

Driving business innovation together

The Value of RISE with SAP

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Taking our Customers on a Journey to the Intelligent, Sustainable Enterprise



Agility, Resilience and Speed are Top Priorities



Third-party relationships with licensed alcohol manufacturers show how we are following the consumer, **taking an agile**, **experimentative approach** to expanding our brands'

Dan White President Coca-Cola NA Dec 2021



We've restructured towards breakthrough and transformational innovation – we want to **accelerate** transformation taking the savings into the business and structuring to be more **agile and faster to market**

CEO Carsten Knobel Feb 1 2022



"We will capture significant synergies and **become more efficient and agile** to help the organization act faster and be more **flexible in a highly volatile environment.**

CEO Noel Wallace Jan 31 2022



Digital capabilities are key to strategy realisation and innovation...

"83% of executives agree that their organisation **business and technology strategies are becoming inseparable** – even indistinguishable."

Accenture Technology Vision 2021

The Intelligent, Sustainable Enterprise

Agile | Adaptive | Resilient | Productive | Innovative | Profitable | Sustainable | Growing

Compete / Collaborate as an Ecosystem Manage resource and finance flows to stay flexible & build sustainable businesses. **Optimise, Extend, Innovate Processes** Lead-to-Cash Source-to-Pay **Design-to-Operate Total Workforce Management** Manage increasingly **Record-to-Report** complex IT & process landscapes. **Best Practices Industry Practices Next Practices** Manage and contextualize data to get the most value Data Management, Analytics, Al and Digital Technologies out of it

Digital Leaders Generate Superior Returns*



Leading digital incumbents outperformed the S&P 1200 by about 50% as they used their digital capabilities to improve customer experience and productivity and began to focus on innovative revenue growth.

*Three-year relative total shareholder return- indexed to the S&P Global 1200

Source: BCG. Feb 2022. The Rise of the Digital Incumbent

he Digital Incumbent



... and Cloud is the way to get there

"90% of business and IT executives agree that to be agile and resilient, their organisation needs to **fast forward their digital transformation with cloud at the core.**"

Accenture Technology Vision 2021



Multiple benefits from the Cloud

- Move Capex to Opex improve balance sheet ratios
- More predictable budgeting
- Flexibility ability to Scale with business cycle
- Support globalization and standardisation
- Focus on application and improvement not IT Operations
- Enable IT to Pivot to more value-adding work
- Resilience with less redundancy of owned infrastructure
- Offset Global Digital Skills Shortage
- Retire technical debt and drive faster innovation cycles
- **Cybersecurity**

Our vision

Enable every enterprise to become an intelligent, sustainable enterprise Bring enterprises together into a global business network

Create a sustainable world together

SAP Strategy for the Intelligent, Sustainable Enterprise

How we help you build the platform to achieve Your Goals



SAP S/4HANA enables the Intelligent, Sustainable Enterprise through 5 key pillars

SAP S/4HANA

Your trusted path to an intelligent enterprise





SAP HANA

New Functionality Embedded in SAP S/4HANA

ERP 2.0 – **built based on business** requirements not on IT limitations

- removing landscape complexity
- simplifying processes
- ensuring real-time decisions
- harmonizing master data
- reducing cost



New Business Processes in SAP S/4HANA

Supporting the requirements of a digital economy

- capabilities for service-based business and the combination of tangible and non-tangible products
- supporting new industry trends like "contributionbased formulation" or "DDMRP"
- increased organizational flexibility with easy to manage framework
- new algorithms to support complex scenarios around the "unit of one"





Enable every enterprise to become an Intelligent, Sustainable Enterprise



Intelligent Enterprises DO RUN BETTER

Methodology: Data Sources





Innovation Review Dashboard

SAP Innovation Review Dashboard

SAP Customer Adoption Data

- Internal SAP tool which quantitatively and objectively assigns index scores or ratings (0: Low – 10: High) to all SAP customers based on their portfolio adoption and usage
- Objective and separate teams, our BRI data science team for this study simply gathered the scores from the adoption team
- Intelligent Enterprise Index
 - Products: # of products in portfolio belonging to the IE
 - Share: # of IE products in relation to the overall number of products
 - Speed: How quick the customer is adopting new IE products
 - **Process/Integration:** # of potential IE products that can be integrated

S&P Global Market Intelligence

Financial / Business Performance Data

- Repository of every publicly traded company's financial statements and all subsequent financial metrics (50,000 ~ global, all industries)
- Objective third party data provider, providing data as reported by the companies themselves
- 3 KPIs are currently being measuring to evaluate business performance for the Best Run Index **Finance:** Cash Conversion Cycle

Supply Chain: Days Inventory Outstanding Procurement: Cost

SPglobal.com

The Best Really do Run SAP





SAP Customers with Digital Maturity (Intelligent Enterprise Adoption)

SAP Customers truly embracing digitization & the Intelligent Enterprise, run even better

SAP's Intelligent Enterprise Index, through an automated statistical algorithm, measures a customers digital maturity by their adoption of SAPs latest and greatest technologies (such as S/4HANA, Cloud, & Analytical solutions). Then they are grouped 'low', 'medium' and 'high' adopters. SAP Customers with high digital maturity experienced the following over the past 5 years compared to low maturity:



How to help our customers get the benefits?





How to help our customers transform successfully?

"Only 12% of corporate transformations achieve their targets, and digital transformations are even more challenging"

Bain & Company. 2019. Learning from the Digital Leaders

"Transformation is even harder than we thought. Only 22% of companies in our analysis successfully transformed themselves."

HBR. 2021. The Secret Behind Successful Corporate Transformations



"Lift & Shift" seldom drives big business impact

"It's clear that there's tremendous value enabled by adopting cloud—more than \$1 trillion by 2030."

"Almost all of that value comes from **business innovation and optimization** rather than IT cost reduction.

Cloud requires a well-defined, value-oriented strategy and a coordinated execution by IT and businesses to realize full value."

McKinsey 2021

RISE with SAP

Driving business innovation together



Transformation needs a multifaceted approach



Business Model, Ecosystem & Processes

RISE with SAP Unlocks 3 Sources of Value



Take the lead

with industry innovation for top-line, bottom-line, and green-line growth

Leverage differentiating business capabilities and industry next practices that create new revenue streams, improve efficiency, enhance employee engagement and allow for running sustainably



Never stop improving

with continuous insight to optimize business processes

Identify and prioritize optimization opportunities with instant process analysis, benchmarking against industry peers, and tailored insights to automate with AI



Secure your success

with a trusted partner for your business needs, at every step of the way

Benefit from cloud delivery capabilities that accelerate time-to-value, reduce overall TCO, and mitigate risk while simplifying technology consumption through 'as a service' experience

What is RISE with SAP?

Comprehensive contract built for You



RISE with SAP is the vehicle to deliver SAP's Intelligent Enterprise vision

Modern ERP

- Modern, modular, market leading ERP that delivers latest, best practice business processes
- Periodic upgrades (quarterly or annual)
- Business Technology Platform for clean core and to optimize, extend and automate processes
- SAP Business Network for Ecosystem inclusion
- SAP SIGNAVIO enables transformation



Cloud Deployment Model

- Public or Private cloud deployment
- Choice of Hyperscaler to reduce latency, simplify integration with other non-SAP applications
- Lower initial investment and faster scalability

"As-a-service" Delivery

- Deliver SAP applications "as-a-service" covering software & support, infrastructure, and technical managed services
- Economies of scale in delivery enables greater automation, better security risk mitigation and less manual errors
- Fixed-term, subscription based pricing model





Transformation Tools & Services

- Transformation tools such as BPI, custom code analyzer to help reduce business process and IT complexity
- Transformation services to help reduce implementation and adoption risk
- Proactive customer engagement focused on achieving outcomes

Moving to the Cloud

Multiple and significant aspects to mitigate risk and ensure business impact / value

Business Process	Business Context	Business Process Design & Automation
Management	Business Context	Post Production Functional Application Support
Functional	Break fix / Problem Resolution	Application Break fix
Application Management	Application Functionality	Change Management, Configuration, Integration, Security, Application Monitoring, and Execution Management
	Technical Layer of SAP Application	SAP Basis Services: Including DB Administration, Installation, operations, updates, patching and SAP Monitoring. Client 000 Basis Support (Alert & Ticket Based)
Technical Managed Services	Database	SAP System transport management system set up and configuration
		System Build & Application Deployment based on SAP Reference Architecture
	Operating System	Technical Application Support Packages, IaaS, OS, DB for managed systems
	Compute, Storage, and Virtualization	Application Uptime SLAs
		Named Resources for Operational Support & Engagement Planning
Infrastructure Management	Internal Networking	Disaster Recovery service, Backups, monitoring, capacity reporting
	IT Infrastructure Management	Platform Services (IaaS, NFSaaS, etc.)
		Physical Security and IaaS Networking
		Data Center, Power, Cooling, and Facilities



SAP in the Cloud: Reference Architecture

Design, Build, and Operate



*Inhouse proprietary solutions

- Technology built by SAP to Deploy across multiple Hyperscalers – 'Any Cloud, Anywhere'
- All from a single orchestration and operational abstraction layer. Unique offering that no vendor has today.
- API-based solution that leverages native hyperscaler APIs for deployment and containerization.
- Customers with multi-cloud strategies can benefit from SAP's ability to deploy anywhere.
- SAP takes away the complexity of design, building and operating SAP workloads natively on hyperscaler laaS.
- More IaaS suppliers coming in the future, IBM Cloud, AliCloud, Telefonica.



Functional Scope:

- SAP Software + Enterprise Support based on SAP S/4HANA Enterprise Management (On-premise)
- Cloud Connectors: SAP Ariba, SAP SuccessFactors, SAP Concur, SAP IBP
- SAP Adobe Document Services for printing
- Available for Upsell: SAP S/4HANA LoB & Industry Add-Ons (optional), Beyond S/4HANA Solutions
- Wide set of partner add-ons are allowed:
 - SAP SOLEX solutions (SAP supported)
 - SAP S/4HANA partner certified solutions (customer supported)
 - ABAP-only add-ons (customer supported)

Infrastructure Management:

- Low TCO
- Highest Flexibility
- Best scalability option
- Availability
- Data Center <u>Availability</u>

3 Technical Managed Services:

- High Availability & Business Continuity
- SLA: 99,7% for productive system, 95% for non-productive systems
- Services described by Roles & Responsibilities matrix
- Wide range of foundational technical service delivery
- Technical System Operations
- Technical Landscape Deployment
- Technical Upgrade installation
- Continuous Service planning & review
- 24*7 service delivery for PRD, 24*5 for non-PRD
- Setup of RFC connections

Additional Technical "Fixed Scope & Price" Packages available by SAP (CAS) Cloud Application Services **(Optional)**

- Release Version Upgrade
- Application Operations
- Application Monitoring
- Regression Testing
- Data Volume Optimization
- Data Quality Optimization
- Cloud Integration Testing

36



Services Provided by Service / SI Partners:

Typical Advisory & Implementation Services

- Value Discovery & Business Case
- Application Implementation
- Industry/LoB Practices & Business Process
- Application Extension & Application Integration
- System Conversion and Selective Data Transition
- Custom Development
- Data Harmonization and Analytics

Typical Application Management Services:

- SAP Fiori Operations
- Application Security Updates
- Regression Testing
- Data Volume Optimization
- Data Quality Optimization
- System Health Monitoring
- Release Version Upgrade
- Cloud Integration Testing
- SAP Cloud Platform Integration Services
- Functional Application Management
- Technical AMS (output m, batch m, user m)



With **RISE** with SAP

SAP is Accountable

BUILD (Hypersc	aler + SI / Customer)	vs.	BUY (SAP)
A. Infrastructure	Customer / HS		SAP / HS
B. Design	Premium Consulting		SAP
C. Develop	Consulting		SAP
D. Run	Customer & Consulting		SAP
E. Upgrade	Consulting		SAP
F. SLA	A+B+C+D+E		SAP
G. Software, Security & Compliance	Customer + external security		SAP
H. Implementation	System Integrator (SI)		SI / Customer
I. Application Support	Customer / SI		SI / Customer



"We tend to overvalue the things we can measure and undervalue the things we cannot"







Frank Boomsma. - ABN AMRO

- Product owner Accounting grid at ABN AMRO Mainbank
- Lead new initiatives
- Experienced at transformation programs
- Worked in different roles at de Volksbank, ING, Deloitte Consulting, IBM, and PWC

About the ABN AMRO's SAP software migration project

- Extensive RFP process completed end of 2021
- IBM selected to migrate SAP ECC to SAP S/4HANA using IBM Rapid Move
- RISE with SAP chosen as ABN AMRO's SAAS cloud solution
- ABN AMRO has IBM as managed services partner

"We like being looked after by SAP"

At Sapphire Den Hague May 2022

Best overall European Private Bank, Digital sales over 80% in Retail Banking Top 10 most sustainable banks worldwide,



"Being a mid-sized company, having SAP manage the system aspect was a feature we wanted. Given our company size, we wanted a cost-effective way of being in the cloud, and getting all the benefits of being in the cloud - without adding a ton of staff or technical expertise."

Dave Elmer, CIO of Volumetric Building Companies (VBC) in Diginomica April 2022

Volumetric Building Companies



Source: https://diginomica.com/how-volumetric-building-companies-going-live-s4hana-rise-sap-and-no-external-consultants



S/4HANA Trusted Authorisation Review(STAR)

Overview Details Process New Result	al Portin			
	De	tails		
Business needs	Delivery approac	h and scope	Value and benefits	
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YouTube video (3 mins)

https://support.sap.com/en/m y-support/systemsinstallations/glac/s4-trustedauth-review.html

SAP Readiness Check for SAP S/4HANA



SAP Help Portal: https://www.sap.com/rea dinesscheck Application Start page: https://rc.cfapps.eu10.ha na.ondemand.com

Custom Code Migration App



Check out <u>RISE with SAP and</u> <u>custom code migration - What</u> is included ⁴³

Further Support on Readiness Check

- 1. Online user guide and embedded information inside SAP Readiness Check
- 2. Expert Guided Implementation (EGI)
 - 1:n customer support in 3-day live online sessions (2-3 hrs/day)
 - Included in SAP Enterprise Support
 - Sign-up and schedule (customer only)
- 3. <u>SAP Value Assurance services packages</u>
 - SAP Readiness Check as baseline for key planning services within SAP Value Assurance





SAP SIGNAVIO Business Process Intelligence starter pack


RISE with SAP clears the roadblocks on the way to the Intelligent Enterprise



Why SAP is the best partner to deliver your SAP applications in cloud



- 1. Transform SAP engagement from reactive, product support centric to proactive
- 2. Cloud Success Services to help adopt and realize business outcomes
- 3. Transformation tools to help customers get more out of move to cloud
- 4. Flexible, subscription model, right-size with future requirements, predictable user metrics based costs
- 5. SAP as single contractual party owning the outcomes, eliminates grey zone in accountability
- 6. Highly automated cloud delivery (97%+), self-service for customers
- 7. Proprietary SAP reference architecture developed with product development, engineering and operations
- 8. Timely patches and flexibility in scheduling upgrades
- 9. Holistic security design reduces risk of data breaches and security attacks
- 10. Business Technology Platform (BTP) for extensibility and as innovation platform to keep the 'core clean'



How else does SAP help you make your transition to the cloud with RISE with SAP?

Vision to Value engagement model



Business Simulation Game

Let your people experience SAP S/4HANA in compelling way







I've been working with SAP for 26 years and I can tell you that the experience today was <u>one of the best</u> I've seen from SAP. Very well put together ... all the technology worked ... the <u>exercises</u> <u>were engaging</u> ... and people actually enjoyed sitting in a meeting for several hours. Thanks to you and your team for such a great job. Jeff Cassel – Giorgio Foods

SAP Transformation in Motion

Discovering your digital transformation possibilities in an interactive way

Align on vision and strategy in phase 0 of your transformation journey

Objectives Format Familiarise with modular transformation approach and SAP's modular cloud Half-day workshop event Sketch your transformation roadmap Targeted at Business and IT Leads Presentations and interactive breakouts Identify next steps for your transformation journey Agenda highlights Event outcome Transformation Roadmap sketch ransform. Goals (1-7) Transf. Priority (1-3) SI Cases of customers that completed their business transformation through different paths 3. Process Optimisation Top drivers for digital business transformation 1. End-of-Life leave customisation Process Optimisation Modular stepwise transformation at your own pace and tailored to your needs 1. End of Life Heavy customisation SAP approach for business transformation olution Dependence Operating Costs/ICO Budget Limitation Roadmapping exercise: Set your goals & priorities and create your roadmap sketch Deersting Costs New Business Models Complex OCM Assets available and next steps to support your own journey Budget Limitation

Complex migration

Lack of IT skills

2. Operating Cost

Use the S/4HANA Cloud Business Value Advisor

SA	S/4HANA Cloud Business	Value Advisor		R	equest a demo	Get a free trial	Value story book	Learn more	Contact us
	Filter:	Consumer Products	~	All Lines of Business			~		
:	274 examples within 5 value driver	'S						SHOW ALL +	
	Reduced Selling,	General, and Administrative	e Expe	nses			129 example	es 💟	
	Improved Pre-Tax	Margin					60 example	s 💽	
	Optimized Workir	ng Capital and Fixed Asset E	fficier	псу			21 example	rs 🔿	
	Increased Revenu	le					51 example	is 😒	
	Decreased Cost o	of Goods Sold					13 example	es 💽	

Take a look at the S/4HANA Cloud Business Value Advisor here

Explore by Industry and Line-of-Business

SAP S/4HANA Cloud Business Value Advisor	Request a demo Get a free trial Value	e story book Learn more Contact u
Filter: Consumer Products ~	Information Technology	
29 examples within 2 value drivers	All Lines of Business Asset Management Cross-LoBs Finance Human Resources	SHOW ALL +
Reduced Selling, General, and Administrative Exper	Information Technology Manufacturing Marketing Merchandising R&D/Engineering	23 examples 📀
Improved Pre-Tax Margin	Sales Service Sourcing & Procurement Supply Chain	6 examples 📀
	Sustainability	
Learn more about SAP Consumer Learn more about SAP	AP Agribusiness	

Take a look at the S/4HANA Cloud Business Value Advisor here

Get details on what your peers are doing

S/4HANA Cloud Business	s Value Advisor	Request a demo	Get a free trial	Value story book	Learn more	Contact
Filter:	Consumer Products 🗸	Information Technology		~		
29 examples within 2 value driver	rs				SHOW ALL +	
Reduced Selling,	General, and Administrative Exper	nses		23 example	es 📀	
	AgReliant Genetics 30 databases in place being consolidated t	to SAP master data		Read	d More	
	AgReliant Genetics 30% of business conducted with SAP via r	nobile operation		Read	d More	
	AgReliant Genetics Tablet-based computers used by custome of availability and pricing relative to supply varieties, as well as other variables			Read	d More	
	Amorepacific Corporation Reduce database size by 15%			Read	d More	•
Improved Pre-Tax	x Margin			6 example	es 💟	

Take a look at the S/4HANA Cloud Business Value Advisor here

RISE with SAP Storyboard (courtesy of Anke Simon)



Visit the RISE with SAP Storyboard here: https://url.sap/1ltj1c



> 2,000 Customers have begun their RISE with SAP Journies

RISE with SAP customer journeys

Allows for different starting points and aspirations



RISE with SAP enables the following benefits



#	Benefits
	Increase revenue
1	 enable new business models
I	 help improve decision-making
	 through faster scaling
	Reduce operating costs
2	 lower business process complexity
Ζ	 enable best practice processes
	 enable greater automation using intelligent technologies
	Lower IT TCO
3	 help reduce unused software (shelfware)
3	 enable economies of scale in IT procurement
	 lower lead-time for IT procurement
	Improve agility, time-to-market
4	 by simplifying consumption model
4	 help reduce IT complexity
	 through faster scaling
	Reduce implementation & IT operations risk
5	 greater standardization and automation in delivery
5	 enable better IT governance
	 closer collaboration and partnership with SAP

Customers are adopting RISE with SAP for three main reasons

- Align IT systems with new or evolved operating model
- Streamline business processes, adopt next-generation best practices
- Modernize user experience



"As we look to shift our business model towards being an IT services company first, with deep expertise in logistics, manufacturing and supply chain, expanding our capabilities alongside SAP has been the next step to make this a reality." Yiannis Levantis, Group Chief Information Officer at Unipart

DUP

UNIPART

Take the lead

"The RISE with SAP offering supports us in realizing our business strategy and being able to adapt in response to the fast - changing needs of hospitals" Sven Krause, Chief Information Officer, Hillrom Holdings Inc.

I·I' Hillrom

Take the lead

"SAP S/4HANA and Signavio's solutions have created transparency across operational processes and systems, as well as their synergies. They have shown us that there is plenty of optimization potential not just in individual areas, but across all departments." Alexander Neumaier, Project Manager BPM

Hochland

Never stop improving

"RISE with SAP is an enabling step toward more standardized business processes, operating with greater agility and flexibility, gaining more real-time insights and helping to enhance customer collaboration and seamless end-to-end experiences." Sanjay Patel, CIO of Tate & Lyle PLC.

TATE & LYLE

Secure your success

Customers are adopting RISE with SAP for three main reasons

- Asda: single, agile digital core platform to enable simplification and automation of business processes in the cloud, enhanced UX, real-time data and process visibility
- NBA: consolidate critical business processes to operate more efficiently
- <u>Revion</u>: continued digital acceleration through modernizing core back-office infrastructure and applications while reducing TCO



- <u>Hillrom</u>: scalability to roll out to more than 100 countries
- Microsoft: deploy new capabilities and technologies faster and run its business on a flexible cloud-first solution
- <u>Veolia</u>: light, scalable, and secure cloud infrastructure

- <u>VBC</u>: cost-effective way of being in the cloud, without adding ton of staff or technical expertise
- Inchcape: more time for IT personnel to spend on strategic, high-value tasks, thanks to managed cloud services
- HCL: gain experience from adopting RISE with SAP to guide client journeys to Intelligent ERP and help extract greater value from cloud

RISE with SAP turns your business challenges into business opportunities by...



Questions



Just & all Folk



Driving business innovation together