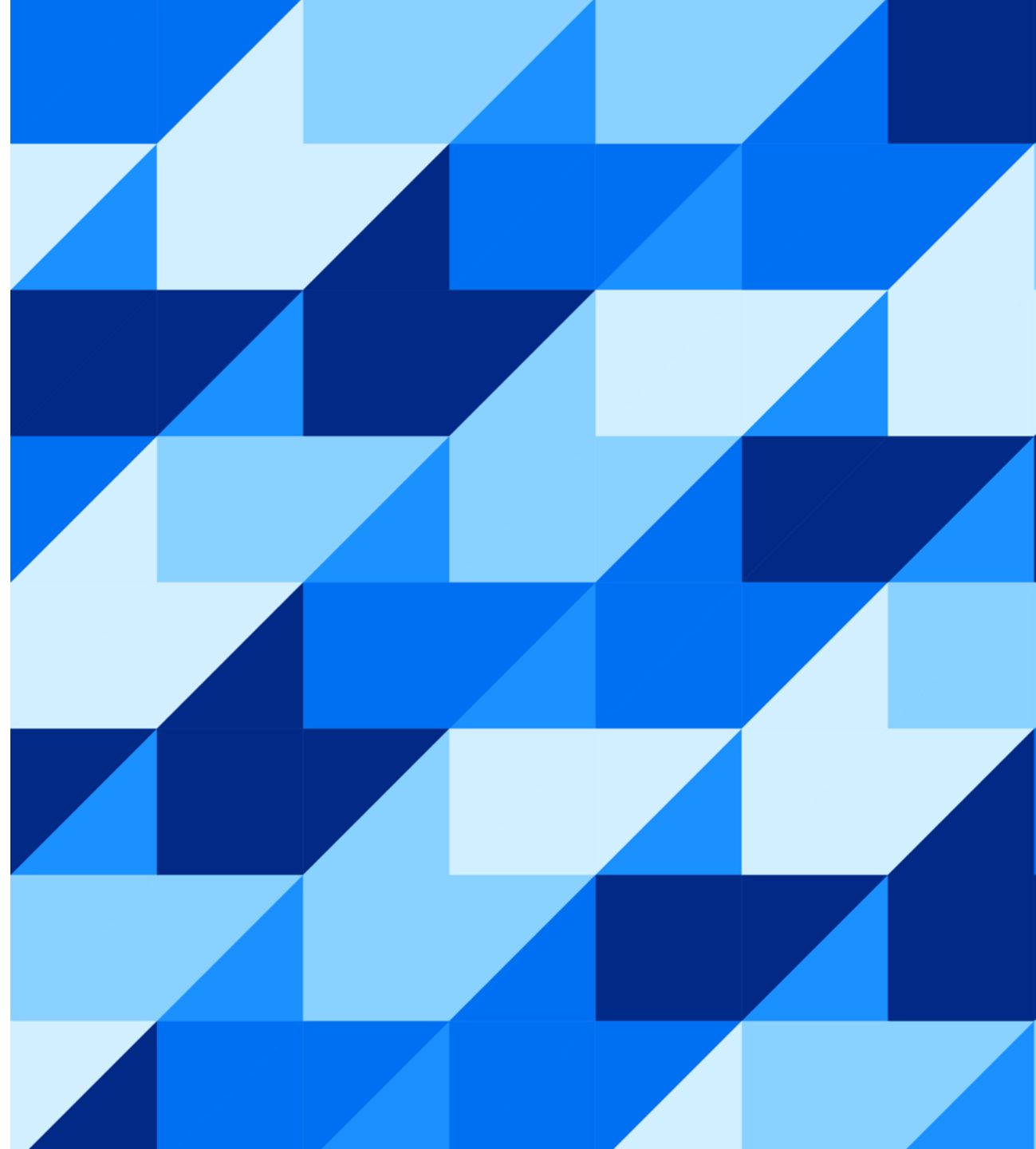


# Migration to SAP Cloud Identity Services for SAP SuccessFactors

Allan van Lelyveld & Deepa Kumari – Adoption Services Center  
February 2024

Public



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# Agenda

Introduction

Identity Access Management

SAP Cloud Identity Services – Identity Provisioning

SAP Cloud Identity Services – Identity Authentication

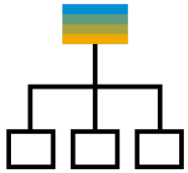
Migrating to SAP Cloud Identity Services

# Introduction

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# Customer Demands Towards Integration Aspects



Aligned domain models, APIs, and events



Seamless user experience across all SAP solutions



Out-of-the-box integrations

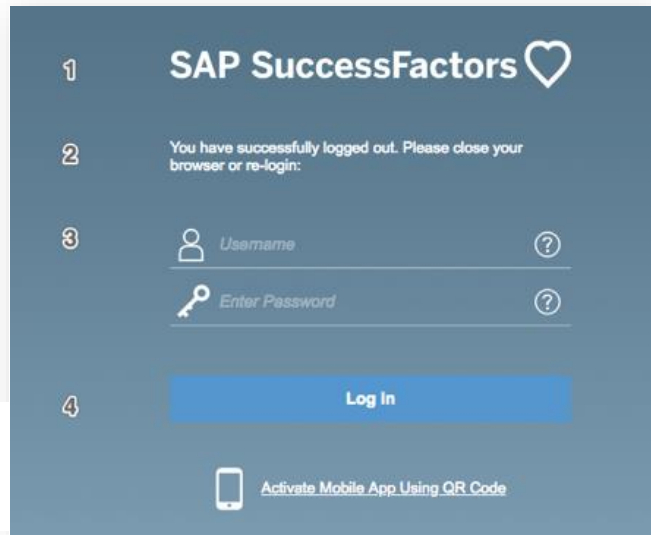


Sustained high-quality of master data

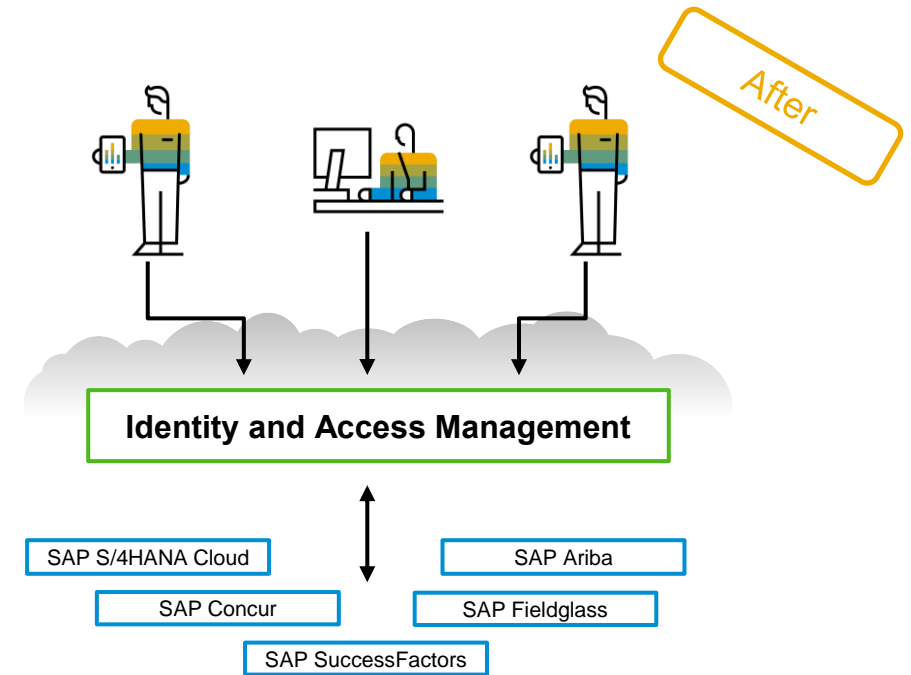


Consistent security and identity management

# Enabling of **Single Sign-On** Throughout Your Application Landscape



Before



## Customer challenge

Multiple Sign-On's and heterogenous authentication mechanisms in one and the same end-to-end process

## Solution

Consistent way of enabling **Single Sign-On** (SSO) and easy, centrally administered user management, and identity provisioning

# Bundles: Predefined connectivity with SAP Cloud Identity Services

Bundling ensures out of the box configuration for user provisioning and authentication during SAP Cloud solution's order fulfilment process for the customers.

## Automated Service Enablement

The Identity Services will be enabled in an automated manner as part of the product delivery process.

## Default pre-configuration

SAP cloud solutions come integrated with the Identity Services and with these pre-configurations customers are set up for the most common scenarios

All new SAP SuccessFactors are bundled with Identity Services.



# **SAP Cloud Identity Services**

## **Identity & Access Management**

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# Identity Access Management - Domains

IDENTITY  
LIFECYCLE



How users are being maintained, replicated, authorized from creation until deletion.

AUTHORIZATION



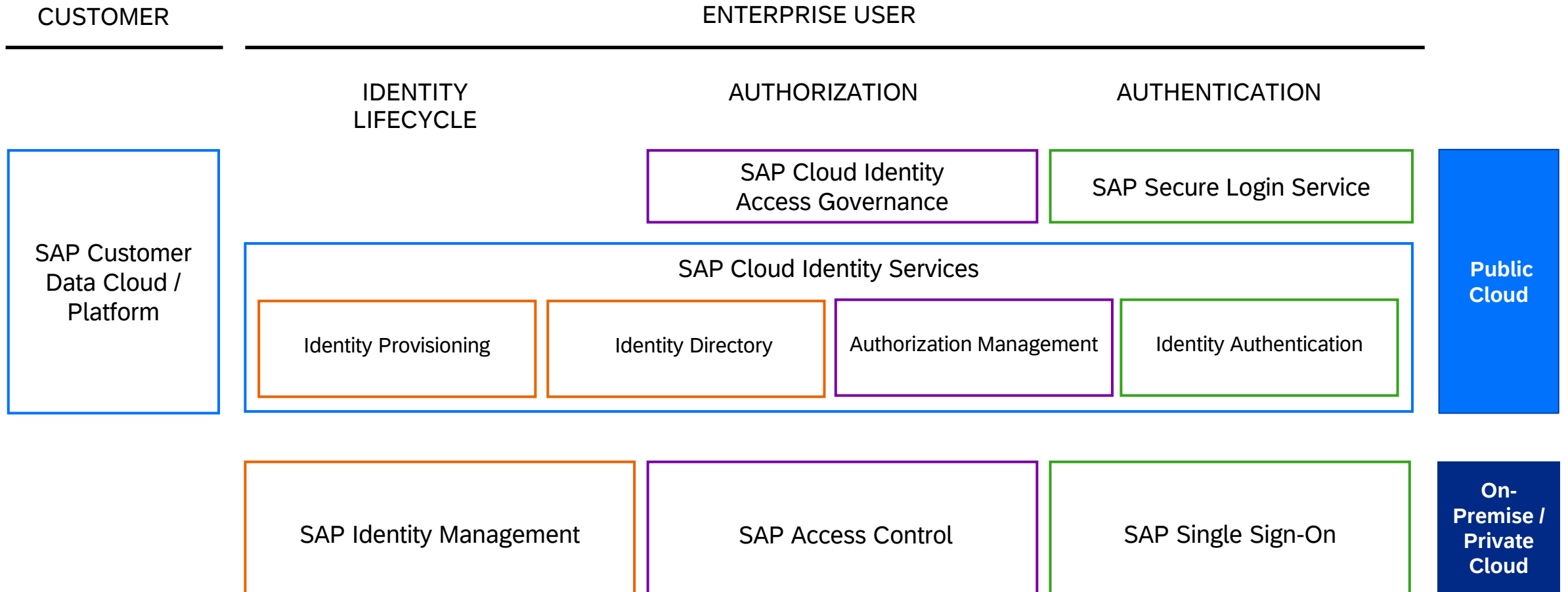
How authorizations are being maintained, analyzed from creation until deletion.

AUTHENTICATION



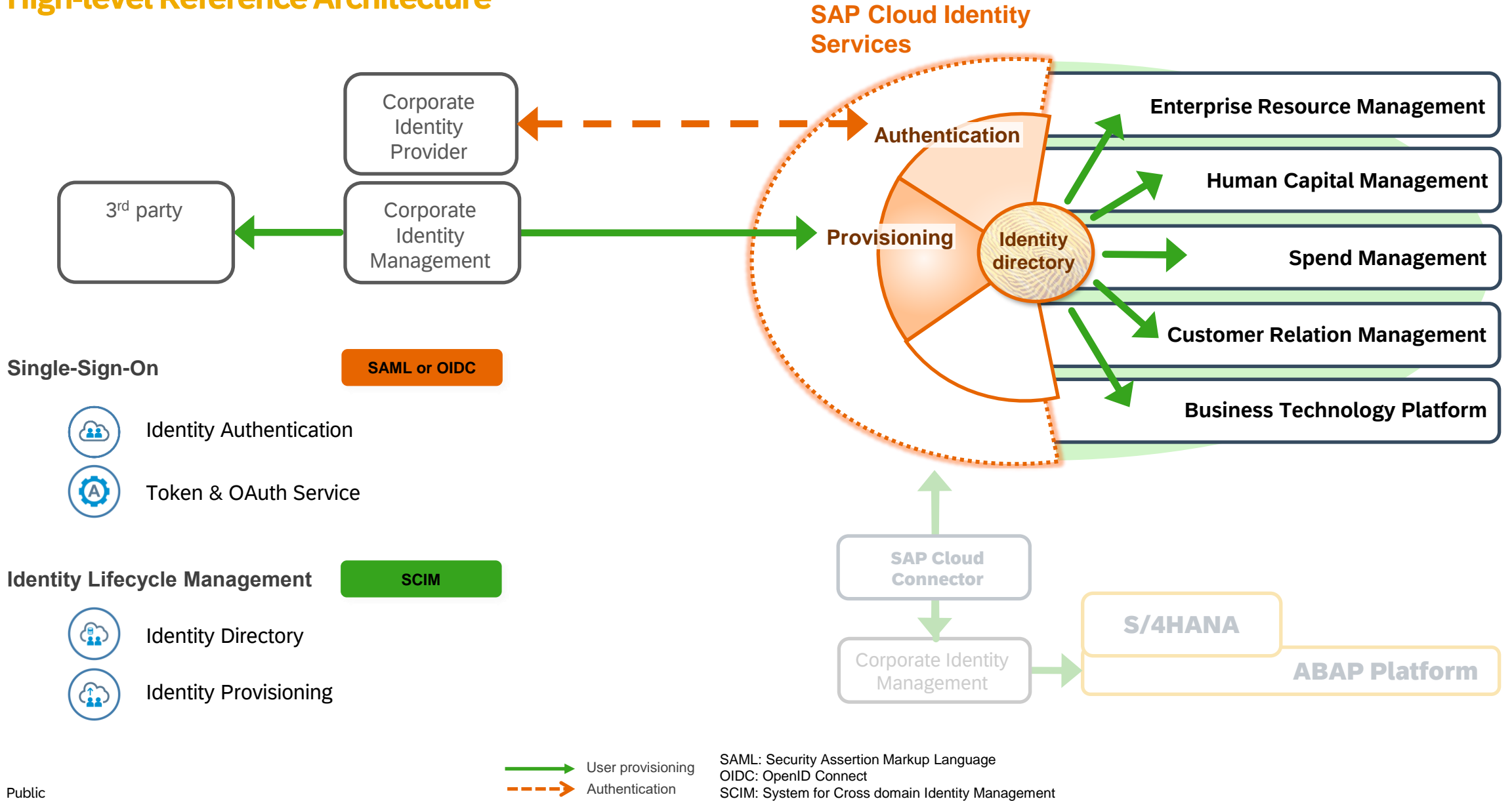
How users securely authenticate to applications with as few user-interactions as possible.

# Identity Access Management – SAP Portfolio



# SAP Cloud Identity Services

## High-level Reference Architecture



# **SAP Cloud Identity Services**

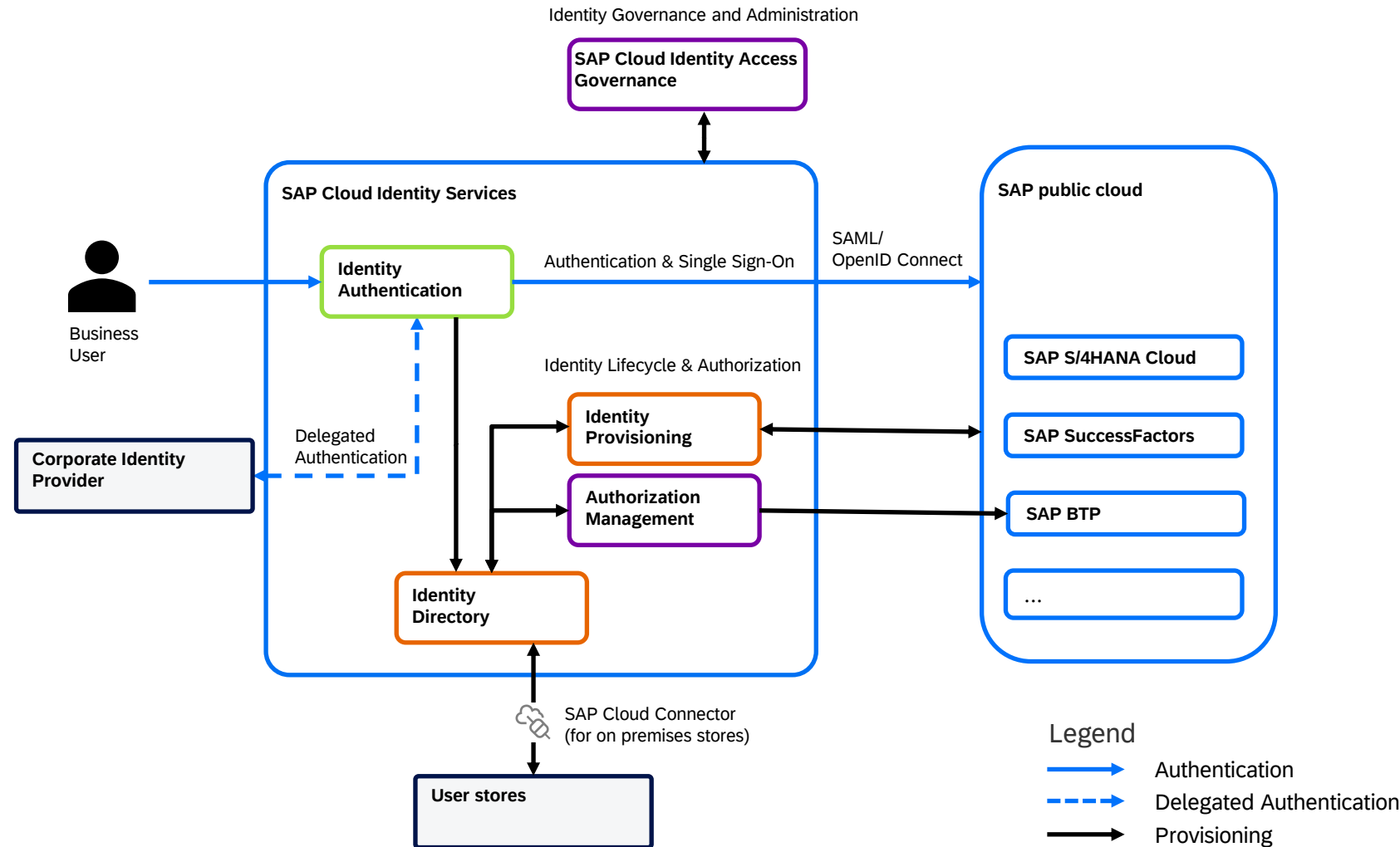
## **Identity Provisioning**

Public



# High-level Reference Architecture with the SAP Cloud Identity Services

- Fast adoption of SAP solutions through out-of-the-box integrations (bundles)
- Rapid scenario extensions with optimized SAP connectors
- Reduced point-to-point connections effort
- Modular architecture with fast adoption
- Standard integration with SAP Identity Management available
- SCIM compatible integration with 3rd party Identity Management solutions
- Only one provisioning target for the SAP cloud landscape
- Optimized connectivity for the SAP BTP applications



# Capabilities of the Identity Provisioning transformation engine

## Assignment

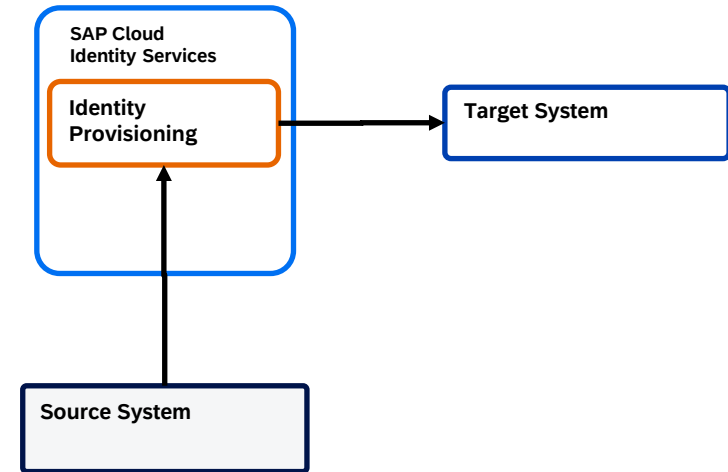
- Define rules for assignments based on the input data
- Take for example the value of an identity's organizational unit to decide on the required roles

## Mapping between identity models

- Map between attributes in different models, for example surname to family name
- Adjust the data format, for example for time- or number-formats

## Filtering

- Decide in detail which objects shall be read or written



# Connector Types

## Source systems

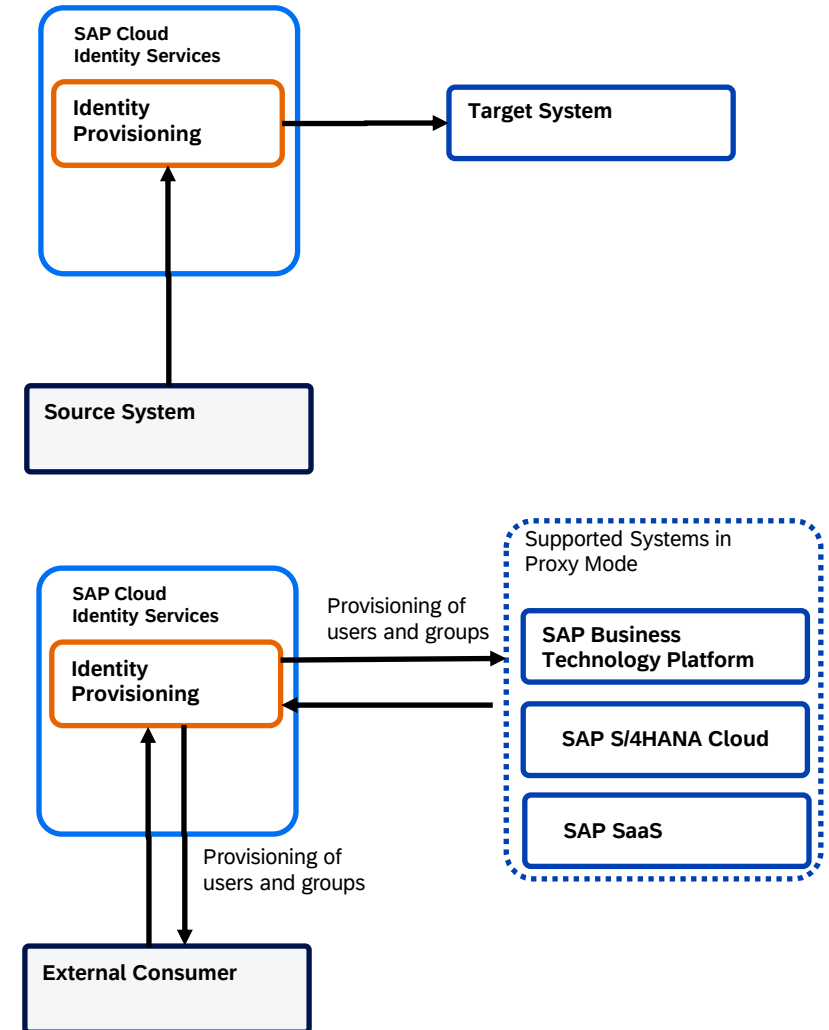
A source system is the connector used for reading entities (users, groups, roles). Source systems can be on-premise or cloud-based, SAP or non-SAP, and usually represent the corporate user store where identities are currently maintained.

## Target systems

A target system is the connector used for writing (provisioning) entities. Target systems are usually clouds, where Identity Provisioning creates or updates the entities taken from the source system.

## Proxy systems

A proxy system is a special connector used for "hybrid" scenarios. It exposes any Identity Provisioning supported backend system as a SCIM 2.0 service provider, which can be consumed by any SCIM 2.0 compatible client application



# **SAP Cloud Identity Services**

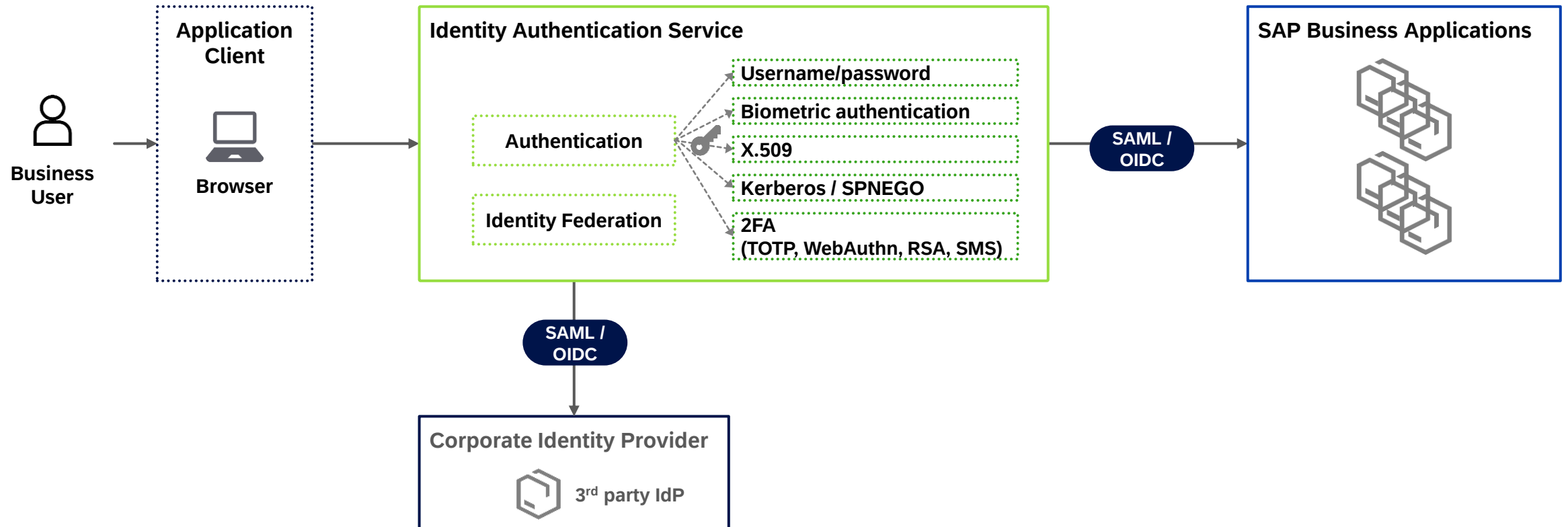
## **Identity Authentication**

Public



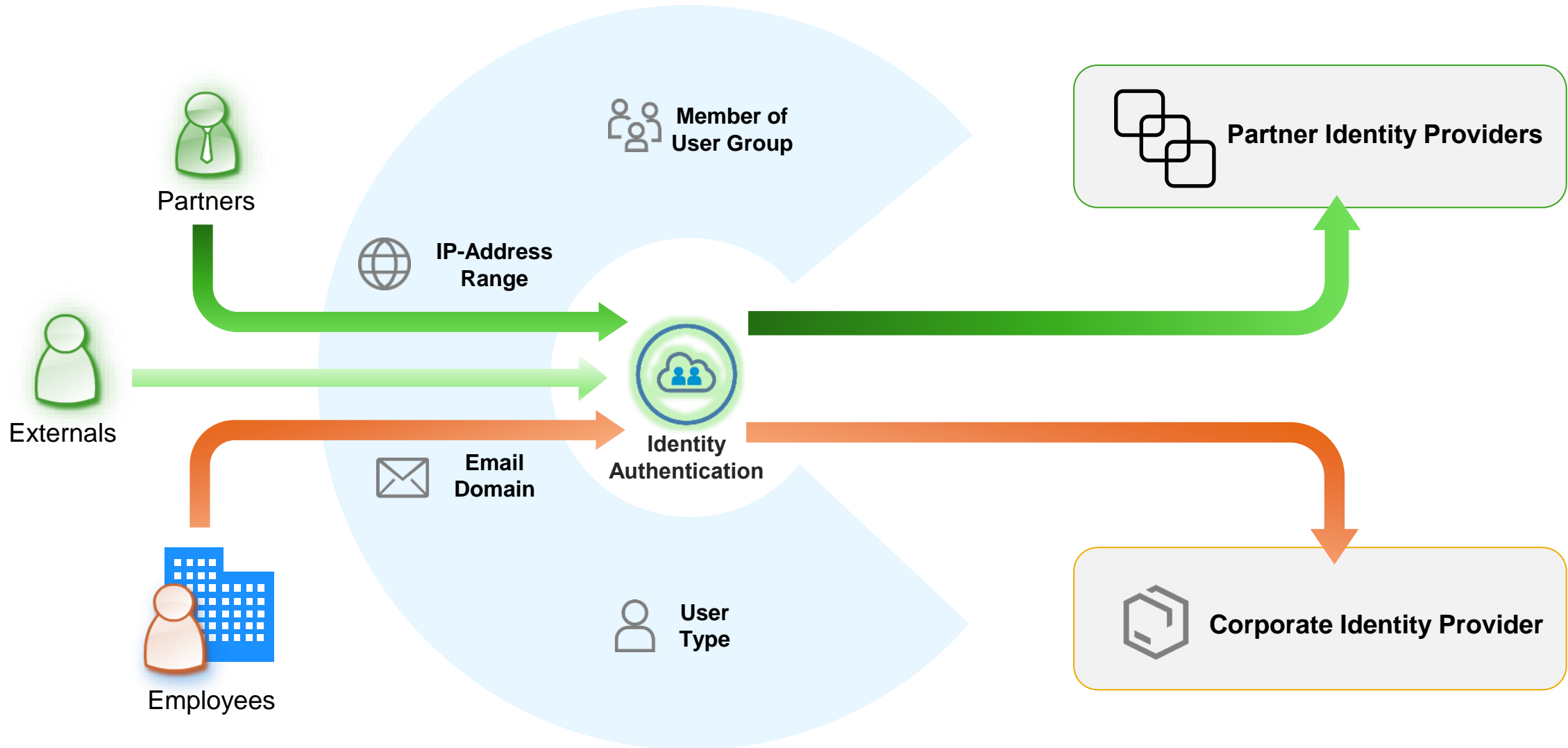


# Identity Authentication

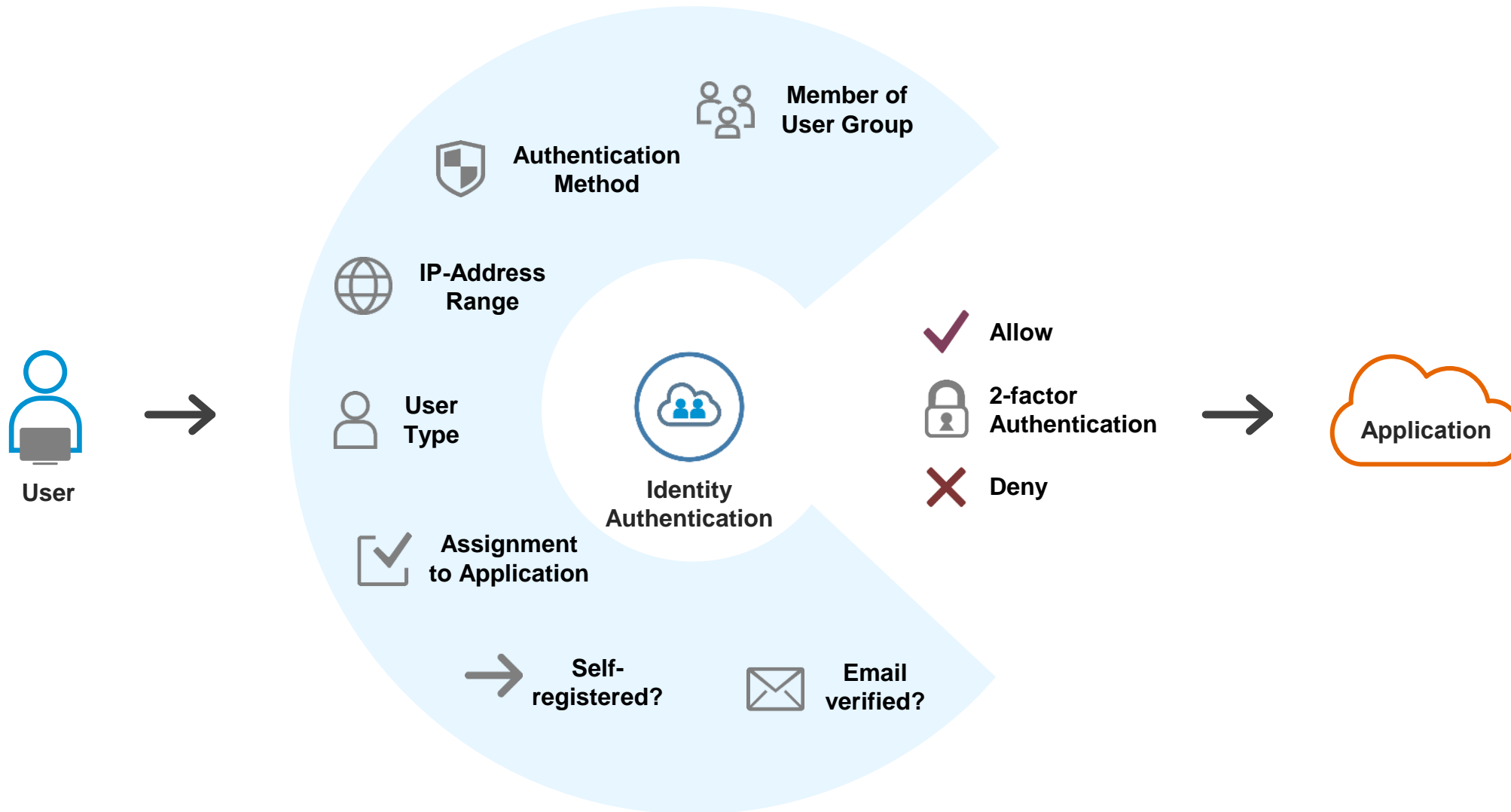


# Delegated authentication towards multiple identity providers

## Conditional authentication



# Control access to the application – risk-based authentication



**Supports both local authentication and IdP proxy**

# SAP Cloud Identity Services - Identity Authentication

## Value proposition for customers with existing IdP

### Authentication

- All SAP cloud applications can offer their users the same authentication mechanisms
- Identity Authentication acts as authentication broker
  - easy separation mechanism for multiple user stores
  - flexible configuration where to validate user's credentials
- Strong authentication: configurable MFA enforcement

### Single Sign-on

- Central SSO endpoint for all SAP Cloud applications
- Choice between SAML and OpenID Connect
- Service provider specific attribute mapping/rewriting and enrichment of assertions by corporate IdP
- Pre-configured or semi-automated trust configuration

### Integrating SAP applications

- Common identity for users
- Unified way for user management
- Data across applications can be correlated (*precondition for central foundation services*)
- Security Token Service for service based SSO
- Authorization management

### Compliance

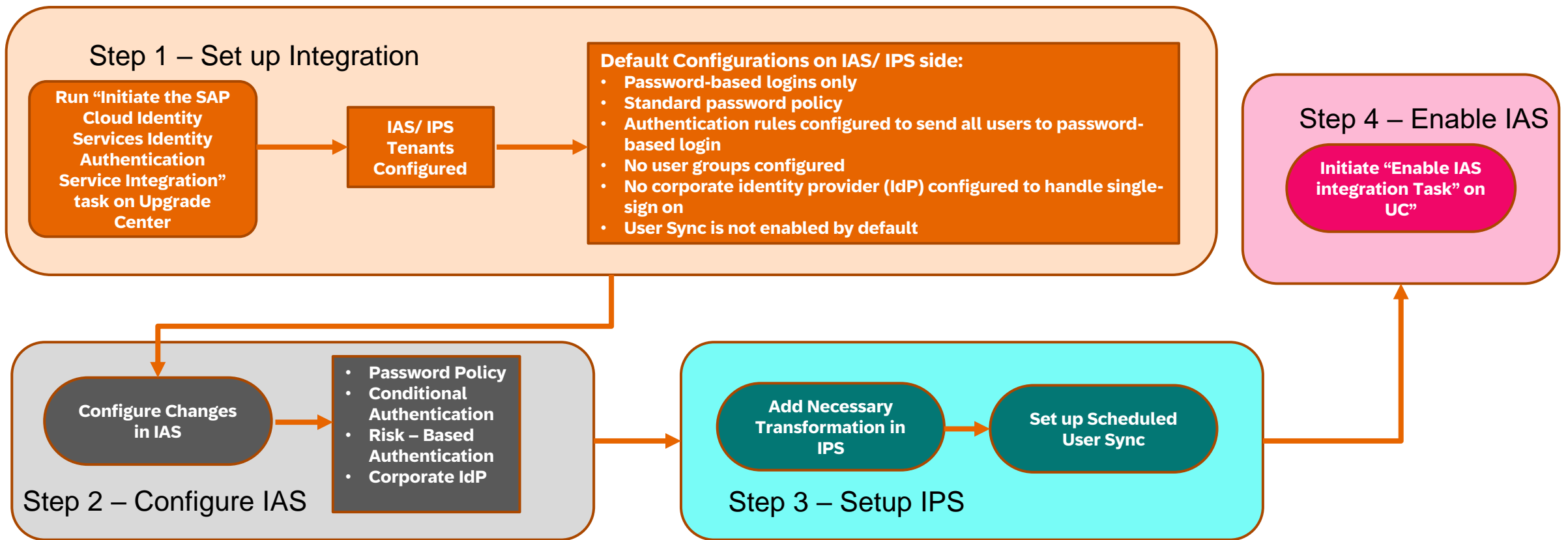
- Single audit log for authentication/SSO for all SAP cloud applications

# **Migrating to SAP Cloud Identity Services**

## **Identity Authentication & Identity Provisioning**

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Password logins are the default scenario that comes preconfigured after the “Create IAS Integration” task on the Upgrade Center. Some additional configuration you can consider:

1. Do you need to set a more secure password policy ie Enterprise or Custom?
2. Do you need a login method other than Password?
3. If yes, do you need to establish Conditional Based Authentication and Risk-Based Authentication
4. Do you need to set up groups to send users to various login methods
5. Do you need to set up a Corporate IdP

*Note these are high-level steps for **SuccessFactors**, refer to complete implementation guide for all configuration steps*

## When is it mandatory to provision all users into IAS?

- Conditional Authentication:** To set up with rules that authenticate based on email, user type, or group.
- People Analytics, Internal Career Site, and other SAP SuccessFactors product areas:** User identifiers can change between product areas and the Identity Authentication service can only map these identifiers correctly when your users are in the Identity Authentication service.
- Global Assignment & Concurrent Employment:** when users log on from different sources, Identity Authentication service needs to convert their identifiers so that the Identity Authentication service understands them. That only happens when user sync has been done and the users are loaded into the Identity Authentication service.
- Enablement of Partial SSO:** If you intend to use partial SSO, your users should exist in Identity Authentication service.
- Two-factor Authentication:** Your users need to exist in Identity Authentication service so that you can take advantage of two-factor security features.

# Migration to SAP Cloud Identity Authentication (IAS/IPS) Innovation Alert & Open Office Hours



 **SamanthaMunoz**

Employee



07-14-2023 9:00 AM



9 Kudos

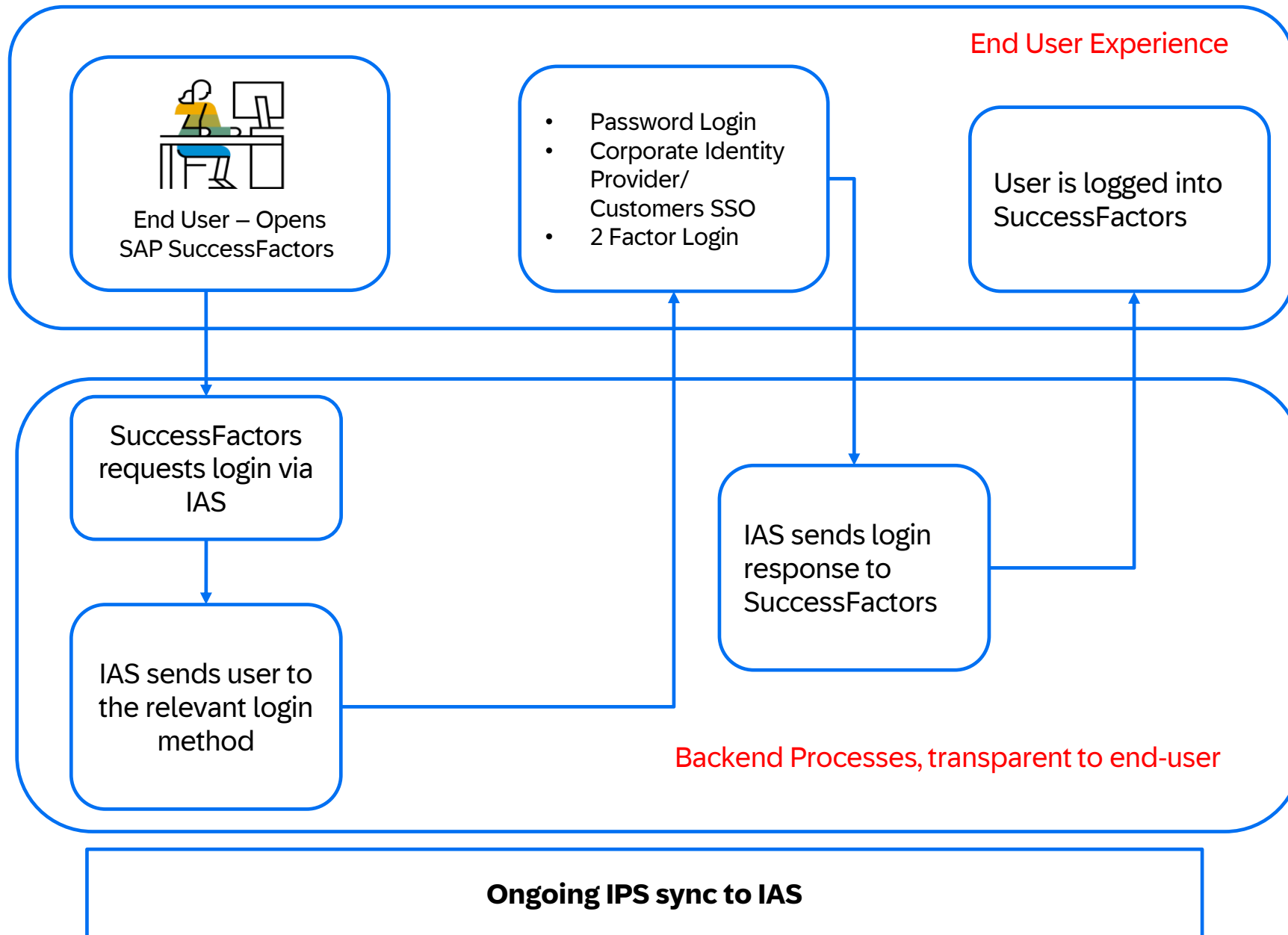
Watch the IAS Open Office Hours Introduction to call video [here](#).

## How is your organization impacted?

If your organization is currently using a **Corp IDP solution such as (Microsoft Azure AD, Okta, Google, OneLogin, etc.) or Basic Authentication (username and password)** and because SAP SuccessFactors' goal is to move all customers to the preferred method for SAP Cloud Identity Authentication, we are asking your organization to move to IAS/IPS by **June 2, 2025**.

See the section "**How to Check Whether Your Tenants is Impacted by Migration to IAS/IPS**" to check if **you are impacted**.





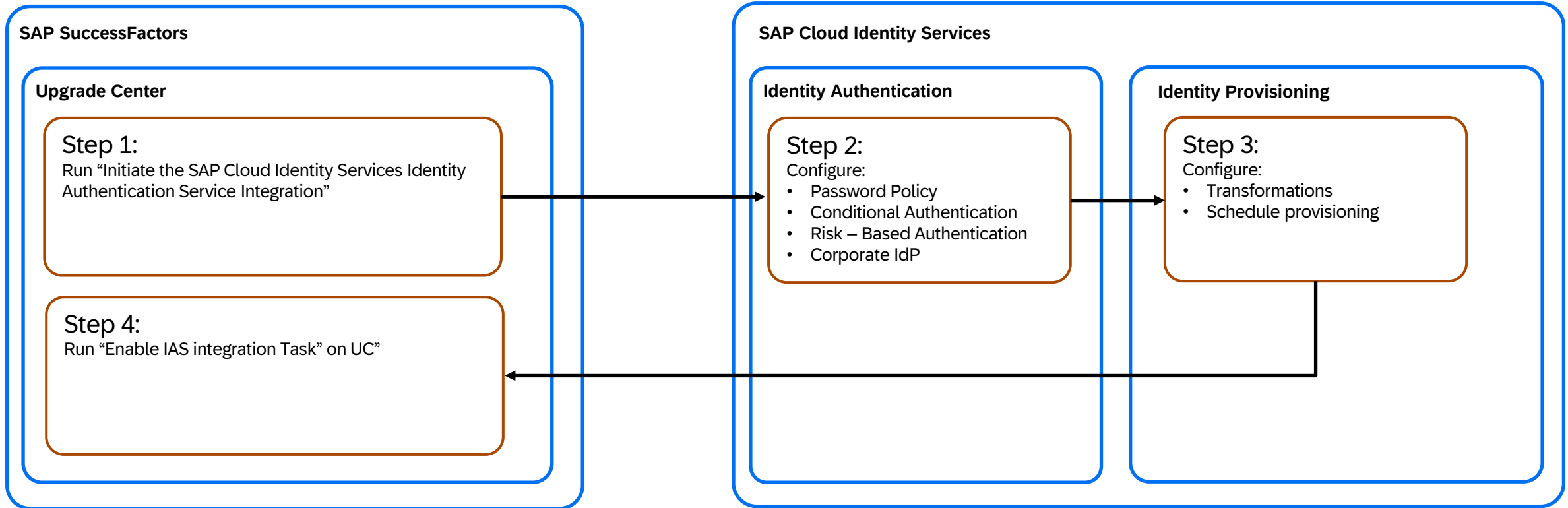
# Migrating to SAP Cloud Identity Services

## Steps

Public

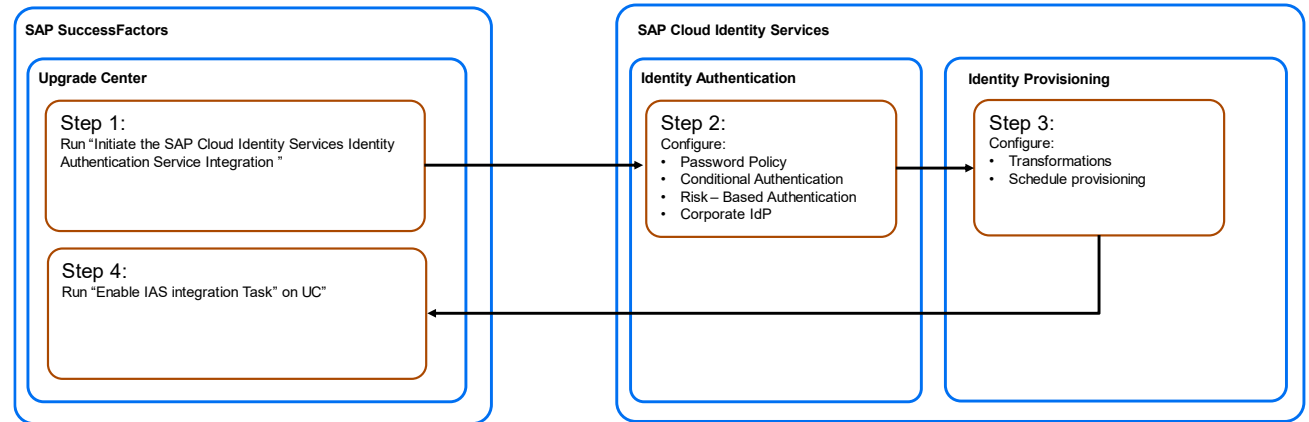


# Cloud Identity Services enablement in SAP SuccessFactors



# Step 1 – Initiate Upgrade

- Login to SuccessFactors
- Access Upgrade Center
- Search for “Initiate SuccessFactors Identity Authentication Service Integration”
- You will have two options:
  - If your company has an existing IAS, you will see the tenant(s) listed. You can choose to integrate with an existing IAS or,
  - Request a new tenant
- Follow additional on-screen instructions



# Upgrade Center

Admin Center

Welcome to the SuccessFactors Upgrade Center

RELEASE CENTER **UPGRADE CENTER**

View Recently Completed Upgrades View Saved for Later Items

Filter By All Modules

**Important Upgrades** 1

- Resume Parsing  
[Learn More & Upgrade Now](#)

**Recommended Upgrades** 3

- Report Center  
[Learn More & Upgrade Now](#)
- Compensation and Variable Pay Role-based Permissions Upgrade  
[Learn More & Upgrade Now](#)
- Beta Calibration Executive Review  
[Learn More & Upgrade Now](#)

**Optional Upgrades** 22

- applicable)  
[Learn More & Upgrade Now](#)
- Enable SuccessFactors to SAP Cloud Platform Identity Authentication Service Integration  
[Learn More & Upgrade Now](#)
- Create SuccessFactors Identity Authentication Service Integration**  
[Learn More & Upgrade Now](#)
- DRTM Compensation and Variable Pay  
[Learn More & Upgrade Now](#)
- Shared Groups  
[Learn More & Upgrade Now](#)

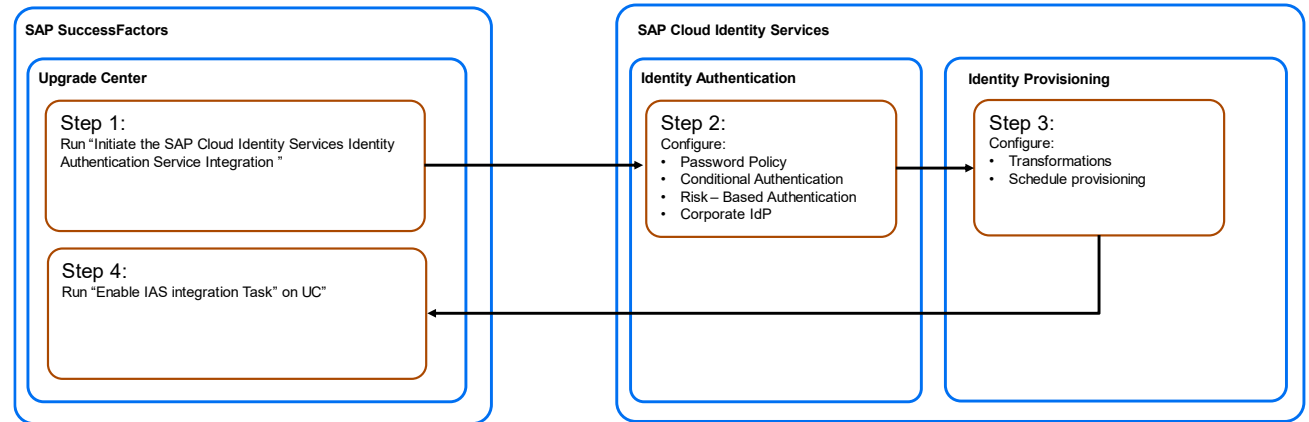
# Step 1 Complete

*NOTE: The connection to IAS is disabled at this point. The customer will complete the appropriate steps below before enabling the new process.*

- Next you will complete:
  - Step 2 Basic Configuration/Setup Identity Authentication Service (IAS)
  - Step 3 Basic Configuration/Setup of Identity Provisioning Service (IPS)
  - Step 4 - Enable IAS

## Step 2 – Configure IAS

- Login to IAS
- Access the IAS Admin Page and configure:
  - Admin, Groups, Users
  - Applications, Conditional and Risk Based Authentication
  - Corporate Identity Provider



Password logins are the default scenario after the “Initiate the SAP Cloud Identity Services...” task. Some additional configuration you can consider:

1. Do you need to set a more secure password policy?
2. Do you need a login method other than Password?
3. If yes, do you need to establish Conditional Based Authentication and Risk-Based Authentication
4. Do you need to set up groups to send users to various login methods
5. Do you need to set up a Corporate IdP

# Applications and Resources

SAP Identity Authentication Service [Europe] Demo Tenant Admin User

- Home
- Users & Authorizations >
- Applications & Resources >
  - Applications
  - Tenant Settings
  - Terms of Use Documents
  - Privacy Policy Documents
  - E-Mail Template Sets
  - Password Policies
  - Custom CSS
- Identity Providers >
- Monitoring & Reporting >

Applications ✎

- Custom Applications
- AZ2 >
- AZQ BIZX >  
https://www.successfactors.com/AZQ...
- BizX QACAND SR8 >  
https://www.successfactors.com/Suit...
- BizX QACAND STEConHR >  
https://www.successfactors.com/STE...
- BizX SFSALES003175 pmsalesd... >  
https://www.successfactors.com/SFS...
- DC40MON1802H >  
https://www.successfactors.com/DC4...
- MOVED TO SFDA IAS - BizX SF... >  
https://www.successfactors.com/SFS...
- newcert >  
freshcert
- sapcai-dev-pal >  
sapcai-dev-pal.aws-live-eu10
- SFSF\_CoPilot SFSF E2E test (a2... >  
https://eu1.bana.ondemand.com/a2a...

+ Add

Application

## AZQ BIZX

This application name appears on the logon and registration pages.

[Home URL](#)

Trust
Authentication and Access
Branding and Layout

**Single Sign-On**

**Type**  
Choose SAML 2.0 or OpenID Connect. SAML 2.0 >

**SAML 2.0 Configuration**  
Configure trust with a service provider by uploading metadata for web-based authentication. //www.successfactors.com/A... >

**Subject Name Identifier**  
Configure the attribute which the application uses to identify the users. The attribute is sent as name ID in SAML 2.0 authentication requests to Identity Provider. Login Name >

**Default Name ID Format**  
Configure the default Name ID format. The attribute is sent as name ID format in SAML 2.0 authentication requests to Identity Provider. Unspecified >

**Assertion Attributes**  
Configure user attributes sent to the application with the specified assertion attribute names. >

**Default Attributes**  
Attributes sent to the application with fixed values. >

**API Authentication**

Delete



# Conditional Authentication

SAP Identity Authentication Service [Europe] Demo Tenant Admin User

Applications

Search

- Home
- Users & Authorizations
- Applications & Resources
  - Applications
  - Tenant Settings
  - Terms of Use Documents
  - Privacy Policy Documents
  - E-Mail Template Sets
  - Password Policies
  - Custom CSS
- Identity Providers
- Monitoring & Reporting

Custom Applications

- AZ2
- AZQ BIZX**  
https://www.successfactors.com/AZQ...
- BizX QACAND SR8  
https://www.successfactors.com/Suit...
- BizX QACAND STEConHR  
https://www.successfactors.com/STE...
- BizX SFSALES003175 pmsalesd...  
https://www.successfactors.com/SFS...
- DC40MON1802H  
https://www.successfactors.com/DC4...
- MOVED TO SFDA IAS - BizX SF...  
https://www.successfactors.com/SFS...
- newcert  
freshcert
- sapcai-dev-pal  
sapcai-dev-pal.aws-live-eu10
- SFSF\_CoPilot SFSF E2E test (a2...  
https://eu1hana.ondemand.com/a2a...

+ Add

## Conditional Authentication

### Authentication Rules

Configure rules to manage authentication. Each rule is evaluated by priority until the criteria of a rule are fulfilled.

+ Add Rule

Priority	Identity ...	E-Mail D...	User Type	User Gr...	IP Range		
^ v	Abc	Any	Any	Abc	Any		
^ v	ADFS	Any	Any	Any	10.10.10.0/ 16		

### Default Authenticating Identity Provider

Set a default identity provider for users with any user domain, group and type. This identity provider is used when none of the above authentication rules meets the criteria. To use Authentication rules you need to select "SAP Cloud Platform Identity Authentication".

Default Identity Provider:

For more information about authentication rules, see [SAP Cloud Platform Identity Authentication Documentation](#).

Save Cancel

# Risk-Based Authentication

The screenshot displays the SAP Identity Authentication Service interface for a 'Demo Tenant' with the user 'Admin User'. The left sidebar contains navigation options: Home, Users & Authorizations, Applications & Resources, Applications, Tenant Settings, Terms of Use Documents, Privacy Policy Documents, E-Mail Template Sets, Password Policies, Custom CSS, Identity Providers, and Monitoring & Reporting. The main area shows a list of applications under 'Applications & Resources', including 'AZ2', 'AZQ BIZX', 'BizX QACAND SR8', 'BizX QACAND STEConHR', 'BizX SFSALES003175 pm', 'DC40MON1802H', 'MOVED TO SFDA IAS - Bi...', 'newcert', 'freshcert', 'sapcai-dev-pal', and 'SFSF\_CoPilot SFSF E2E test (a2...'. A modal dialog titled 'New Risk-Based Authentication Rule' is open, prompting the user to define a rule. The dialog includes the following fields and options:

- Action:** A dropdown menu with 'Allow' selected.
- IP Range:** A text input field with the placeholder 'Example: 10.55.0.0/16 or leave blank for any IP'.
- Authentication Method:** A dropdown menu with 'Select method or leave blank for any' selected.
- User Type:** A dropdown menu with 'Select user type or leave blank for any' selected.
- Group:** Radio buttons for 'Cloud Group' (selected) and 'On-Premise Group', followed by a text input field with the placeholder 'Select group or leave blank for any' and a search icon.

At the bottom of the dialog are 'OK' and 'Cancel' buttons. In the background, a table with columns 'IP Range', 'Group', 'Authenti...', and 'User Type' is visible, showing 'No Data'.

# Corporate Identity Provider

The screenshot displays the SAP Identity Authentication Service interface for a Demo Tenant, accessed by an Admin User. The main navigation menu on the left includes Home, Users & Authorizations, Applications & Resources, Identity Providers, Corporate Identity Providers, Social Identity Providers, Source Systems, and Monitoring & Reporting. The 'Identity Providers' section is active, showing a list of providers: Acme (selected), NWA IdP, Abc, ADFS, and DemoIDP. The 'Acme' provider is selected, and its configuration details are shown on the right. The configuration includes a description, TRUST settings, SAML 2.0 Configuration, Identity Provider Type (SAML 2.0 Configuration), Name ID Format, SINGLE SIGN-ON settings (Forward All SSO Requests to Corporate IdP is OFF), Identity Federation, and Logout Redirect URL. A red box highlights the '+ Add' button at the bottom of the list.

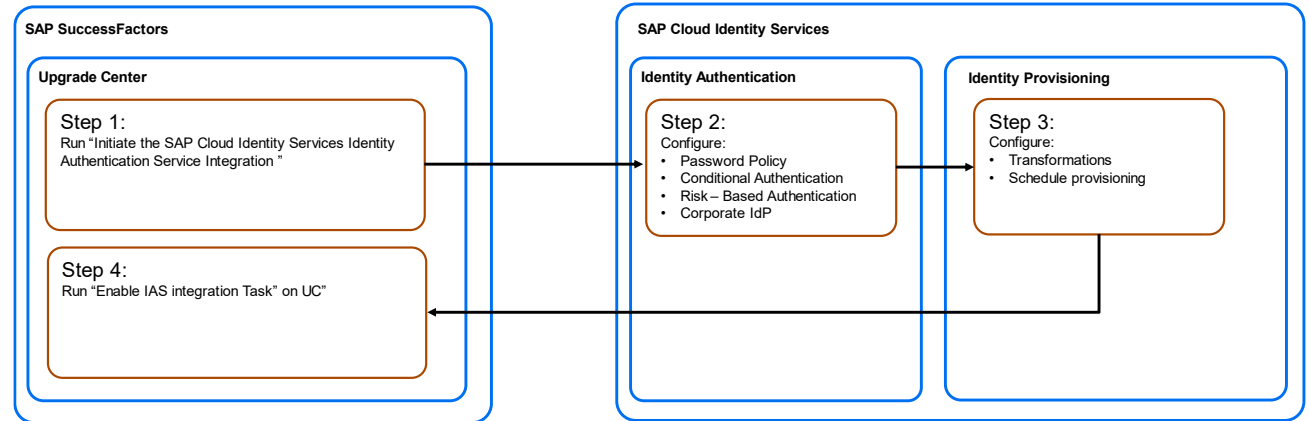
Identity Providers	Identity Provider
<p>Search</p> <p>Acme</p> <p>NWA IdP</p> <p>Abc</p> <p>abc.accounts400.ondemand.com</p> <p>ADFS</p> <p>DemoIDP</p> <p>demoidp.accounts400.ondemand.com</p> <p>+ Add</p>	<p>Acme</p> <p>Corporate identity provider that provides user authentication to an application.</p> <p>TRUST</p> <p>SAML 2.0 Configuration</p> <p>Configure trust with an identity provider by uploading metadata for Web-based authentication. <i>NWA IdP</i></p> <p>Identity Provider Type</p> <p>SAML 2.0 Configuration <i>SAML 2.0 Compliant</i></p> <p>Name ID Format</p> <p>Configure preferred Name ID format. The attribute is sent to the corporate identity provider as name ID format in SAML 2.0 authentication requests to Identity Provider. <i>Default</i></p> <p>SINGLE SIGN-ON</p> <p>Forward All SSO Requests to Corporate IdP</p> <p>Send all authentication requests to this corporate IdP when it is chosen as default identity provider. For more information about all SSO requests forwarding, see <a href="#">SAP Cloud Platform Identity Authentication Documentation</a>.</p> <p>Identity Federation</p> <p>Choose if user attributes will be taken from the corporate IdP assertion or from Identity Authentication user store. Restrict access based on user profile. <i>Configured</i></p> <p>Logout Redirect URL</p> <p>Configure URL to redirect users after successful logout. <i>Not Configured</i></p> <p>Delete</p>

## Step 2 Complete

- Next you will complete:
  - Step 3 - Basic Configuration/Setup of IPS
  - Step 4 - Enable IAS

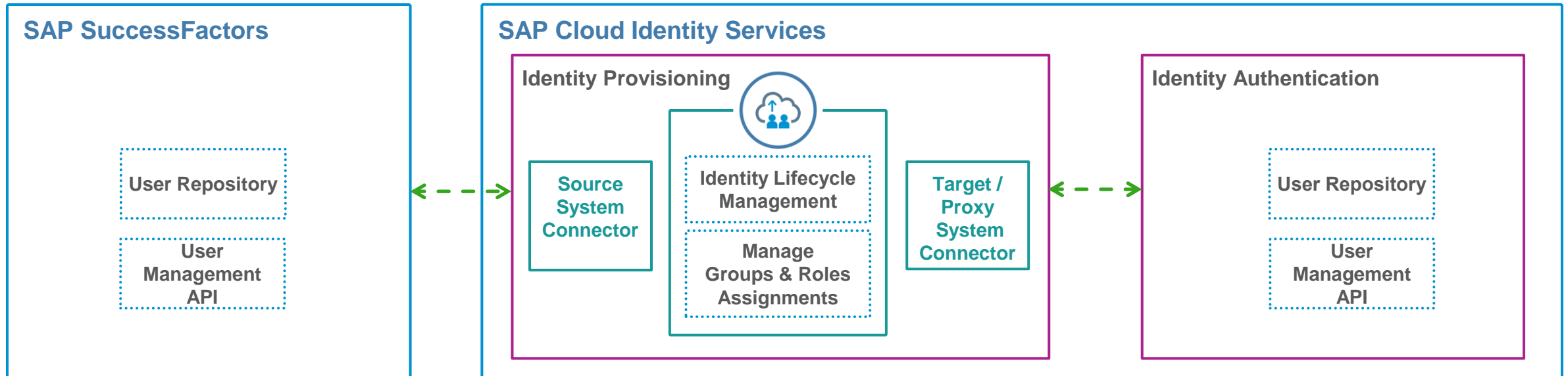
## Step 3 – Configure IPS

- Login to IPS
- Configure/Setup:
  - Source Properties
  - Source Transformation
  - Target Properties
  - Target Transformation



# SAP Cloud Identity Services - Identity Provisioning Service

## Management of identities & authorizations



# Source Properties

The screenshot displays the SAP Identity Provisioning Service Administration interface. The top navigation bar includes the SAP logo, the title "Identity Provisioning Service Administration", and the user name "Daniel Hayes (1832325)". The left sidebar contains navigation options: Home, Source Systems, Target Systems, Job Logs, Security, and Support. The main content area is split into two panels: "Source Systems" and "Source System Details".

The "Source Systems" panel lists four source systems, all of which are "Enabled":

Source System ID	Status
AZQ	Enabled
SFSALES003175	Enabled
SFSF	Enabled
STECOnHRPRE03	Enabled

The "Source System Details" panel shows the configuration for the selected "AZQ" source system. The details are as follows:

Authentication	BasicAuthentication
ips.trace.failed.entity.content	true
Password	.....
ProxyType	Internet
sf.user.filter	username in 'adminfixd','adminfix','br...
Type	HTTP
URL	https://api4.successfactors.com/odat...
User	admin@AZQuartzTest

At the bottom of the interface, there are buttons for "Add", "Export", and "Edit".

# Source Transformation

The screenshot displays the SAP Identity Provisioning Service Administration interface. The top navigation bar includes the SAP logo, the title "Identity Provisioning Service Administration", and the user name "Daniel Hayes (I832325)". The left sidebar contains navigation options: Home, Source Systems, Target Systems, Job Logs, and Security. The main content area is divided into two panes. The left pane, titled "Source Systems", lists several source systems, all of which are "Enabled":

Source System ID	Source System Name	Status
AZQ	AZQ	Enabled
SFSALES003175	SFSALES003175	Enabled
SFSF	https://qacand.sflab.ondem...	Enabled
STECOnHRPRE03	STECOnHRPRE03	Enabled

The right pane, titled "Source System Details", shows the "Transformations" tab for the selected source system (AZQ). It displays a JSON transformation rule:

```
{
  {
    "sourcePath": "$.lastName",
    "targetPath": "$.name.familyName"
  },
  {
    "sourcePath": "$.email",
    "targetPath": "$.emails[0].value"
  },
  {
    "condition": "$.email == null",
    "sourcePath": "$.username",
    "targetPath": "$.emails[0].value",
    "functions": [
      {
        "type": "concatString",
        "suffix": "@dummy.email.com"
      }
    ]
  }
],
{
  "constant": "urn:ietf:params:scim:schemas:core:2.0:User",
  "targetPath": "$.schemas[0]"
}
]
```

At the bottom of the interface, there are buttons for "Support", "+ Add", "↓ Export", and "✎ Edit".



# Main IPS Page Showing Target

The screenshot displays the SAP Identity Provisioning interface. On the left, a sidebar contains navigation icons and a list of target systems. The main area is divided into two sections: 'Target Systems' and 'Target System Details'.

**Target Systems List:**

Target System Name	Status
S4 target for IAS Source	Enabled
SecurityWS_SFSF	Enabled
Target - IAS	Enabled
Test Cloud Prospects	Enabled
train-01_techrig	Enabled
train-03_techrig	Enabled
train-05_techrig	Enabled

**Target System Details (AZQ-IAS target):**

Type: Identity Authentication Enabled

Navigation icons: Details, Transformations, Properties, Certificate

**Details Section:**

Type:	Identity Authentication
System Name:	AZQ-IAS target
Destination Name:	
Description:	
Source Systems:	SFSF

Buttons: Edit, Export

Footer: More [ 20 / 33 ]

# Jobs

The screenshot displays the SAP Identity Provisioning Service Administration interface. The top navigation bar includes the SAP logo, the title "Identity Provisioning Service Administration", and the user name "Daniel Hayes (1832325)".

The main interface is divided into two panels:

- Source Systems:** A list of source systems with their names, IDs, and status. The systems listed are:
  - AZQ (AZQ) - Enabled
  - SFSALES003175 (SFSALES003175) - Enabled
  - SFSF (https://qacand.sflab.ondem...) - Enabled
  - STConHRPRE03 (STConHRPRE03) - Enabled
- Source System Details:** Shows details for the selected system "AZQ".
  - System Name: AZQ
  - Type: SAP SuccessFactors
  - Status: Enabled
  - Navigation icons: Details, Transformati..., Properties, and Jobs (selected).

The "Jobs" section for the selected system is currently empty, with a table structure defined by headers "Job Type" and "Actions".

Job Type	Actions
Read Job	Run Now   Schedule   Resume
Resync Job	Run Now

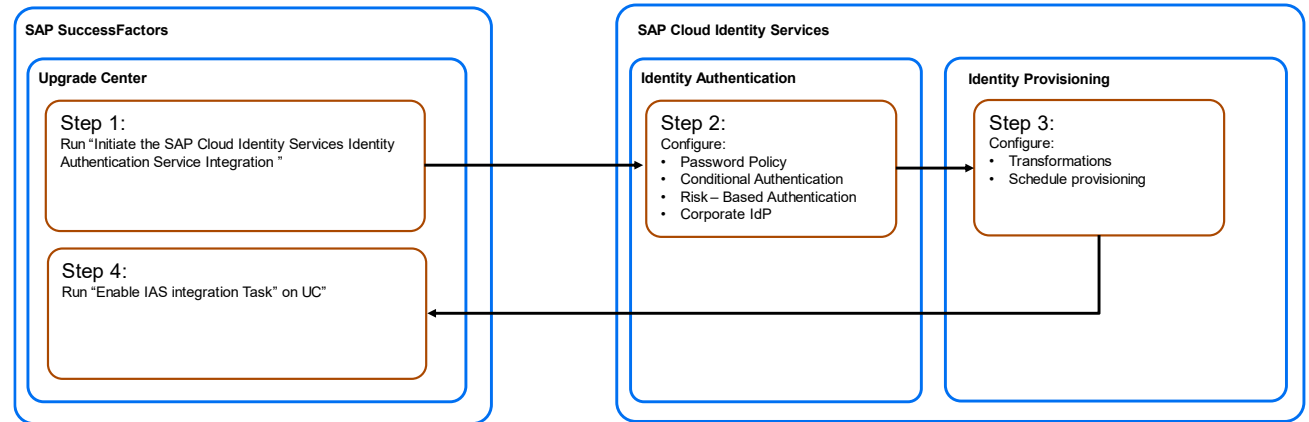
At the bottom of the interface, there are buttons for "+ Add", "Export", and "Subscribe".

## Step 3 Complete

- Next you will complete:
  - Step 4 - Enable IAS

## Step 4 – Activate IAS

- Login to SuccessFactors
- Access Upgrade Center
- Search for “Activate SuccessFactors SAP Cloud Platform Identity Authentication Service Integration”



# Upgrade Center

Admin Center

Welcome to the SuccessFactors Upgrade Center

RELEASE CENTER **UPGRADE CENTER**

View Recently Completed Upgrades View Saved for Later Items

Filter By All Modules

**Important Upgrades** 1

- Resume Parsing  
[Learn More & Upgrade Now](#)

**Recommended Upgrades** 3

- Report Center  
[Learn More & Upgrade Now](#)
- Compensation and Variable Pay Role-based Permissions Upgrade  
[Learn More & Upgrade Now](#)
- Beta Calibration Executive Review  
[Learn More & Upgrade Now](#)

**Optional Upgrades** 22

- Enable SuccessFactors to SAP Cloud Platform Identity Authentication Service Integration  
[Learn More & Upgrade Now](#)
- Create SuccessFactors Identity Authentication Service Integration  
[Learn More & Upgrade Now](#)
- DRTM Compensation and Variable Pay  
[Learn More & Upgrade Now](#)
- Shared Groups  
[Learn More & Upgrade Now](#)

## Step 4 Complete

- IAS is now activated and users will be authenticated through IAS

# Customer Resources

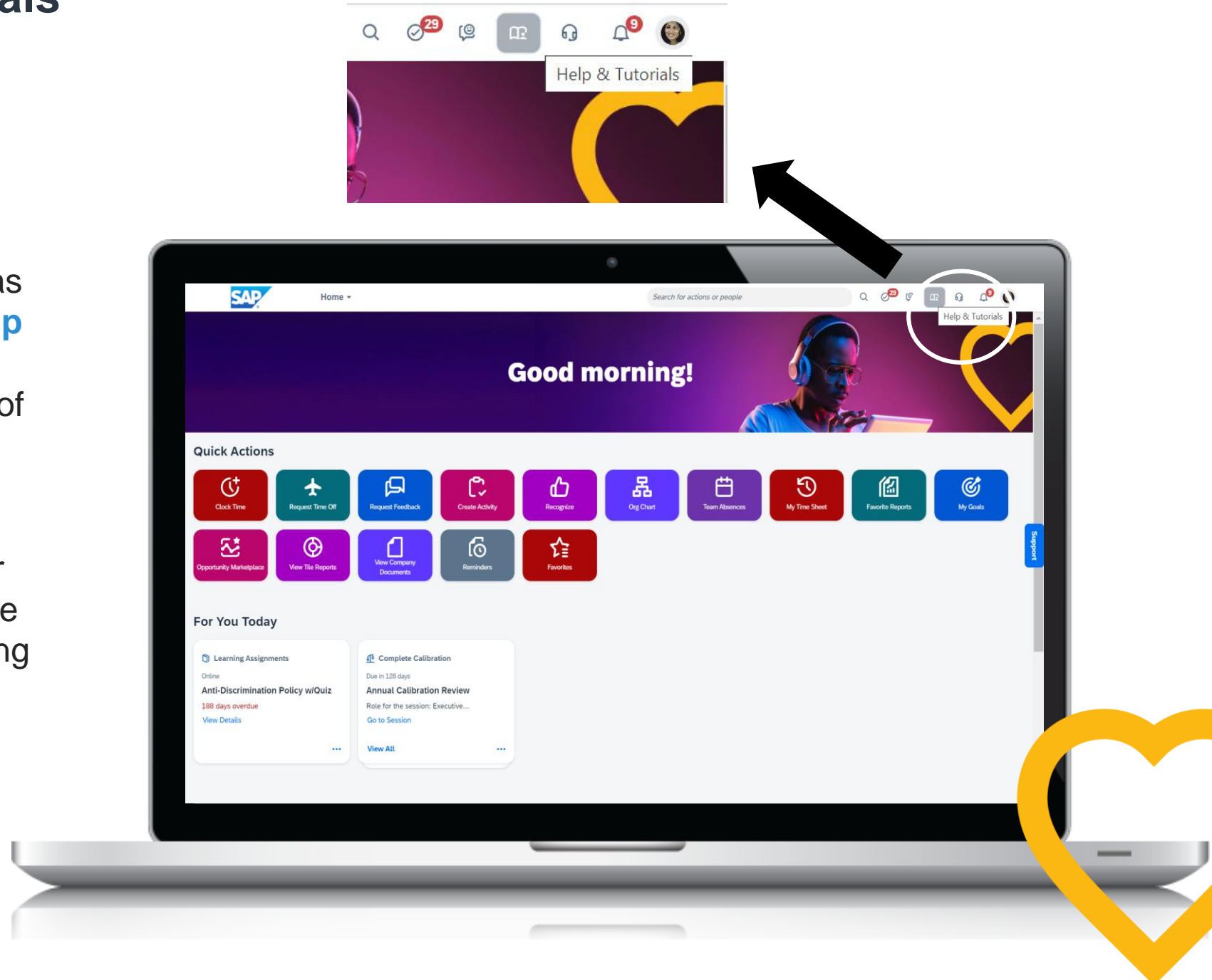
Public



# Embedded Learning Tutorials

Embedded across your SuccessFactors suite and provided as standard, these context sensitive **help & learning tutorials** can provide administrators or end users with out of the box guidance.

These are available to enable in your SuccessFactors Instance today. Once enabled, they are accessed by clicking the '?' next to the action search bar.



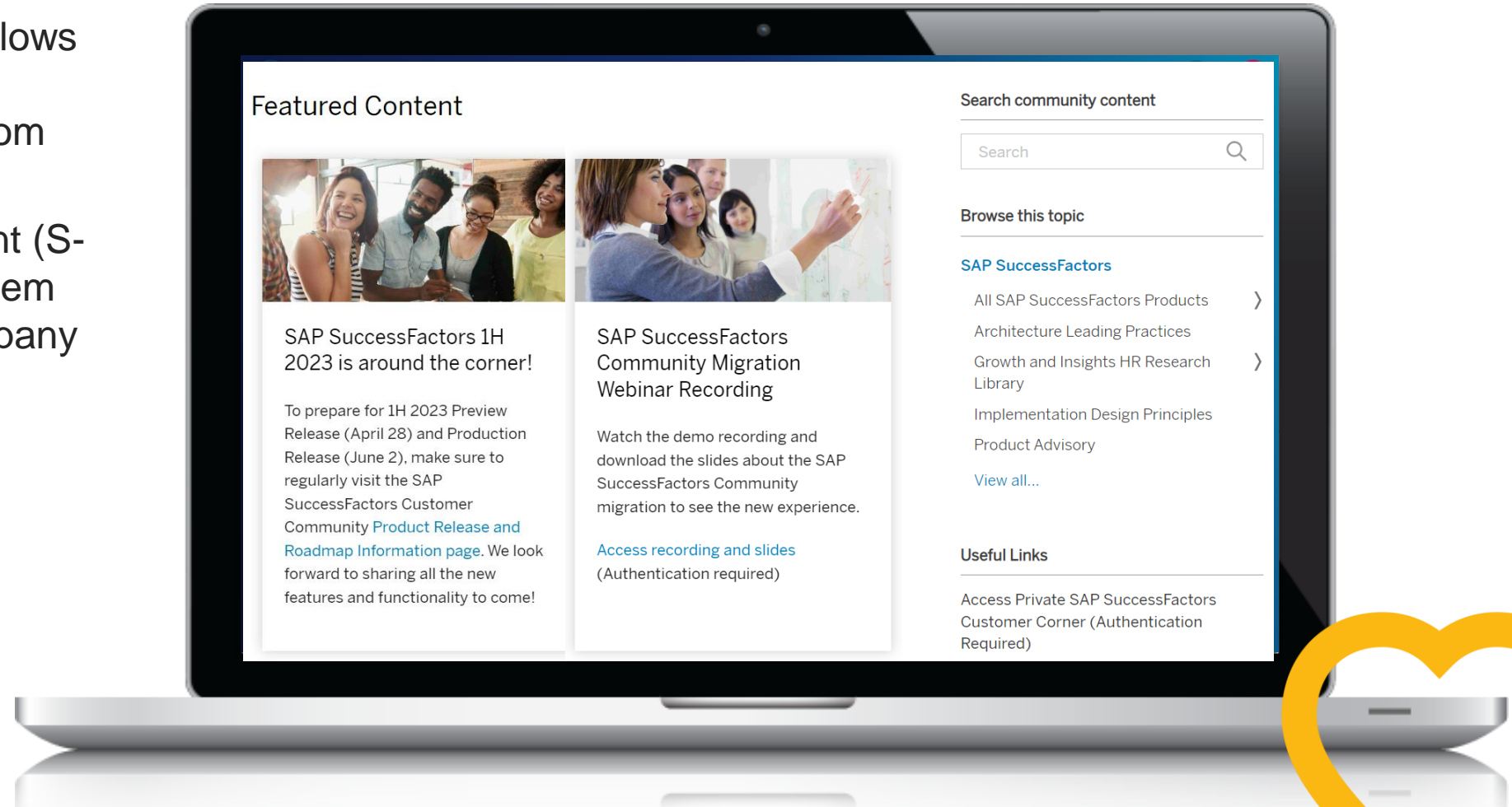


# Customer Community

The [Customer Community](#) allows you to find solutions, share knowledge and get answers from customers and experts.

You need an SAP User Account (S-user ID) to join. Your SAP System Administrator within your Company will be able to provide you with access.

*To request new S-User IDs please refer to Knowledge Base Article (KBA) [1271482](#).*



# Digital Library

You can access the Digital Library, which includes materials on various topics. You can access module guides, HR transformation or project team orientation materials, all delivered by subject matter experts and thought leaders.

The [Digital Library](#) contains recordings of community webinars and also allows registration to live webinars which you can attend to learn more.



# Value Map SAP SuccessFactors

Value Maps support and empowerment program which leads you through the knowledge, skills, and services needed during HR transformation journey. They provide direct access to SAP experts, collaboration forums, high-impact learning, and prescriptive guidance, to help you achieve meaningful results.



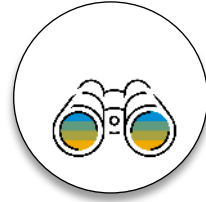
## Start

your HR digital transformation journey with SAP SuccessFactors



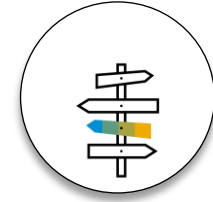
## Learn

about security and privacy implications with SAP SuccessFactors



## Discover

the roadmap and value of SAP SuccessFactors



## Choose

the appropriate integration methodology and data migration strategy



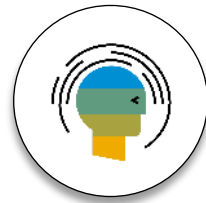
## Collaborate

with SAP experts and other industry peers



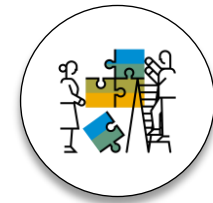
## Safeguard

your go-live with SAP Enterprise Support services



## Stay Current

with SAP SuccessFactors releases and innovation adoption



## Extend

SAP SuccessFactors scenarios to meet your business needs

# Register & Access for Value Map

## Step 1

Request access to SAP Learning Hub, edition for SAP Enterprise Support. Watch [the video](#) and refer to our [tutorial](#) to learn how to sign up and use the hub. If you are already registered you should use 'Access Value Maps' button.

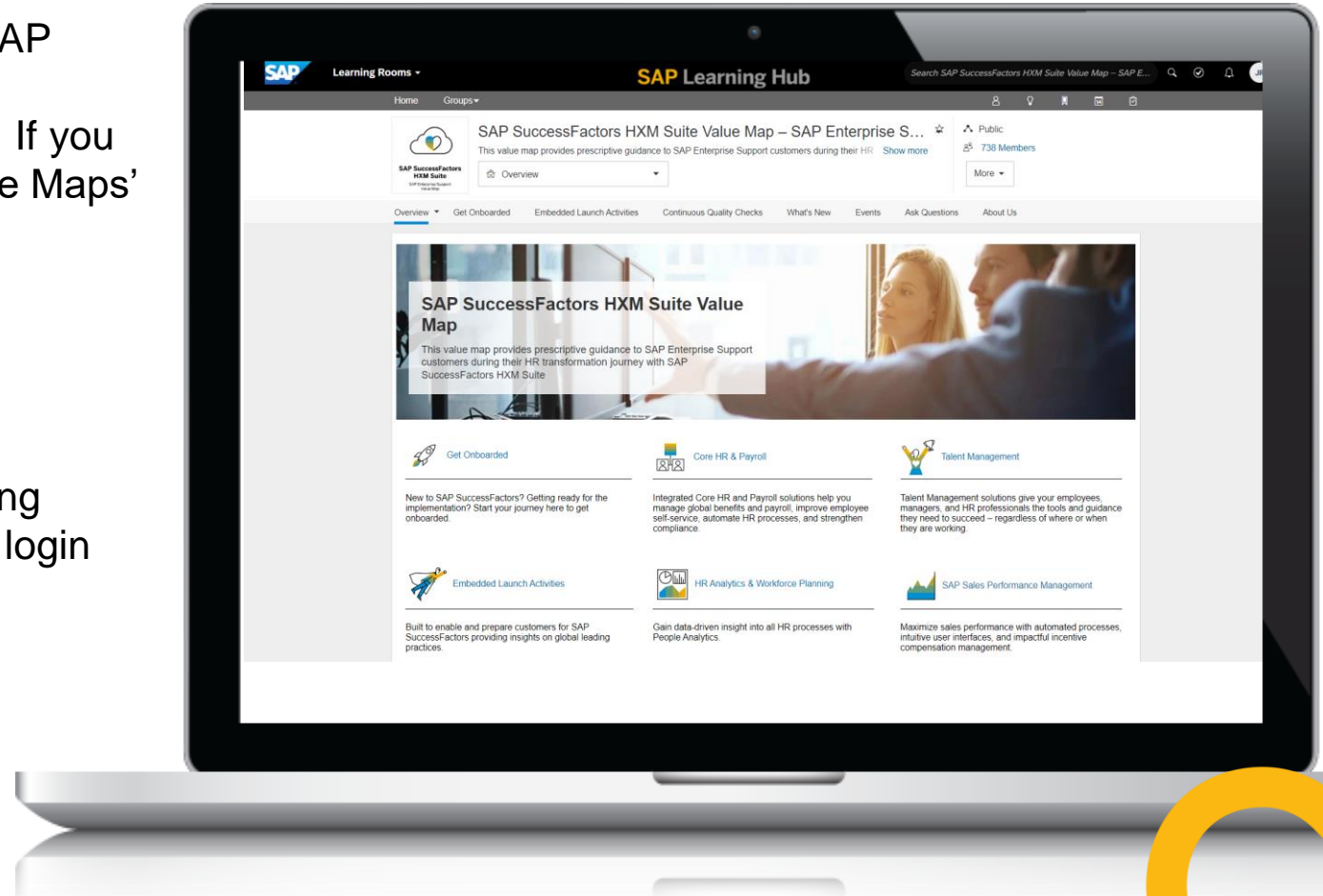
Sign Up



## Step 2

Access SAP Enterprise Support Value Maps Learning Room platform. If you reach the SAP Learning Hub login page, please login and click on [Access Value Maps](#) again.

Access Value Maps

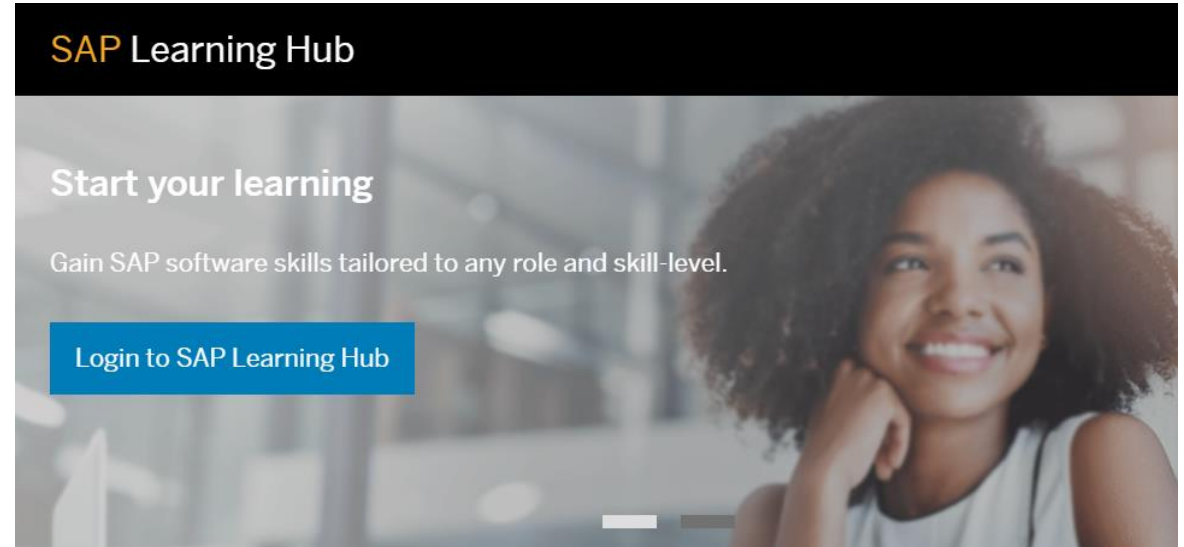
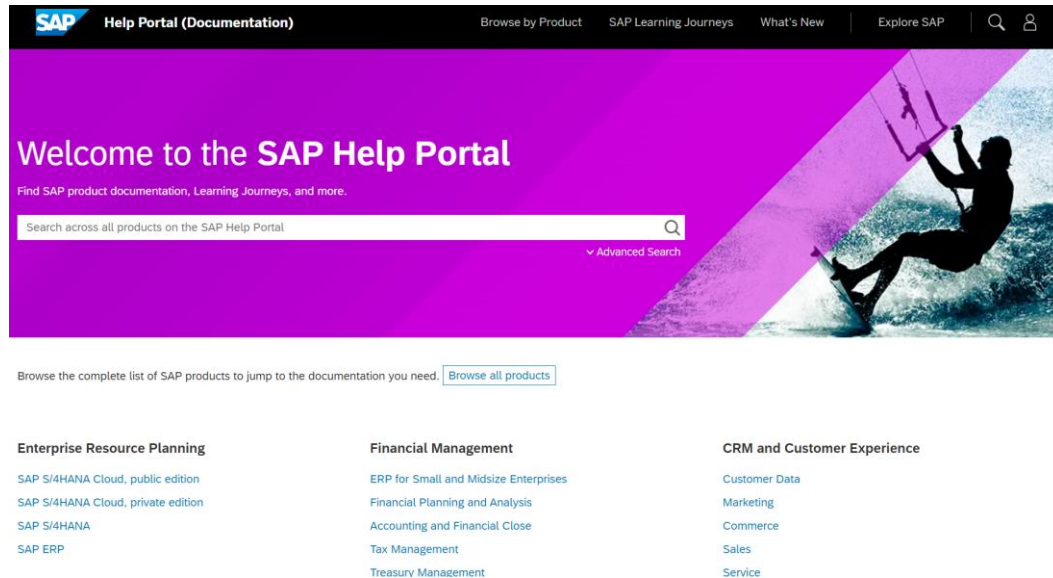


| Learn more: <https://support.sap.com/valuemaps>

# SAP Learning Hub & SAP Help Portal

[SAP Learning Hub](#) delivers all the training you need through Accreditation Exams and Learning Rooms.

Designed to help your system administrators be self-empowered through top quality training.



[SAP Help Portal](#) makes it easy to navigate and find content for the entire SAP product portfolio such as;

- User Guides
- Admin Guides
- Implementation Guides

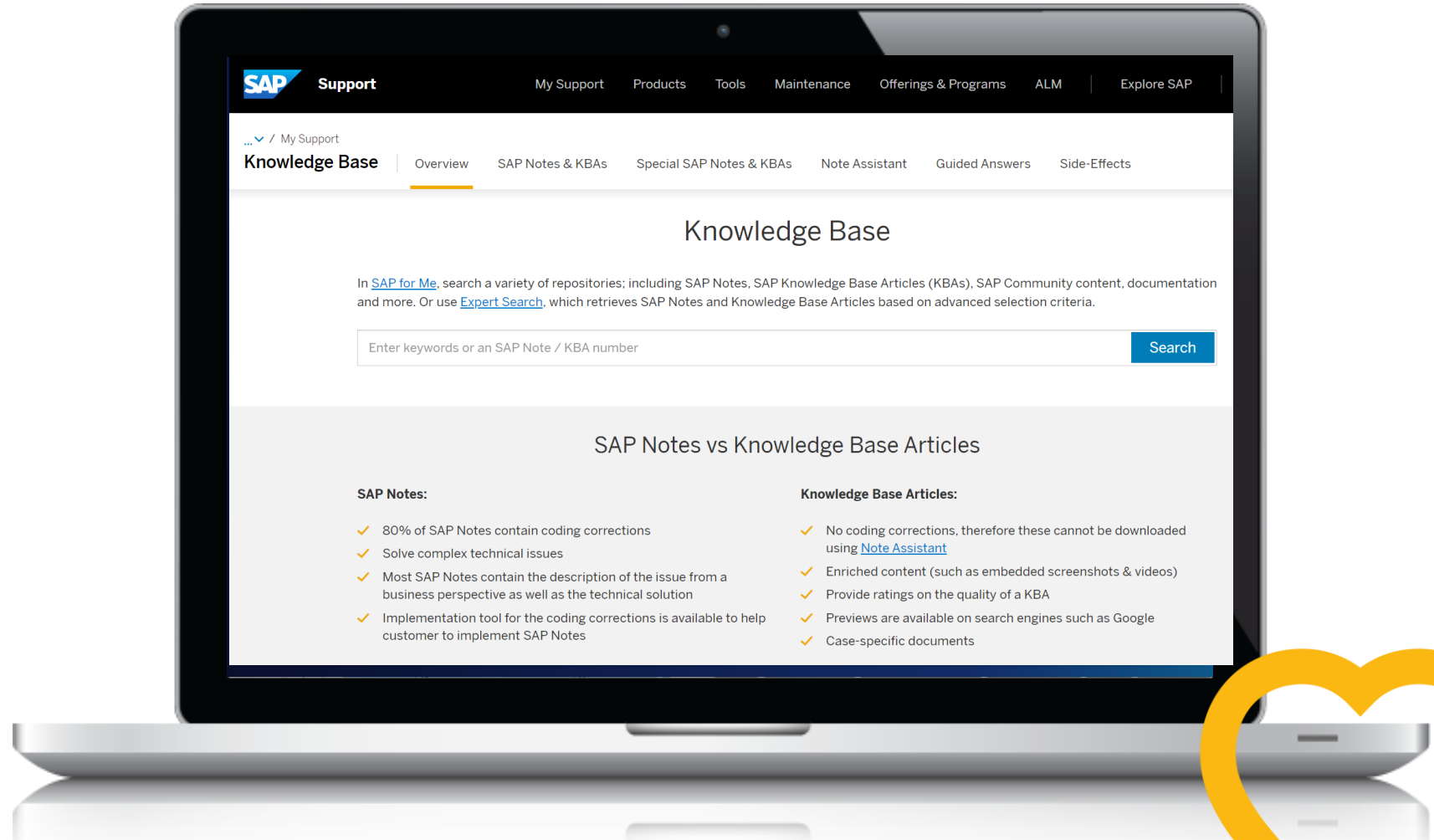
These are the formal implementation handbooks designed for advanced users but they have some handy explanations of features and functionality.



# Support Knowledge Base Articles

The [Knowledge Base](#) has a wealth of information on various SAP SuccessFactors topics and customers are encouraged to research the KBAs prior to opening a ticket to assist trouble shooting.

KBAs are articles covering all SAP SuccessFactors modules with a range of technical depth and are designed mainly as a help aid for your SAP administrators.

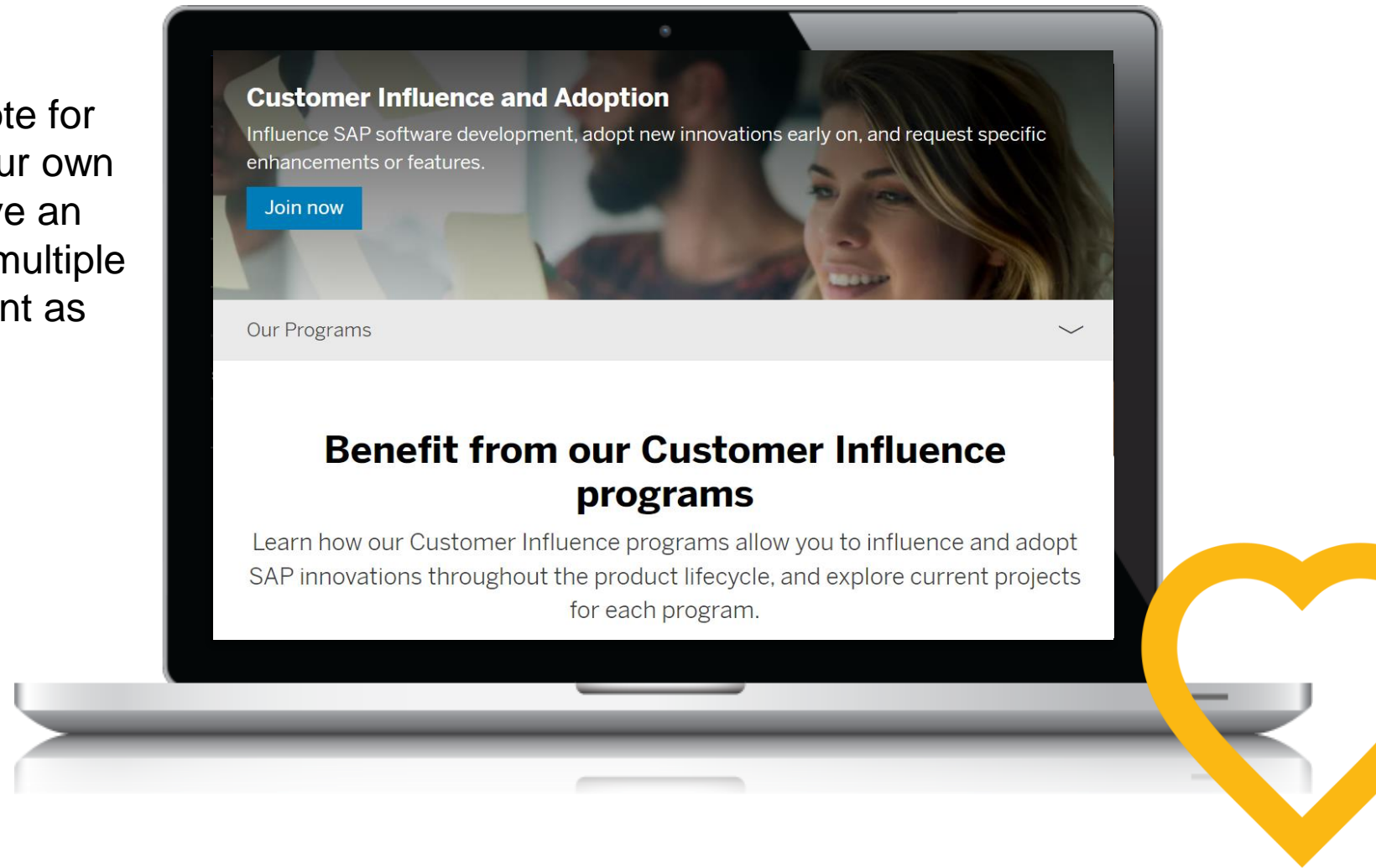


# Customer Influence

We appreciate customers have the best ideas - as a customer you can submit ideas to the product roadmap.

Access the tool here : <https://www.sap.com/about/customer-involvement/influence-adopt.html>

Once registered you can view and vote for other customers ideas and/or add your own product enhancement ideas. You have an unlimited number of votes, however multiple votes from one organisation only count as one vote.





## Useful links

[SAP Help Portal - Setting up SAP SuccessFactors with IAS & IPS](#)

[Getting Started with Identity Authentication and SAP SuccessFactors](#)

[Community – Migration to SAP Cloud Identity Services IAS & IPS innovation](#)

[Community - Impact of 3rd party cookies deprecation on SAP SuccessFactors innovation](#)

[SAP Cloud Identity Services](#)

[IAM Reference Architecture – SSO](#)

[IAM Reference Architecture - Identity Lifecycle](#)





# Thank you.

Follow us



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