

# SAP for Me – User Groups Webinar Series

## Session 1: SAP for Me - Time for more autonomy (Overview)

Oguzhan Genis, Head of Business SAP for Me  
Stefan Vormbrock, Chief Product Owner SAP for Me  
February 17, 2022

PUBLIC

THE BEST RUN



# Disclaimer

The information in this document is confidential and proprietary to SAP and may not be disclosed without the permission of SAP. This document is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation and SAP's strategy and possible future developments, products and or platforms directions and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this document is not a commitment, promise or legal obligation to deliver any material, code or functionality. This document is provided without a warranty of any kind, either express or implied, including but not limited to, the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. This document is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this document, except if such damages were caused by SAP intentionally or grossly negligent.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

# Your Speakers



## Oguzhan Genis

**Business Owner SAP for Me**

*SAP SE, Walldorf*

Twitter: [@OZZYGENIS](https://twitter.com/OZZYGENIS)

LinkedIn: [/in/OZZYGENIS](https://in/OZZYGENIS)



## Stefan Vormbrock

**Chief Product Owner SAP for Me**

*SAP SE, Walldorf*

LinkedIn: [/in/stefan-vormbrock](https://in/stefan-vormbrock)

# Webinar Series: \*Overview Current Plan

## Global

February 17, 2022  
04:00 pm CET

**SAP for Me -  
Time for more autonomy  
(Overview)**

Oguzhan Genis  
Stefan Vormbrock

March 24, 2022  
09:00 am CET

**Getting Started – How  
SAP supports your first  
steps in SAP for Me**

Anna Withum

April 2022  
TBD

**Cloud Availability Center  
(CAC) integration into  
SAP for Me**

Nathalie Quiblier

May 2022  
TBD

**License Utilization  
Information (LUI)  
integration into SAP for  
Me**

Joanna Majowicz

## DSAG

February 18, 2022  
11:00 am CET

**SAP for Me – Einführung  
und Demo, wie das neue  
Kundenportal ihr  
zukünftiges Arbeiten  
erleichtert**

Oguzhan Genis  
Stefan Vormbrock

March 29, 2022  
03:30 pm CET

**Getting Started – Wie  
SAP Ihre ersten Schritte  
in SAP for Me unterstützt**

Anna Withum

April 2022  
TBD

**Cloud Availability  
Center (CAC) Integration  
in SAP for Me**

Nathalie Quiblier

May 2022  
TBD

**License Utilization  
Information (LUI)  
Integration in SAP for Me**

Joanna Majowicz

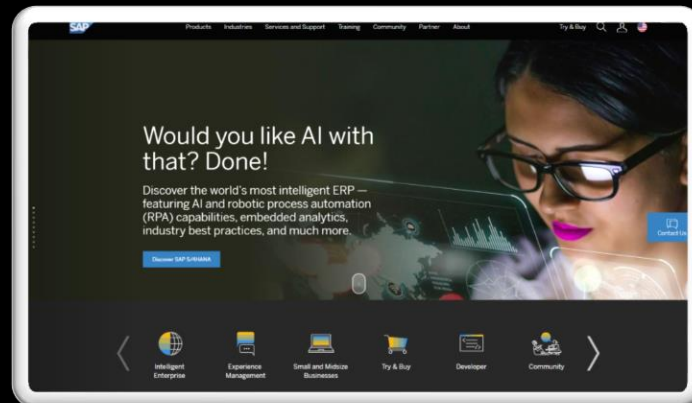
\*For all dates final confirmation will follow.  
Additional global and regional sessions planned.

# Introduction

# Our Primary Digital Channels at SAP

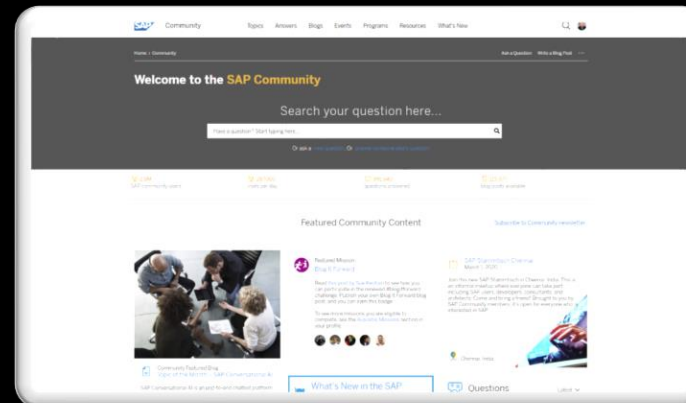


SAP.com



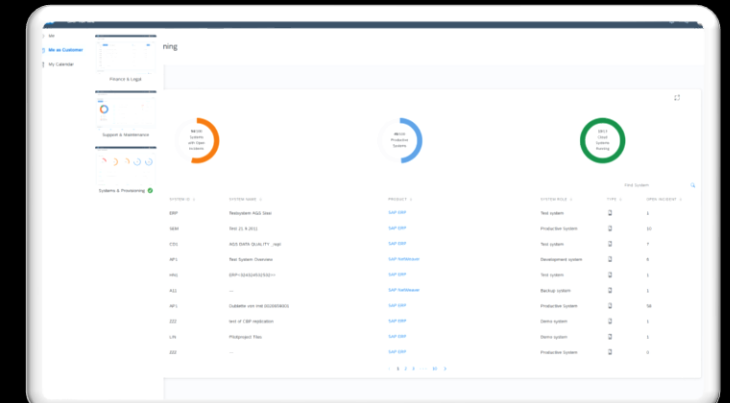
The Digital Front Door

community.sap.com



The Community

me.sap.com



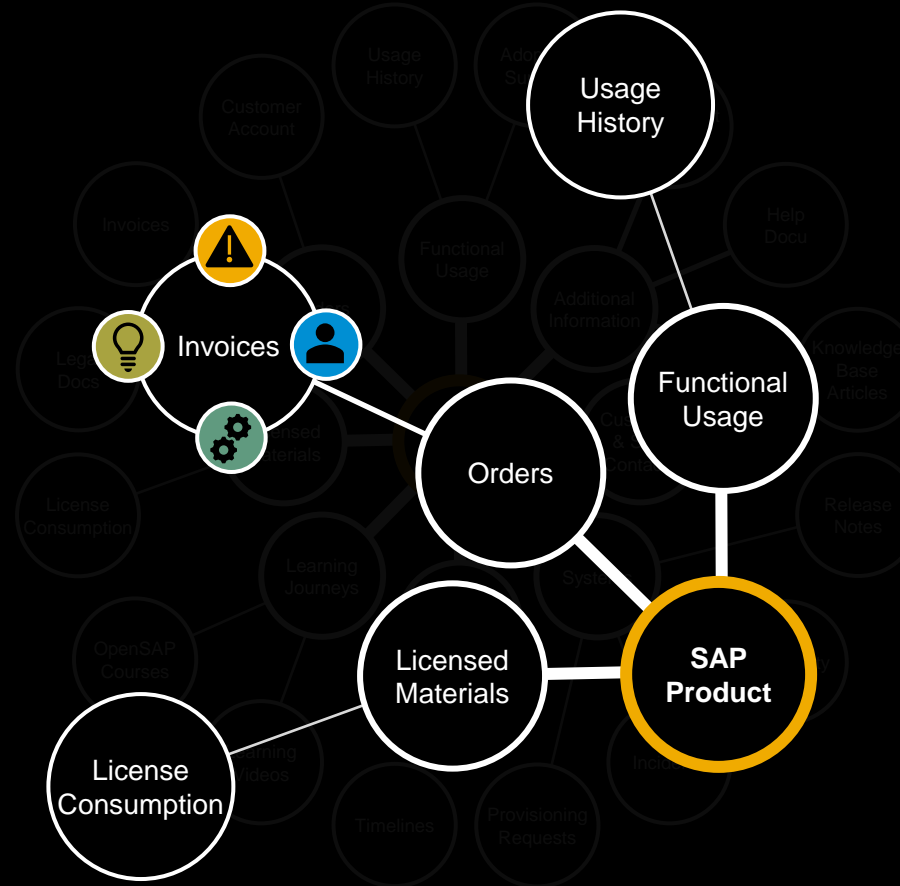
The Customer Portal

## What we do with SAP for Me – taking advantage of semantics



## With SAP for Me

- Too many portals and tools
- No overarching picture across the SAP portfolio
- Missing transparency
- Limited self-services
- No focus on individual interests and needs



## Personalize views based on your role and interests

Get transparency across  
your complete SAP Portfolio

## Take action with self-services for your needs

## Actively influence your products and SAP for Me

**Demo**

# Looking forward (2022 onwards)

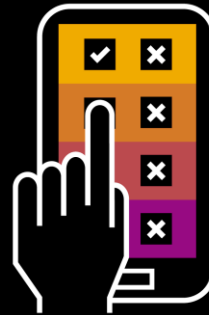
One Support  
Experience  
(harmonized  
channels)

Partner Moment  
(manage entire partner  
business digitally)

Extensive digital  
self-services  
through SAP for Me

Simplified customer  
journeys and tasks  
through SAP for Me

Digital companion loved  
by all customers and  
partners



“SAP for Me allows us to see the road map for our **mission-critical software** so we can schedule implementations and trainings in advance. This enables a **faster rollout.**”

Dirk Sailer, Head of Global SAP, FUCHS Petrolub SE

FUCHS is the world's leading independent supplier of lubricants. With increasing global customer requirements and new business models made possible by advancing digitalization, FUCHS is facing new challenges as it meets the demands of a highly dynamic world. New solutions require new ways of operating. And new ways of operation require a fresh strategy and mindset. The “SAP® for Me” portal supports FUCHS in its approach by delivering a comprehensive rundown of the company's SAP software landscape and related incidents. The tool's self-service options enable FUCHS to track, trace, and solve potential issues quickly and more efficiently.



Picture Credit | Customer Name, City, State/Country. Used with permission.



FUCHS Petrolub SE  
Mannheim, Germany  
[www.fuchs.com](http://www.fuchs.com)

Industry  
Chemicals

Employees  
~6,000

Revenue  
€2.3 billion

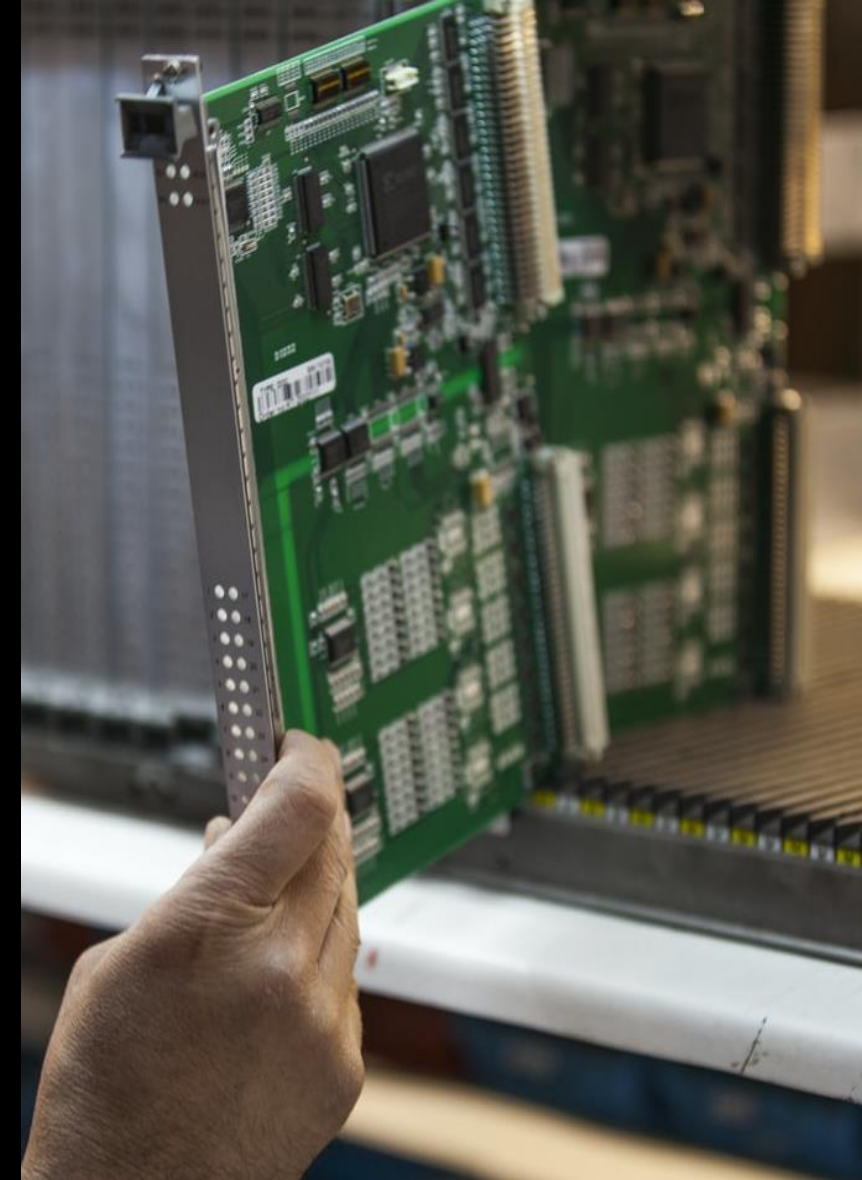
Featured Solution  
SAP for Me



**“SAP for Me is a great and easy tool to manage all SAP products my company is utilizing. It provides a simplified view of licenced materials with potential over usage warnings, if applicable. With this view one is able to take necessary steps, using the same tool, to remedy the situation, e.g. request for additional licences.”**

Lethu Ntuli, SAP Business Analyst at CONLOG

CONLOG is renowned for design and innovation, with a history of manufacturing metering solutions for over 50 years it is recognized as a premium brand in the prepayment metering markets. The company focuses on customer centricity to create value through innovation for the products, services and platform lines of the business. The “SAP® for Me” portal supports CONLOG with a simplified overview on business critical incidents and direct options for action within the portal. It enables the company to resolve issues in a timely manner, keeping the main focus on their customers.



Conlog  
Durban, South Africa  
[www.conlog.com](http://www.conlog.com)

Industry  
Metering  
Solutions

Employees  
~270

Revenue  
\$64 Million

Featured Solution  
SAP for Me



## SAP for Me is Trending – Facts & Figures for January 2022



20.000

Unique Visitors / Month



25.000

Customers Onboarded



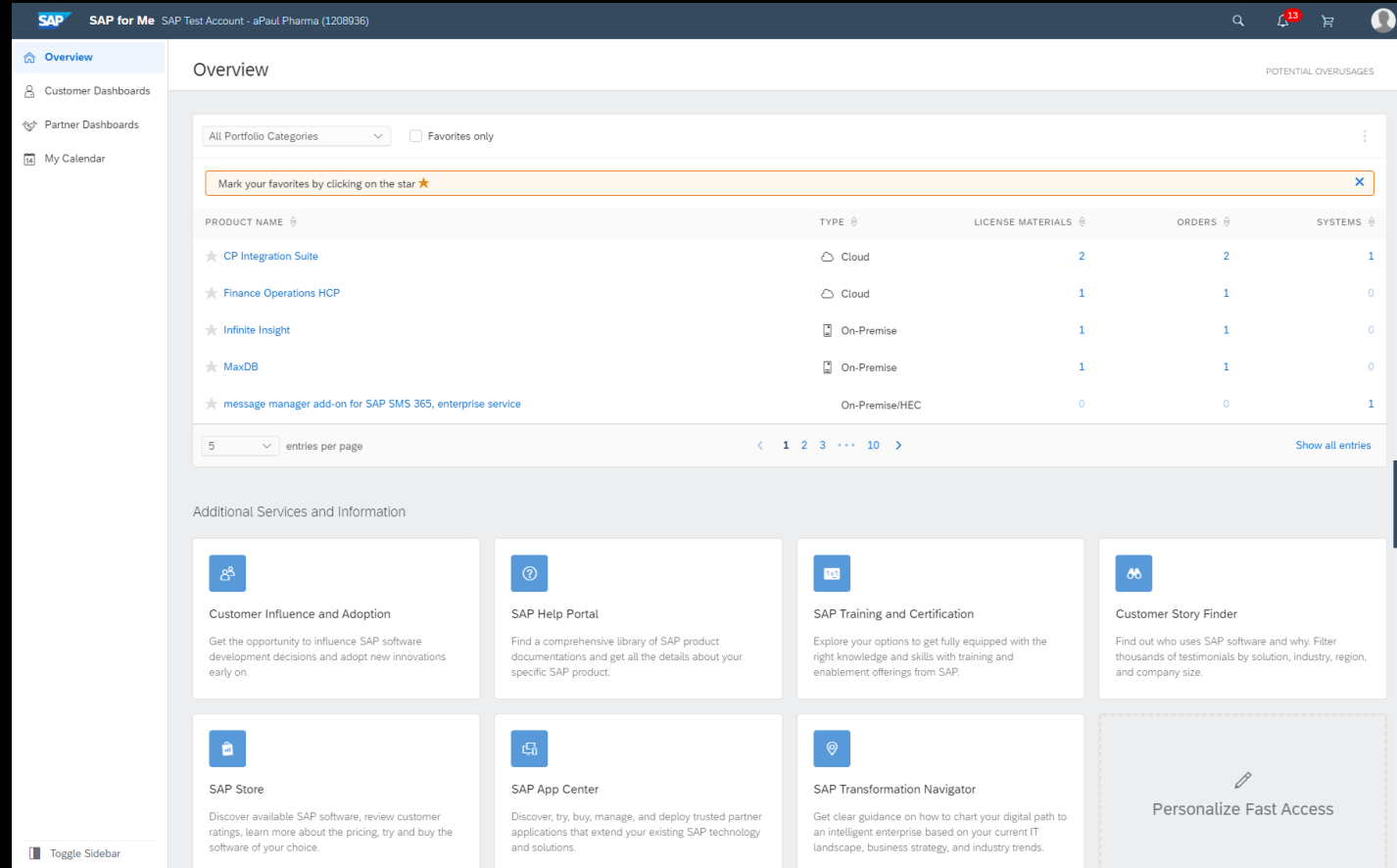
250.000

Page Views / Month

# Product Review 2021

# Overview 2021 until today

2 new Dashboards  
14 new Detail Pages  
Over 50 new Cards



The screenshot displays the SAP for Me Overview dashboard for a user named 'aPaul Pharma (1208936)'. The interface includes a left sidebar with navigation options: Overview, Customer Dashboards, Partner Dashboards, and My Calendar. The main content area is titled 'Overview' and features a table of product portfolio categories. Above the table, there is a search bar and a 'Favorites only' checkbox. A message prompts the user to mark favorites by clicking on a star icon. The table lists products such as 'CP Integration Suite', 'Finance Operations HCP', 'Infinite Insight', 'MaxDB', and 'message manager add-on for SAP SMS 365, enterprise service', along with their types (Cloud or On-Premise), license materials, orders, and systems. Below the table, there are pagination controls and a 'Show all entries' link. The bottom section, 'Additional Services and Information', contains eight cards for various services: Customer Influence and Adoption, SAP Help Portal, SAP Training and Certification, Customer Story Finder, SAP Store, SAP App Center, SAP Transformation Navigator, and a 'Personalize Fast Access' section.

PRODUCT NAME	TYPE	LICENSE MATERIALS	ORDERS	SYSTEMS
★ CP Integration Suite	Cloud	2	2	1
★ Finance Operations HCP	Cloud	1	1	0
★ Infinite Insight	On-Premise	1	1	0
★ MaxDB	On-Premise	1	1	0
★ message manager add-on for SAP SMS 365, enterprise service	On-Premise/HEC	0	0	1

# Portfolio & Products

## Highlights

- Portfolio & Products dashboard went live
- Explore Products Card : includes all products (purchased and non-purchased including trials if available)
- Product Detail Page: Innovation Road Map
- Product Detail Page also for non-purchased Product

Portfolio & Products

[Your Product Portfolio](#) [Explore Products](#)

Your Products


All Portfolio Categories ☐ Favorites only

Mark your favorites by clicking on the star ★

PRODUCT NAME	TYPE	LICENSE MATERIALS	ORDERS
★ <a href="#">CP Integration Suite</a>	Cloud	2	2
★ <a href="#">Finance Operations HCP</a>	Cloud	1	1
★ <a href="#">Infinite Insight</a>	On-Premise	1	1
★ <a href="#">MaxDB</a>	On-Premise	1	1
★ <a href="#">message manager add-on for SAP SMS 365, enterprise service</a>	On-Premise/HEC	0	0


5 entries per page

Additional Services and Information




**Optimize SAP S/4 HANA or SAP ERP**

Get personalized help to identify opportunities for your core system around innovations, business process improvements and IT optimizations, with SAP...



**SAP Product Documentation**

Get more SAP product insights from SAP Help Portal.



**SAP Community**

Raise questions, find answers, read blogs or just browse through SAP Community topic pages.

## Highlights

- Order Detail Page for Cloud and OnPremise
- License Upsell
- Contract View
- Digital PO Collection
- Pay Invoices & Payment Details (store credit card information)
- Potential Overusage History
- LUI onPremise: Download Documents
- Dedicated Consumption tab

Finance & Legal

On-Premise **Cloud** Billing Consumption

Licenses and Orders

License Materials (20 entries) All Portfolio Categories

LICENSE MATERIAL	PRODUCT	ORDERS	NUMBER LICENSED	UNIT	
SAP ByDesign SCM Enterprise User (8000044)	SAP Business ByDesign	1	10	Users	<a href="#">Get More</a>
⚠ SAP ByDesign Base Fee (8000340) <b>POTENTIAL OVERUSAGE</b>	SAP Business ByDesign	1	1	Flat Fee	<a href="#">Get More</a>
SAP CP Integration for SAP cloud app (8000800)	CP Integration Suite	1	1	% net rec	<a href="#">Get More</a>
SAP Hybris Cloud for Sales (8001003)	SAP Cloud for Customer core applications	1	4	Users	<a href="#">Get More</a>
SAP S/4HANA Cloud memory ext prv ed (8003523)	S/4HANA Cloud EX & STE	1	1	Gigabytes	<a href="#">Get More</a>
S4HC Business Integrity Screening, EX (8004445)	SAP assurance and compliance software	1	1	Revenue	<a href="#">Get More</a>
SAP SFBS Recruiting Posting (8004475)	SAP SuccessFactors Recruiting Posting	1	10		<a href="#">Get More</a>
SAP CP Integration, enterprise edition (8004741)	CP Integration Suite	1	1	Flat Fee	<a href="#">Get More</a>
SAP S/4HANA Ent.Mngmnt.Cloud.private ed (8004788)	S/4HANA Cloud EX & STE	1	1	Users	<a href="#">Get More</a>
SAP Cloud for customer payments (8004800)	Finance Operations HCP	1	1	Piece	<a href="#">Get More</a>

10 entries per page < 1 2 > Show all entries

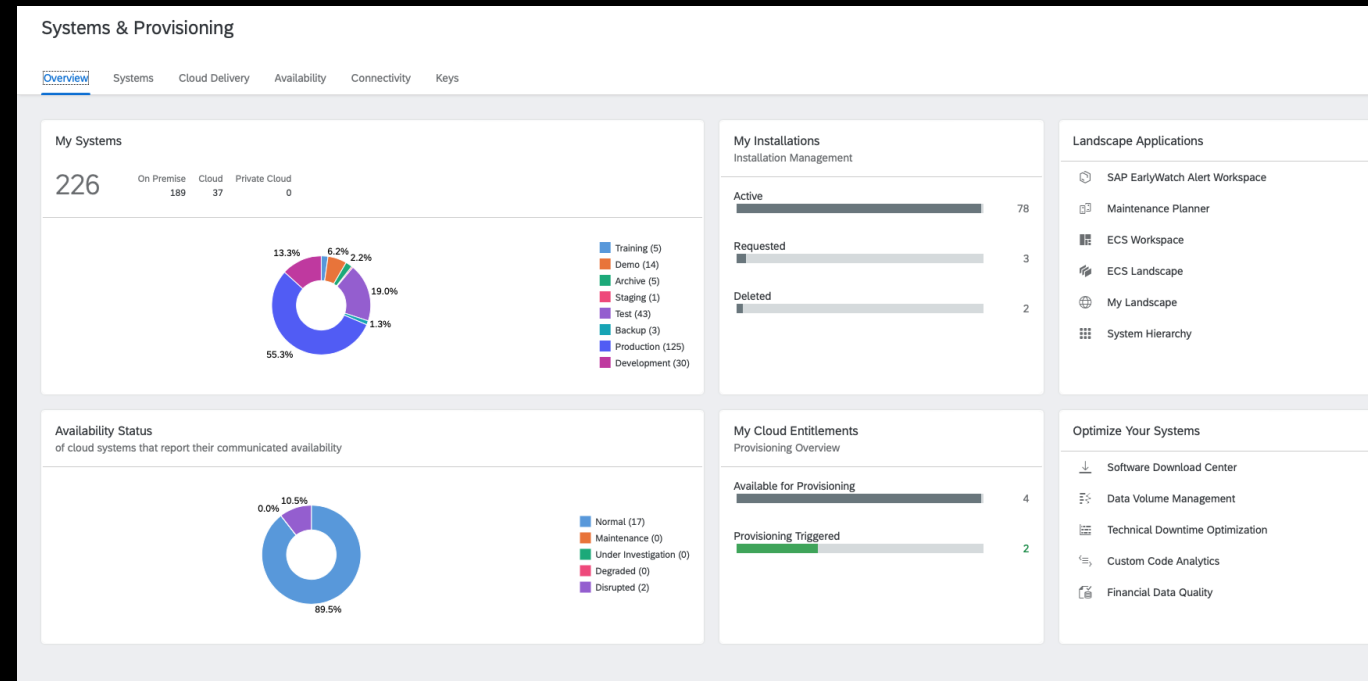
Cloud Orders All Portfolio Categories Search for Order ID Past **Current** Future

ORDER ID	CONTRACT ID	MATERIAL COUNT	START	END
> 0240367048		SAP ByDesign Base Fee (8000340) <b>+1 more</b>	03-05-2021	03-04-2022
> 0240374932		SAP S/4HANA Cloud memory ext prv ed (8003523) <b>+4 more</b>	05-05-2021	05-04-2022

# Systems & Provisioning

## Highlights

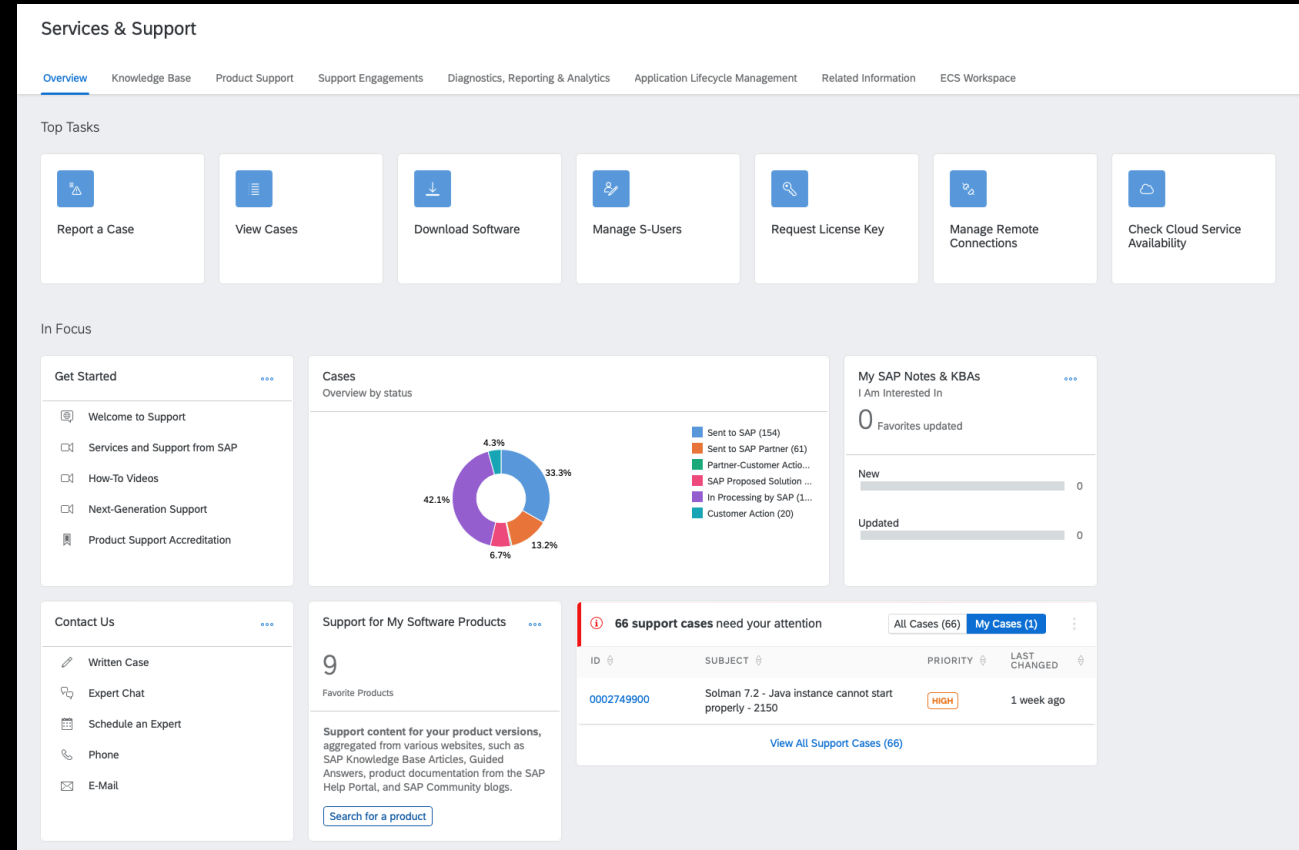
- System details page went live
- CAC Integration: Availability Status and History, Event Detail Page
- Private Cloud integration
- System Provisioning enabled (including parameters): e.g. SAP S/4HANA Cloud, SAP Commerce Cloud, SAP IBP, SAP CALM
- Next Generation Cloud Delivery Schedule Card including check-list functionality
- Tab structure implemented to guide to all SAP ONE Support Launchpad applications related to Systems & Provisioning



# Services & Support

## Highlights

- A tab structure has been implemented to give access to all SAP ONE Support Launchpad service and support-related applications.
- Categorization is based on the familiar navigation structure in the SAP Support Portal.
- The leading Overview tab shows the most relevant information and action items at a glance, for instance in the new *Case Alerts* card.
- Support SAP Enterprise Cloud Services Customers (HEC – SAP HANA Enterprise Cloud) in their daily work



The screenshot displays the 'Services & Support' Overview page in the SAP for Me portal. The page features a top navigation bar with tabs: Overview (selected), Knowledge Base, Product Support, Support Engagements, Diagnostics, Reporting & Analytics, Application Lifecycle Management, Related Information, and ECS Workspace. Below the navigation bar, the 'Top Tasks' section contains seven action cards: Report a Case, View Cases, Download Software, Manage S-Users, Request License Key, Manage Remote Connections, and Check Cloud Service Availability. The 'In Focus' section includes a 'Get Started' sidebar with links like 'Welcome to Support' and 'Services and Support from SAP'. The main content area shows a 'Cases Overview by status' donut chart with a legend: Sent to SAP (154) at 33.3%, Sent to SAP Partner (61) at 13.2%, Partner-Customer Action (4.3%), SAP Proposed Solution (6.7%), In Processing by SAP (42.1%), and Customer Action (20). To the right, 'My SAP Notes & KBAs' shows 0 favorites. At the bottom, a 'Contact Us' sidebar is on the left, 'Support for My Software Products' is in the center, and a '66 support cases need your attention' alert is on the right, displaying a table of cases with columns for ID, Subject, Priority, and Last Changed.

ID	SUBJECT	PRIORITY	LAST CHANGED
0002749900	Solman 7.2 - Java instance cannot start properly - 2150	HIGH	1 week ago






# Users & Contacts


## Highlights

- The dashboard gives access to all user-related tools and overview lists about important contacts, both in your company and at SAP.
- The link to the *User Management* application now shows key figures about overall numbers of S-users and new action items for user administrators.

Users & Contacts


SAP Contacts

CONTACT	FUNCTION	EMAIL	PHONE
 Cornelia Walther	CEE - SuccessFactors	<a href="mailto:CORNELIA.WALTHER01@SAP.COM">CORNELIA.WALTHER01@SAP.COM</a>	<a href="#">Call 0610</a>
 Chad Suvak	CEE - Ariba	<a href="mailto:CHAD.SUVAK@SAP.COM">CHAD.SUVAK@SAP.COM</a>	<a href="#">Call 0412 297</a>
 Arno Helmling	CEE - Business ByDesign	<a href="mailto:ARNO.HELMILING@SAP.COM">ARNO.HELMILING@SAP.COM</a>	<a href="#">Call 06227 7</a>
 Andre Messa	CSM Principal	<a href="mailto:ANDRE.MESSA@SAP.COM">ANDRE.MESSA@SAP.COM</a>	<a href="#">Call 0610 661</a>
 Andre Messa	CSM Principal	<a href="mailto:ANDRE.MESSA@SAP.COM">ANDRE.MESSA@SAP.COM</a>	<a href="#">Call 0610 661</a>




**Important Contacts in My Company**

Find colleagues in your company who have special functions such as super administrator, software recipient, or security contact.




**Manage S-Users**

As administrator, manage S-user IDs and technical communication users in your company; change user data, manage...




**Manage Service Partner Users**

If you are a cloud customer's administrator, you can invite your partner's S-users to report cases on behalf of your company.



**HEC Contacts**

Lets SAP HANA Enterprise Cloud customers maintain their contact information by themselves.



**Benefit from Single Sign-On**

Install an SAP Passport browser certificate on your computer and log on to SAP for Me and other SAP websites without your S-user ID an...

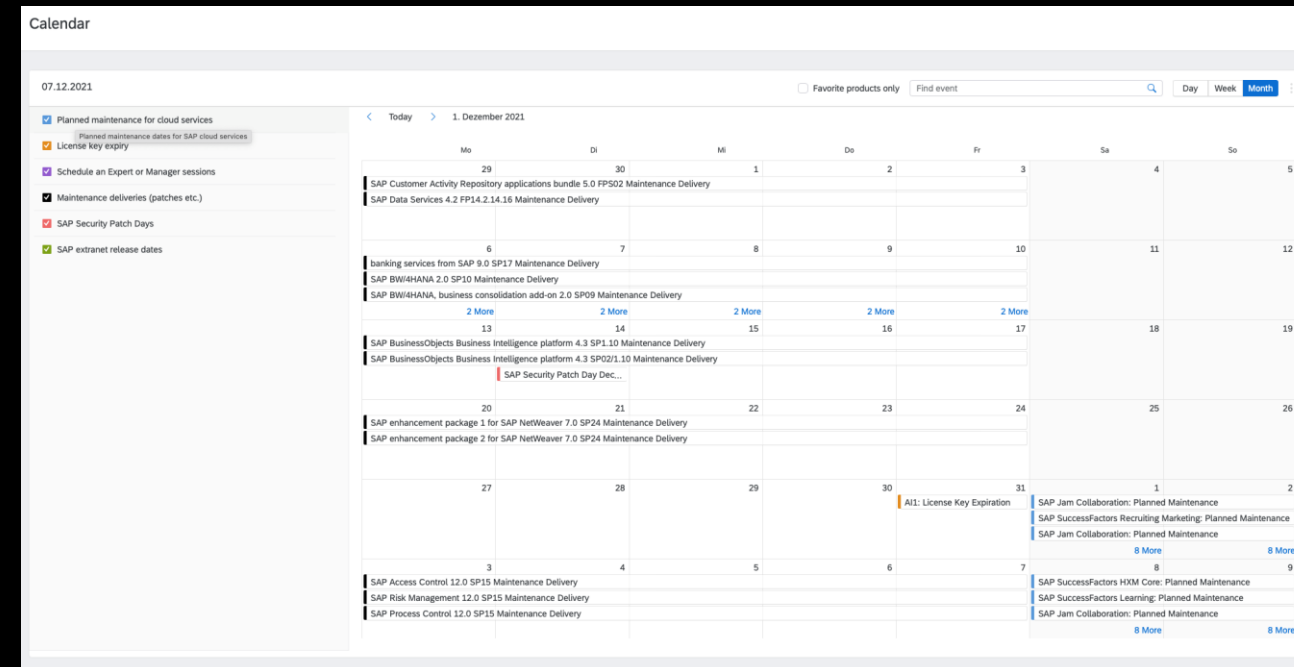
# Calendar

## New Event Types

- Upcoming planned maintenance for cloud products
- License Key Expiry Date
- Extranet Release Dates
- SAP Security Patch Days
- *Maintenance Deliveries* shows patch or support package release dates.

## Features

- Filters enhanced
- More views have been added: e.g. list view



## Highlights

- Search as navigation option
- Suggestions while typing
- Objects for which the user is not authorized are hidden to keep the result list clean
- A list of recently searched terms is shown
- Search for Favorites
- Software Downloads, Orders, Licenses, Products, Contacts, SAP for Me Cards, Dashboards & Pages
- Search by Note Number directly shown
- Start Knowledge Base Search in SAP ONE Support Launchpad
- Search Field always visible

Search in me.sap.com



cloud

Search "cloud" in Knowledge Base >

DOWNLOADS (25+) [Show more](#)

**BMS PORTAL CLOUD**  
Software Component [↓](#)

**IOT SERVICES CLOUD**  
Software Component [↓](#)

**EXTENDED REALITY CLOUD**  
Software Component [↓](#)

CONTACTS (25+) [Show more](#)

**Jane Cloud**  
S0012005739 [✉](#)

**Jenny Cloud**  
S0018075167 [✉](#)

**Test Cloud**  
S0018132424 [✉](#)

PRODUCTS (8) [Show more](#)

**SAP Marketing Cloud**  
Customer Experience

**SAP Commerce Cloud**  
Customer Experience

**SAP BW/4HANA Cloud**  
Database

LICENSES (7) [Show more](#)

**8001003**  
SAP Hybris **Cloud** for Sales

**8004800**  
SAP **Cloud** for customer payments

**8005986**  
SAP PS for SAP Marketing **Cloud**

SYSTEMS (3)

**CLOUD**  
SAP **Cloud** ALM | 741911999

**SCP**  
SAP **Cloud** ALM | 741912880

**CLD\_JAM1**  
my **Cloud** System | 740172443

1237899

Search "1237899" in Knowledge Base >

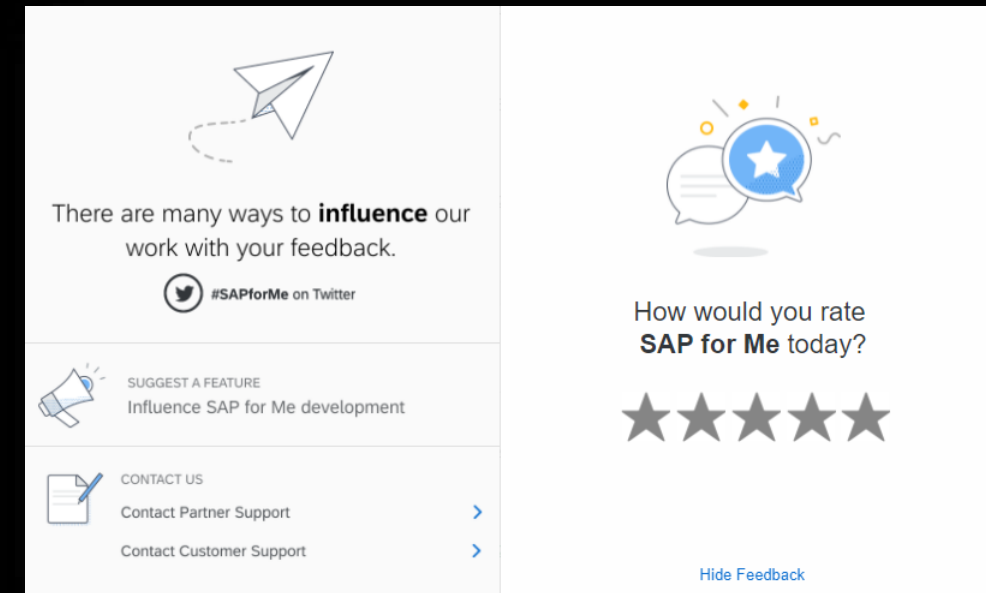
SAP KNOWLEDGE BASE (1)

**123789 - Drill-down reporting: TIME\_OUT, performance**  
Released on 22-12-1998 in EC-EIS-DD

# Cross Capabilities


## Highlights

- Card functionalities enhanced: e.g. export as CSV (upvoted through our feedback service)
- Renaming and redesign of the sidebar (finding of our usability testing)
- User Profile Fly Out: Restructure of the user profile + Preferences
- Header redesigned: e.g. company info moved
- News Cards
- Feedback Slider
- Help Documentation added



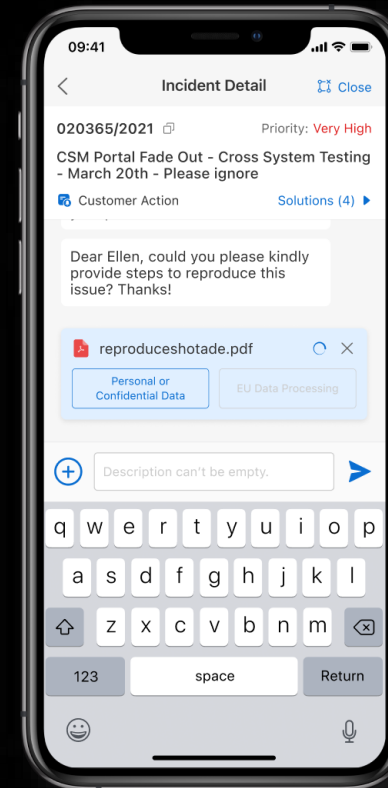
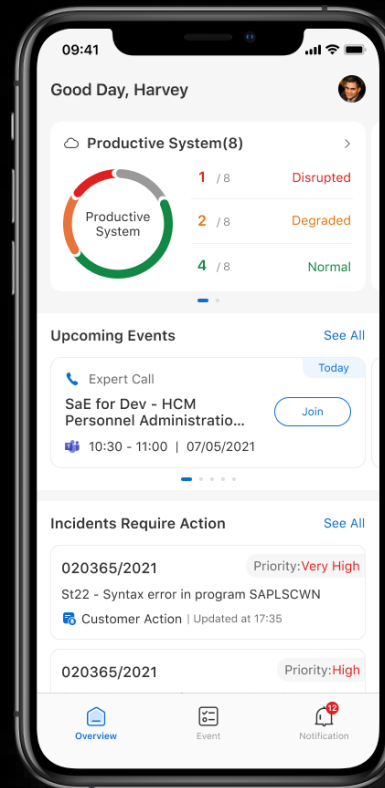
# Mobile App

Go Live

iOS: Q3 2021 

Android: Q4 2021 

- Homepage: Leading KPIs / Alerts
- Push Notifications for system or case update
- Case Management
- Cloud System Availability Information
- Notification list
- Event list



**What's coming 2022**

# Highlights 2022

Onboarding of new users

Personalized Homepage

SAP for Me as the main entry point for Service & Support tasks

Industry Cloud and RISE Service Management

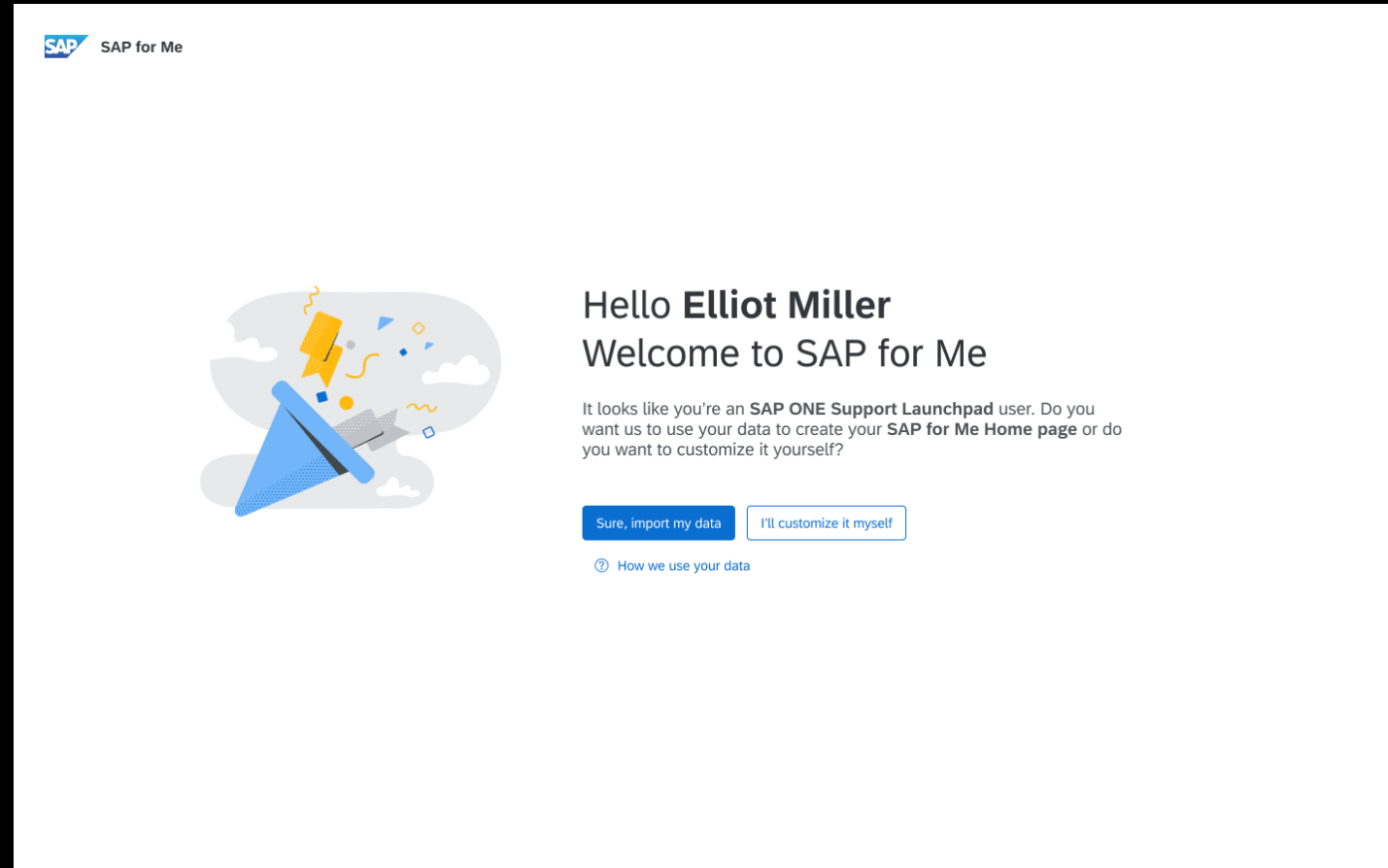
Ongoing provisioning enhancements

Further enhanced services in Finance & Legal capability area

# Guiding you to SAP for Me

## Get Started

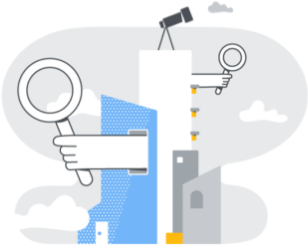
- Haven't we met before in other SAP web sites?
- Decide if you want to import your e.g. SAP ONE Support Launchpad information
- Take a look at the data that will be imported



# What do **you** need?

## Your interests

- Let us know what is important to you
- Preselection if you decide to use your data from other web sites
- Your selection will not hinder you to add anything you need to your homepage



**SAP for Me**

This is what we found!  
We believe that the following topics might interest you.  
Feel free to select as many topics as you want to see on your **SAP for Me Homepage**.

I usually manage...

Cloud Extensions **Support Cases** User Tasks User Roles & Rights Systems & Installations

**Licenses** Certificate Renewals Remote Support HANA Enterprise Cloud Solutions

Customer Center of Expertise Solutions SAP Concur Solutions SAP Analytics Solutions

SuccessFactors Solutions SAP Ariba Solutions ABAP Solutions **ByDesign Solutions**

I usually monitor...

Cloud Solutions OnPremise Solutions **System Downtime** HANA Enterprise Cloud Solutions

CPU Usage SAP Notes & KBAs

My other interests...

**Download & License Software** Explore & Work with SAP Products Request Keys & Namespaces

Work with Data Protection Monitor SAP Knowledge & Learnings

6 topics selected  
You will be able change your selection at any time.

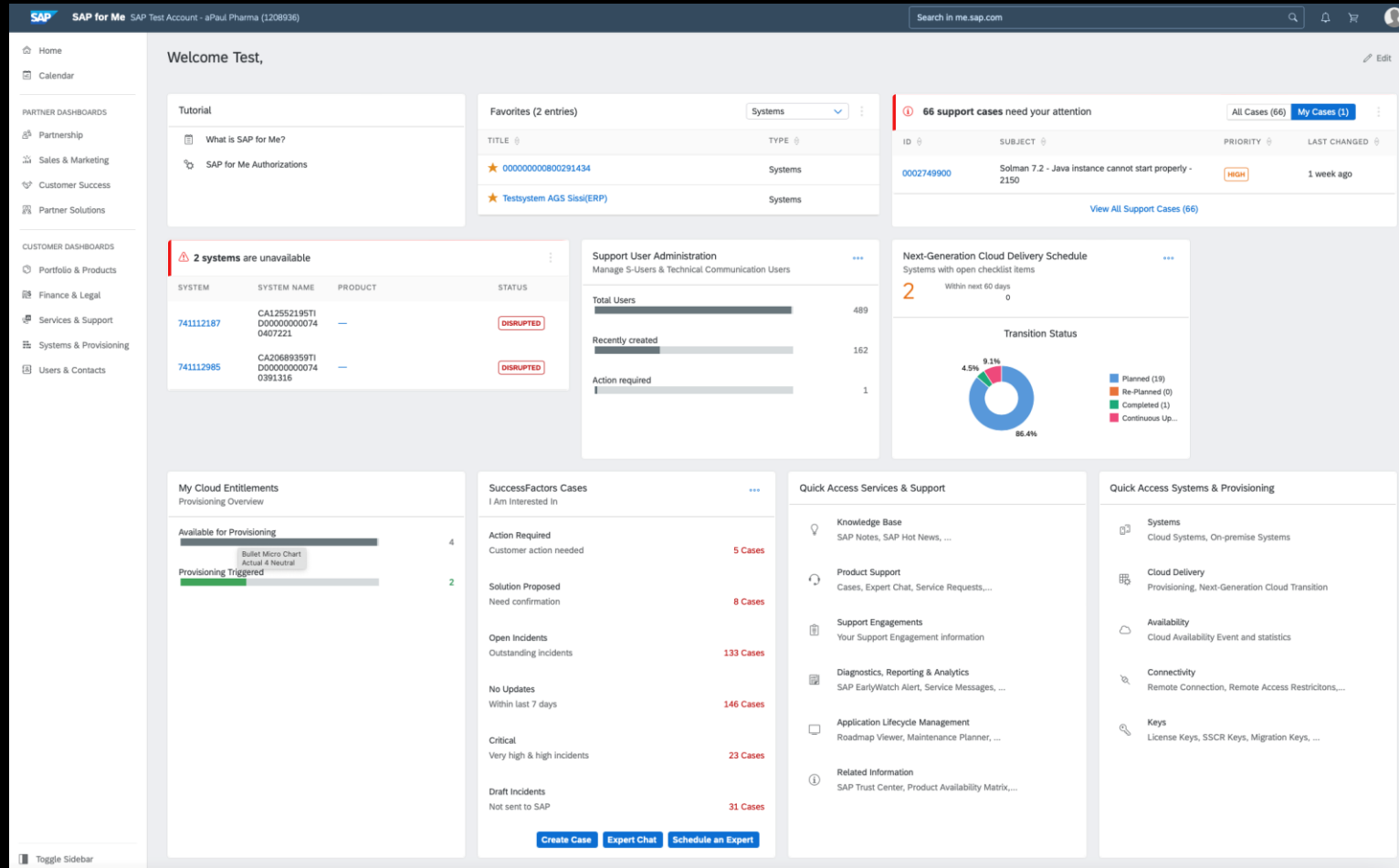
**Start using SAP for Me**

**Early Design Proposal only!**

# Your Homepage

## Personalized

- Predefined selection of cards based on your interests
- Use the card catalog to add or remove cards
- Use drag & drop to arrange the cards according to your needs
- All your tasks will be part of your homepage and all needed actions or information one click away
- Full content will always be available in the topic specific dashboards that are available in the sidebar

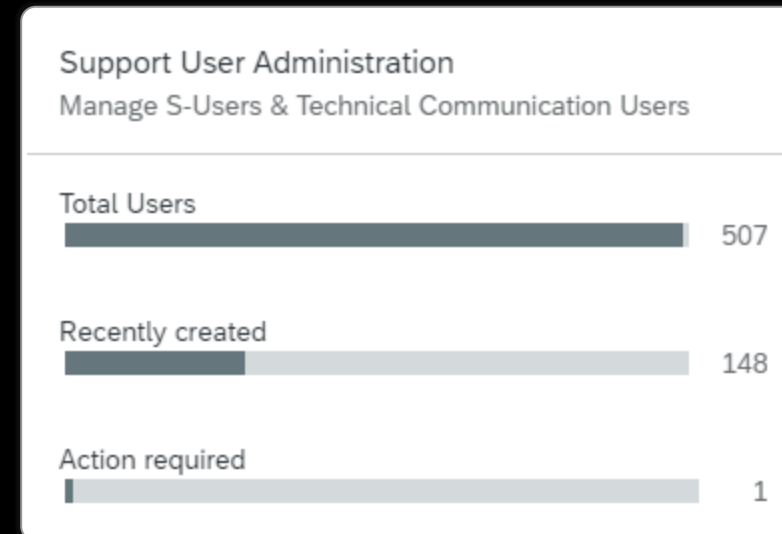
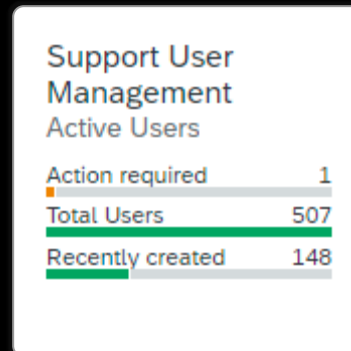


The screenshot displays the SAP for Me homepage for a test account (aPaul Pharma). The interface is personalized and includes a sidebar with navigation options like Home, Calendar, and various dashboards. The main content area features several cards:

- Welcome Test**: A greeting card with a tutorial link.
- Favorites (2 entries)**: A list of favorite systems, including '00000000000291434' and 'Testsystem AGS Sisi(ERP)'.
- 66 support cases need your attention**: A card showing a list of support cases with columns for ID, Subject, Priority, and Last Changed. A 'View All Support Cases (66)' link is provided.
- 2 systems are unavailable**: A card showing a table of unavailable systems with columns for System, System Name, Product, and Status. The status is 'DISRUPTED'.
- Support User Administration**: A card showing user statistics: Total Users (489), Recently created (162), and Action required (1).
- Next-Generation Cloud Delivery Schedule**: A card showing a transition status chart with a donut chart and a legend: Planned (19), Re-Planned (0), Completed (1), and Continuous Up...
- My Cloud Entitlements**: A card showing a provisioning overview with a bar chart for 'Available for Provisioning' (4) and 'Provisioning Triggered' (2).
- SuccessFactors Cases**: A card showing a list of cases with columns for Action Required, Solution Proposed, Open Incidents, No Updates, Critical, and Draft Incidents. The number of cases is 5, 8, 133, 146, 23, and 31 respectively.
- Quick Access Services & Support**: A card with links to Knowledge Base, Product Support, Support Engagements, Diagnostics, Reporting & Analytics, Application Lifecycle Management, and Related Information.
- Quick Access Systems & Provisioning**: A card with links to Systems, Cloud Delivery, Availability, Connectivity, and Keys.

# Already today SAP for Me offers partly the same functionality as the launchpad.

Example: Launch of the *User Management* application and the shown KPIs



<https://launchpad.support.sap.com/#!/user/management>

<https://me.sap.com/userscontacts/usermanagement>

In addition, SAP for Me covers new scenarios that are relevant for many launchpad visitors.

On-Premise Consumption

UsersEnginesEngines IndicatorSelf Declaration Products

12/03/2021

METRIC	CONSUMPTION	LICENSED
AY mySAP ERP limited professional (00AY)	<div></div>	847
AZ mySAP ERP employee (00AZ)	<div></div>	
BK mySAP ERP ESS User (00BK)	<div></div>	

Next-Generation Cloud Delivery Schedule (22 entries)

CUSTOMER	SYSTEM	SOFTWARE PRODUCT	SYSTEM ROLE	
SAP Test Account - aPaul... 1208936	<a href="#">custName</a> 740172597	SAP SuccessFactors Learning	Test	Germany: Frankfurt
SAP Test - Prokesch Phar... 1527516	<a href="#">prokesch-stage</a> 740175781	SAP SuccessFactors Learning	Test	Germany: Frankfurt

My Cloud Entitlements  
Provisioning Overview

Available for Provisioning

4

Provisioning Triggered

2

**Therefore, SAP for Me will be the springboard to Service & Support applications!**



Target date: early second half of 2022

# Missing functions and features are on the roadmap

Multi-language concept

Performance and stability

Search enhancements for Knowledge Base search integration

Card catalog to allow definition of your own homepage

Integration of all launchpad support applications

SAP ONE Support Launchpad Notifications Integration

# **SAP for Me Milestones First Half 2022**

# Planned Milestones for Q1-Q2/2022

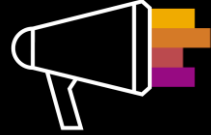


3...

## Personalized Homepage

Feb 26<sup>th</sup>, 2022

- Promotional Message in **Banner**



2...

## Soft Redirect LUI, CAC, ESRC

Mid of April 2022

- LUI / CAC / ESRC will introduce **Popups** when entering the respective application, **allowing to** navigate to SAP for Me or to **close** the Popup and remain in the SAP ONE Support Launchpad.



1...

## Hard Redirect (Opt-Out)

Mid of July 2022

- **One central Popup** in SAP ONE Support Launchpad for all routes redirecting to [me.sap.com/home](https://me.sap.com/home), **allowing to close** the Popup and remain in the SAP ONE Support Launchpad.



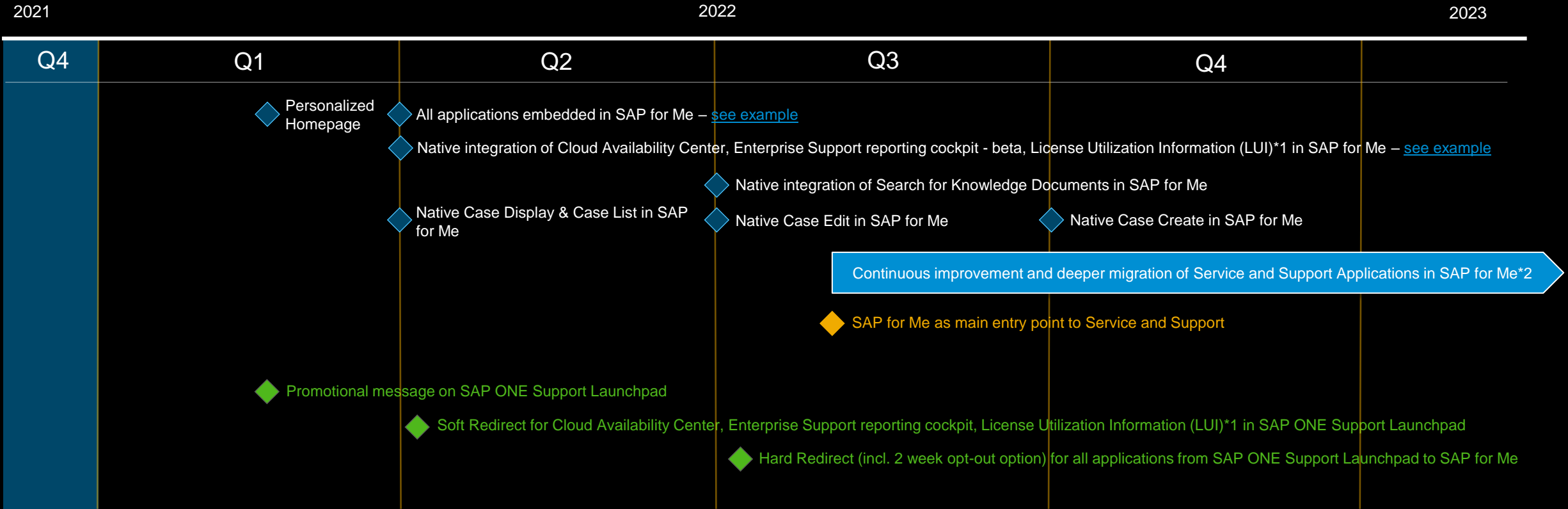
GO!

## Mandatory Redirect

End of July 2022

- **Auto-redirect** / one central Popup in SAP ONE Support Launchpad for all routes redirecting to [me.sap.com/home](https://me.sap.com/home)

# SAP for Me Roadmap – Service and Support Applications



\*1: Includes License Utilization Preparation Application (LUPA), System Measurement Preparation Application, License Administration Workbench (LAW) Result File Application

\*2: Detailed roadmap will be provided at a later point in time

# Session Summary

# Key message to our customers and partners

**Don't wait: Check out [me.sap.com](https://me.sap.com)**



multiple  
fragmented  
silo-driven  
inconsistent  
partially outdated  
static

customer portals  
information  
services  
data source  
user interface  
user experience

one  
personalized  
product-driven  
consolidated  
mobile  
intelligent



**You own **SAP for Me** already.**

# Your Questions

## Access



**Access to**  
[SAP for Me](#)



**SAP for Me**  
[@ SAP.com](#)



**SAP for Me**  
[@ SAP Community](#)

## Support



**SAP for Me**  
[Release Notes](#)



**SAP for Me**  
[Permissions](#)



**SAP for Me**  
[User Help](#)

## Knowledge



**SAP for Me –**  
[More for You!](#)



**SAP for Me**  
[Reference Customers](#)



**SAP for Me**  
[Why other tools must follow](#)



**SAP for Me**  
[Unified View and Digital Autonomy](#)

# Thank You!

Contact information:

[sapforme@sap.com](mailto:sapforme@sap.com)

Follow us



[www.sap.com/contactsap](https://www.sap.com/contactsap)

© 2020 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See [www.sap.com/copyright](https://www.sap.com/copyright) for additional trademark information and notices.