



Process Optimization with **Business Process Intelligence & Signavio**

Understand, Innovate, and Transform – Quickly and at Scale

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Sept 30th, 2021

PUBLIC

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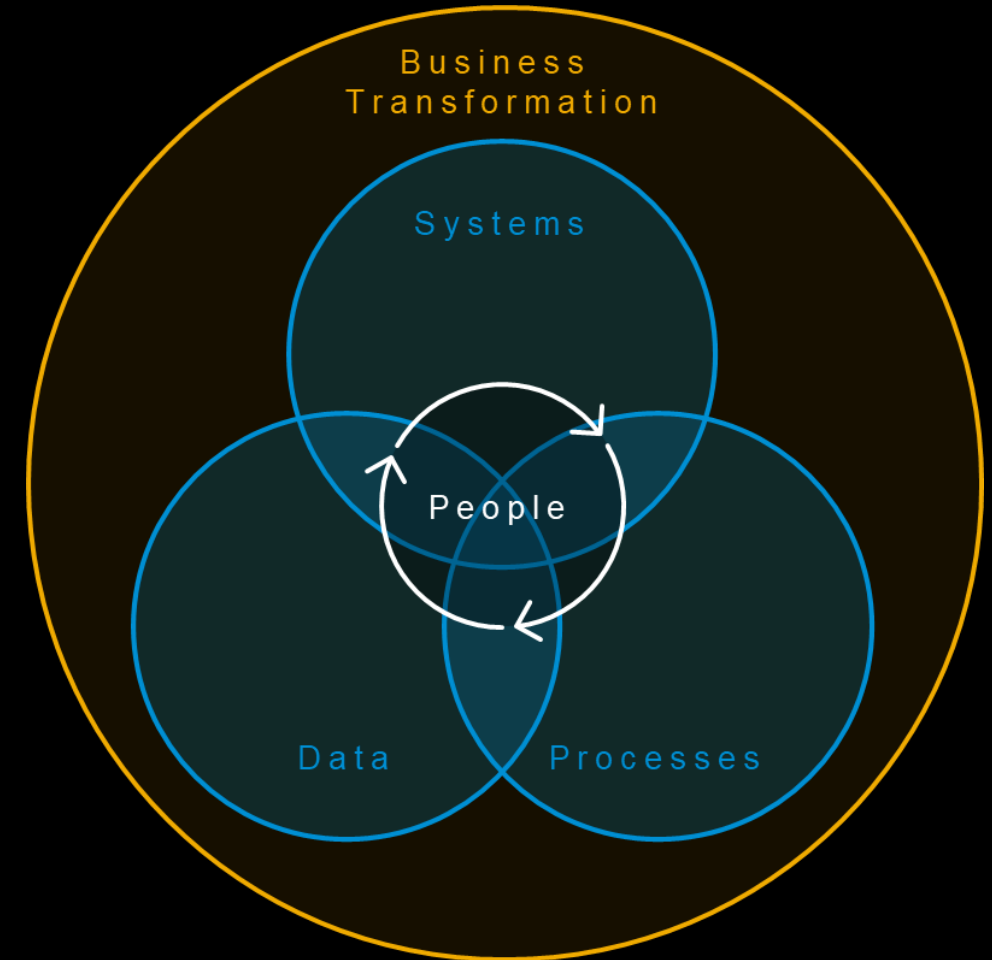
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A successful business transformation must include the four key dimensions of an organization

Business transformation is about the **people** who
run and continuously innovate **business processes**
by taking advantage of intelligent enterprise **systems**
to process **data** intelligently.



Today's Reality

Companies need to change...

53%

face unprecedented
rates of change¹⁾

30%

need to **transform business**
end-to-end¹⁾

29%

struggle with
new technologies¹⁾

...but most transformation projects underperform or fail.

55%

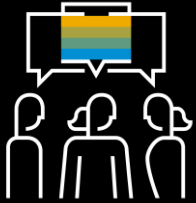
of all ERP projects had
over-budget issues²⁾

60-70%

of all ERP projects
fail to meet their objectives²⁾

Can you afford to get it wrong?

Today's reality: A lack of collaboration and insight and hard-to-adjust IT landscapes hinder company transformation



Transformation projects fail for lack of buy-in by the people on the ground.



Reacting quickly is difficult because getting real-time insights is painful or even impossible.



Legacy IT slows down change because systems are scattered, and adjustments require major projects.



Decisions are made with low confidence because data is typically outdated and not harmonized.

Imagine:



Taking the right **data-driven business decisions**

Having **full transparency** of your processes

Being able to align **business and IT** people

Transforming your business **predictably and safely**

All in one **end-to-end business transformation solution**

Upcoming BPI Event in November (virtual attendance free of charge)

The banner features a dark blue background with a faint, dotted world map. In the center, the text 'BPI FORUM' is displayed in large, white, bold letters. The 'P' in 'BPI' contains a white silhouette of a leaping deer. Below this, the text 'BUSINESS PROCESS INTELLIGENCE FORUM' and 'BROUGHT TO YOU BY SIGNAVIO AND SAP' is written in smaller, white, uppercase letters. The dates '15-17 November 2021' are positioned below a thin white horizontal line. At the bottom of the banner, a solid red bar contains three white, uppercase links: 'REGISTER', 'WHY ATTEND', and 'VENUE'.

BPI FORUM

BUSINESS PROCESS INTELLIGENCE FORUM
BROUGHT TO YOU BY SIGNAVIO AND SAP

15-17 November 2021

REGISTER WHY ATTEND VENUE

[Link to event](#)

Get started

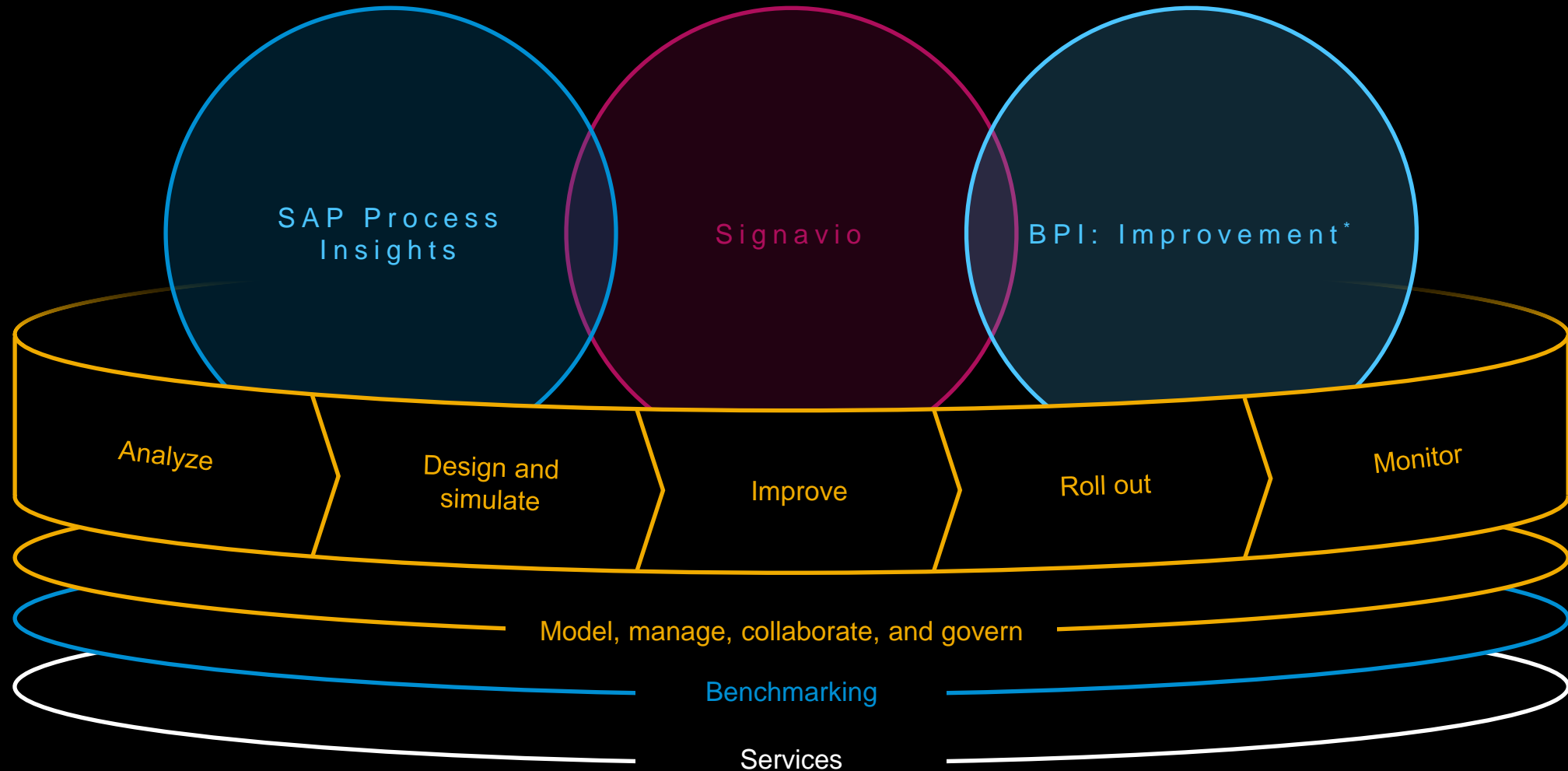
Understand how
**business process
intelligence** can work
best for you and help
you

Run at your best

Assess your current processes and
discover opportunities for improvement

www.sap.com/bpi

Business process intelligence (BPI) from SAP enables organizations to understand, innovate, and transform all their business processes continuously



Business process intelligence helps you to secure the success of your business transformation and performance initiatives

Initiative Types



Enterprise Transformation (program)

Examples of Corporate Initiatives

Business Transformation

- Company-wide process standardization and simplification
- Process consolidation, including shared services
- Equipped for mergers and acquisitions or carve-outs
- Foundation for continuous improvement programs

IT Transformation

- Conversion to SAP S/4HANA
- ERP consolidation
- End-to-end processes across multiple systems
- Digital foundation



Process Excellence (project plus ongoing continuous improvement)

Process Focus (to address a particular process area)

- Sales order management (order to cash)
- Purchase requisition to procure to pay (P2P)
- Lean manufacturing
- Service management

Performance Initiatives (cross- or multifunctional)

- Customer excellence
- Cost reduction (procurement, plant floor, and so on)
- Automation of processes or manual activities
- Governance, risk, and compliance

What is business process intelligence for your company?

The Home of Transformation

Transform your business **safely and predictably** with the needed **project and process governance** and a **simulation engine** to evaluate the impact of the changes.

Transform along **proven methodologies** and make use of best-practice content.

The Process Machine Room

Get **360-degree insights** and full control of your processes with **standardized KPIs**, process performance indicators and **benchmarks, process mining, and user-behavior mining**.

Improve your process performance by realizing **intelligent recommendations** tailored to your process issues.

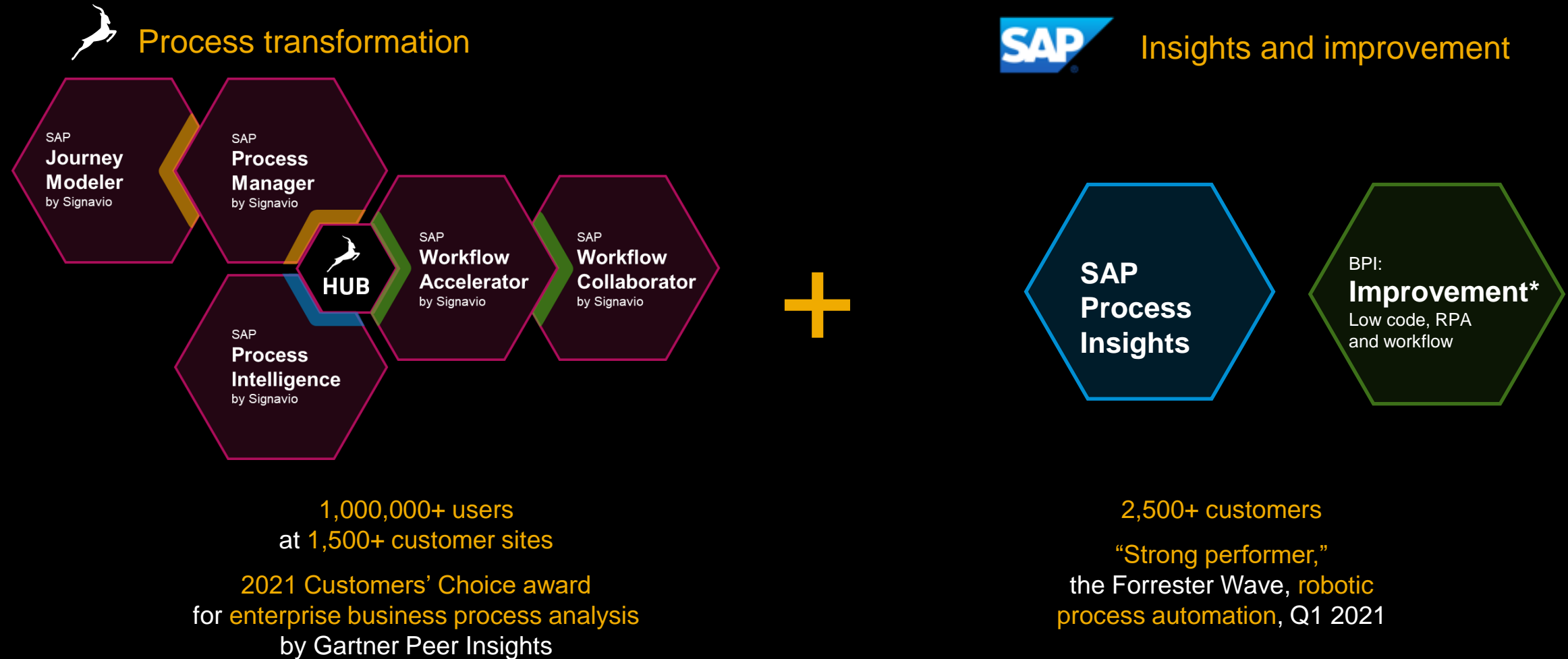
The Automation Powerhouse

Empower your end users to automate their activities with a **low-code/no-code platform** and all needed capabilities for process automation like **workflows, robotic process automation, or machine learning**.

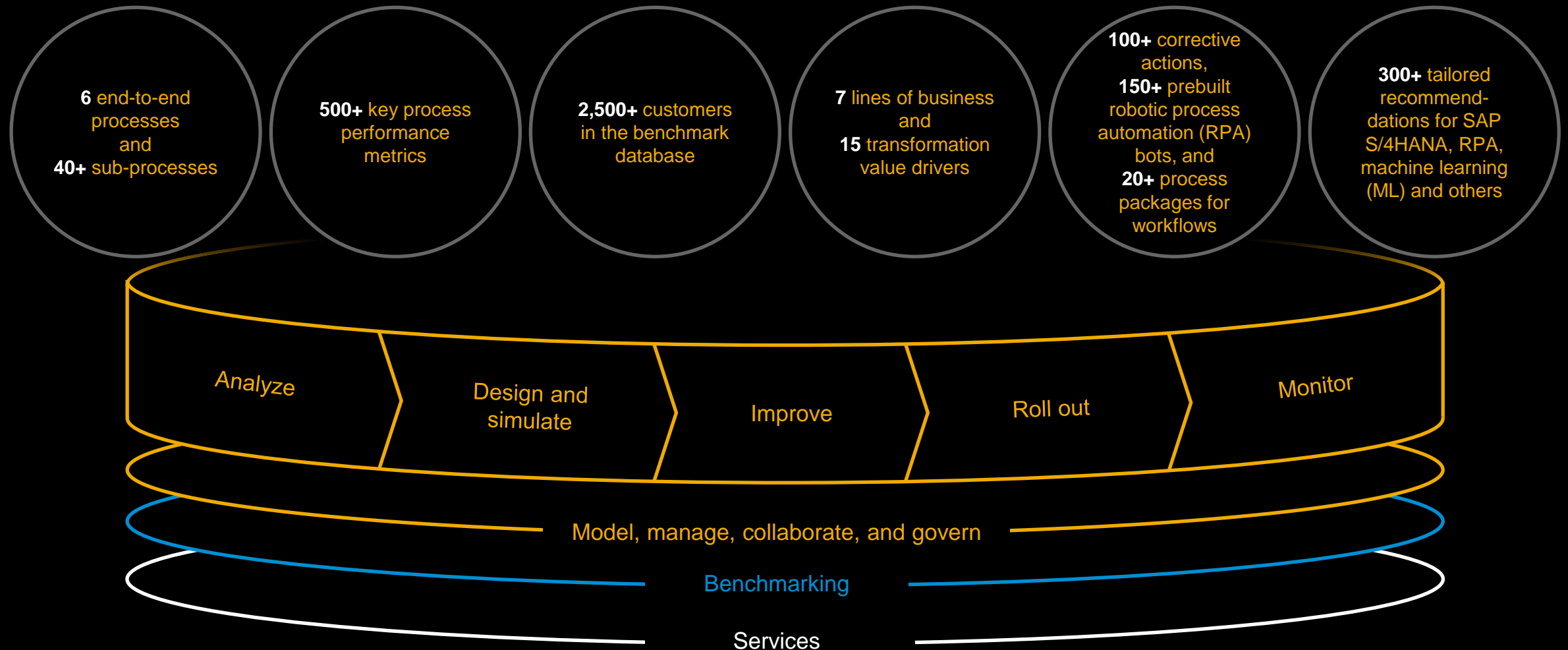
The Symbiosis of Experience Data and Operational Data for Processes

Get an inside-out and **outside-in view of your processes** by analyzing your operational process performance based on **customer experience data**. Define the **customer journey** to put customers at the center of your processes.

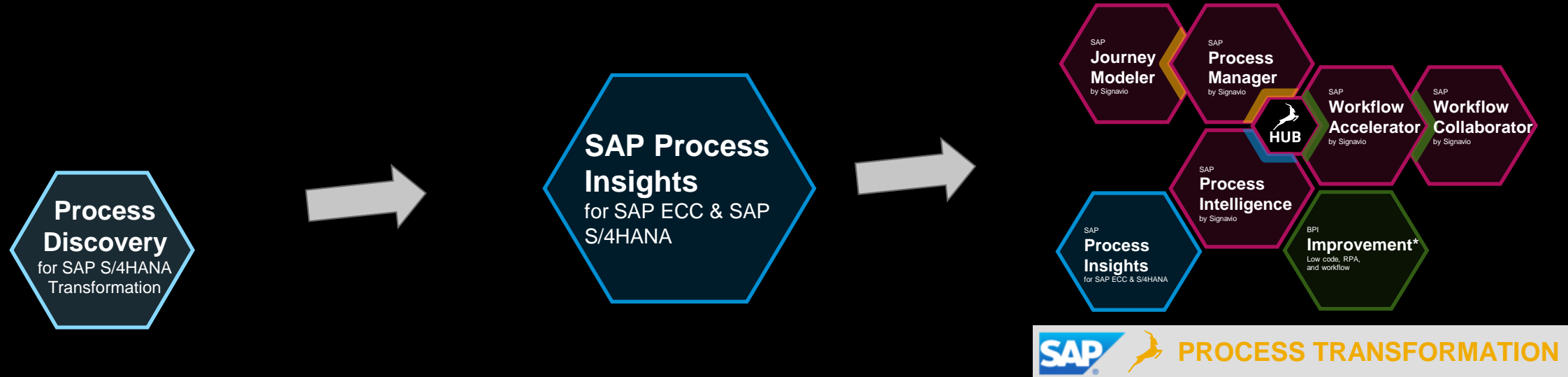
SAP and Signavio join forces: Recognized by customers, analysts, and the ecosystem as market leaders for process transformation and intelligence



SAP Process Insights provides insights, innovation recommendations and corrective actions out of the box*



Process Excellence for SAP ECC & S/4HANA customers



1 Start with **Process Discovery** or **Pathfinder***

Free of charge

This free tool will help executives focus their attention on the most important process performance issues

Get started here:
www.s4hana.com
www.sap.com/pathfinder

2 **SAP Process Insights** for immediate value

Subscription

Continuous monitoring and improvement of your company's business processes

Prepare your processes for the SAP S/4HANA transformation

Quick insights leading to quick results

3 **SAP Signavio Process Transformation Suite** for full business transformation

Process design, documentation and governance

Process mining (across SAP & non-SAP systems)

Journey Modelling

Collaborative business transformation

Business process intelligence is an end-to-end transformation solution

Collaboration hub

Enable insights
consumption and
enterprise collaboration



Capture, document,
compare, and
simulate your
process portfolio,
design customer
journeys

SAP
**Journey
Modeler**
by Signavio

SAP
**Process
Manager**
by Signavio



SAP
**Workflow
Accelerator**
by Signavio

SAP
**Workflow
Collaborator**
by Signavio

Leverage a human-centric workflow
engine to execute tasks and enable
your integrated governance

Embrace a data-driven
approach to discover,
analyze, and mine your
end-to-end processes

SAP
**Process
Insights**
for SAP ECC & S/4HANA

SAP
**Process
Intelligence**
by Signavio

BPI
Improvement*
Low code, RPA,
and workflow

Repair and enhance processes to
improve effectiveness and efficiency, and
improve business user productivity

Locate and prioritize
process improvement
potential for specific SAP
systems

*covering SAP Workflow Management, SAP Intelligent RPA, Low-Code Application Development

Business process intelligence offers all the capabilities required to drive an end-to-end business transformation

Analyze

Design and
simulate

Improve

Roll out

Monitor



Process Model and Manage Home Base



- Discovery reports
- Process KPIs and process performance indicators (PPIs)
- User-behavior mining



- End-to-end process definitions
- Intelligent recommendations



- Corrective actions
- SAP's enterprise applications
- SAP Business Technology Platform
- Automated improvements with SAP Workflow Management and SAP Intelligent RPA



- Process governance
- Collaboration hub



- Benchmarking data from core apps, KPIs, PPIs, and so on
- Process visibility



- Process mining, KPIs, and PPIs
- Experience data



- Process modelling
- Customer journey mapping
- Process simulation



- Monitoring of models and associated performance
- Benchmarking from models, mining and process KPIs and PPIs



Process Management, Collaboration, and Governance



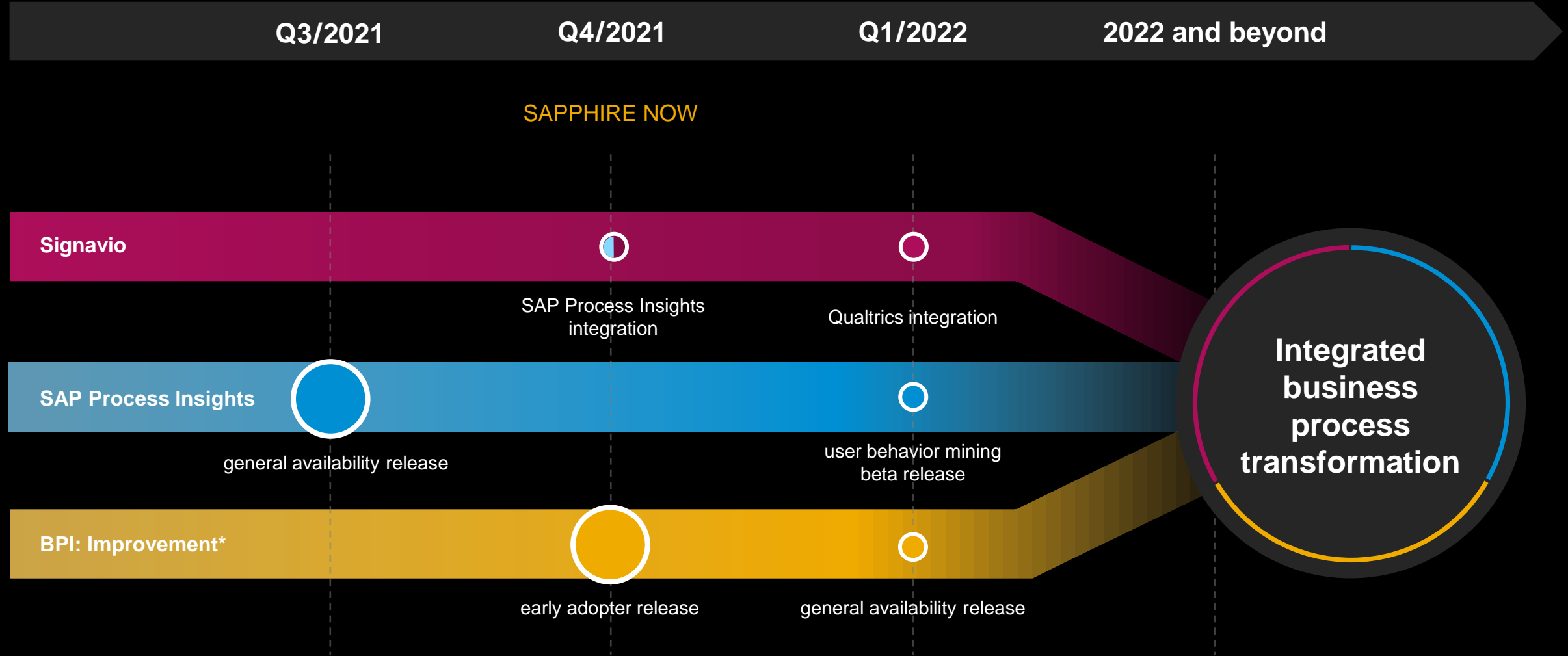
Business Content – Best Practices and Benchmarking



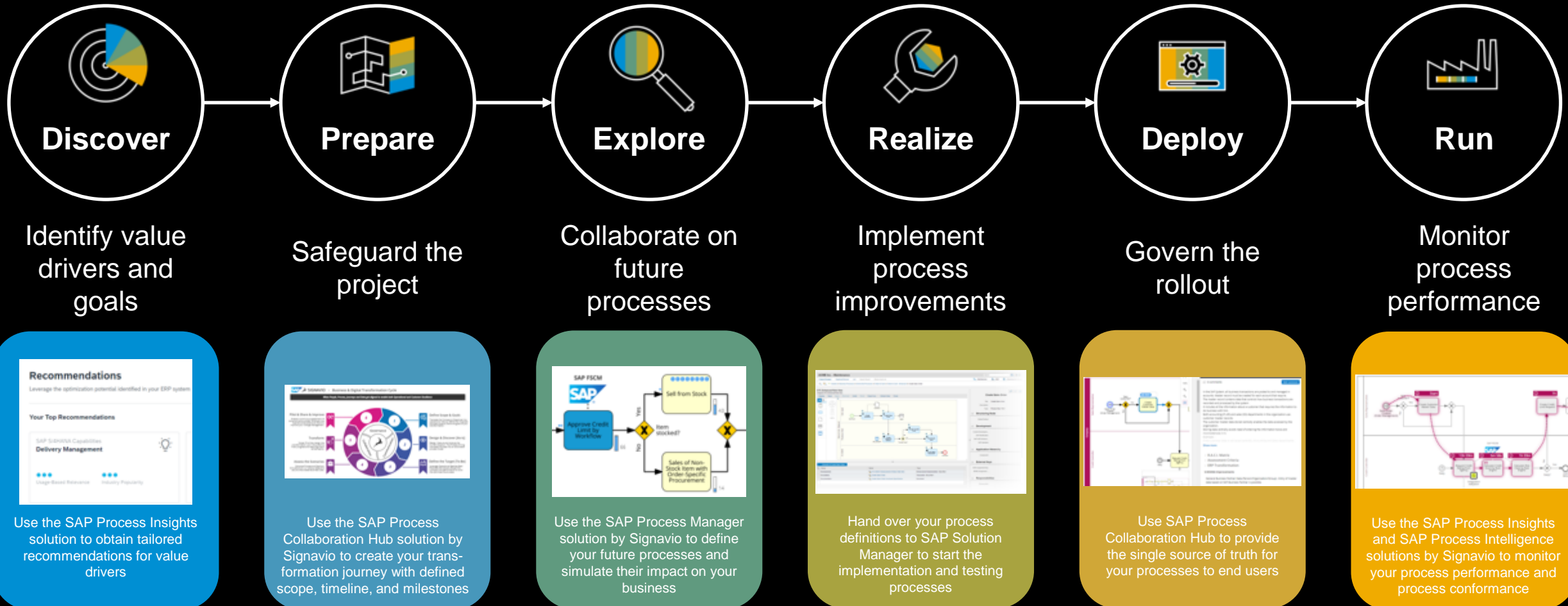
By combining the products of **Signavio and SAP** and associated services, organizations can drive **holistic, end-to-end process transformations** to optimize their operations, improve customer excellence, and control operational risks.

How integrated business process transformation comes together

SUBJECT TO CHANGE



We guide our customers in their IT and SAP S/4HANA transformation along their business processes based on the SAP Activate methodology



Business process intelligence

Your best choice for collaborative, data-driven business transformation

Strategic Transformation Management

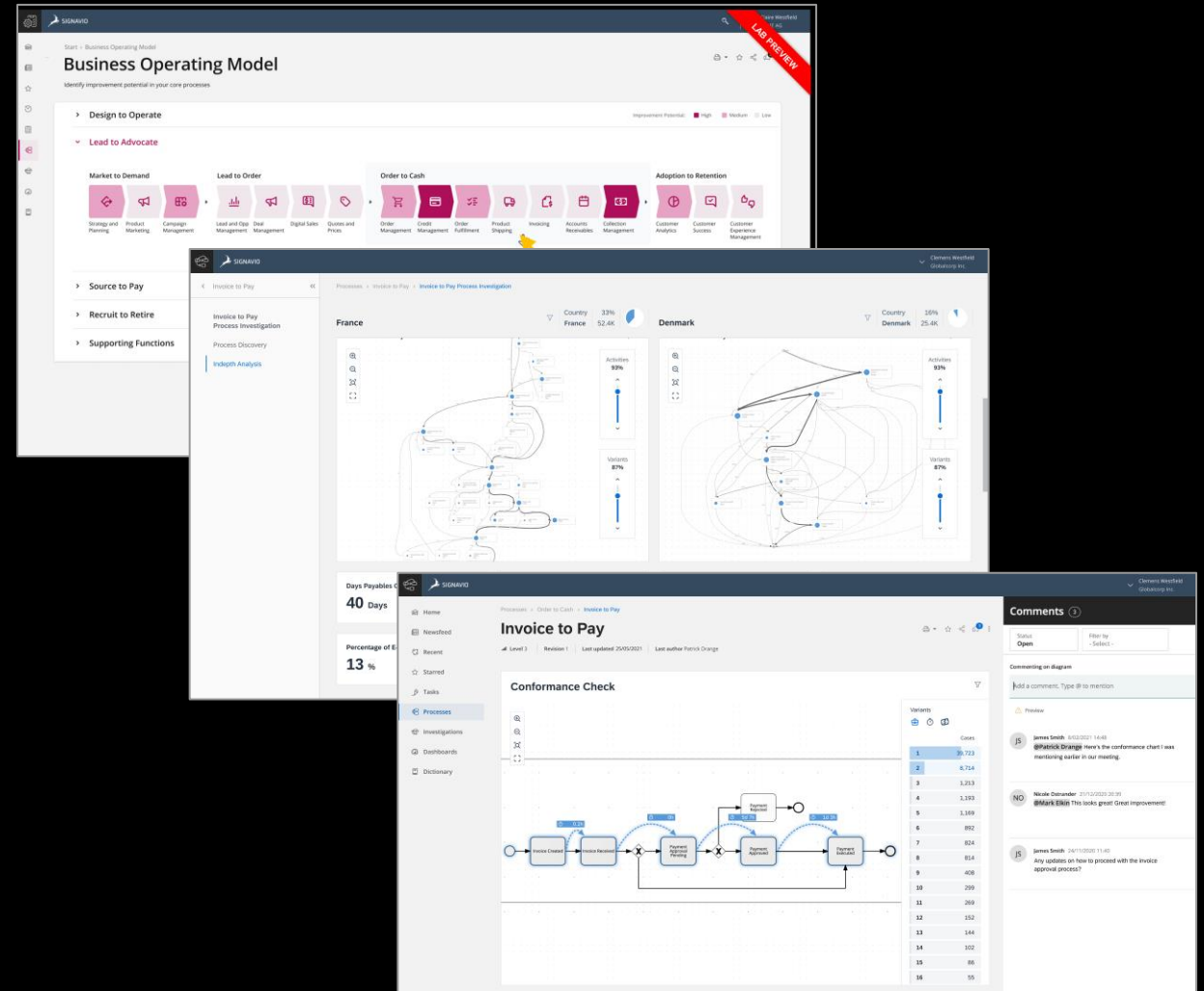
Aligns people and transformation activities with the company strategy to ensure that everyone, including process owners, business users, and IT staff, collaborate and work to the same set of business objectives and goals.

Digital Business Process Analysis

Provides an end-to-end application suite for managing business processes across the entire enterprise and combines process performance analysis with quantitative assessment of process weaknesses and remediation recommendations, along with the ability to optimize processes – all within a single application package.

Facilitated Process Improvement

Gives you the ability to repair, automate, and enhance your processes by leveraging industry benchmarks, SAP Best Practices, and repositories of prebuilt process enhancements which complement SAP's application suite – the broadest and deepest in the industry.



SAP Process Discovery and SAP Pathfinder

SAP Process Discovery Webinar: [Link to Recording](#)

SAP Pathfinder Webinar: [Link to recording](#)

BPI Customer Value Experience

Tools providing decision-makers with fact-based recommendations

Starting Point: Based on your transformation priority

Assess the situation and identify potential value

✓ Your priority: **Why move to SAP S/4HANA?**

Process Discovery for SAP S/4HANA Transformation (evolution of SAP Business Scenario Recommendations on Spotlight)

Target group: Customers with SAP ERP



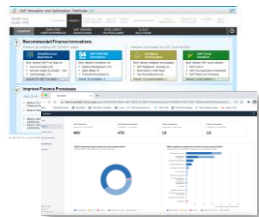
- PDF summary for business executives to secure buy-in for your move to SAP S/4HANA
- Online solution for process experts to identify potential for standardization, and automation

<http://www.sap.com/processdiscovery>

✓ Your priority: **How to maximize value from your SAP solution?**

SAP Innovation and Optimization Pathfinder on Spotlight

Target group: Customers with SAP S/4HANA or SAP ERP



- Tailored recommendations based on insights from your SAP system, and industry benchmarks to optimize and innovate end-to-end processes in 6 lines of business and IT operations

<http://www.sap.com/pathfinder>

Further Recommendations

Identify relevant innovations and optimize TCO

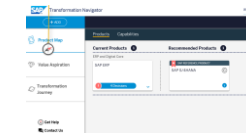


SAP Fiori apps library & recommendations

Recommendation of relevant SAP Fiori apps to enable innovations through new user experience

<http://www.sap.com/fiori-apps-library>

<http://www.sap.com/FAR>



SAP Transformation Navigator

Build a product roadmap for your digital transformation journey

<http://www.sap.com/transformationnavigator>



SAP Road Map Explorer

Features and innovations planned to be delivered with future releases <https://roadmaps.sap.com/>



SAP Solution Manager value report

IT TCO optimization with SAP Solution Manager

<http://www.sap.com/solman-value>

SAP Process Insights

SAP Process Insights solution capabilities support **continuous improvement of processes** running through your SAP system*



1. Understand your processes with out-of-the-box **process flows** and **process performance indicators**



Plug and Play
in 24 hours



2. Dive deep with **analytic capabilities**: find the root cause of your issues



3. From fast insights to immediate results: use the tailored **improvement recommendations**

Typical Customer Challenges and Questions that SAP Process Insights helps to answer (example for the lead to cash process)

Where are **inefficiencies** in our Invoice to Cash process (delays, long lead times, high cancellation/credit memo rates, low automation rates, manual reworks)?

Is the Invoice to Cash process **harmonized** across all our countries (where are our internal best practices and where are the worst practices)?

How many **deliveries** shipped to customers have **not yet been billed**?

How many **sales orders** (e.g. services, third-party) are **not billed yet**?

How many sales orders have a **billing or a credit block**?

What kind of information (missing fields) is missing on sales orders that are **preventing the timely creation** of the invoice?

How many **errors** and what kind of errors occur during our automatic billing due runs?

How many invoices were created **later than planned**?

Are the „**right**“ **payment terms** used?

This slide covers the scope at launch in September 2021: more content is planned to come

SAP Process Insights has an unrivaled and constantly growing out-of-the-box content coverage¹

20
Process Flows

60
Process
Performance
Indicators

20
Correction
Recommendations

300+
Innovation
Recommendations

for:

6
Lines of Business


Finance


Sourcing and Procurement


Sales


Manufacturing


Asset Management


Service

5
End-to-End Processes


Lead to Cash


Source to Pay

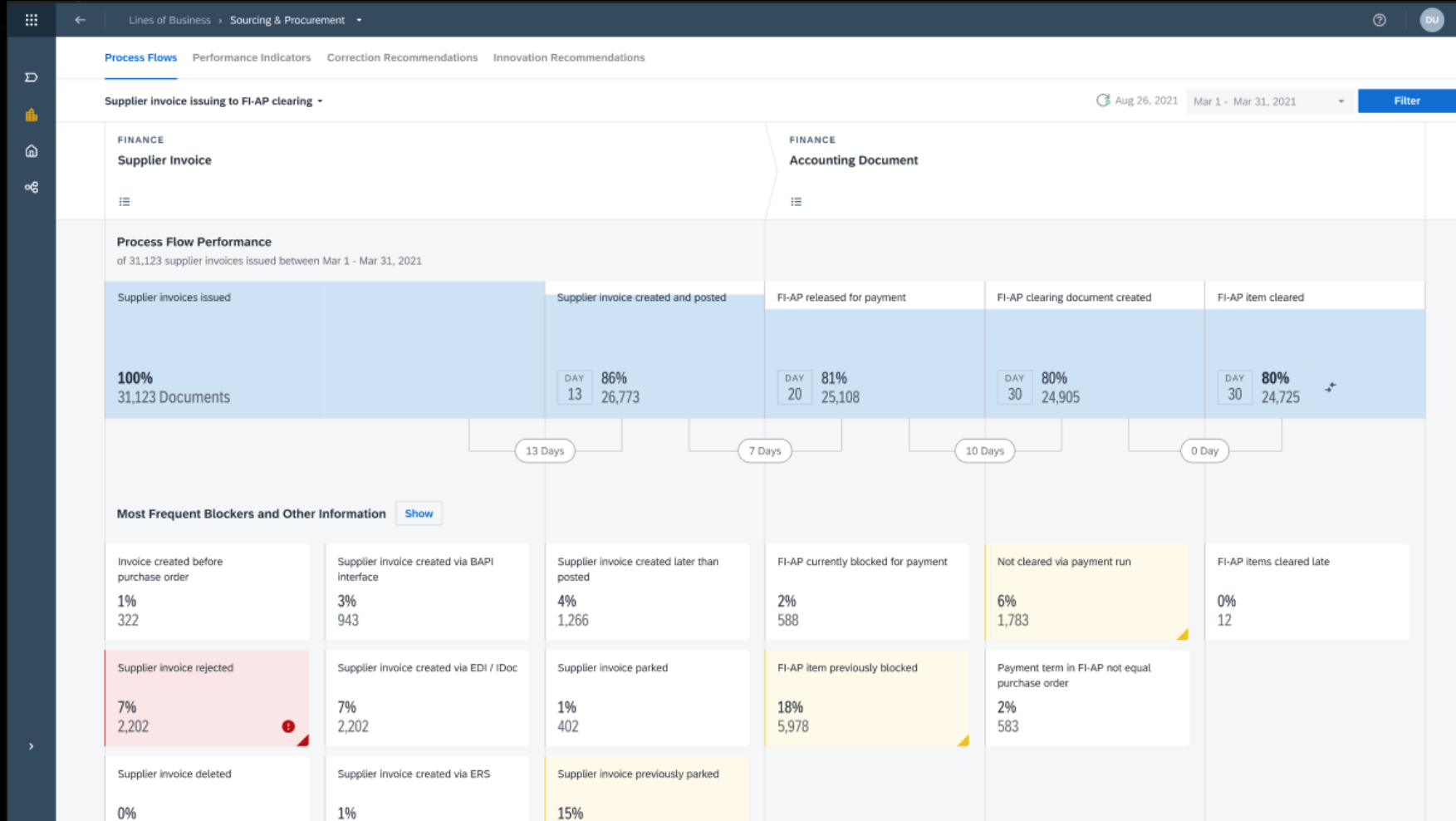

Plan to Fulfill


Finance


Acquire to Decommission

Understand your processes

using 20 out-of-the-box process flows and 150+ typical issues and inefficiencies



Make **data-driven decisions** which business areas to **prioritize** for improvement

Get insights fast: updates happen **daily**

More to come: number of available process flows and typical inefficiencies will **double** by end of year 2021*

* Numbers subject to change

Understand your processes leveraging 60 out-of-the-box process performance indicators



Make **data-driven decisions** which business areas to **prioritize** for improvement



Get insights fast: updates happen **daily**



More to come: number of process performance indicators will **double** by end of year 2021*

The screenshot shows the SAP Process Insights web application. The left sidebar contains navigation options: End-to-End Processes, Lines of Business, Company Overview (with a PREVIEW button), and Activity Viewer (with a PREVIEW button). The main header shows 'End-to-End Processes > Finance'. Below the header, there are four tabs: Process Flows, Performance Indicators (which is selected), Correction Recommendations, and Innovation Recommendations. The main content area is titled 'Performance Indicators: Finance' and displays a table of performance metrics.

Performance Indicator	Amount	Unit
Automation rate: Customer invoice clearing	62	Percent
Electronic bank statement items not completely posted	1721	Items
Errors during maintenance/internal order actual settlement	1120	Exceptions
Errors during manufacturing order actual settlement	153	Exceptions
Errors during variance calculation for manufacturing orders	387	Exceptions
Errors during WBS element/network order actual settlement	345	Exceptions
Financial documents created	5845	Documents
Lead time: Invoice creation to Accounts Receivable clearing	35	Days
Overdue and open Accounts Payable items	5845	Items
Schedule Manager: Runtimes and Status	22	Minutes

* Numbers subject to change

Dive deep with analytics: filtering for the greatest impact

Process Insights

End-to-End Processes

Lines of Business

Company Overview

Activity Viewer

Electronic bank statement items not completely posted

1721 Items

Additional Information

KPI Catalog

Performance Indicator

Electronic bank statement items not completely posted

1721 Objects

Statement ID	Statement No.	Memo Record No.	Short Key	Input Type	Trans. Type
202100001	1	1	314672	M	
202100001	1	1	314859	E	MC
202100002	2	1	314910	E	MC
202100029	29	2	316251	M	
202100030	30	2	316486	M	

Narrow your **focus** to discover where your issues really lie

Fix the **root cause** instead of just applying band aids

Process Insights

End-to-End Processes

Lines of Business

Company Overview

Activity Viewer

Electronic bank statement items not completely posted

1721 Objects

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Performance Indicator

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202100029	29	2	316251	M	
202100030	30	2	316486	M	

Filters

Documents (1219)

OK

+/- Sign

VOZEI

2nd Update OK

VB2OK

Account ID

HKTID

Acct Currency

KWAER

Amount

KWBTR

Assignment

ZUONR

Bank Account

KTONR

Bank Pstng Date

BVDAT

Bank Session

GRP01

Bus Trans Code

VORGC

Company Code

BUKRS

Doc.no.

B1DOC

Doc.no.

B2DOC

Document Number

BELNR

EB User

EUSER

External Trans

VGEXT

Fiscal Year

GJAHR

For. Crcty Amt

FWBTR

ForeignCurrency

FWAER

3 Selected Filters

Company Code BUKRS

2 / 4

1717

ID

Documents

☒ F001

1630

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87

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☐ 0100924382

1

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☐ 0100912794

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1

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From fast insights to immediate results: use the tailored recommendations

SAP Process Insights

End-to-End Processes > Source to Pay

Process Flows Performance Indicators **Correction Recommendations** Innovation Recommendations

Correction Recommendations: Source to Pay

Finding	Recommendation	No. of Objects Affected	Impact IF	Effort	Value Driver Affected
Less than 30% of outbound deliveries were created automatically.	Set up scheduling to create outbound deliveries automatically	6	■■■	■□□	Reduce total logistics cost
1 open purchase order items were found where the planned delivery date is at least 90 days in the past and no goods receipt was posted so far.	Set delivery completed indicator for purchase order items where goods receipt postings are no longer expected	1	■■■	■■■	Reduce overall supply chain planning cost
7 open purchase order items were found where the planned delivery date is at least 1 year in the past.	Set delivery completed indicator for purchase order items where goods receipt postings are no longer expected	7	■■■	■■■	Reduce data management cost

LAB PREVIEW

Get **recommendations** specifically linked to previously identified issues

SAP Process Insights

End-to-End Processes > Lead to Cash

Process Flows Performance Indicators Correction Recommendations **Innovation Recommendations**

Innovation Recommendations: Lead to Cash

SAP S/4HANA Capabilities Intelligence-Enabling Technologies User Experience Other SAP Solutions

▽ All Lines of Business

Recommendation	Lines of Business
SAP S/4HANA Capabilities	
Accounts Receivable	Finance
Cash and Liquidity Management	Finance
Collections Management	Finance
Commodity Sales	Finance
Contract Accounting	Finance
Convergent Invoicing	Finance
Credit and Collection Management	Finance
Credit Evaluation and Management	Finance

LAB PREVIEW

Choose the **improvement path** that is right for your organization

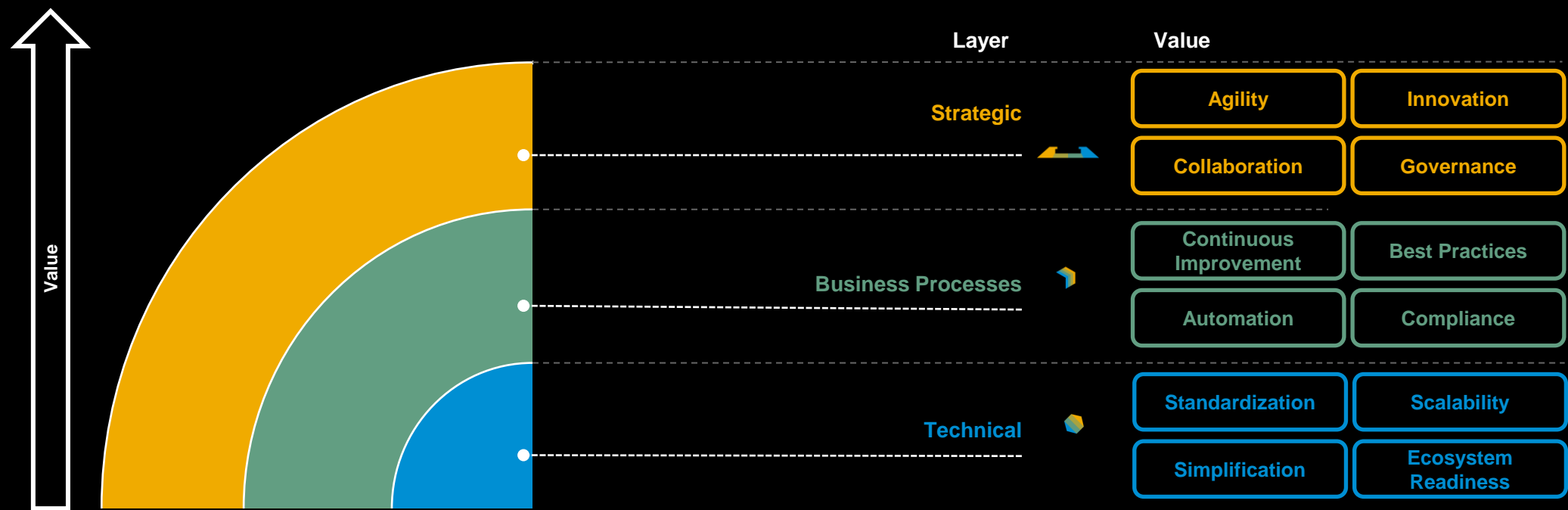
SAP Process Insights accelerates and simplifies SAP S/4HANA transformation projects



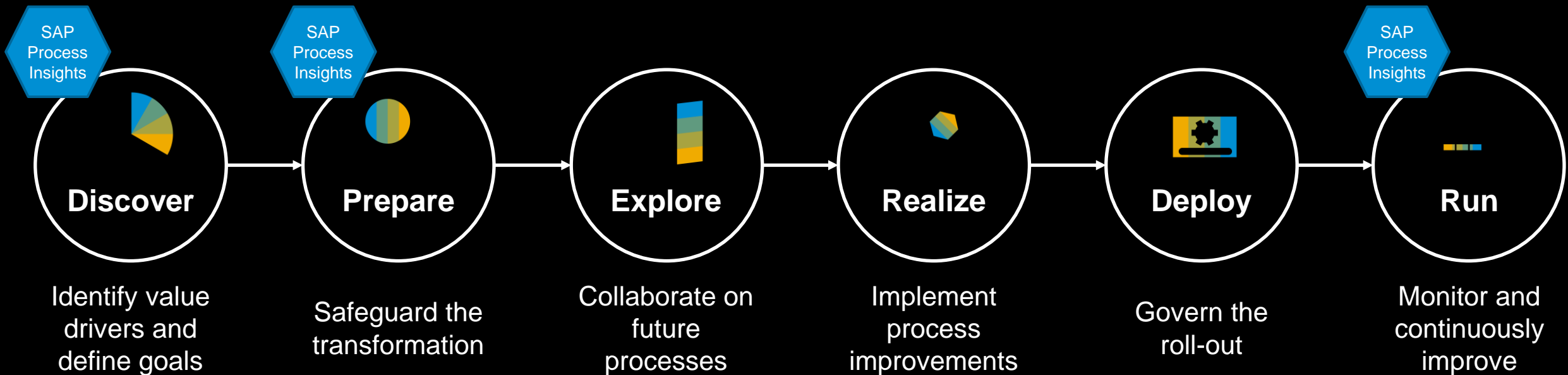
Faster time to value



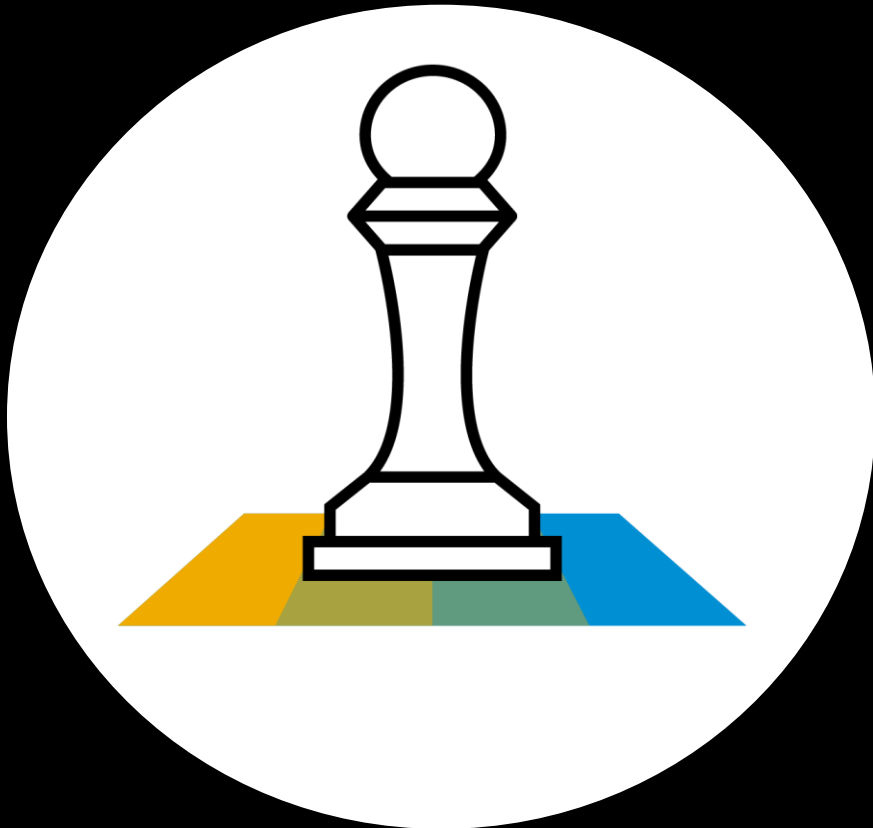
Lower total cost of implementation



SAP Process Insights is key for 3 of the SAP Activate steps for BPI supported SAP S/4HANA transformation project



What makes SAP Process Insights the **clear choice for SAP Customers?**



1. Quick results and easy implementation
Not a months-long project. Just plug it in and the next day you get the results
2. Broadness of Scope
Not only one or two processes but 20 process flows¹⁾ provide a holistic overview
3. Recommendations out of the box
We built the “automated” business consultant (well, so to say)
4. Continuous monitoring
See the results of your improvements
- 5.

Signavio Suite

When people think process, they think Signavio

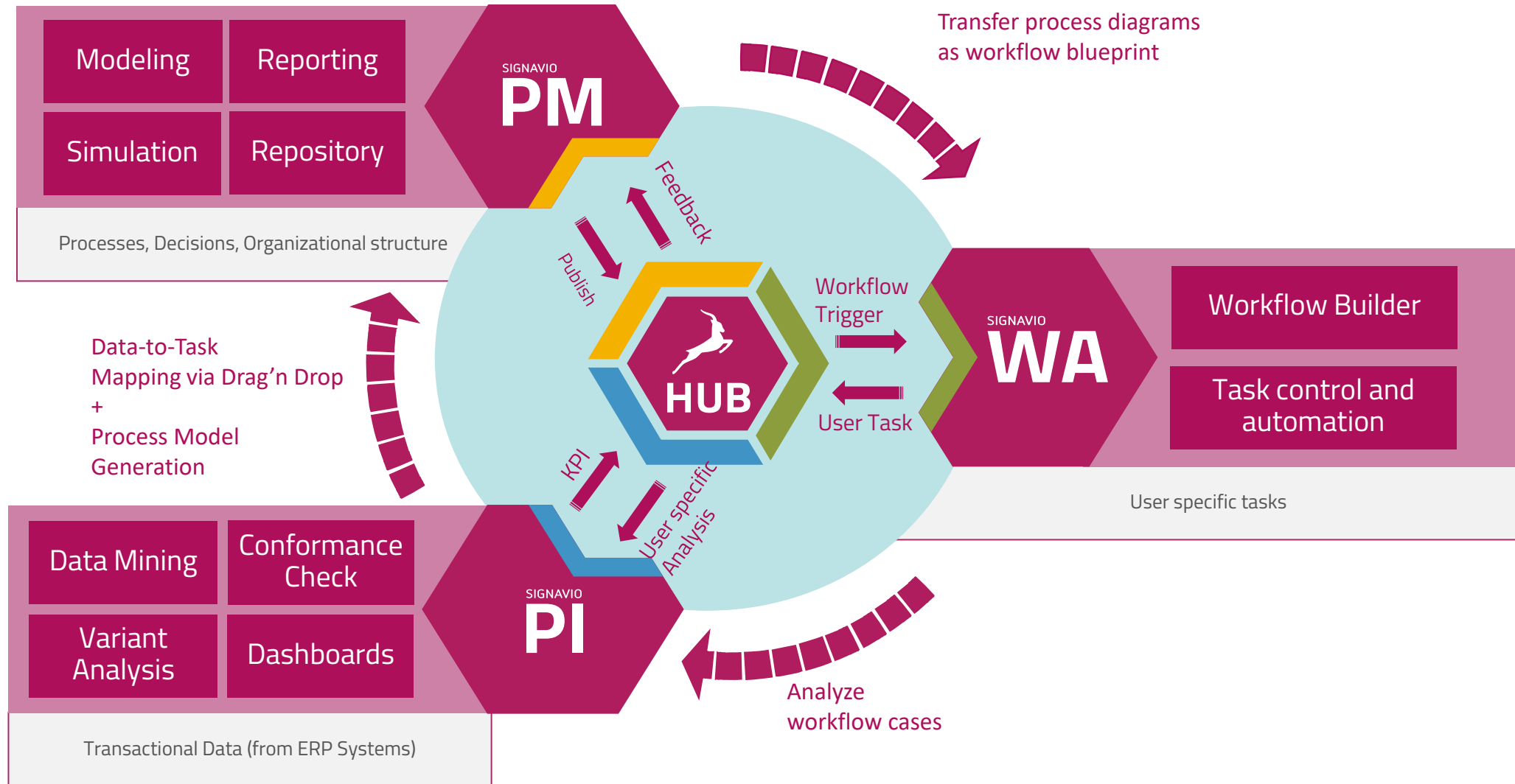


Signavio helps you share knowledge, make informed decisions and implement change fast.

- **PROCESS MANAGER**
Optimize & reinvent your processes and manage your process portfolio.
- **COLLABORATION HUB**
Get everybody involved and share process knowledge with the entire organization
- **PROCESS INTELLIGENCE**
Leverage your data to locate & prioritize process improvement potential
- **WORKFLOW ACCELERATOR**
Implement smart task routing so that your people can focus on what they are best at



Signavio Suite – Product Integration



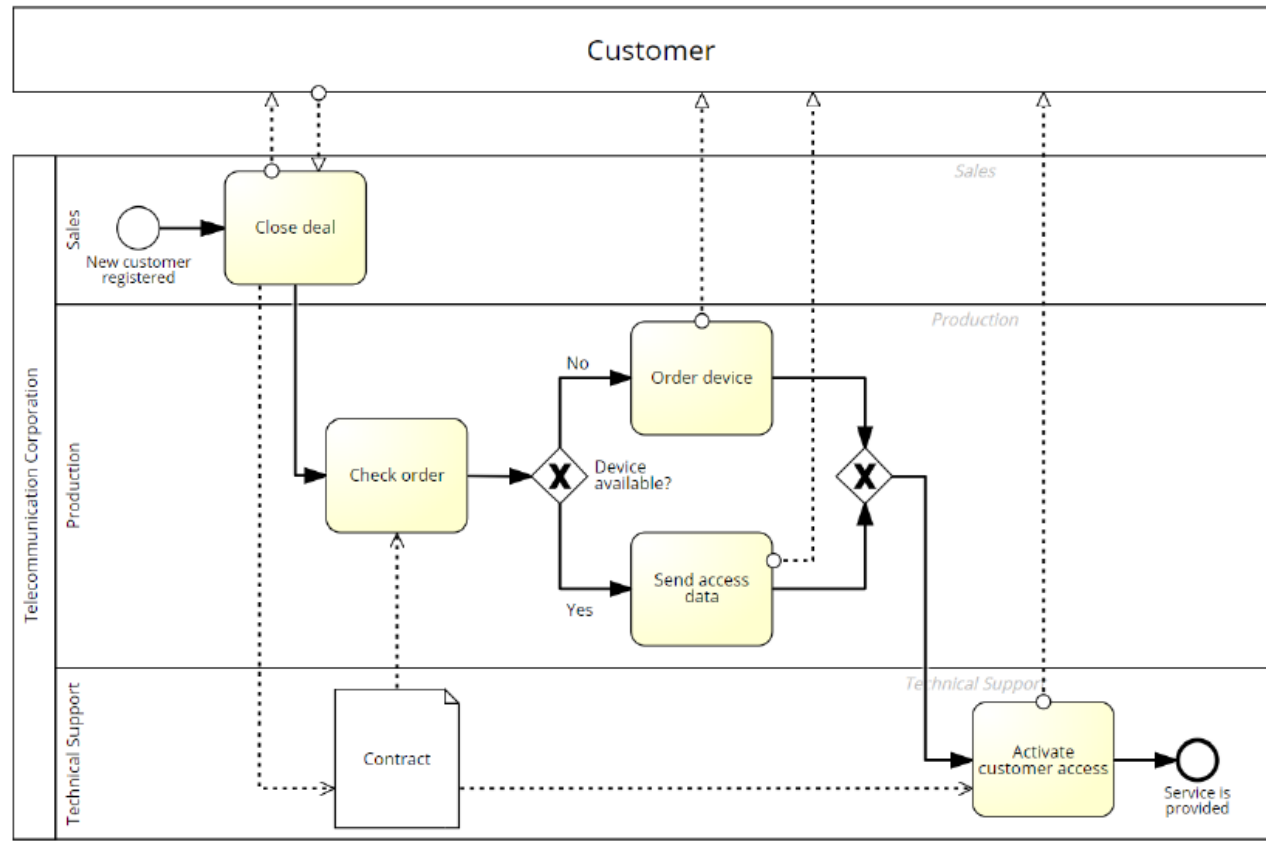
Signavio customers

over 1-million users, growing at 200% a year



See <https://www.signavio.com/customers/>

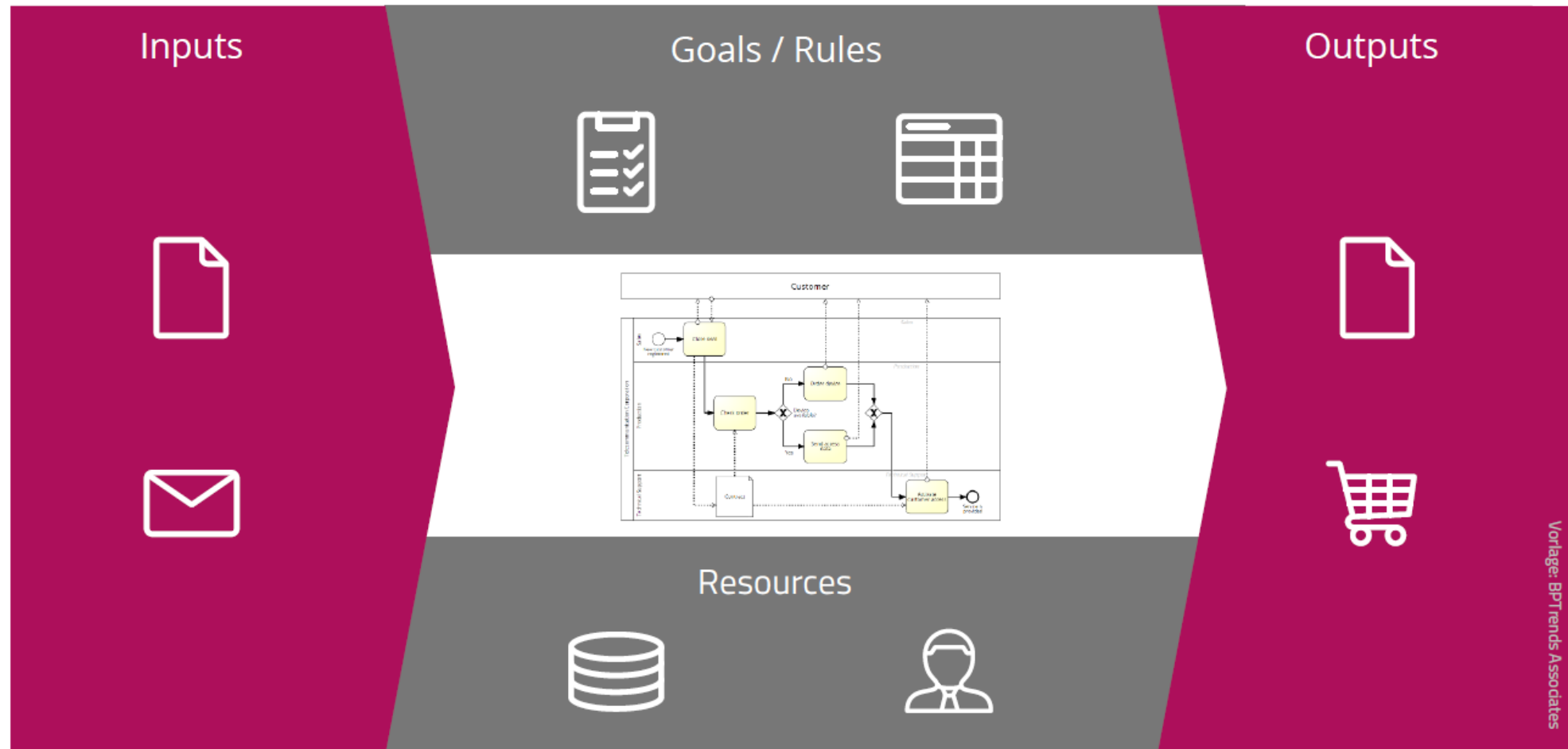
Process models as central aspects of Business Process Management (BPM)



Models answer questions:

- Activities?
- Responsibilities?
- Decision points?
- IT systems?
- Information flow?
- Interaction points?

Which information belongs to a process model?



And which information should rather being linked instead?

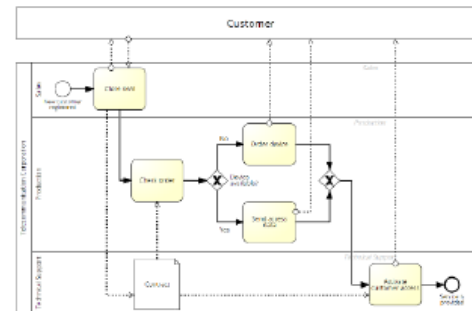
Tutorials,
Handbooks,
Intranet, ...



Internal Regulations



Document
templates



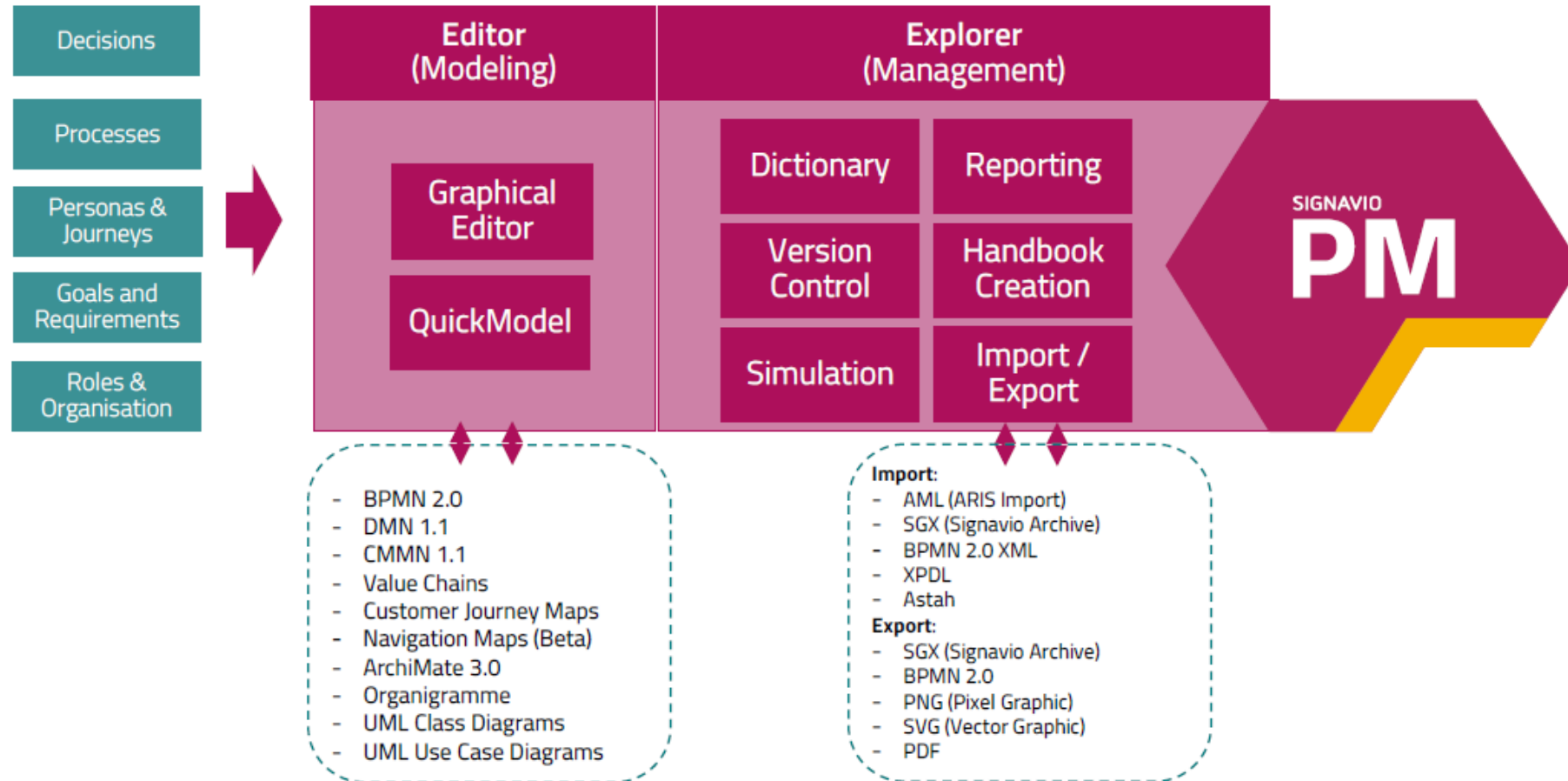
Other model types



Signavio enables collaboration between different expert levels



The Signavio Process Manager - Components



QuickModel – General Overview

The screenshot displays the SIGNAVIO QuickModel interface. On the left, a sidebar lists various modeling options: Folder, QuickModel, UML Class Diagram, UML Use Case Diagram, Business Process Diagram (BPMN 2.0), Event-driven process chain (EPC), Enterprise Architecture Diagram (Archimate 2.1), Business Decision Diagram (DMN 1.0), Organization Chart, and Value Chain. A large red arrow points from this sidebar to the main workspace.

The main workspace is titled 'Request for car insurance' and includes a form to capture process-level information:

- Organization:** Car-Insurance Company
- Start:** Request received
- End:** Car insured
- Show more process attributes** (button)

A red callout box points to the title 'Request for car insurance' with the text: **Capture all information on process level**.

Below the form is an 'Activities' table:

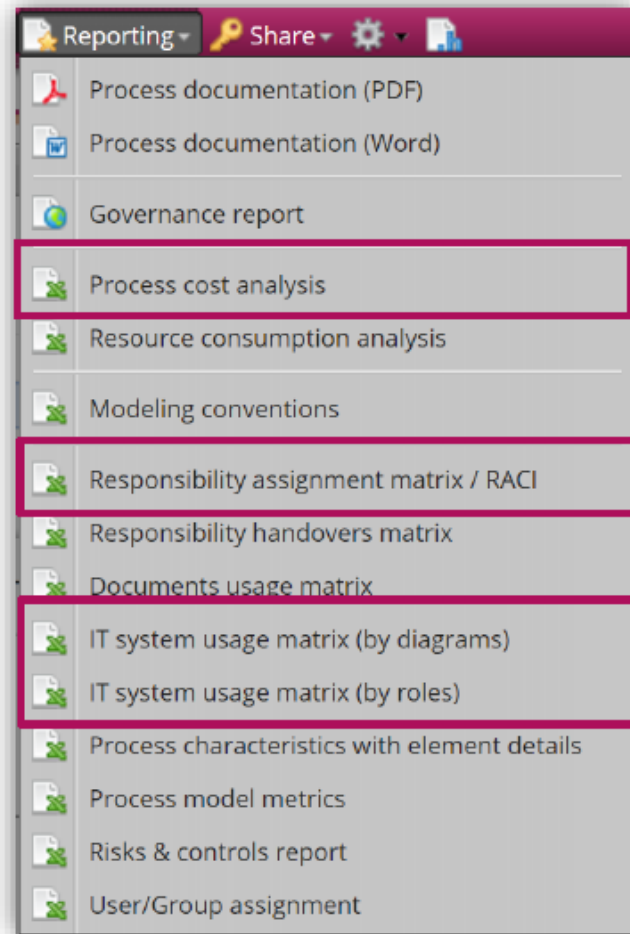
	What?	Who?	How?	Execution costs	Costs Center	Execution Time
1	Check qualification for insurability	Case Worker				
2	Calculate annual premium	Case Worker				
3	Create and send insurance contract	Case Worker				
4	Activate contract in system	Case Worker				

A red callout box points to the 'Activities' table with the text: **Capture all information on task level**.

Below the table is a 'Diagram preview' section showing a BPMN 2.0 flowchart. The flow starts with a start event 'Request received', followed by four tasks: 'Check qualification for insurability', 'Calculate annual premium', 'Create and send insurance contract', and 'Activate contract in system'. The flow ends with an end event 'Car insured'. A red callout box points to the flowchart with the text: **BPMN 2.0 Diagram will be generated automatically**.

A red callout box points to the 'Activities' table with the text: **Capture additional information via attributes**.

Common Standard Reports



Generating reports is important for business users to collect and aggregate the information on a certain topic, which are distributed in (mostly different) processes.

This helps to answer questions like

- *"In which processes and activities are we using which IT-System?"*
- *"Who is responsible for which tasks – and where are handovers?"*
- ...

Suite Launchpad

The screenshot shows the SIGNAVIO Suite Launchpad interface. The top navigation bar includes a user profile icon, the SIGNAVIO logo, and search and notification icons. The left sidebar contains a list of navigation items: Home, Search, Newsfeed, Starred, Recent, Tasks, Reports, Processes, Investigations, Dictionary, and Settings. The main content area is titled "Welcome to OurOrg Process portal" and features a "Recently visited" section with three cards: "Receipt of Application", "Welcome to OurOrg Process portal", and "Level 1 - Value Chain ACME AG". Below this is a "Starred" section with four cards. Callouts provide additional context: "Recently visited, provided based on users' browsing history. Last visited comes first on the left." points to the "Recently visited" section; "Tasks and Investigations available based on licenses." points to the "Tasks" and "Investigations" items in the sidebar; and "Starred, provided based on users' bookmark history. Last bookmark comes first on the left." points to the "Starred" section.

Recently visited, provided based on users' browsing history. Last visited comes first on the left.

- selected investigations
- recent processes
- starred processes
- process landscape (entry diagram, incl. navigation maps)
- Integrated search
- Access to "Tasks" (from SWA)
- Access to "Investigations" (from SPI)

Tasks and Investigations available based on licenses.

Starred, provided based on users' bookmark history. Last bookmark comes first on the left.

Hub | Signavio

https://editor.signavio.com/p/hub/home

SIGNAVIO

Create

Fabio Vettore
SAP (Fabio Vettore)

Home

Newsfeed

Favorites

Recent

Tasks

Processes

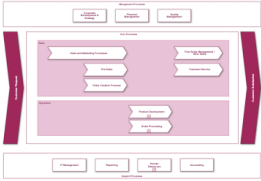
Investigations

Dictionary

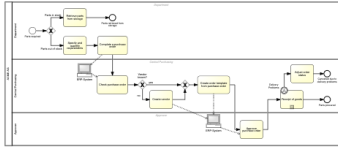
Settings

Welcome to Collaboration Hub

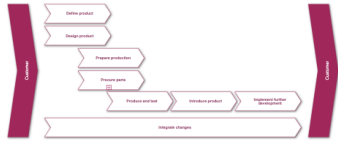
Recently visited [See all](#)



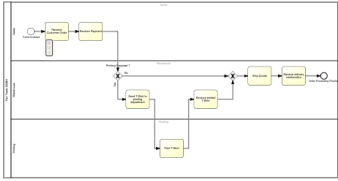
Level 1 - Value Chain ACME AG



Procure parts




Level 2 - Process Area: Product Development



Training T-shirt Order Processing

Favorites



No favorite items found

[How to use favorites](#)

Processes [See all](#)

https://editor.signavio.com/p/hub/model/d1459e70649b48fa8debcfe1442d1d6b

Collaboration Hub (2/4)

SIGNAVIO

Hub | Signavio

https://editor.signavio.com/p/hub/home

Fabio Vettore
SAP (Fabio Vettore)

SIGNAVIO

Create

Home

Newsfeed

Favorites

Recent

Tasks

Processes

Investigations

Dictionary

Settings

Welcome to Collaboration Hub

Level 1 - Value Chain ACME AG

Management Processes

Corporate Development & Strategy

Financial Management

Quality Management

Core Processes

Sales

Sales and Marketing Processes

Pre-Sales

Order Creation Process

Post Sales Management / After Sales

Customer Service

Operations

Product Development

Order Processing

Customer Request

Customer Satisfaction

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https://editor.signavio.com/p/hub/model/f7c6f68b81b34effae2640ec1bde2b80

SIGNAVIO

Create

Fabio Vettore
SAP (Fabio Vettore)

< Back

My Processes

Process Examples

Core Processes

Level 3 & 4: Procur...

Support Processes

Level 2 - Process Area: Order Processing

Level 2 | Revision 1 | Last updated 05/06/2021 | Last author System

Diagram

No comments

Overlays

Legend

Customer

Process the order

Plan and manage production

Procure parts

Create product

Pack and send product

Customer

Customer

Process the order

Plan and manage production

Procure parts

Create product

Pack and send product

Customer

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SIGNAVIO

Create

Fabio Vettore
SAP (Fabio Vettore)

< Back

Procure parts

0

My Processes

Process Examples

Core Processes

Level 3 & 4: Procur...

Support Processes

Diagram

No comments

View (Full)

Overlays

Legend

Department

ACME AG

Central Purchasing

Annrover

Parts required

Parts in stock

Parts out of stock

Parts retrieved from storage

Specify and quantify requirements

Complete a purchase order

Check purchase order

Create vendor

Create order template from purchase order

ERP-System

Vendor known?

yes

no

Parts required

Parts retrieved from storage

Specify and quantify requirements

Complete a purchase order

Check purchase order

Create vendor

Create order template from purchase order

ERP-System

Vendor known?

yes

no

Parts required

Parts retrieved from storage

Specify and quantify requirements

Complete a purchase order

Check purchase order

Create vendor

Create order template from purchase order

ERP-System

Vendor known?

yes

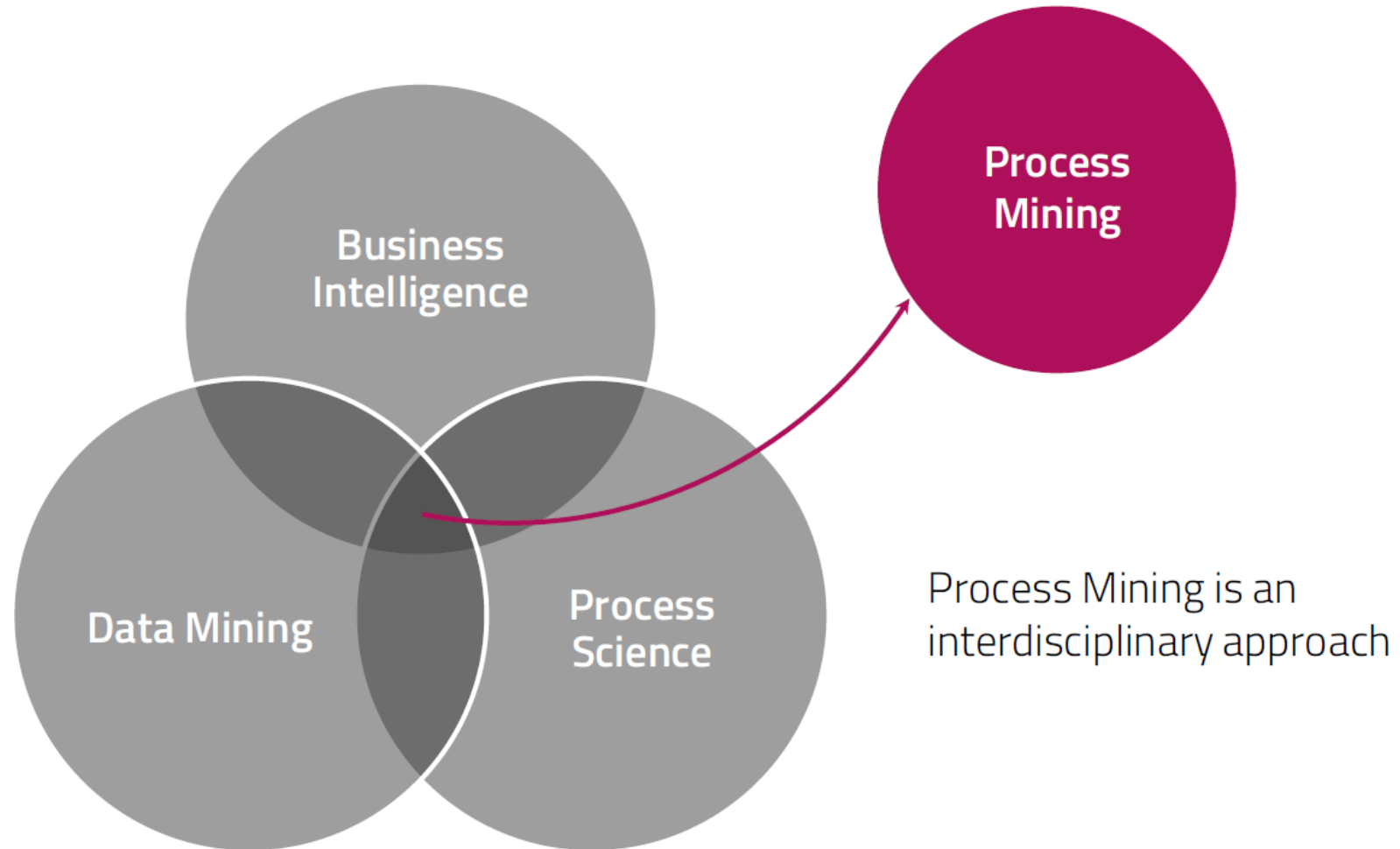
no

100%

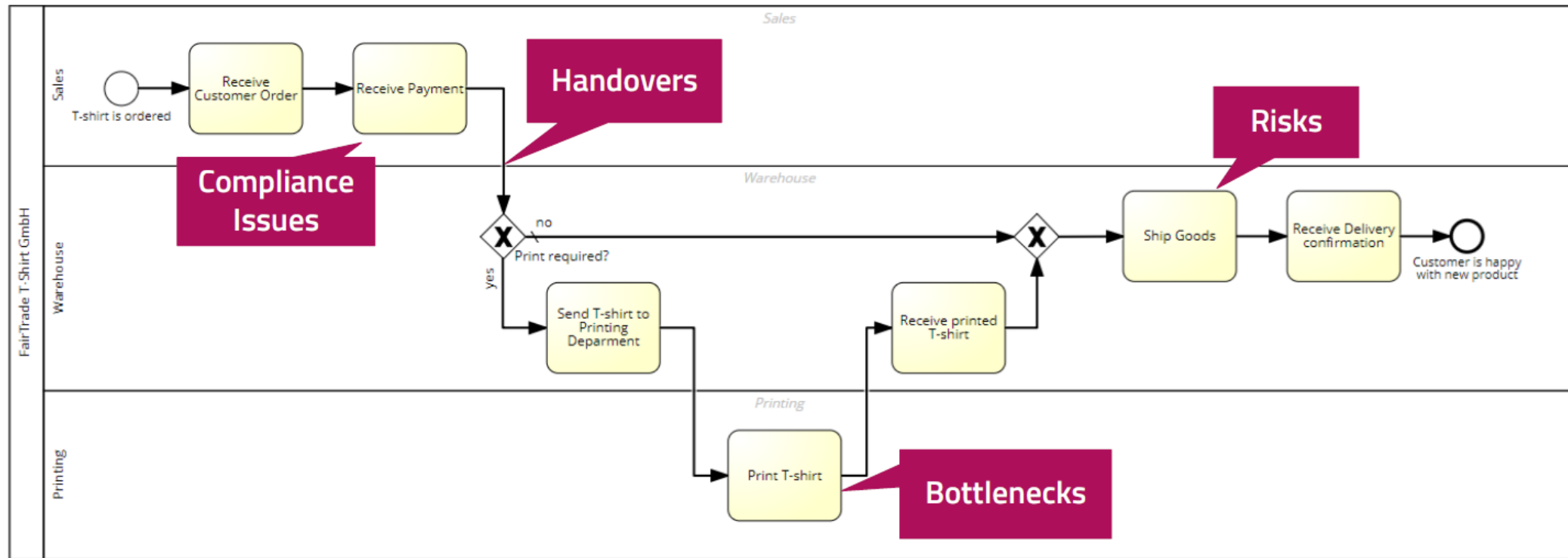
<<

Attributes

What is Process Mining?



Why Process Mining?



Process Intelligence (1/3)

SIGNAVIO

☑ Purchase to Pay



Processes > Purchase to Pay > Purchase to Pay investigation

Owner: Fabio Vettore

Purchase to Pay investigation

Purchase to Pay details

📄 New chapter

⚙ Investigation settings

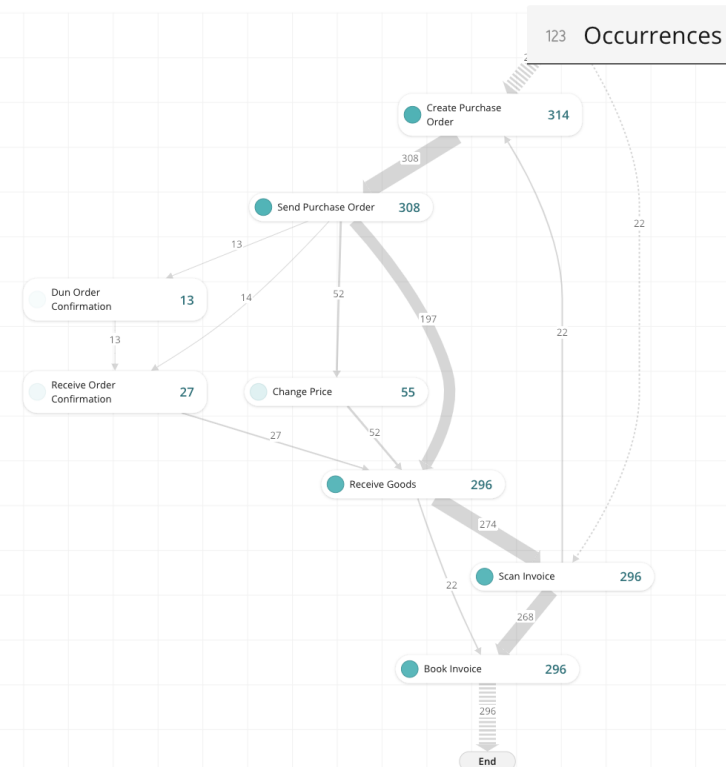
Purchase to Pay investigation



100%
314



Process Discovery



Activities
97%



Variants
95%



Process Intelligence (2/3)

SIGNAVIO

Hub | Signavio

Signavio Process Intelligence

+

← → ↺

https://editor.signavio.com/g/statics/pi/areas/ba-1/processes/purchase-to-pay-1/investigations/purchase-to-pay-investigation-1

☆ 🔄 ⚙️ 👤 ⋮

🔄

SIGNAVIO

▼ Fabio Vettore
SAP (Fabio Vettore)

>> Processes > Purchase to Pay > Purchase to Pay investigation

Owner: Fabio Vettore

Purchase to Pay details

100%
314

⋮

Process Conformance

⋮

Variant path

Hotspots

🔍

Procurement

Start

2d 7h

Create PO

1d 18h

Send PO

SAP

Central Purchasing

8d 3h

Receive Goods

Invoice

Start

15d 8h

Scan Invoice

Book Invoice

End

🖥️

SAP

🔍

123

Cases

1	169
2	49
3	22
4	14
5	13
6	7
7	7
8	6
9	6
10	6
11	6

🔊 Apply selection as filter to current chapter

Hub | Signavio

Signavio Process Intelligence

+

← → ↺

https://editor.signavio.com/g/statics/pi/areas/ba-1/processes/purchase-to-pay-1/investigations/purchase-to-pay-investigation-1

☆

SIGNAVIO

▼ Fabio Vettore
SAP (Fabio Vettore)

☐ Purchase to Pay

<<

Processes > Purchase to Pay > Purchase to Pay investigation

Owner: Fabio Vettore

Purchase to Pay investigation

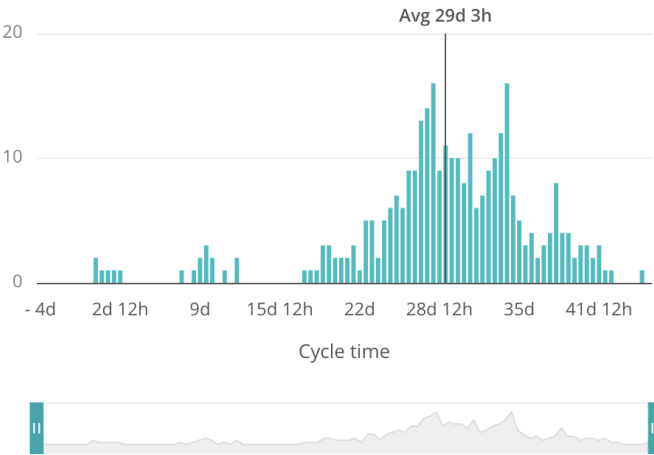
Purchase to Pay details

New chapter

Purchase to Pay details

29d 3h

Distribution of Average Cycle Time



Average Cycle Time over time

AVG (Cycle time)

46d 7h

Requested by Breakdown

Requested By

Ian Grange	
Arlina Sowten	
Claire Woolaghan	

Investigation settings

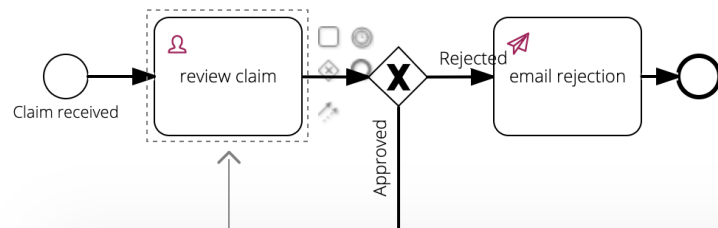
Workflow Accelerator

SIGNAVIO

Create document	Document template	Map variables	Box
Google Drive	Process Manager		

Events & Gateways

Start	Exclusive gateway	Parallel gateway	Intermediate timer event
Milestone	Set core information	Intermediate link event	End



review claim

General Form Reminders Access Rights

Description

Write Preview

Please review Case / Creator / First name's expenses...

You can use Markdown for formatting.

Press # to insert available information.

Wrap Up

Business process intelligence is the most holistic portfolio in process transformation solutions

Business process intelligence is important for your company because it:

Is an **end-to-end business transformation suite**

Provides the **single source of truth for processes**

Joins the **business and IT** operating model

Allows **data-driven decisions** for your business

Combines **customer experience and operational excellence**

Provides a **people-centric** approach and experience

Company leaders face business challenges every day

Our strategy includes a **20% increase in organic growth** over the next two years, and two major acquisitions are in the works.

Are we prepared to handle this growth?

Our people are already working hard. But **some of our best talent has left**, and our **employee survey results are trending downward**.

I am hearing more and more **complaints about our customer service**.

I can see the results, but I really **can't see what's causing these problems**. So how am I supposed to manage them? How can we make improvements where we need to improve the most?



We need to be better! And we need to be better faster!

Get started

Understand how
**business process
intelligence** can work
best for you and help
you

Run at your best

Assess your current processes and
discover opportunities for improvement

www.sap.com/bpi

Thank you

Contact information:

Thomas Grande

t.grande@sap.com

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