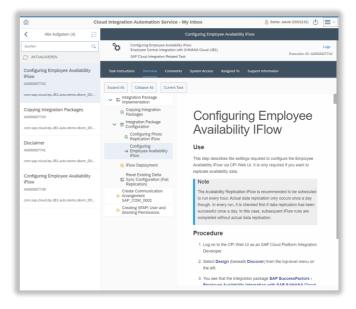
### **Cloud Integration Automation Service – In short**

Cloud Integration Automation Service is a framework that provides task based configuration procedures with automation

### Instead of PDFs, Notes, Help Pages...:



### You get one Workflow...:



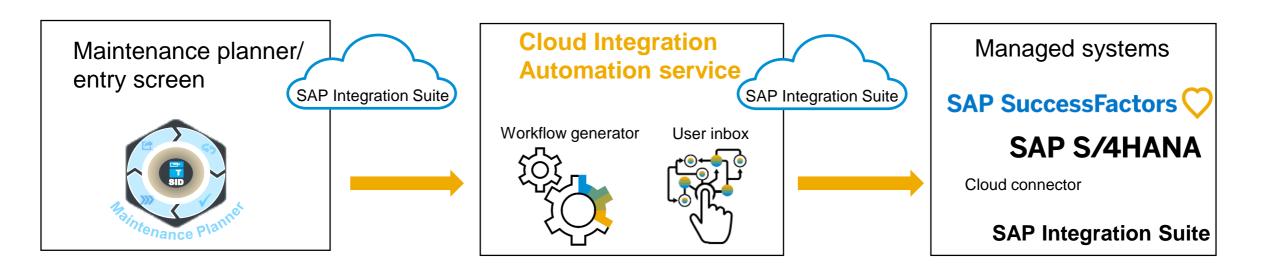
...Standardized, including system landscape information, partially automated, role based with integrated parameter management.

### **Cloud Integration Automation service**

### Step-by-step

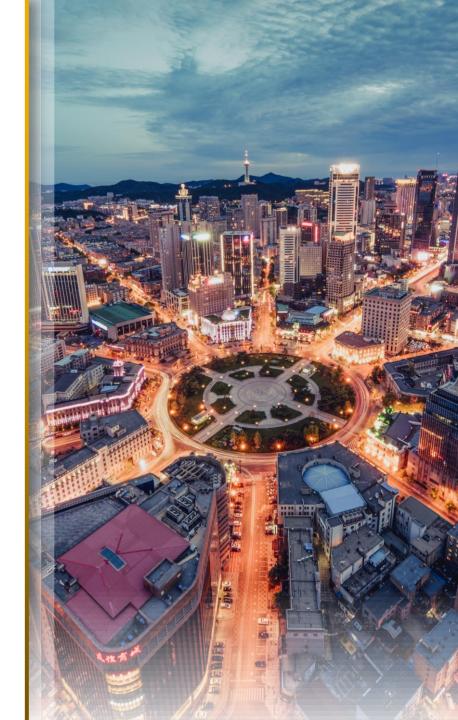
- 1. In the entry screen: choose an integration scenario and select the right systems
- 2. Use the Cloud Integration Automation service to generate a role-based workflow with predefined tasks
- In SAP Integration Suite workflow: assign the tasks to the right experts

### 4. Process the tasks from the workflow in the managed systems

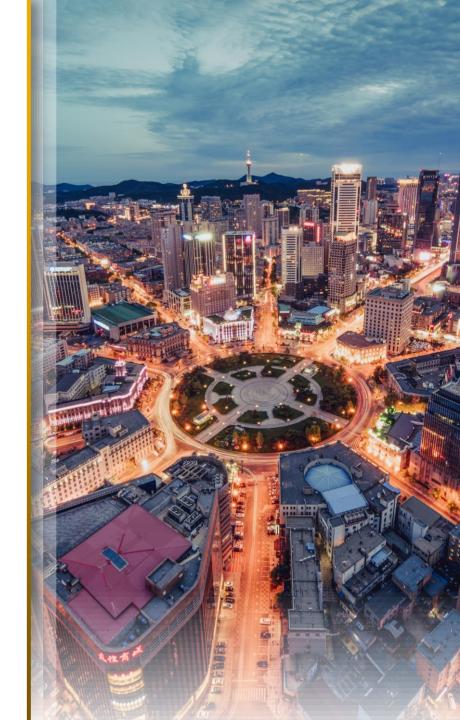


### Demo

### **Cloud Integration Automation service**



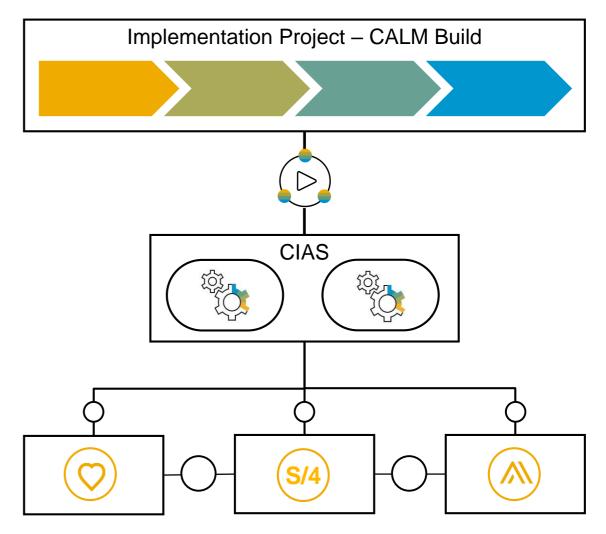
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### Suite Quality – Coordinated Lifecycle Management SAP Cloud ALM for implementation (CALM Build) and CIAS integration

### **Solution**

- Provide implementation projects to guide customers through all necessary tasks
- Provide all integration scenarios to customer which are required for business processes dependent on scoping decisions
- Automated setup using Cloud Integration Automation service workflow and automation procedures
- CALM Build orchestrates execution of Cloud Integration Automation procedures via tasks triggering either workflows or automations for all cloud products



### **Coordinated Lifecycle Management** Integration monitoring

### **Motivation**

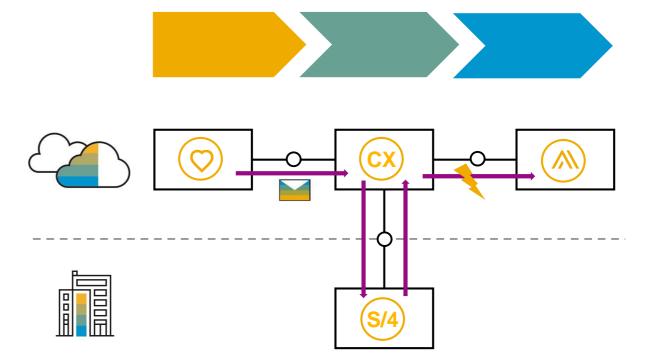
Integration monitoring enables end-to-end visibility from an integration perspective. It helps users responsible for integration aspects coming from IT and/or LoB to identify and resolve critical issues related to integration.

### **Vision**

Provisioning of **centralized integration monitoring** for **SAP Cloud ALM for operations (CRUN)** for cloud-centric customers as well as for on-premise operation platform **SAP Focused Run (FRUN).** 

### **User Story**

Data transfer processes between different SAP solutions are monitored using integration monitoring. **Errors are recognized automatically and the responsible teams are informed that they must be rectified** 

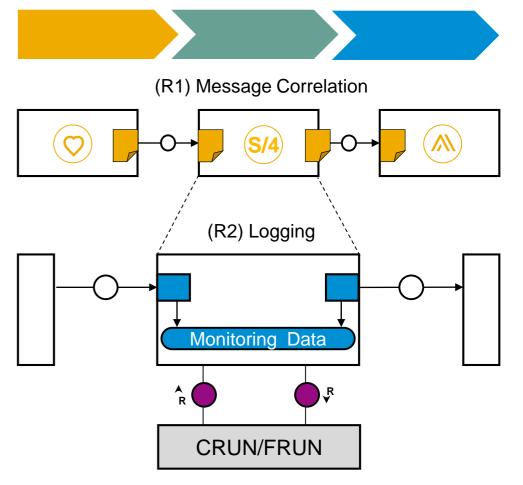


### **Coordinated Lifecycle Management**

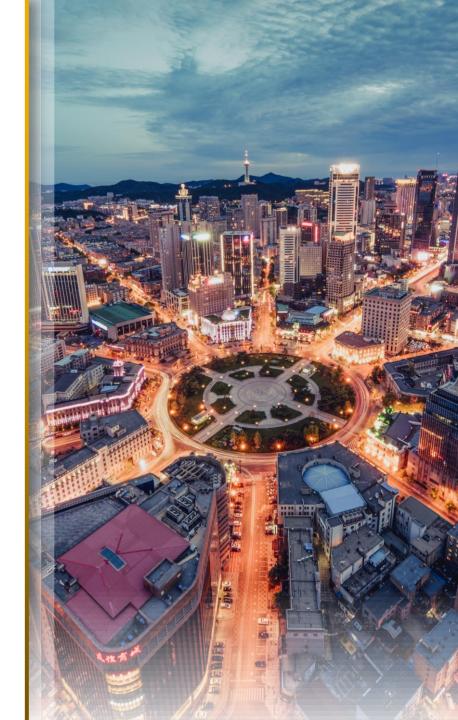
Implementation of SAP Passport and transfer logging data via pull or push API

### **Solution**

- SAP Passport as common correlation mechanism
- Logging of required information in all products
- CRUN/FRUN as central integration monitoring tools, data transfer via PUSH or PULL-based mechanism



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### **Customer Feedback on implemented Intelligent Enterprise (IE) Scenarios**



 Collect customer feedback on potential improvements with a focus on scenario functionality and technology guidelines (Suite Qualities) and share it with the respective Lines of Business and Product Teams



- Get "first-hand" information on SAPs latest IE scenarios and roadmaps
- Meet with **SAP domain experts** to shape your **network**
- Get "hands-on" system experience in IE business scenarios to re-use the knowledge to shape your own company's strategy
- Remotely access an exclusive SAP internal cloud and hybrid integration landscape
- Get support & education by SAPs technical and business experts (free of charge)
- Actively participate during pre-defined timeline, minimum investment 2 days in total, more possible
- Discuss your feedback on integration topics directly with SAPs development colleagues to directly influence SAPs integration strategy



- "Feedback Agreement (FBA)" needs to be signed on company level
- **Commitment** to actively participate in the project
  - Participation requires technical and/or business process expertise

Benefits for customers

### **Current offerings and where to register:**



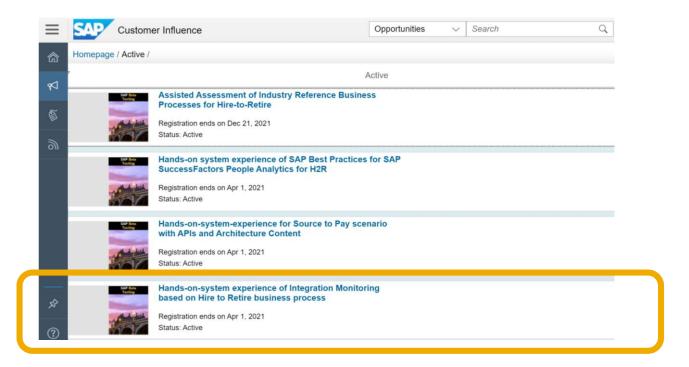
Customers find us via <u>influence.sap.com</u>

### SAP

Customer Engagement Influence and Adopt

# Customer Influence and Adoption

We offer a range of programs that give customers the opportunity to influence SAP software development decisions and adopt new innovations early on. <u>Here</u> you can register to our current offering to participate in a "hands-on-system" experience for Integration Monitoring:



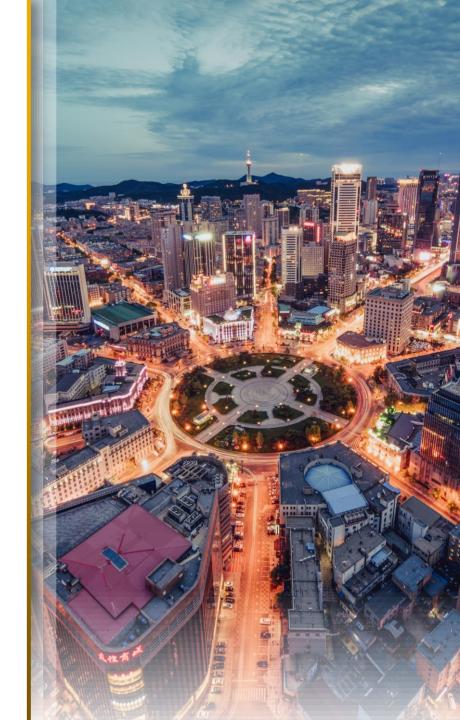
### Let's engage @ influence.sap.com and contact:

#### Heike Schembera-Blum

Customer Engagement – Integration Service <u>heike.schembera-blum@sap.com</u>



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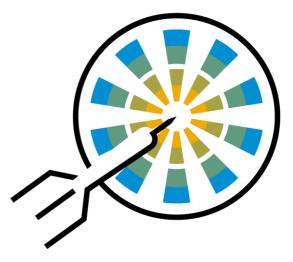


### **Coordinated Lifecycle Management** What you've learned in this webinar

Setting the stage – what are the **pain points for our customers**?

Motivation / vision and user stories for dedicated sub-topics:

- Automated provisioning and integration setup
  - Support core provisioning services
  - Guided and highly automated setup for customer-managed integrations
    - → DEMO about Cloud Integration Automation Service
  - SAP Cloud ALM for implementation (CALM Build) and CIAS integration
- Integration monitoring
  - Implementation of SAP Passport
  - Transfer logging data via pull or push API



Key Take-Aways | Call to Action

Your Path to Becoming an Integrated Intelligent Enterprise



ENGAGE with the SAP Community

Visit and follow the topic page SAP Integration Strategy to find related blogs and ask questions

LEARN MORE about the key technologies and concepts Join the <u>webinars</u> about SAP's Integration strategy

DISCOVER SAP's Integration Strategy Check out the updated paper Intelligent Enterprises Are Integrated Enterprises



### EDUCATE YOURSELF @ openSAP.com

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Celebrate **5 million course enrollments** with us!

We've unlocked the course SAP's Integrated Intelligent Suite for 5 more months. Earn your Record of Achievement until July 31.

# Thank you.

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