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A standardized Customer Journey approach

Accelerate SAP S/4HANA adoption



Define your strategy

Plan the engagement and get executive buy-in



Make your case

Where and how will we realize our ROI?



Consider your options

What is our plan for deployment?



Build your future

Which best practices help ensure success?

A standardized Customer Journey approach

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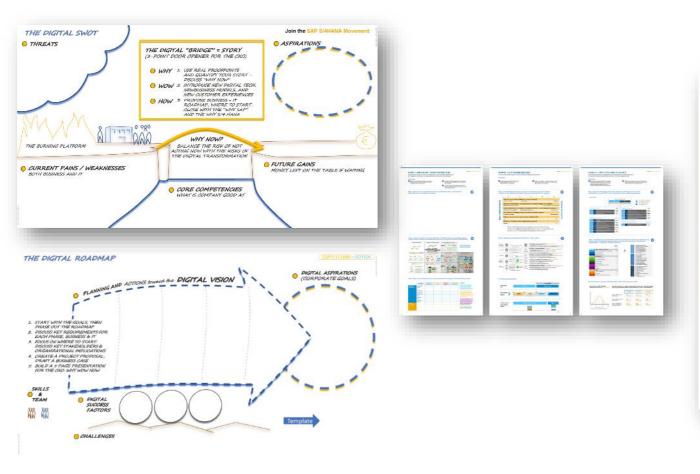


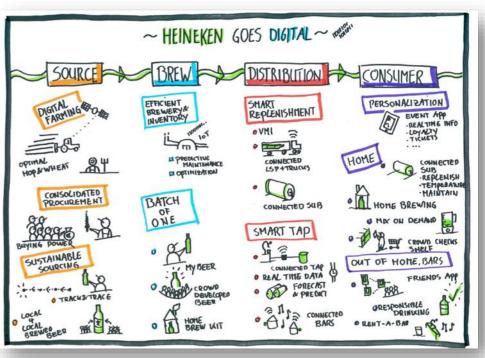
Build your future

Which best practices help ensure success?

SAP S/4HANA Move in Motion Events

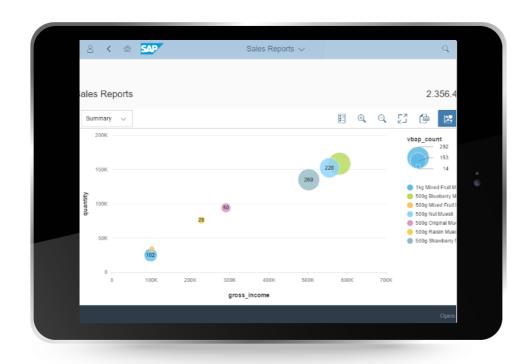
Design-Thinking event with multiple customers discovering the digital transformation





SAP S/4HANA Simulation Game

Experience the power of real-time enterprise collaboration in a fun environment. Players compete against each other, in groups of 10-25, to discover first-hand how SAP S/4HANA solutions can help you run better.





Become familiar with SAP S/4HANA and the SAP Fiori user interface



Interact with suppliers and customers
by sending and receiving purchase and sales orders



Deliver products and complete the full cashto-cash cycle



Use SAP reports and transactions to make business decisions that ensure profitability



React to the changes in the marketplace and beat the competition

SAP S/4HANA Cards Game

The S/4HANA Cards Game is an experiential learning vehicle to drive S/4HANA high-level scope & value discovery in a fun, interactive & empathetic approach while adding relevant business value.



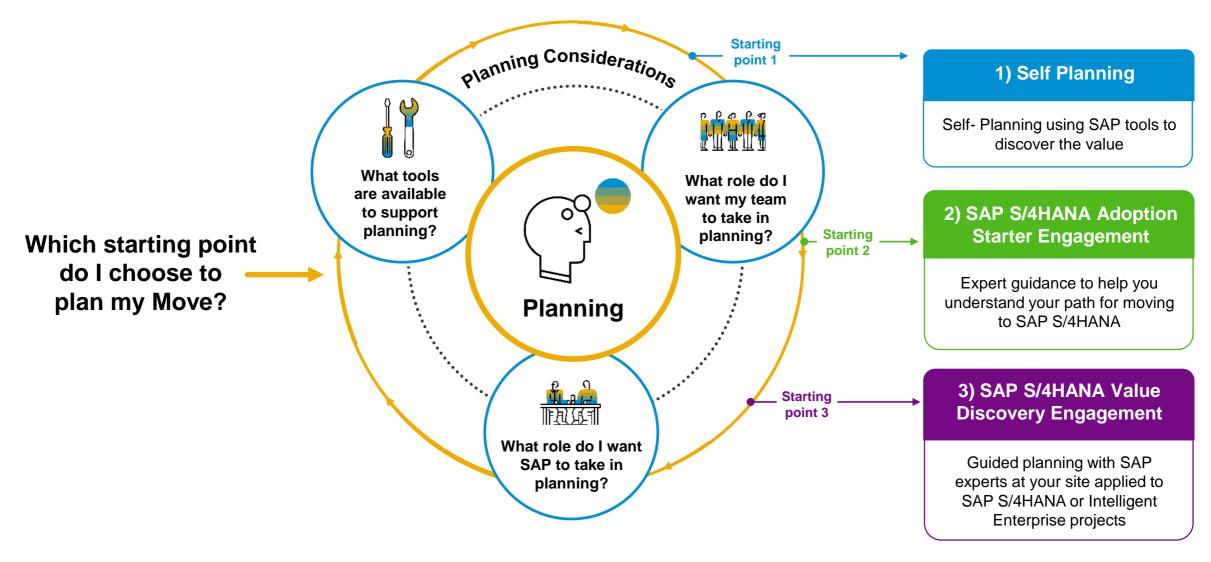


Top reasons to play the game

- Quick, Interactive, Engaging & Fun
- Focus on end to end process
- Brings Product & Business Value Together
- Highlights Innovations/Scenarios
- Customer driven approach
- Targets Diverse Customer Personas
- Visual & Tangible Takeaways

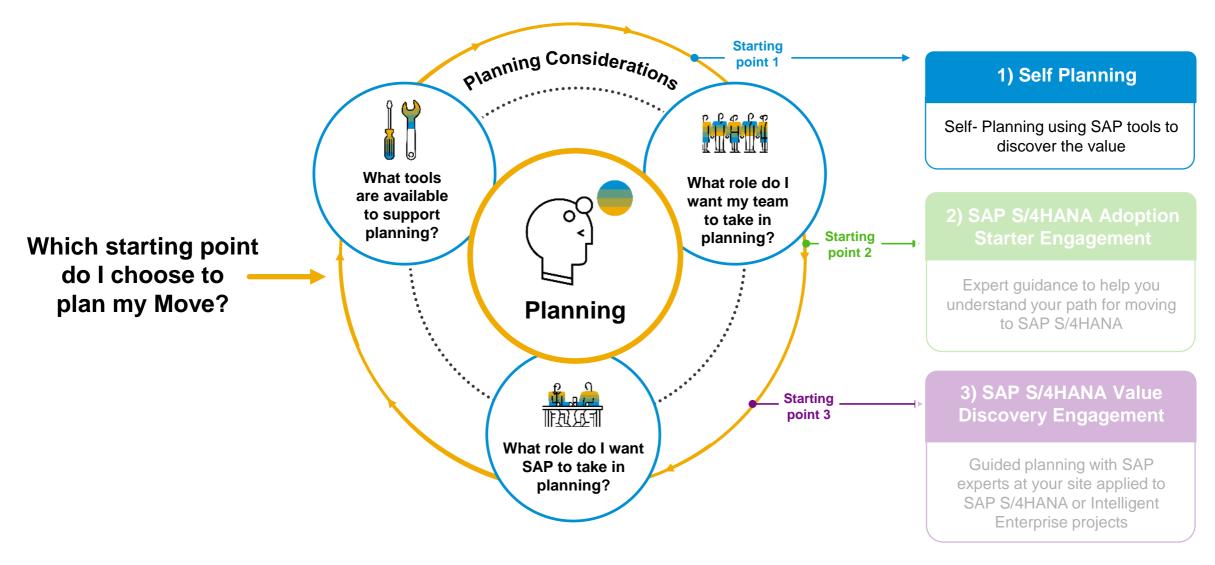
Make your case

Customers can choose one of three starting points that best suits them



Make your case

Customers can choose one of three starting points that best suits them



Plan your Move to SAP S/4HANA with the SAP Value Discovery Tools



Business Scenario Recommendations for SAP S/4HANA

This free report leverages information on your current SAP usage to help you immediately identify business scenarios that would benefit most from SAP S/4HANA and how digitalization of those areas can transform your business.



SAP S/4HANA Readiness Check

The SAP Readiness Check tool for SAP S/4HANA helps customers check aspects of their implementation of the SAP ERP application, version 6.x, so they can gain the confidence to go forward with migrating to SAP S/4HANA.



SAP Transformation Navigator

The Transformation Navigator helps customers assess key aspects of their business requirements and technical environment to build the case and road map for moving to SAP S/4HANA.

SAP Business Scenario Recommendations (next generation)

Secure business buy-in for the MOVE to SAP S/4HANA

When to use?

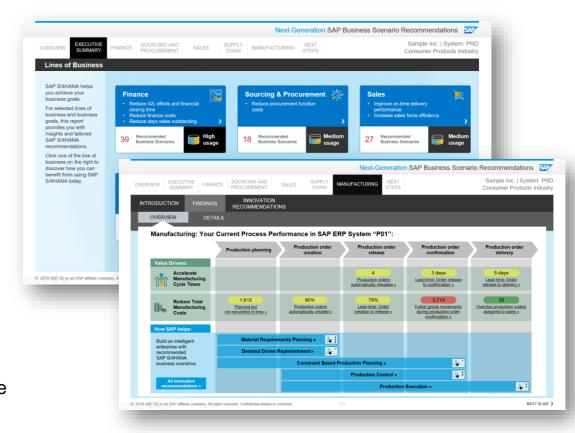
- To answer the customers' question: "Why move to SAP S/4HANA?"
- Get buy-in from business executives for SAP S/4HANA

What are the benefits?

- Know where to start your journey
- Build a strong case for SAP S/4HANA

How to?

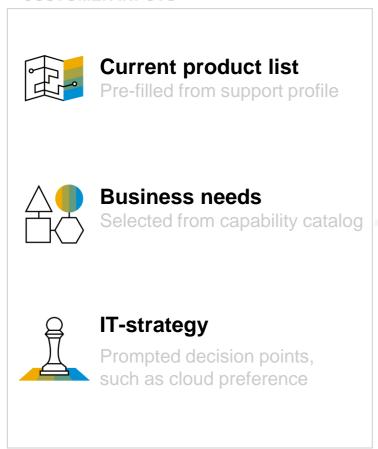
- Extract data and submit your request: www.s4hana.com
- Review the report with you business stakeholders, identify most valuable business scenarios
- Take advantage of the offer free of charge (for customers with a maintenance contract with SAP)

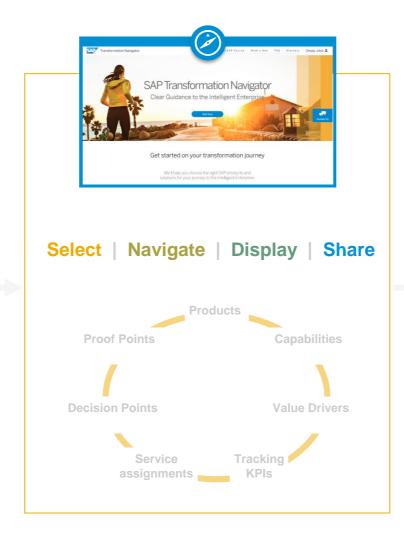


SAP Transformation Navigator

Generates company-specific product map & guides

CUSTOMER INPUTS





TOOL OUTPUTS

Business guide – why?



- Value drivers
- Aspiration ranges
- Tracking KPIs

Technical guide – what?



- Industry reference map
- Product recommendations
- Decision points

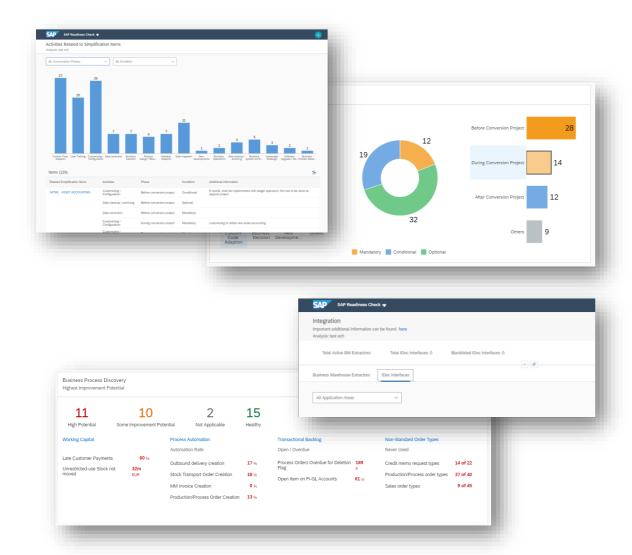
Transformation guide – how?



- Transition types
- License policies
- Services

SAP S/4HANA Readiness Check

Version 2.0 highlights



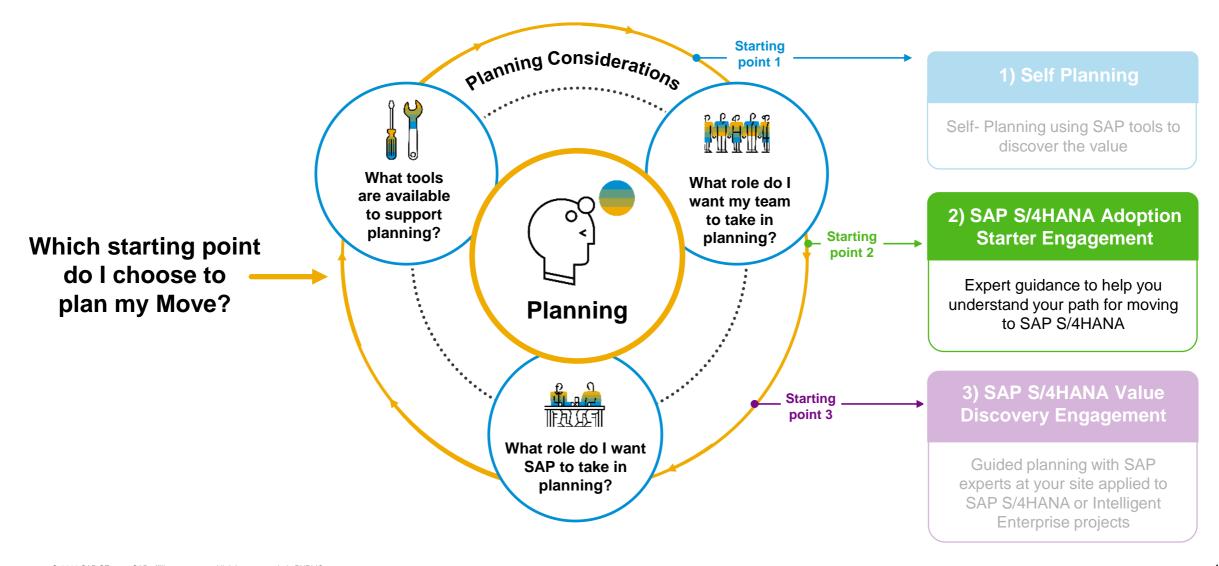
- In-depth analysis of simplification items & work break-down by project phase
- Interactive SAP S/4HANA sizing simulation
- Improved SAP Fiori recommendations grouping by Fiori roles, highlighting the "Lighthouse" SAP Fiori Apps
- Business process discovery top relevant Process Performance Indicators (automation, transactional backlog, throughput, process failures); also used by SAP NextGen BSR
- Interface analysis replaces a tedious manual analysis of all IDOC interfaces in a system.

...AND MORE!



Make your case

Customers can choose one of three starting points that best suits them



SAP S/4HANA Adoption Starter Engagement

Self-service, guided planning with remote support from SAP experts

Create your transformation plan 1.0 following an organized, sequenced, and action-ready approach



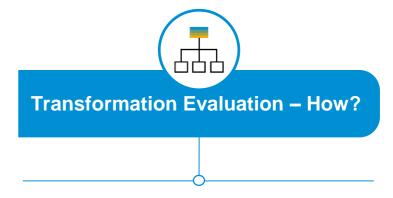
Innovation Case & Efficiency Case

- · Industry innovation trends
- · Relevant innovation scenarios
- Relevant value drivers and aspirations
- Future capabilities
- Baseline results and tracking approach
- Effort estimate



Target Products & Target Instances

- Midterm target architecture
- Scope-based product recommendations
- Definition of digital core
- · Instance consolidation plan
- Technical preparation needs such as custom code and simplification



Approach & Sequencing of Project Plans

- · Conversion vs. greenfield
- Single step vs. multistep
- Alignment with business requirements such as downtime reduction
- Sequencing of product transitions
- Sequencing of instance transitions

Business Case and Road Map Tools

Expert Advice and Guidance Dellivered Remotely in a Collaborative Virtual Environment

Adoption Starter Pilots have proven highly scalable approach with a standardized output

Sample results report can be downloaded at: https://webinars.sap.com/s4-hana-adoption-starter-reg-platform/en/downloadcentre



Transformation Plan 1.0 – Management Summary

WHY? Business evaluation

Innovation Case

Analysis result

 Based on the SAP Innovation point of view, XXX innovation scenarios selected for further evaluation. The scenarios reach from Optimize (e.g. XXX) to Extend (e.g. XXX) to Transform (e.g. XXX)

Conclusion

 Topics identified deeper analysis will be done in next project steps

Efficiency Case

Analysis result

- XXX significant value driver identified based on reference improvements seen by other SAP customers (e.g. XXX)
- Analysis of the current performance shows significant improvement opportunity in XXX (XX€), XXX (XXX%)
- A Quick Value assessment shows a positive business case of xxx potential cumulative value with manufacturing costs, inventory and DSO as the main drivers
- Compared to a reference project, the transition is assessed to have a positive TCO impact of -XXX% mainly based on XXX

Conclusion

The QVA needs to be validated

Next steps / action items

Xxxx

Xxxx

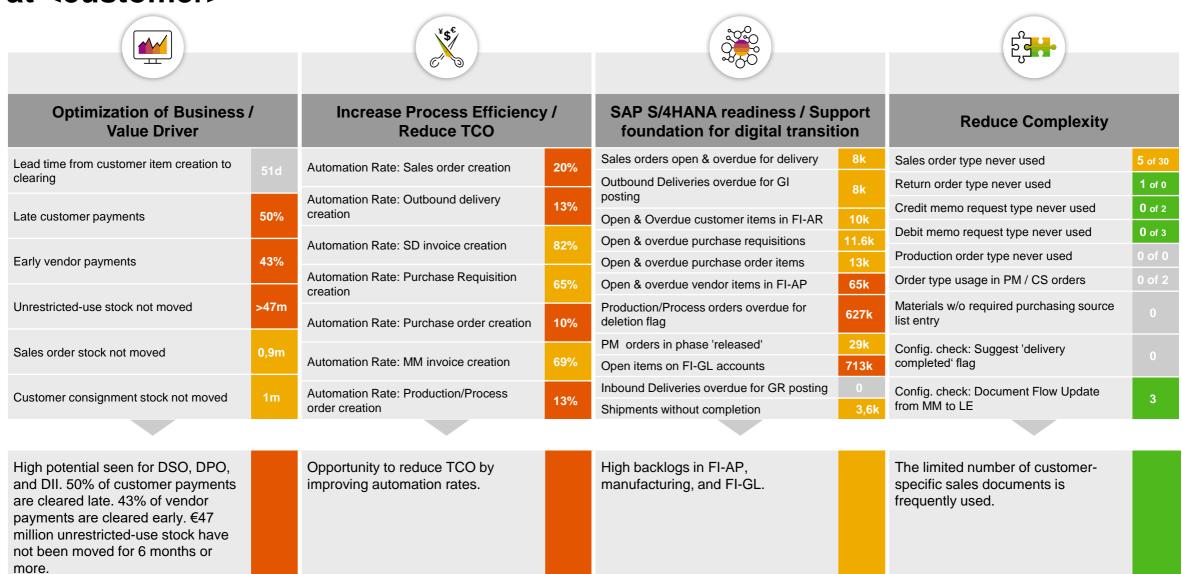
Xxxx

XXX

XXX

XXX

Business Process Discovery: Summary of improvement potential at <customer>

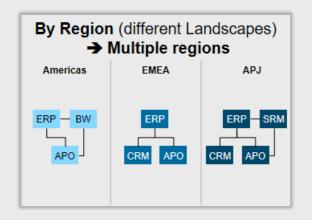


Transformation Plan 1.0 – Management Summary

WHAT? Technical evaluation **Target Products** Analysis result Conclusion Current architecture approach of single global instances also seen as future state XXX • Main product recommendations to shift from ERP to S/4 and XXX, overall XXX recommended products. XXX currently used ERP capabilities not yet with confirmed coverage by recommended landscape (further analysis recommended). XXX additionally required capabilities selected for the recommended landscape. **Target Instances** Analysis result Conclusion Technical analysis (readiness check) results: XXX Add-on compatibility XXX unkown items from several 3rd party vendors High number of XXX relevant simplification items (deep dive analysis recommended) High number of custom code to be adapted (deep dive analysis recommended) ■ Initial memory requirement for HANA is ~XXXTB without future growth considered. Fits very well into currently available single hardware nodes. Next steps / action items Xxxx Xxxx Xxxx XXX XXX XXX

Target Architecture Evolution

Current Architecture

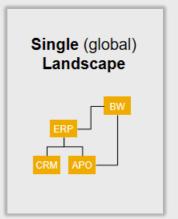




Characteristics of current Architecture

- 2 central systems for North America and Europe
- HR Split between Core HR in SAP ERP and SAP SuccessFactors
- Satellite Systems (Global) for Supply Chain,
 Procurement and Warehouse Management

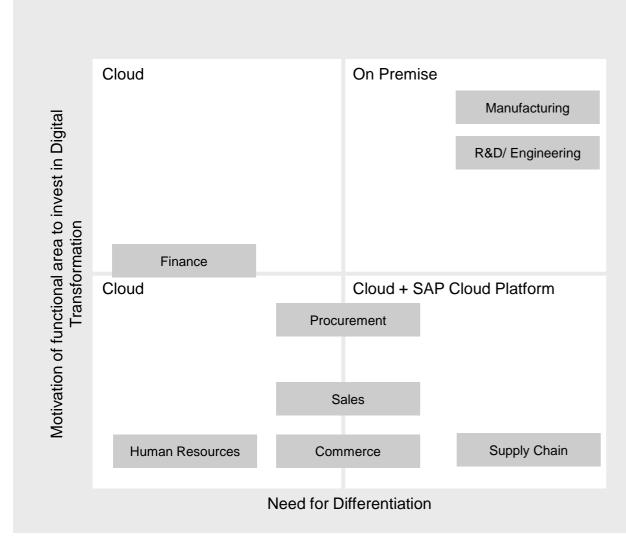
Target Architecture



Characteristics of target Architecture

- Consolidation of Core systems into 1 single instance
- Complete move to SAP SuccessFactors
- Integrate Satellite Systems into Core as much as possible

Cloud Recommendation



Implication:

- Supply Chain: Mismatch between Need for Differentiation / motivation to invest in Digital Transformation → Clarification needed
- Switch entirely Human Resources to SAP SuccessFactors if possible
- Only 2 functional areas require OnPremise due to need for differentiation. Discuss possible scenarios, e.g. Functional split

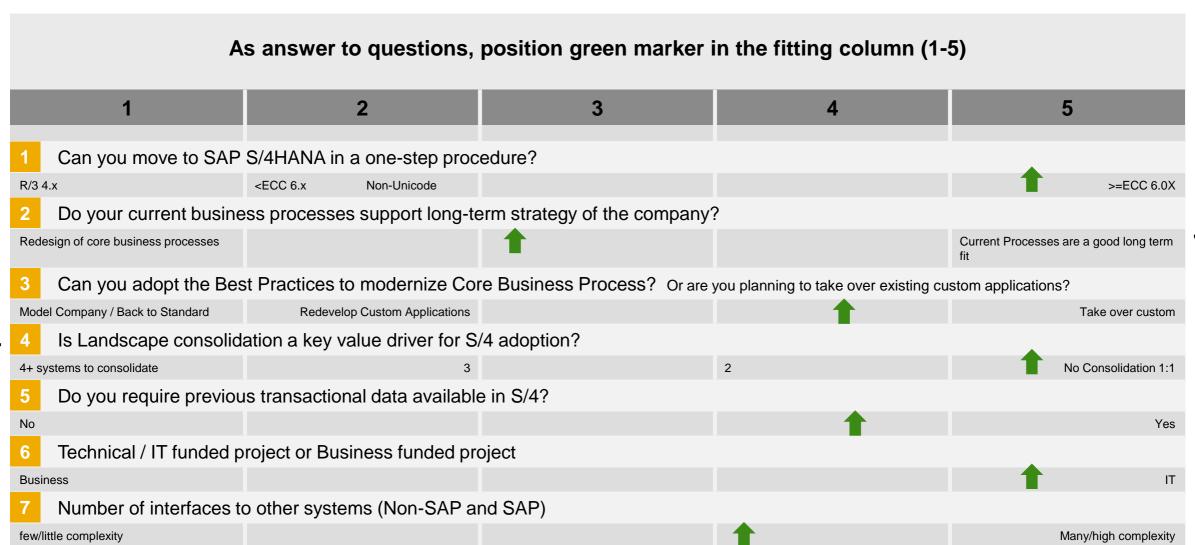
Transformation Plan 1.0 – Management Summary

HOW?	HOW? Transformation evaluation							
Approach								
Analysis result		Conclusion						
 Conversion vs. Greenfield evaluation shows tendency for XXX (1. X 	XX, 2. XXX)	• XXX						
Given current landscape complexity target to execute in single step								
Sequencing								
Analysis result		Conclusion						
Public cloud transitions planned for		• XXX						
 Conversion cycles of ERP to S/4 move: PRD to HANA Sandbox 								
PRD to HANA SandboxDev to HANA Dev								
QA to HANA QA								
PRD Conversion								
Project plan								
Analysis result		Conclusion						
< Overall Phasing Plan >		• XXX						
< Additional Services planned for >								
Next steps / action items • XXXX	• Xxxx	• Xxxx						
• XXX	• xxx	• XXX						

System Conversion

Conversion vs Greenfield: The seven "guiding" questions

Questions influencing the choice of the transition scenario to SAP S/4HANA



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New Implementation

Detailed timeline for SAP S/4HANA implementation – conversion

		Conversi	on Cycles		
Cycle 1	Cycle 2	Cycle 3	Cycle 6	Cycle 5	Cycle 6
PRD to SAP S/4HANA "Sandbox"	DEV to SAP S/4HANA DEV	QA to SAP S/4HANA QA	PRD to SAP S/4HANA "Sandbox"	PRD to SAP S/4HANA "Sandbox"	PRD Conversion
Source / Target P01 Copy → P01 HW	Source / Target D01 → D01	Source / Target	Source / Target P01 Copy → P01 HW	Source / Target P01 Copy → P01 HW	Source / Target P01 → P01
Steps	Steps	Q01→ Q01	Steps	Steps	Steps
a) Homogeneous system copy of P01 to PH1	a) Homogeneous system copy of D01 to DT1	Steps a) Homogeneous system copy	a) Homogeneous system copy of P01 to PH1	a) Homogeneous system copy of P01 to PH1	Conversion of P01 to targeted end-state
b) Conversion of PH1 to targeted end-state Purpose	b) Conversion of D01 to targeted end-state Purpose	of Q01 to QT1 b) Conversion of Q01 to targeted end-state	b) Conversion of PH1 to targeted end-state Purpose	b) Conversion of PH1 to targeted end-state Purpose	Purpose Establish new SAP S/4HANA PRD environme
 Test software installation, HANA migration, SAP S/4HANA data model conversion with a production copy Configure, Test SAP S/4HANA Create a conversion cookbook Execute multiple technical iterations to become familiar with the process of converting the production system (if required) 	 Build temporary production support development environment (DT1) Establish SAP S/4HANA development environment (D01) Configure, Test SAP S/4HANA Refine cookbook Note Conversion steps will differ from production 	Purpose Build temporary production support quality assurance environment (QT1) Establish SAP S/4HANA QA environment (Q01) Enhance cookbook Testing environment: Integration Functional regression Operational readiness User acceptance	 Mock cutover Optimize/verify E2E business downtime Finalize cookbook Finalize cutover plan Testing environment: Infrastructure testing Post-cutover operational performance testing 	 Final dress rehearsal Validate E2E business downtime Validate final cookbook Validate cutover plan 	Note Execute end-to-end (E2E) business downtime precisely as defined within the cutover plan Execute technical steps precisely as defined in the cookbook

Fast Track – Overview

Planning

SAP Adoption Starter

- Providing clear guidance and support for the customer SAP S/4HANA design journey
- Helps customers to structure and assess their transformation in a 90 day format

Exploration / Trial

Fast Track*

Get your first hands-on experience of SAP S/4HANA with guidance from SAP.

SAP OFFERING

- Provisioning of SAP S/4HANA Trial Appliance for 8 weeks
- Preconfigured SAP S/4HANA software to gain experience
- Enablement sessions for Business as well as IT including self-study exercises

FOR WHOM

- Customers with little hands-on experience of SAP S/4HANA
- Customers who want to experience SAP S/4HANA before configuring their own Sandbox
- Customers who want to easily get an SAP S/4HANA experience from IT as well as Business standpoint

Implementation

Premium Success
Project Success

- SAP Value Assurance
- SAP Advanced Deployment

25

- SAP MaxAttention
- SAP ActiveAttention
- SAP Model Company

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Fast Track – Overview

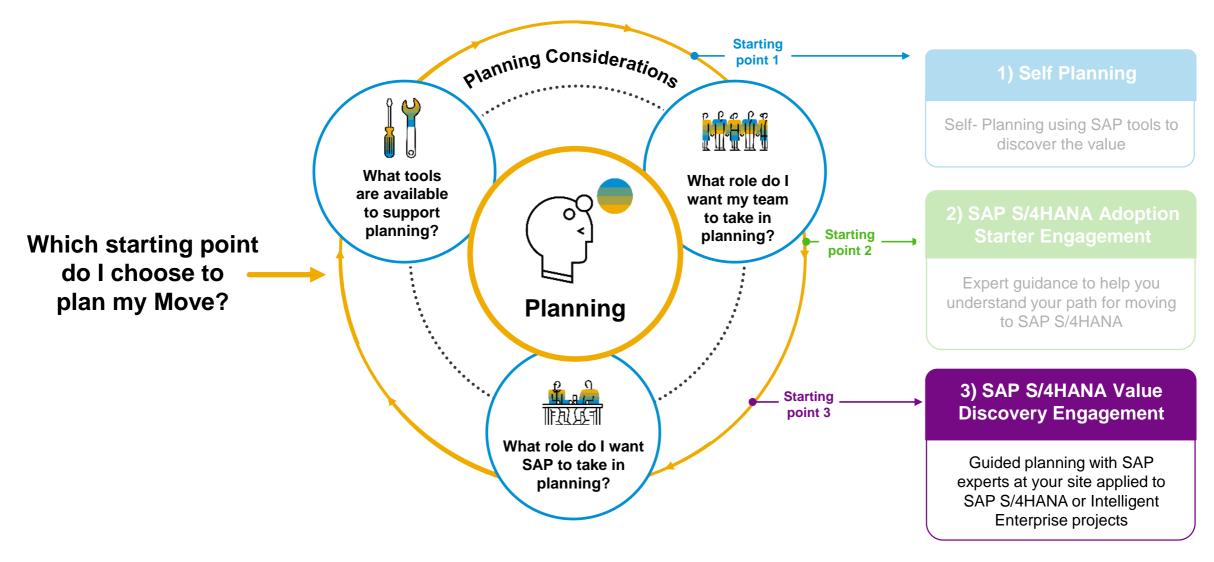
Customer receives S/4HANA system for 2 months together with regular enablement sessions

- 1:n service delivery approach up to 10 customers build 1 class
- S/4HANA system gets deployed in customer's cloud account. Customer is responsible for the hosting environment
- 15 Enablement sessions for business and IT

)t					2 months				
ccon	week 1	week 2	we	ek 3	week 4	week 5	week 6	week 7	week 8
ond a	preconfigured SAP S/4 HANA system, Fully-Activated Appliance								
are cl	1 session	2 sessions	3 sessions	2 sessions	4 sessions	3 sessions			1 session
Customer to prepare cloud account	SAP S/4HANA deployment	UX Strategy & SAP Fiori Configuration	Overview on SAP S/4HANA Finance	Database Administration & Operations	Overview on SAP S/4HANA Logistics	SAP HANA Modelling	Time for repetition to deepen knowledge	Time for repetition to deepen knowledge	Feedback & Wrap Up
									所兼99日子!

Make your case

Customers can choose one of three starting points that best suits them



SAP S/4HANA Value Discovery Engagement

One-to-one guided planning with SAP experts at your site

Create your transformation plan and implementation plan with our experts working alongside your team



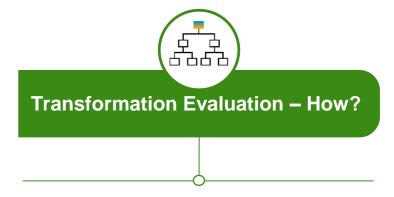
Innovation Case & Efficiency Case

- Industry digital trends
- Customer strategic priorities
- · Relevant innovation scenarios
- Relevant value drivers and aspirations
- Heat map analysis leading to transformation agenda
- Future capabilities
- Effort estimate



Target Products & Target Instances

- Enterprise process capability demonstration core processes
- Alignment with business requirements and capabilities
- · Process benefit articulation
- Capability product feasibility mapping
- System recommendation



Approach & Sequencing of Project Plans

- Readiness assessment including customer code and simplification
- End state architecture definition
- Transition decision system conversion vs. greenfield
- Implementation guidance and effort estimation
- Sequencing of transition SAP S/4HANA roadmap
- Your specific implementation plan

Business Case and Road Map Tools

Expert Advice and Guidance Delivered via On-site Workshop

Discovery workshop for SAP S/4HANA

Workshop steps & deliverables

Pre Discovery

1. Transformation Navigator



2. Introduction & Initial Business Value Proposition (IBVP)

Why



Digital imperative – enable the digital enterprise with SAP S/4HANA



What

4. SAP S/4HANA introduction per business area

	S/4HANA 161 LoB recommended	10 – S/4HANA I solutions**	A Suite		
	Files V Self Asia (%) Common - Seamon, Self, and deplete - Seamon, Seamon, Self, and deplete - Seamon, Seamon, Self, and deplete - Seamon, Seamon, Seamon, Seamon, Seamon, Seamon, Seamon, Seamon, Se	Biodistricum	Maries Services Million A. Bresser Million A. Bresse	URBON-PROBEN - Street Institution U.S. St. VR. SS. - House Grandes (M. Street - St.	SECTION STATE
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5. Quick Value Assessment (QVA)



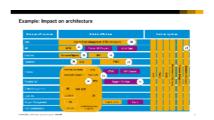
6. Readiness

ge: System, Date - Checked ap BAMLette	Business houtines	Custom code
Ten 3" Party Address may have restrictions	- No-restrotore	
Emplification farms Customer Variet interpretor is or Change Fritzmachten sons o have Us, a not active before the Substituting MPF areas are	ed and in the last month.	- Number of nation code stant 1960 - Number of modifications, 108

7. Transition Scenarios

ployment s	trategies for SA	AP S/4HANA	
See becametere	FW-Eyelor	0.0	EXAMPLE:
MERCHANISM	System System	840	trademining some ASP ASPANA system with trible detailed
Tyrana Carvenders	CW-System	→ <u></u> 0.4	COMPLE Carpelle careeros of an existing SAF decress data system in selection
Lectures	EW Syden Robert		TOTAL ECONOLE
Transferring	Print State	→	Castral Minason 6.0

8. Architecture & integration



9. Implementation



10. Roadmap



How

Q2 2019 Enhancement: Innovation scenario checks to be included

Deliver SAP S/4HANA Roadmaps

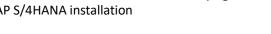
Tools & Reports

Transformation Navigator (TNav)



Get started on your digital transformation journey

<u>SAP Transformation Navigator</u> is a free tool available to existing SAP Customers and Partners and it helps guide towards the right SAP S/4HANA installation

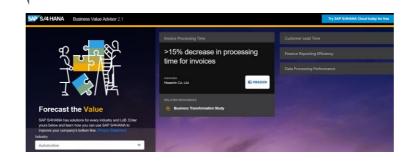


Innovation Review Dashboard



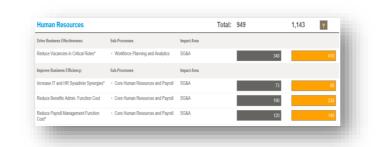
Innovation Review Dashboard is a SAP internal tool which gives SAP employees an overview of SAP customer's adoption with focus on HANA, S/4 HANA and Cloud

SAP S/4HANA Business Value Advisor



SAP S/4HANA Business Value Advisor quickly forecast the expected value of S/4HANA solution with customer reference

VLM Tool



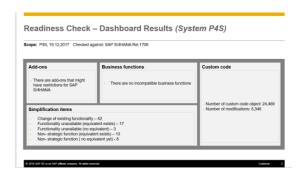
Quick Value Assessment (QVA) enables you to rapidly create an estimate of business improvement aligned to scope

BSR & Pathfinder



<u>BSR</u> and <u>Pathfinder</u> are diagnostic tool to detect value potential scenarios from customer's ECC actual usage statistical analysis

Readiness Check



<u>SAP Readiness Check for SAP S/4HANA</u> analyzes your SAP ERP 6.x system with respect to the existing functionalities, simplification items, custom code and HANA sizing

Discovery workshop for SAP S/4HANA

S/4HANA DW T-shirt Sizing

	Basic DW		Extend	Extended DW		Full	DW
Target Customers	GB/Lower Key Geographic presence: Limited presence within same region		Geographic presend	GB/Upper Key Geographic presence: Multiple location within same region		Upper Key/SCP Geographic presence: Multiple location ; Multiple regions	
Scope	3 end to end process areas 1 or 2 systems		4 end to end process areas 2 to 5 systems			5 end to end process areas Up to 10 systems	
Focus	WHY + WHAT	HOW	WHY + WHAT	HOW		WHY + WHAT	HOW
Duration (onsite)	2 workshop days	1 workshop day	5 workshop days	2 workshop days		12 workshop days	5 workshop days
Onsite Effort* (PDs)	9-11	2-4	16-21	3-6		25-30	8-13
Backoffic e Effort* (PDs)	3	1	4	2		5	2
Total Effort* (PDs)	12 - 14	3 - 5	20 - 25	5 - 8		30 - 35	10 – 15

^{*} Efforts PDs are indicative. To be finalized during scoping.

SAP S/4HANA Adoption Starter & Value Discovery Engagement

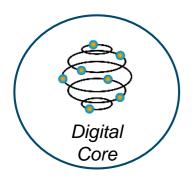
	Adoption Starter Engagement	Value Discovery Engagement
Engagement Type	Self-service guided planning with opt-in/out options and remote support from SAP experts	Fixed planning with select opt-out options and on-site support from SAP experts
Planning Outcome	Business case and road-map created by your team and validated by SAP experts	Enhanced business case and road-map with implementation plan recommendation
Engagement Duration	90-days or less (depending on options and your team's preparation)	25-30 business day average engagement including preparation
Offering Included under the enterprise support agreeme for your current SAP ERP		Delivered by SAP Digital Business Services & Partners as a service

A discovery engagement can be added to an adoption starter engagement to further refine your business case, road-map and plan.

Key Take Aways

- SAP offers different Value Discovery offerings for customers
- Customers can choose from three different starting points
- Common goal: Creation of a 1.0 transformation plan and implementation plan
- Transformation plan builds the basement for a successful Move
- The next webinar session is going to provide more details about "Consider your options"

Let's MOVE together



Intelligent Enterprise starts at the Core

Product capabilities ready for mass adoption and follows industry specific roadmaps



Possible already today: From a customer perspective

Leveraging more of the newer processes and capabilities by moving to SAP S/4HANA



No ERP customer is left behind!!

We need to support our customers accelerating the adoption of SAP S/4HANA and with this, becoming intelligent enterprises

Main Assets:

www.sap.com/jointhemovement

Contact us via:

S4MOVE@sap.com