Globalization Services Series: Overview of SAP Globalization Services – what customers can expect?

Date/Time:

March 4th, 2020
4pm, CET (Germany)

Speaker:

Dr. Detlef Werner, Global Executive Director, SAP SE

Get an overview of SAP´s Globalization Services offering. Learn how you can leverage those in your global projects.

Join live or access recording on-demand

https://url.sap/vcyorr

THE BEST RUN **SAP**

Overview of SAP Globalization Services – what customers can expect?
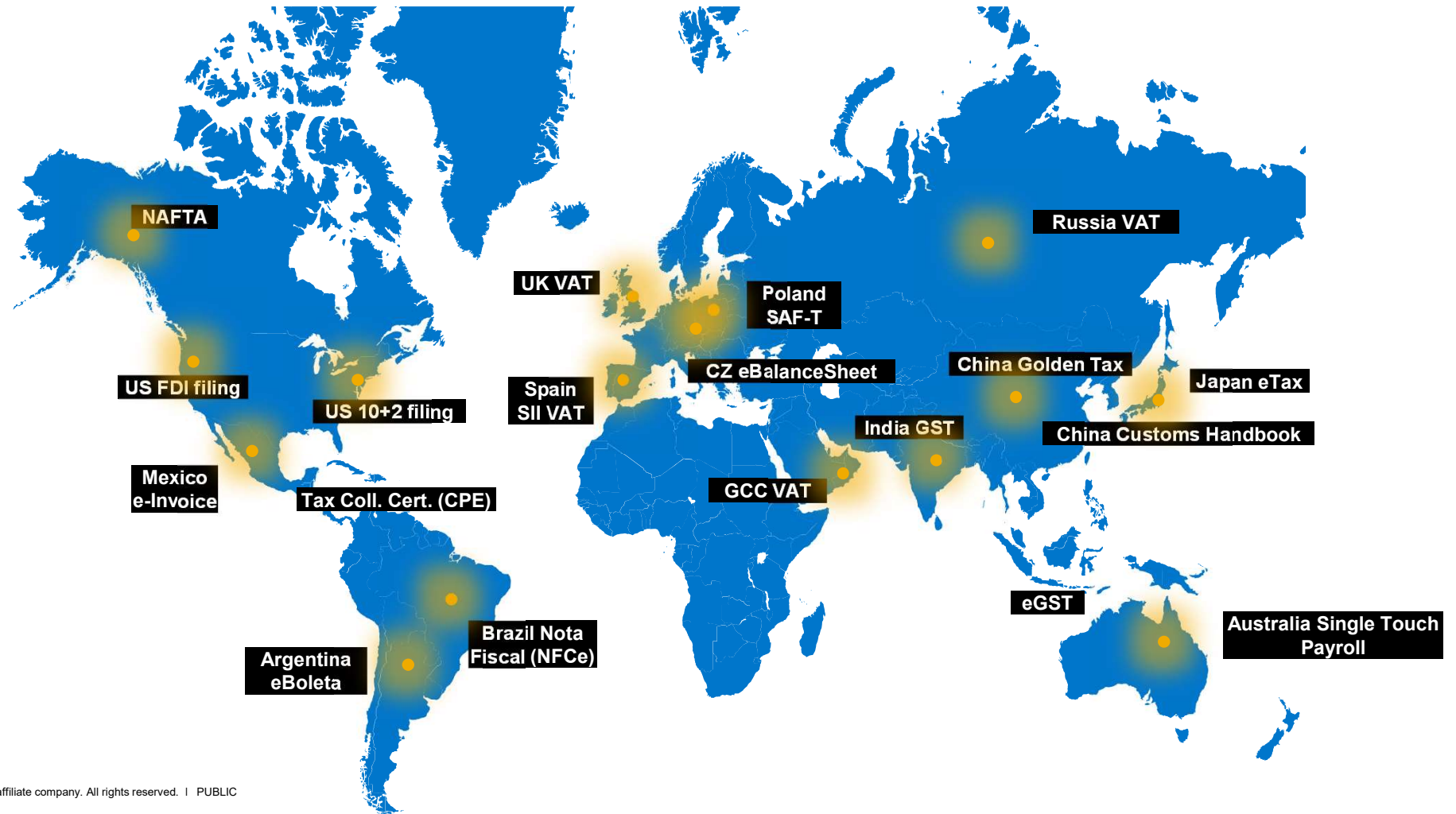
Dr. Detlef Werner, SAP

PUBLIC

Globalization Services
Local solutions. Global success.

THE BEST RUN SAP

Evolving Global Regulations

Governments worldwide are keeping pace with the evolving laws and governance frameworks

NAFTA

Russia VAT

UK VAT

Poland
SAF-T

US FDI filing

US 10+2 filing

Spain
SII VAT

CZ eBalanceSheet

China Golden Tax

Japan eTax

India GST

China Customs Handbook

Mexico
e-Invoice

Tax Coll. Cert. (CPE)

GCC VAT

eGST

Australia Single Touch
Payroll

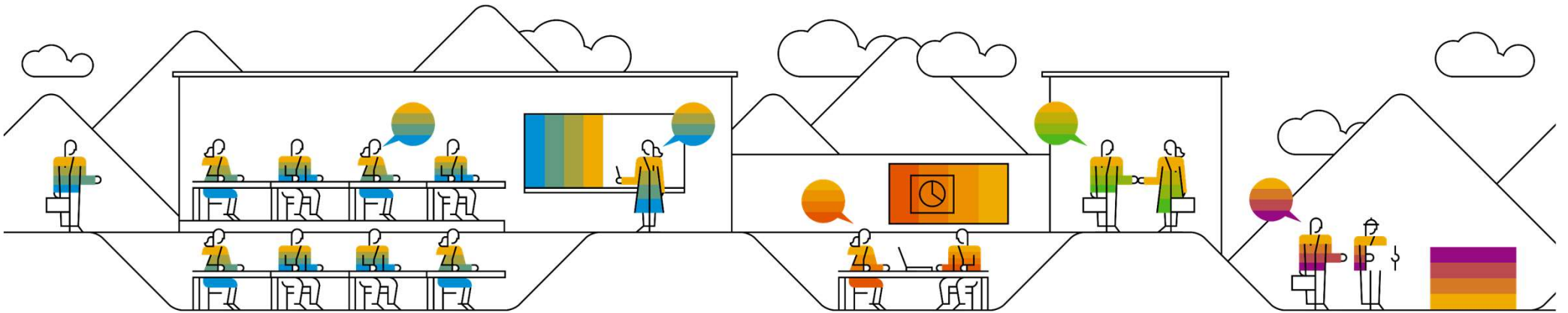Brazil Nota
Fiscal (NFCe)

Argentina
eBoleta

SAP Globalizations Services: Local Solutions. Global Success.

Localization (Software Engineering): the process of making a product suitable for use in a particular country or region

SAP S/4HANA

SAP HCM Payroll

SAP SuccessFactors Employee Central

SAP SuccessFactors EC Payroll

SAP Business ByDesign

SAP SME New Cloud Solution

SAP Concur

SAP Ariba

SAP Fieldglass

SAP Analytics Cloud

SAP C/4HANA

SAP Cloud Platform

Qualtrics

…

Local business practices
Legal requirements and statutory reporting
Business to Government communication

Translation of product user interface, documentation, training and marketing collaterals

437,000 Customers in
180+ Countries

Our Language Experience Lab team translates all SAP Products in **up to 59 languages**
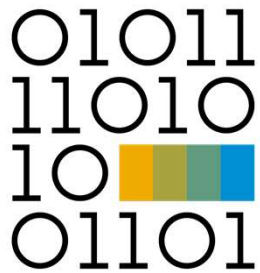
Our Mission

Empower all businesses to run compliant locally and compete globally

The Three Pillars of Globalization

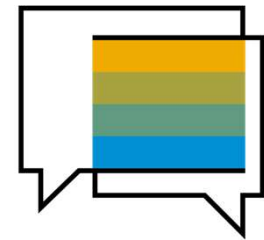Globalization is the Foundation for Globalized, Localized & Functioning Solutions

Internationalization

- Multilanguage support
- Code pages / Unicode
- Time zones
- Multiple currencies
- Calendars

+

Functional Localization

- Local business best practices
- Legal requirements and statutory reporting
- Business to Government information exchange

+

Languages

- Product (User Interface)
- Documentation and collaterals
- Customer communication

Examples of Areas Affected by Localization

Payments

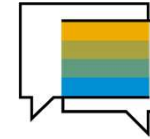Country formats used to collect incoming and outgoing payment data

Master Data

Legally required information, VAT numbers, ID numbers, currencies, calendar

Invoicing

Country-specific invoicing process extensions

Languages

Country official language(s)

Validations

Country-specific format for address, IDs, bank accounts

Taxes

Tax codes based on conditions or formulas for mandatory tax computation, taxation processes, exemptions

Statutory Reporting

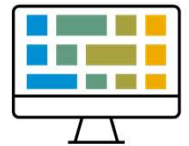Financial statements, tax declarations, EC sales list, document numbering

Benefits

Country-specific benefits, eligibility and admissibility rules

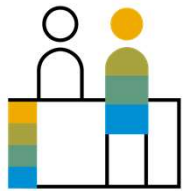**Time Data**

Country-specific rules and formats

UIX

Fiori Apps

Country-specific fields and features

Our Expertise

Handling a diverse set of deliverables with high volume and business impact

180+

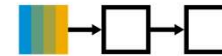Countries where our customers are based in

50+

Countries where our localization teams are deployed in

50+

Languages supported

1000+

Legal changes across solutions annually

40+

Years of close relationships with customers, partners, SAP user groups and legal authorities

Globalization Services - Represented Across the World

Leveraging a global network of software localization experts – unique across the software industry
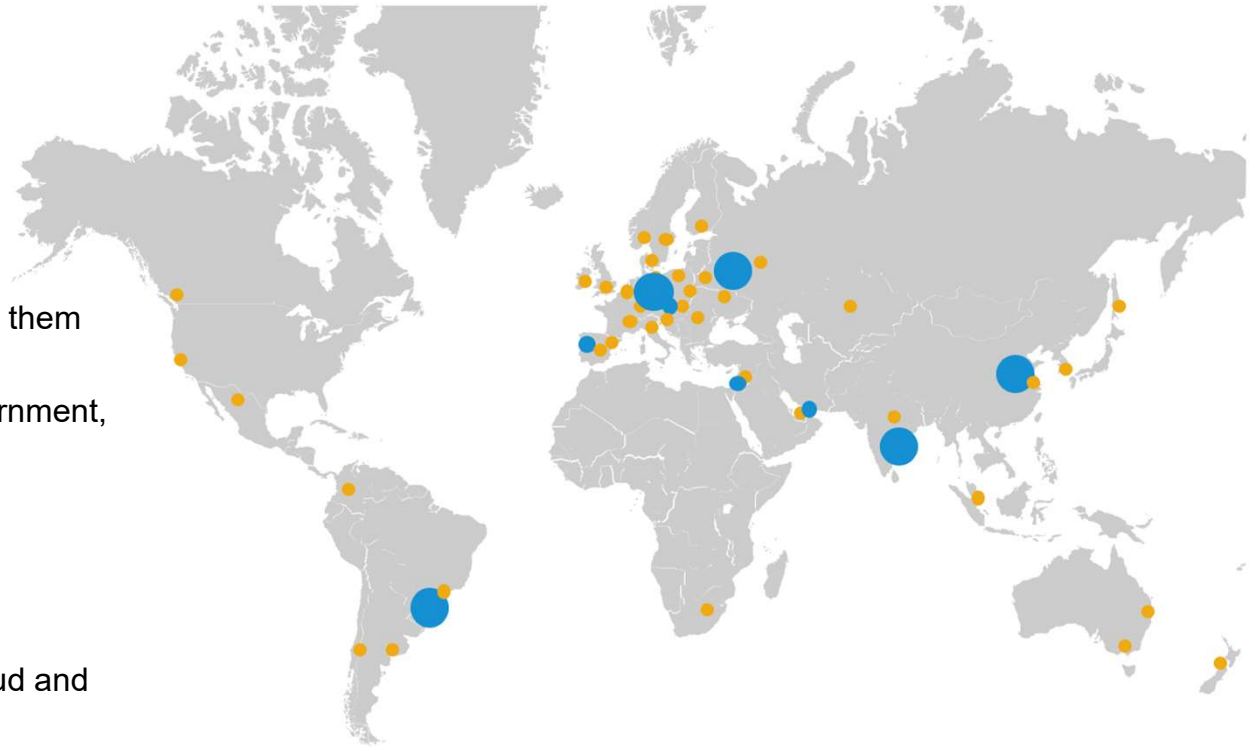
Localization Product Managers

- Monitor local legislation

- Analyze all requirements, create specifications and hand them over to engineering team

- Connect with customers, government, user groups and tax advisors
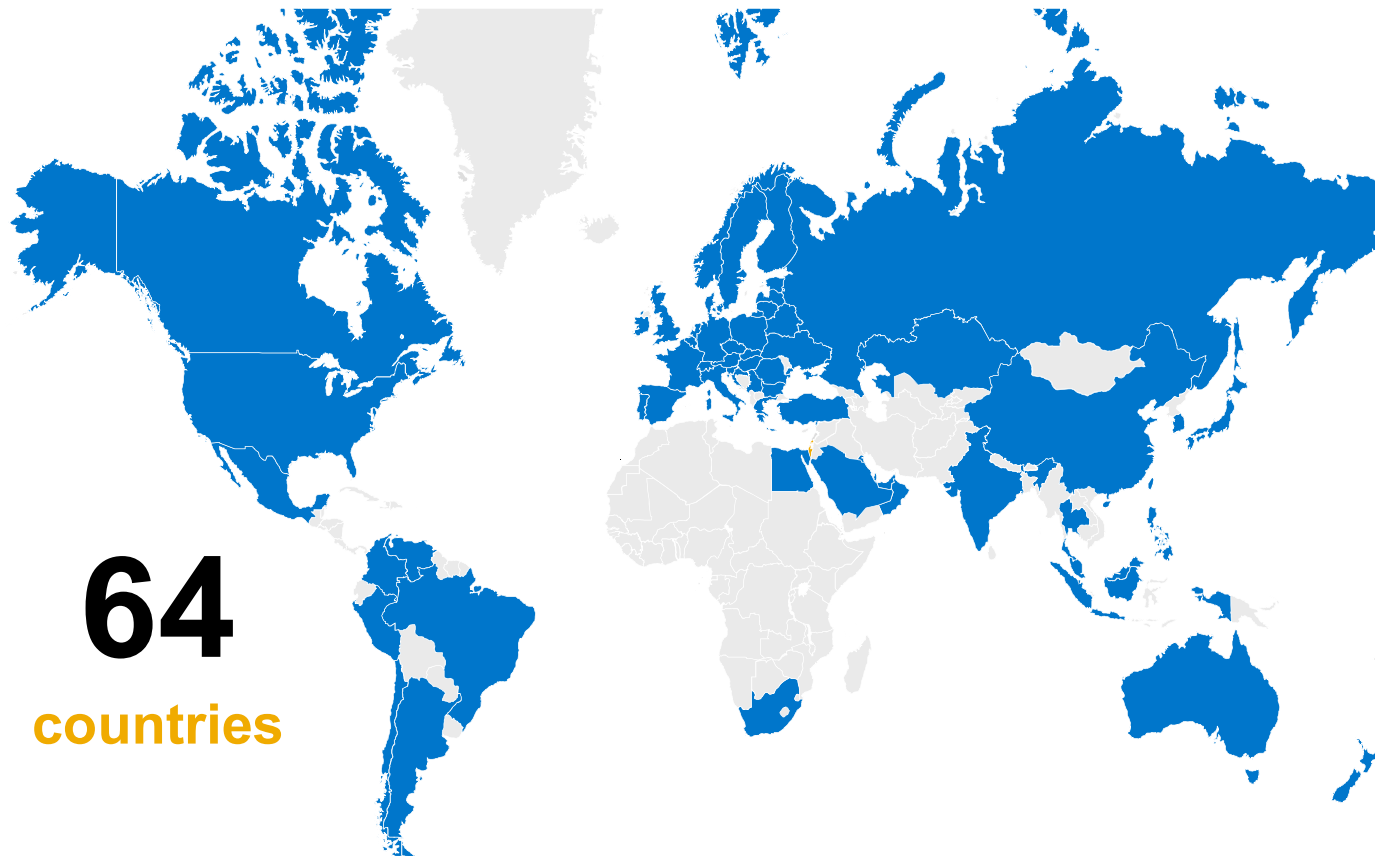
Engineering Teams

- Build localized high-quality Cloud and OnPrem products

- Specialize in products (S/4, SFSF, SCP…) and domains (tax, e-documents…)

● **Major Development Locations: DE, BR, RU, IN, CN**

● **Further Development Locations: IL, UAE, PT, CZ**

● **Product Management / LX Lab Locations**

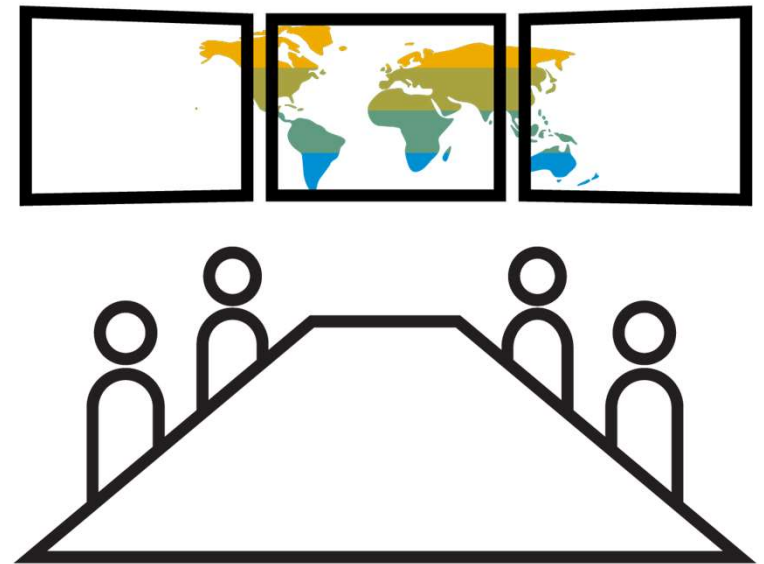# Example: SAP local versions for SAP S/4HANA

Financials and Operations

64

countries

SAP Standard Localization (64)

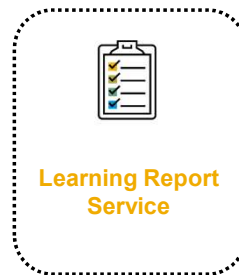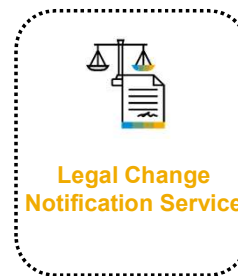|		
Argentina	Indonesia	Romania
Australia	Ireland	Russia
Austria	Israel	Saudi Arabia
Belarus (*)	Italy	Serbia
Belgium	Japan	Singapore
Brazil	Kazakhstan	Slovakia
Bulgaria	Kuwait	Slovenia
Canada	Latvia	South Africa
Chile	Lithuania	South Korea
China	Luxembourg	Spain
Colombia	Malaysia	Sweden
Croatia	Mexico	Switzerland
Czech Republic	Netherlands	Taiwan
Denmark	New Zealand	Thailand
Egypt	Norway	Turkey
Estonia	Oman	Ukraine
Finland	Peru	United Arab Emirates
France	Philippines	United Kingdom
Germany	Poland	United States
Greece	Portugal	Venezuela
Hong Kong	Qatar	
Hungary		
India		

(*) Delivered as add-on

Our Approach to
Global Scaling

SAP Localization Hub:
Reusable Business Services in SAP Cloud Platform

Why cloud services?

- Re-use by multiple SAP applications

- Re-use by customers / partners

- Decoupling responsibilities

- Faster feature shipment

- Commercialization

- Reduce size of mandatory core

Translation Hub

Legal Change Notification Service

SAP SuccessFactors Visa and Permits management

Tax Service

Social Media Integration Service

Advanced Compliance Reporting Service

SAP Document Compliance, invoicing option for PEPPOL

SAP Document Compliance, option for NFe outbound

Learning Report Service

Candidate Pipeline Service

WeChat Employee Self-Service

Important links:
support.sap.com/globalization

Link to Globalization Services eBook
Globalization Corner for SAP User Groups
https://url.sap/46m61h

Contact us:
globalization@sap.com