SAP Signavio in 2022
– What's new and where do we go?

Thomas Grande, SAP SE
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SAP

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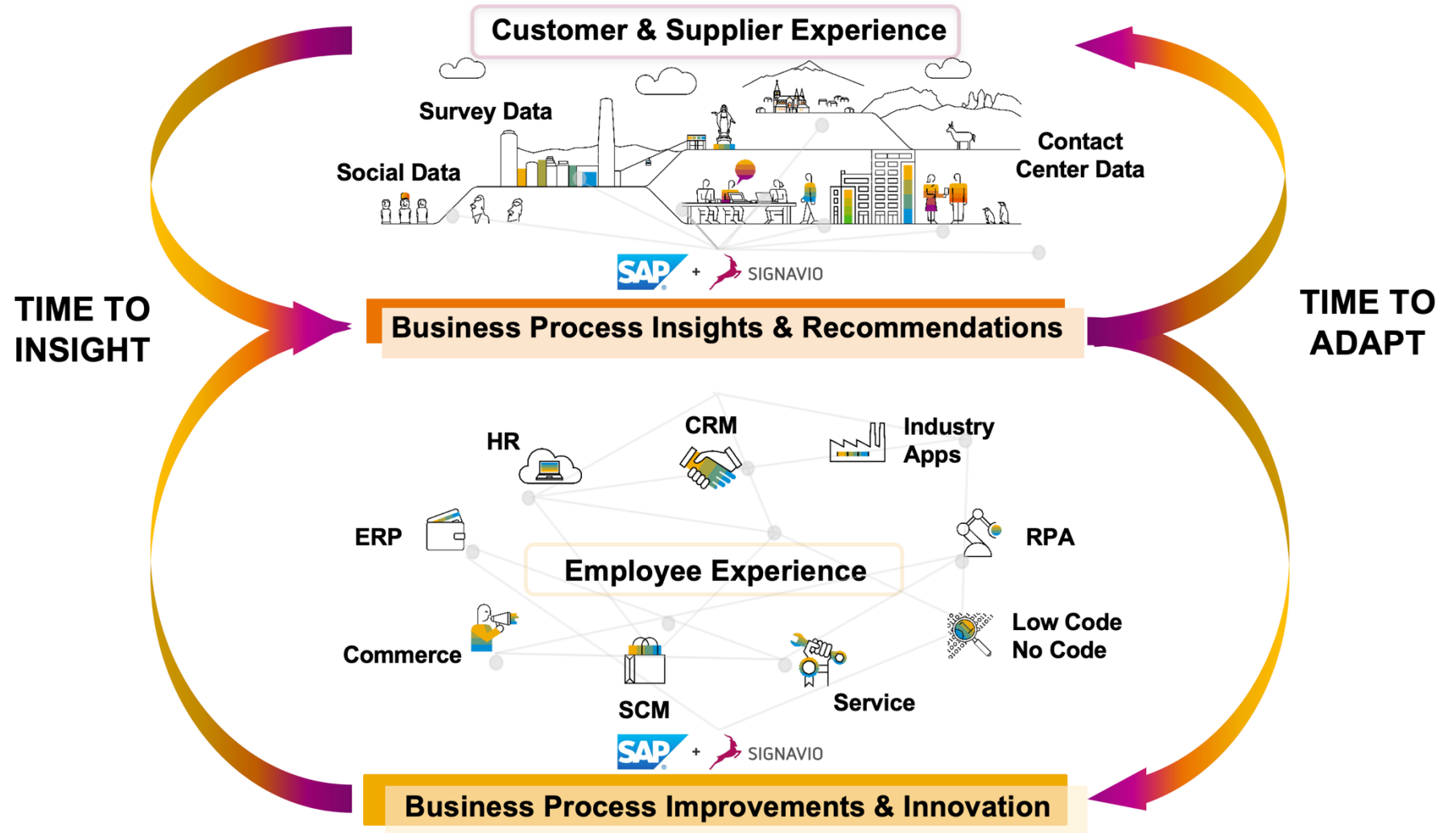
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SAP Signavio Process Transformation Suite
Our vision of business process management

Continuous process transformation becomes a source of sustained competitive advantage.

In this context, **time to insight and time to adapt** are key to becoming intelligent enterprises.

TIME TO INSIGHT

TIME TO ADAPT

Customer & Supplier Experience

Survey Data

Social Data

Contact Center Data

SAP + SIGNAVIO

Business Process Insights & Recommendations

HR

CRM

Industry Apps

ERP

RPA

Employee Experience

Commerce

Low Code No Code

SCM

Service

SAP + SIGNAVIO

Business Process Improvements & Innovation

Business process management and analytics

What is Business Process Management?

- The practice of **discover, analysing, designing, monitoring, managing & optimizing processes** is called Business Process Management.

- **Modeling, improvement & management** of cross-functional processes to generate better business outcomes is the major value BPM delivers in any company's operational success.

Why is it important?

- It is about managing business in the most efficient and effective way possible. It can be leveraged to increase the quality of service, operational efficiency and agility, regulatory compliance or customer experience and other scenarios.

- It establishes a common language in between IT and business to drive continuous improvement.

SAP Signavio supports both
enterprise transformation and process excellence initiatives

Business Transformation

- New business models
- Process harmonization and simplification
- Process consolidation inc. shared services
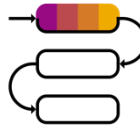- Equip for mergers and acquisitions
- RISE with SAP transformation project…

IT Transformation

- Conversion to SAP S/4HANA
- Return to standard code
- ERP consolidation
- Digital foundation

Enterprise Transformation

Process Excellence

Process focus

(to address a particular process area)

- Order to cash (O2C)
- Purchase to pay (P2P)
- Lean manufacturing
- Service management

Performance initiatives

(cross- or multi-functional)

- Customer Excellence
- Efficiency
- Cycle time acceleration
- Governance, risk, and compliance

Challenges of transformation and innovation

Predictability

Transform your business **safely and predictably** with the needed **project and process governance** and a **simulation engine** to evaluate the impact of the changes.

Transform along **proven methodologies** and make use of best-practice content.

360-degree view into processes

Get **360-degree insights** and full control of your processes with **standardized KPIs**, process performance indicators and **benchmarks**, **process mining,** and **user-behavior mining**.

Improve your process performance by realizing **intelligent recommendations** tailored to your process issues.

Automation

Empower your end users to automate their activities with a **low-code/no-code platform** and all required capabilities for process automation like **workflow**s, **robotic process automation,** or **machine learning**.

Symbiosis of experience data and operational data

Get an inside-out and **outside-in view of your processes** by analyzing your operational process performance based on **customer experience data**. Define the **customer journey** to put customers at the center of your processes.

Why is transformation so difficult?

Fragmented operations

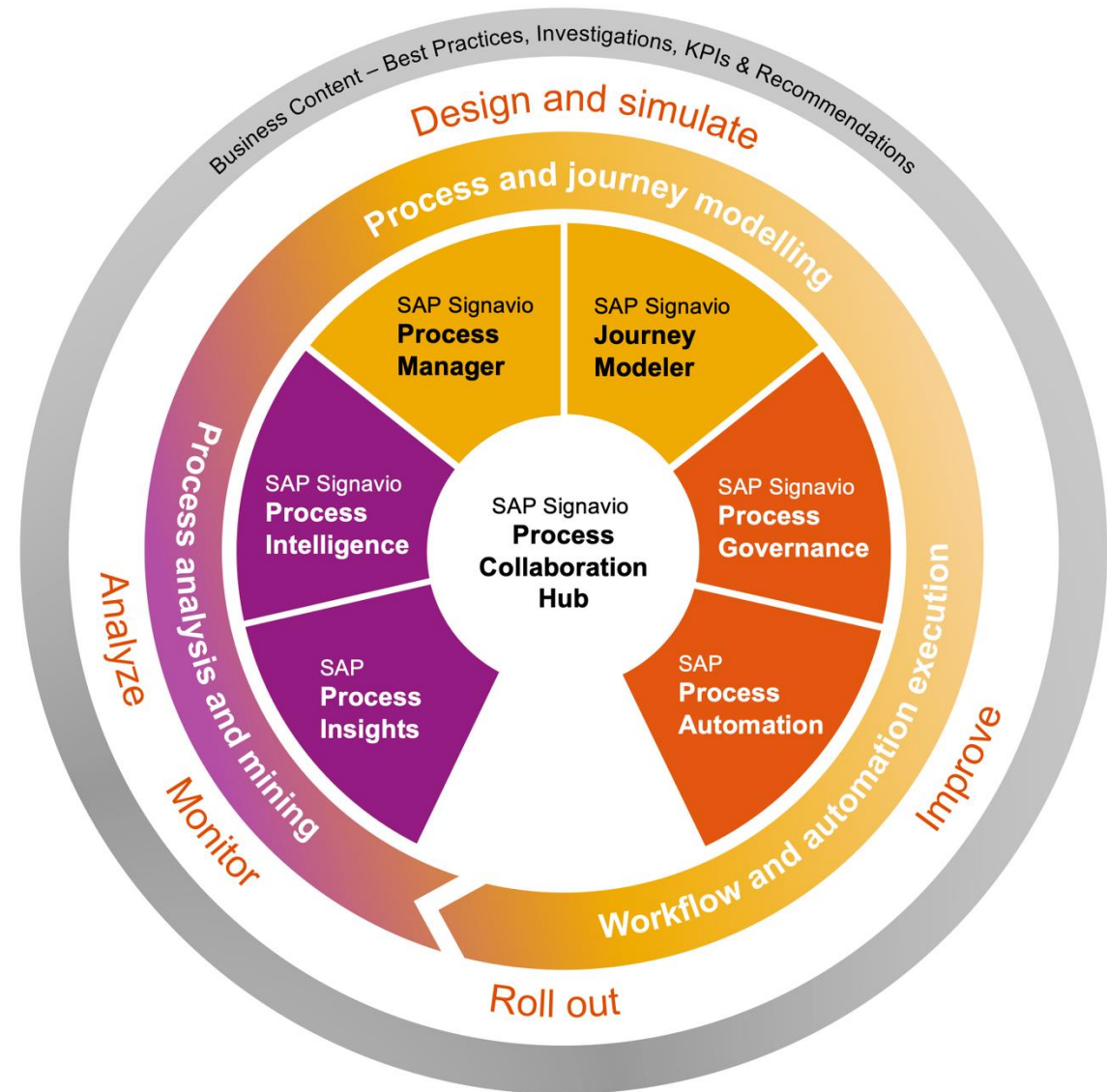**Siloed data**

Lack of tools

Disconnected teams

SAP Signavio Process Transformation Suite
Unified and integrated approach

A cloud-based **process management platform** that gives companies **the ability to understand, improve, and transform all their business processes** – fast and at scale

SAP Signavio Process Transformation Suite
Key advantages

Align across the organization

- Involve all stakeholders in the design of your to-be state. Get buy-in on improvement proposals. Establish process frameworks. Train your teams.

- Model, govern, share, and collaborate on processes and actions with an all-in-one solution.

Bring experience and process excellence together

- Combine outside-in and inside-out perspectives to translate customer, supplier, and employee experience to your operational reality.

- Use experience analytics and combine with operational data to understand how your products and services are perceived.

Reduce time to insight

- Discover objectively how you operate today and leverage your data to locate and evaluate process improvements potential based on simulation of alternative scenarios.

- Benchmark across business units, systems, and subsidiaries to identify potential for improvements based on problems and inconsistencies in process execution.

Increase agility and reduce time to action

- Build a process improvement mind-set and a collaborative mindshare on future process transformation. Build resilience into your processes.

- Identify and execute improvement opportunities with delivered configurations, metrics, and tailored recommendations.
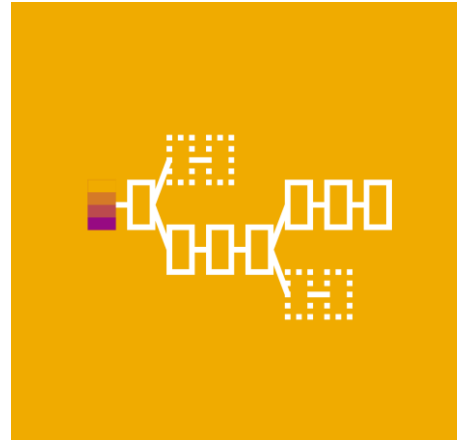
SAP Signavio Process Transformation Suite
Usage scenarios

Process analysis and mining

End-to-End process analysis for enterprise transformations and operational excellence programs

Process and journey modeling

Standardized process and journey management, simulation and modelling

Process governance and automated execution

Maintain organizational and regulatory compliance of all documented processes

Process collaboration

Stakeholder alignment and active collaboration across departments

Process analysis and mining

Challenges:

- Visibility into actual operations

- Inefficiencies in business processes (delays, long lead times)

- Process compliance

- Understanding where in the process is the root cause problem

- Visibility into areas of improvement

Benefits:

- Have visibility into the real process execution and process inefficiencies

- Get recommendations for improvements

- Pinpoint improvement potential and drive transformative changes

- Gain visibility into process paths that lead to cumbersome experiences
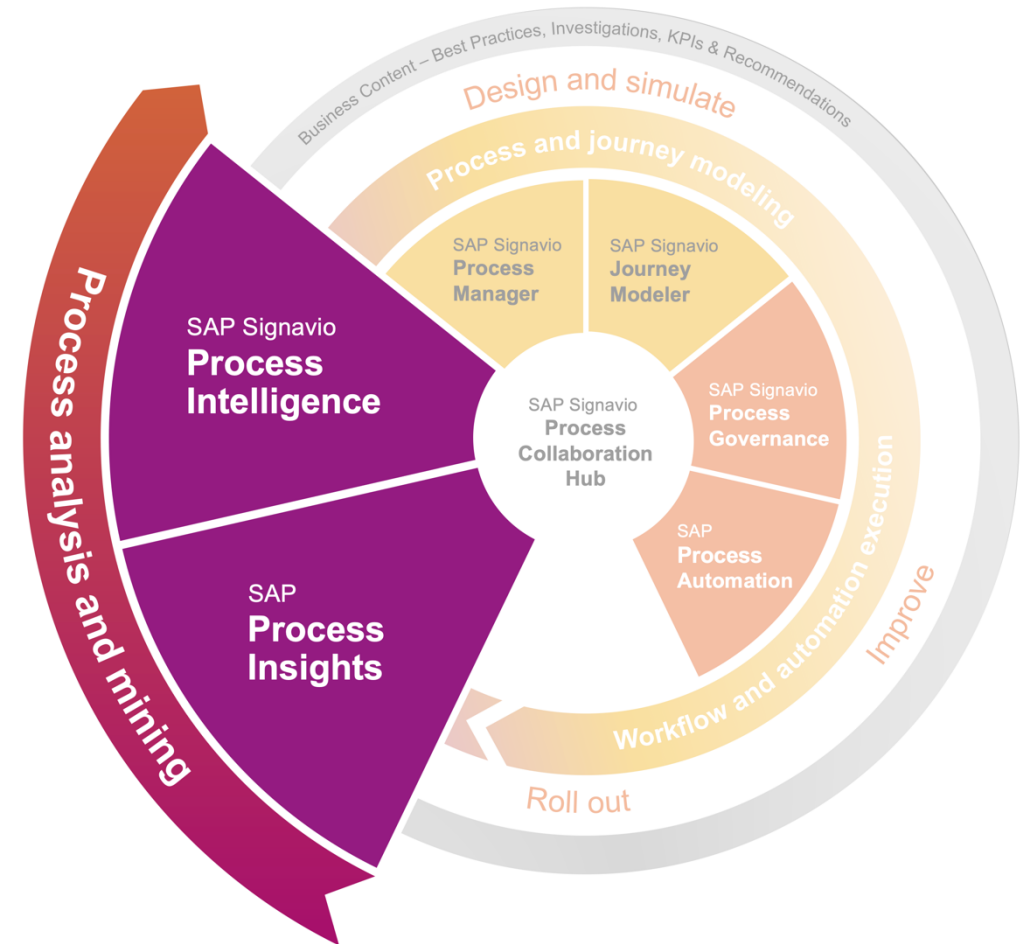
End-to-end process analysis capabilities

SAP Process Insights quickly locates, narrows down, and prioritizes process improvement potential on SAP software systems and provides you with fast recommendations to fix them.

SAP Signavio Process Intelligence provides you with a deep analysis of those processes, tailored to your needs and based on real process execution, end-to-end, for SAP software, non-SAP systems, and experience platforms.

SAP Signavio Process Intelligence
with SAP Process Insights (for SAP customers)

SAP Process Insights

Readily acquire data from SAP systems (plug and play).

Get an overview of a **broad scope.**

Quickly find out **where** your problems are.

Benefit from **ready-to-use business-friendly content.**

Quickly improve your processes at the system and technical level with **improvement pathways and recommendations.**

SAP Signavio Process Intelligence

Connect to SAP and non-SAP systems to get a complete view of your end-to-end processes.

Get **visibility into your real process execution.**

Focus to identify **why, where and how** did they occur.

Drill deeper with advanced insights and analytics on process and experience data.

Trigger process changes in SAP Signavio Process Manager to achieve **operational and experience excellence**.

SAP Process Insights*
Understand your process performance
Using 40+ delivered process flows and 900+ typical issues and inefficiencies
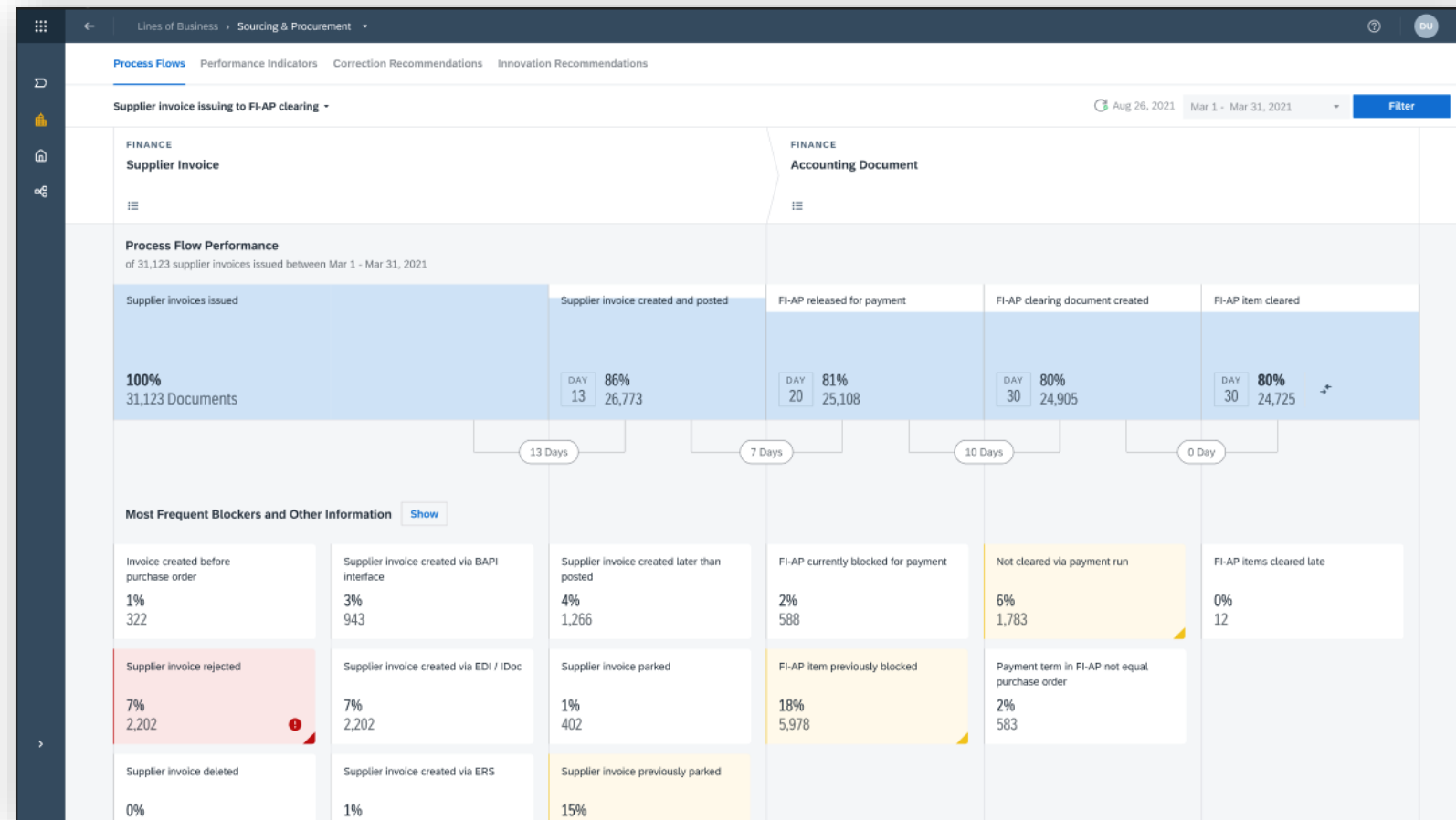
Leverage data
Make data-driven decisions about which business areas to prioritize for improvement.

Get insights fast
Updates happen daily.

More is to come
The number of available process flows increases with every release.
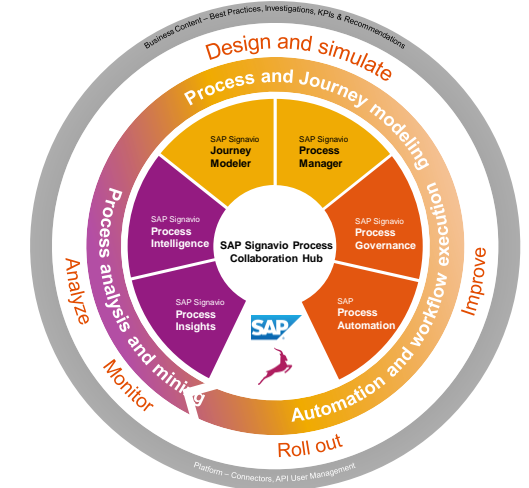
* Available for SAP customers only

Process Excellence for SAP ECC & S/4HANA customers

Process Discovery
for SAP S/4HANA Transformation

➜

SAP Process Insights
for SAP ECC & SAP S/4HANA

➜

Start with **Process Discovery** or **Pathfinder**[1]

Free of charge

This free tool will help executives to get a high level overview of process performance in the most important areas.

Get started here:
www.s4hana.com
www.sap.com/pathfinder

SAP Process Insights for immediate value

Subscription

Continuous monitoring and improvement of your company's business processes

Prepare your processes for the SAP S/4HANA transformation

Quick insights leading to quick results

SAP Signavio Process Transformation **Suite** for full business transformation

Subscription

Process design, documentation and governance

Process mining (across SAP & non-SAP systems)

Journey Modelling

Collaborative business transformation

[1]Pathfinder is for SAP S/4HANA customers and Process Discovery is for SAP ECC Customers

SAP Process Insights
the fastest path to process excellence for SAP Customers

Get insights instantly

Use automated, advanced process data extraction and continuous updates, for a clearer understanding of business processes end-to-end.
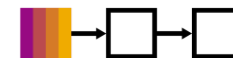
Narrow your focus

Find out where your issues really are by using drill-down capabilities to even a single document level and benchmarking capabilities*.

Connect the dots

Foster collaboration between decision-makers, business professionals, and IT experts through an intuitive, user-friendly application.

Start improving right away

Leverage process improvement recommendations, focusing on corrective actions for your SAP system, best practices and relevant SAP applications.

* Benchmarks are planned to be available in Q2 2022

How to technically implement SAP Process Insights?

The technical implementation of SAP Process Insights is described in:

[Documentation of SAP Process Insights](at help.sap.com) (at help.sap.com):

Main components:

[Administration Guide](), [Onboarding at a Glance](), [Troubleshooting](),
[Frequently Asked Questions for Administrators]()

Upcoming webinars:

Please stay tuned for webinars that focus on technical and implementation aspects.

Technical Prerequisites to set up SAP Process Insights

Managed System:

Plug-In Versions (latest version)
ST-PI 7.40 SP16
ST-A/PI 01U SP3

SAP Notes
Install following notes in the latest version:
3104662 Collective corrections as of ST-PI 7.40 SP16 for Cloud ALM
3070521 Corrections for ST-A/PI 01U SP2 (framework)
3111576 ST-A/PI 01U SP2: Advance Corr. BP Analytics - PPIs for **ERP**
3066942 ST-A/PI 01U SP2: Advance Corr. BP Analytics - PPIs for ERP (**S/4HANA**)

Users & authorizations
Please provide a **background user** with following PFCG roles:
SAP_SDF_ALM_COLLECTORS_JOBS & SAP_MANAGED_BPOANA_ALL
Please provide a **dialog user** with following PFCG roles: SAP_SDF_ALM_SETUP and access to transactions SE16, ST13, SLG1

Certificates
Please install the certificate chain that can be downloaded directly from the SAP Process Insights App.

Parameter
Please set the value of parameter icm/HTTPS/client_sni_enabled to 'true'

Proxy settings
The connection between the managed system and SAP Process Insights is established through a HTTPS connection.
In case any proxies are being used, these need to be maintained when establishing the connection in TA /SDF/ALM_SETUP or directly in the system connection.

SAP Business Technology Platform:
Process to setup SAP Process Insights on SAP BTP
- Global Account is provisioned automatically
- Create Subaccount if not already done
- Setup entitlements
- Create Service Instance
  - o Create space
  - o Create Service instance
 - o Create Service Key
- Configure Identity Provider
- Maintain user

Browser for SAP Process Insights:

The latest versions of Google Chrome, Apple Safari and Mozilla Firefox are recommended and can be used.
Microsoft Internet Explorer and Microsoft Edge are not supported.

SAP Signavio Process Intelligence
Unleash the potential of your process data
Reducing time to insights and identifying levers to improve
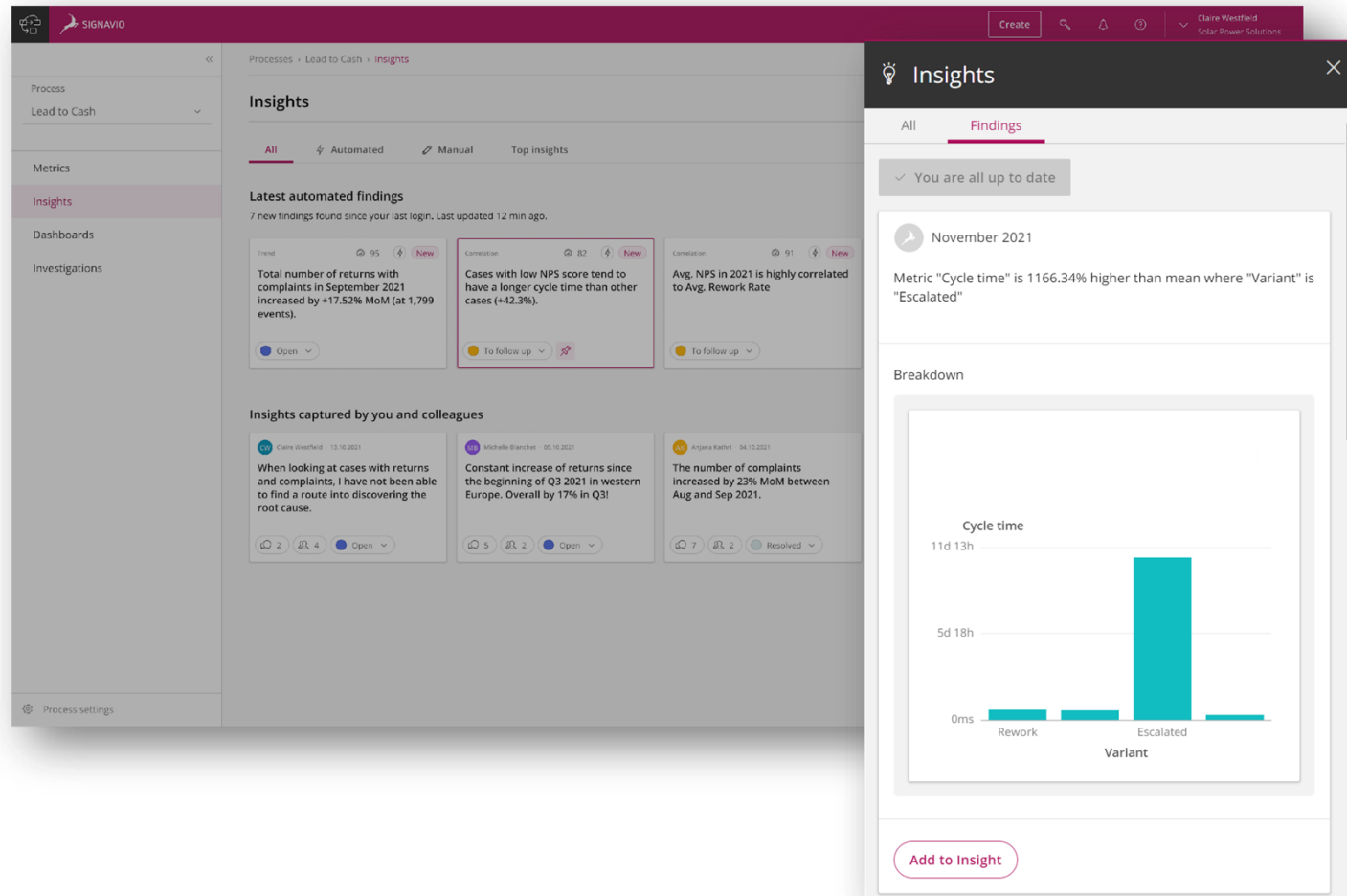
Get full visibility into your process reality
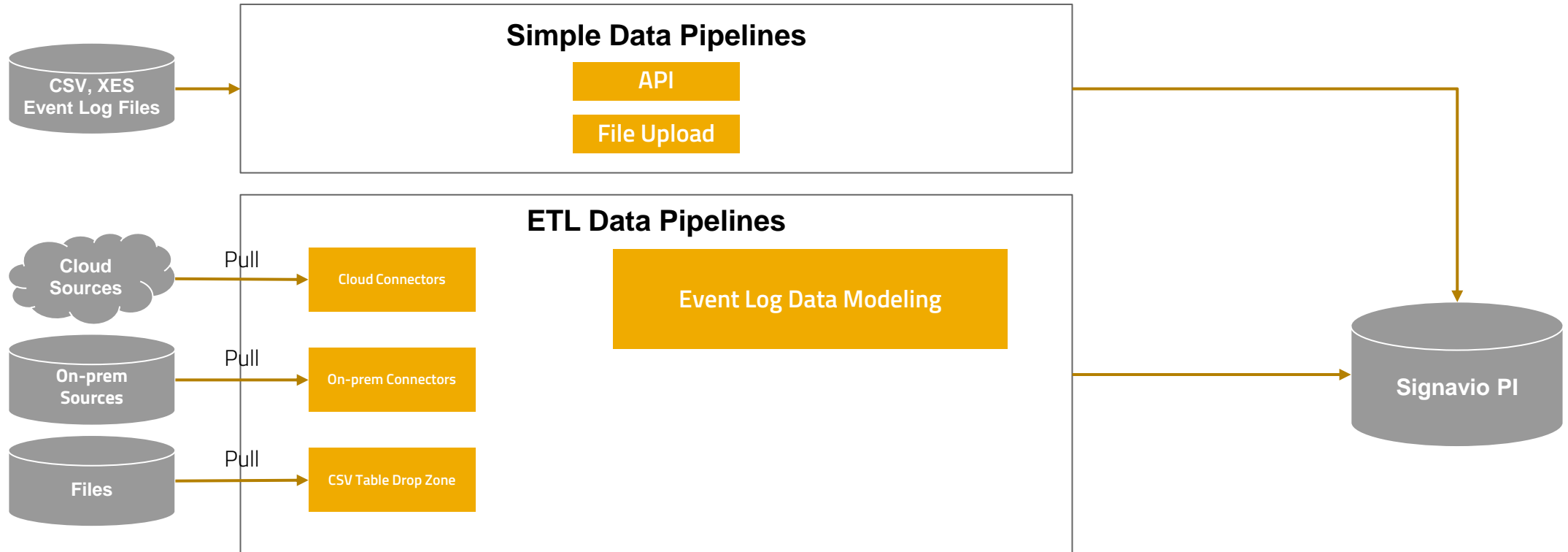Support internal transformations and efficiency programs. Improve the way you operate.

Uncover opportunities with process mining
Leverage ready-to-use insights, standard metrics, and powerful data querying capabilities to **uncover process inefficiencies, reducing your time to insights.**

Blend process and experience analytics
Spot inefficiencies and problems hitting top and bottom lines by **blending process and experience analytics** in one single framework.

Overview of the data integration capabilities into SAP Signavio Process Intelligence

Simple Data Pipelines

CSV, XES Event Log Files

API

File Upload

ETL Data Pipelines

Cloud Sources

Pull

Cloud Connectors

On-prem Sources

Pull

On-prem Connectors

Files

Pull

CSV Table Drop Zone

Event Log Data Modeling

Signavio PI

Overview Available Connectors*

Embedded connectors for Process Intelligence ETL

- SAP HANA
- Salesforce
- Google BigQuery
- OData
- Snowflake
- ServiceNow
- SAP SuccessFactors
- SAP ERP
- PostgreSQL

- MySQL
- Manual CSV upload
- Jira
- INFOR
- ElasticSearch
- AWS S3
- AWS Athena
- Microsoft SQL Server
- RFC Function Module

Overview Data Integration Options (one out of five options)

Integration Option: Extraction and Transformation with SAP Data Intelligence

Cloud Sources

On-prem Sources

Files

Sources supported by SAP Data Intelligence

E, T

SAP Data Intelligence

Staging Area

Typically an S3 bucket.
won't be needed from Q2 2022

L

Process Intelligence ETL

Signavio PI
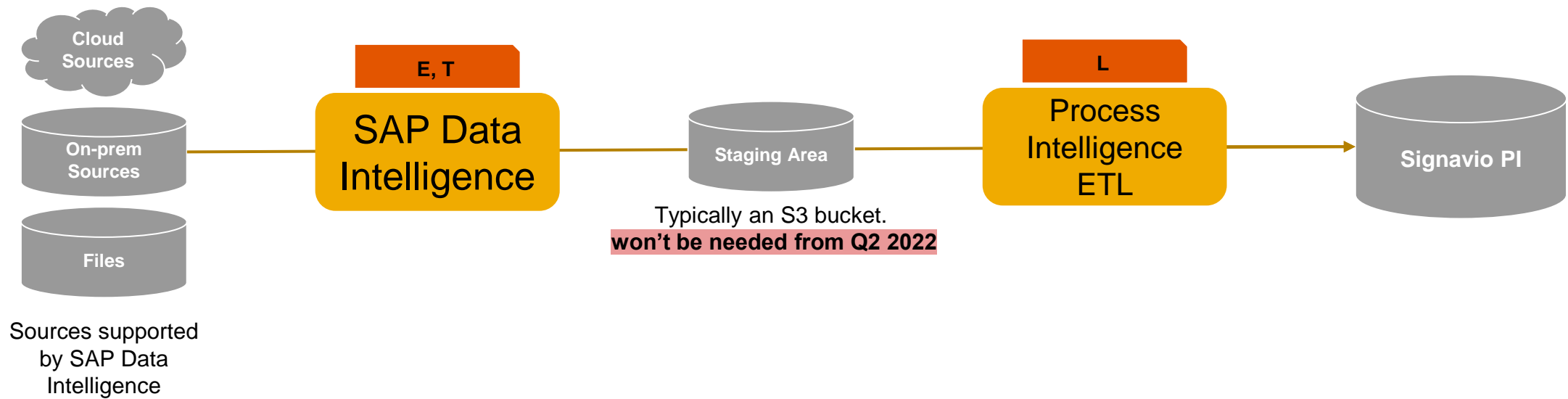
- Use a mature, market-leading data integration solution from SAP
- Future-proof solution - will be integrated more tightly with PI in the near future
- Ideal for complex landscapes
- Customer has full control on process event logs
- Not recommended unless customer has deep process mining expertise in-house
- Cannot use standard transformation templates, metrics and content

SAP Data Intelligence Data Integration

Integrate data across diverse architectures and landscapes

Structured Data

Unstructured Data

Streaming Data
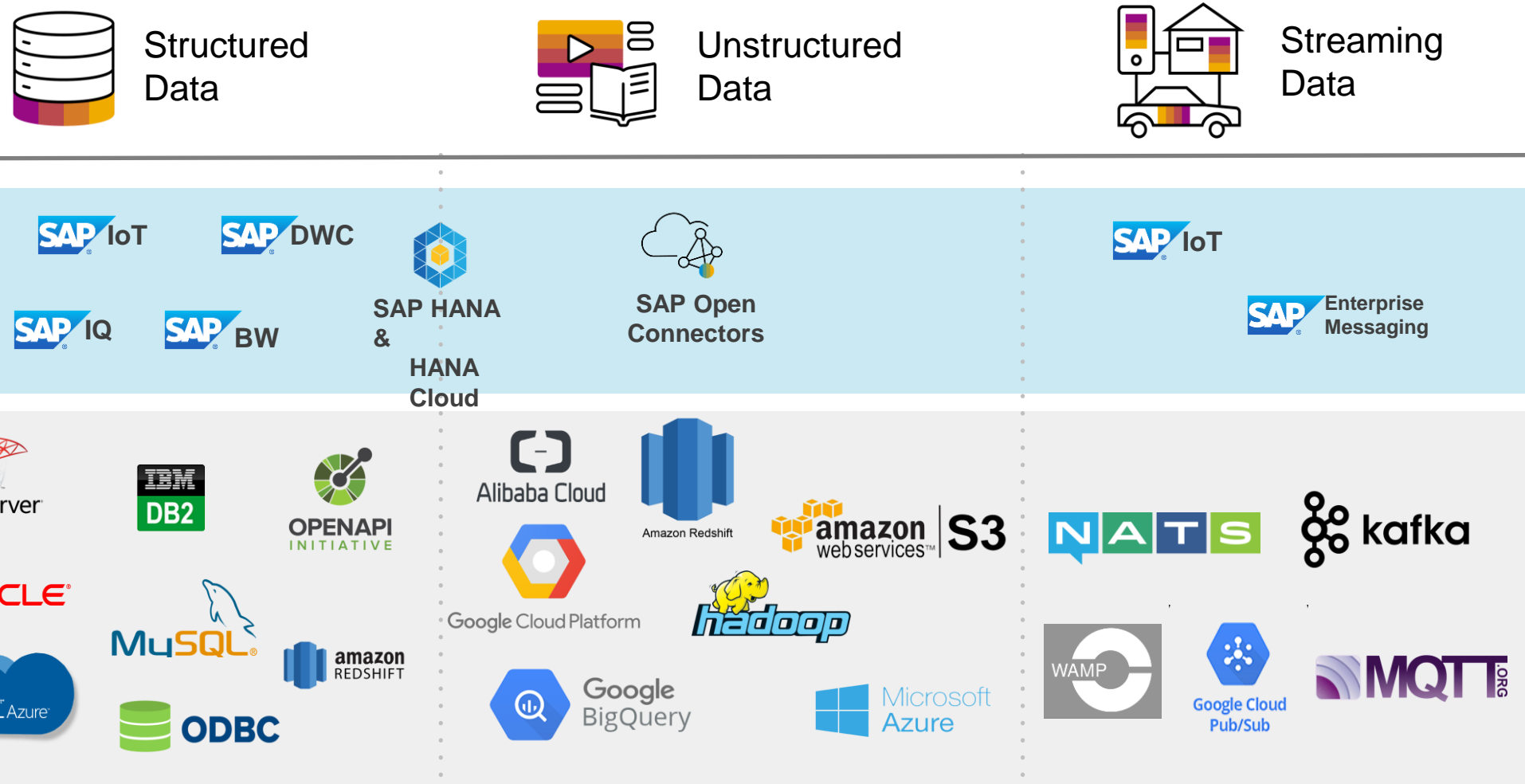
Note: this slide represents only a non-exhaustive subset of the systems accessible via Data Intelligence

Process and journey modeling

Challenges:

- Potential improvements to existing processes to be more efficient and achieve broader alignment across the organization

- Transparency into various stages of a customer journey and processes that are involved in the steps with least satisfaction

- Impact of change to the process landscape

- Confidence that processes are being adhered to in a compliant way

Benefits:

- Understand who does what, when and how within a process

- Identify the inputs and outputs of individual processes

- Standardize process practice, ensure high-quality of modeling standards, and educate your organization.

- Leverage the wisdom of the crowd and involve key stakeholders in the transformation process.

- Conform to your governance standards with process approval workflows.

- Visualize the journeys your customers, suppliers, and employees take and the impact your business processes have on their experience.

- Understand how changes will impact process outcomes using process simulation.
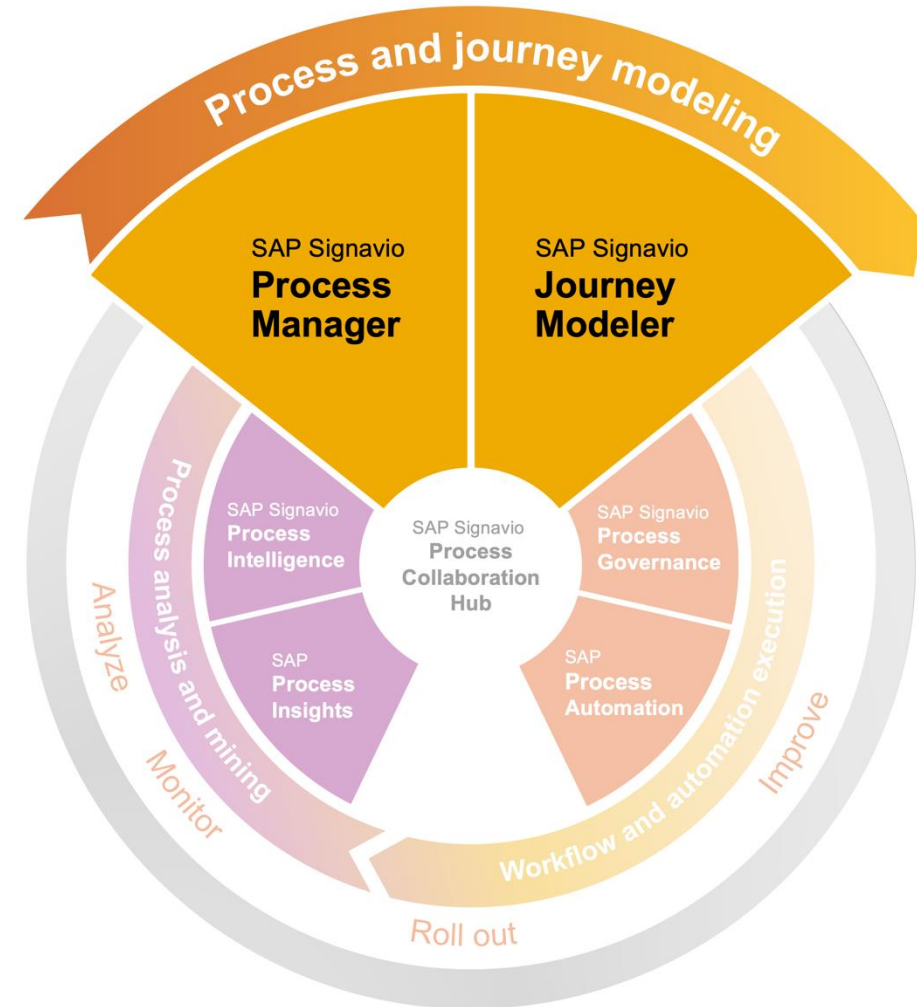
SAP Signavio Process Manager

Discover, document, visualize, standardize, collaborate, and optimize your processes

Using a cloud-based modeling, repository, and analytics tool
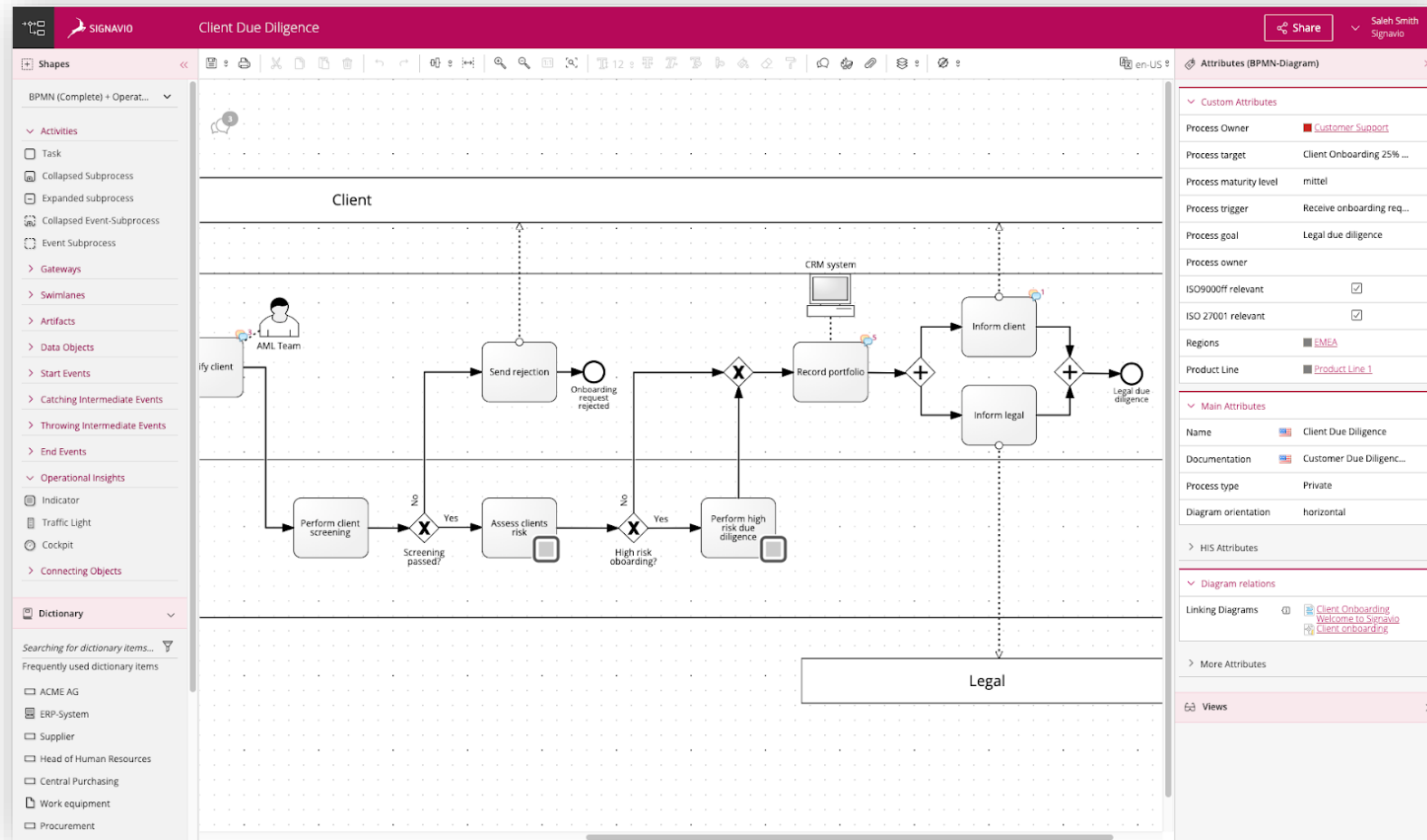
Process modeling
Design and model your business processes collaboratively.

Analysis and simulation
Analyze your processes and mitigate business risks using reports. Simulate the impact of changes prior to implementation.

Transparency
Provide a transparent overview of the process landscape

SAP Signavio Journey Modeler
Enabling you to operationalize customer experiences
Connecting journeys and processes, metrics, systems, and roles
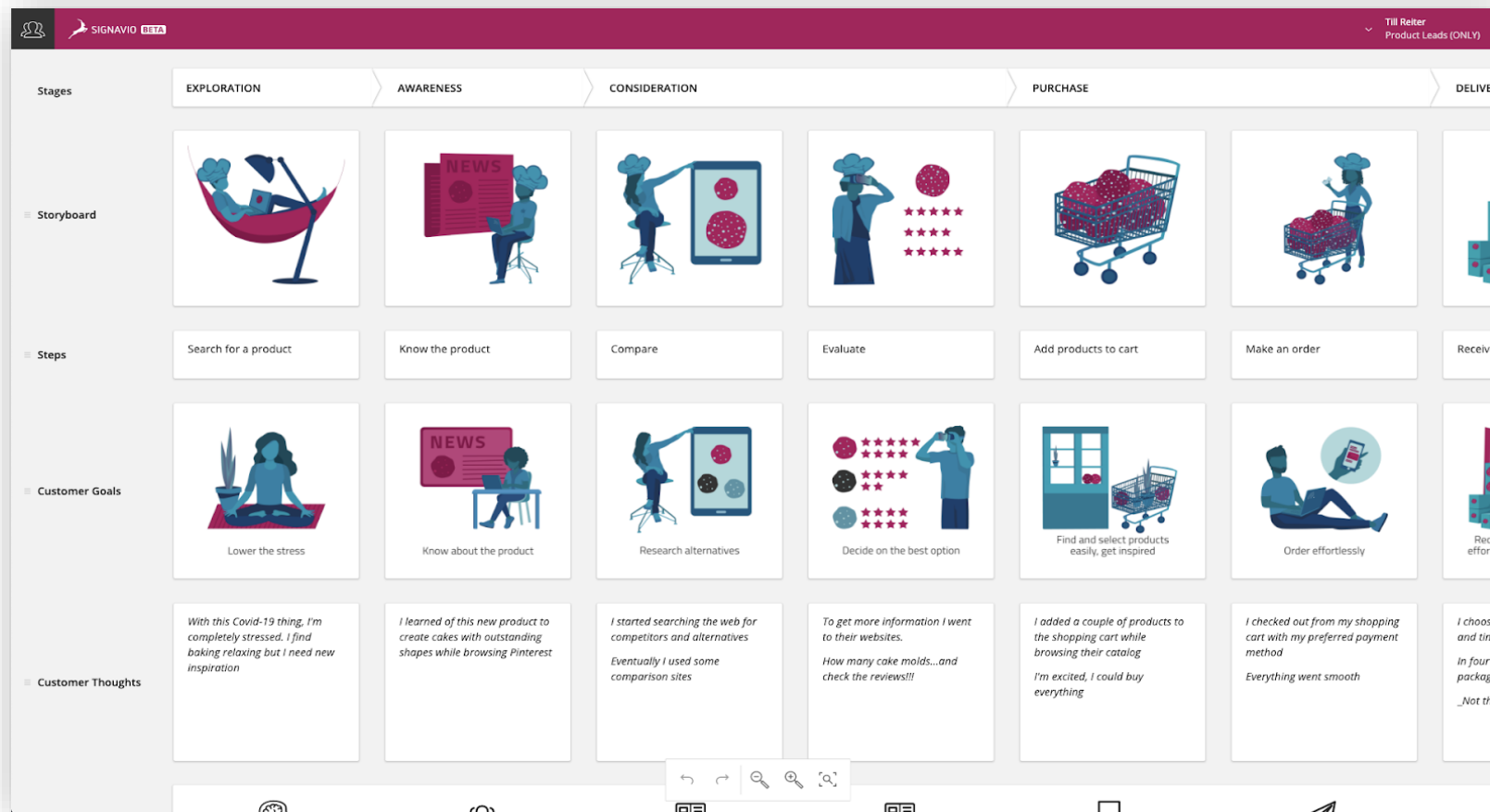
Connect processes with journeys
Integrate operational and experience data with journeys.

Design journey models
Benefit from an intuitive journey modeling environment.

Comment and collaborate
Collaborate on modeling journeys, get feedback on your journeys, and comment on a single step, a stage, or the whole journey.

Process governance and automated execution

Challenges:

- Definition of overall guidelines of the process management and process control model

- Compliance with internal and external governance requirements and regulatory needs

- Transparency into the maturity of a documented business process and the associated risks

- Error-prone and repetitive manually executed processes

Benefits:

- Maintain organizational and regulatory compliance of all documented processes.

- Get approvals from key stakeholders on all documented processes.

- Maintain process relevance and maturity with regular process reviews.
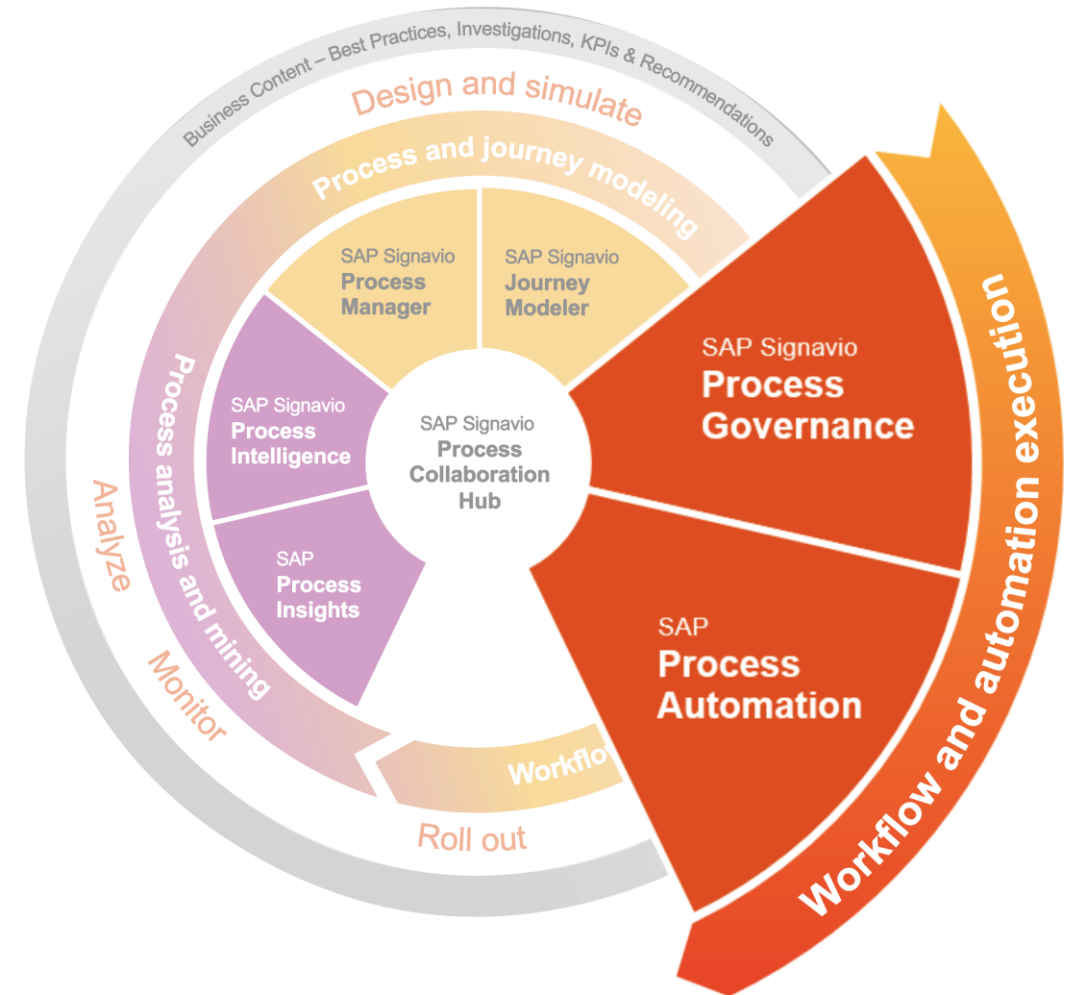
SAP Signavio Process Governance
Lower the cost of change for regulatory requirements
Allowing you to manage and govern the processes and associated content
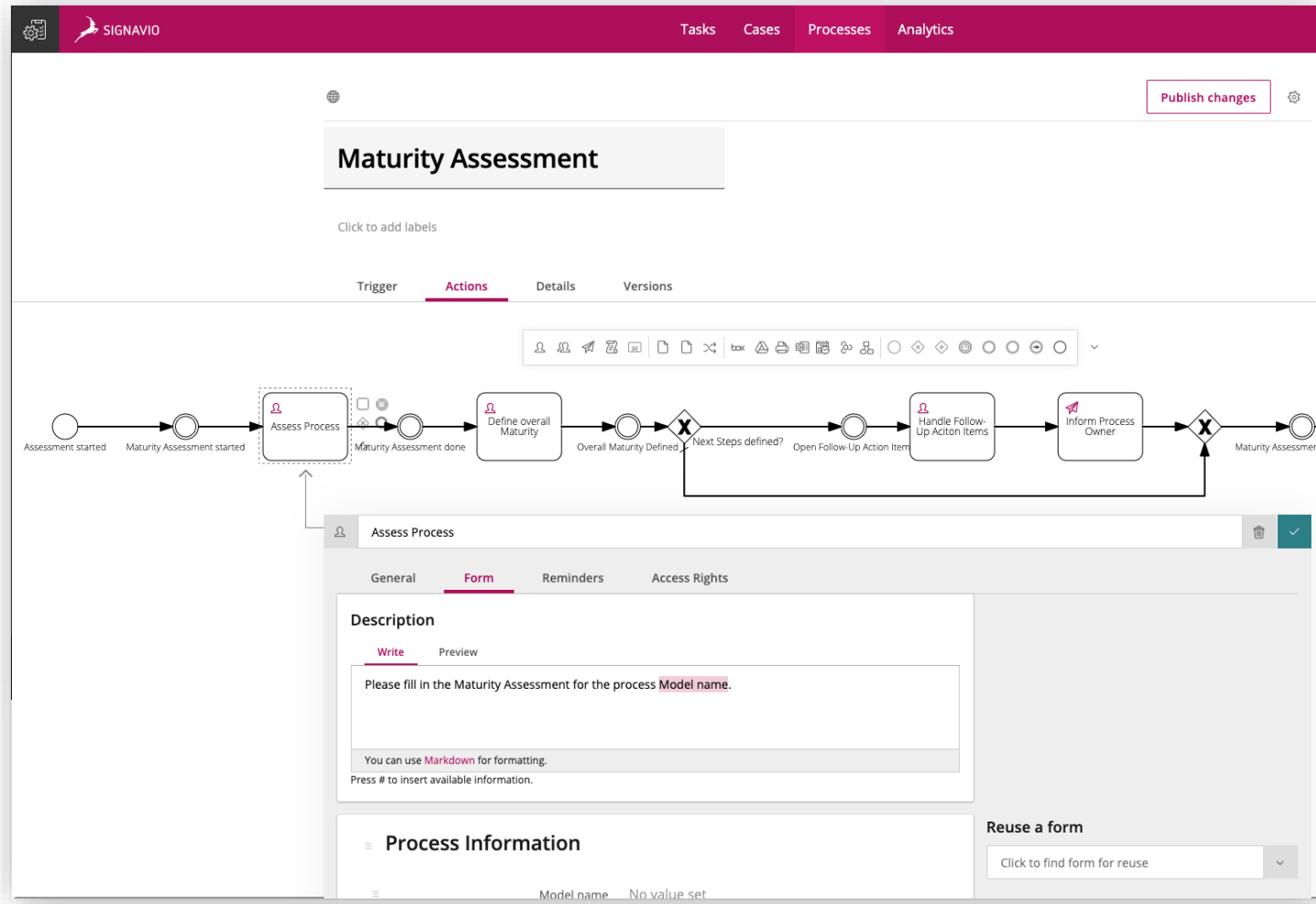
Process review
Review the critical processes for auditing and compliance.

Maturity assessment
Assess the maturity of the processes to find potential for improvement and prepare for auditing.

Process release management
Maintain a compliant and approved process content repository.

Process collaboration

Challenges:

- Lack of visibility into and understanding of company-wide and locally defined processes and best practices

- Misalignment on crucial transformation activities in the organization

- Disjointed analysis and identification of local inefficiencies

Benefits:

- Utilize published processes to inform and train employees on process execution

- Align with key stakeholders by sharing process changes and improvements.

- Curate process-related content for specific audiences – such as functions and departments.

- Have full visibility on your entire process landscape.

- Single source of truth for process knowledge
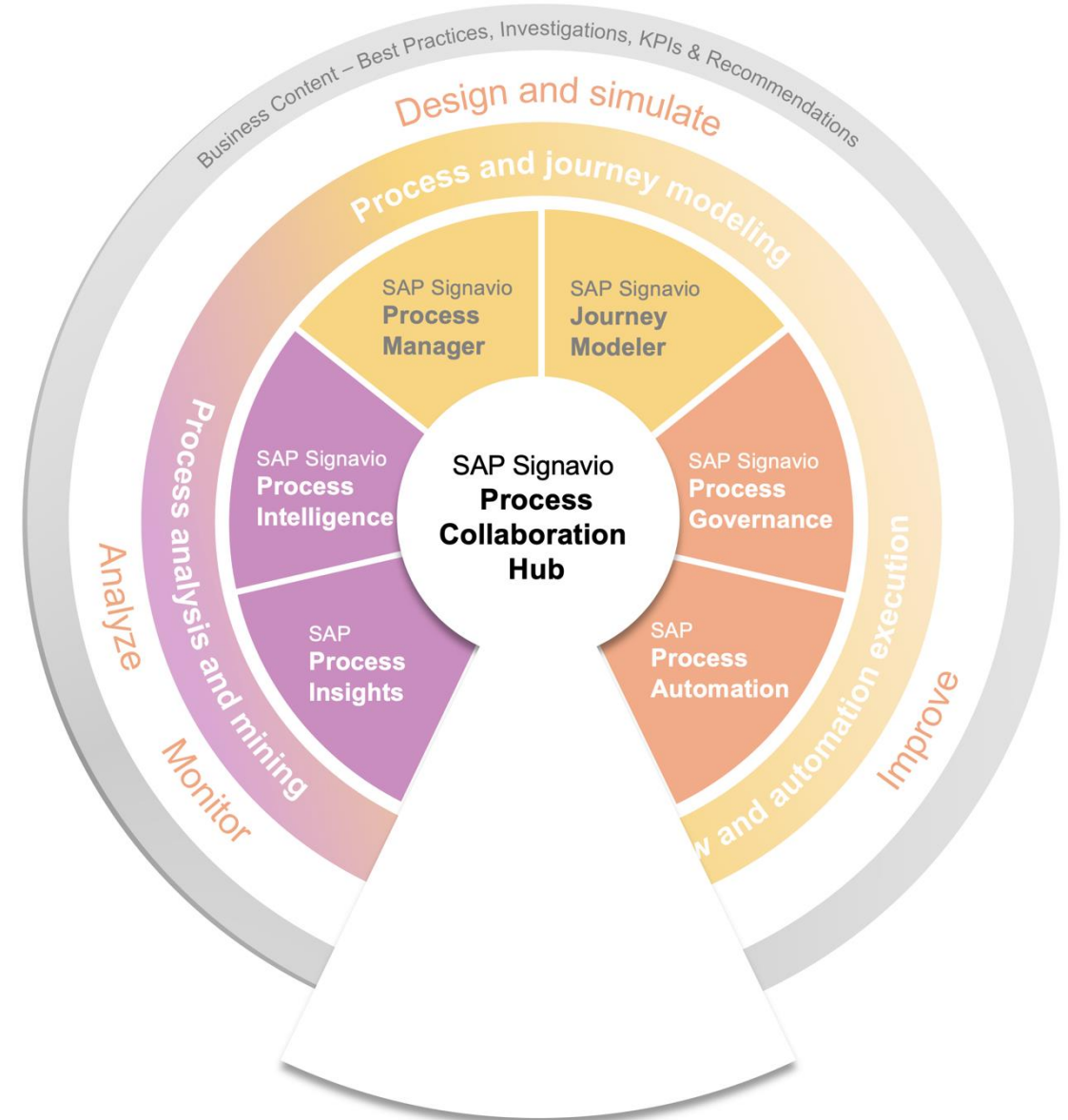
SAP Signavio Process Collaboration Hub
Involve your entire organization in transformation and process excellence initiatives
Harnessing the wisdom of the crowd in a cloud-native collaboration environment
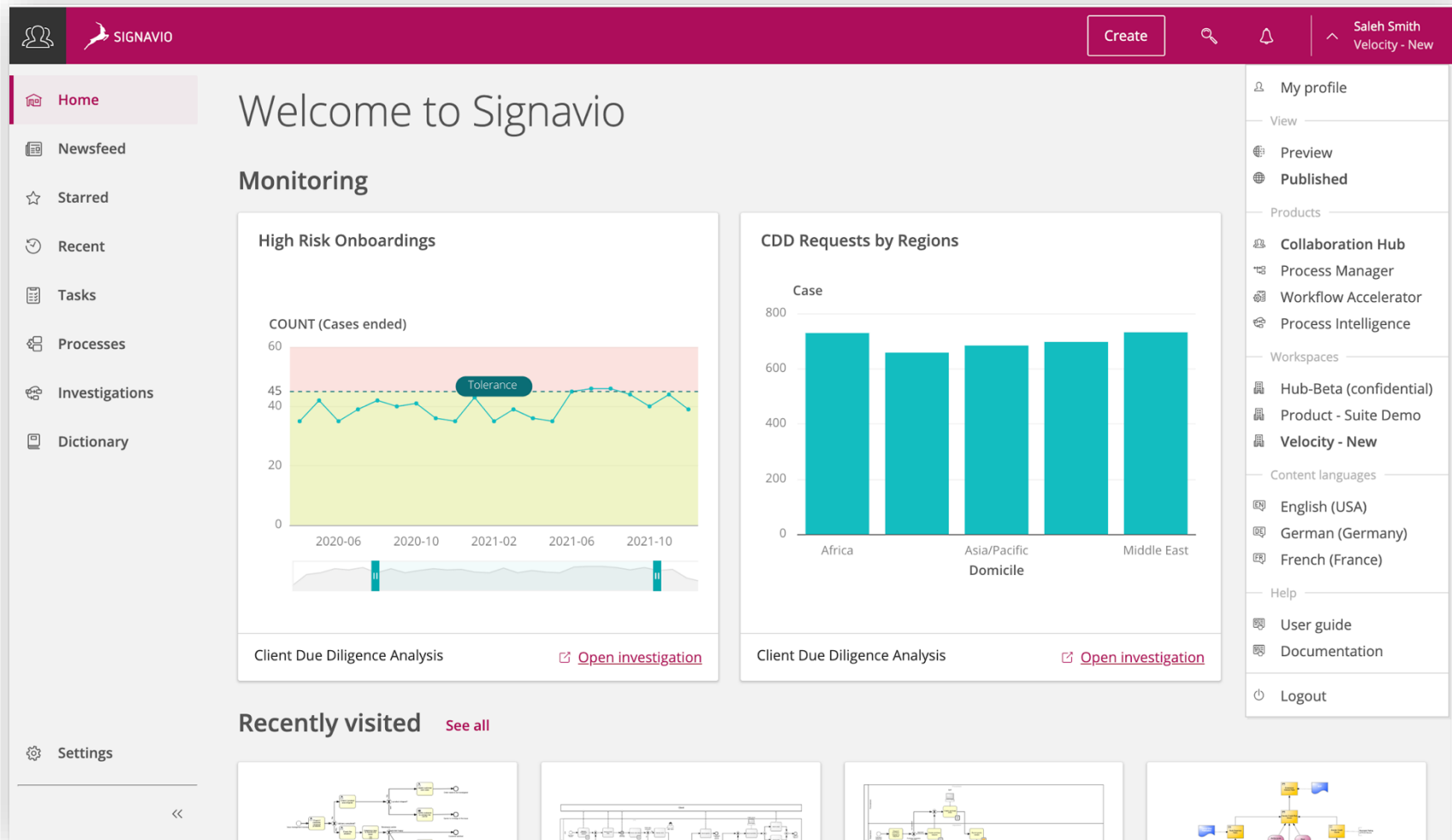
Collaboartion
Get a 360 View of your process landscape – documented processes with related analysis and key metrics

Sharing & communication
Review, publish, and share your process documentation with key stakeholders

Monitoring
Provide feedback and propose improvements to relevant processes

What makes SAP Signavio Process Transformation Suite your clear choice?

- Translate customer, employee, and supplier experience into operational reality faster.

- Establish operational excellence enterprise-wide and reap the benefits of process improvements at scale.

- Lower the operational cost of business processes.

- Run large-scale IT transformation (ERP, RISE with SAP offering, SAP S/4HANA) confidently and speed them up

- Lower the cost of change for regulatory requirements.

- Leverage prebuilt automation tools.

- Leverage robotic process automation (RPA) at scale.

- Use end-to-end transformation framework process analysis, mining, simulation, modeling, and collaboration all on the same solution suite.
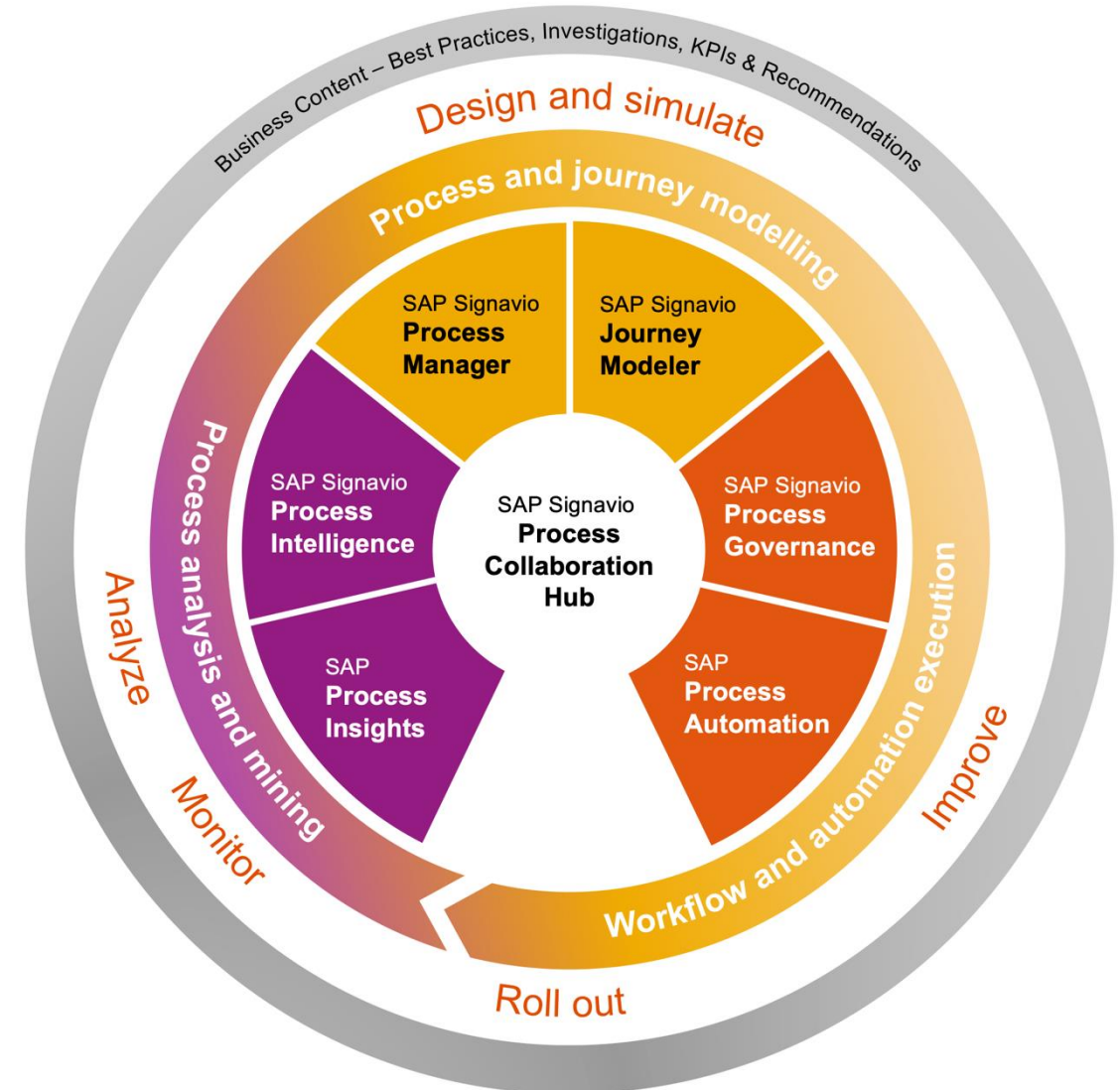
What our customers say about us

In 2009, we based the name of our company off the Italian word "Segnavia," meaning signpost.

It was our goal from the very beginning to help businesses navigate change. Today, we serve as a signpost in the day-to-day processes of over 1,000 customers.

Find out what our customers say about us and read from them directly.

DHL

- Driving process knowledge dissemination throughout the organization

- Developing a process-first culture and ensuring operational excellence

SAP

- Driving operational excellence throughout the company

- Integrating newly acquired companies into the organization smoothly

- Maintaining 25k active users of SAP Signavio software each month

Seagate

- Establishing operational excellence and achieving straightforward onboarding and job rotation

- Keeping business excellence as strategic focus for the CEO

SAP Process Insights
What our customers say about us

Overall, SAP Process Insights helped us identify and quantify process improvement potential as well as check if our defined action items triggered sustainable process changes.

German tech company

SAP Process Insights proved extremely useful and allowed us to surface insights we would probably never find otherwise. We loved the ability to drill down with multiple filters.

Large retailer

An independent cloud product is exactly what we needed. And it shaped up to be a great support and guidance during and after the SAP S/4HANA transformation journey.

Process engineering company

We have finally got transparency in our order-to-cash process – and as one of the first steps, we increased automatic creation of sales orders by 17%.

European high-tech company

SAP Process Insights is going to be essential to our SAP S/4HANA transformation, as it will let us get transparency and harmonize a number of ERP systems.

Automotive customer

SAP Process Insights and their process flows are exactly what we missed so far in our process excellence programs. This tool definitely comes at the right time.

Chemicals customer

Quotes captured by the product team during customer meetings and reviews, hence anonymized. Not official customer quotes.

SAP Signavio Process Transformation Suite
Benefits from your transformation to SAP S/4HANA

Steer your project	Identify opportunities	Continuously innovate
• Profit from a collaborative framework to bring IT and business together.	• Identify which capabilities address existing business problems.	• Establish a process-first mind-set in your company.
• Get visibility of as-is status and what needs to be migrated from a business perspective.	• Simplify and standardize your processes.	• Establish a data-driven mind-set in your company.
• Model processes and journeys collaboratively.	• Identify opportunities for automation to achieve efficiency and save costs.	• Establish a coherent and aligned approach to processes, company-wide.
• Improve budget and timeline adherence in your transformation project.	• Get recommendations on best practices from SAP and the modules of SAP S/4HANA.	• Foster a continuous improvement approach after a first transformation.
		• Maintain process compliance.

SAP Signavio Process Transformation Suite
for transformations to SAP S/4HANA

Discover	Prepare	Explore	Realize	Deploy	Run
Discover process status and identify areas of improvement	Prepare the transformation	Model and collaborate on future state	Implement process improvements	Govern the rollout	Monitor and continuously improve

Process analysis			Implementation	Rollout	Monitoring
Scoping and goal definition	Current process modelling	Target state definition		Enablement	Execution

Governance

Collaboration & Sharing

SAP Signavio Process Transformation Suite
for transformations to SAP S/4HANA

Discover	Prepare	Explore	Realize	Deploy	Run
Discover process status and identify areas of improvement	**Prepare the transformation**	**Model and collaborate on future state**	**Implement process improvements**	**Govern the rollout**	**Monitor and continuously improve**

Process analysis

| | | | **Implementation** | **Rollout** | **Monitoring** |

- SAP Process Insights
- SAP Signavio Process Intelligence

(Prepare column)
- SAP Process Insights
- SAP Signavio Process Intelligence

(Implementation)
- SAP Signavio Process Manager
- SAP Signavio Process Governance
- SAP Signavio Process Collaboration Hub
- SAP Process Automation

(Rollout)
- SAP Signavio Process Manager
- SAP Signavio Process Collaboration Hub

(Monitoring)
- SAP Process Insights
- SAP Signavio Process Intelligence

Scoping and goal definition
Current process modelling
Target state definition
Enablement
Execution

(Scoping and goal definition)
- SAP Process Insights
- SAP Signavio Process Manager
- SAP Signavio Process Intelligence
- SAP Signavio Process Collaboration Hub

(Current process modelling)
- SAP Signavio Process Manager
- SAP Signavio Journey Modeler
- SAP Signavio Process Collaboration Hub
- SAP Signavio Process Intelligence (optional)

(Target state definition)
- SAP Signavio Process Manager
- SAP Signavio Journey Modeler
- SAP Signavio Process Collaboration Hub
- SAP Signavio Process Intelligence (optional)

(Enablement)
- SAP Signavio Process Collaboration Hub

(Execution)
- SAP Process Insights
- SAP Signavio Process Intelligence
- SAP Signavio Process Collaboration Hub
- SAP Process Automation

Governance

- SAP Signavio Process Governance
- SAP Signavio Process Governance
- SAP Signavio Process Governance
- SAP Signavio Process Governance

SAP Signavio Process Collaboration Hub

Model-to-deploy with SAP Signavio solutions and SAP Cloud ALM

SAP Signavio solutions

Leading tool from SAP for **managing business processes**:

- Business process modeling
- Business process governance
- Business process analysis
- Experience journeys for customers, suppliers, and employees
- Collaboration

Model-to-deploy

SAP Cloud ALM

Leading tool from SAP for **implementing and operating SAP solutions**:

- Solution process modeling and documentation running on SAP Signavio software
- Requirements management
- Project management based on the SAP Activate methodology
- Test management
- Change and deployment management
- Traceability from requirement to deployment

This is the current state of planning and may be changed by SAP at any time.

Business processes and solution processes

Business process management

A **business process** describes all business activities needed to fulfill a defined business goal and create a valuable result for a stakeholder. This includes:

- Business model
- Process maps
- Customer journey maps
- Business KPI and their value realization

Implementation →

Solution process management

A Process Solution describes a concrete implementation of a business process, leveraging SAP, partner or customer software solution:

- Solution documentation
- Software solution landscapes
- Tests (manual and automated)
- Deployment

This is the current state of planning and may be changed by SAP at any time.

Integration of SAP Signavio solutions and SAP Cloud ALM

Process manager

**One process workspace
One modeling experience**

Cloud ALM

SAP Signavio
Process Manager
(lightweight)
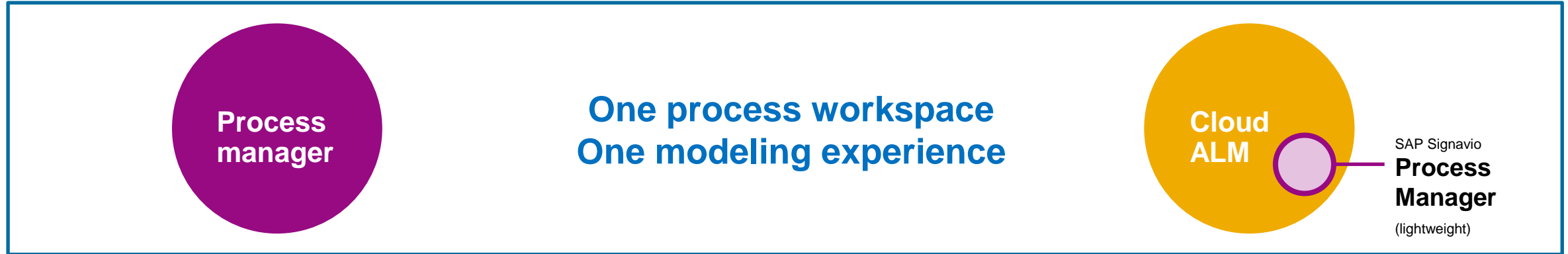
Leading tool from SAP for managing business processes

Professional business process modeling

- Full functionalities of SAP Signavio Process Manager with exclusive model types

- Collaboration

- Integration to other SAP Signavio solution features, such as process mining, process governance, and journey modeling

Leading tool from SAP for implementing and operation SAP solutions

Built-in modeling editor

- Process Solution modeling and documentation

- Integration to other SAP Solution Manager features, such as requirements management, project management, and test management

This is the current state of planning and may be changed by SAP at any time.

Integration of SAP Signavio solutions and SAP Solution Manager
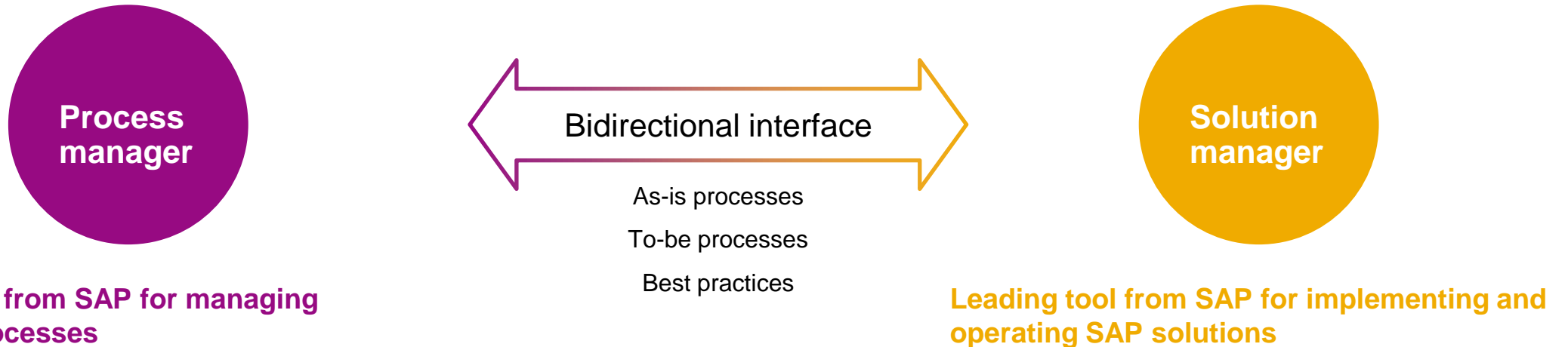
Process manager

Bidirectional interface

As-is processes

To-be processes

Best practices

Solution manager

Leading tool from SAP for managing business processes

Leading tool from SAP for implementing and operating SAP solutions

Professional business process modeling

- Full functionalities of SAP Signavio Process Manager with exclusive model types

- Collaboration

- Integration to other SAP Signavio solution features, such as process mining, process governance, and journey modeling

Built-in modeling editor for

- Solution process modeling and documentation

- Integration to other SAP Solution Manager features, such as requirements management, project management, and test management

Conduct your fit-to-standard workshops in SAP Solution Manager and enhance them by adding the process management and governance capabilities of SAP Signavio solutions.

This is the current state of planning and may be changed by SAP at any time.

Lab preview: Process Solution modeling running on SAP Signavio solutions
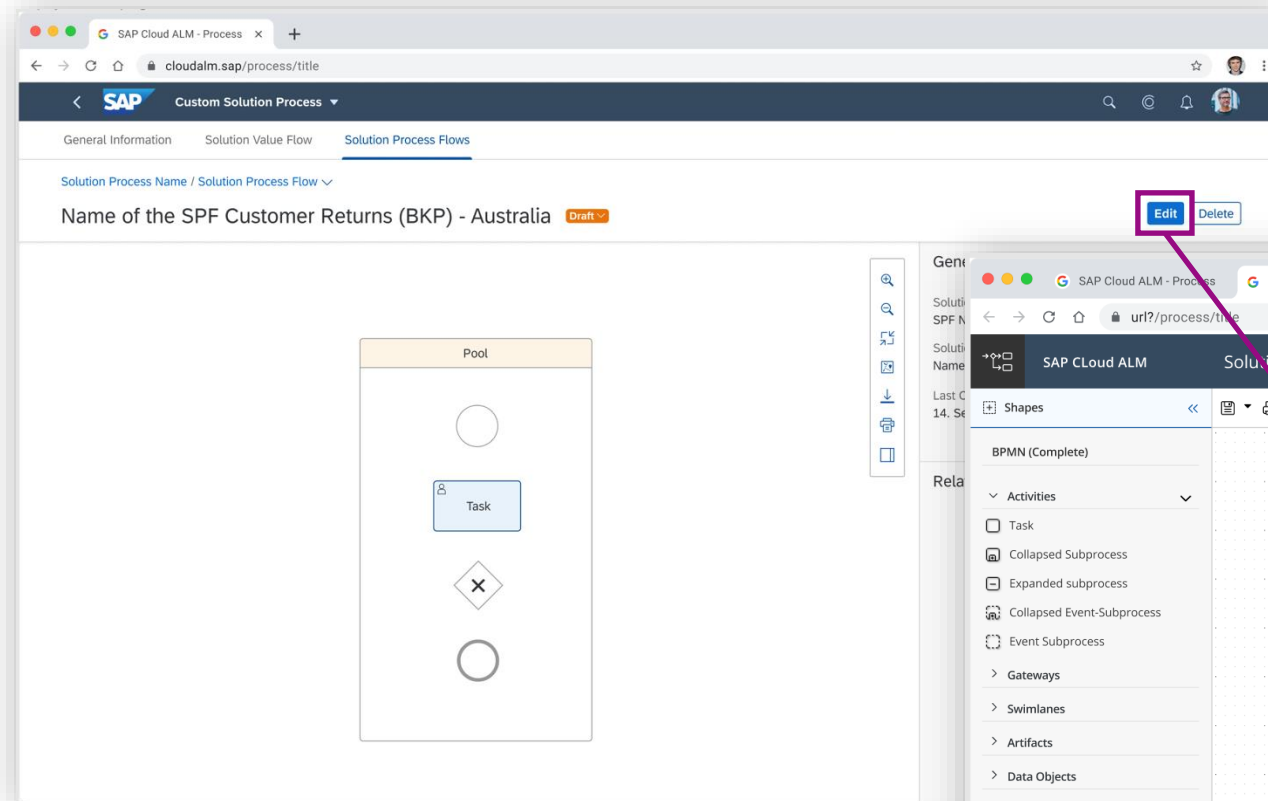
SAP Cloud ALM solution
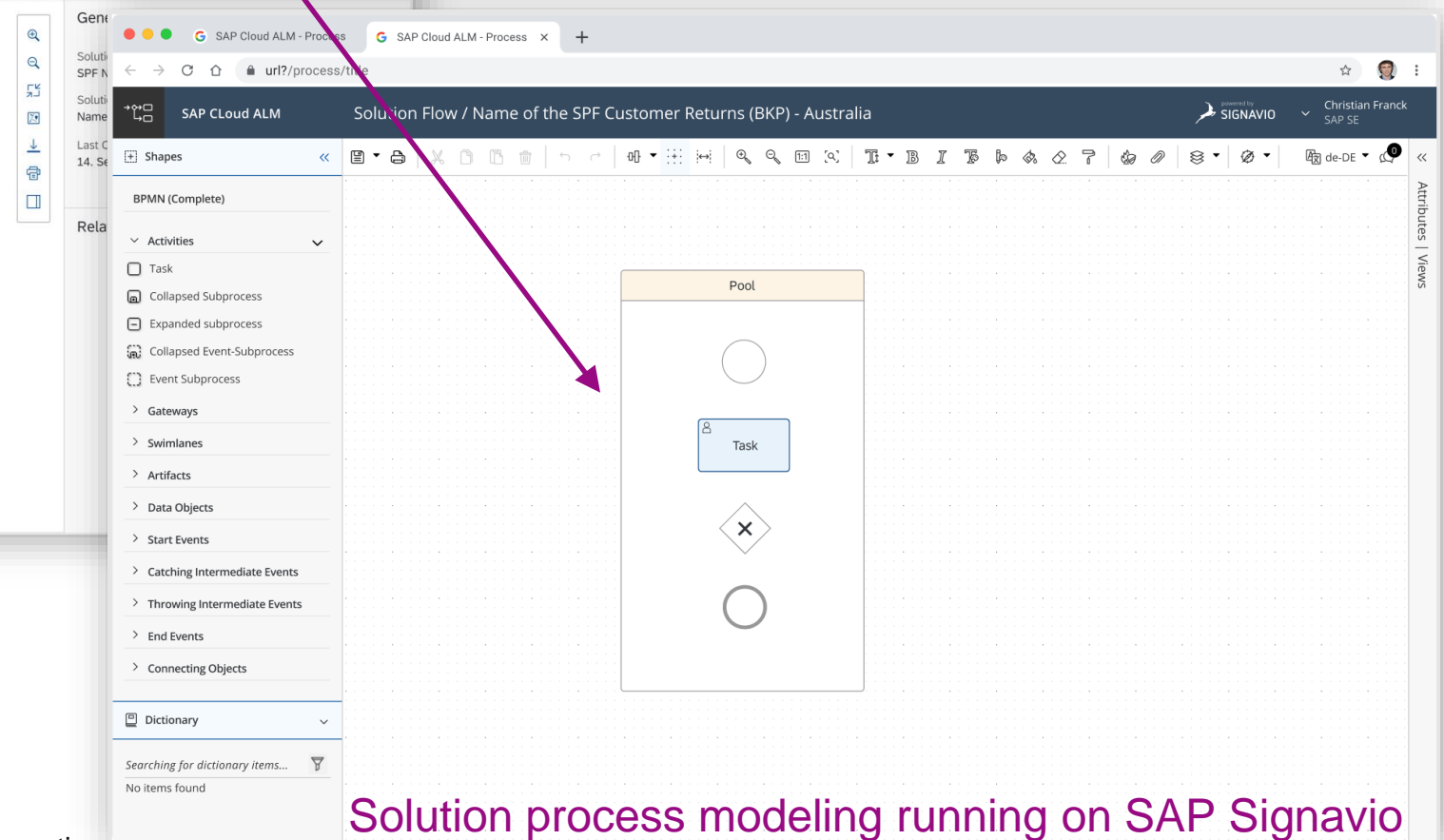
Solution process modeling running on SAP Signavio solutions

This is the current state of planning and may be changed by SAP at any time.

Capabilities for analysis and monitoring

SAP Process Insights

Leading software for **business process analysis, monitoring, and improvement**

- Business process performance
- Business process milestones
- Correction recommendations
- Innovation recommendations

SAP Cloud ALM for operations

Leading software for **business continuity monitoring, and alerting**

- Business process continuity monitoring*
- Integration and exception monitoring
- User and performance monitoring
- Job and automation monitoring
- Health monitoring
- Alert management

This is the current state of planning and may be changed by SAP at any time.

* Business process continuity monitoring monitors critical business processes, for which alerting and instant actions are needed in case issues require stoppage of any company process.

SAP Signavio Process Intelligence
Main capabilities

- **Data ingestion and preparation**

- **Analytics investigations**

- **Process analysis engine**

- **Advanced statistics and insights**

- **Value accelerators**

SAP Signavio Process Intelligence
Main capabilities
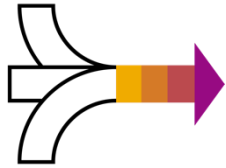
Ingest and prepare data from different sources.

Get **visibility into your process reality.**

Perform **business and analyst investigations.**

Query data and perform **deep-dive analysis.**

Save time and quickly uncover **correlations and anomalies in your data.**

Expose your analysis results in process and journeys models.

Use metrics and value accelerators as a starting set of data transformations, analysis metrics, and queries to speed up your data analysis and your time to value.

SAP Signavio Process Intelligence
Data ingestion and preparation
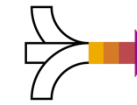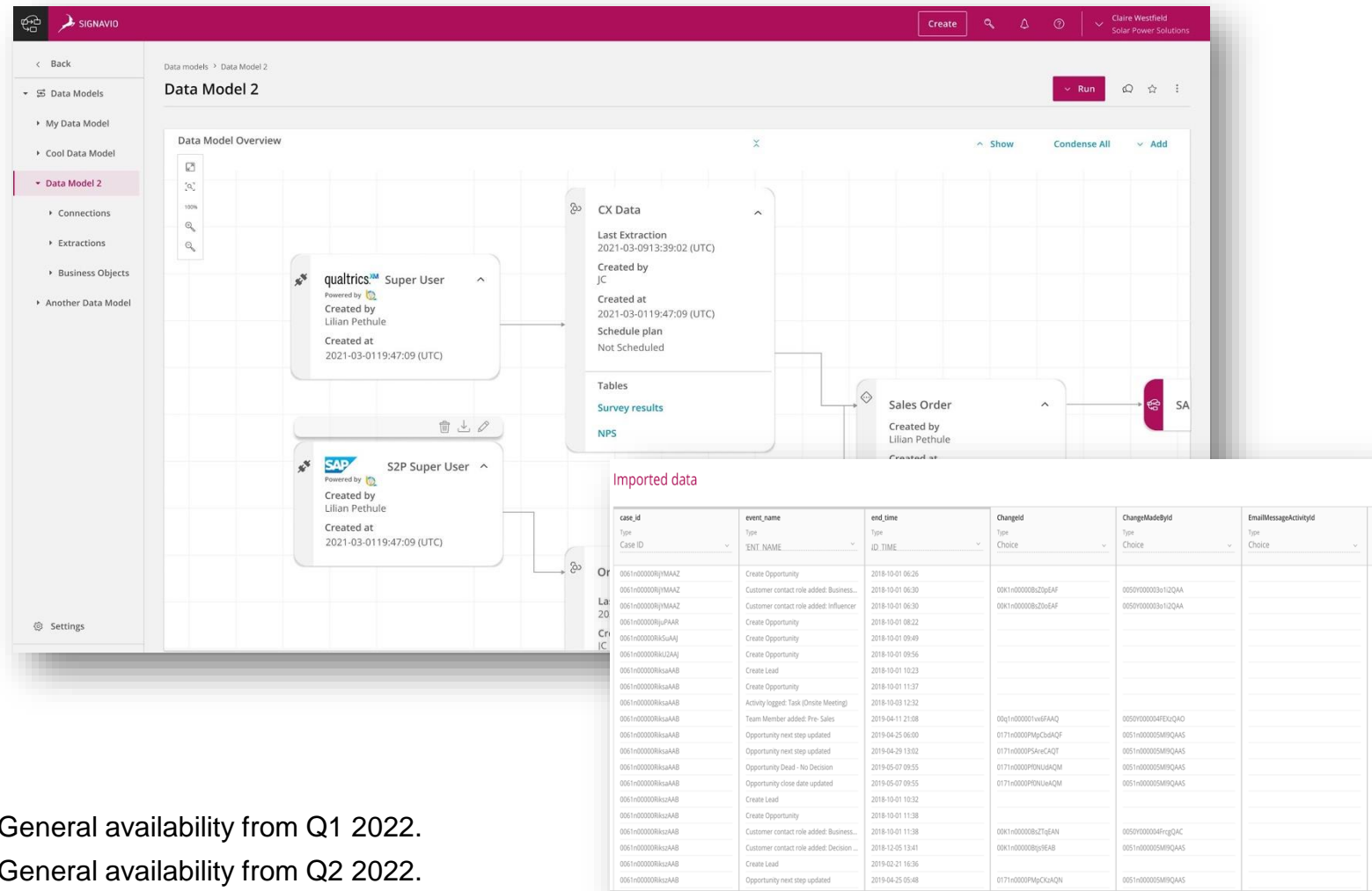
Acquire process data from your systems with standard connectors and full end-to-end extract, transform, and load (ETL) capabilities.

Enrich your analysis by acquiring experience data[1] with Experience Management solutions from SAP and Qualtrics.
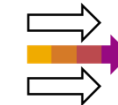
Connect to any data source with advanced data integration capabilities with integration to the SAP Data Intelligence solution.[2]
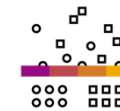
Convert raw data to event logs to use in your process mining initiatives by running SQL transformations.

Save time in preparing your process data with data modeling support.

1 General availability from Q1 2022.

2 General availability from Q2 2022.

SAP Signavio Process Intelligence
Analytics investigations
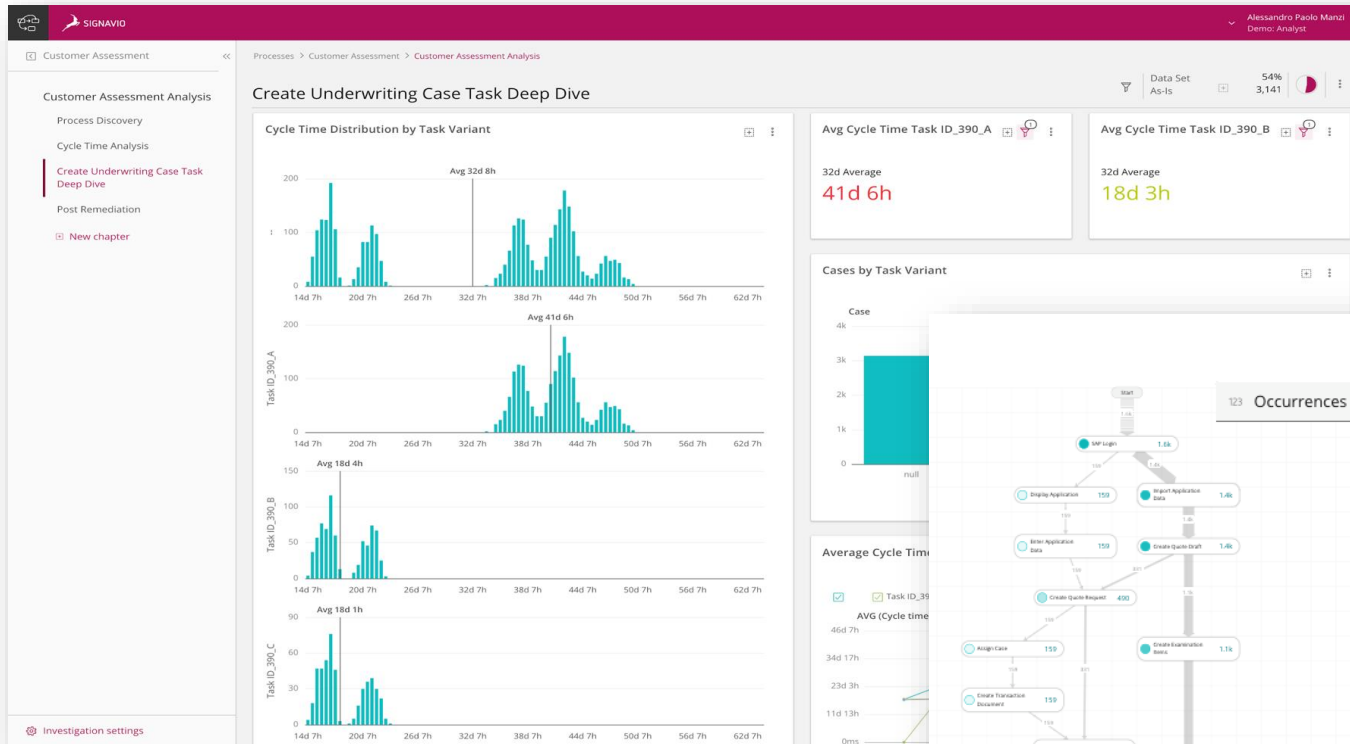
Manage all your process investigations in one single analytics environment.

– For analysts and business experts

Rapidly identify issues and get a deep analysis of your data.

– Get full visibility of your process reality with process discovery

– multiple visualizations and analytics widgets ready to use on delivery

– check process conformance

SAP Signavio Process Intelligence
Process analysis engine

Perform detailed process data analysis by querying with SiGNAL (an analytics language in SAP Signavio software).

– As readily as with SQL
– Tailored to your own needs

Save time with ready-to-use and customizable SiGNAL statements.

– Even without SQL knowledge

SAP Signavio Process Intelligence
Advanced statistics and insights
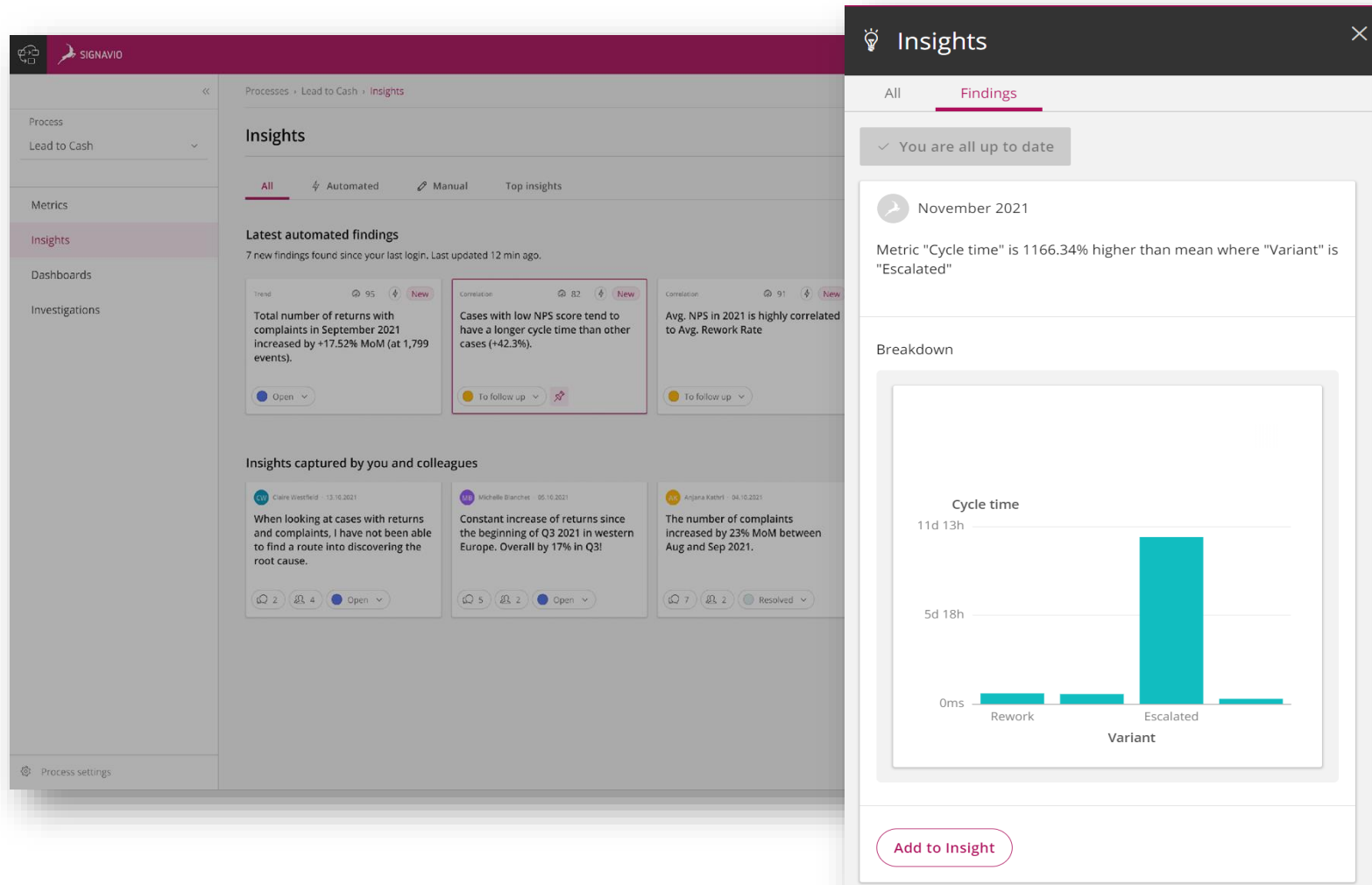
Identify and understand correlations and anomalies in your process and non-process data with ready-to-use, easy-to-consume advanced statistics.*

Speed up your analyses and problem identification by recording, managing, and collaboratively sharing your insights and findings with your peers.*

* General availability from Q1 2022.

SAP Signavio Process Intelligence
Exposing your analysis results in process and journeys models
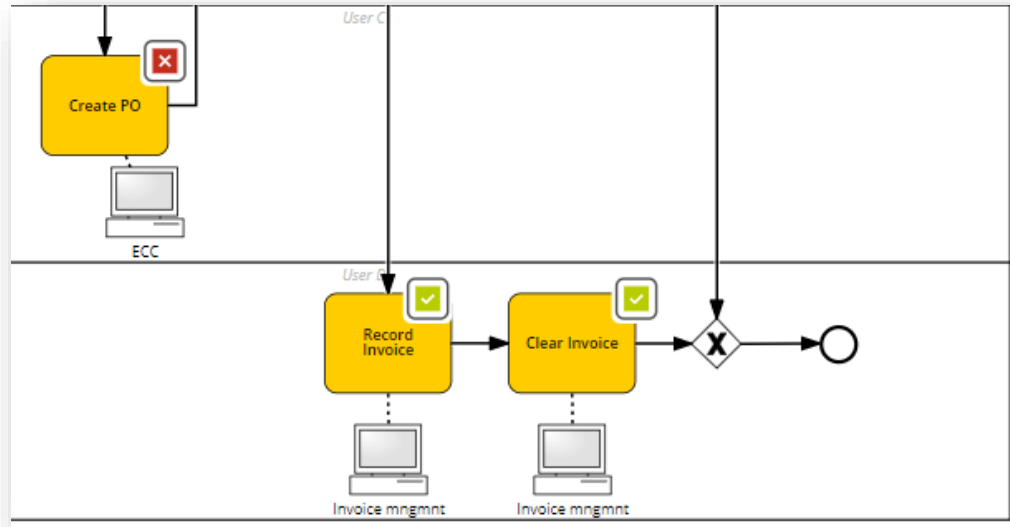
Traffic-light insights in SAP Signavio Process Manager

Metrics and dashboards in SAP Signavio Journey Modeler
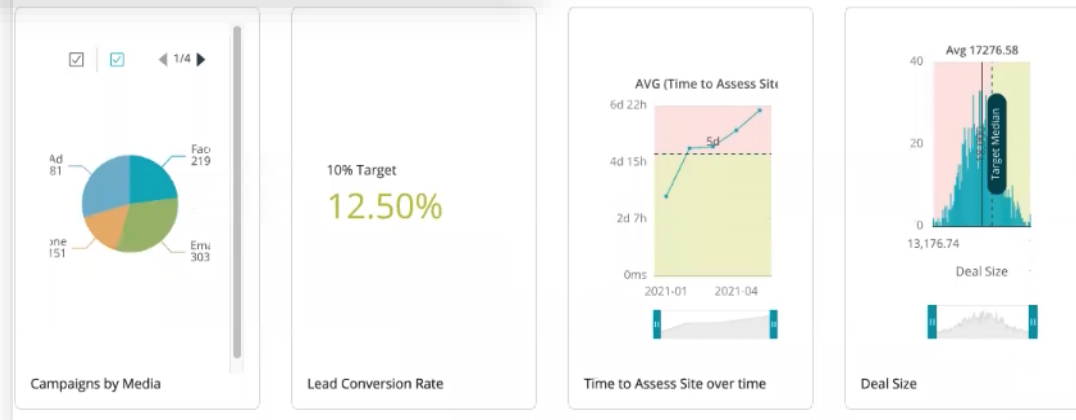
Monitor process and business performance by exposing your analysis results in your process models.

Monitor your process and business performance in the context of your customer journeys by exposing your analysis results in your journey models.

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SAP Signavio Process Intelligence
Value accelerators
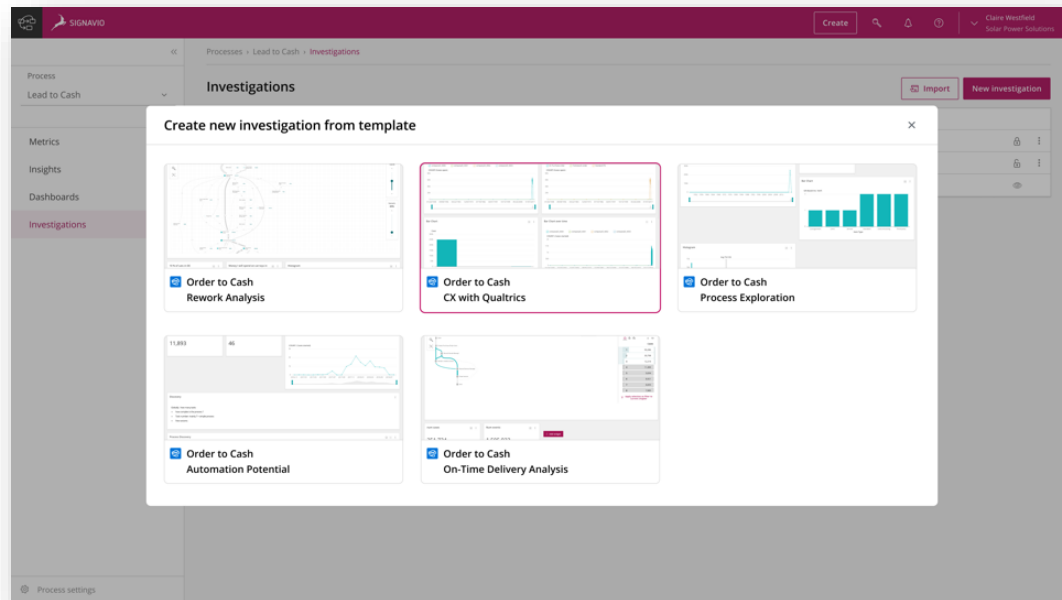
Speed up the creation of ETL data pipelines in the data transformation phase with standard templates for several source systems.

Quickly start your investigations by leveraging investigation templates for several processes.

Save time by using and reusing the delivered metrics and your own generated metrics in a central repository.

Why choose
SAP Signavio Process Intelligence

Why choose SAP Signavio Process Intelligence

1. **Complete process mining solution**
From data acquisition and management to detailed process insights

2. **End-to-end transformation framework**
Process analysis, mining, simulation, modeling, and collaboration on the same solution suite

3. **Advanced statistics and insights**
Advanced statistics and insights for business and analyst users

4. **Process analysis for your whole organization**
A combination of self-service capabilities and expert-level analytical tools for everyone, sharing analyses in your processes and journeys

5. **Blend of processes and experience analytics**
Analysis of operational and experience data in the same framework[1] to discover interrelated dynamics and root causes

*General availability from Q1 2022.

1) Additional content gets added regularly

Appendix

Hands-On Tip for Partners: Introduce SAP Best Practices to SAP Signavio tenants

With a new (Feb 2022) SAP support note it is now possible to introduce SAP Best Practice content into SAP Signavio.

See the note here (SAP Support user needed):
Note 3145264

The note contains various SAP Best Practices files in Signavio sgx-import format. These files can be downloaded and directly imported in SAP Signavio.

For more details and how to work with this, please read the blog:
Link

For more support notes related to SAP Signavio / SAP Process Insights, you can search here:
Support index of notes

Thank you

Contact information:

Thomas Grande

SAP BPI COE MEE

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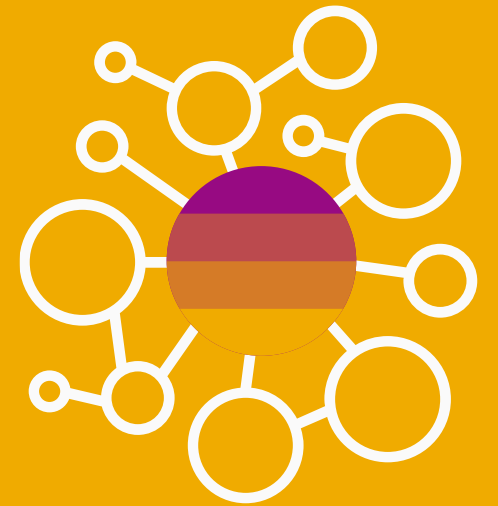
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