Globalization Services Series: Overview of SAP Globalization Services – what customers can expect?

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Speaker:
Dr. Detlef Werner, Global Executive Director, SAP SE

Get an overview of SAP’s Globalization Services offering. Learn how you can leverage those in your global projects.

Join live or access recording on-demand

https://url.sap/vcyorr
Overview of SAP Globalization Services – what customers can expect?

Dr. Detlef Werner, SAP
Evolving Global Regulations
Governments worldwide are keeping pace with the evolving laws and governance frameworks

- UK VAT
- Spain SII VAT
- India GST
- Brazil Nota Fiscal (NFce)
- Mexico e-Invoice
- NAFTA
- US FDI filing
- US 10+2 filing
- Tax Coll. Cert. (CPE)
- Argentina eBoleta
- Czech Republic eBalanceSheet
- China Golden Tax
- China Customs Handbook
- Poland SAF-T
- GCC VAT
- Australia Single Touch Payroll
- Russia VAT
- Japan eTax
- NAFTA
SAP Globalizations Services: Local Solutions. Global Success.
Localization (Software Engineering): the process of making a product suitable for use in a particular country or region

437,000 Customers in 180+ Countries

Our Language Experience Lab team translates all SAP Products in up to 59 languages
Our Mission

Empower all businesses to run compliant locally and compete globally
The Three Pillars of Globalization
Globalization is the Foundation for Globalized, Localized & Functioning Solutions

**Internationalization**
- Multilanguage support
- Code pages / Unicode
- Time zones
- Multiple currencies
- Calendars

**Functional Localization**
- Local business best practices
- Legal requirements and statutory reporting
- Business to Government information exchange

**Languages**
- Product (User Interface)
- Documentation and collaterals
- Customer communication
Examples of Areas Affected by Localization

**Payments**
Country formats used to collect incoming and outgoing payment data

**Taxes**
Tax codes based on conditions or formulas for mandatory tax computation, taxation processes, exemptions

**Master Data**
Legally required information, VAT numbers, ID numbers, currencies, calendar

**Statutory Reporting**
Financial statements, tax declarations, EC sales list, document numbering

**Invoicing**
Country-specific invoicing process extensions

**Benefits**
Country-specific benefits, eligibility and admissibility rules

**Languages**
Country official language(s)

**Time Data**
Country-specific rules and formats

**Validations**
Country-specific format for address, IDs, bank accounts

**UIX**
Fiori Apps
Country-specific fields and features
Our Expertise
Handling a diverse set of deliverables with high volume and business impact

- **180+** Countries where our customers are based in
- **50+** Countries where our localization teams are deployed in
- **50+** Languages supported
- **1000+** Legal changes across solutions annually
- **40+** Years of close relationships with customers, partners, SAP user groups and legal authorities
Globalization Services - Represented Across the World
Leveraging a global network of software localization experts – unique across the software industry

Localization Product Managers
- Monitor local legislation
- Analyze all requirements, create specifications and hand them over to engineering team
- Connect with customers, government, user groups and tax advisors

Engineering Teams
- Build localized high-quality Cloud and OnPrem products
- Specialize in products (S/4, SFSF, SCP…) and domains (tax, e-documents…)

Major Development Locations: DE, BR, RU, IN, CN
Further Development Locations: IL, UAE, PT, CZ
Product Management / LX Lab Locations
Example: SAP local versions for SAP S/4HANA
Financials and Operations

64 countries

SAP Standard Localization (64)

Argentina
Australia
Austria
Belarus (*)
Belgium
Brazil
Bulgaria
Canada
Chile
China
Colombia
Croatia
Czech Republic
Denmark
Egypt
Estonia
Finland
France
Germany
Greece
Hong Kong
Hungary
India
Indonesia
Ireland
Israel
Italy
Japan
Kazakhstan
Kuwait
Latvia
Lithuania
Luxembourg
Malaysia
Mexico
Netherlands
New Zealand
Norway
Oman
Peru
Philippines
Poland
Portugal
Qatar
Romania
Russia
Saudi Arabia
Serbia
Singapore
Slovakia
Slovenia
South Africa
South Korea
Spain
Sweden
Switzerland
Taiwan
Thailand
Turkey
Ukraine
United Arab Emirates
United Kingdom
United States
Venezuela

(*) Delivered as add-on

See also SAP Note 2349004 (restrictions)
Our Approach to Global Scaling
SAP Localization Hub:
Reusable Business Services in SAP Cloud Platform

Why cloud services?
- Re-use by multiple SAP applications
- Re-use by customers / partners
- Decoupling responsibilities
- Faster feature shipment
- Commercialization
- Reduce size of mandatory core

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Important links:
support.sap.com/globalization

Link to Globalization Services eBook
Globalization Corner for SAP User Groups https://url.sap/46m61h

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